

How to Pay Your Broadband Bill Using AcmePayment Android Mobile App

Mobile App (Android):

Step 1: Download and Install the App (if not installed) or Open the App

- If the AcmePayment app is not installed on your Android device, open the Google Play Store, tap the search bar and type "AcmePayment". From the search results, select the "AcmePayment" app, and tap "Install" to download and install the app.
- If the app is already installed, locate the AcmePayment app icon on your device and tap to open it.

Step 2: Log In or Create an Account

- If you're a new user, tap "Sign Up" and follow the on-screen prompts to create an account by providing the required information, including your email address and mobile number.
- If you're an existing user, tap "Log In" and enter your customer ID as the username and your secret key as the password.

Step 3: Verify Your Identity (OTP)

- After logging in, you'll receive a one-time password (OTP) on your registered email address and mobile number for verification purposes.
- Enter the OTP in the designated field to verify your identity.

Step 4: Navigate to the Bill Payment Section

- Once verified, you'll be taken to the app's main dashboard or menu.
- Locate and tap the "Bill Payment" or "Pay Bill" option.

Step 5: Verify the Billing Period and Amount Due

- On the bill payment screen, verify the billing period and the amount due displayed.

Step 6: Select Payment Method

- Choose your preferred payment method from the available options (credit/debit card, mobile wallet, or bank account).
- Enter the required payment details and billing information as prompted.

Step 7: Review and Confirm Payment

- Carefully review the payment details, including the amount, billing period, and payment method.
- If everything looks correct, tap "Pay Now" or "Confirm Payment" to complete the transaction.

Step 8: Receive Confirmation

- Upon successful payment, you'll receive a confirmation message or notification within the app.
- Additionally, you'll receive a confirmation email with the transaction details to the email address associated with your account.

Additional Tips:

- Ensure you have a stable internet connection before initiating the payment process.
- Keep your login credentials (customer ID and secret key) secure and never share them with anyone.
- If you encounter any issues or have questions, refer to our FAQ section on acme.com or contact our customer support team at 1-800-ACME-SUPPORT (1-800-226-3787).