App Test:

Instructions:

1. Select the “Drinks2You” app icon.
2. Select the “Sign up” button next to the “Don’t have an account?” text.
3. Select the “Next” button at the bottom centre of the screen.
4. Select the “CREATE” button at the bottom right corner of the screen.
5. Select the “Browse” button at the bottom of the screen.
6. Select the “Beer” category.

App response to instructions:

Pre-action: The user will initially be presented with the “Phone screen before sign up” screen, where the actual phone’s home screen is shown with different app icons, including Drinks2You.

The user will be taken to the “Welcome screen” screen. This is where he/she will create a new account on the Drinks2You app.

The user will be taken to the “Sign up button selected” screen. Theoretically, the user will then enter his/her first name, surname, ID number and email address. He/she will then create a secure password, and then confirm the new password by retyping it in the “Confirm Password” text box. For this test, none of this will be conducted by the tester.

The user will be taken to the “Account address insert” screen. Theoretically, the user will then enter his/her address (home address, city/town and zip code), but for the purpose of this test, the tester will not.

The user will be taken to the “Home screen” screen. This screen will show the user the current day’s deals as well as the current best sellers.

The user will be taken to the “Browse screen”. The user is presented with a list of all the different types of drinks available on the app.

The user will be taken to the “Beer category” screen. Here the user is presented with different beers to buy. He/she will be instructed to simply select the first tile, right beneath the “Beer” header, i.e. the first listed beer.

1. Select the first tile, right beneath the “Beer” header, i.e. the first listed beer.
2. Select the “Add” button in the centre of the pop-up window.
3. Select the “search” bar at the top of the screen.
4. Select the “search” bar again.

1. Select the “X” symbol/button in the right of the “search” bar, with the test “Flying Fish” theoretically typed in.
2. Select the cart icon at the top right corner of the screen.

The user will be taken to the “Beer selected” screen. Here the user is presented with a pop-up window that shows the selected item, in this case beer, its name, description and price.

The user will be taken to the “Beer added to cart” screen. The user is now presented with the beer category again.

The user will be taken to the “Select search bar” screen. Here the phone’s keyboard is presented for the user to type.

The user will be taken to the “Type drink in search bar” screen. Theoretically, the user will then type any desired drink’s name. For this test, it will be assumed that the tester has already entered the name “Flying Fish” in the “search” bar.

The user will be taken to the “Back to beer category (pressed X)” screen.

The user will be taken to the “Shopping cart” screen. Here the user will be presented with the contents of his/her cart in detail, including the drink’s name, description, and price. He/she will be instructed to select the “Proceed to checkout” button at the bottom right corner of the screen.

1. Select the “Proceed to checkout” button at the bottom right corner of the screen.
2. Select the “GO TO PAYMENT” button at the bottom centre of the screen.
3. Select the “Place order” button at the bottom centre of the screen.
4. Select the “Go back” button.
5. Select the “GO TO PAYMENT” button again.
6. Select the “Place order” button at the bottom centre of the screen again.

The user is taken to the “Proceed to checkout button selected (No address)” screen. Theoretically, the user will then have to insert his/her name, as well as the delivery address. For this test, the user theoretically only inserted his/her name.

The user will be taken to the “Go to payment button selected” screen. Theoretically, the user will then have to insert his/her bank card (credit or debit) details, but will only be assumed to have been done, for this test.

The user will be taken to the “Shopping cart purchase error” screen. Here, the user will be presented with a pop-up error message saying “Deliver address is empty” and a button below saying “Go back”.

The user will be taken to the “Proceed to checkout button selected (Address inserted)” screen. For this test, the user theoretically enters his/her delivery address as well as his/her name.

The user will be taken to the “Go to payment button selected success” screen. Here, the user will theoretically enter his/her card details again.

The user will be taken to the “Successful purchase” screen. Now, instead of the previous error message, the user will be presented with a success message saying, “Success! Your order has been placed and will be on its way soon!”.

1. Select the “Back to home” button on the pop-up success message. The user will now be taken to the “Home screen after purchase” screen. He/she will now be freely allowed to explore the app.