

Title: How to Pay Your Broadband Bill Using AcmePayment Windows laptop/desktop

Web App (Windows):

Step 1: Access the Web App

- Open your preferred web browser (e.g., Edge, Chrome, Firefox) on your Windows computer.
- In the address bar, type "acme.com/payments" and press Enter.
- Locate the "Pay Bill" or "Bill Payment" section on the website.

Step 2: Log In or Create an Account

- If you're a new user, click "Sign Up" and follow the prompts to create an account by providing the required information, including your email address and mobile number.
- If you're an existing user, click "Log In" and enter your customer ID as the username and your secret key as the password.

Step 3: Verify Your Identity (OTP)

- After logging in, you'll receive a one-time password (OTP) on your registered email address and mobile number for verification purposes.
- Enter the OTP in the designated field to verify your identity.

Step 4: Navigate to the Bill Payment Section

- Once verified, locate the "Bill Payment" or "Pay Bill" option in the dashboard or menu.

Step 5: Verify the Billing Period and Amount Due

- On the bill payment page, verify the billing period and the amount due displayed.

Step 6: Select Payment Method

- Choose your preferred payment method from the available options (credit/debit card or bank account).
- Enter the required payment details and billing information as prompted.

Step 7: Review and Confirm Payment

- Carefully review the payment details, including the amount, billing period, and payment method.
- If everything looks correct, click "Pay Now" or "Confirm Payment" to complete the transaction.

Step 8: Receive Confirmation

- Upon successful payment, you'll receive a confirmation message or notification on the website.
- Additionally, you'll receive a confirmation email with the transaction details to the email address associated with your account.

Additional Tips:

- Ensure you have a stable internet connection before initiating the payment process.
- Keep your login credentials (customer ID and secret key) secure and never share them with anyone.
- If you encounter any issues or have questions, refer to our FAQ section on acme.com or contact our customer support team at 1-800-ACME-SUPPORT (1-800-226-3787).