

Usability Test Script

Portfolio Website

Section 1: INTRO

Hi, _____. Welcome to the usability testing for Genevieve's [Portfolio](#)!

The purpose of this test is to evaluate how intuitive and user-friendly the portfolio is. Your feedback will help improve the site's navigation, functionality, and overall user experience.

How It Works

1. You will complete a series of tasks on the portfolio website.
2. After each task, you'll answer a few questions about your experience.
3. This test should take about 15-20 minutes to complete.

Important Notes:

- Your feedback will remain anonymous and will only be used to enhance the portfolio.
- There are no right or wrong answers, your honest experience is what matters most.

If you have any questions as we go along, feel free to ask. I may not be able to answer them right away, as we want to see how you navigate the site without assistance, but I'll address anything at the end.

Thank you for your time and valuable input!

Section 2: THE QUESTIONS

OK, now that we're ready, I have a few quick questions to get to know you a bit better:

1. How often do you use the Internet for work or personal use?
2. Roughly how many hours a week do you spend browsing the Web, including looking for information or using a contact form?
3. Have you ever visited any person's portfolio? If so, which industry and what do you expect to see in a portfolio?
4. What is your age range? 18-25, 26-35, 36-45
5. What is your level of education?
6. Do you have any questions about the test so far?

THE HOME PAGE TOUR

Great, we're going to start by looking at my portfolio homepage. Please take a moment to explore the page and tell me what stands out to you.

Take a moment to scroll if you'd like. You don't need to click anything just yet—just tell me what you see and what comes to mind as you look at the page.

1. What do you notice first when you land on this page?
2. What do you think this site is for?
3. What can you do here? What's the main purpose of the site based on the homepage?
4. Do you feel like it's easy to understand what this website offers just by looking at the homepage?
5. How would you describe the overall layout of the page?

Now, I'd like you to perform a task for me.

TASK 1: Find a web development project and click on it.

Imagine you are a hiring manager and would like to find projects that I have done concerning skills related to web development.

TASK 2: Leave a message using the contact form.

Section 3: WRAP-UP QUESTIONS

Thank you for completing those tasks! We're almost done, but I'd like to ask you a few follow-up questions to gather your final impressions.

1. How easy or difficult was it to complete the tasks I gave you? Were there any moments where you felt unsure about what to do next?
2. Was there any information that you were hoping to find, but couldn't locate on the Website?
3. Did you see a success message after submitting the form? Yes/No
4. Was the contact form easy to fill out? Yes/No
5. Did the 'Go Back' link take you to the intended section? Yes/No
6. How would you rate the overall user-friendliness of the website? Was it easy to navigate, or did you face any challenges?
7. If you could suggest one thing to improve the website, what would it be?
8. Rate your overall experience with the website. 1-5 (1=poor 5=excellent)

CONCLUSION

Thank you so much for participating today! Your feedback is incredibly helpful, and we'll use it to improve the website. If you have any other comments or thoughts after today's session, feel free to reach out.

Take care, and thanks again!

User 1

Before Testing Questions

How often do you use the Internet for work or personal use?	Everyday, 1/3 of the day
Roughly how many hours a week do you spend browsing the Web, including looking for information or using a contact form?	10 hours a week
Have you ever visited any person's portfolio? If so, which industry and what do you expect to see in a portfolio?	Yes, for web development, media, and photography. I expect to see a little bit about the person, their skills to offer, projects worked on and someway to contact them
What is your age range	26-35
What is your level of education?	Post graduate degree
Do you have any questions about the test so far?	No
What do you notice first when you land on this page?	The 'engineer' in the job role title is spelt wrongly.
What do you think this site is for?	It is for a professional portfolio, devops engineer and web developer
What can you do here? What's the main purpose of the site based on the homepage?	Main purpose is to collect the highlight of the persons professional qualifications
Do you feel like it's easy to understand what this website offers just by looking at the homepage?	Yes
How would you describe the overall layout of the page?	Striking
Observations during task completion	The user used scroll down to get to the projects rather than using the menu link.

Task Questions

How easy or difficult was it to complete the tasks I gave you? Were there any moments where you felt unsure about what to do next?	Everything was easy and straightforward, except when I was asked to go back to the homepage from the web development project page, I tried using the logo but the logo wasn't working then I used the back to project button.
Was there any information that you were hoping to find, but couldn't locate on the Website?	On the projects I am hoping to see details about the project before a user clicks on the link to take them to the project.
Did you see a success message after submitting the contact form?	Yes
Was the contact form easy to fill out?	Yes
Did the 'Go Back' link take you to the intended section?	Yes

Wrap-up Questions

How would you rate the overall user-friendliness of the website? Was it easy to navigate, or did you face any challenges?	Other than the mentioned problem nothing else.
If you could suggest one thing to improve the website, what would it be?	Other than the project details, the skills should be like a gallery and static with the full skills showing rather than waiting to see all the skills.
Rate your overall experience with the website.	4