

Aaron N. Witting

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(660) 888-8578
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Work History

Lead Student – Technical Response Team (TRT)
Student Technician – Technical Response Team (TRT)
Division of Information Technology
University of Missouri - Columbia, Missouri
February 2020 – present

Lead Student

20-26 hours per week (while fulltime student)

Responsible for dispatching students to complete requests received through our ticketing system from faculty and staff across campus. Coordinate assignment of tickets based on student workload and area of campus served. Serve as backup if needed. Manage the location of equipment using asset management software. Image machines upon receipt. Communicate with customers to schedule installations and advise on technical questions.

Student Technician

20-26 hours per week (while fulltime student)

Responsible for assisting customers across campus with technical questions and problems. Assist with password resets, printer installation, software installation and updates, connection issues, new hardware deployment and disposing of old equipment. Completed wireless surveys in all buildings on campus. Completed line card audits in telecommunications node rooms.

Summer Maintenance

City of Boonville

Boonville, Missouri

May 2020 – August 2023 (Summers)

40-60 hours per week

Maintain city parks including baseball and softball fields throughout the city. Maintenance included infield mowing, trimming, and chalking the fields. We cleaned all facilities including park area, restrooms, statues, and concession stands. We performed odd jobs requested by our manager in other city owned facilities. Communicated with other city workers and sports managers to ensure all facilities were ready when needed.

Technical/Passive Skills

Technical:

- Wireless surveys
- Machine imaging
- Desktop support
- Troubleshooting

- Hardware installation
- Customer Service
- Graphic design
- Familiar with several programming languages

- Website design
- Database design
- Microsoft Office
- Adobe Creative Cloud

Passive:

- Outstanding work ethic
- Ambitious
- Dependable
- Communication
- Critical thinking
- Teamwork
- Leadership/Supervision
- Adaptability

Education

Bachelor of Science, Information Technology
University of Missouri - Columbia
Expected May 2024

Dean's List: 3 Semesters
High Dean's List: 4 Semesters

Certifications

Earned through the University of Missouri, College of Engineering IT Program

Certificate in Information Systems
Certificate in Media Design
Certificate in Cyber Security

References

Cheryl Gray, Support Systems Administrator
University of Missouri – Columbia, Division of Information Technology
grayche@missouri.edu
(573)-882-1947

Levi Young – Business Technology Analyst – Audio/Visual Team Lead
University of Missouri – Columbia, Division of Information Technology
younglr@umsystem.edu
(573)-882-3767

Alec Adair – Field Operations Manager
City of Boonville, MO. Parks and Recreation
alec.adair@bpsk12.net
(660)-888-9100