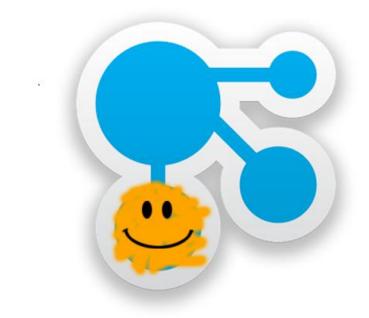
## **IBM Connections Customizer**

Online Customizer documentation from the developer community



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## **Introducing Customizer**

IBM Connections Customizer is a middleware proxy service that enables the customization of the IBM Connections user experience. In essence Customizer acts as a proxy between IBM Connections and the end-user, which gives it the ability to intercept and modify requests and responses, and thus customize anything that flows through it, e.g. the behaviour of APIs, the presentation of the user interface, etc. This document focuses on customizations of the user interface.

The IBM Connections Customizer model is simple: the service can perform customizations by injecting JavaScript or CSS into the HTML pages returned by IBM Connections in response to end-user requests – where requests are defined as the URLs generated according as the end-user navigates within standard components like Communities, Profiles, Files, Blogs, Homepage etc. The customization details, i.e. typically the code that should be inserted and on particular requests, are defined by application extensions stored inside the IBM Connections Application Registry (or App Reg for short).

App Reg is a centralized design repository used to store and retrieve applications that customize and extend a variety of different IBM Connections services. There are many defined services, Customizer is just one instance. In the cloud, App Reg is available to organization *administrators* via the **Admin > Manage Organization > Organization Extensions** menu path. From here it's possible to create and manage Customizer applications by clicking the **new Apps Manager** link on the workspace. App Reg is also available for IBM Connections On-Premises as part of the Component Pack for V6.0.0.4 released in January 2018. As an administrator you can access App Reg On-Premises using this URL: http://\*yourConnectionsUrl.com\*/appreg/

```
Listing 1 Hello World Customizer App
```

```
"services":[
      "Customizer"
   "name": "Simple Customizer Sample",
   "title": "My First Customizer App",
   "description": "Perform a modification to the Connections Homepage",
   "extensions":[
      {
         "name": "Hello World Extension",
         "type": "com.ibm.customizer.ui",
         "path": "homepage",
         "payload":{
            "include-files":[
                "helloWorld/helloWorld.user.js"
            "include-repo":{
                "name":"global-samples"
            }
}}]}
```

Whether On-Cloud or On-Premises, the **Apps Manager** workspace provides a single consistent user interface for managing Customizer apps. A Customizer app is nothing more than a plain old JSON file containing design metadata that identifies the components that need to be targeted and the actions that need to be performed. Listing 1 is an illustration of a rudimentary Customizer application.

The application JSON in Listing 1 requires little explanation. The following points can be inferred by a quick inspection of the code:

- The app is named "Simple Customizer Sample" and it extends the Customizer service
- It contains **one** extension named "Hello World Extension" (apps can have many)
- The extension is a customization of the UI (line #11 "type": "com.ibm.customizer.ui")
- The customization applies to the Connections homepage (line #12 "path": "homepage")
- A file named helloworld.user.js is to be injected into the homepage (line #15)
- helloworld.user.js is retrieved from a global repository of Customizer samples

## **Exploring Customizer Capabilities**

Above and beyond the properties shown in the "Hello World" sample, a complete summary of all Customizer properties is shown below:

**Listing 2 Customizer Application Properties** 

Description
String used to identify the extension
Short string description - translatable for international audiences
Long string description - translatable for international audiences
The service(s) with which the application is associated
Mandatory string used to identify the extension point being implemented
Valid values are as follows:
com.ibm.customizer.ui
com.ibm.customizer.api
com.ibm.customizer.proxy
String value used to identify the component to be customized:
activities blogs contacts downloads error* files forums gadgets
<pre>global** homepage manage*** meetings metrics mycontacts news profiles reports search social survey viewer wikis</pre>
* There are a number of error-related paths that can be specified, namely

error, error502 and error503

\*\* Unlike most other path values, global does not represent a real URL path element but is a keyword meaning match all URLs.

\*\*\* The manage path covers a subset of the Connections manage URLs, namely: (1) /manage/subscribers/showInviteGuestDialog/input (2) /manage/account/user/input

#### payload

# The properties described below can be applied in the payload object definition when the extension point is com.ibm.customizer.ui

match/exclude

A test criterion that determines whether or not the nominated includefiles are inserted into the response. Either a match **OR** an exclude test condition can be applied to an extension - not both, i.e. they are mutually exclusive! Tests can be evaluated using any of the following five subproperties. If the test result is positive then the include-files are inserted on a match or omitted on an exclude.

> condition

The match/exclude is applied if the condition evaluates to true. The condition object has two sub-properties: a keyword string identifying the data item you want to test and a regex property containing a regular expression to be applied against the data item.

> url > user-name A regular expression applied to the active Connections URL. String used to identify one or more users as the target for the

customization. This property is **not unique** within a given organization

> user-email

String used to identify one or more users as the target for the customization. This property **is unique** within a given organization

> user-id

IBM Connections user-id used to identify one or more users as the target for the customization. This property **is unique** within a given

organization

include-files

List of files to be inserted into the response for a selected page request

cache-headers

One or more string values corresponding to standard HTTP cache header name/value pairs. Value(s) must be from the following list: cachecontrol, expires, last-modified, pragma e.g. "expires": "Tue, 25 Dec 2018 00:00:00 GMT". All cache-headers values are treated as pass-through data that will be set **as-is** in the Customizer HTTP response and not validated.

The properties outlined in Listing 2 can be broken down into two categories:

#### 1. Generic App Reg Properties

Properties defined for *all* App Reg applications across all services

#### 2. Customizer Service Properties

Properties specific to the Customizer service, i.e. *everything in the Payload section*. **Note:** Payload properties will vary according to the extension point being used. In other words,

the payload properties are contextual so the com.ibm.customizer.ui extension point properties will differ to those defined for com.ibm.customizer.proxy.

In terms of the generic properties, App Reg requires that any application specify name, title, description, service and type property values. The Application Registry specification does not require the path property to be specified when an application is created, but the Customizer service puts it to good use for every request it processes, as will be seen shortly. Ergo, in reality for Customizer applications, a path value is *required* in order for them to work properly.

Of the generic properties outlined in Listing 2, only type and path merit any further discussion. A type value always equates to an extension point defined by a service. At present Customizer only defines two extension points, com.ibm.customizer.ui and com.ibm.customizer.api. The former is a declaration that a given Customizer extension performs a modification to the IBM Connections UI, and thus will be handled in accordance with a prescribed UI extension pattern – for example any include-files specified in the payload are always injected into the response document. The latter is reserved for future use – suffice to say that as a middleware proxy Customizer is capable of modifying API behaviours, but that use case is not catered for in the current Customizer release.

For Customizer applications, the path property value is used to identify a path element in the IBM Connections request URL, which in most use cases corresponds to a standard IBM Connections component.

Consider the URLs displayed in Listing 3 - these sample URLs follow a clear pattern where the next element after the IBM Connections cloud domain name identifies the Connections component or application handling the request. The possible values of this element map to the path values enumerated in Listing 2, i.e. homepage, communities, files, etc.

## **Listing 3 Examples of IBM Connections URLs**

```
/* homepage */
//w3-connections.ibm.com/homepage/web/updates/#myStream/imFollowing/all
//w3-connections.ibm.com/homepage/web/updates/#myStream/statusUpdates/all
//w3-connections.ibm.com/homepage/web/updates/#myStream/discover/all
//w3-connections.ibm.com/homepage/web/updates/#atMentions/atMentions
/* communities */
//w3-connections.ibm.com/communities/service/html/ownedcommunities
//w3-connections.ibm.com/communities/service/html/followedcommunities
//w3-connections.ibm.com/communities/service/html/communityinvites
/* files */
//w3-connections.ibm.com/files/app#/pinnedfiles
//w3-connections.ibm.com/files/app#/person/7f37da40-8f0a-1028-938d-db07163b51b2
/* blogs */
//w3-connections.ibm.com/blogs/roller-ui/allblogs?email=joe_schmoe
```

```
//w3-connections.ibm.com/blogs/roller-ui/homepage?lang=en_us
/* wikis */
//w3-connections.ibm.com/wikis/home?lang=en-us#!/mywikis?role=editor
```

It follows that according as http requests flow through Customizer it can query the Application Registry for any extensions relating to a given request URL and reduce the scope of the result set by specifying the particular in-context path value. Thus a typical REST request from Customizer to App Reg for Files customizations might look like this:

appregistry/api/v3/services/Customizer/extensions?type=com.ibm.customizer.ui&
path=files

This API request translates as "get all UI extensions registered for the Customizer service that apply to Files". This should clarify why Customizer extensions must contain both a type and path value. One caveat to note with regard to the path value is the existence of the special global key word. This is designed to address the use case where an extension needs to apply to *all* requests and it would be clearly inefficient to have to create an extension for every possible path value. For example, should a customer need to display some corporate footer text at the bottom of every page in IBM Connections then a global extension would facilitate that.

In response to the request shown above, App Reg returns whatever number of extensions match these criteria, i.e. a single collection of one or more JSON files just like the one shown previously in Listing 1. It is then up to the Customizer service implementation to parse and apply the design metadata contained in the returned extensions – and that is where the payload data comes into play.

## **Customizer Payload Properties**

As should now be evident, the generic path property provides a coarse means of querying the Application Registry for extensions pertaining to a given IBM Connections component. The optional match and exclude properties inside the Customizer payload provide a further means of fine-tuning the filtering of extensions and essentially deciding whether an extension should be applied to a given URL request or not.

It is important to note that the aggregated set of payload properties have no particular meaning to the App Registry. The payload section is just a blob of data that is always returned to the service declared in the application definition. The service container (in this case Customizer) can then process the payload data at runtime and carry out whatever instructions are contained therein.

## Fine Grained Filtering based on User Identity

The match and exclude properties accept various user-centric criteria based on either the current user's name, email or id. In all cases either single or multi-value parameters may be provided, or in JSON parlance a single string value or an array of strings can be specified. The fragment illustrated in Listing 4 shows how a Communities extension can be

specifically targeted at specific users based on their user names: Jane Doe and Joe Schmoe in this example.

It is important to realise that user names are not unique within an organization so it's possible to inadvertently target unintended users by employing this technique, i.e. any users of the same name will see the customization.

#### **Listing 4 Whitelisting Specific Users By Name**

```
"path":"communities",
"payload":{
    "match":{
        "user-name":[
             "Jane Doe",
             "Joe Schmoe"
        ]
    }
}
```

Listing 4 is an example of what's known as a whitelist, i.e. the Customizer app is applied only for those users explicitly called out in the user-name array. To do the opposite, i.e. apply the customizations for everyone *except* a list of specific users (a blacklist), you can use the exclude property instead as shown in Listing 5.

#### **Listing 5 Blacklisting Users By Id**

To avoid possible ambiguity you can apply a precise filter by using the user-id sub-property instead of the user-name. Note that the term "user id" is sometimes referred to as "subscriber id" in the IBM Connections UI and documentation.

As you would expect, you can susbstitute the user-email property as the match/exclude criterion in Listings 4 and 5. Customizer performs the string comparisons on a case-sensitive exact match basis.

## **Fine Grained Filtering based on URLs**

Beyond user-based filtering, the match/exclude property can also act on the current URL. In this case the url criterion is a regular expression which is evaluated against the active URL. For match url instances, if the expression matches then the Customizer extension is applied. If no match occurs, the extension is not applied. Conversely the exclude url property will **not** insert the nominated include-files if the regular expression produces a

match. This can be a very powerful feature, as the following code snippets will demonstrate.

Listing 6 shows a Communities extension that has a fine-grained URL match applied on lines 14 – 16. This extension is only applied if the Communities followedcommunities URL is being processed, and so this extension is ignored for other Communities URLs like those shown back in Listing 3, i.e. ownedcommunities, communityinvites, etc.

```
Listing 6 Customizer App With URL Matching
   "services":[
      "Customizer"
   ],
   "name": "Communities Customization",
   "title": "UI Customization for Communities I Follow",
   "description": "Sample to modify Connections Communities",
   "extensions":[
      {
         "name": "Followed Communities Customizer",
         "type": "com.ibm.customizer.ui",
         "path": "communities",
         "payload":{
            "match":{
               "url": "followedcommunities"
            "include-files":[
               " flipCard/commListCardsFlipStyle.user.js "
            "include-repo":{
               "name":"global-samples"
         }
      }
```

]

}

Similarly, the following fragment shows how a single global extension can be applied to Homepage and Communities, but nothing else:

#### **Listing 7 Global Customizer App With URL Matching**

```
"path":"global",
"payload":{
    "match":{
        "url":"homepage|communities"
    }
}
```

Note: The design of some IBM Connections components like Homepage are based on the Single Page App paradigm. For example, look at the Homepage URLs at the top of Listing 3 – all contain hashtags which means that new http requests are not fired as the user navigates around the page. Thus Customizer is not notified for example when a user moves from imfollowing to atmentions. By contrast this is not the case in Communities when a user moves from ownedcommunities to followedcommunities. Thus a developer can target individual Communities URLs using the match url property but cannot use the same technique to match the Homepage hashtag URLs. Instead a Homepage extension would need to inject a script that would listen for hash change events and respond accordingly. An example is included in the homepage samples: newsRiverSectioned.user.js. In particular take a look at the handleHashChangeEvent() function contained within.

It's easy to envisage many other use cases that would require fine-grained match criteria. For instance, if a customer wants to apply a customization to any Files URL that contains a GUID then this can be achieved by setting the path value to "files" and the match url value to "id=[a-z0-9]{8}-([a-z0-9]{4}-){3}[a-z0-9]{12}" – refer back to Listing 3 for an example of such a Files URL. Be aware that the various braces contained in the regular expression would need to be escaped (i.e. preceded by a backslash character: \) when entered into JSON content stored in App Reg.

## **Filtering based on Arbitrary Selection Criteria**

So far you have seen how to refine the target of a Customizer app either by specifically identifying one or more users, or by narrowing down the selection criteria for the Connections URL. Both methods are highly convenient and cover the most common use cases in a simple and straight-forward manner. But there inevitably are edge cases that require more flexible handling and that is where the more generic condition property comes in handy.

Supposing you wanted to apply your Customizer app to a certain set of users based on geography. One way of doing this might be to select users based on the structure of their email addresses, e.g. match only users with "us.acme.com" and exclude all others. Thus john.doe@us.acme.com would be a valid selection but sean.doe@ie.acme.com would not. It could be far too cumbersome to handle this using whitelists or blacklists due to a potentially very large numbers of users, the need for on-going list maintenance, and so forth. Listing 8 shows how the condition property can deal with such a use case:

#### **Listing 8 Selecting Users based on EMail Address Structure**

In this example, keyword identifies the piece of data that you want Customizer to act on. The regex field value provides a regular expression to be applied against the contents of the nominated field of interest. The term keyword is used here to identify the target item in a general context, e.g. the user-email datum could be a http header on-cloud but the return value of an API on-premises. Customizer provides abstracted keywords to identify the item of interest in a generic manner.

Another example would be targetting customizations to a set of users based on their role rather than their identity, as shown in Listing 9:

## **Listing 9 Selecting Users based on Role**

```
"path":"communities",
"payload":{
    "match":{
        "condition":{
            "keyword": "user-role",
            "regex": "Admin|AppDev"
        }
    }
}
```

The "user-role" keyword represents a list of groups to which a user may belong. This example will apply the customization only to users listed in at least one the "AppDeveloper", "CustomerAdministrator" or "CustomerAdministrator" groups in Connections. Be aware also that you can specify a single condition (as has been the case thus far) or multiple conditions that are ANDed togther at runtime, i.e. the condition is applied only if *all* regular expressions evaluate to true. By way of example, Listing 8 and Listing 9 could be merged together as shown in Listing 10:

## **Listing 10 Selecting Users based on Multiple Conditions**

A final example would be to conditionalize the insertion of a Customizer app based on the browser client in use. For example you may have different extensions within a Customizer app that in essence are different versions of the same logical application, but adapted for quirks across different browser clients. The keyword applied in this use case is "useragent", as shown in the following code fragment:

## **Listing 11 Conditionalizing Extensions based on Browser Client**

```
"path":"communities",
"payload":{
    "match":{
        "condition":{
            "keyword": "user-agent",
            "regex": "Firefox"
        }
    }
}
```

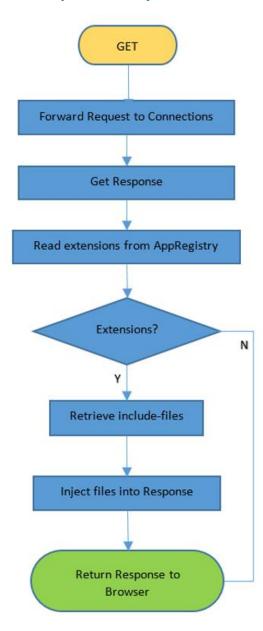
This match condition will apply to any browser that identifies itself as a "Firefox" client. Obviously you can get more granular by including versioning information in the regular expression.

TIP: As you may suspect, the Customizer keyword value typically maps to an internal Connections header and the regular expression is then applied against the value of that header. The actual header names can be a little esoteric and can also vary between IBM Connections on-cloud and on-premises, so the intent of the keyword is both to provide an intuitive identifier and a protection against platform implementation differences. There are currently four keywords recognised by Customizer conditional filtering, namely: user-name, user-id, user-email, user-role. If you specify a value that is not in this list then Customizer treats it as a header name and if this is true it will apply the regular expression against the header value.

## The Request Life Cycle for IBM Connections Customizer

To summarize what's been discussed thus far, Customizer is a proxy and all Connections requests and responses flow through it. Customizer queries the App Registry to ascertain if customizations have been registered for components of Connections based on the paths of the URL requests it processes. Whenever App Registry does return application definitions to Customizer, the metadata contained in the JSON payload is used to finally decide whether or not a customization should be applied. This request processing mechanism can be succinctly summarized in Figure 1 as follows:

Figure 1 The Customizer Request Life Cycle



## **Include Files for Code Injections**

You have already read about how Customizer generates App Registry queries and how request matching is performed based on criteria defined in the application payload data. The next thing to figure out is how the file resources listed in the include-files property are managed.

The include-files payload property lists one or more files to be inserted into the Connections http response and which consequently become part of the DOM structure loaded in the end-user's browser. Listing 1 shows a simple single-item value for this parameter: 'helloWorld/helloWorld.user.js', where 'helloWorld' is a folder and 'helloWorld.user.js' is a JavaScript file contained within. This raises a number of interesting questions:

#### 1. Where do these files reside?

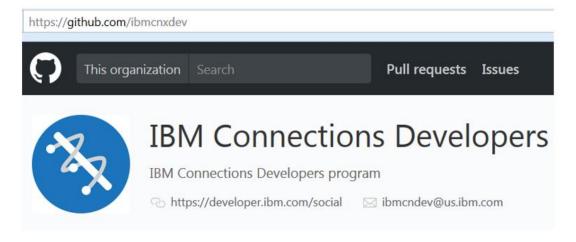
For IBM Connections Cloud, any files declared in the include-files property list are stored in a named repository under the public IBM Connections GitHub organization - https://github.com/ibmcnxdev

For IBM Connections On-Premises, include-files are stored in nominated folders under the /pv-connections/customizations directory (this is a default path and can be modified for a given Connections installation).

In both cases, the include-repo payload property value identifies the name of the top level location, i.e. a repository for Connections Cloud or a folder for Connections On-Premises.

For example, in Listing 1 you see an include-repo reference with a value of 'global-samples' being used. In the case of IBM Connections Cloud this maps directly to <a href="https://github.com/ibmcnxdev/global-samples">https://github.com/ibmcnxdev/global-samples</a>. This a repository containing ready-made samples that can be used by *any* IBM Cloud tenant, e.g. 'Hello World', 'FlipCard' etc. Most samples are explained later in the Standard Samples section.

Figure 2 IBM Connections Developers Organization on GitHub



**TIP:** More information on how to integrate your Customizer include files with IBM Connections Cloud is available in video for on opencode4connections.org:

https://opencode4connections.org/oc4c/customizer.xsp?key=ccc-episode2

At any given time IBM Customizer has an up to date snapshot of all the code contained in the repositories under github.com/ibmcnxdev - see Figure 2. You can freely explore the assets available in the public repositories and try them out in your Connections organization.

Apart from these public repositories you can also create one or more repositories of your own and then those projects will become available to Customizer on IBM Connections Cloud. If you create a GitHub repo with Customizer content then the procedure to make it available under github.com/ibmcnxdev is outlined as follows:

- 1. Share your repo with IBM add "ibmcndev" as a collaborator
- 2. IBM then creates a fork of your repository under github.com/ibmcnxdev and grants you read access by default.
- 3. You can continue to work on your extension using your original repo for your source code activity, but once you are ready to deliver to IBM Cloud you must issue a pull request to IBM.
- 4. IBM merges your pull request once acceptance criteria are met.
- 5. Upon merge, the repo files are automatically pushed to IBM Customizer via a webhook.
- 6. Rinse & repeat starting at Step (3) for extension updates.

Step (3) requires you to issue a Pull Request *across forks* (in GitHub parlance). The key thing to remember is that your original repo which contains the latest changes is always the 'head fork', while the 'base fork' must refer to the repo on github.com/ibmcnxdev.

Step (4) involves an initial lightweight summary review by IBM which looks at various aspects of the proposed customization, primarily from a performance, security and documentation standpoint. However ultimate responsibility for the quality and behaviour of the app remains that of the customer who creates or adopts the customization. The review process by IBM provides *no guarantee whatsoever* of protection against adverse security or performance impacts.

If you are familiar with GitHub then these steps are probably quite intuitive. If not then you can start learning about GitHub here using this quick 10 minute guide. Once you know the rudiments, then creating a GitHub account is straight-forward and free for public and open-source projects. Any issues or queries with this aspect of customization integration can be directed to ibmcndev@us.ibm.com.

## **Restricting Access to Include Files**

By default the contents of any repository in the ibmcnxdev GitHub organization are available for use by Customizer apps by any IBM Cloud tenant. This is a very flexible and convenient model but may not always be the desired solution for every situation. Some tenants may prefer to keep the include-files for Customizer apps private to themselves, or restrict usage to a subset of tenants. Different solutions exist to address these needs:

#### 1. Access Control Lists for Tenant Organizations

Access Control Lists (ACLs) are used to manage access to a particular object. IBM Connections Customizer provides a very simple implementation of an ACL which can control which tenant organizations are allowed to load include files from your repos. All you need to do is to provide an acl.ids file at the root of your project and populate it with the IBM Connections Cloud ids of the tenant organizations to whom you wish to grant access.

#### **Listing 12 Sample Access Control List**

60050207 22716730 10034583

This is basically a whitelist for tenant access. Once you create an acl.ids file in your repository then only those tenant organizations listed in the file are allowed to use it - all others are denied access. If no acl.ids file exists then all tenants can potentially leverage the repo in their Customizer apps.

#### 2. Private GitHub Repositories on github.com/ibmcnxdev

GitHub users on a paid GitHub plan have the option of creating private repositories. Private repositories can still be shared with the IBM Connections Developers organization. The private repository will appear in the list of projects under github.com/ibmcnxdev but only administrators of the ibmcnxdev site will be able to see the contents – i.e. the repo files have no visibility to regular users or to the general public. Even though read access of the source files is restricted via the repository, you will also need to add an acl.ids file should you also wish to prevent runtime access from other tenant organizations.

## A Peek Inside Some Samples

This journey started as most app dev stories do with a reference to a "Hello World" application, the point of which is to jump start the enablement process which the simplest of extensions. So what exactly does the helloWorld.user.js include file do? Listing 13 shows the code – certain variable names and comments have been trimmed for readability in this document but nothing that affects the execution of the script.

```
Listing 13 Hello World Include File
if (typeof(dojo)\ != "undefined") {
  require(\["dojo/domReady\!"\], function() {
    try {
          // utility function to wait for a specific element to load...
          var waitFor = function(callback, eXpath, eXpathRt, maxIV, waitTime)
{
            if (\!eXpathRt) var eXpathRt = dojo.body();
            if (\!maxIV) var maxIV = 10000; // intervals before expiring
            if (\!waitTime) var waitTime = 1; // 1000=1 second
            if (\!eXpath) return;
            var waitInter = 0; // current interval
            var intId = setInterval(function() {
                if (++waitInter\ < maxIV && \!dojo.query(eXpath,</pre>
eXpathRt).length)
                  return;
                clearInterval(intId);
                if (waitInter\ >= maxIV) {
                  console.log("**** WAITFOR [" + eXpath + "] WATCH EXPIRED!!!
                    interval "+waitInter+" (max: "+ maxIV +")");
                    console.log("\*\*\* WAITFOR \[" + eXpath + "\] WATCH
TRIPPED AT
                      interval "+waitInter+" (max: "+maxInter+")");
                      callback();
                  }, waitTime); // end setInterval()
              }; // end waitFor()
              // here we use waitFor to wait for the
              // .lotusStreamTopLoading div.loaderMain.lotusHidden element
              // before we proceed to customize the page...
              waitFor(function() {
                // wait until the "loading..." node has been hidden
                // indicating that we have loaded content.
                dojo.query("span.shareSome-title")\[0\].textContent = "Hello
World\!";
```

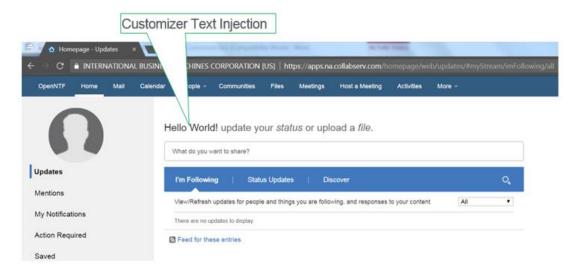
```
}, ".lotusStreamTopLoading div.loaderMain.lotusHidden");
}
catch (e) {
   alert("Exception occurred in helloWorld: " + e);
}
});
}
```

For a simple Hello World example, this may appear to be more complicated than expected, but a closer inspection will simplify matters. Before perusing the code be aware of the following points:

- Most of the code in Listing 13 is a re-usable template that any injection code can sit inside
- Just 1 line of code are needed for the actual Hello World UI update: See the dojo.query statment on line 30
- IBM Connections classic UI uses Dojo so code is injected into a Dojo structured page

The JavaScript code initially validates that Dojo itself is loaded and then uses a standard Dojo utility (domReady) to wait for the DOM to fully load before calling a bound function to perform the customization. Lines 2 – 23 define a function which will wait up to a maximum of 10 seconds for the page to fully load and if successfully loaded within that time period will execute a callback function. If the page does not load within 10 seconds then an error is logged to the JS console.

Figure 3 Hello World Extension for IBM Connections Homepage



This waitFor() function is thus called passing in the callback function to manipulate the DOM and modify the UI. The interesting part of the callback function (Line 31 as already highlighted) locates a DOM element and assigns "Hello World" as the text content. When this extension is loaded and run by Customizer then the IBM Connections Homepage is modified in the manner shown in Figure 3.

The code injection can be seen by viewing the source of the IBM Connections Homepage in the browser and scrolling to the bottom of the file. The following tag fragment should be evident:

```
Listing 14 Customizer Script Injection
<script type='text/javascript'
src='/files/customizer/helloWorld/helloWorld.user.js?repoName=global-samples'\>
```

URLs leading with the '/files/customizer'path are processed by the Customizer service. In this example it fetches the '/helloWorld/helloWorld.user.js' script from the 'global-samples' repository. You can use the same technique in your own JS code to directly load resources from any repository you have access to in IBM Connections Cloud. For instance, since the 'global-samples' is a public repository is available to all organizations then any Customizer application can reference resources contained inside it, using links of this format:

'/files/customizer/folder-name/resource-name.xxx?repoName=global-samples'

The profiles sample that you will see shortly uses a JavaScript code injection to load a CSS file from the profiles folder under the global-samples repository. Be aware that this type of broad access to repositories can also be prevented using the acl.ids mechanism described earlier.

**TIP:** IBM Connections web pages contain a lot of predefined JS variables which can be leveraged by Customizer extensions. For instance, there is an Iconn (Lotus Connections) object with many properties defined that any extension script can exploit. Thus on Line #31, replacing "Hello World: " with "Hello " + Iconn.homepage.userName + " " would dynamically include the current user in the Homepage customization. The Iconn object and others like it should be explored and leveraged by your extensions.

## **Standard Samples**

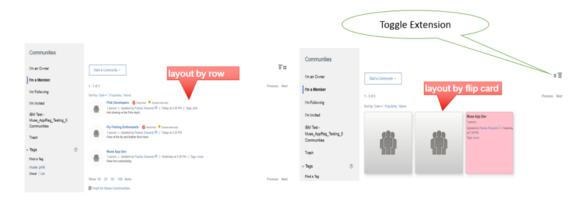
Besides Hello World, there are a number of other ready-made Customizer examples to be available for experimentation. The latest samples can always be found in the samples folder of the Customizer GitHub repository: https://github.com/ibmcnxdev/customizer

Each sample has its own subfolder which contains the App Reg design definition (JSON file) and the resources to be injected to perform the customization (JavaScript, CSS). Take a look at the following examples:

## **flipcards**

This extension provides an alternative rendering for the Communities pages so that a user's communities can be displayed as flip cards rather than a table of rows. Figure 4 shows a list of three communities with the traditional row based rendering on the left hand side juxtaposed with the flip card layout on the right. Each flip card displays the Communities logo until the user hovers over it whereupon the card is flipped to display the details of the community in question.

Figure 4 Communities Page before and after Flipcard Customization



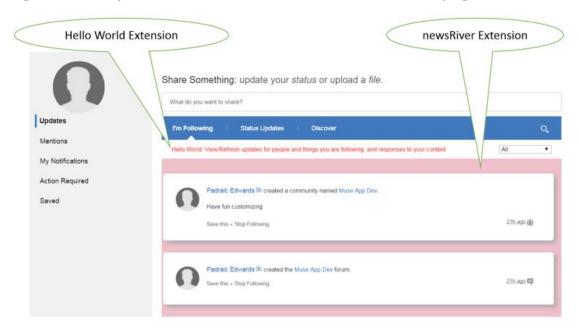
The flipCard.json file follows the standard App Reg pattern explained already with the Hello World example. The JavaScript file commListCardsFlipStyle.user.js uses the sample Dojo wrapper to envelope the customization but the code itself is significantly more advanced and serves to give a more real-world indication of the art-of-the-possible with Customizer extensions.

Look for the Toggle Extension control on the Communities page when this customization is applied. Clicking the button allows the user to switch back and forth between the standard row layout and the flip card format.

#### newsRiver

This extension targets the IBM Connections Homepage and reformats the layout of the activity stream updates by accentuating the space surrounding each entry. Figure 5 shows the Homepage when the newsRiver customization is run – note how the entries display as sections against a pink backdrop. Notice that the Hello World extension is also applied to the Homepage? This shows how multiple App Reg extensions can target the same IBM Connections path - viewing the source of the page will show two JavaScript file injections in this case.

Figure 5 Multiple Extensions for IBM Connections Homepage

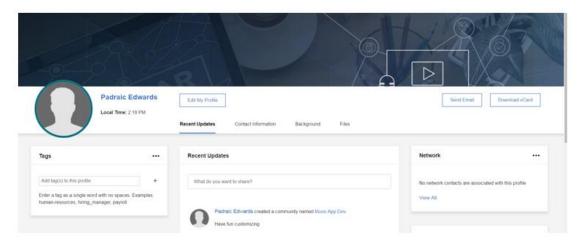


## profiles

The Profiles extension delivers a more sophisticated rendering to the page that is displayed when the user selects the "**My Profile**" dropdown menu option in IBM Connections. The new UI look and feel is achieved via stylesheet updates. There are two files in the profiles subfolder - the JS file profilesCustomization.js simply inserts a link to the profilesCustomization.css file which does all the work. The new look Profiles page is shown in Figure 6.

Note the inclusion of a new page header graphic, the relocation of action buttons, and so forth.

**Figure 6 Profile Page Extension** 



#### **How Resources Are Loaded**

All of the samples viewed so far are simple standalone projects. Typically with Customizer applications there is one main entry point, e.g. main.js, and this resource is referenced in the include-files payload property and rendered in the modified HTML output. However the include-files payload property is an array and can contain more than one file reference. The snippet shown in Listing 15 is an example from the enhanced-activity-stream project available on the OpenCode4Connections GitHub repository:

```
Listing 15 Multiple Include Files
"payload":{
    "include-files":[
         "enhanced-activity-stream/core.js",
          "enhanced-activity-stream/scroller.js",
         "enhanced-activity-stream/notifier.js"
    ]
}
```

The three JavaScript files referenced in Listing 15 will be injected in the order they are listed.

Another factor to bear in mind is that Customizer applications can contain many extensions, even though the samples described here all have just one single extension each. An extension should ideally represent a project which carries out a specific task or a tightly related set of tasks. The include-files referenced in the extension must be contained in a single include-repo, i.e. it is a strict one-to-one mapping. This makes sense from an organizational standpoint. Extensions do specific jobs and the tools for these jobs are typically found in a single dedicated repository. If your application consists of many related tasks and the tools to carry out the work are many and varied then it would make sense for your application to have multiple extensions, where each extension manages a discrete function and maps to a repo designed for that purpose. Be aware though that the extensions are loaded by Customizer in the alphabetical order of the extension names, and not the order in which they are entered into the JSON definition of the application. If your application has multiple extensions and is sensitive to the load order of the include files then you can control this by applying an ordered naming convention to your extensions.

**Note:** The alphabetical order of extensions applies *across all applications*. For example, you may have two separate apps that target the IBM Connections homepage. The extensions defined within both applications will be sorted as a single alphabetical list by the App Registry and returned to Customizer and then injected in that order into the IBM Connections homepage.

In most cases the ordering of injections does not present a problem. You can view the order at any time by viewing the Connections page source and searching for the "/file/customizer" path. This section simply describes how the injection mechanism works so that you can plan and organize Customizer projects with that information in mind.

## **Customizer Cache Management**

On IBM Connections Cloud, when a JavaScript or CSS resource is first served up by Customizer it generates what's known as an entity tag (ETag) for the resource. This ETag value is in the form of a GUID or UUID (128-bit number) and this unique identifier is set as the ETag header in the HTTP response for the JS/CSS request. The next time the same resource is requested by an end-user, the client browser will send back an If-None-Match HTTP header as part of the request using the same ETag GUID value. The Customizer service will then validate the ETag value against its own internal cache for the requested resource and, if found, will send a 304 Not Modified response back to the browser. Effectively this tells the browser that the JS/CSS content has not changed and the browser can use the version of the resource that it holds in its own local cache.

As well as setting the ETag header in the response for the Customizer resource, a Max-Age header with a value of 12 hours is also set. Effectively this instructs the browser not to request the resource from the server again for that time duration. This combination of HTTP headers enforces a caching policy whereby JS and CSS resources are cached for 12 hours, after which time the browser will check with the server to see if the artifact has changed. If so, the updated file will be sent "across the wire" to the browser. Thus, after the Customizer app is first served up, the level of client/server chit-chat is minimized to a daily check-up which will refresh any stale resources. Thus the roundtrip is much more like a conditional ping to check if a local cached resource is still valid and all responses, apart from the first one, will not include the JS/CSS payload if it's not needed. The payload of course is of arbitrary size – and the larger the resource, the longer the response time - so it pays to try to minimize both traffic and payload by default.

While this out-of-the-box caching policy might be a good fit for production applications, it is unlikely to work well when an app in under development. Why? Because in all likelihood the code that is being developed is subject to frequent updates and for test purposes you will want to see the effects immediately - which will not occur when the default caching policy is set up to request a refresh just once a day!

## **Applying a Custom Cache Policy**

You can override the default caching policy by using the cache-headers property described in Listing 2. By way of example, a revised version of the "Hello World" sample containing this property is shown in Listing 16:

## Listing 16 Hello World App with Automatic Caching Disabled

```
"services":[
    "Customizer"
],
"name":"Simple Customizer Sample",
"title":"My First Customizer App",
"description":"Perform a modification to the Connections Homepage",
"extensions":[
```

Observe the addition of the max-age=0 cache header in the JSON playload. This serves as an override to the 12 hour value that Customizer sets by default. A value of 0 means the browser will always request the resource from the server. A new ETag is generated by Customizer whenever an application resource contained in the include-repo is updated. Thus the request from the browser will result in forcing the latest version of the JS/CSS resources to be served up afresh (if the ETags don't match) or a 304 Not Modified response indicating that the local version is the latest and can be used.

As a separate note you should also observe that the include-repo no longer points to the "global-samples" repository as it did in Listing 1. To experiment with these samples you should make your own copy (or "fork"), i.e. create your own repository to be modified as you see fit and update the JSON to refer to it instead. For more imformation on this topic refer to the Include Files for Code Injections section.

If you set one or more of the HTTP cache-headers declared in Listing 2, then these specified values are *passed through* by Customizer as headers in the HTTP response. These cache-headers properties enable you to enforce your own (non-ETag based) caching policy. If you specify custom cache header values you may effectively render the default ETag mechanism redundant or less-effective, e.g. by instructing the browser to cache a resource for a long period of time. Listing 17 is a JSON fragment showing how alternative HTTP cache headers can be applied.

## **Listing 17 Controlling Caching of Include Files**

```
"name":"global-samples"
},
"cache-headers":{
    "expires":"Tue, 25 Dec 2018 00:00:00 GMT"
}
```

Other properties like cache-control, last-modified and pragma can be set in the same way, and can be can be mixed and matched to form a caching policy that meets your particular needs. The values specified in JSON payload are not validated by Customizer – they are assumed to be valid and *passed through as-is*. There are many public sources of information on the syntax of the HTTP cache headers and how they can be best applied to satisfy different use cases.

**Note:** When running Customizer on-premises only the max-age header value of 12 hours is set by default. The ETag header is not set because the include-files are laid down on a plain file system folder and there is no notification mechanism in place to alert Customizer when a resource is updated. For Customizer on cloud this notification is performed by a GitHub web hook which kicks in when the containing repository is updated.

## **Getting Up and Running**

The sample customizations discussed in this document are available to any IBM Connections Cloud tenant organization. Applying a sample customization is an easy way to get started with IBM Connections Customizer and help you get familiar with the process. Any sample can be used put through its paces by importing the relevant JSON file into an organization's Application Registry. So for example, you could take a copy of the helloWorld.json file from the helloWorld samples project published on the Customizer GitHub repo and import it into App Reg as follows:

- 1. Go to https://github.com/ibmcnxdev/customizer
- 2. Navigate to the helloWorld.json file and copy/paste the contents to a local file
- 3. As Admin user in your IBM Connections Cloud organization go to:

#### Admin > Manage Organization > Organization Extensions

- 4. Click the **new Apps Manager** link to take you to the Pink Application Registry
- 5. Click **New App** and then click the **Import** button once the App Editor appears
- 6. Select your local copy of the helloworld.json
- 7. Insert a match criterion like the one in Listing 6 so that the extension is only applied to you: i.e. match to **your** user-name, e-mail address or user id
- 8. Click **Save** to save the application into the Application Registry
- 9. Refresh the IBM Connections Homepage and verify that the Hello World extension appears

**TIP:** The steps outlined above are covered in an enablement video available online here:

https://opencode4connections.org/oc4c/customizer.xsp?key=ccc-episode1

You can experiment with the other samples in a similar way.

In reviewing the include files you may have noticed that some samples use a JavaScript filename notation that follows the GreaseMonkey naming convention: somename.user.js. This is because these customizations were originally developed as GreaseMonkey scripts using browser-based extensions. They were then deployed on the server-side in IBM Connections as Customizer extensions. This option is not only still valid, it is considered a standard practice for developing Customizer apps – i.e. create some new browser extensions using a user script technology like GreaseMonkey for Firefox or TamperMonkey for Chrome. Once you are happy with the local customization then you can submit the resources to IBM for review – i.e. the JavaScript and CSS files you create using GreaseMonkey or TamperMonkey become your Customizer include-files. You can then invoke the customization by creating a Customizer extension (just like the JSON files contained in the standard samples) in the Application Registry.

## **Important Notes regarding Customizer Applications**

- Support for Customizer applications follows the same policy as any other customization to the IBM Connections UI i.e. **IBM Support can address questions about the customization process, but cannot address questions about the particulars of your customization**.
- Listing 2 provides the list of supported paths for Customizer at this point in time. This list currently encompasses all core IBM Connections apps but does not include the Administration URLs (aka BSS), or related IBM ICS components like IBM Docs, Chat or Verse. The list may be expanded to include these and possibly other components in the future.
- Customizer extensions are currently restricted to the organization in which they have been added. For example, users from one organization may have access to communities in other organizations if they have been so invited, but they would not see any customizations added to such "external" communities.

## **Useful Online References**

#### **User Script Technologies:**

https://greasyfork.org/en

https://tampermonkey.net/

http://www.greasespot.net/

https://zach-adams.com/2014/05/best-userscripts-tampermonkey-greasemonkey/

https://www.lifewire.com/top-greasemonkey-tampermonkey-user-scripts-4134335

#### **IBM Connections Customizer:**

https://opencode4connections.org/

https://github.com/ibmcnxdev/customizer

## **Appendix 1 Customizer Payload Errors**

The Application Registry does not have any inside knowledge of the semantics of the properties defined in the payload section of an application. The payload data is only meaningful to the service which the application is extending. A service can however provide a schema validator for its own payload properties and the Customizer team have been kind enough to do so. This means that error reporting can be more granular when mistakes are made in the payload JSON.

To take an example, suppose a couple of user errors are made in the match clause of a Customizer app, e.g.

- 1. The wrong data type is assigned to the user-name property (boolean rather than string): "user-name": true
- 2. There is a typo in the user-email property name: "user-smail"

When attemping to save the application, the App Reg IDE calls the Customizer schema validator to ensure that the payload data makes sense. These errors are detected and reported in the editor header area as shown in Figure 7:

**Figure 7 Customizer Payload Validation Errors** 

```
Error
Payload validation error: Invalid property 'user-smail' found in the payload
Payload validation error: Incorrect property data type: 'match.user-name' - should
be 'string' data type
App Editor
                                 : "Flip Card Sample".
                              3 ": "FlipCard Customization Sample",
                              4 iption": "Renders Communities as flip cards ra
                                 ces": [
Check out the help and
                                ıstomizer"
examples section for working
                             8 ": "disabled",
with apps, if you need some
                             9
                                 sions": [
guidance.
                             10
                             11
                                   "id": "5941bcb6-b32c-4e9f-82ca-95459fcc0d08'
                                   "name": "Communities FlipCard Extension",
                             12
        Warning Import ×
                                   "type": "com.ibm.customizer.ui",
                             13
        will overwrite
                                   "payload": {
                             14
        editor
                             15
                                        "match": {
        contents.
                             16
                                           "user-name": true,
                                           "user-smail": "joe.xxx@fuxn.com"
                             17
                             18
                             19
                                       "include-files": [
   Discard Changes
                                           "flipCard/commListCardsFlipStyle.use
                             20
                             21
                                        "include-repo": {
     Save Changes
                             22
                                           "name": "think-attendee-19"
                             23
```

The full list of Payload error messages is shown in Listing 18:

## **Listing 18 Customizer Payload Errors**

Error Message Notes

Incorrect property data type: 'xxx' - should be 'yyy' data type

Invalid property '{1}' found in the payload

Property is not any of the allowed list: '{xxx,yyy, etc}'

Property does not match the specified schema as follows: '{1}' with '{2}' errors

Property is not exactly one of the allowed list: '{xxx,yyy, etc}'

Payload property should have a minimum of one property

Payload property should have a maximum of one property

Payload property should have a minimum of '{x}' properties

Payload property should have a maximum of '{y}' properties

Additional nested properties are not permitted

Property should have a minimum value of '{x}'

Property should have a maximum value of '{y}'

Property does not match specified pattern: '{XxxYyy}'

Property does not conform to the specified format: '{xxx/yyy}'

Property does not meet the minimum length of '{x}'

Property does not meet the maximum length of '{y}'

The property's nested items does not meet the minimum number of one item

The property's nested items does not meet the minimum number of '{x}' items

The property's nested items exceeds the maximum number of '{y}' items

Duplicate '{a}' {b} properties are not permitted: {property}

Property does not meet the dependency specified by the '{xxx}' property

Property is not one of the specified enum values: '{xxx,yyy, etc}'

Property does not match the specified constant: '{xxx}'

Property is a prohibited type: '{xxx}'