

Request Submitted

Step 1: Choose Options



Step 2: Review Order



Step 3: Order Complete



Your request was successfully submitted.

An email with a link to the requested data should be sent shortly.

Print Receipt 

ORDER INFORMATION

Order Number	2049867
Order Format	Hourly Precipitation CSV
Email Address	hkropp@colgate.edu
Date Submitted	2020-02-21 14:21 EST
Check Order Status	CHECK ORDER STATUS (HTTPS://WWW.NCDC.NOAA.GOV/CDO- WEB/ORDERS? ID=2049867&EMAIL=HKROPP@COLGATE.EDU)

PERIOD OF REQUEST

Start Date	2007-01-01
End Date	2013-12-31

REQUESTED DATA

Stations	SYRACUSE HANCOCK INTERNATIONAL AIRPORT, NY US (COOP:308383)
Custom Flag(s)	Station Name
Units	Metric
Data Types	HPCP - Precipitation

Your order has been submitted. What's next?

Check your email

A confirmation email has been sent to your inbox with order details. The email contains important information about the order, including the order number. The order number is necessary for tracking the status of your order. When the process is complete, you will receive an email that will include a link to the requested data.

Certification

If the order was placed with the [Department of Commerce Certification Option](https://www.ncdc.noaa.gov/cdo-web/faq#certification) (<https://www.ncdc.noaa.gov/cdo-web/faq#certification>), a button labeled "Certify this order" will be found both in the email, once it has been processed, and on the

Order questions

How will my data be delivered?

Your data request will have a confirmation delivered via email with links to access the files via FTP.

When will my data be delivered?

Most orders only take a few minutes to process but larger orders take longer and high volumes of traffic may cause delays.

What if my order doesn't complete?

1. Check your spam folder and ensure that no-reply@noaa.gov is on your approved list
2. [Check order status online](https://www.ncdc.noaa.gov/cdo-web/orders?id=2049867&email=hkropp@colgate.edu) (<https://www.ncdc.noaa.gov/cdo-web/orders?id=2049867&email=hkropp@colgate.edu>)
3. [Contact customer support](https://www.ncdc.noaa.gov/cdo-web/orderhelp) (<https://www.ncdc.noaa.gov/cdo-web/orderhelp>)

Help

Have questions about the data? Need some assistance? Use the links below to quickly find the answers you need.

[Online help](https://www.ncdc.noaa.gov/cdo-web/faq) (<https://www.ncdc.noaa.gov/cdo-web/faq>)
[Check request status](https://www.ncdc.noaa.gov/cdo-web/orders) (<https://www.ncdc.noaa.gov/cdo-web/orders>)
[Request assistance](https://www.ncdc.noaa.gov/cdo-web/orderhelp) (<https://www.ncdc.noaa.gov/cdo-web/orderhelp>)

order status page. Use either link to continue to the NCDC Online Store and follow the instructions to purchase the certification.

Need more?

- [Go back and complete another search.](https://www.ncdc.noaa.gov/cdo-web/search)(<https://www.ncdc.noaa.gov/cdo-web/search>)
- [Read documentation about the data.](https://www.ncdc.noaa.gov/cdo-web/datasets)(<https://www.ncdc.noaa.gov/cdo-web/datasets>)
- [Access more data using the data tools.](https://www.ncdc.noaa.gov/cdo-web/datatools)(<https://www.ncdc.noaa.gov/cdo-web/datatools>)