# Objective

# To obain a position as a software developer where I can build, innovate, and distribute knowledge. Allowing myself to create products that benefit human everyday usage is what I strive to do. Also to troubleshoot and generate more efficient methods to allow for a better understanding of syntax.

# Experience

## CSL Plasma Charlotte, NC August 2012 - Current

* **Receptionist Tech Support:**
* Customer focused and administrative duties.
* Obtaining patient/donor vitals, hematocrit, and protein levels as required by medical and federal guidelines.
* Determining patient/donor suitability by thorough review of personal medical history.
* **Processing Tech/Designated Trainer:**
  + Maintaining and performing equipment calibration and validation.
  + Following cGMPs by labeling and verifying daily collection of blood product for accurate traceability with aseptic procedures in a lab environment.
  + Managing and maintaining temperature controlled inventory of blood product.
  + Designated Trainer: Daily procedures, calibration, essential cleaning, and collecting of daily plasma.

## Bojangle’s, 9075 Lawyers Road, Mint Hill, NC 28227 March 2009 - July 2012

* **Team member:**
* Became a valuable team member by holding multiple positions
* Worked above and beyond to perform tasks outside of assigned duties to assist management team such as managing inventory.

# Education

## Independence High School, Charlotte 2006 - 2010

High School diploma

## North Carolina Agricultural and Technical State University 2010 – 2011

**University of North Carolina at Charlotte**  **2012 - 2015**

Bachelor of Science in Computer Science & minor in Mathematics, Graduated May 2015

**Senior Project (Group of 4)**

**Curriculum Guide**

* + Using modern design techniques we design a platform agnostic web app that will guide prospective, and in-progress Computer Science students through their curriculum.

**Front End** – HTML/CSS validates 100%

**Back End** – Java, Web app should be able to deploy successfully on TomCat Server

**Programming Languages Skill**

Object Oriented Languages, Java, C++, C#, Android Mobile Development

**Volunteer Services, Clubs, Programs**

**Squonk Opera** Spent about 30+ hours practicing and learning to operate the equipment for the show. Had to breakdance within a scene of the show to provide the diversity of dance. 2008

**Hmong Student Association of UNC Charlotte 2011** A member of the organization. Contributing ideas and sharing information to spread awareness of the Hmong people. Also, participate in events in the association.

**I-Fest 2011** Performed a Hmong dance to create awareness, displayed traditional clothing, and socialize with people about Hmong culture.

**Johnston YMCA KaBOOM 2011** Helped build a playground for the YMCA, teamwork skills were need.

**2011 FAAN Walk for Allergy/PAK** A day spent to with children’s food allergy. My task was to make sure every mini games had enough goodies to go around for the children’s as they played and won their reward.

**Hmong Student Association of UNCC Charlotte 2012** As Historian for HSA for the new 2012-2013, I arranged information and kept up to date with previous event that happened with HSA this year.

**I-Fest 2012** Performed a Hmong dance to create awareness, displayed traditional clothing, and socializing with people about Hmong culture.

**College Fair 2012** Supervise the students that are attending the college fair, greeting, and giving valuable information to the students about what University of North Carolina at Charlotte have to offer.

**Hmong Awareness Night 2012** As an officer for the Hmong Student Association, I had the opportunity to help and form an event for the public at UNCC. The event contains different culture timeline that happened and pretty much explain what “Hmong” is.

**Volunteer at Scarowind 2013** HSA (Hmong Student Association of UNCC) had the opportunity to volunteer in help Scarowind with gaming booth and merchandises. We all worked a total of 8 hours to ensure that our non-profit organization get the benefit of support and funding for our organization. The pay was $7.25 \* hours for each of the participants that volunteer that day.