



Aetna® Medicare Extra Benefits Card 2026 Playbook

A guide for brokers



Aetna® Medicare
Extra Benefits card

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Introduction

At Aetna® we bring together guidance, quality care and extra support so our members get the most value out of their Aetna Medicare Advantage plans. By combining the strength of Aetna and the scale of CVS Health, we offer health and wellness solutions that differentiate us from our competitors.

Together, we're pleased to provide the Aetna® Medicare Extra Benefits Card on select Aetna Medicare Advantage plans. **The Extra Benefits Card** provides Aetna members with easy access and the flexibility to use their benefit allowance(s) on eligible products and services how they see fit. It's how **healthier happens together®**.



Section 1:

2026 Aetna Medicare Extra Benefits Card benefit overview

The **Aetna Medicare Extra Benefits Card** provides members access to their benefits through “wallets.” The card is available with many plans in 2026, including all D-SNPs and C-SNPs.

With the OTC and Extra Supports Wallets, members will continue to have access to a broad network of retail locations. Learn more in Sections 2 and 4.

Key points:

- Renewing members should keep their card; they will not get a new one for 2026 plan year.
- Members will not get a standalone catalog in the mail this year, but they will receive a guidebook that has a sampling of approved products.
- Members only need to call one number for all card-related service questions: **1-844-428-8147** (TTY: 711). And information on all card wallets can be accessed on one site: **CVS.com/Aetna**.



Aetna® Medicare
Extra Benefits card

Wallet options

For the 2026 plans offering an Aetna Medicare Extra Benefits Card, the card can have a combination of the following wallets loaded on it. Wallets vary by plan.

Extra Supports Wallet

What's covered:



Healthy foods



OTC



Personal care products



Utilities

Over-the-Counter (OTC) Wallet

What's covered:



OTC health and wellness products

Members can purchase products in store at participating retail locations including CVS® retail stores (excluding locations inside other stores like Target and Schnucks) and online or by phone through CVS OTC Health Solutions®.

CVS Over-the-Counter (OTC) Wallet

What's covered:



OTC health and wellness products

Members can purchase products in store at any CVS® retail location (excluding locations inside other stores) and online or by phone through CVS OTC Health Solutions®.

Medical Expense Wallet

What's covered:



Out-of-pocket medical expenses

- Copays/coinsurance for plan covered services
- Additional visits for a plan-covered service that has a visit limit

Number of plans with the Extra Benefits Card and each wallet type:

	Extra Benefits Card*	Extra Supports Wallet	Over-the-Counter (OTC) Wallet	CVS OTC Wallet	Medical Expense Wallet
GE	246 plans	92 plans	72 plans	170 plans	12 plans
D-SNP	All 111 plans	All 111 plans	All 111 plans		
C-SNP	All 46 plans	All 46 plans			

*Some plans offer multiple wallets.



For a full list of plans, wallets and eligibility requirements, see [Section 5](#).

Section 2:

Wallet options and details



What members can get

This section provides detail on the various wallet options. Remember, some plans offer multiple wallets.

- Extra Supports Wallet
- OTC Wallet
- CVS OTC Wallet
- Medical Expense Wallet

Extra Supports Wallet

Members need to meet certain eligibility criteria to qualify for this wallet.

See **Section 3** for qualifying details.

With the Extra Supports Wallet, members can use their allowance to pay for approved healthy foods, over-the-counter (OTC) products, personal care products, transportation, and utilities.

 **Healthy foods:** Members can pay for approved healthy foods in participating retail stores (see next page and Section 4), and online or by phone for home delivery through CVS OTC Health Solutions®. Here are some examples of eligible healthy foods:

- Beans and legumes
- Dairy products like milk and cheese
- Fresh, frozen or canned fruits and vegetables
- Grains such as bread and pasta
- Meat and seafood
- Nutrition shakes/bars
- Pantry staples like flour and spices
- Soups
- Water

Cannot be used to purchase tobacco, alcohol, candy, soda or chips.

Online and phone orders are only available through CVS OTC Health Solutions (OTCHS).

 **Over-the-counter (OTC) products:** Members can purchase OTC health and wellness products in participating retail stores and online or by phone for home delivery through CVS OTC Health Solutions®. Here are some examples of eligible OTC products:

- Dental care supplies like toothbrushes, denture adhesive, toothpaste and floss
- Cold, flu and allergy medicine
- Eye and ear care products
- First aid and medical supplies
- Pain relievers
- Sunscreen

 **Personal care products:** Members can purchase approved personal care products in participating retail stores and online or by phone for home delivery through CVS OTC Health Solutions®. Here are some examples of eligible personal care products:

- Soap
- Shampoo and conditioner
- Paper towels
- Toilet paper
- Tissues
- Cleaning products
- Laundry detergent
- Dish soap
- Garbage bags

 **Transportation:** Members can pay for approved transportation needs. Here are some eligible transportation examples:

- Taxis
- Certain ride share services
- Gas at the pump
- Public transportation like the bus or subway

Transportation vendor must accept major credit cards. To purchase gas, the card must be swiped at the gas pump. It won't work inside a gas station's convenience store if the member tries to pay at the register.

 **Utilities:** Members can pay for certain household or utility bills.

- Electricity
- Heating oil
- Natural gas
- Water
- Trash
- Sewer
- Internet
- Cell phone

The card cannot be used to pay utilities at a grocery store, pharmacy, or bill pay center. The bills must be paid directly to the utility company. The utility company must accept major credit cards. The card may be declined for payments made directly to a local municipality but the member can pay their bill with another form of payment and submit for reimbursement. The bill doesn't need to be in the member's name.



Allowances range from **\$15-\$225 per month for SNP members or \$15-\$270 per quarter for general enrollment (GE) plans.** Unused allowances do not roll over. See **Section 5** for a list of plans with this wallet.

Participating retail stores for the Extra Supports Wallet

To use the card at a retail location, the member must shop at approved in-store locations. In 2026, our network of participating retail stores is BIG, with over 70,000 locations nationwide.

Retailers are added throughout the year. Participating retail stores include but are not limited to:



See Section 4 for a full list of current participating network retailers.

Aetna® High Value Provider Incentive Program (HVPIP) bonus

Available on 117 plans in 26 states. When eligible members select a qualifying High Value Provider (HVP) as their primary care provider (PCP), **they will receive a \$30 bonus added to their Extra Supports Wallet on their Extra Benefits Card.** The extra funds will be loaded onto the card on a monthly basis for SNPs and quarterly basis for all other plan types.

Eligibility requirements

1. Member must enroll in plan that has the HVPIP
2. Member must have a qualifying chronic condition*; and
3. Member must select an HVP as their PCP of record

*For Aetna Medicare Value plans (Plus/Care), members must also qualify for Extra Help in addition to having a qualifying chronic condition.

High Value Providers, or HVPs, are those designated by Aetna as being providers who are focused on excellence in primary care for older adults and others with chronic conditions. Qualifying HVP groups include (as of 8/25):

- | | | |
|--------------|---------------------|-----------------------|
| • Archwell | • ChenMed | • One Medical Seniors |
| • Centerwell | • Oak Street Health | • Sage Health |

If a member later changes their PCP to a non-participating HVP, they will no longer receive the \$30 HVPIP bonus; but will receive notice/instructions on how to re-enroll in the program.



The HVP bonus is **\$30** per month for D-SNPs and C-SNPs and **\$30** quarterly for all other plans. Unused allowances do not roll over. **See Section 5** for a list of plans that offer this program.

Example of the HVPIP in action:

Member is on a D-SNP with an Extra Supports Wallet of \$100 per month.

Member's current PCP on file is not an HVP.

Member changes their PCP on file to an HVP, qualifying them for an additional \$30 per month added to their Extra Supports Wallet allowance.

Member gets \$130 per month in their Extra Supports Wallet as long as they keep an HVP as their PCP on record.



Over-the-Counter (OTC) Wallet

All members will receive this wallet if it is offered on their plan.

There are no eligibility requirements.

 With the OTC Wallet, members can use their allowance to purchase approved OTC health and wellness products. Here are some examples of eligible OTC products:

- Cold, flu and allergy medicine
- Dental care supplies like toothbrushes, denture adhesive, toothpaste and floss
- Eye and ear care products
- First aid and medical supplies
- Pain relievers
- Sunscreen

Members can purchase products:

- In store at participating retail locations including CVS® retail stores (excluding locations inside other stores) where major credit cards are accepted.
- Online at CVS.com/Aetna
- By phone at **1-844-428-8147** (TTY: 711), 8 AM-8 PM local time, 7 days a week, excluding federal holidays.

For in-store purchases, members can choose from over thousands of eligible product categories. Members pay store price. In-store purchases are eligible for discounts, coupons, or other price reductions.

For home delivery, members can choose from a curated catalog of products. Prices are shown in catalog. Home delivery orders are not eligible for additional discounts or coupons. Orders arrive within 5 business days anywhere in the United States.



Allowances range from **\$15-\$305 per month for SNPs and \$15-\$195 per quarter for general enrollment plans**. Unused allowances do not roll over. See Section 5 for a list of plans with this wallet.

Key point: All D-SNP members will receive an OTC Wallet. If a D-SNP member qualifies for SSBCI, the OTC Wallet will upgrade to an Extra Supports Wallet with expanded spending categories.

Participating retail stores for the OTC Wallet

To use the Extra Benefits Card at a retail location, the member must shop at approved in-store locations. In 2026, our network of participating retail stores is BIG, with over 70,000 locations nationwide.

Retailers are added throughout the year. Participating retail stores include but are not limited to:



See Section 4 for a full list of current participating network retailers.



CVS® Over-the-Counter (OTC) Wallet

All members will receive this wallet if it is offered on their plan.
There are no eligibility requirements.



With the CVS OTC Wallet, members can use their allowance to purchase approved OTC health and wellness products at CVS. Here are some examples of eligible OTC products:

- Cold, flu, and allergy medicine
- Dental care supplies like toothbrushes, denture adhesive, toothpaste and floss
- Eye and ear care products
- First aid supplies
- Pain relievers
- Sunscreen

Members can purchase products:

- In store at participating CVS® retail locations (excluding locations inside other stores.)
- Online at CVS.com/Aetna.
- By phone at **1-844-428-8147 (TTY: 711)**, 8 AM-8 PM local time, 7 days a week, excluding federal holidays.

For in-store purchases, members can choose from thousands of products in eligible product categories.

Members pay store price. In-store purchases are eligible for discounts, coupons, or other price reductions.

For home delivery, members can choose from a curated catalog of products. Prices are shown in the guidebook. Home delivery orders are not eligible for additional discounts or coupons. Orders arrive within 3-5 business days anywhere in the United States.



Allowances range from **\$15-\$120** per quarter. Unused allowances do not roll over.

See Section 5 for a list of plans with this wallet.





Medical Expense Wallet

All members will receive this wallet if it is offered on their plan.
There are no eligibility requirements.



With the Medical Expense Wallet, members can use their allowance to help pay for:

- Copays and coinsurance for plan-covered services including but not limited to provider visits, lab work, and vision and hearing exams.
- Additional visits for a plan-covered service that has a visit limit. For example, if the plan covers one routine eye exam per year and the member needs an additional routine eye exam later in the year, they may use this allowance to pay for the cost of the additional eye exam visit.

The Medical Expense Wallet cannot be used to pay for prescriptions, over-the-counter (OTC) products, routine dental visits, eyewear, hearing aids, or any service outside of the U.S and its territories. The Medical Expense Wallet cannot be used with providers excluded, suspended, or disbarred from Medicare, Medicaid, or from receiving federal funds.



Allowances range from **\$50 - \$200** per quarter. Unused allowances do not roll over.

See Section 5 for a list of plans with this wallet.



Section 3

Wallet eligibility criteria

Some wallets — like the OTC Wallet, CVS OTC Wallet and Medical Expense Wallet — have no eligibility criteria, which means members qualify for them automatically if available with their plan. For the Extra Supports Wallet, members will need to meet eligibility criteria to qualify.

This section has the eligibility criteria options that apply for the Extra Supports Wallet. See Section 5 for a full list of plans, wallets and eligibility criteria for each. If you or your clients have questions about eligibility, call Aetna Member Services at the number on the member's ID card.

Extra Supports Wallet eligibility criteria

What is SSBCI?

Special Supplemental Benefits for the Chronically Ill, or SSBCI, allows Medicare Advantage plans to offer specific supplemental benefits to members with chronic conditions. These benefits go beyond traditional medical services and are designed to support overall well-being.

How do members qualify for the Extra Supports Wallet through SSBCI?

The Extra Supports Wallet is an SSBCI benefit in 2026. To be eligible, members must enroll in a plan offering this benefit and have a qualifying chronic condition. With certain GE plans (e.g., Aetna Medicare Value plans (Plus/Care)), members must also qualify for Extra Help in addition to having a qualifying chronic condition.

In 2026, there are 26 qualifying chronic conditions including several new conditions. See page 15 for the complete list.

Use the chart below to determine eligibility requirements for the Extra Supports Wallets for each plan type.

Plan type	Extra Supports Wallet eligibility criteria	Determination process
General enrollment (GE) plans except Value plans	SSBCI (1 of 26 chronic conditions)	<ul style="list-style-type: none">New members qualify via claims, self or provider attestation.Renewing members qualify via claims or provider attestation.
Aetna Medicare Value plans (Plus/Care)	SSBCI (1 of 26 chronic conditions) + Extra Help eligibility	<ul style="list-style-type: none">New members qualify via Extra Help status + claims, self or provider attestation.Renewing members qualify via Extra Help status + claims or provider attestation. <p>Extra Help status comes directly from CMS; members cannot attest to their Extra Help status.</p>
D-SNP (includes HIDE & FIDE)	SSBCI (1 of 26 chronic conditions)	Members transition from an OTC wallet to the Extra Supports Wallet once SSBCI criteria is met. <ul style="list-style-type: none">New members qualify via claims, self or provider attestation.Renewing members qualify via claims or provider attestation.
C-SNP	SSBCI (1 of 3 chronic conditions)	Eligibility is confirmed during the enrollment process. All C-SNP members receive the Extra Supports Wallet.

How are chronic conditions verified for the Extra Supports Wallet?

For all plans, we verify chronic condition diagnoses using medical claims data from July 1, 2024, onward. We review claims data daily.

- For D-SNP members only, we will use Rx claims data in addition to medical claims.
- For Value plans, eligibility for the Extra Supports Wallet requires both an eligible chronic condition and confirmation of Extra Help status. Extra Help eligibility is verified using data provided by CMS daily. CMS evaluates a beneficiary's eligibility for Extra Help annually.
- For C-SNPs, chronic conditions are verified during their enrollment process. All C-SNP members will receive the Extra Supports Wallet.

Once a member qualifies for the Extra Supports Wallet, they'll have it for the remainder of the plan year. For Value plans, members must also maintain Extra Help eligibility; if they lose eligibility mid-year, they'll lose the Extra Supports Wallet.

What if a returning member doesn't have a chronic condition on file with us?

Returning members cannot self-attest to having a qualifying condition.

- If a member believes they qualify, they're encouraged to visit their doctor so the doctor can submit a claim to Aetna for their qualifying chronic condition.
- Or members can ask their provider to complete the provider attestation form and then the member or provider can return it to Aetna. (NOTE: Providers may charge a fee for completing the form. Aetna is not responsible for any provider charges associated with the completing or returning the form to Aetna.)

At the end of every plan year, we will notify members if we have information supporting the condition they attested to.

Can new members self-attest to having a chronic condition?

Yes. About **10 business days after enrolling**, new members with one or more qualifying chronic conditions may **self-attest** to their diagnosis.

- To self-attest, new members can:
 - Call Aetna Member Services (number on their member ID card)
 - Complete an online form through the Aetna Health member portal (available after January 1, 2026)
- Self-attestations must be submitted by the 15th of the month to receive benefits for that month.
- Brokers cannot call Aetna on members' behalf.
- Members in Illinois FIDE, New Jersey FIDE, Virginia FIDE and Michigan HIDE plans may also self-attest through their care manager (after their plan effective date).
- New members can also ask their provider to complete the provider attestation form and then the member or provider can return it to Aetna. (NOTE: Providers may charge a fee for completing the form. Aetna is not responsible for any provider charges associated with the completing or returning the form to Aetna.)



Extra Supports Wallet SSBCI eligible chronic conditions for 2026

For general enrollment plans* and D-SNPs

1. Chronic alcohol use disorder and other substance use disorders (SUDs)

2. Autoimmune disorders:

- Polyarteritis nodosa
- Polymyalgia rheumatica
- Polymyositis
- Dermatomyositis
- Rheumatoid arthritis
- Systemic lupus erythematosus
- Psoriatic arthritis
- Psoriasis
- Scleroderma

3. Cancer

4. Cardiovascular disorders:

- Cardiac arrhythmias
- Coronary artery disease
- Peripheral vascular disease
- Valvular heart disease

5. Chronic heart failure

6. Dementia

7. Diabetes mellitus

8. Overweight, obesity, and metabolic syndrome

9. Chronic gastrointestinal disease:

- Chronic liver disease
- Non-alcoholic fatty liver disease (NAFLD)
- Hepatitis B
- Hepatitis C
- Pancreatitis
- Irritable bowel syndrome
- Inflammatory bowel disease

10. Chronic kidney disease (CKD):

- CKD requiring dialysis/ Endstage renal disease (ESRD)
- CKD not requiring dialysis

11. Severe hematologic disorders:

- Aplastic anemia
- Hemophilia
- Immune thrombocytopenic purpura
- Myelodysplastic syndrome
- Sickle cell disease (excluding sickle cell trait)
- Chronic venous thromboembolic disorder

12. HIV/AIDS

13. Chronic lung disorders:

- Asthma, chronic bronchitis
- Cystic fibrosis
- Emphysema
- Pulmonary fibrosis
- Pulmonary hypertension
- Chronic Obstructive Pulmonary Disease (COPD)

14. Chronic and disabling mental health conditions:

- Bipolar disorders
- Major depressive disorders
- Paranoid disorder
- Schizophrenia
- Schizoaffective disorder
- Post-traumatic stress disorder (PTSD)
- Eating disorders
- Anxiety disorders

15. Neurologic disorders:

- Amyotrophic lateral sclerosis (ALS)
- Epilepsy
- Extensive paralysis (that is, hemiplegia, quadriplegia, paraplegia, monoplegia)
- Huntington's disease
- Multiple sclerosis
- Parkinson's disease
- Polyneuropathy
- Fibromyalgia
- Chronic fatigue syndrome
- Spinal cord injuries (added in 20.)
- Spinal stenosis
- Stroke related neurologic deficit

16. Stroke

17. Post-organ transplantation care

18. Immunodeficiency and immunosuppressive disorders

19. Conditions associated with cognitive impairment

- Alzheimer's disease
- Intellectual disabilities and developmental disabilities
- Traumatic brain injuries
- Disabling mental illness associated with cognitive impairment
- Mild cognitive impairment

20. Conditions with functional challenges and require similar services including the following:

- Spinal cord injuries
- Paralysis
- Limb loss
- Stroke
- Arthritis

21. Chronic conditions that impair vision, hearing (deafness), taste, touch and smell

22. Conditions that require continued therapy services in order for individual to maintain or retain functioning

23. Hypertension

24. Hyperlipidemia

25. Anemia

26. Chronic Pain

For C-SNPs

There are 3 qualifying chronic conditions, which are verified during their plan enrollment process.

1. Cardiovascular disorders:

cardiac arrhythmias, coronary artery disease, peripheral vascular disease, valvular heart disease

2. Chronic Heart Failure

3. Diabetes Mellitus

All C-SNP members receive the Extra Supports Wallet.

* For Value (Plus/Care) plans, members must also qualify for Extra Help, in addition to having a chronic condition, to qualify for the Extra Supports Wallet.

Section 4:

Member experience

What can members expect?



Members on 2025 plans with an Extra Benefits Card should keep their card for use in 2026.

New members will receive a new card for 2026 and new members can expect to receive it within 10-14 business days after they are deemed eligible.

Getting started

Activation

If members receive a new or replacement card, they must activate the card before they can use it. They will need the card number and their date of birth. If they have an Extra Benefits Card from the 2025 plan year, they do not need to activate it again. Members can activate by calling **1-844-428-8147 (TTY: 711)** or online at CVS.com/Aetna.

Checking out with the card

- Member should always select “credit” when they swipe the card. The Extra Benefits Card doesn’t use a PIN.
- Members must use the card at a participating retailer or at an approved medical provider that accepts major credit cards.
- If the member’s purchase is greater than the allowance amount, the member can ask for the card to be swiped for the exact balance amount, and then pay the remaining balance with an alternate form of payment. Or, the member can pay for the whole purchase with an alternate form of payment and submit a reimbursement request to CVS by calling **1-844-428-8147 (TTY: 711)** or by visiting CVS.com/Aetna.

Member guidebook

Members will receive a member guidebook that contains a curated list of items they can order online or by phone for home delivery through CVS OTC Health Solutions. Home delivery orders are not eligible for additional discounts or coupons. Members will receive a member guidebook that contains instructions on card use, FAQs, and some may contain a list of curated items that they can order online or by phone for home delivery through CVS OTC Health Solutions.

Members can manage their card in three key ways:

By phone

Members can call 8 AM–8 PM local time, 7 days a week, excluding federal holidays. Member Services representatives can help with information about:

- Allowance(s) and balance(s)
- Participating retail locations and approved products
- Status of approved products ordered online or by phone
- General questions about the card
- Requesting a replacement card

Online

Members can visit CVS.com/Aetna to manage their card. Here are some of the things they can find online:

- Allowance(s) and balance(s)
- Participating retail locations and approved products
- Online ordering
- Requesting a replacement card

CVS OTC Health Solutions app

We encourage members to download the app for access to their balances and to manage their card. Here are some of the things they can find in the app:

- Allowance(s) and balance(s)
- Participating retail locations and approved products
- Online ordering
- Requesting a replacement card

Participating retail stores

Now connected to a broad network that includes over 70,000 locations nationally.

The Extra Supports Wallet and OTC Wallet are connected to a broad retail network that includes brands members know and use. Members can use the card in store at participating retailers including CVS retail stores.* Members can also purchase personal care products, OTC products, and healthy foods online at [CVS.com/Aetna](#) or by phone at **1-844-428-8147** (TTY: 711).

Participating retail locations can be found by visiting [CVS.com/Aetna](#), using the CVS OTC Health Solutions app or by calling **1-844-428-8147** (TTY: 711), 8 AM-8PM local time, 7 days a week, excluding federal holidays.

***The CVS OTC Wallet has a different network. Members can use the card in store at any CVS retail location (excluding locations inside other stores like Target and Schnucks).**



Aetna Medicare Extra Benefits Card FAQs

Answers to members' Frequently Asked Questions (FAQs)

General

Q: What will members receive?

A: New members will receive a card and member guidebook in the mail. Returning members will receive a member guidebook.

Q: How do members use their Aetna Medicare Extra Benefits Card?

A: They will receive a member guidebook with instructions on how to use the wallets on their card.

Q: Can new members activate their Aetna Medicare Extra Benefits Card before their plan effective date?

A: Yes, members can activate their card, create an account, and get the app, before their plan effective date. However, their card benefits will not go live until the plan effective date.

Q: Can members order by phone or online without their card?

A: After a member's plan starts, while waiting for their new card to arrive, they can access some benefits online by visiting CVS.com/Aetna.

Q: What if the balance on the Medical Expense Wallet isn't enough to cover the member's total out-of-pocket costs?

A: If the available balance on a member's Medical Expense Wallet is not enough to cover their bill, they should ask their provider's office if they can pay the difference with another form of payment.

Using the card

Q: When using the card, should members select debit or credit at checkout?

A: When using the Extra Benefits Card, members should select credit at checkout. This card does not require a PIN.

Q: Is there a limit on the number of transactions a member can make with the card each month or quarter?

A: No, there is no limit on the number of transactions the member can make during each benefit period up to their allowance amount.

Q: Will the card cover sales tax?

A: All products and services are subject to sales tax (depending on your state). The card balance can be used to pay applicable sales tax. If there are not enough funds on the card to pay for the applicable sales tax, it will be the members responsibility to cover with another form of payment.

Q: Can a member check out with approved and unapproved items?

A: Yes. Members should use their Extra Benefits Card first to pay for approved items. The store's register (determined by point-of-sale technology) will only let the card cover approved items. Then, members can pay for other items with another form of payment.

Over-the-counter (OTC)

Q: If a member has the Extra Supports Wallet and one of the OTC wallets (either the OTC Wallet or the CVS OTC Wallet) and they purchase OTC products, which wallet does the purchase deduct from?

- A:
- With the Extra Supports Wallet and OTC Wallet: Any OTC purchases made at participating retail locations, or purchases made online or by phone through CVS OTC Health Solutions®, would be deducted from the OTC Wallet allowance first. Once the OTC Wallet allowance balance is used up in the benefit period, any additional OTC purchases would be deducted from the Extra Supports Wallet allowance.
 - With the Extra Supports Wallet and CVS OTC Wallet: Any OTC purchases made at a CVS retail location (excluding locations inside other stores like Target and Schnucks), or online or by phone through CVS OTC Health Solutions®, would be deducted from the CVS OTC Wallet allowance first. Once the CVS OTC Wallet allowance balance is used up in the benefit period, any additional OTC purchases from CVS OTC Health Solutions or from other participating retail locations (e.g., Walmart) would be deducted from the Extra Supports Wallet allowance.

Q: If a plan has a CVS OTC Wallet and the Extra Supports Wallet, where can members purchase OTC products?

A: Members with both of these wallets can purchase OTC products at CVS retail locations (excluding locations inside other stores) or online or by phone through CVS OTC Health Solutions®, using the CVS OTC Wallet. They can also purchase OTC products at other participating retail locations (e.g., Walmart) using their Extra Supports Wallet.

Q: Can members use coupons or other discounts for their OTC purchases?

A: Yes, members can use coupons and other discounts, and buy products at lowest advertised prices, with their card when shopping in store. Coupons or other discounts don't apply to purchases made online or phone through CVS OTC Health Solutions.

Retail purchases

Q: How does the member know which products can be purchased when shopping in store?

A: Members can open the CVS OTC Health Solutions app in store and use the scan feature located in the app. Or call **1-844-428-8147** (TTY: 711) for help. Member Services representatives are available 8 AM–8 PM local time, 7 days a week, excluding federal holidays. Members can also reference the item list in their guidebook.

Q: Can members access all participating retailers, or just those in their state/service area?

A: Members can use their card while traveling or on vacation at participating retail locations outside of their state or service area. However, they must still use participating retail locations only in the U.S. and U.S. territories. To find a participating retail location nearby, members can visit [CVS.com/Aetna](#) or call **1-844-428-8147 (TTY: 711)** for help. Member Services representatives are available 8 AM–8 PM local time, 7 days a week, excluding federal holidays.

Q: Can members get reimbursed for approved purchases made with an alternate form of payment?

A: Yes if a member makes an approved purchase at a participating retail location without the Extra Benefits Card, they can request a reimbursement of available funds within 60 days of purchase date by going to [CVS.com/Aetna](#) or by calling **1-844-428-8147** (TTY: 711).

If the reimbursement request is approved, CVS will send the member a check to reimburse them for their purchase up to their allowance amount available in the benefit period that they made the purchase. It may take up to 30 days for the member to receive a check in the mail. However, they cannot submit a reimbursement request for any purchase they've made with a food assistance program or gift card.

Utilities & food

Q: If members use their Extra Supports Wallet towards utilities, does that count as income?

A: If a member uses their Extra Supports Wallet to pay for utilities, Housing and Urban Development (HUD) requires it to be reported as income. Members should contact their local HUD office if they have questions.

Q: Can members use their card to pay for utilities that are under another person's name?

A: The card cannot be used to pay utilities at a grocery store, pharmacy, or bill pay center. The bills must be paid directly to the utility company. The utility company must accept major credit cards. The card may be declined for payments made directly to a local municipality but the member can pay their bill with another form of payment and submit for reimbursement. The bill doesn't need to be in the member's name.

Q: Can members use their card with other food assistance programs?

A: Yes, the Extra Benefits Card can be used in-store along with other food assistance programs, coupons and retail store sales/discounts. However, we cannot reimburse the member for funds from their wallet for any healthy food purchases they've made with a food assistance program.

Section 5:

Plan list

State	Contract PBP	Plan name	Eligibility criteria per wallet, if applicable	Wallet, allowance and frequency	HVIPP
AL	H3239-002	Aetna Medicare Dual Extra Care (HMO D-SNP)		OTC Wallet - \$120 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
AL	H3239-010	Aetna Medicare Dual Care (HMO D-SNP)		OTC Wallet - \$40 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
AL	H3239-020	Aetna Medicare Signature Care (HMO)	SSBCI	OTC Wallet - \$30 quarterly Extra Supports Wallet - \$64 quarterly	\$30 quarterly
AL	H3239-026	Aetna Medicare Full Dual Care (HMO D-SNP)		OTC Wallet - \$150 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
AL	H5521-116	Aetna Medicare Signature Plus (PPO)	SSBCI	OTC Wallet - \$45 quarterly Extra Supports Wallet - \$45 quarterly	
AL	H5521-171	Aetna Medicare Signature Plus (PPO)	SSBCI	OTC Wallet - \$30 quarterly Extra Supports Wallet - \$45 quarterly	
AL	H5521-224	Aetna Medicare Signature Plus (PPO)	SSBCI	OTC Wallet - \$15 quarterly Extra Supports Wallet - \$30 quarterly	
AL	H5521-227	Aetna Medicare Signature Plus (PPO)	SSBCI	OTC Wallet - \$15 quarterly Extra Supports Wallet - \$25 quarterly	
AL	H5521-229	Aetna Medicare Eagle Plus (PPO)	SSBCI	OTC Wallet - \$180 quarterly Extra Supports Wallet - \$180 quarterly	
AL	H5521-467	Aetna Medicare Value Plus (PPO)	SSBCI + LIS	OTC Wallet - \$60 quarterly Extra Supports Wallet - \$30 quarterly	
AL	H5521-644	Aetna Medicare Signature Plus (PPO)	SSBCI	OTC Wallet - \$15 quarterly Extra Supports Wallet - \$25 quarterly	
AR	H1608-021	Aetna Medicare Signature Plus (PPO)	SSBCI	OTC Wallet - \$15 quarterly Extra Supports Wallet - \$25 quarterly	
AR	H1608-054	Aetna Medicare Elite (PPO)		OTC Wallet - \$120 quarterly	
AR	H1608-074	Aetna Medicare Eagle Giveback (PPO)		OTC Wallet - \$150 quarterly	
AR	H1608-076	Aetna Medicare Dual Extra (PPO D-SNP)		OTC Wallet - \$105 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	

Plan list

State	Contract PBP	Plan name	Eligibility criteria per wallet, if applicable	Wallet, allowance and frequency	HPIP
AR	H1608-077	Aetna Medicare Dual (PPO D-SNP)		OTC Wallet - \$45 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
AR	H1608-105	Aetna Medicare Signature (PPO)		OTC Wallet - \$15 quarterly	
AR	H2663-029	Aetna Medicare Signature (HMO-POS)		OTC Wallet - \$60 quarterly	
AR	H2663-039	Aetna Medicare Signature Plus (HMO)	SSBCI	OTC Wallet - \$15 quarterly	
				Extra Supports Wallet - \$25 quarterly	
AR	H2663-067	Aetna Medicare Signature Care (HMO)	SSBCI	OTC Wallet - \$30 quarterly	
				Extra Supports Wallet - \$25 quarterly	\$30 quarterly
AR	H2663-097	Aetna Medicare Full Dual Care (HMO D-SNP)		OTC Wallet - \$190 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
AR	H5325-007	Aetna Medicare Dual Care Extra (HMO D-SNP)		OTC Wallet - \$130 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
AR	H5325-011	Aetna Medicare Dual Care Extra (HMO D-SNP)		OTC Wallet - \$55 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
AZ	H3931-188	Aetna Medicare Prime Chronic Care (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$20 monthly	\$30 monthly
AZ	H4835-002	Aetna Medicare Signature (HMO)		CVS OTC Wallet - \$15 quarterly	
AZ	H5521-329	Aetna Medicare Eagle (PPO)		CVS OTC Wallet - \$90 quarterly	
AZ	H5521-649	Aetna Medicare Value Care (PPO)	SSBCI + LIS	OTC Wallet - \$30 quarterly	
				Extra Supports Wallet - \$30 quarterly	\$30 quarterly
CA	H0523-065	Aetna Medicare Signature (HMO-POS)		CVS OTC Wallet - \$30 quarterly	
CA	H0523-070	Aetna Medicare Signature Extra (HMO-POS)		CVS OTC Wallet - \$30 quarterly	
CA	H0523-073	Aetna Medicare Prime (HMO-POS)		CVS OTC Wallet - \$45 quarterly	
CA	H0523-074	Aetna Medicare Value Plus (HMO-POS)	SSBCI + LIS	CVS OTC Wallet - \$60 quarterly	
				Extra Supports Wallet - \$45 quarterly	
CA	H0523-075	Aetna Medicare Prime (HMO-POS)		CVS OTC Wallet - \$45 quarterly	

State	Contract PBP	Plan name	Eligibility criteria per wallet, if applicable	Wallet, allowance and frequency	HPIP
CA	H4982-022	Aetna Medicare Prime Value Plus (HMO-POS)	SSBCI + LIS	CVS OTC Wallet - \$60 quarterly Extra Supports Wallet - \$30 quarterly	
CA	H4982-025	Aetna Medicare Prime Extra (HMO-POS)		CVS OTC Wallet - \$45 quarterly	
CA	H4982-026	Aetna Medicare Prime Extra (HMO-POS)		CVS OTC Wallet - \$45 quarterly	
CA	H5521-369	Aetna Medicare Eagle (PPO)		CVS OTC Wallet - \$75 quarterly	
CO	H3931-196	Aetna Medicare Full Dual Care (HMO D-SNP)		OTC Wallet - \$180 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
CO	H4711-010	Aetna Medicare Eagle (HMO-POS)		OTC Wallet - \$45 quarterly	
CO	H4711-012	Aetna Medicare Dual Care (HMO D-SNP)		OTC Wallet - \$85 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
CO	H5521-378	Aetna Medicare Eagle (PPO)		OTC Wallet - \$90 quarterly	
CT	H5521-296	Aetna Medicare Eagle Giveback (PPO)		CVS OTC Wallet - \$90 quarterly	
CT	H5793-017	Aetna Medicare Full Dual (HMO-POS D-SNP)		OTC Wallet - \$150 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
CT	H5793-020	Aetna Medicare Partial Dual (HMO-POS D-SNP)		OTC Wallet - \$25 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
DC	H3931-095	Aetna Medicare Enhanced Plus (HMO-POS)	SSBCI	CVS OTC Wallet - \$30 quarterly Extra Supports Wallet - \$180 quarterly	
DC	H5521-015	Aetna Medicare Premier (PPO)		CVS OTC Wallet - \$30 quarterly	
DE	H3931-102	Aetna Medicare Enhanced (HMO)		CVS OTC Wallet - \$45 quarterly	
DE	H3959-055	Aetna Medicare Advantra Signature (HMO)		CVS OTC Wallet - \$45 quarterly	
DE	H3959-056	Aetna Medicare Advantra Eagle Plus (HMO)	SSBCI	CVS OTC Wallet - \$90 quarterly Extra Supports Wallet - \$30 quarterly	

Plan list

State	Contract PBP	Plan name	Eligibility criteria per wallet, if applicable	Wallet, allowance and frequency	HPIP
DE	H3959-083	Aetna Medicare Chronic Care Total (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$95 monthly	
DE	H3959-084	Aetna Medicare Chronic Care (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$30 monthly	
FL	H1609-017	Aetna Medicare Dual Select (HMO D-SNP)		OTC Wallet - \$140 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
FL	H1609-018	Aetna Medicare Select (HMO)		CVS OTC Wallet - \$30 quarterly	
FL	H1609-019	Aetna Medicare Dual Select (HMO D-SNP)		OTC Wallet - \$80 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
FL	H1609-020	Aetna Medicare Select (HMO)		CVS OTC Wallet - \$100 quarterly	
FL	H1609-021	Aetna Medicare Select (HMO)		CVS OTC Wallet - \$45 quarterly	
FL	H1609-022	Aetna Medicare Select (HMO)		CVS OTC Wallet - \$30 quarterly	
FL	H1609-025	Aetna Medicare Select (HMO)		CVS OTC Wallet - \$30 quarterly	
FL	H1609-027	Aetna Medicare Select (HMO)		CVS OTC Wallet - \$20 quarterly	
FL	H1609-041	Aetna Medicare Select (HMO)		CVS OTC Wallet - \$30 quarterly	
FL	H1609-043	Aetna Medicare Dual Select (HMO D-SNP)		OTC Wallet - \$225 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
FL	H1609-044	Aetna Medicare Dual Select (HMO D-SNP)		OTC Wallet - \$215 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
FL	H1609-045	Aetna Medicare Dual Select (HMO D-SNP)		OTC Wallet - \$190 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
FL	H1609-046	Aetna Medicare Dual Select (HMO D-SNP)		OTC Wallet - \$170 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
FL	H1609-047	Aetna Medicare Dual Select (HMO D-SNP)		OTC Wallet - \$185 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	

State	Contract PBP	Plan name	Eligibility criteria per wallet, if applicable	Wallet, allowance and frequency	HPIP
FL	H1609-048	Aetna Medicare Dual Select (HMO D-SNP)		OTC Wallet - \$260 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
FL	H1609-049	Aetna Medicare Dual Select (HMO D-SNP)		OTC Wallet - \$215 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
FL	H1609-055	Aetna Medicare Dual Select (HMO D-SNP)		OTC Wallet - \$185 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
FL	H1609-056	Aetna Medicare Dual Select (HMO D-SNP)		OTC Wallet - \$192 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
FL	H1609-059	Aetna Medicare Select (HMO)		CVS OTC Wallet - \$30 quarterly	
FL	H1609-061	Aetna Medicare Dual Select (HMO D-SNP)		OTC Wallet - \$170 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
FL	H1609-062	Aetna Medicare Dual Select (HMO D-SNP)		OTC Wallet - \$175 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
FL	H1609-063	Aetna Medicare Select (HMO)		CVS OTC Wallet - \$50 quarterly	
FL	H1609-064	Aetna Medicare Dual Select (HMO D-SNP)		OTC Wallet - \$175 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
FL	H1609-073	Aetna Medicare Full Dual Select (HMO D-SNP)		OTC Wallet - \$290 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
FL	H1609-074	Aetna Medicare Full Dual Select (HMO D-SNP)		OTC Wallet - \$245 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
FL	H1609-075	Aetna Medicare Full Dual Select (HMO D-SNP)		OTC Wallet - \$250 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
FL	H1609-076	Aetna Medicare Full Dual Select (HMO D-SNP)		OTC Wallet - \$270 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	

Plan list

State	Contract PBP	Plan name	Eligibility criteria per wallet, if applicable	Wallet, allowance and frequency	HPIP
FL	H1609-077	Aetna Medicare Full Dual Select (HMO D-SNP)		OTC Wallet - \$240 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
FL	H1609-078	Aetna Medicare Full Dual Select (HMO D-SNP)		OTC Wallet - \$235 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
FL	H1609-079	Aetna Medicare Full Dual Select (HMO D-SNP)		OTC Wallet - \$235 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
FL	H1609-080	Aetna Medicare Chronic Care (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$60 monthly	
FL	H1609-081	Aetna Medicare Chronic Care (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$60 monthly	
FL	H1609-082	Aetna Medicare Chronic Care (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$35 monthly	
FL	H1609-083	Aetna Medicare Chronic Care (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$55 monthly	
FL	H1609-084	Aetna Medicare Chronic Care (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$50 monthly	
FL	H1609-085	Aetna Medicare Chronic Care (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$55 monthly	
FL	H1609-086	Aetna Medicare Select (HMO)		CVS OTC Wallet - \$30 quarterly	
FL	H1609-087	Aetna Medicare Select (HMO)		CVS OTC Wallet - \$30 quarterly	
FL	H1609-088	Aetna Medicare Full Dual Select (HMO D-SNP)		OTC Wallet - \$270 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
FL	H1609-089	Aetna Medicare Full Dual Select (HMO D-SNP)		OTC Wallet - \$220 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
FL	H1609-090	Aetna Medicare Full Dual Select (HMO D-SNP)		OTC Wallet - \$305 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
FL	H1609-092	Aetna Medicare Full Dual Select (HMO D-SNP)		OTC Wallet - \$235 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	

State	Contract PBP	Plan name	Eligibility criteria per wallet, if applicable	Wallet, allowance and frequency	HPIP
FL	H1609-093	Aetna Medicare Select (HMO)		CVS OTC Wallet - \$30 quarterly	
FL	H1609-094	Aetna Medicare Chronic Care (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$60 monthly	
FL	H5521-271	Aetna Medicare Signature (PPO)		CVS OTC Wallet - \$45 quarterly	
FL	H5521-306	Aetna Medicare Eagle Giveback (PPO)		CVS OTC Wallet - \$30 quarterly	
FL	H5521-433	Aetna Medicare Signature (PPO)		CVS OTC Wallet - \$30 quarterly	
FL	H5521-586	Aetna Medicare Premier (PPO)		CVS OTC Wallet - \$45 quarterly	
FL	H5521-688	Aetna Medicare Premier (PPO)		CVS OTC Wallet - \$45 quarterly	
FL	H5521-706	Aetna Medicare Premier (PPO)		CVS OTC Wallet - \$45 quarterly	
GA	H1109-005	Aetna Medicare Signature (HMO)		OTC Wallet - \$30 quarterly	
GA	H1608-028	Aetna Medicare Enhanced (PPO)		OTC Wallet - \$60 quarterly	
GA	H1608-109	Aetna Medicare Signature (PPO)		OTC Wallet - \$15 quarterly	
GA	H2293-001	Aetna Medicare Value Care (PPO)		OTC Wallet - \$50 quarterly	
			SSBCI + LIS	Extra Supports Wallet - \$30 quarterly	\$30 quarterly
GA	H2293-002	Aetna Medicare Dual Care Extra (PPO D-SNP)		OTC Wallet - \$110 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
GA	H2293-004	Aetna Medicare Dual Care (PPO D-SNP)		OTC Wallet - \$50 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
GA	H2293-009	Aetna Medicare Eagle Plus (PPO)	SSBCI	OTC Wallet - \$150 quarterly	
GA	H2293-021	Aetna Medicare Dual Extra (PPO D-SNP)		Extra Supports Wallet - \$150 quarterly	
GA	H2293-023	Aetna Medicare Value Care (PPO)	SSBCI + LIS	OTC Wallet - \$105 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
GA	H2293-029	Aetna Medicare Signature Care (PPO)		OTC Wallet - \$45 quarterly	
GA	H2293-023	Aetna Medicare Value Care (PPO)	SSBCI + LIS	Extra Supports Wallet - \$30 quarterly	\$30 quarterly
				OTC Wallet - \$15 quarterly	
GA	H2293-029	Aetna Medicare Signature Care (PPO)	SSBCI	Extra Supports Wallet - \$30 quarterly	\$30 quarterly

Plan list

State	Contract PBP	Plan name	Eligibility criteria per wallet, if applicable	Wallet, allowance and frequency	HPIP
GA	H2293-031	Aetna Medicare Signature Plus (PPO)	SSBCI	OTC Wallet - \$15 quarterly Extra Supports Wallet - \$30 quarterly	
GA	H2293-033	Aetna Medicare Value Plus (PPO)	SSBCI + LIS	OTC Wallet - \$45 quarterly Extra Supports Wallet - \$75 quarterly	
GA	H2293-035	Aetna Medicare Chronic Care (PPO C-SNP)	SSBCI	Extra Supports Wallet - \$25 monthly	\$30 monthly
GA	H3288-027	Aetna Medicare Signature (PPO)		OTC Wallet - \$15 quarterly	
GA	H3288-034	Aetna Medicare Eagle Plus (PPO)	SSBCI	OTC Wallet - \$105 quarterly Extra Supports Wallet - \$105 quarterly	
GA	H3288-042	Aetna Medicare Enhanced (PPO)		OTC Wallet - \$120 quarterly	
GA	H5302-012	Aetna Medicare Dual Extra Care (HMO D-SNP)		OTC Wallet - \$130 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
GA	H5302-020	Aetna Medicare Dual Care (HMO D-SNP)		OTC Wallet - \$50 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
GA	H5302-022	Aetna Medicare Signature Care (HMO)	SSBCI	OTC Wallet - \$30 quarterly Extra Supports Wallet - \$30 quarterly	\$30 quarterly
GA	H5302-023	Aetna Medicare Signature (HMO)		OTC Wallet - \$15 quarterly	
GA	H5302-024	Aetna Medicare Full Dual Care (HMO D-SNP)		OTC Wallet - \$210 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
GA	H5302-026	Aetna Medicare Chronic Care (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$30 monthly	\$30 monthly
GA	H5521-364	Aetna Medicare Value Care (PPO)	SSBCI + LIS	OTC Wallet - \$30 quarterly Extra Supports Wallet - \$45 quarterly	\$30 quarterly
IA	H1608-117	Aetna Medicare Enhanced Extra (PPO)		OTC Wallet - \$50 quarterly	
IA	H1609-058	Aetna Medicare Eagle (HMO-POS)		OTC Wallet - \$90 quarterly	

State	Contract PBP	Plan name	Eligibility criteria per wallet, if applicable	Wallet, allowance and frequency	HPIP
IA	H1609-068	Aetna Medicare Value Care (HMO-POS)	SSBCI + LIS	OTC Wallet - \$30 quarterly	
				Extra Supports Wallet - \$30 quarterly	\$30 quarterly
IA	H5593-001	Aetna Medicare Dual Care (HMO D-SNP)		OTC Wallet - \$160 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
IL	H1206-003	Aetna Medicare Signature (HMO-POS)		Medical Expense Wallet - \$100 quarterly	
IL	H1206-004	Aetna Medicare Prime Chronic Care (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$40 monthly	\$30 monthly
IL	H1206-009	Aetna Medicare Prime Chronic Total (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$100 monthly	\$30 monthly
IL	H2663-006	Aetna Medicare Enhanced Extra (HMO-POS)		CVS OTC Wallet - \$120 quarterly	
				Medical Expense Wallet - \$50 quarterly	
IL	H2663-100	Aetna Medicare Chronic Care (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$30 monthly	
IL	H3192-013	Aetna Medicare Signature (HMO-POS)		Medical Expense Wallet - \$50 quarterly	
IL	H7301-006	Aetna Medicare Advantra Extra (PPO)		CVS OTC Wallet - \$30 quarterly	
IL	H7301-009	Aetna Medicare Enhanced (PPO)		CVS OTC Wallet - \$45 quarterly	
IL	H7301-021	Aetna Medicare Signature Extra (PPO)		Medical Expense Wallet - \$50 quarterly	
IL	H9771-001	Aetna Medicare FIDE (HMO D-SNP)		OTC Wallet - \$225 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
IN	H3192-005	Aetna Medicare Signature (HMO-POS)		CVS OTC Wallet - \$15 quarterly	
IN	H3192-020	Aetna Medicare Signature (HMO-POS)		CVS OTC Wallet - \$15 quarterly	
IN	H3192-028	Aetna Medicare Chronic Care Total (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$83 monthly	\$30 monthly
IN	H3192-029	Aetna Medicare Chronic Care Total (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$88 monthly	\$30 monthly
IN	H5521-302	Aetna Medicare Value Care (PPO)	SSBCI + LIS	CVS OTC Wallet - \$15 quarterly	
				Extra Supports Wallet - \$30 quarterly	\$30 quarterly
IN	H5521-496	Aetna Medicare Value Care (PPO)	SSBCI + LIS	CVS OTC Wallet - \$15 quarterly	
				Extra Supports Wallet - \$30 quarterly	\$30 quarterly

Plan list

State	Contract PBP	Plan name	Eligibility criteria per wallet, if applicable	Wallet, allowance and frequency	HPIP
KS	H2663-026	Aetna Medicare Signature (HMO-POS)		CVS OTC Wallet - \$15 quarterly	
KS	H2663-028	Aetna Medicare Signature (HMO-POS)		CVS OTC Wallet - \$80 quarterly Medical Expense Wallet - \$100 quarterly	
KS	H2663-052	Aetna Medicare Value Plus (HMO)		CVS OTC Wallet - \$75 quarterly	
			SSBCI + LIS	Extra Supports Wallet - \$75 quarterly	
KS	H2663-053	Aetna Medicare Value Plus (HMO)		CVS OTC Wallet - \$75 quarterly	
			SSBCI + LIS	Extra Supports Wallet - \$30 quarterly	
KS	H2663-056	Aetna Medicare Value Plus (HMO)		CVS OTC Wallet - \$30 quarterly	
				SSBCI + LIS Extra Supports Wallet - \$30 quarterly	
KS	H2663-061	Aetna Medicare Signature Extra (HMO-POS)		CVS OTC Wallet - \$30 quarterly	
				Medical Expense Wallet - \$50 quarterly	
KS	H2663-064	Aetna Medicare Value Plus (HMO)		CVS OTC Wallet - \$75 quarterly	
			SSBCI + LIS	Extra Supports Wallet - \$75 quarterly	
KS	H2663-098	Aetna Medicare Chronic Care (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$50 monthly	\$30 monthly
KS	H2663-099	Aetna Medicare Chronic Care Total (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$200 monthly	\$30 monthly
KY	H0628-012	Aetna Medicare HIDE (HMO D-SNP)		OTC Wallet - \$170 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
KY	H0628-040	Aetna Medicare Partial Dual (HMO D-SNP)		OTC Wallet - \$100 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
KY	H5521-020	Aetna Medicare Premier (PPO)		CVS OTC Wallet - \$90 quarterly Medical Expense Wallet - \$50 quarterly	
KY	H5521-490	Aetna Medicare Value Plus (PPO)		CVS OTC Wallet - \$95 quarterly	
			SSBCI + LIS	Extra Supports Wallet - \$52 quarterly	
LA	H3239-001	Aetna Medicare Dual Extra Care (HMO D-SNP)		OTC Wallet - \$157 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
LA	H3239-007	Aetna Medicare Dual Extra Care (HMO D-SNP)		OTC Wallet - \$170 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly

State	Contract PBP	Plan name	Eligibility criteria per wallet, if applicable	Wallet, allowance and frequency	HPIP
LA	H3239-022	Aetna Medicare Signature Care (HMO)	SSBCI	OTC Wallet - \$15 quarterly Extra Supports Wallet - \$25 quarterly	\$30 quarterly
LA	H3239-023	Aetna Medicare Dual Care (HMO D-SNP)		OTC Wallet - \$70 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
LA	H3239-027	Aetna Medicare Full Dual Care (HMO D-SNP)		OTC Wallet - \$235 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
LA	H3239-030	Aetna Medicare Chronic Care (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$61 monthly	\$30 - monthly
LA	H3928-001	Aetna Medicare Signature Care (HMO)	SSBCI	OTC Wallet - \$30 quarterly Extra Supports Wallet - \$30 quarterly	\$30 quarterly
LA	H5521-233	Aetna Medicare Signature Plus (PPO)	SSBCI	OTC Wallet - \$30 quarterly Extra Supports Wallet - \$25 quarterly	
LA	H5521-235	Aetna Medicare Eagle Plus Giveback (PPO)	SSBCI	OTC Wallet - \$195 quarterly Extra Supports Wallet - \$195 quarterly	
LA	H5521-326	Aetna Medicare Value Care (PPO)	SSBCI + LIS	OTC Wallet - \$15 quarterly Extra Supports Wallet - \$30 quarterly	\$30 quarterly
LA	H5521-472	Aetna Medicare Dual Care (PPO D-SNP)		OTC Wallet - \$120 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
LA	H5521-645	Aetna Medicare Signature Plus (PPO)	SSBCI	OTC Wallet - \$15 quarterly Extra Supports Wallet - \$30 quarterly	
LA	H5521-646	Aetna Medicare Value Plus (PPO)	SSBCI + LIS	OTC Wallet - \$30 quarterly Extra Supports Wallet - \$90 quarterly	
MA	H5521-296	Aetna Medicare Eagle Giveback (PPO)		CVS OTC Wallet - \$90 quarterly	
MA	H5793-014	Aetna Medicare Signature (HMO-POS)		CVS OTC Wallet - \$25 quarterly	
MA	H5793-018	Aetna Medicare Signature (HMO-POS)		CVS OTC Wallet - \$20 quarterly	

Plan list

State	Contract PBP	Plan name	Eligibility criteria per wallet, if applicable	Wallet, allowance and frequency	HPIP
ME	H3597-011	Aetna Medicare Full Dual (HMO-POS D-SNP)		OTC Wallet - \$150 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
ME	H3597-012	Aetna Medicare Partial Dual (HMO-POS D-SNP)		OTC Wallet - \$25 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
ME	H3597-017	Aetna Medicare Enhanced (HMO-POS)		CVS OTC Wallet - \$45 quarterly	
ME	H5521-296	Aetna Medicare Eagle Giveback (PPO)		CVS OTC Wallet - \$90 quarterly	
ME	H5521-495	Aetna Medicare Premier (PPO)		CVS OTC Wallet - \$30 quarterly	
MI	H3192-003	Aetna Medicare Signature (HMO-POS)		CVS OTC Wallet - \$15 quarterly	
MI	H3192-007	Aetna Medicare Full Dual Care (HMO D-SNP)		OTC Wallet - \$200 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
MI	H3192-021	Aetna Medicare Prime Care (HMO-POS)	SSBCI	CVS OTC Wallet - \$20 quarterly	
MI	H3192-033	Aetna Medicare Chronic Care (HMO C-SNP)		Extra Supports Wallet - \$30 quarterly	\$30 quarterly
MI	H5521-214	Aetna Medicare Signature (PPO)		Extra Supports Wallet - \$15 monthly	\$30 - monthly
MI	H5521-399	Aetna Medicare Value Care (PPO)	SSBCI + LIS	OTC Wallet - \$60 quarterly	
MI	H5521-404	Aetna Medicare Signature Extra (PPO)		CVS OTC Wallet - \$75 quarterly	
MI	H5521-607	Aetna Medicare Enhanced (PPO)		CVS OTC Wallet - \$60 quarterly	
MI	H9314-001	Aetna Medicare HIDE (HMO D-SNP)		OTC Wallet - \$220 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
MN	H3219-001	Allina Health Aetna Medicare Signature (PPO)		CVS OTC Wallet - \$60 quarterly	
MN	H3219-002	Allina Health Aetna Medicare Enhanced (PPO)		Medical Expense Wallet - \$150 quarterly	
MN	H3219-003	Allina Health Aetna Medicare Grand (PPO)		CVS OTC Wallet - \$60 quarterly	
				Medical Expense Wallet - \$200 quarterly	
				CVS OTC Wallet - \$50 quarterly	

State	Contract PBP	Plan name	Eligibility criteria per wallet, if applicable	Wallet, allowance and frequency	HPIP
MN	H3219-005	Allina Health Aetna Medicare Eagle (PPO)		CVS OTC Wallet - \$90 quarterly	
MN	H3219-008	Allina Health Aetna Medicare Signature Fit (PPO)		CVS OTC Wallet - \$45 quarterly	
MN	H3219-015	Allina Health Aetna Medicare Chronic (PPO C-SNP)	SSBCI	Extra Supports Wallet - \$40 monthly	
MN	H3219-016	Allina Health Aetna Medicare Value (PPO C-SNP)	SSBCI	Extra Supports Wallet - \$65 monthly	
MO	H2663-006	Aetna Medicare Enhanced Extra (HMO-POS)		CVS OTC Wallet - \$120 quarterly	
				Medical Expense Wallet - \$50 quarterly	
MO	H2663-021	Aetna Medicare Premier (HMO-POS)		CVS OTC Wallet - \$75 quarterly	
				Medical Expense Wallet - \$50 quarterly	
MO	H2663-022	Aetna Medicare Eagle (HMO-POS)		CVS OTC Wallet - \$120 quarterly	
				Medical Expense Wallet - \$150 quarterly	
MO	H2663-026	Aetna Medicare Signature (HMO-POS)		CVS OTC Wallet - \$15 quarterly	
MO	H2663-052	Aetna Medicare Value Plus (HMO)	SSBCI + LIS	CVS OTC Wallet - \$75 quarterly	
				Extra Supports Wallet - \$75 quarterly	
MO	H2663-056	Aetna Medicare Value Plus (HMO)		CVS OTC Wallet - \$30 quarterly	
				SSBCI + LIS Extra Supports Wallet - \$30 quarterly	
MO	H2663-057	Aetna Medicare Value Plus (HMO-POS)	SSBCI + LIS	CVS OTC Wallet - \$120 quarterly	
				Extra Supports Wallet - \$120 quarterly	
MO	H2663-061	Aetna Medicare Signature Extra (HMO-POS)		CVS OTC Wallet - \$30 quarterly	
				Medical Expense Wallet - \$50 quarterly	
MO	H2663-064	Aetna Medicare Value Plus (HMO)	SSBCI + LIS	CVS OTC Wallet - \$75 quarterly	
				Extra Supports Wallet - \$75 quarterly	
MO	H2663-098	Aetna Medicare Chronic Care (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$50 monthly	\$30 - monthly
MO	H2663-102	Aetna Medicare Chronic Care (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$50 monthly	
MO	H5325-003	Aetna Medicare Dual Care (HMO D-SNP)		OTC Wallet - \$200 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly

Plan list

State	Contract PBP	Plan name	Eligibility criteria per wallet, if applicable	Wallet, allowance and frequency	HPIP
MO	H5325-004	Aetna Medicare Dual (HMO D-SNP)		OTC Wallet - \$225 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
MO	H5325-005	Aetna Medicare Dual (HMO D-SNP)		OTC Wallet - \$225 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
MO	H5325-006	Aetna Medicare Dual (HMO D-SNP)		OTC Wallet - \$225 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
MO	H5325-012	Aetna Medicare Full Dual Care (HMO D-SNP)		OTC Wallet - \$250 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
MO	H5325-013	Aetna Medicare Full Dual (HMO D-SNP)		OTC Wallet - \$275 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
MO	H5325-014	Aetna Medicare Full Dual (HMO D-SNP)		OTC Wallet - \$275 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
MO	H5325-015	Aetna Medicare Full Dual (HMO D-SNP)		OTC Wallet - \$275 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
MS	H3239-005	Aetna Medicare Dual Extra (HMO D-SNP)		OTC Wallet - \$125 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
MS	H3239-012	Aetna Medicare Dual Care (HMO D-SNP)		OTC Wallet - \$40 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
MS	H3239-014	Aetna Medicare Signature (HMO)		OTC Wallet - \$15 quarterly	
MS	H3239-015	Aetna Medicare Dual Extra Care (HMO D-SNP)		OTC Wallet - \$108 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
MS	H3239-017	Aetna Medicare Signature Care (HMO)	SSBCI	OTC Wallet - \$15 quarterly Extra Supports Wallet - \$25 quarterly	\$30 quarterly
MS	H3239-028	Aetna Medicare Full Dual Care (HMO D-SNP)		OTC Wallet - \$199 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly

State	Contract PBP	Plan name	Eligibility criteria per wallet, if applicable	Wallet, allowance and frequency	HVIPP
MS	H5521-218	Aetna Medicare Signature Plus (PPO)	SSBCI	OTC Wallet - \$15 quarterly	\$30 monthly
				Extra Supports Wallet - \$30 quarterly	
MS	H5521-324	Aetna Medicare Eagle Plus (PPO)	SSBCI	OTC Wallet - \$150 quarterly	\$30 monthly
				Extra Supports Wallet - \$120 quarterly	
MS	H5521-464	Aetna Medicare Dual Extra Care (PPO D-SNP)		OTC Wallet - \$70 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
MS	H5521-465	Aetna Medicare Dual Care (PPO D-SNP)		OTC Wallet - \$40 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
MS	H5521-470	Aetna Medicare Value Plus (PPO)	SSBCI + LIS	OTC Wallet - \$75 quarterly	\$30 monthly
				Extra Supports Wallet - \$65 quarterly	
MS	H5521-553	Aetna Medicare Signature Plus (PPO)	SSBCI	OTC Wallet - \$15 quarterly	\$30 monthly
				Extra Supports Wallet - \$30 quarterly	
NC	H3146-001	Aetna Medicare Signature (HMO)		CVS OTC Wallet - \$30 quarterly	
NC	H3146-002	Aetna Medicare Dual (HMO D-SNP)		OTC Wallet - \$205 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
NC	H3146-004	Aetna Medicare Signature (HMO)		CVS OTC Wallet - \$30 quarterly	
NC	H3146-006	Aetna Medicare Value Plus (HMO)	SSBCI + LIS	CVS OTC Wallet - \$30 quarterly	\$30 monthly
				Extra Supports Wallet - \$150 quarterly	
NC	H3146-007	Aetna Medicare Prime (HMO)		CVS OTC Wallet - \$30 quarterly	
NC	H3146-021	Aetna Medicare Signature Care (HMO)	SSBCI	CVS OTC Wallet - \$30 quarterly	\$30 quarterly
				Extra Supports Wallet - \$30 quarterly	
NC	H3146-022	Aetna Medicare Full Dual Care (HMO D-SNP)		OTC Wallet - \$285 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
NC	H3146-037	Aetna Medicare Chronic Care (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$40 monthly	\$30 - monthly
NC	H3146-039	Aetna Medicare Enhanced (HMO)		CVS OTC Wallet - \$30 quarterly	
NC	H3146-044	Aetna Medicare Chronic Care Value (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$50 monthly	\$30 - monthly

Plan list

State	Contract PBP	Plan name	Eligibility criteria per wallet, if applicable	Wallet, allowance and frequency	HPIP
NC	H5521-081	Aetna Medicare Signature (PPO)		CVS OTC Wallet - \$30 quarterly	
NC	H5521-139	Aetna Medicare Enhanced (PPO)		CVS OTC Wallet - \$30 quarterly	
NC	H5521-169	Aetna Medicare Enhanced (PPO)		CVS OTC Wallet - \$30 quarterly	
NC	H5521-170	Aetna Medicare Signature Extra (PPO)		CVS OTC Wallet - \$30 quarterly	
NC	H5521-241	Aetna Medicare Eagle Giveback (PPO)		CVS OTC Wallet - \$50 quarterly	
NC	H5521-243	Aetna Medicare Signature (PPO)		CVS OTC Wallet - \$30 quarterly	
NC	H5521-348	Aetna Medicare Signature Giveback (PPO)		CVS OTC Wallet - \$30 quarterly	
ND	H1608-081	Aetna Medicare Signature Extra (PPO)		OTC Wallet - \$30 quarterly	
NE	H1608-118	Aetna Medicare Enhanced Extra (PPO)		OTC Wallet - \$50 quarterly	
NE	H7149-006	Aetna Medicare Dual Care (HMO D-SNP)		OTC Wallet - 138 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
NE	H7149-007	Aetna Medicare Eagle (HMO-POS)		OTC Wallet - \$90 quarterly	
NH	H5521-296	Aetna Medicare Eagle Giveback (PPO)		CVS OTC Wallet - \$90 quarterly	
NH	H5793-015	Aetna Medicare Elite (HMO-POS)		CVS OTC Wallet - \$25 quarterly	
NJ	H6399-001	Aetna Medicare FIDE (HMO D-SNP)		OTC Wallet - \$255 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
NV	H3931-157	Aetna Medicare Value Plus (HMO)	SSBCI + LIS	OTC Wallet - \$35 quarterly Extra Supports Wallet - \$30 quarterly	
NV	H3931-160	Aetna Medicare Value Plus (HMO)	SSBCI + LIS	OTC Wallet - \$30 quarterly Extra Supports Wallet - \$30 quarterly	
NV	H3931-191	Aetna Medicare Chronic Care (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$40 monthly	\$30 - monthly
NV	H4711-011	Aetna Medicare Dual Prime (HMO D-SNP)		OTC Wallet - \$125 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	

State	Contract PBP	Plan name	Eligibility criteria per wallet, if applicable	Wallet, allowance and frequency	HPIP
NV	H4711-013	Aetna Medicare Dual (HMO D-SNP)		OTC Wallet - \$90 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
NV	H5521-022	Aetna Medicare Enhanced (PPO)		CVS OTC Wallet - \$35 quarterly	
NV	H5521-299	Aetna Medicare Elite (PPO)		CVS OTC Wallet - \$60 quarterly	
NV	H5521-353	Aetna Medicare Eagle (PPO)		OTC Wallet - \$75 quarterly	
NY	H3312-069	Aetna Medicare Full Dual Care (HMO D-SNP)		OTC Wallet - \$165 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
NY	H3312-070	Aetna Medicare Full Dual (HMO D-SNP)		OTC Wallet - \$140 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
NY	H3312-073	Aetna Medicare FIDE Care (HMO D-SNP)		OTC Wallet - \$200 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
NY	H3312-087	Aetna Medicare Full Dual (HMO D-SNP)		OTC Wallet - \$30 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
NY	H3312-089	Aetna Medicare Partial Dual (HMO D-SNP)		OTC Wallet - \$15 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
NY	H3312-090	Aetna Medicare Partial Dual Care (HMO D-SNP)		OTC Wallet - \$15 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
NY	H3312-091	Aetna Medicare Chronic Care (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$30 monthly	\$30 - monthly
OH	H0628-001	Aetna Medicare Signature Care (HMO-POS)		CVS OTC Wallet - \$75 quarterly	
			SSBCI	Extra Supports Wallet - \$30 quarterly	\$30 quarterly
OH	H0628-005	Aetna Medicare Signature Care (HMO-POS)		CVS OTC Wallet - \$60 quarterly	
			SSBCI	Extra Supports Wallet - \$30 quarterly	\$30 quarterly
OH	H0628-013	Aetna Medicare Dual Care (HMO D-SNP)		OTC Wallet - \$240 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
OH	H0628-017	Aetna Medicare Signature Care (HMO-POS)		CVS OTC Wallet - \$50 quarterly	
			SSBCI	Extra Supports Wallet - \$30 quarterly	\$30 quarterly

Plan list

State	Contract PBP	Plan name	Eligibility criteria per wallet, if applicable	Wallet, allowance and frequency	HVIPP
OH	H0628-031	Aetna Medicare Chronic Care Total (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$225 monthly	\$30 - monthly
OH	H0628-032	Aetna Medicare Chronic Care Total (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$200 monthly	\$30 - monthly
OH	H0628-033	Aetna Medicare Chronic Care Total (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$200 monthly	\$30 - monthly
OH	H0628-034	Aetna Medicare Chronic Care Total (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$200 monthly	\$30 - monthly
OH	H0628-035	Aetna Medicare Chronic Care Total (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$225 monthly	\$30 - monthly
OH	H0628-036	Aetna Medicare Chronic Care (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$40 monthly	\$30 - monthly
OH	H0628-037	Aetna Medicare Chronic Care (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$40 monthly	\$30 - monthly
OH	H0628-038	Aetna Medicare Chronic Care (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$40 monthly	\$30 - monthly
OH	H0628-039	Aetna Medicare Chronic Care (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$40 monthly	\$30 - monthly
OH	H0628-041	Aetna Medicare Partial Dual (HMO D-SNP)		OTC Wallet - \$100 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
OH	H5521-020	Aetna Medicare Premier (PPO)		CVS OTC Wallet - \$90 quarterly Medical Expense Wallet - \$50 quarterly	
OH	H5521-487	Aetna Medicare Eagle Giveback (PPO)		OTC Wallet - \$75 quarterly	
OK	H3288-017	Aetna Medicare Value Plus (PPO)	SSBCI + LIS	CVS OTC Wallet - \$15 quarterly Extra Supports Wallet - \$30 quarterly	
OK	H3288-019	Aetna Medicare Value Plus (PPO)	SSBCI + LIS	CVS OTC Wallet - \$15 quarterly Extra Supports Wallet - \$15 quarterly	
OK	H3288-020	Aetna Medicare Signature (PPO)		CVS OTC Wallet - \$15 quarterly	
OK	H3288-021	Aetna Medicare Signature (PPO)		CVS OTC Wallet - \$30 quarterly	
OK	H3288-053	Aetna Medicare Dual Care (PPO D-SNP)		OTC Wallet - \$135 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly

State	Contract PBP	Plan name	Eligibility criteria per wallet, if applicable	Wallet, allowance and frequency	HVIPP
OR	H5521-492	Aetna Medicare Signature Extra (PPO)		OTC Wallet - \$25 quarterly	
OR	H5521-493	Aetna Medicare Eagle (PPO)		OTC Wallet - \$75 quarterly	
OR	H5521-685	Aetna Medicare Enhanced (PPO)		OTC Wallet - \$30 quarterly	
PA	H3931-004	Aetna Medicare Premier (HMO-POS)		CVS OTC Wallet - \$90 quarterly	
PA	H3959-001	Aetna Medicare Advantra Enhanced (HMO-POS)		CVS OTC Wallet - \$45 quarterly	
PA	H3959-002	Aetna Medicare Advantra Premier (HMO-POS)		CVS OTC Wallet - \$75 quarterly	
PA	H3959-010	Aetna Medicare Advantra Signature (HMO-POS)		CVS OTC Wallet - \$30 quarterly	
PA	H3959-011	Aetna Medicare Advantra Signature Plus (HMO-POS)	SSBCI	CVS OTC Wallet - \$30 quarterly	
PA	H3959-032	Aetna Medicare Advantra Signature Plus (HMO-POS)		Extra Supports Wallet - \$75 quarterly	
PA	H3959-033	Aetna Medicare Value Care (HMO-POS)	SSBCI + LIS	CVS OTC Wallet - \$30 quarterly	
PA	H3959-035	Aetna Medicare Advantra Dual Care (HMO D-SNP)		Extra Supports Wallet - \$75 quarterly	\$30 quarterly
PA	H3959-036	Aetna Medicare Advantra Dual Care (HMO D-SNP)		OTC Wallet - \$220 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
PA	H3959-037	Aetna Medicare Advantra Signature (HMO-POS)		OTC Wallet - \$245 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
PA	H3959-039	Aetna Medicare Advantra Enhanced (HMO-POS)		CVS OTC Wallet - \$30 quarterly	
PA	H3959-041	Aetna Medicare Advantra Eagle Plus (HMO-POS)	SSBCI	CVS OTC Wallet - \$90 quarterly	
PA	H3959-052	Aetna Medicare Advantra Signature (HMO-POS)		Extra Supports Wallet - \$150 quarterly	
PA	H3959-053	Aetna Medicare Advantra Prime Plus (HMO-POS)	SSBCI	CVS OTC Wallet - \$15 quarterly	
				Extra Supports Wallet - \$25 quarterly	

Plan list

State	Contract PBP	Plan name	Eligibility criteria per wallet, if applicable	Wallet, allowance and frequency	HPIP
PA	H3959-074	Aetna Medicare Chronic Care Value (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$55 monthly	\$30 - monthly
PA	H3959-075	Aetna Medicare Chronic Care Value (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$55 monthly	\$30 - monthly
PA	H3959-076	Aetna Medicare Chronic Care (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$35 monthly	\$30 - monthly
PA	H3959-085	Aetna Medicare Chronic Care Value (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$50 monthly	\$30 - monthly
PA	H5521-261	Aetna Medicare Signature (PPO)		CVS OTC Wallet - \$30 quarterly	
PA	H5522-001	Aetna Medicare Value Plus (PPO)		CVS OTC Wallet - \$60 quarterly	
			SSBCI + LIS	Extra Supports Wallet - \$75 quarterly	
PA	H5522-002	Aetna Medicare Advantra Premier (PPO)		CVS OTC Wallet - \$45 quarterly	
PA	H5522-005	Aetna Medicare Value Plus (PPO)		CVS OTC Wallet - \$45 quarterly	
			SSBCI + LIS	Extra Supports Wallet - \$75 quarterly	
PA	H5522-013	Aetna Medicare Value Care (PPO)		CVS OTC Wallet - \$30 quarterly	
			SSBCI + LIS	Extra Supports Wallet - \$75 quarterly	\$30 quarterly
PA	H5522-032	Aetna Medicare Enhanced (PPO)		CVS OTC Wallet - \$75 quarterly	
RI	H5521-296	Aetna Medicare Eagle Giveback (PPO)		CVS OTC Wallet - \$90 quarterly	
RI	H5521-375	Aetna Medicare Signature (PPO)		CVS OTC Wallet - \$30 quarterly	
RI	H5521-449	Aetna Medicare Value Plus (PPO)		CVS OTC Wallet - \$45 quarterly	
			SSBCI + LIS	Extra Supports Wallet - \$45 quarterly	
RI	H5793-019	Aetna Medicare Prime Care (HMO-POS)		CVS OTC Wallet - \$75 quarterly	
			SSBCI	Extra Supports Wallet - \$30 quarterly	\$30 quarterly
SC	H3146-011	Aetna Medicare Value Plus (HMO)		CVS OTC Wallet - \$30 quarterly	
			SSBCI + LIS	Extra Supports Wallet - \$225 quarterly	
SC	H3146-014	Aetna Medicare Signature (HMO)		CVS OTC Wallet - \$30 quarterly	
SC	H3146-016	Aetna Medicare Full Dual (HMO D-SNP)		OTC Wallet - \$125 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	

State	Contract PBP	Plan name	Eligibility criteria per wallet, if applicable	Wallet, allowance and frequency	HPIP
SC	H3146-023	Aetna Medicare Full Dual Care (HMO D-SNP)		OTC Wallet - \$200 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
SC	H3146-036	Aetna Medicare Chronic Care Total (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$125 monthly	\$30 - monthly
SC	H3146-038	Aetna Medicare Chronic Care (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$50 monthly	\$30 - monthly
SC	H3146-040	Aetna Medicare Enhanced (HMO)		CVS OTC Wallet - \$90 quarterly	
SC	H3146-047	Aetna Medicare Enhanced (HMO)		CVS OTC Wallet - \$30 quarterly	
SC	H5521-140	Aetna Medicare Signature Giveback (PPO)		CVS OTC Wallet - \$30 quarterly	
SC	H5521-249	Aetna Medicare Signature (PPO)		CVS OTC Wallet - \$30 quarterly	
SC	H5521-251	Aetna Medicare Enhanced (PPO)		CVS OTC Wallet - \$30 quarterly	
SC	H5521-279	Aetna Medicare Eagle Giveback (PPO)		CVS OTC Wallet - \$50 quarterly	
SC	H5521-319	Aetna Medicare Signature (PPO)		CVS OTC Wallet - \$30 quarterly	
SD	H1608-061	Aetna Medicare Eagle (PPO)		OTC Wallet - \$45 quarterly	
SD	H1608-062	Aetna Medicare Dual (PPO D-SNP)		OTC Wallet - \$60 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
SD	H1608-119	Aetna Medicare Enhanced Extra (PPO)		OTC Wallet - \$50 quarterly	
SD	H1608-121	Aetna Medicare Full Dual (PPO D-SNP)		OTC Wallet - \$150 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
TN	H3146-012	Aetna Medicare Value Plus (HMO)	SSBCI + LIS	CVS OTC Wallet - \$30 quarterly Extra Supports Wallet - \$90 quarterly	
TN	H3146-041	Aetna Medicare Enhanced (HMO)		CVS OTC Wallet - \$30 quarterly	
TN	H3146-046	Aetna Medicare Enhanced (HMO)		CVS OTC Wallet - \$30 quarterly	
TN	H5521-279	Aetna Medicare Eagle Giveback (PPO)		CVS OTC Wallet - \$50 quarterly	

Plan list

State	Contract PBP	Plan name	Eligibility criteria per wallet, if applicable	Wallet, allowance and frequency	HVIPP
TN	H5521-501	Aetna Medicare Enhanced (PPO)		CVS OTC Wallet - \$15 quarterly	
TN	H5521-502	Aetna Medicare Signature Care (PPO)	SSBCI	CVS OTC Wallet - \$30 quarterly Extra Supports Wallet - \$30 quarterly	\$30 quarterly
TX	H3288-001	Aetna Medicare Value Plus (PPO)	SSBCI + LIS	CVS OTC Wallet - \$45 quarterly Extra Supports Wallet - \$18 quarterly	
TX	H3288-002	Aetna Medicare Value Plus (PPO)	SSBCI + LIS	CVS OTC Wallet - \$15 quarterly Extra Supports Wallet - \$15 quarterly	
TX	H3288-003	Aetna Medicare Value Plus (PPO)	SSBCI + LIS	CVS OTC Wallet - \$15 quarterly Extra Supports Wallet - \$15 quarterly	
TX	H3288-004	Aetna Medicare Value Plus (PPO)	SSBCI + LIS	CVS OTC Wallet - \$15 quarterly Extra Supports Wallet - \$30 quarterly	
TX	H3288-005	Aetna Medicare Signature (PPO)		CVS OTC Wallet - \$15 quarterly	
TX	H3288-007	Aetna Medicare Enhanced (PPO)		CVS OTC Wallet - \$30 quarterly	
TX	H3288-008	Aetna Medicare Signature (PPO)		CVS OTC Wallet - \$15 quarterly	
TX	H3288-009	Aetna Medicare Enhanced (PPO)		CVS OTC Wallet - \$30 quarterly	
TX	H3288-018	Aetna Medicare Value Plus (PPO)	SSBCI + LIS	CVS OTC Wallet - \$15 quarterly Extra Supports Wallet - \$15 quarterly	
TX	H3288-048	Aetna Medicare Value Plus (PPO)	SSBCI + LIS	CVS OTC Wallet - \$15 quarterly Extra Supports Wallet - \$15 quarterly	
TX	H4523-020	Aetna Medicare Prime Care (HMO)	SSBCI	CVS OTC Wallet - \$45 quarterly Extra Supports Wallet - \$30 quarterly	\$30 quarterly
TX	H4523-021	Aetna Medicare Prime Care (HMO)	SSBCI	Extra Supports Wallet - \$30 quarterly	\$30 quarterly
TX	H4523-024	Aetna Medicare Prime Care (HMO)	SSBCI	CVS OTC Wallet - \$45 quarterly Extra Supports Wallet - \$30 quarterly	\$30 quarterly
TX	H4523-027	Aetna Medicare Signature Care (HMO)	SSBCI	CVS OTC Wallet - \$30 quarterly Extra Supports Wallet - \$45 quarterly	\$30 quarterly
TX	H4523-028	Aetna Medicare Full Dual (HMO D-SNP)		OTC Wallet - \$120 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	

State	Contract PBP	Plan name	Eligibility criteria per wallet, if applicable	Wallet, allowance and frequency	HPIP
TX	H4523-029	Aetna Medicare Full Dual Care (HMO D-SNP)		OTC Wallet - \$135 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
TX	H4523-030	Aetna Medicare Full Dual Care (HMO D-SNP)		OTC Wallet - \$140 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
TX	H4523-031	Aetna Medicare Signature (HMO)		CVS OTC Wallet - \$15 quarterly	
TX	H4523-034	Aetna Medicare Full Dual Care (HMO D-SNP)		OTC Wallet - 160 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
TX	H4523-037	Aetna Medicare Prime Chronic Care (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$30 monthly	\$30 - monthly
TX	H4523-038	Aetna Medicare Prime Chronic Care (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$30 monthly	\$30 - monthly
TX	H4523-039	Aetna Medicare Prime Chronic Total (HMO C-SNP)	SSBCI	Extra Supports Wallet - \$90 monthly	\$30 - monthly
TX	H4523-041	Aetna Medicare Dual Extra Care (HMO D-SNP)		OTC Wallet - \$90 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
TX	H4523-043	Aetna Medicare Dual Extra Care (HMO D-SNP)		OTC Wallet - \$75 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
TX	H4523-044	Aetna Medicare Dual Extra Care (HMO D-SNP)		OTC Wallet - \$85 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
TX	H8597-001	Aetna Medicare Dual Care (HMO D-SNP)		OTC Wallet - \$120 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
TX	H8597-002	Aetna Medicare Dual Care (HMO D-SNP)		OTC Wallet - \$70 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly
TX	H8597-003	Aetna Medicare Dual Care (HMO D-SNP)		OTC Wallet - \$60 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	\$30 monthly

Plan list

State	Contract PBP	Plan name	Eligibility criteria per wallet, if applicable	Wallet, allowance and frequency	HPIP
UT	H5521-351	Aetna Medicare Eagle (PPO)		CVS OTC Wallet - \$75 quarterly	
UT	H5521-398	Aetna Medicare Dual (PPO D-SNP)		OTC Wallet - \$130 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
UT	H5521-414	Aetna Medicare Value Plus (PPO)		OTC Wallet - \$20 quarterly	
			SSBCI + LIS	Extra Supports Wallet - \$30 quarterly	
UT	H8649-010	Aetna Medicare Dual (HMO D-SNP)		OTC Wallet - \$150 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
UT	H8649-013	Aetna Medicare Signature (HMO)		CVS OTC Wallet - \$15 quarterly	
VA	H1610-001	Aetna Medicare FIDE (HMO D-SNP)		OTC Wallet - \$280 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
VA	H3931-099	Aetna Medicare Signature Plus (HMO-POS)		CVS OTC Wallet - \$60 quarterly	
			SSBCI	Extra Supports Wallet - \$270 quarterly	
VA	H3931-100	Aetna Medicare Signature Care (HMO-POS)		CVS OTC Wallet - \$30 quarterly	
			SSBCI	Extra Supports Wallet - \$165 quarterly	\$30 quarterly
VA	H3931-158	Aetna Medicare Carilion Health Prime (HMO-POS)		CVS OTC Wallet - \$30 quarterly	
VA	H5521-084	Aetna Medicare Enhanced Plus (PPO)		CVS OTC Wallet - \$30 quarterly	
			SSBCI	Extra Supports Wallet - \$100 quarterly	
VA	H5521-322	Aetna Medicare Eagle Giveback (PPO)		CVS OTC Wallet - \$60 quarterly	
VA	H5521-650	Aetna Medicare Elite (PPO)		CVS OTC Wallet - \$30 quarterly	
VA	H5521-652	Aetna Medicare Premier (PPO)		CVS OTC Wallet - \$30 quarterly	
WA	H5521-330	Aetna Medicare Eagle (PPO)		OTC Wallet - \$75 quarterly	
WA	H5521-686	Aetna Medicare Enhanced (PPO)		OTC Wallet - \$25 quarterly	
WA	H5521-687	Aetna Medicare Enhanced (PPO)		OTC Wallet - \$25 quarterly	
WI	H5521-400	Aetna Medicare Value Care (PPO)		CVS OTC Wallet - \$30 quarterly	
			SSBCI + LIS	Extra Supports Wallet - \$30 quarterly	\$30 quarterly

State	Contract PBP	Plan name	Eligibility criteria per wallet, if applicable	Wallet, allowance and frequency	HPIP
WV	H1608-027	Aetna Medicare Advantra Enhanced (PPO)	Healthy Heart Partnership*	CVS OTC Wallet - \$45 quarterly Extra Supports Wallet - \$75 quarterly	
WV	H1692-002	Aetna Medicare Advantra Signature (HMO)		CVS OTC Wallet - \$60 quarterly	
WV	H1692-005	Aetna Medicare Advantra Dual (HMO D-SNP)		OTC Wallet - \$175 monthly If member qualifies for SSBCI, the OTC Wallet converts to the Extra Supports Wallet	
WV	H1692-006	Aetna Medicare Advantra Eagle Plus (HMO)	SSBCI	CVS OTC Wallet - \$90 quarterly Extra Supports Wallet - \$30 quarterly	

*Healthy Heart Partnership follows SSBCI eligibility



If you have questions or want more information about the Aetna Medicare Extra Benefits Card, contact your Aetna Medicare Broker Manager for more information.