Ricardo Lau Falcao

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EXPERIENCE

Videotron — intern in inventory management

MARS 2025 – MAY 2025

Tasks:

Installing software using Intune, diagnosing, cleaning, repairing, and assembling workstations, managing stock and inventory with Smart IT, handling returns and equipment dispatch, preparing and delivering orders, installing peripherals, and addressing incidents as well as processing service requests and work orders.

Jean Coutu, Brossard — Clerk/Cashier

MAY 2023 – JUNE 2024

Tasks:

Utilize strong multitasking skills to manage multiple priorities and ensure timely completion of assignments. Use the company's software to manage stock, prices, etc. Improve customer satisfaction by promptly addressing inquiries and providing accurate information

Meubles RD, Saint-Hubert — Warehouse Clerk

MAY 2022 – SEPTEMBER 2022

Tasks:

Provided excellent customer service by addressing inquiries about product availability and shipment status promptly. Used the company's software to manage the inventory and retrieve useful data.

PROJECTS

Champlain Pet Clinic

A comprehensive microservice application, building on contributions from previous cohorts using scrum methodology.
Technologies used: Jira, Github, Java, Spring, Jacoco, MongoDB

External Client Project

An application for a video game retailer with a user friendly interface for browsing, ordering, and inventory management, developed in close collaboration with the client using scrum methodology
Technologies used: Jira, Github, Java, Spring, Jacoco, MongoDB, Figma

2D Platformer Game

A fast-paced 2D platformer in Unity, focusing on engaging gameplay and dynamic levels, resulting in a polished product that showcases our teamwork and skills
Technologies used: Unity Engine, C#

SKILLS

Proficient with:
- Java
- C#
- SQL

Familiar with:
- JavaScript
- Python
- Kotlin
- Swift

Technologies:
- Spring Framework
- Jacoco
- Figma
- Oracle
- MSSQL
- Laravel
- Unity Engine
- Intune
- Active Directory

LANGUAGES

English
French
Portuguese
Spanish(Elementary)
Italian(Elementary)

EDUCATION

DEC in Computer Science, Expected in 07/2025, Champlain Regional College – SaintLambert, QC

High School Diploma, 06/2022, École Internationale Lucille Teasdale