

**Thanks for Traveling at the Speed of Hertz® CHRISTIAN LAWSON!**

**Your Confirmation Number is: K31931730D4**

Don't forget to bring the same credit/debit card used when making your reservation.

We emailed a copy of this confirmation to cllawson02@gmail.com

#### Your Itinerary

[Edit](#)**Pick-up and Return Location**

Richmond - West Broad HLE

**Address**

8021 West Broad Street  
Richmond, VA US 23250

**Hours of Operation**

Mon-Fri 8:00AM-5:00PM, Sat 9:00AM-12:00PM, Sun  
Closed

**Location Type**

Corporate

**Phone Number**

(804) 270-3436

**Pick-up Time**

Sat, Dec 24, 2022 at 12:00 PM

**Return Time**

Tue, Dec 27, 2022 at 12:00 PM

**Discounts**

Voucher Number: 0000196515

**Arrival/Flight Information**

Not Arriving Airline or Train

**Your Age**

20-24

#### What You Pay Now

## 223.71 USD

**YOUR SELECTED CAR CLASS**

Tesla Model 3 (Group E7) JCAE  
(E7) Tesla Model 3 Standard Range

**PAYMENT METHOD**

Pay Now -  
Discover Network \*\*\*\*3509

**BASE RATE**

3 weekend days at 67.40 USD 202.20 USD

**INCLUDED**

Unlimited Miles Included

**TAXES**

20.34 USD

**FEES**

Vehicle License Recovery Fee 1.17 USD

## What You Pay At Counter

62.70 USD

|       |          |
|-------|----------|
| TAXES | 5.70 USD |
|-------|----------|

## FEES

|                  |           |
|------------------|-----------|
| Age Differential | 57.00 USD |
|------------------|-----------|

|                                   |           |
|-----------------------------------|-----------|
| AMOUNT TO BE PAID AT TIME OF RENT | 62.70 USD |
|-----------------------------------|-----------|

## Total

286.41 USD

## AVAILABLE OPTIONAL ITEMS AT THE COUNTER

|   |           |
|---|-----------|
| Liability Insurance Supplement                          |           |
| daily   | 17.11 USD |
| Loss Damage Waiver                                      |           |
| daily   | 39.99 USD |
| Personal Accident Insurance / Personal Effects Coverage |           |
| daily   | 7.51 USD  |
| Premium Emergency Roadside Service                      |           |
| daily   | 8.99 USD  |

Rates for Optional Items are Exclusive of taxes, Location Fees and other associated charges.

**'What You Pay at the Counter'** is the balance of the total amount due based on the reservation above, including any optional extras. This is payable on pick-up in destination currency, which is subject to exchange rate changes on day of pick- up.

**'Total'** does not include any additional items you may select at the location, or any costs arising from the rental (such as damage, fuel or road toll charges).

**Please note: Debit Cards may be used at the start of a rental. To qualify for a rental using a debit card, you will be required to make your reservation at least 24 hours in advance of your rental pick up date; must be at least 25 years old; have a Corporate Discount Plan (CDP) number listed in the reservation or proof of return trip travel ticket to coincide with the rental dates(airline or cruise); and present two (2) valid forms of identification, unless using a debit card in your Gold Plus Rewards profile or the rental is an Insurance Replacement rental. Debit cards are accepted for payment at the end of your rental. Please refer to Form of Payment in the Rental Qualifications & Requirements for complete information.**

Rate is guaranteed. Taxes, fees and extras, if not included in the Rate, are subject to change.

# Prepaid Cancellation Information

| Cancellation/Change/No-Show Rules                 | Fee* (waived if travel-restricted area) |
|---|---|
| Cancel within 24 hours of booking                 | No Fee                                  |
| Cancel more than 24 hours before scheduled pickup | 50.00 USD                               |
| Cancel less than 24 hours before scheduled pickup | 100.00 USD                              |
| No-Show   | Total Prepaid Amount                    |

\*Cancel or No-Show fees will never exceed the total prepaid amount. Prepaid rental reservations booked directly through Hertz.com may be extended at View/Modify/Cancel. For all other prepaid rental extensions, please contact Customer Care at 800-654-3131.

## Important Notifications

- THE VEHICLE LICENSING COST RECOVERY FEE IS AN ESTIMATED
- AVERAGE PER DAY PER VEHICLE PORTION OF HERTZ' TOTAL ANNUAL
- VEHICLE LICENSING, TITLING AND REGISTRATION COSTS
- For renters under 25 years of age, check policy for exceptions
- Extra day charges apply after 2300 Tuesday
- ARRIVAL AT OR NEAR LOCATIONS OPENING OR CLOSING HOURS
- Minimum Age 25 outside US - Exceptions may apply

## Rental Terms and Conditions

The terms and conditions that appear below are called the "Reservation Terms". The Reservation Terms are the terms and conditions which govern (a) reservations for Hertz rental cars, and (b) rentals of vehicles using such reservations. These Reservation Terms apply in combination with any Gold, Platinum, or other Hertz Membership Terms, including Member Rental Terms, as well as the Rental Agreement provided in either paper or email form at the time of rent. You may obtain a copy of the Reservation Terms by going to Hertz.com. A copy will also be emailed to you at the email address provided to Hertz in the process of reserving your rental car.

## ECONSENT

As of the date you are reading this paragraph, you represent to Hertz that your hardware and software meet the requirements for access to, receiving of, and retention of electronic records and email. You may receive a paper copy of these Terms by calling 1-888-999-4900. You may withdraw consent to have Terms delivered electronically by calling 1-888-999-4900. Please note that by withdrawing consent to receive electronic mail and records, you may not receive rental service at an intended level, or your reservation may be cancelled by Hertz. You may update your contact information by going on or by calling 1-888-999-4900. By clicking on the 'I accept' or similar button below these scrolling terms, you agree to both the Reservation Terms and electronic contracting/signature relating to your reservation and applicable rental.

## ARBITRATION

THIS AGREEMENT REQUIRES ARBITRATION OR A SMALL CLAIMS COURT CASE ON AN INDIVIDUAL BASIS, RATHER THAN JURY TRIALS OR CLASS ACTIONS. BY ENTERING INTO THIS AGREEMENT, YOU AGREE TO THIS ARBITRATION PROVISION. Except for claims for property damage, personal injury or death, ANY DISPUTES BETWEEN US MUST BE RESOLVED ONLY BY ARBITRATION OR IN A SMALL CLAIMS COURT ON AN INDIVIDUAL BASIS; CLASS ARBITRATIONS AND CLASS ACTIONS ARE NOT ALLOWED. YOU AND THE RESPECTIVE HERTZ COMPANY IDENTIFIED ON PAGE ONE OF THIS DOCUMENT (HEREINAFTER "HERTZ") EACH WAIVE THE RIGHT TO A TRIAL BY JURY OR TO PARTICIPATE IN A CLASS ACTION, EITHER AS A CLASS REPRESENTATIVE OR CLASS MEMBER.

You and Hertz remain free to bring any issues to the attention of government agencies. This arbitration Provision's scope is broad and includes, without limitation, any claims relating to any aspect of the relationship or communications between us, whether based in contract, tort, statute, fraud, misrepresentation or any other legal theory. It is governed by the Federal Arbitration Act, 9 U.S.C. § 1 et seq. In any arbitration under this Arbitration Provision, all issues are for the arbitrator to decide, including his or her own jurisdiction, and any objections with respect to the existence, scope or validity of this Arbitration Provision. The arbitration will take place in the county of Your billing address unless agreed otherwise. The American Arbitration Association ("AAA") will administer any arbitration pursuant to its Consumer Arbitration Rules (the "Rules"). You can obtain the Rules at www.adr.org. You or Hertz may commence an arbitration by providing a written demand for arbitration to the other (to Hertz, 8501 Williams Road, Estero, FL 33928, Attn:

Arbitration) and two copies of the demand to the AAA. If You seek \$10,000 or less through arbitration, Hertz will reimburse You for any AAA required filing fee. The arbitrator may award injunctive relief as well as money, but only in favor of and as warranted by the claim of the individual party seeking relief. Judgment on the arbitration award may be entered in any court having jurisdiction. An arbitration award and any judgment confirming it apply only to the specific parties in that case and cannot be used in any other case except to enforce the award itself. The arbitrator may not consolidate more than one person's claims, and may not otherwise preside over any form of representative or class action. IF YOU DO NOT WISH TO AGREE TO THIS ARBITRATION PROVISION, YOU MUST NOTIFY US IN WRITING WITHIN 30 DAYS OF YOUR RECEIPT OF THIS AGREEMENT BY EMAILING US AT [no.arbitration@Hertz.com](mailto:no.arbitration@Hertz.com) OR BY MAIL TO Hertz, 8501 Williams Road, Estero, FL 33928, Attn: Legal Department. Include Your name, address, reservation ID number or Agreement Rental number (if provided), and a clear statement that You do not agree to this Arbitration Provision. If You have previously notified Hertz of Your decision to opt out of arbitration, You do not need to do so again.

## **RESERVATIONS ON YOUR BEHALF**

These Reservation Terms will apply to both individuals booking reservations on a renter's behalf, whether by travel agents, assistants, or other individuals designated by the renter to complete a reservation on their behalf, as well as the renter themselves.

## **CARD USE**

The credit, debit, or other acceptable payment card entered and used by you at the time of reservation (including those which may be on file for Gold or Platinum Members) may be required to be provided at the time of rent for verification purposes, but does not have to be used to pay for the rental charges. If a debit card or other payment card that is not a credit card is used to prepay your rental car, you may not be permitted to use the same card to qualify at the time of rental, as debit cards are not accepted to qualify for rental at all locations. Debit cards are accepted at all locations as a final form of payment when the car is returned. While a debit card may be used to prepay a rental car without a credit check being performed, if such card is acceptable for use at your rental location, and is offered by you for hold or additional payment purposes, a credit check may be performed. Hold or authorization amounts may still be placed on your card when renting a vehicle. Regardless of whether the estimated charges were prepaid.

## **CANCELLATION AND NO-SHOW CHARGES**

In the event of a cancellation or no-show, the payment card provided during your reservation will be charged in the amount shown during the reservation booking process, according to the details provided. The cancellation or no-show amounts and details will also be provided in your confirmation email. Such charges may apply up to the full prepaid amount, but will never be more than the entire prepaid amount.

You may modify your reservation twice before cancellation or no-show charges will apply, a third modification of a prepaid reservation will result in the assessment of charges. You can modify your rental on [hertz.com](http://hertz.com) or by calling 1-800-227-4653 for Gold or Platinum Members and 1-800-654-3131 for non-members.

If you prepaid a non-refundable rate, any taxes, concessions, and permissible pass-through charges will not be refunded to you. If you believe you are entitled to a refund of the sales or other tax portion of your non-refundable prepaid amount, you may contact your state or municipal taxing authority regarding possible direct refund from the authority.

## **VEHICLE AVAILABILITY**

For prepaid reservations, Hertz guarantees that a rental car in the car class reserved or a higher car class will be available at the time of rent, or a reasonable accommodation will be provided. The specific accommodation provided will be at the discretion of Hertz. In the event that a car in the reserved car class is not available at the time of rent, Hertz will attempt to provide you with a vehicle from a 'higher' vehicle car class from that which was reserved (not including special car classes, vehicles, or Dream Cars) for no extra charge. If no cars are available from higher car classes, Hertz will attempt to provide a reasonably similar car from a 'lower' car class than that which was reserved; in such an event, your charges will be accordingly reduced (as applicable) from the charges paid at the time of reservation, and will be subsequently refunded to you. If no rental car can be provided by Hertz within two hours of your reserved pick-up date and time, Hertz may provide you with a full refund, voucher, certificate, or other form of recompense, in an amount and form designated by Hertz. You may be required to contact Customer Service in order to receive such vouchers or other similar items.

## **ESTIMATED CHARGES**

For prepaid reservations, the total charges incurred may be higher or lower than the estimated total charges presented at the time of reservation, depending on a number of factors, including but not limited to: dropping the car off at a different location, adding ancillary products, extending or reducing the rental timeframe, upgrading or downgrading car classes, utilizing frequent flyer points, and other circumstances. You will be charged any additional amounts accordingly. The items specifically listed in the 'what you pay now' section are subject to change only as a result of changes made by you to the booked reservation, changes to the amount due in applicable taxes, and changes in certain fees, that are not established by Hertz. No refunds or credits for unused rental days.

## **LOSS DAMAGE WAIVER**

Hertz offers Loss Damage Waiver (LDW) an optional service, which for an additional daily charge relieves you of all financial responsibility for the loss or damage to the rental car, whether or not you have insurance to cover such damage, provided the car is used in accordance with the terms of the Rental Agreement. The cost of LDW may vary depending on location or car type and is charged per each full or partial day of rental. You are under no obligation to purchase LDW or any other optional service as a condition of rental. Your own personal insurance may provide protection for loss or damage to the rental vehicle depending on the state in which you live and the type of policy you have. Also, various credit card companies provide cardholders with some degree of damage protection providing you use their credit card for the rental and decline the optional LDW offered by Hertz at time of rental. The coverage and limits vary. Your policy or credit card coverage should be thoroughly checked for the specific terms and conditions associated with rental vehicles.

## PRIVACY

You acknowledge that The Hertz Corporation has established a Privacy Policy for Rental Customers (the "Privacy Policy") with respect to the use of personally identifiable data about individuals who are customers or prospective customers of the rental businesses of The Hertz Corporation and its subsidiaries. A full copy of the Privacy Policy may be viewed on [Hertz.com](http://www.hertz.com) or by clicking on the following link: . By providing Hertz with personally identifiable data about you, you consent to the collection and use of data about you, subject only to any choices you are permitted to make to limit such use, and to your right to access and correct such data; you acknowledge data security risks and agree to take precautions to assist Hertz in protecting such data; and you agree that Hertz may make changes in the Privacy Policy in the future.

**'Total'** does not include any additional items you may select at the location or any costs arising from the rental (such as damage, fuel or road traffic charges). For renters under the age of 25, may apply, and are payable at the location.

**'Pay at Location'** is the balance of the total amount due based on the reservation above, including any optional extras, and is payable on pick-up.

Please note that at the time of rental you will need to present a current driver's license and a valid major credit card. Hertz locations also accept most, but not all, debit cards. Use of a debit card to rent a vehicle is subject to a review of your credit history. A few locations do not accept debit cards at time of rental. If you have questions about the acceptability of your form of payment, call Hertz.

## WHAT CREDIT CARDS DOES HERTZ ACCEPT?

Hertz accepts American Express, MasterCard, Carte Blanche, Visa, Diners Club, Discover, JCB, China Union Pay and some debit cards. We may place an authorized hold on your credit/debit card to cover the estimated rental charges plus up to USD 200.00 for credit cards and (effective April 1st) \$500 for debit cards, for any additional charges that may be incurred. **These funds will not be available for your use.** A valid driver's license and credit card must be presented. Debit cards issued under VISA, MasterCard and Discover logo which draw funds directly from the cardholder's account may be used at the outset of a rental to qualify when the following requirements are met; Subject to a credit check, Vehicle class reserved in Compact through Fullsize ONLY, Hertz Airport locations, you will be required to provide proof of return airline flight to coincide with the rental and two valid forms of identification. Hertz Off Airport locations, if the renter is at least 25 years old, two valid forms of identification and one of the following: (a) provide a Corporate Discount Plan number or (b) proof of a return trip travel ticket to coincide with the rental (airline or cruise). There are policy exceptions: Debit Card can be used if it is already in your Hertz Gold Plus Rewards profile, regardless of vehicle type, or if the rental is a Replacement rental. Debit cards are not accepted on Premium vehicles and above including Dream Cars and Adrenaline Car rentals. Debit cards are accepted for payment at the end of your rental regardless of vehicle type rented. In most cases a credit check will be performed for debit card customers to determine credit worthiness at the time of rental. If Hertz cannot secure credit approval and/or proper identification credentials are not supplied, Hertz will decline your rental.

## \*Cancellation or no-show reservation penalties may apply.

Points are not applicable to taxes and fees. Member is responsible for the cash portion of the rental.

The credit card used to pay online in driver's name and a valid driver's license must be presented at time of rental. Once this credit card is validated, Hertz can accept any other valid credit card in your name for taxes, fees and incidentals.

For **US** and **Canada** rentals, Hertz may place an authorized amount of up to USD 200.00 for credit cards and (effective April 1st) \$500 for debit cards, plus estimated charges on a customer's card, given certain conditions that will be outlined at time of rental. Details can be found under "

These funds will not be available for your use. Debit cards and Hertz Credit Card are not valid form of payment for prepaid rates.

A Frequent Flyer Surcharge of up to \$1.50 per day may apply when renters choose to take miles or credits from a U.S. Frequent Flyer program.

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<http://www.hertz.com>