



Contact

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Education

Front End Web Developer Techdegree

Treehouse, CA
2022-2023

Currently working with React.JS

Treehouse, CA
2023-Present

Skills

Javascript
CSS
HTML
SASS
Git
jQuery
Bootstrap
GitHub
React.JS
JSX

Axel Lancieri

Front End Web Developer

Work Experience

Product Support Specialist

October 2019 – Present

Alorica | Uruguay

Specialized team with a technical nature, based on solving specific issues that customers experience with different items they purchased.

My objective is to assist with troubleshooting instructions whilst exercising problem solving skills.

If the issue is outside of my scope of knowledge or research, then I will make sure to get the customer an effective resolution, either calling manufacturers for further instructions or helping with a new product being sent out.

Bilingual customer service representative July 2016 – October 2019

Alorica | Uruguay

Offered support to customers of a multinational retail and technology company.

Helping with any obstacles they may experience in the process of placing orders, payments, logistics, sales and overall assisting with every aspect of the services that the company provides.

All whilst making sure that the client has a pleasant, concise and effective experience.

Airport Attendant

February 2014 – January 2015

Puerta del Sur | Uruguay

Based on the availability and the traffic at the airport I would help customers get started to enter the check-in process.

I was positioned on the first security line where I would double check passports and flight tickets and once everything was inspected and approved I would move them onto the actual check-in procedure.

Otherwise I would be situated on the parking lot whilst offering various services such as cashing in the parking permits or private flight taxes and valet parking.

References

Ignacio Picun

Lead Front End Developer, Kaizen Softworks

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Matias Gigena

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