USABILITY TEST PLAN DASHBOARD

AUTHOR

Kelly Beesly

CONTACT DETAILS

kbeesly@axisgroup.com

FINAL DATE FOR COMMENTS

10/15/2016

PRODUCT UNDER TEST

What's being tested? What are the business and experience goals of the product?

ACT app

TEST OBJECTIVES

What are the goals of the usability test? What specific questions will be answered? What hypotheses will be tested?

1.To Identify speed and accuracy to complete tasks by investigating mouse clicking trends, task completion times, and number of correct answers.

2.Identify if the chosen data visualizations correctly represent the data and the information you want to extract from it.

PARTICIPANTS

How many participants will be recruited? What are their key characteristics?

5 users
Axis Principals

TEST TASKS

What are the test tasks?

Find the total sales amount for the current year for the Product Category 'Software'

Find details of all opportunities for SD Anna Cole

Find the updated forecast date for Doris Morrison's "ABC" Opportunity.

Find the SD with the highest/ lowest sales for the current quarter

Find the SD with the most number of Won opportunities in the past 2 weeks

Imagine that SD Johnny Gibson is in the pre-sales phase with a potential client. You have conducted held one preliminary meeting with him and would like to keep track of this opportunity using this ACT app.

RESPONSIBILITIES

Who is involved in the test and what are their responsibilities?

Kelly Beesly- PM
Ana Cooper- Facilitator
Tim Horton- Client contact and Recruiting

BUSINESS CASE

Why are we doing this test? What are the benefits? What are the risks of not testing?

This test will help the design team identify pain points in the app.
Failing to do so increases the risk of building a product users do not want to use.

EQUIPMENT

What equipment is required? How will you record the data?

Laptop
Mouse Click Logger
Time Logger

We will log time on task and no. of mouse clicks. We will also take notes about the session.

LOCATION & DATES

Where and when will the test take place? When and how will the results be shared?

747 Buckhead Office
Suite 700
Tower Place 200

Date 10/20/2016

PROCEDURE

What are the main steps in the test procedure?

| 10 min Welcome the user Explain test, Consent | 10-15 min Pre-test Interview | 10-45 min Carry out tasks | 10-45 min Post-test Questionnaire | 10-45 min Post-test Interview | 10-15 min Wrap up, Compensate the user |