Report Title:	Problem Details		
Run Date and Time:	2018-05-09 14:21:15 Pacific Daylight Time		
Run By:	Beth Anglin		
Table name:	problem		

Problem

Number:	PRB0040014	State:	Open
Business service:		Impact:	1 - High
Configuration item:		Urgency:	2 - Medium
Change request:	CHG0030017	Priority:	2 - High
Major problem:	true	Assignment group:	Database
Knowledge:	true	Assigned to:	Beth Anglin
Known error:	false		

Short description:

Home Insurance Website does not check for validation

Description:

The website forms on the home insurance website allows to to input any type of data including spaces and other invalid data entries. This may cause issues with the database

Notes

Work notes list:

Work notes:

2018-05-09 14:20:32 - Beth Anglin (Work notes)
Added lines of code to the jsps that will check for valid input. Also corrected a misnamed parameter. There was a validator function that was inactive in the newUser.jsp because it was passing through the wrong name of the form. It originally had user, instead of registration. With the change to registration, the form is now able to validate passwords and check if they match

2018-05-08 07:47:52 - Beth Anglin (Work notes)
To fix this issue, there needs to be a validator added to the jsp files of the website. Created Change Request for eCAB Approval

Workaround:

Closure Information

Closed by:	Beth Anglin	Closed:	2018-05-08 07:34:00

Review outcome:

Close notes:

Related List Title:	Incident List
Table name:	incident
Query Condition:	Problem = PRB0040014
Sort Order:	Assigned to in descending order

1 Incidents

Number	Opened	Short description	Caller	Priority	State	Category	Assignment group	▼ Assigned to	Updated	Updated by
INC0010046	2018-05-07 13:09:24	Home Insurance Website does not check for validation	Sam McGreedy	2 - High	In Progress	Software		Muhammad Abdul-Qayyum	2018-05-09 14:20:55	beth.anglin