# Ricardo Lau Falcao

#### **EXPERIENCE**

# Jean Coutu, Brossard — Clerk/Cashier

MAY 2023 - JUNE 2024

- Utilized strong multitasking skills to manage multiple priorities and ensure timely completion of assignments
- Used the company's software to manage stock, prices, etc Improved customer satisfaction by promptly addressing inquiries and providing accurate information

# Meubles RD, Saint-Hubert — Warehouse Clerk

MAY 2022 - SEPTEMBER 2022

- Provided excellent customer service by addressing inquiries about product availability and shipment status promptly.
- Used the company's software to manage the inventory and retrieve useful data

#### **PROJECTS**

## **Champlain Pet Clinic**

A comprehensive microservice application, building on contributions from previous cohorts using scrum methodology.

Technologies used: Jira, Github, Java, Spring, Jacoco, MongoDB

# **External Client Project**

An application for a video game retailer with a user friendly interface for browsing, ordering, and inventory management, developed in close collaboration with the client using scrum methodology Technologies used: Jira, Github, Java, Spring, Jacoco, MongoDB, Figma

### **2D Platformer Game**

A fast-paced 2D platformer in Unity, focusing on engaging gameplay and dynamic levels, resulting in a polished product that showcases our teamwork and skills

Technologies used: Unity Engine, C#

#### Longueuil

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#### **SKILLS**

#### Proficient with:

- Java
- C#
- SQL

#### Familiar with:

- JavaScript
- Python
- Kotlin
- Swift

#### Technologies:

- Spring Framework
- Jacoco
- Figma
- Oracle
- MSSQL
- Laravel
- Unity Engine

#### **LANGUAGES**

English French Portuguese Spanish(Elementary) Italian(Elementary)

#### **EDUCATION**

DEC in Computer Science, Expected in 07/2025, Champlain Regional College -SaintLambert, QC

High School Diploma, 06/2022, École Internationale Lucille Teasdale