

# Organizational Performance Survey

Improving Through  
Understanding



## Introduction

In an increasingly competitive world, organizations in both the profit and non-profit sector are constantly looking for ways to improve. As technologies become more sophisticated and automation continues to take a more important role in the workplace, organizational leaders seek ways to manage and retain their most important resources: their people! The Burwick Consulting Organizational Performance Survey is a free tool for managers and leaders designed to give organizations critical insights into soft skills and best in class management practices.



Improving Through Understanding

## Burwick Consulting

Burwick Consulting is a Management Consulting and Coaching Firm with a unique research and data-driven methodology. We focus on understanding people first, and use insights into behaviors, thoughts, and emotions to optimize organizational strategies to improve operations on all levels. Our passion for organizations stems from the desire to modernize the workplace, disrupt ineffective beliefs, and improve quality of life.

Our services include management and leadership coaching, organizational training and education, strategy development, organizational alignment, as well as customized testing and analytics.

## What we measure

The Organizational Performance Survey measures a variety of different soft skills and management practices that have been empirically proven

to impact organizational performance. The survey specifically measures management's emotional IQ and their ability to coach, develop personnel, formulate strategy, communicate ideas.

## **Why These Measurements**

Research produced by industry leaders and top universities have indicated that the skills and strategies measured by the Organizational Performance Survey directly impact measures of profitability, employee engagement, retention, and efficiency measure by safety incidents, absenteeism, customer engagement, quality, and production.

## **Research Formulation:**

The Research used to formulate this survey was derived from leading research institutions, universities, subject matter experts, and social science papers, as well as anecdotal findings from over a decade coaching individuals and organizations.

## How to read this report

In the following pages this report will go through each question from the Organizational Performance Survey. The questions are broken down through a series of graphs and charts to display our findings. For each question we describe the skills that are tested, and how each skill impacts different elements of performance. Lastly, there are some suggestions for improvements. For additional information please feel free to visit [www.burwickconsulting.com](http://www.burwickconsulting.com) or contact us directly via email [max@burwickconsulting.com](mailto:max@burwickconsulting.com) or at 914-265-4556.