Stephanie Carteiro

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Education

Clark University, Worcester MA

Expected May 2013

Bachelor of Arts; Psychology Major, Management Minor

Medford High School, Medford MA

2009

National Honor Society; Crew (3 years), Student Council President (2 years), Key Club Vice President (2 years) Roots and Shoots Environmental Club Secretary (2 years)

Work Experience

Cashier at Market Basket, Cambridge MA

2008-2012

Hands-on experience in accepting payments from customers and give change and receipts

Craft Studio Proctor, Clark University

2010-present

Scheduled reservations, oversaw the servers and provided customer service

Host at Atasca Restaurant, Cambridge MA

2011

Scheduled reservations, oversaw the waiters and provided customer service

Busser at Pierrot Bistrot, Boston MA

2012

Assist servers with customer orders, took and served drink orders, reset tables

Additional Experience

Volunteer for Special Religious Education Program (SPRED), Worcester MA

2010-2011

Helped support the faith formations for persons with developmental disabilities

Program Development for Youth Outreach, Clark University

2009-present

 Running meetings, editing and developing programs to promote acceptance, tolerance, and non-violence for middle and high school-aged kids, and presenting the curriculum to them

President of Latin American Student Organization, Clark University

2011-present

Running meetings, organizing events, and coordinating activities

Peer Advisor, Clark University

Summer 2011 & 2012

- Advised and mentored 15 first-year students through freshman orientation
- Trained in program planning and development, communication, teambuilding, group dynamics, problem solving, crisis intervention, public speaking

Volunteer at the Trauma Center at Justice Resource Institute, Brookline MA

Summer 2012

Responsible for screening clients and determining eligibility for their trauma sensitive yoga program

Skills

- Practiced in the use of Microsoft Office Suite, PSS Quantitative Analysis Software & AMOS, Basic HTML
- Language Proficiency: Spanish and Portuguese (fluent). French (conversational)