

MITCHELLE A. MZOLO

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PROFILE

Dynamic web developer with a unique background spanning election management and retail customer service. Skilled in web technologies (HTML, CSS, JavaScript, React, Node.js) with a focus on optimizing user experiences. Strong problem-solving abilities and adaptability honed through diverse roles. Committed to creating tech solutions that resonate with users on a human level. Core values of honesty, transparency, and empathy drive innovative approaches in the dynamic tech industry.

EXPERIENCE

INDEPENDENT ELECTORAL COMMISSION (IEC)

Role: Electoral Officer/ Voters roll officer

Duration: 25/10/2021 – 01/11/2021

Duties: Captivated data, ensured smooth election processes, and delivered exceptional customer service.

Reference: Nthabiseng Kgoale - Presiding Officer

CAPE UNION MART INTERNATIONAL (POETRY)

Role: Festive Part-Time Sales Assistant

Duration: 01/11/2022 – 31/01/2023

Duties: Excelled in housekeeping, visual merchandising, and customer service.

Reference: Mapule Nicolette Moledi - Assistant Store Leader

SHOPRITE APPAREL (UNIQ)

Role: Sales Associate

Duration: 22/05/2023 – 22/06/2023

Duties: Consistently met or exceeded sales targets, prioritized effective customer service.

Reference: Sabina - Shoprite Line Manager

UMUZI

Role: Full-Stack Web Developer (Recruit)

Duration: 01/08/2023 – Current

Duties: Passionate about seamless web experiences through front-end and back-end development.

References: Nancy Leshaba - LX Coach

EDUCATION

-UMUZI ACADEMY

Qualification: National Diploma in Information Technology (Web Development)

Duration: 2023 - 2024 (In progress)

-TSHWANE UNIVERSITY OF TECHNOLOGY

Qualification: Diploma in Information Technology (Software Development)

Duration: 2019 - 2022 (Incomplete, 3rd Year)

- PRETORIA CENTRAL HIGH SCHOOL

Qualification: National Senior Certificate

Duration: 2013 – 2018

KEY SKILLS

- **Languages:** HTML5, CSS, JavaScript, C++

- **Technologies:** Node.js, SQL, Oracle, Linux, Microsoft 365

- **Tools:** Git, GitHub, GitBash, Figma, Canva

- **Soft Skills:** Communication, Emotional Intelligence, Critical Thinking, Negotiating, Time Management

Feel free to contact me for further details or collaboration opportunities.