

Aaron McMahan

E-MAIL awmcmahan@outlook.com

SKILLS

- Windows Server 2003-2013
- Server and Switch Networking
- Linux and FreeBSD
- iOS and Android Devices
- Active Directory and Group Policy
- CompTIA A+ Certified

EDUCATION

University of Phoenix

Bachelors of Science in Information Systems with a Concentration in Security

- A set course to achieve an education with focus on the IT field with a strong background in security.
 - Courses: UNIX, Advanced Programming, Web Design, Database Concepts, Network Design, Server Networking, Systems Security, Project Panning & Implementation.

Kaplan College

Computer Service Technician Diploma (Transferred credits to University of Phoenix)

- Completed various courses related to IT certifications which included:
 - CompTIA A+, Network+, Security+, Linux+, and Server+
 - Microsoft MCSA: Windows 7, and MCSE: Server Infrastructure

EXPERIENCE

Panama Buena-Vista Unified School District

Network Specialist

Support 24 schools and various extended campus programs with desktop, laptop, mobile, printer and networking support. Through this I gained experience in 1-1 deployment, extensive networking active directory, group policy and UNIX scripting skills. Administered 3,000+ Ubuntu-based student laptops.

Lightspeed Systems

Technical Support Specialist

Support the all Lightspeed products in a friendly prompt. Support mobile devices, web filter, spam filter, email archiving and proxies in a team oriented environment. Provide detailed documentation, and exceptional customer service.

Chartec, LLC

Priority Support Technician

Monitor backup solution, Proactive problem solving; assist partners over the phone; detailed documentation; maintain a friendly and helpful problem solving environment.

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