

CALL CENTRE DASHBOARD | HOME



Home

Grid

Date

15-10-2020



31-10-2020



Channel

Email



City

Alhambra



Total Calls

2.0

Total Call Duration (Hrs)

1.30

Total Call Duration (min)

78.00

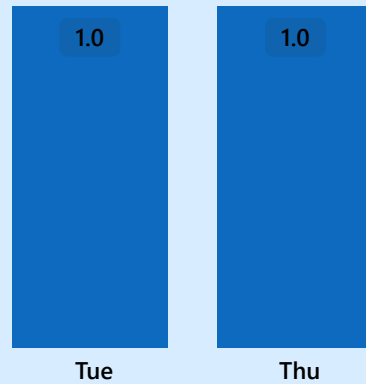
Avg Call Duration (Min)

39.00

Response Time %

50.00%

Total Calls by Day



Total Calls by State



Total Calls by Reason

Billing Question

1.0

Service Outage

1.0

Total Calls by Channel



2.0 (100%)

Channel

● Email

Total Calls by Sentiment



Positive

Total Calls by Call-Centres

Baltimore

2.0