

**Report Title:** Problem Details  
**Run Date and Time:** 2018-05-08 17:09:13 Eastern Daylight Time  
**Run By:** Muhammad Abdul-Qayyum  
**Table name:** problem

Problem			
Number:	PRB0040016	State:	Closed/Resolved
Business service:		Impact:	1 - High
Configuration item:		Urgency:	2 - Medium
Change request:	CHG0030019	Priority:	2 - High
Major problem:	false	Assignment group:	
Knowledge:	true	Assigned to:	Beth Anglin
Known error:	false		

**Short description:**

The input field for Address Line 2 on Home Insurance, location page allows empty values to be put in

**Description:**

Users are able to input nothing in the Address Line 2 field and submit their information.

Notes
Work notes list:
Work notes:
2018-05-08 17:03:04 - Beth Anglin (Work notes) Have Corrected this issue by adding the appropriate code to check for Address Line 2 being empty. Uploaded screenshot to a show how to fix
2018-05-08 14:52:38 - Beth Anglin (Work notes) I have pinpointed this issue to " location.jsp " There is a validator function that checks for null values in the websites text fields. Address Line 2 is not of the the text fields it checks for at the moment. this issue can be fixed by adding as one of the fields the validate function checks for. The screenshot image I uploaded shows where the code is missing
2018-05-08 13:52:13 - Beth Anglin (Work notes) This is a bug because with all other text fields, the website will notify you to fill in the fields before submitting the form. When the data from the form gets submitted, the quote id saved in the database is inaccurate as a resul
Workaround:

Closure Information			
Closed by:	Beth Anglin	Closed:	2018-05-08 17:04:33
Review outcome:			
Close notes:			

Problem PRB0040016 closed based on closure of change CHG0030019

**Related List Title:** Incident List  
**Table name:** incident  
**Query Condition:** Problem = PRB0040016  
**Sort Order:** Updated in descending order

Number	Opened	Short description	Caller	Priority	State	Category	Assignment group	Assigned to	Updated	Updated by
INC0010048	2018-05-08 13:09:05	The input field for Address Line 2 on Home Insurance, location page allows empty values to be put in	Alissa Mountjoy	2 - High	In Progress	Software		Muhammad Abdul-Qayyum	2018-05-08 14:42:24	beth.anglin