Austin Witherow

Versatile. Thrives when challenged. Gets the job done. Works hard, plays hard. Revolutionary.



About

Technically speaking... Specialises

in React based Native and Web solutions, looks to bring simplicity into the Javascript ecosystem. Golang is nice too! Non technically speaking... finds peace in gardening, practices Wing Chun, Tai Chi and Yoga, spends quality time chilling in my hammock, reading thought provoking books, asking questions, not sweating the small stuff, and enjoying life.

Work Experience

1) Software Engineer

1/2016 - 12/2017 | Costa Digital Unit

myAIDA App (main project) | bit.ly/2h5H84u

A beautiful customer centric onboard experience built with a little too bleeding edge stack. One of the best learning experiences I could have asked for, and some of the best mentors I could hope for. Worked primarily with Docker, Golang, Graphql, React-Native, React-Relay, Redux, XMPP and Contentful, as well as Ruby, Bash and Python for accessory tool scripting. Highlights: Offline First, UI-Library, Performance Measurement, E2E Testing, Supreme Design Principle of 8.

Seetours (support project) | <u>seetours.de</u>

A financially prosperous learning and sales portal for multiple cruise brands including AIDA, Costa, Carnival, Cunard and more. Worked primarily with React/Redux, Golang and Amazon AWS.

Retrospective Leader

The "Go To" Retrospective leader for multiple teams in the organisation with a focus on small, compounding growth principals.

2) Frontend Developer

11/2014 - 12/2015 | Goodgame Studios | goodgamestudios.com

Hydra

A beautiful modern web app focusing on excellent customer support. Wins: Full replacement of old system... planned, scaled and deployed in under 3 months. Call centre agent happiness skyrocketed, a culture was formed. Before I left, it was fully translated into 3 languages (English, German and Spanish).

In addition to my work as a developer on the project, I headed the initiative to get more user feedback from the the Customer Support team. Through this, we added basic gamification and personalisation techniques to engage the CS team. Using effective cost/benefit analysis, we brought the average ticket time to resolution from 11 minutes down to only 3. Multiplied by 300 employees. Very proud at how self organised we were in this.

Corporate Website

Implemented feature requests on the frontend of the Wordpress based site. Mostly style development and fixes in SASS/HTML.

3) Multimedia Developer

03/2013 - 08/2014 | Cybermedia Technologies | ctec-corp.com

- Created quality graphics with the Photoshop, Illustrator, After Effects for multiple e-learning courses for U.S. Government Agencies.
- Helped create the bare bones of an internal HTML5/CSS3/JS e-learning framework.
- Provided desktop publishing support on proposal efforts as well as in the e-learning courses.
- 508 Compliancy and Accessibility testing and implementation.

4) Web Development Intern

06/2012 - 09/2012 | VisualZen | <u>visualzen.com</u>

- Assisted with maintenance tasks in C# and SQLServer.
- Set up the companies intranet site in Microsoft SharePoint 2010 as well as their Team Foundation Server.
- Converted sliced .psd files into the current corporate website.
- QA Engineering for iOS, Android, Windows, OS X and Linux

Additional Information

Education: Graduated December 19, 2013 with my B.S. in Applied Information Science Technology and Business Development with a 3.0 GPA from George Mason University.

Languages: English (native), German (C1)

Personal Projects: github.com/awitherow

Athletics:

- Competitive Swimming
 - 13 Time Colonial Athletic Association (CAA) medalist (6 Gold, 4 Silver, 3 Bronze
 - Captain of the Varsity Mens Swim Team at George Mason University from sophomore until senior year.
- Karate
 - Broke my arm in a competition, was worth it though... cool scar! (you should see it sometime).

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