

2026 Anthem/Elevance Certification Instructions

Certifications for 2026 are now **OPEN!** Please follow the steps below to complete your training and certification.

Access the Certification Portal

[Elevance Certification Portal](#)

Preregistration Access Code:

External-selfreg

Preregistration Access Code

Please Enter Your Elevance Health Access Code

Access Code

 

Required

If you have questions about your access code, contact us at 1-800-333-4333.

Submit

 Required

Before You Begin Training

1. Update your profile information (if needed) or confirm it is current.
2. Agree to the terms of the **Site Usage Agreements**.
3. Check the box:
 “I’ve reviewed my contact information.”
4. Click **Update Profile**.

✓ Site Usage Agreements

Legal terms of service

! Prior to accessing the training modules, you must first review and accept Elevance Health's [Legal Terms of Service](#).
Required

✓ Elevance Health (External-SelfReg)

I would like to receive text messages from Elevance Health.
I understand data charges may apply

Mobile Phone Number

format xxx-xxx-xxxx

! I've reviewed my contact information and verified that it is accurate.
By checking this box, I agree my profile information above is accurate.

▶ Begin Training

Click the link above to start your certification training.

My Certifications

[2026 Certification Training \(All Courses\)](#)



📌 Important Training Details:

- Modules must be completed **in consecutive order**.
- If you have already completed **AHIP**, it should **automatically display with a** next to "AHIP" in your training portal.

AHIP Medicare Training

 [AHIP Medicare Training](#)

If AHIP does NOT appear automatically:

- Click “AHIP” and log in.
- On the next screen, click “Continue.”
- After logging in to AHIP, be sure to **click “Transmit” to Elevance**

Medicare Course Home Transcript

Site License Confirmation

Elevance Health (External-SelfReg)  Pinnacle Financial Services Group

Hi KEVIN Shields,

You are being directed to Pinnacle Financial Services Group site license. If this is a mistake, and you intended to access the last site you visited, which was Elevance Health (External-SelfReg). Click the logout button to exit and enter the correct URL for Elevance Health (External-SelfReg) site license. Otherwise, click Continue to proceed to Pinnacle Financial Services Group site license.

[Log out](#) [Continue](#)