

Utility Commands GUIDE

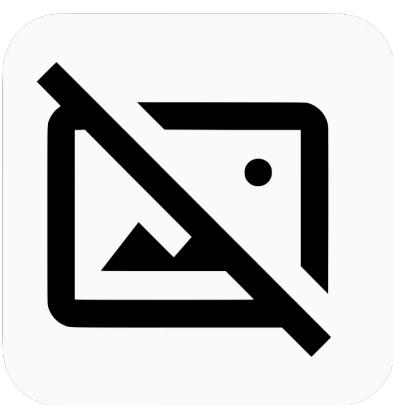
This document serves as a comprehensive guide to the utility commands available within the ERM system, detailing their usage, parameters, and resulting actions.

Key Utility Commands:

- /warn**: Issues a warning to a user. Parameters include the user ID and reason. Example: `/warn @user1234 "spam"`.
- /kick**: Kicks a user from the channel. Parameters include the user ID and reason. Example: `/kick @user1234 "spam"`.
- /ban**: Bans a user from the channel. Parameters include the user ID and reason. Example: `/ban @user1234 "spam"`.
- /mute**: Mutes a user. Parameters include the user ID and duration. Example: `/mute @user1234 12h`.
- /note**: Adds a note to a user's profile. Parameters include the user ID and note content. Example: `/note @user1234 "possible spam"`.
- /log**: Logs an event. Parameters include the user ID and log message. Example: `/log @user1234 "spam log"`.
- /audit**: Initiates an audit. Parameters include the user ID and audit type. Example: `/audit @user1234 "spam audit"`.
- /mod**: Assigns a mod to a user. Parameters include the user ID and mod ID. Example: `/mod @user1234 Mod#123`.
- /auto-report**: Triggers an auto-report for a user. Parameters include the user ID and report type. Example: `/auto-report @user1234 "NSFW content"`.
- /followed**: Marks a user as followed. Parameters include the user ID and follow status. Example: `/followed @user1234 "true"`.
- /immediately**: Marks a user as immediately flagged. Parameters include the user ID and flag status. Example: `/immediately @user1234 "true"`.
- /tagged**: Marks a user as tagged for severity. Parameters include the user ID and severity level. Example: `/tagged @user1234 "severe"`.
- /severity**: Marks a user as severity flagged. Parameters include the user ID and severity level. Example: `/severity @user1234 "severe"`.
- /3 auto-report**: Marks a user as having triggered an auto-report. Parameters include the user ID and report status. Example: `/3 auto-report @user1234 "true"`.
- /triggered**: Marks a user as having triggered a moderation action. Parameters include the user ID and moderation status. Example: `/triggered @user1234 "true"`.
- /moderation**: Marks a user as having triggered moderation. Parameters include the user ID and moderation status. Example: `/moderation @user1234 "true"`.
- /dashboard**: Marks a user as having triggered the dashboard. Parameters include the user ID and dashboard status. Example: `/dashboard @user1234 "true"`.
- /ticket**: Opens a ticket for a user. Parameters include the user ID and ticket details. Example: `/ticket @user1234 "spam ticket #2390"`.
- /closed**: Closes a ticket. Parameters include the ticket ID. Example: `/closed ticket #2390`.
- /spamming**: Marks a user as having triggered spamming. Parameters include the user ID and spamming status. Example: `/spamming @user1234 "true"`.
- /logs**: Returns logs for a specific date. Parameters include the date. Example: `/logs 2024-05-14`.
- /status**: Returns the current ERM status. Example: `/status`.
- /record**: Returns the saved ticket record. Example: `/record`.
- /flagged**: Marks a user as flagged. Parameters include the user ID and flagged status. Example: `/flagged @user1234 "true"`.
- /repeat offense**: Marks a user as having committed a repeat offense. Parameters include the user ID and repeat offense status. Example: `/repeat offense @user1234 "true"`.
- /logged under case**: Marks a user as having been logged under a specific case. Parameters include the user ID and case ID. Example: `/logged under case #4222 @user1234`.
- /strike 1 and 2**: Marks a user as having received strikes 1 and 2. Parameters include the user ID and strike status. Example: `/strike 1 and 2 @user1234`.
- /previously issued**: Marks a user as having previously issued a strike. Parameters include the user ID and previous issue status. Example: `/previously issued @user1234`.
- /upgraded to**: Marks a user as having upgraded to a higher strike level. Parameters include the user ID and upgrade status. Example: `/upgraded to @user1234`.
- /following no appeal**: Marks a user as having followed no appeal. Parameters include the user ID and appeal status. Example: `/following no appeal @user1234`.
- /flagged user#8776**: Marks a user as having flagged another user. Parameters include the user ID and flagged user ID. Example: `/flagged user#8776 @user1234`.
- /again by AutoMod**: Marks a user as having again been flagged by AutoMod. Parameters include the user ID and AutoMod status. Example: `/again by AutoMod @user1234`.
- /added to case history**: Marks a user as having been added to a case history. Parameters include the user ID and history status. Example: `/added to case history @user1234`.
- /note: "avoid re-entry, assign lock"**: Adds a note to a user's profile regarding re-entry and locking. Parameters include the user ID and note content. Example: `/note: "avoid re-entry, assign lock" @user1234`.
- /warned by Admin#188**: Marks a user as having been warned by a specific admin. Parameters include the user ID and admin ID. Example: `/warned by Admin#188 @user1234`.
- /note added "prior offenses"**: Adds a note to a user's profile regarding prior offenses. Parameters include the user ID and note content. Example: `/note added "prior offenses" @user1234`.
- /in April audit trail confirms**: Marks a user as having confirmed an audit trail in April. Parameters include the user ID and audit status. Example: `/in April audit trail confirms @user1234`.
- /linked user ID: user#7782**: Marks a user as having linked to another user's ID. Parameters include the user ID and linked ID. Example: `/linked user ID: user#7782 @user1234`.
- /mute @user334 1h**: Mutes a user for one hour. Parameters include the user ID and duration. Example: `/mute @user334 1h`.
- /spammed @everyone**: Marks a user as having spammed everyone. Parameters include the user ID and spam status. Example: `/spammed @everyone @user1234`.
- /issued by TrialMod#229**: Marks a user as having been issued by a trial mod. Parameters include the user ID and mod ID. Example: `/issued by TrialMod#229 @user1234`.
- /UPDATE #3181 status escalated**: Updates the status of a specific case. Parameters include the case ID and new status. Example: `/UPDATE #3181 status escalated`.
- /ban @user334 alt confirmed via ID: #W4453**: Bans a user via an alternative confirmation method. Parameters include the user ID, confirmation ID, and confirmation method. Example: `/ban @user334 alt confirmed via ID: #W4453`.
- /note "possible VPN usage - monitor activity"**: Adds a note to a user's profile regarding possible VPN usage and monitoring activity. Parameters include the user ID and note content. Example: `/note "possible VPN usage - monitor activity" @user1234`.

@user4451 ERM CLOSE case #0048 handled by Mod#901 Audit Log - 2024-05-13 user#3341 issued
/ban @user8764 /kick @NovaPrime in #general" ERM
kicked by Admin#882 Reason: repeated
ping abuse /mute @Echo99
duration:

2



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By continuing, you acknowledge that you are fully responsible for maintaining the confidentiality of this material.

Last reviewed: **December 23rd, 2025**

- Added new announcement for when the server is experiencing high volumes of calls

V120925A-2256
LA:RP INTERNAL USE ONLY

CASE OPENED: #4982
staff#332 ERM assigned
#2381 closed by Admin#444 comment:
lockdown audit log confirms manual trigger by
warn @user "spamming"
CLOSE #1193 2024-05-11 14:22:10 user#1123 warned by to TrialMod#228 Audit Log: user#4431

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In-Game Commands

:log Commands

Announcements



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MOD SHOP

:log announce modshop



BAKERY

:log announce bakery



GUN STORE

:log announce gun



RICK & JOHNS

:log announce rickjohn



DMV

:log announce dmv



CAR DEALERSHIP

:log announce dealership



DEPT FRONT DESK

:log announce desk [DEPT]



LIBERTY APPAREL

:log announce apparel

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Reminders



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COURTHOUSE HOSTAGE

:log announce courthostages/nocourt/chostage



INTERFERING

:log announce interfering/interference/intf



RP CRASHES

:log announce crashes/rpcrash



MANY CALLS

:log announce calls/wait

Team balancing



MORE POLICE

:log team lapd



MORE FD/EMS

:log team fd



MORE DOT

:log team dot



MORE CIV

:log team civ

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Discord check logging

Staff are expected to consistently perform Discord Checks.

Failure to do so may result in an infraction

- Discord checks take priority over in-game calls
- Saying "I was in a call" is not a valid excuse to avoid checks
- All checks must be logged using the following command in-game:

```
:log dc (USERNAME - must be full username or 5+ letters of it) yes/no
```

In-Game RP Logging

FORMAT (Single User):

```
: log roleplay (USER) (TYPE) (POSTAL) (DURATION)
```

Example :log roleplay joyclemnss Hostage 202 1h

FORMAT (Multiple Users):

```
:log roleplay (USERS - separated using commas with no spaces) (TYPE)  
(POSTAL) (DURATION)
```

EXAMPLE :log roleplay joyclemnss,AX13_A Hostage 202 1h

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Discord commands

RP Logging

To log an approved roleplay, use the command:

/roleplay log

- **roblox_users**: List of usernames (e.g. **user1, user2**)
- **roleplay_type**: Type of RP being logged
- **postal**: Location/postal of the RP
- **expiration_time**: Duration of RP (format: **10s, 10m, 1h**; minimum 10s, maximum 2h)

When logged, the bot will:

- PM all listed users in-game with details and duration.
- Post an embed in Discord with a revoke button.
- Automatically update and PM users when the RP ends or is revoked.

RP Status

Use the command:

/roleplay status

- Displays all ongoing roleplays, their expiration times, and who logged them.

User lookup

Use the command:

-lookup (USERNAME)

- Returns a user's account flags , displayed with emojis.
- Emojis represent status such as elite, premium, plus (linked to the store items channel), whitelisted, or staff.

h a q r r v u s y h a c
note: "repeated
nic spam" ERM LOG: 2024
05-12 09:47 /warn @Sera "toxicity
toward staff" /kick strike 1 command:
/warn IP flagged - alt of user#7786 /ban
executed user#7786 removed reason: evasion
via VPN ticket case linked to ERM-1456
/note added by staff#022 "possible
duplicate account" 2024-05-13 17:00
09:15 handled d user#1290 auto-muted after 3 warnings
by Admin#772 audit
-log: user#6681 warned b c f warning ID: #WX-3881 ERM action
/warn executed f g processed /warn executed /mute
b f at 2024-05-15 h lifted automatically system
/ban h i 09:17 reason: i j trace: user#6677 joined
@user8843 l g "inappropriate k banned state triggered
/kick profile image" q k /ban @user6677 audit entry
@RogueSnail !warn j k /kick @FalconX u created - linked to prev
@user667 "flooding slurs /ban offense /warn @BlizzardBot
VC with soundboard"
ERM OPENED #3189 s spamming commands in #bot
2024-05-16 12:02:44 w u -logs ERM STATUS: closed
Mod#122 assigned ERM q
log - user#3390 warned q
in #media /note added q
reason: "warned 2x previously" t
ticket #2390 v
escalated w
/mute guest 13 duration: 12h t
comment: "NSFW gils" ERM v
case #3189 marked priority v
/kick @user4433 8776 duration:
AutoMod alert triggered IP w
-match check pending /warn 6h repeat offense
@user4433 strike 2 logged under
entered ERM ACTION LOG case #4222
2024-05-16 12:54 Admin#944
executed ban on related x /kick upgraded to x
alt audit confirms t /ban following no j
proper escalation x appeal ERM record: v
w again by AutoMod i
v v /warn added to case m
w history /note: "avoid j i
re-entry, assign w
lock" user#9934 y
warned by Admin#188 z /note added "prior offenses a
2024-05-15 10:03 a
/kick issued by Mod#782 z
/warn for "continued q
controlling after l in April" audit trail confirms a
mute w a linked user ID: user#7782 /
u spammed @everyone /kick @user334 z
issued by TrialMod#229 ERM
z UPDATE #3181 status escalated / z
Y Y ban @user334 alt confirmed via k
r ID: #W4453 added to profile / q
note "possible VPN usage - monitor i