

Experience:

- 26+ Years of experience in IT industry as SAP Consultant and 3 years in industrial sales.
- Past 16 years, worked as Delivery manager/Solution Architect/SME
- Worked at Tech Mahindra from 2000-2023
- Architected and developed automation tools in various projects

Certifications:

- Certified Scrum Master
- SAP Analytics Cloud
- MuleSoft Developer

Key Skills:

- Project Management Skills Agile way
- SAP Architectural skills in tech excellence:
- Expert in building interfaces → MuleSoft – REST APIs and SAP OData Service
- Expert in building automation tools
- Domain knowledge in Retail & Consumer Goods, Healthcare & Life Sciences, Banking, Manufacturing and Chemical

Tools:

- Azure DevOps
- ChARM, Service Now
- HPSM, HPALM, Gentron
- BAR ONE, BAR-TENDER

Academics:

- Bachelor of Engineering

Current Work location:

- Indianapolis, IN, USA.

Professional Summary

I have 26+ **Years** of experience in IT industry (SAP) including 5 Life cycle implementations & various support projects and 3 years in Industrial sales. Diverse Project experience globally (USA, UK, Belgium and India) in various industry sectors such as Retail & Consumer Goods, Manufacturing, Chemical, Banking and Life Sciences.

For the past 16 Years, I have been working as **Delivery Manager/Senior Solution Architect / Subject Matter Expert**.

I have strong knowledge in Scrum Framework and Agile Methodologies and expertise in SAP tech Excellence and knowledge in SAP Modules like SD, MM, FI, CO, PP and QM.

Relevant Experience

- Managed S4 HANA project in Kimberly Clark using Agile Methodology encompassing two distinct streams - Procure to Order & Invoice to Pay
- Experience in various capacities within a Professional Services organization demonstrating Leadership, Project delivery, Operations, Customer Experience and Client Engagement. Proficiently collaborated with and managed global, cross-functional, and virtual teams.
- Owned and facilitated the day-to-day Release Management and Project Management activities in both SAP and non-SAP projects.
- Played a pivotal role in the life cycle management, viz. planning and tracking employing tools like Azure DevOps, Service Now and Jira in an Agile Framework
- Project planning, budgeting, project management & tracking and scope of work using Excel and Azure DevOps.
- Successfully facilitated CAB(Change Advisory Board) meetings to secure approvals in Weekly Release Cycles.
- Guided teams in delivering high-quality user trainings and contributed insights to create comprehensive user manuals.
- Identified and initiated process automation to minimize manual intervention while adhering to industry best practices.
- Expertly managed critical operational areas including a) ABAP Development Factory for day-to-day operational support of SAP system b) Operational Command Control center to monitor Business processes, System Monitoring, Technical Monitoring and c) ICFR monthly activities to support internal/external audits.
- Deliver using best practices for enterprise architecture functions such as Security, Performance, Development Process, and Application Governance.
- Proactively identified and managed risk areas, ensuring effective issue resolution
- Played a pivotal role in shaping enterprise standards for application and integration development best practices, functional and technical solution architecture & design, environment management, testing, and SAP Platform.
- Driven project delivery excellence within the business segment through established Enterprise Architecture standards for SAP Platform across application, integration, security, and data migration domains
- Conducted Monthly Operational Excellence Review with key Stakeholders fostering a collaborative approach among ICFR, ABAP Development Factory, Security, Production Services, ICFR Audit, Risk teams.
- Expertly managed multiple teams, overseeing hiring, coaching, skills development, recognition and rewards, staff productivity and performance management.

Clients: 1. Kimberly Clark, 2.Roche Diagnostics, 3. Microsoft, 4. BASF, 5. Volvo, 6. Phifer Incorporated, 7. World Bank, 8. DuPont, 9. GE Power Controls, 10. Videocon Appliances & International, 11. Sudrshan Chemicals, 12. DCM Sriram.