# John Dough

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#### **CLOUD ENGINEER**

IT professional with more than five years of experience in application development and systems administration. Foundation education in economics. Willing to travel. Willing to relocate.

## **EDUCATION, CERTIFICATIONS, AND INTERNSHIPS**

Developed both a low-level perspective of computer processing and systems with Python, as well as a high-level view of business through study of micro-, macro-, labor, and antitrust economics.

The University of Michigan - Ann Arbor, Michigan

Bachelor of Arts (May, 2006)

Major: Economics

#### **AWS Silver Lining Program**

Completed the cloud engineering training program covering Linux administration, networking, storage, automation, monitoring and monitoring in AWS.

#### **WORK HISTORY**

Career progression from IT system administrator to system architecture and solution design.

Amazon Web Services - Atlanta, Georgia: Detroit, Michigan - Solutions Architect (2/2016 - Present)

Summary: Member of the pre-sales organization addressing enterprise customers. Demonstrate the value of the ÁWS Cloud platform to enterprise customers through prototypes, POCs, code samples, and training events. Own customer relationships at the technical level. Focus on Serverless, IoT and CI/CD/DevOps.

- Led enterprise customers through the AWS Stages of Adoption, advancing from project to foundation/migration phases in an average of 12 months, coordinating with AWS Proserve to add resources when appropriate.
- Model traditional on-premises applications for deployment to AWS, including TCO estimates.

Systemsintegrator, Inc. – Detroit, Michigan – Principal Consultant (4/2012 – 12/2015)

Summary: Responsible for technical relationships with enterprise customers, acting as a trusted advisor to plan IT solutions that support the enterprise.

Softwarecompany, Inc. - Washington, D.C. - Solutions Architect (9/2000 - 3/2008)

Summary: Member of Cloud Consulting group. Primary delivery resource for ITIL process maturity assessments. Contribute to internal services delivery strategy around Cloud Computing. Assist with pre-sales efforts.

Carcompany, Inc - Detroit, Michigan - Linux and Windows Administrator - (6/2006 - 5/2007)

Summary: Level 3 Linux and Windows SME for several of the firm's most critical IT systems. Contribute to architecture development activities.

## **TECHNICAL SKILLS AND CERTIFICATIONS**

<u>Cloud Computing:</u> Amazon Web Services (certifications: Certified AWS Solution Architect Associate and Professional, Developer Associate, SysOps Administrator, DevOps Professional, Security Specialty, Big Data Specialty)

IT and Project Management: ITIL Service Management Lifecycle (ITIL v3 Expert certified)

Operating Systems: Microsoft Windows; various Linux, macOS

Programming: Java, C++, Python, JavaScript, SQL, UNIX shell scripting, fundamental web technologies (HTML, CSS, etc.)

### **ACTIVITIES AND COMMUNITY SERVICE**

Volunteer and Board Member: MIS Committee Member, Anycompany

Volunteer: Anycompany Christmas Miracles