Report Title:	Problem Details
Run Date and Time:	2018-05-09 12:21:28 Pacific Daylight Time
Run By:	Beth Anglin
Table name:	problem

Problem

Number:	PRB0040020	State:	Closed/Resolved
Business service:		Impact:	1 - High
Configuration item:		Urgency:	3 - Low
Change request:	CHG0030022	Priority:	3 - Moderate
Major problem:	false	Assignment group:	
Knowledge:	true	Assigned to:	Beth Anglin
Known error:	false		

Short description:

Home Insurance Website throws an error when picking 1.5 and 2.5 story options on property page

Description:

Users are only able to pick 1, 2 and 3 from the Dwelling Story options. If they pick 1.5 or 2.5 the web application crashes

Notes

Work notes list:

Work notes:

2018-05-09 12:08:01 - Beth Anglin (Work notes)
Resolved issue by making changes on the DwellingStyle attributes and methods in thePropertyDAO, PropertyServlet, Property object model and also the databases Dwelling_Style columnto have them all be "double" datatypes so that they can hold decimal values.

2018-05-09 10:23:14 - Beth Anglin (Work notes)
When analyzing the web applications source files. I have noticed that datatypes being used for the DwellingStyle are all integer datatypes which cannot hold values with decimal types. To fix this issue, their needs to be a change in the web application on the Property() model, PropertyDAO() model, PropertyServlet() model as well as the Dwelling_Style column in the Property table to make all values referring to DwellingStyle a "double" datatype instead of Integer.

Workaround:

Closure Information

Closed by:	Beth Anglin	Closed:	2018-05-09 12:21:05

Review outcome:

Close notes:

Resolved issue by making changes on the DwellingStyle attributes and methods in thePropertyDAO, PropertyServlet, Property object model and also the databases Dwelling_Style columnto have them all be "double" datatypes so that they can hold decimal values.

Related List Title:	Incident List
Table name:	incident
Query Condition:	Problem = PRB0040020
Sort Order:	Assigned to in descending order

1 Incidents

Number	Opened	Short description	Caller	Priority	State	Category	Assignment group	▼ Assigned to	Updated	Updated by
INC0010059	2018-05-09 10:04:38	Home Insurance Website throws an error when picking 1.5 and 2.5 story options on property page	Alissa Mountjoy	3 - Moderate	Resolved	Software		Muhammad Abdul-Qayyum	2018-05-09 12:12:48	beth.anglin