

# 2026 Humana Certification Instructions

**The Humana Plan Year 2026 (PY26) Certification/Recertification course is now open!**

To begin your 2026 certification, please follow the instructions below.

*A **job aid** is attached to assist agents with accessing and completing this course. Please don't hesitate to reach out with any questions.*

## Accessing the Training

1. Log in at [www.Humana.com](http://www.Humana.com)
2. From the **Humana Vantage** home page, click "**Get Certified/Recertify**"  
*(See screenshot in attached job aid)*

## Log In or Register:

- **Existing Agents:** Log in with your current username and password.
- **New Agents:** Select "**Register as an Agent.**"
- **Important:** If you receive an error message stating your **SAN number is incorrect**, it is typically due to a **ZIP code mismatch** — not an issue with your SAN. Please contact us for help if needed.

## Select Your Role:

- When prompted, choose "**Agent**".
- If you manage an agency, make sure you are logging into your **individual agent account** (not the agency account).

## Start Certification:

- On your **Humana Vantage** dashboard, locate and click on "**Get Certified/Recertify.**"  
*(Refer to the attached job aid for visual guidance)*

Licensing, Certification & Contracts

Licenses (18)  
3 licenses expiring

Certifications (5)

Get Certified/Recertify

## Course Enrollment Instructions

### ◆ Sales Integrity Notice:

- The *Sales Integrity* course is **not required**.
- Click “View” on the ribbon underneath to begin the required training.

**Required Training to Complete:** 2026 Strategic Alliance and Partner Agent Recertification [View →](#)

### ◆ Enroll in Certification Modules:

- Click “Enroll.”
- Your training modules will display.
- Complete each module in sequence order.



Humana 2026 Partner and Strategic Alliance Agent MA/PDP Recertification - AHIP/NABIP

[Details →](#)

[Enroll →](#)

- At the end of each module, click the **Hamburger Menu** icon to continue to the next shown below.



## AHIP Transmission & NABIP Attestations

- If you have **not completed AHIP**, you'll be prompted to log in and **transmit your score**.
- If you've already completed AHIP, **you may skip the NABIP attestations**.

Title	Status
<b>Introduction</b>	<a href="#">How to Complete Humana's Recertification</a> 
<b>AHIP or NABIP:</b>	<p>Please select either AHIP or NABIP below to begin the training or to transfer over your score. After a PASSING SCORE for AHIP or NABIP is received, please complete the Post-Completion Attestation for that option and then proceed to the Sales and Marketing Compliance section in the course.</p>

2026 NABIP - Medicare/FWA Training (for agents who prefer NOT to complete AHIP)



Score: N/A

NABIP Post-Completion Attestation



Score: N/A

### Important Testing Requirement (NEW for PY26)

Humana now requires that agents pass the CMS Annual **Basic Medicare and FWA course test within six (6) attempts**.

- Any passing score earned **after** six attempts **will not be accepted.**
- Agents who do not pass within six attempts **cannot certify** to market Humana Medicare Advantage plans for the 2026 plan year.
  - **AHIP:** 3 test attempts per purchase
  - **NABIP:** 6 test attempts per purchase

*Additional attempts may require a new purchase at your own cost.*