Week 1 Lab 1

Individual assignment

Test a website according to 10 Heuristics.

Website URL: https://www.torontocupcake.com/
Date: January 8, 2025
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Usability Heuristic	Done Well	Needs Improvement
1. Visibility of System Status		Improvement on giving feedback when an item on the cart is updated like "Item updated successfully" and when item is deleted from the cart "Item deleted".
2. Match Between System and the Real World	Familiar language: cupcake.	
3. User Control and Freedom	Users can navigate back from the cart using the continue shopping button.	No way to navigate to the cart, you will have to add an item to the cart for you to have access to it.

4. Consistency and Standards	The design follows common web conventions: the delete icon matches a bin in the real world, there is order now, add to cart, place order, continue shopping, clear cart	
5. Error Prevention		The payment section should have red asterisks to indicate required fields before users can click on confirm order.
6. Recognition Rather Than Recall		My orders should be displayed on the billing and delivery information page when I click on place order, I need to know what items I am paying or.
7. Flexibility and Efficiency of Use		No way to save delivery information like my address should in case I want to place another order next time. Also, I can't favorite cupcakes that I like for future order.
8. Aesthetic and Minimalist Design	The design has minimalist but it is not a great design.	Improvements can be made in layouts and styling.
9. Help Users Recognize, Diagnose, and Recover from Errors	Default error messages on form fields which are generic.	

| 10. Help and Documentation | There are details about each cupcake like price, name. The home and about page has enough information about the website. | FAQs is hard to find, having it in a visible section will be nice. |