

# If you need help with CMPT 127 this semester

## You can ...

1. On Tuesday (lab day) -> bring your questions to any **lab hours** (via Zoom) hosted by the instructor or the TAs
  - To see the Lab Hours schedule and Zoom links, click on the option Contact Instructor and TA's - Lab Hours, Office Hours and Email on the menu to the left of our course web site
2. On any other day than Tuesday -> bring your questions to any **office hours** (via Zoom) hosted by the instructor or the TAs
  - To see the Office Hours schedule and Zoom links, click on the option Contact Instructor and TA's - Lab Hours, Office Hours and Email on the menu to the left of our course web site

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3. On any day -> post your questions on our [Discussions on Canvas](#)
  - To go to our Discussions on Canvas, click on the option [Discussions on Canvas](#) on the menu to the left of our course web site
4. On any week day -> “drop by” our [CS Peer Tutoring sessions](#)
  - CS Peer Tutors are CS undergraduate students (volunteers) very keen to give us a hand with CMPT 127 this semester
  - For schedule and online link, click on the option [Peer Tutoring session schedule](#) on the menu to the left of our course web site
  - Or visit [http://www.sfu.ca/computing/current-students/undergraduate-students/student-resources/cs\\_peer\\_tutoring.html](http://www.sfu.ca/computing/current-students/undergraduate-students/student-resources/cs_peer_tutoring.html)
  - CS Peer Tutoring sessions start the 3<sup>rd</sup> week of the semester (week of Jan. 25)

# If the lab instruction says ...

“... ask for help right away in the lab ...”

➤ This means:

- join the Zoom session of the instructor or of one of the TAs currently happening at this point on Tuesday and show them where you are at so they can give you a hand

# Zoom Etiquette

- When you join the lab hours or office hours on Zoom and there are several students present in the Zoom session ...
  - We shall go through the questions in a *round robin* fashion based on your arrival time, i.e., when you join the Zoom session
    - First one to join Zoom, first one to ask a question
  - This means: each student asks *one question* and we rotate until all students have asked their questions
  - This way, no one student monopolizes the Zoom session and everyone gets to ask their questions
  - To know the order of your arrival onto Zoom, put your name in the chat
  - Once your question has been answered and you have more questions, put your name in the chat again – until all your questions have been answered!