# AIRPORT MANAGEMENT SYSTEM

Wing Lee

Student ID: 920558688 GitHub: ayanamesu

| Checkpoint # | Date Submitted |
|--------------|----------------|
| Checkpoint 1 | 02/20/2024     |
| Checkpoint 2 | 03/05/2024     |

San Francisco State University CSC 675-775-database-systems

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# **Project Description**

The Airport Management Database System mission is to make the process of managing flight scheduling, baggage handling, security, staff, Location and ticket handling to make this process more efficient and practical. One major task in the Airport management system is managing staff, airline and where belongings and tickets go to which terminal and which gate. An online database for Airport Management systems would help organize things where they should be and this would provide a more efficient way of functioning since we need this important data to track users and flights and terminals before planes depart. This would also allow airport management to keep track of staff and basic functions of the airport and provide necessary resources if needed. This database would require many staff (employees) because in a single airport there are multiple airlines and different companies operating so that we would require many staff roles such as engineers, security, managers for airlines, stores and restaurants. Keeping track and dividing these roles into specific categories would make this process more efficient and more organizable. Each employee would need to display their work status under each specific category because they could either work under an airline or just general airport staff. Passengers would need a unique identifier in this case would be the ticket since each passenger can only possess one ticket. Similar industry practices would be ADB safegate. They take note of flight, flight path and managing flight updates, they would benefit because this includes flight and specifying specific airlines with each passenger connected to it. It helps build a bridge connecting the airport and the flight so the process would be faster. Another industry practice is Indra. This could mainly benefit from this because they keep track of billing and flights and real time operation management with this database. They could benefit from ticket to store billing to flights which they already somewhat have implemented.

# **Functional Database Requirements**

#### 1. General User

1.1 A user shall be able to create only one account by providing email and password.

#### 2. Account

- 2.1 An account shall have one user
- 2.2 An account shall be a passenger or staff (employee)
- 2.3 An account shall only have one email
- 2.4 An account shall have payment information.

### 3. Passenger

- 3.1. A passenger shall create only one account
- 3.2. A passenger shall have multiple tickets for different flights.
- 3.3. A passenger shall have one or many luggage.
- 3.4. A passenger shall only board in one flight

#### 4. Ticket

- 8.1. A ticket shall be associated with one passenger
- 8.2. A ticket shall have one flight.

#### 5. Terminal

- 2.1. A terminal shall have many Airlines
- 2.2. A terminal shall have multiple gates.
- 2.3. A terminal shall have many Staffs
- 2.4. A terminal shall have multiple managers

- 2.5. A terminal shall have one or many Baggage Handlers, Airline Staff, Security, Store Staff and Engineers
- 2.6. A terminal shall have zero or many Restaurants.
- 2.7. A terminal shall have many Lounges.
- 2.8. A terminal shall have many Stores
- 6. Gate
  - 3.2. A gate can have multiple flights.
  - 3.3. Each gate shall be located in only one terminal.
- 7. Flight (Plane)
  - 7.1. A flight shall have one gate.
  - 7.2. A flight shall be operated by one airline.
  - 7.3. A flight shall have zero or many tickets booked.
  - 7.4. A flight shall have multiple Engineers
  - 7.5. A flight shall have multiple passengers
- 8. Airline
  - 4.1. An airline can have multiple flights.
  - 4.2. An airline shall have zero or many Staff
  - 4.3. An airline shall have only one Lounge.
  - 4.4. An airline shall have only one terminal.
- 9. Staff (Employee)
  - 11.1. A Staff shall consist of Airline, Manager ,Security, Engineer and Baggage Handler ,Restaurant and Stores.
  - 11.2. A Staff Shall have only one account.

- 11.3. A Staff shall work for at least 1 Airline
- 11.4. A Staff shall have a name.
- 11.5. A Staff shall work in zero or many terminal
- 11.6. A Staff shall work in one Restaurant.
- 10. Security
  - 12.1. A Security shall be assigned to one or many terminals
  - 12.2. A Security is a Staff.
  - 12.3. A Security shall have a name.
- 11. Engineer
  - 11.1. Engineers shall maintain multiple flights
  - 11.2 An Engineer is a Staff
  - 11.3. An Engineer shall have a name.
- 12. Manager
  - 12.1. A Manager shall oversee multiple terminals
  - 12.2. A manager shall consists of restaurant manager, Store manager and Airline manager
  - 12.3. A Manager is a Staff
  - 12.4. A Manager shall work in at most one store
  - 12.5. A Manager shall have a name.
- 13. Baggage Handler
  - 13.1. A baggage handler shall be in multiple terminals
  - 13.2. A Baggage Handler is a Staff.
  - 13.3. A Baggage Handler shall have a name

#### 14. Restaurant

- 14.1. A Restaurant shall only have one Manager
- 14.2. A Restaurant shall have multiple Staff.
- 14.3. A Restaurant shall be in one or many terminals.
- 14.4. A Restaurant shall have at most one Lounge

## 15. Luggage

15.1. A Luggage shall be assigned to one passenger

### 16. Lounge

- 16.1. A Lounge shall be in only one terminals
- 16.2. A Lounge shall have at least Airline
- 16.3. A Lounge shall have many Restaurants.

#### 17. Stores

- 17.1. A store shall have one or many Staffs.
- 17.2. Store shall have one terminal.
- 17.3. A Store has one manager.
- 17.4. A Store shall receive zero or many passengers

# Non-Functional Database Requirements

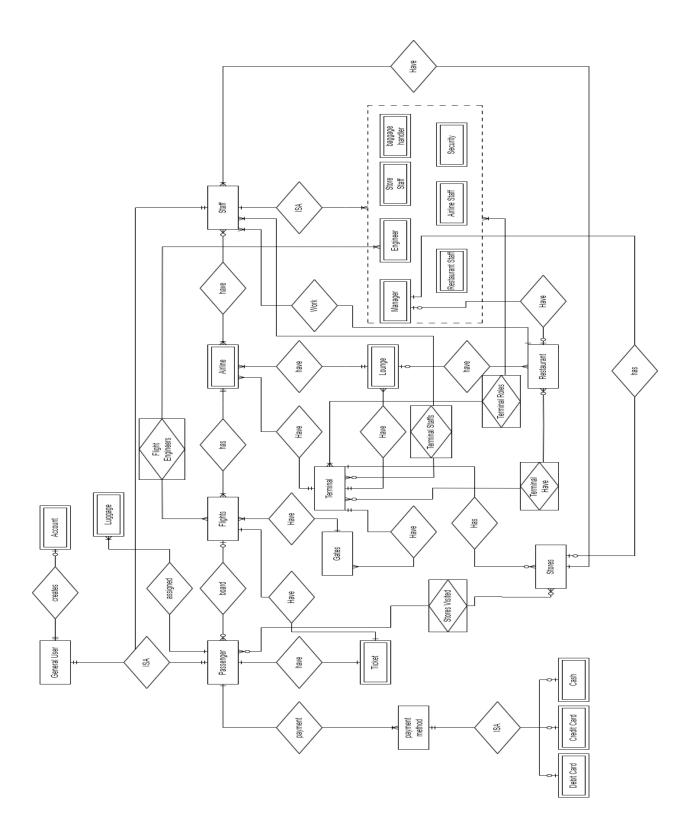
- 1. Performance
  - 1.1. modifying data would be fast
  - 1.2. The database shall update with the user within an efficient time
- 2. Storage
  - 2.1. Database tables will be assigned 10 mb of memory
- 3. Security
  - 3.1. Passwords shall be encrypted in the database.
- 4. Compatibility

The database system shall be supported by MySQL

The database system shall be compatible with browsers

- 5. Scalability
  - 5.1. This database system will support many users
- 6. Data backup/ media storage
  - 6.1. The database's information shall be backed up and saved every day at 11:59 pm.

# Entity Relationship Diagram (ERD)



# **Entity Description**

- 1. General User (Strong)
  - a. user\_id: (key, numeric)
  - b. name: (composite, alphanumeric)
  - c. Last name: (multivalue, alphanumeric)
- 2. Account (Weak)
  - a. Account id: (key, strong, numeric)
  - b. Email: (key, alphanumeric)
  - c. Created: (composite, multivalue, date)
- 3. Passenger (Strong)
  - a. Passenger id: (key, strong, numeric)
  - b. Fullname: (composite, alphanumeric)
  - c. Email: (key, alphanumeric)
- 4. Ticket (Weak)
  - a. Ticket\_id: (key, numeric)
  - b. Payment\_type: (weak, key, numeric)
  - c. passenger\_id: (weak, key, numeric)
- 5. Terminal (Strong)
  - a. Terminal\_id: (key, numeric)
  - b. Num\_stores: (numeric)
  - c. Gate number: (numeric)
  - d. Staff\_id: (numeric)
- 6. Gate (Strong)
  - a. Gate\_id: (key, numeric)
  - b. Airline Assigned: (alphanumeric)
  - c. Terminal id: (numeric)
- 7. Flight (Strong)
  - a. Flight\_id: (key, Strong, numeric)
  - b. Tickets Booked: (multivalue, numeric)
  - c. Passengers: (alphanumeric)
  - d. Engineers: (alphanumeric)
  - e. Airline id: (numeric)
  - f. Gate\_number: (numeric)

#### 8. Airline (Weak)

- a. Airline\_id: (key, alphanumeric)
- b. Airline\_staff: (multivalue, alphanumeric)
- c. Airline flights: (multivalue, alphanumeric)
- d. airline\_Lounge: ( multivalue, numeric)
- e. Airline\_name: ( composite, alphanumeric)
- f. Airline\_company: (composite, alphanumeric)

### 9. Staff (Strong)

- a. Staff\_id: (key, alphanumeric)
- b. Staff\_roles: (multivalue, alphanumeric)
- c. Staff schedule: (composite, alphanumeric)
- d. Company\_airline: (composite, alphanumeric)

#### 10. Security (Weak)

- a. Security\_id: (key, alphanumeric)
- b. Fullname: (composite, alphanumeric)
- c. Security\_task: (alphanumeric)

#### 11. Engineers (Weak)

- a. Engineer\_id: (key, alphanumeric)
- b. Full name: (composite, alphanumeric).
- c. Email: (composite, alphanumeric)

### 12. Manager(weak)

- a. Manager\_id: (key, alphanumeric)
- b. Manager role: (multivalue, alphanumeric)
- c. Manager department: (alphanumeric)

#### 13. Baggage Handler (weak)

- a. Baggagehandler\_id: (key, alphanumeric)
- b. Handler\_name: (alphanumeric)
- c. Airline company: (alphanumeric)

## 14. Restaurant (Strong)

- a. Restaurant id: (key, alphanumeric)
- b. Restaurant\_name: (composite, alphanumeric)
- c. Restaurant\_location: (alphanumeric)

- 15. Luggage (weak)
  - a. Luggage\_id: (key, alphanumeric)
  - b. Luggage\_weight: (numeric)
  - c. Luggage\_status: (alphanumeric)
- 16. Lounge (Weak)
  - a. Lounge\_id: (key alphanumeric)
  - b. Lounge\_company: (composite, alphanumeric)
  - c. Lounge\_name: (alphanumeric)
- 17. Stores (Strong)
  - a. Store\_id: (key, numeric)
  - b. Store\_name: ( alphanumeric)
  - c. Store\_location: (composite, alphanumeric)
- 18. Payment method (Strong)
  - a. Method\_id: (key, numeric)
  - b. Method\_name: (composite, alphanumeric).
  - c. Description: (composite, alphanumeric)