Pavan Kumar Maniyan

Native- Palghat, Kerala, India : Residence -Dubai, U.A.E

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Professional Experience

Jan 2019 – Till Date	**Shiji Middle East FZ LLC, DIC (Dubai, UAE)** **https://www.shijigroup.com**

Regional Customer Service Manager (Middle East, Africa)

Special Projects
- Managed the conversion projects of Micros POS to Infrasys for IHG Hotels (20+ Hotels)
- Managed the conversion projects of Micros POS to Infrasys for Accor Hotels (10+ Hotels)
- Managed the conversion projects of Micros POS to Infrasys for Marriott Hotels (15+ Hotels)
- Managed the implementation of Shiji Payments in Emirates Leisure and retails (120+ Costa Outlets)
- Currently engaged in the project planning for Infrasys NEOM Sindalah (13 Islands)
- Currently engaged in the project planning for Infrasys change over from Micros POS at City Star Cluster hotels, Egypt through IHG Corporate Office

April 2017 – December 2018	**Vernus IT Solutions DMCC (Dubai, UAE)** **http://www.vernus.ae**

Senior Manager – Solution Architect

Special Projects
- Managed deployment of Sapience HRMS Solutions-NCTH, Abu Dhabi
- Managed deployment of Primavera CRM-Vernus, Dubai
- Case Study submission for an in-house portal development- Ajility PJSC
- Preventive maintenance and Health check project – Intercontinental, Abu Dhabi
- Managed the deployment project of WIFI network – Danat, Al Ain
- Redesigning of entire hotel network- Hilton Al Ain
- Managed the Implementation of Sage Asset Management system – AKI Group, Dubai

September 2015 – April 2017	**Intellect Data System (Dubai, UAE)** **http://www.idsnext.com**

Senior Manager – Solution Architect (ME)

Special Projects
- Managed the Implementation of IDS ERP Solution as standard for- City Season Group (7 Hotels),UAE
- Managed the Implementation of IDS ERP Solution as standard for- Alain Palace Hotel, UAE
- Project Delivery of the IDS ERP Project on timely manner-Medina, Qatar
- Involvements of Integration of Oracle Financials with IDS F&B System-Gulf Oasis, Dubai

Nov 1996 – September 2015	**Key Information Technology- Oracle HSD (Dubai, UAE)**

http://www.kit.ae

Regional in Charge- Abu Dhabi, Al Ain

Special Projects

- Managing the Implementation and Project planning for Oracle HSD Products [Micros POS, Opera PMS]- Hyatt Saddiyat, Hyatt Capital Gate, Sheraton Abu Dhabi, Marriott Abu Dhabi, Le Royal Meridian Abu Dhabi, Beach Rotana Hotel Abu Dhabi, Hilton Al Ain, Intercontinental, Abu Dhabi, WTC Dubai, Le Meredian Dubai, Dusit Dubai, Kempinski Dubai
- Managing Implementation project of payment gate way – Emirates Palace, Abu Dhabi, Hyatt Group, Ritz Carlton Abu Dhabi.
- Managing Implementation of SAN network – Emirates Palace, Abu Dhabi
- Design and Implementation of Load Balancing and Fail over- Emirates Palace, Abu Dhabi

Technical Skill Set

- In-depth knowledge of Oracle and MS Sql Databases.
- In-depth knowledge of Oracle Hospitality products (Micros, Opera)
- Knowledge of Oracle ERP, Oracle Fusion Applications
- Implementing Security solutions by Cyberoam
- Backup and disaster recovery solution for physical and virtual environment
- Knowledge of configuring Cisco Routers (3000, 2600, 2500 series)
- Microsoft SharePoint server 2007 & 2010 configuration and Administration
- Working with proxy servers, Web Servers, File servers, Print servers
- Implemented traffic filters using Standard and Extended access-lists, Distribute-Lists, and Route Maps
- Working with Remote Installation Services (RIS), Windows Deployment service (WDS)
- Programming with C++ and Visual Basic

Logistic and Management Skill Set

- Achieving objectives with efficiency and bringing cost down
- Managing and Supporting IT Implementation and project rollouts
- Meeting company objectives by managing high profile IT Staffs, continues focus on driving down expenditure.
- Identifying and quickly resolving application level and hardware level issues without affecting the company operations.
- Setting up IT Divisions, fielding emergency service and support calls
- Conducting site survey, planning, designing IT requirements
- Yearly Budgeting company IT Division
- Managing regional dealers and associates
- Strategic planning and analysis for company growth

Summary of Work Experience

- IT Administration – 24 Years
- IT Application/Software development and support– 2 Years
- IT Training- 1 Year

Educational Background

1993 – 1994	Post Graduate Diploma (IT Hardware) *IRS Computer Science, Thrissur, India*
1991 – 1994	Bachelor of Science *Calicut University, Calicut, India*
1989 – 1991	Diploma in Computer Science *Arts and Science Academy, Palghat, India*

Achievements

- Oracle Certification – 2015 Oracle certified to execute Simphony
- Microsoft Certified Professional
- My-Micros System Administrator Certification for administrating Oracle Micros systems
- Micros Fidelio Financial Certification

Personal Data

Marital status	:	Married + 1 (Son 21 years)
Nationality	:	Indian
Date of Birth	:	8th December, 1971
Passport No	:	X5634342
Passport Valid	:	8th Feb, 2033
Driving License	:	U.A.E