Akshay Danthi

San Francisco, CA | (628) 468-2958 | akshays.me | adanthi@my.ggu.edu | github.com/axaysd | linkedin.com/in/axaysd

SUMMARY

Product Manager currently pursuing an MS BA with past success in managing projects for global orgs such as Mastercard & HSBC

SKILLS

Market Research, Customer Segmentation, Stakeholder Management, Product Strategy, Data Analytics, Generative AI, Effective Communication, SQL, Tableau, Prioritization, KPI Tracking, User Stories, Roadmap planning, Agile, A/B Testing, X-fn. Leadership

RELEVANT SIDE PROJECTS

[1] Completed Certification on Product Analytics offered by Mixpanel & Product School by building a funnel for Sandwich Inc.

[2] Actively involved in a specialized AI/ML Product Manager bootcamp from ProductManagementExercises.com

[3] Built a Classification ML model to identify behavioral indicators of customer churn, enabling proactive retention strategies.

[4] Created WebChat: Enables the user to enter a (private) URL and get insights from it. (Uses Retrieval-Augmented Generation)

[5] Undergrad thesis/final-year project on "*Resolving Implicit Selection Bias in Hybrid Recommender Systems*"

PROFESSIONAL EXPERIENCE

Product Manager   **March 2022 - August 2023**

Mastercard   *Remote*

- Managed 2 projects for Mastercard in the role of Product Manager-Technical, serving as a Consultant via Wipro.
- Successfully onboarded issuers/affiliates into the new cloud-native, multi-API product at an enhanced rate of over 50 per week, marking a significant improvement from the initial rate of 10 per week.
- Elicited requirements from 15+ international stakeholders, leading a 9-member tech team to implement changes, achieving an 85% CSAT score.

Business Analyst   **November 2019 - March 2022**

HSBC   *Remote*

- Handled 2 projects (Cloud migration of the Payments Engine) for HSBC as an Agile BA, serving as a Consultant from Infosys.
- Drove the implementation of HSBC Saudi Arabia's Payment Processing platform to comply with ISO20022 SWIFT regulations

Data Analyst   **December 2023 - Present**

Golden Gate University   *San Francisco*

- Developing and deploying dynamic reports and interactive dashboards using Pandas, SQL, and Tableau, enabling data-driven decision making in real-time for senior leadership.
- Designed and implemented predictive models using Python and scikit-learn, significantly improving strategic planning by forecasting trends and outcomes with high accuracy, enhancing overall performance and outcomes.

Software Engineer   **November 2017 - November 2019**

Lloyds Banking Group   *Hyderabad, India*

- Worked as a Software Engineer for Lloyds Banking Group, serving as a Consultant from Virtusa. Used Java, Oracle SQL.

EDUCATION

Master of Science in Business Analytics   **January 2023 – Present**

Golden Gate University   *San Francisco, CA*

Relevant Coursework: Enterprise Performance Management and Metrics, Big Data Ecosystems, Business Intelligence, Managing Data Structures, Advanced Statistical Analysis with Python & R, ML for Predictive Analytics, Visualization & Communication.

Bachelor of Engineering in Computer Science and Engineering   **August 2013 – August 2017**

Sri Sai Ram Institute of Technology (Anna University)   *Chennai, India*