

Humanistic Practices

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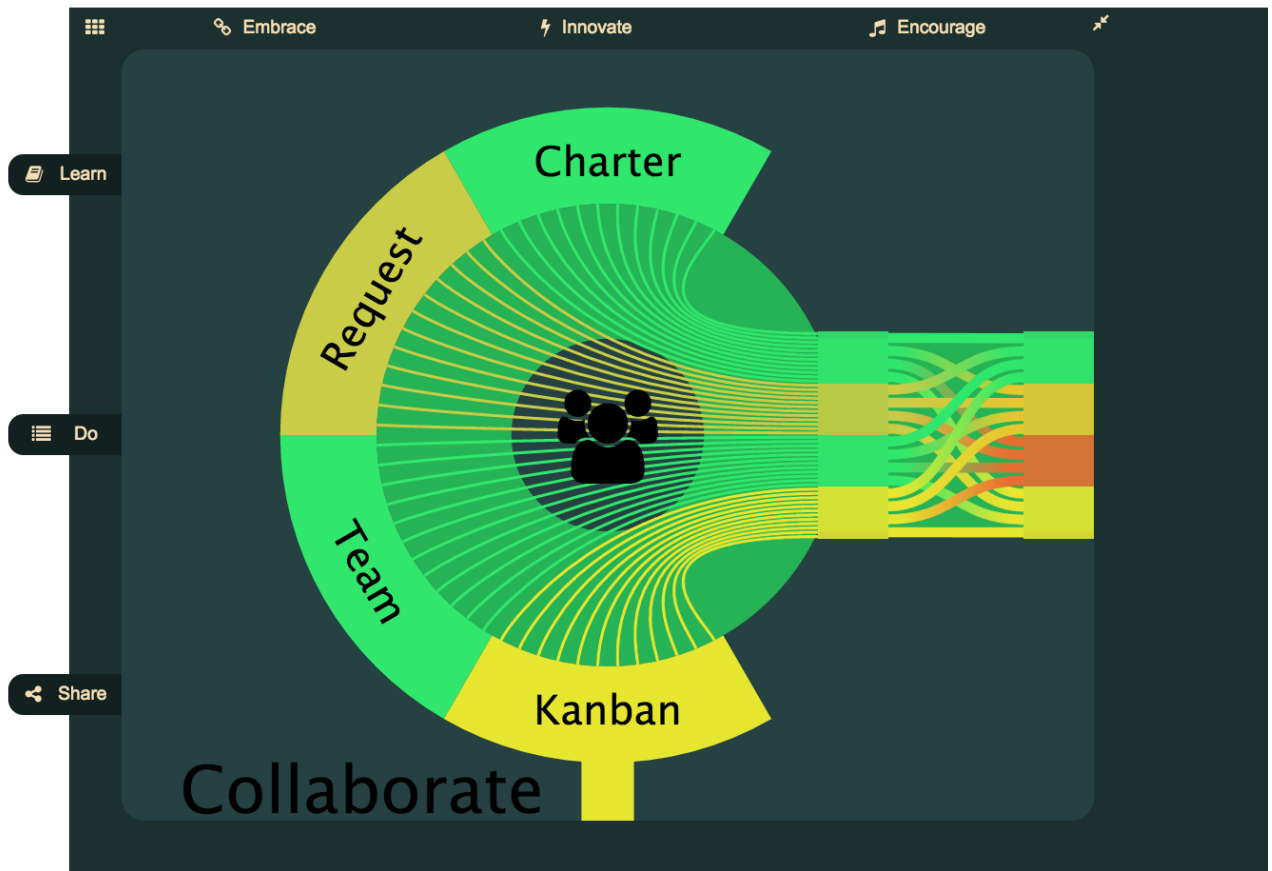
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A humanistic methodology with a light weight ontology comprising nine practices that Embrace, Innovate and Encourage the processes of Learning, Doing and Sharing.

Collaborate

Working together to create propositions, transform them into services, build the technology and put it into production.



Charter

A statement about the purpose and how teams see themselves.

Request

A proactive attitude to respond to and process requests.

Team

Everyone is assigned to a Project and their Expert group(s).

Kanban

A queue for pulling activities when members are ready.

Charter

Partner

Team

Expert Teams

Reinforces in house and open source technology. Comprised of members with similar interests and talents. Core business and technology foundations are conceived and built here. Individual contributions a best expressed within an Expert Team. Examples include Product, UI, Service, Database and Cloud expertise.

Product Teams

Fashions products for clients. Product Expert who are intrinsically part the product's user community drive the business. In addition at least one member from each Expert Team is assigned to directly contribute to the product and to coordinate the specific expertise. This provides the Product with both a breath and depth of expertise, with a natural means of coordination.

Dual Membership

Everyone contributes to both to an Expert Team and to a Product Team and are scheduled to work on just one team at any given time. When a Product lifecycle is completed the Experts have gained insight about what works well with a core technology along with technical debt. This is an opportunity to refine and retire.

Partners

Open source, technology, business and supplier Partners are brought in to reinforce efforts

What makes Teams Work

Diversity

Make it define us: gender, ethnic, cultural, languages.

Creativity

Let's take full advantage of our amazing creative tradition.

Efficiency

Transform a necessary trait into a competitive advantage.

Knowledge

Science, underestimated and underutilized in tech.

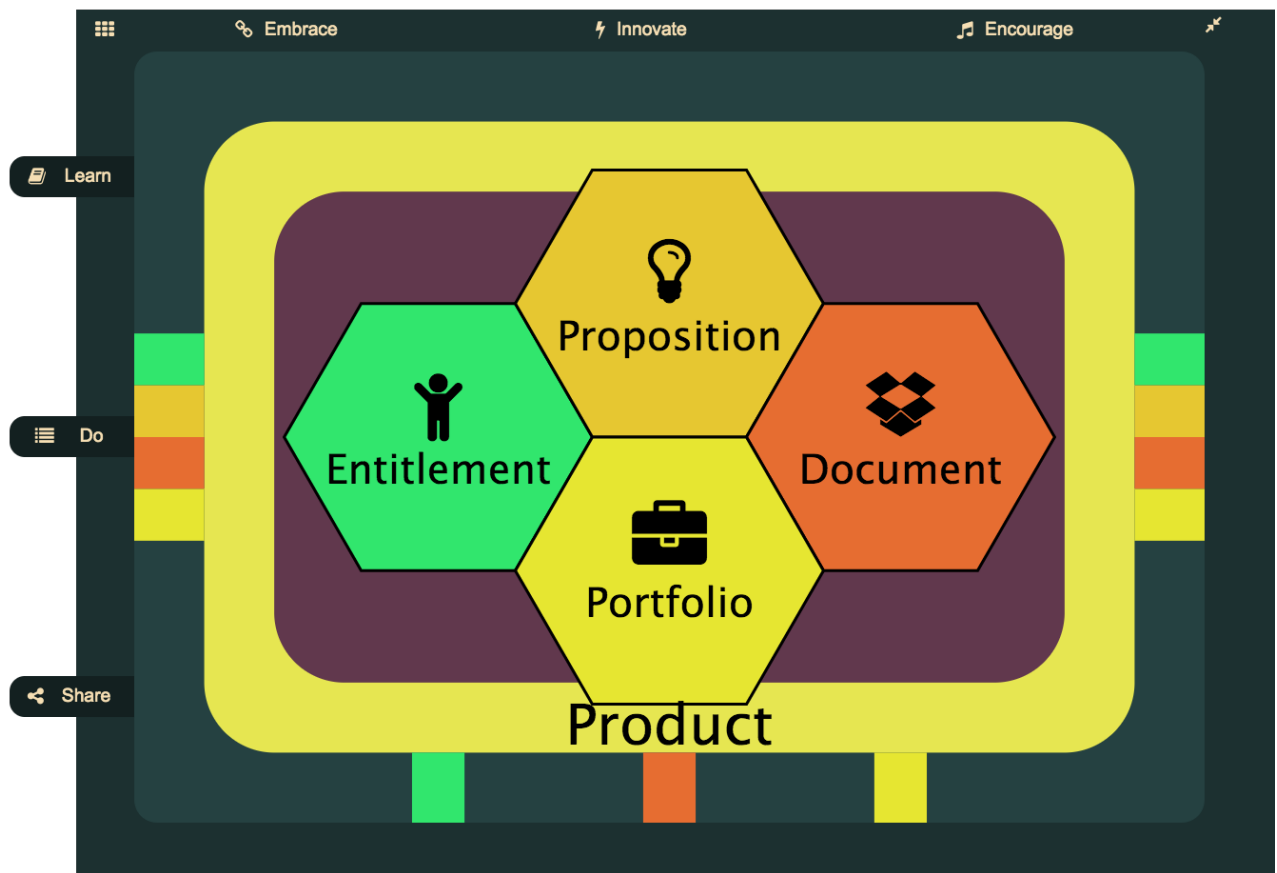
Leadership

Who understands talent & helps develop people's potential.

Kanban

Product

Viable Propositions are promoted to Value Propositions by Discovery and their parts categorized into Entitlement, Portfolio and Intelligence.



Proposition

The proposed ideas for new products.

Entitlement

The secure allocation of resources by roles.

Portfolio

The entire bundle of current and future products that a company offers.

Document

A collected written, drawn and presented representation of thought.

Entitlement

Proposition

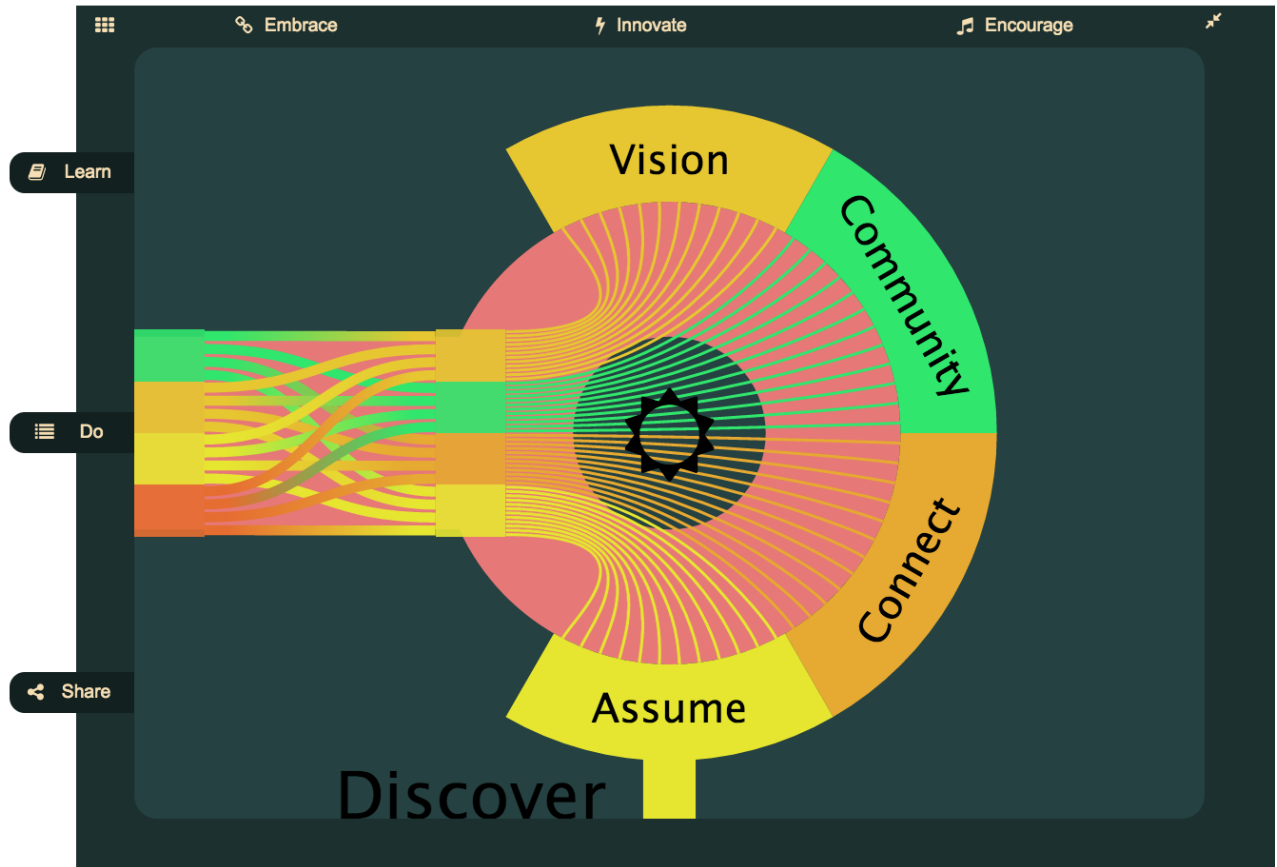
Document

- A written, drawn and presented representation of thought
-

Portfolio

Discover

We formulate a shared vision about ourselves and our Community. We then continuously assess Product Propositions to see what Connection they may have for our Community. We carefully list our Assume for deeper assessment in Benefit.



Vision

Our shared vision the we communicate to everyone.

Community

Our colleagues and customers that we serve.

Connect

The meaningful ways we reach out to our community.

Assume

The working concepts that need to be assessed by Benefit.

Vision

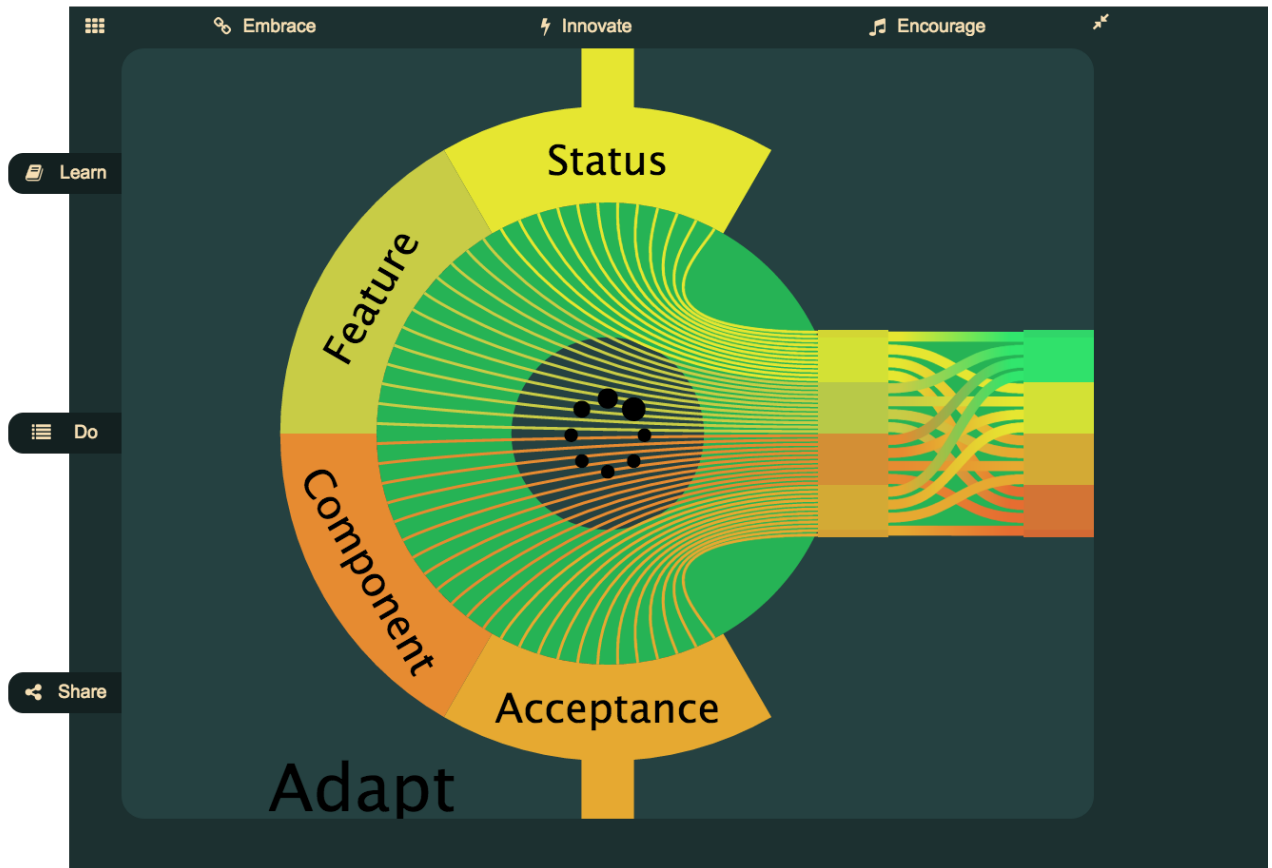
Community

Connect

Assume

Adapt

The fine tuning of doing. Concepts are broken down into Features that are all Traced and linked to Technology Components and Acceptance criteria for completion. Collaborative Team members pull Component activities from the Kanban queue with full creative freedom for completion. Supercedes Agile



Status

Accomplishments, Concerns, Plans and Issues.

Feature

Outline of concrete business requirements aligned to technology.

Component

Technology Traced by: UI, Service, Database & Cloud tiers.

Acceptance

Completion criteria for Components traced back to Features.

Status

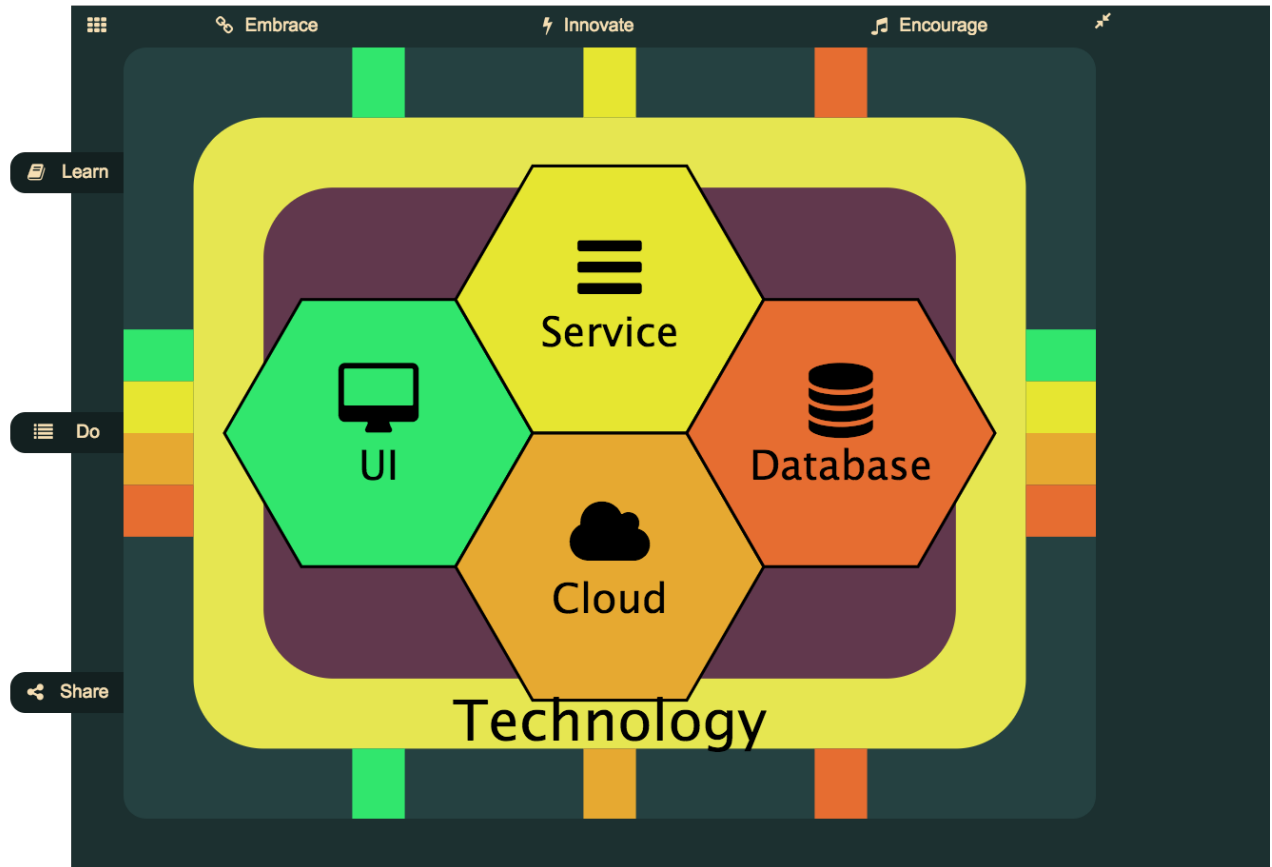
Feature

Component

Acceptance

Technology

All the software components integrated by tiers that implement products. Architect, Engineer, and Construct Activities are tracked in Adapt and guided by the reference Architecture Patterns and Reviews in Benefit.



UI

Applications (mobile) that access services on the Cloud.

Service

Integrated functionality for applications with REST interfaces.

Database

Persistent storage for business entities and cloud infrastructure.

Cloud

A Responsive, resilient, elastic, message driven service runtime.

UI User Interface

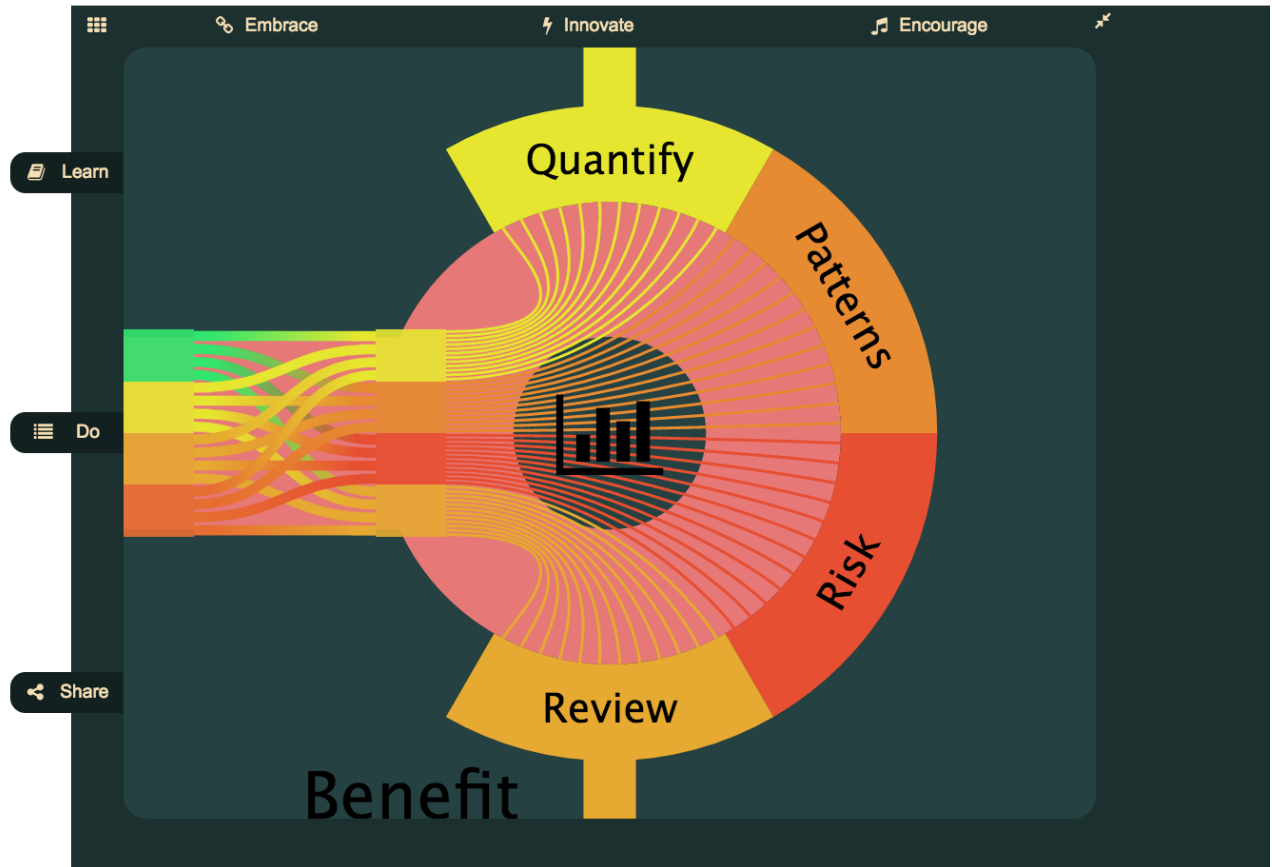
Service

Database

Cloud

Benefit

Quantifies the assumptions from Discovery with Data Science interpretations. Establishes a reference Architecture with design Patterns that guides Technology and provides a foundation for Review.



Quantify

The Data Science that strategically verifies Assumptions, Patterns and Risk.

Patterns

A reference architecture of design patterns for each component.

Risk

Mitigates uncertainty for Teams, Product and Discoveries

Review

The oversight of business and technical options and guidelines.

Quantify

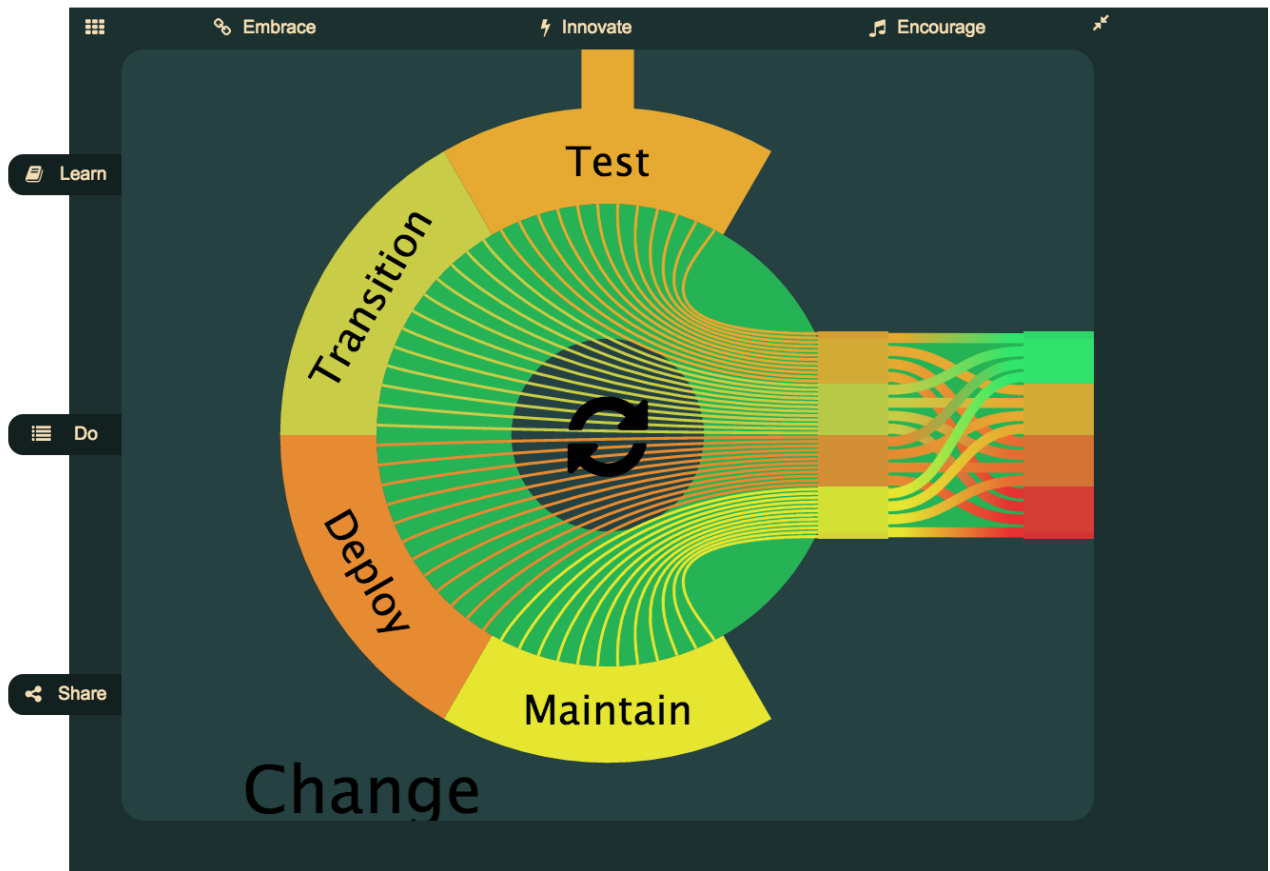
Patterns

Risk

Review

Change

Initially conducts Tests to ascertain deployment readiness, mitigated by Transition and backed by repeatable automation to insure successful delivery to production.



Test

Quality, defect and risk measures at many levels and types.

Transition

Addresses new and updated deployments and disruptions.

Deploy

Continuously novel new component to Deliver.

Maintain

Insures that Deliver is running smoothly.

Test

Transition

Deploy

Maintain

Deliver

Delivers product via a Secured cloud Network with complete Support and a Warehouse for measuring asset effectiveness with Data Science.



Support

Customer care, help desk, privileges, document and educate.

Network

Switches, routers, computers provisiond in secure zones.

Warehouse

Extended data for assets, Data Science and Govern queries.

Security

Defense in depth, response, pull proxies and encrypted data.

Support

Network

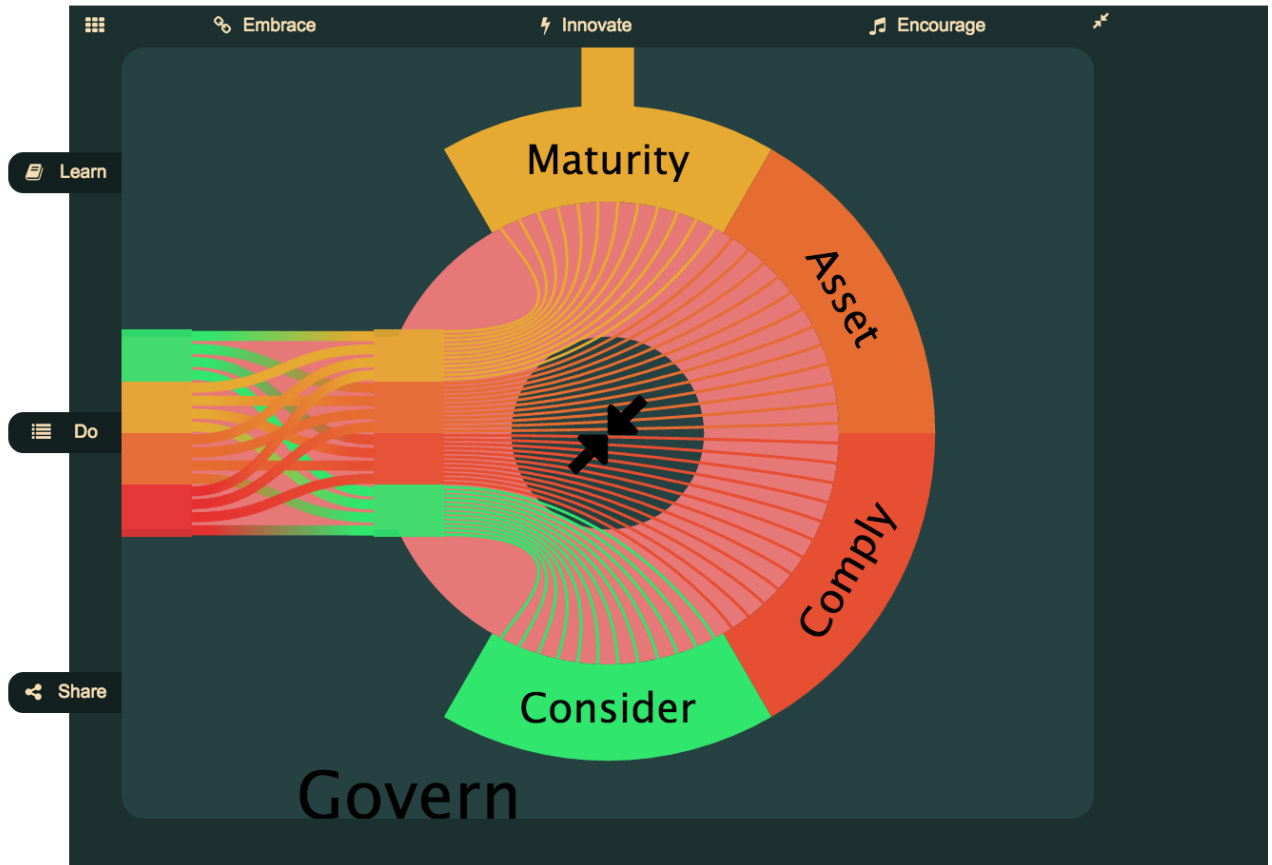
Warehouse

Security

Govern

Enables careful Consideration for Maturity, Assets and Comply by incorporating:

- Timely business data from Discovery.
- Technical reviews from Benefit.
- Asset status from Warehouse.



Maturity

Identifies opportunities and resources for improvement.

Asset

Manages the allocation of personnel, finances and assets.

Comply

Provides required reports and issues for legal audits.

Consider

A thought out rational decision making process.

Maturity

Asset

Comply

Consider