

2026 Anthem/Elevance Certification Instructions

Certifications for 2026 are now **OPEN!** Please follow the steps below to complete your training and certification.

Access the Certification Portal

[Elevance Certification Portal](#)

Preregistration Access Code:

External-selfreg

Preregistration Access Code

Please Enter Your Elevance Health Access Code

Access Code




external-selfreg




Required

If you have questions about you

Submit

 Required

Before You Begin Training

1. Update your profile information (if needed) or confirm it is current.
2. Agree to the terms of the **Site Usage Agreements**.
3. Check the box:
 *"I've reviewed my contact information."*
4. Click **Update Profile**.

Site Usage Agreements

Legal terms of service



Prior to accessing the training modules, you must first review and accept Elevance Health's [Legal Terms of Service](#)
Required

Elevance Health (External-SelfReg)

☐ I would like to receive text messages from Elevance Health.
I understand data charges may apply

Mobile Phone Number

format xxx-xxx-xxxx



☐ I've reviewed my contact information and verified that it is accurate.
By checking this box, I agree my profile information above is accurate.

Begin Training

Click the link above to start your certification training.

My Certifications



[2026 Certification Training \(All Courses\)](#)



Important Training Details:

- Modules must be completed **in consecutive order**.
- If you have already completed **AHIP**, it should **automatically display with a** **next to “AHIP”** in your training portal.

AHIP Medicare Training



[AHIP Medicare Training](#)


✓ **If AHIP does NOT appear automatically:**

- Click **“AHIP”** and log in.
- On the next screen, click **“Continue.”**
- After logging in to AHIP, be sure to **click “Transmit” to Elevance**

[Medicare Course Home](#) [Transcript](#)

Site License Confirmation

Elevance Health (External-SelfReg)



Pinnacle Financial Services Group

Hi KEVIN Shields,

You are being directed to **Pinnacle Financial Services Group** site license. If this is a mistake, and you intended to access the last site you visited, which was **Elevance Health (External-SelfReg)**, Click the logout button to exit and enter the correct URL for **Elevance Health (External-SelfReg)** site license. Otherwise, click Continue to proceed to **Pinnacle Financial Services Group** site license.

[Log out](#) [Continue](#)