



Empathy map

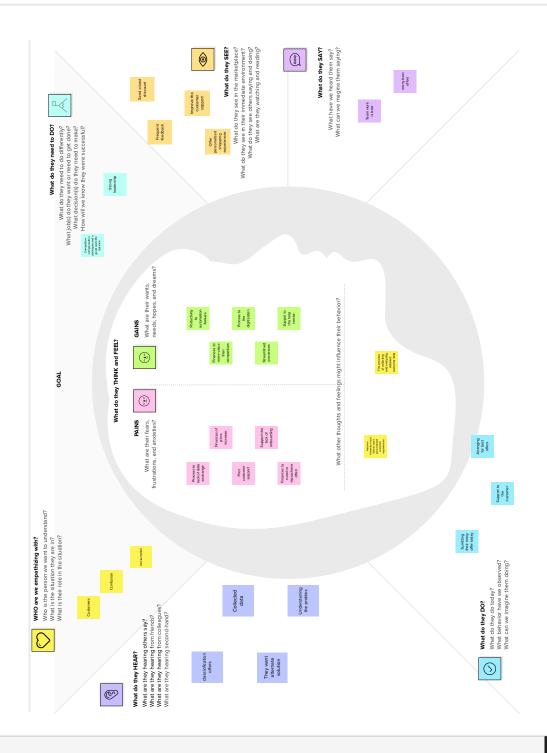
canvas

Use this framework to empathize with a customer, user, or any person who is affected by a team's work. assumptions to gain more empathy Document and discuss your observations and note your for the people you serve.





Summarize the data you have gathered related to the people that are impacted by your work. It will help you generate ideas, prioritize features, or discuss decisions.





Share template feedback



