

AXEL DIAZ

LICENSES AND CERTIFICATIONS

CT MVPD Appraiser
CT Casualty Adjuster
Servsafe Manager

EDUCATION

Eastern Connecticut State
University
BGS Accounting, 2012

CONTACT

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SERVICE ADVISOR

REYNOLDS' SUBARU | Jan 2020 – Current

- Met with customers and determined their needs for repair and/or service of their vehicle.
- Advised on the value of maintaining vehicles in accordance with manufacturer's specifications
- Responsible for overseeing the technician working on customers' vehicle while being proficient with time management,

CLAIMS ADJUSTER

GEICO / PROGRESSIVE | Jan 2018 – Jan 2020

- Meeting with policyholders and claimants to assess damages
- Wrote repair estimates using CCC software
- Negotiated with shop owners, and issued payments
- Scheduled inspections, tracked rentals and repairs

ASSISTANT MANAGER

MOHEGAN SUN / BOBBYS BURGER PALACE

Aug 2015 – Jan 2018

- Supervised a staff of 50 employees
- Generated spreadsheets using forecasts and operating costs, which helped raise our overhead and lower expenses
- Created seasonal cocktail menus and trained the bar staff
- Assisted with scheduling, ordering, and the tracking of sales and covers

BARTENDER

MYSTIC MARRIOTT | June 2014 – Nov 2017

- Served tables and tended bar in the Octagon
- Gained ample experience working in a fine dining restaurant
- Learned proper etiquette and wine service steps
- Learned a great deal about sales and customer service

LINE COOK

SAGE DINING SERVICES | Jan 2010 - June 2014

- Served a diverse population of 250 affluent students
- Responsibility was the mostly teacher visited salad bar
- Prepared all desserts including breakfast pastries
- Kept up in a fast paced kitchen with constantly changing menu items in order to keep students, faculty, and headmaster satisfied.