AYDAN BAS

QUALITY ASSURANCE & PRODUCT VERIFICATION SPECIALIST

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Professional Summary

" An experienced product verification specialist utilizing past mission-critical digital product experience and expertise in quality assurance. Passionate about developing strong business acumen and increasing efficacy of products working with cross-functional teams. "

Work History

Business Analyst & QA Tester — Women in Tech — 2022 - … — Ottawa, ON

WITT
Valencia Risk
Kids First

Kids First

- Design and guide the implementation if "Kids First", an application to assist seperated parents put their kids first.
- Guide and design the development of the web application according to customer requirements.
- Create and use a comprehensive test plan to do product verification.

Incident Response & Playbooks Project

- Design a web application to assist Valencia help their customers with security incident responses and quick decision making.
- Worked with customers to analyse their needs and document their requirements
- Document user stories and workflows, demo to customers to validate design.
- Provide continuous guidance, and mentorship to developers and other junior members.

Business Analyst & QA Tester — A&T Bank — 2015 - 2021 — Istanbul, TR

A&T Bank Internet Branch

Mobile Banking

- Provide requirements to multiple teams such as Engineering, QA, UX from concept
- Defined requirements in accordance with most up-to-date legal regulations and industry trends.
- Delivered mobile banking channel working as the sole business analyst.
- Responsible for end-to-end delivery of products, conducting reviews, UATs.
- Analyse use cases, test cases, workflows and designs to ensure consistent delivery

Internet Banking

- Worked as a business analyst, defining new features in our banks online branch.
- Defining and executing marketing campaigns of internet banking branch to increase revenue
- Act as a product owner, testing and tracking issues, coordinating relevant teams.
- Providing reports and answering to legal queries from the Banks Assocation of Turkey

Tax and Bill Payment Systems

- Coordinated efforts of multiple teams such as Legal, IT, Software, Fraud
- Project management of implementations such as billing products and regulatory features.
- Long term product ownership of mission critical systems, ensuring undisturbed operation.

Education

BSc, Economics — Yıldız Technical University — 2008 - 2013

Thesis: A through review of broadband internet market in Turkey.

Language School — Stafford House School of English — 2014 - 2015

Skills

Requirements   Project Management   Manual Testing   Localization   Project Design   Product Ownership
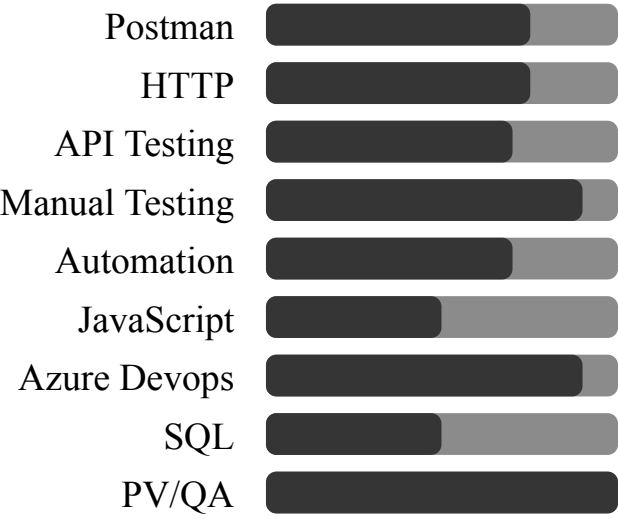Customer Relations   Scrum   Agile   Product Development

References

Juliette Smith   Women in Tech   Ottawa

- Project Manager
- juliette.smith@in-tac.ca
- 613-235-4875 x.143 (office)
- 613-710-2969 (cell)

Onat Bas   Ross Video   Ottawa

- Technical Product Manager
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- obas@rossvideo.com

Tools

Tool	Level
Postman	████████░░
HTTP	████████░░
API Testing	█████████░
Manual Testing	██████████
Automation	████████░░
JavaScript	█████░░░░░
Azure Devops	█████████░
SQL	█████░░░░░
PV/QA	██████████

Languages

Turkish   English

Certifications

Certificate of Business Analysis Methodology   Certification   2016   Istanbul Institute

- Modeling techniques and software test management

Enterprise Project Management   Certification   2016   The Banks Assocation of Turkey

Scrum Master.   Certification   2016   The Banks Assocation of Turkey

- Agile Product Development and Project Management using Scrum.

Project Management on Scale   Certification   2019   The Banks Assocation of Turkey

- Managing multiple interconnected project teams using the frameworks of multiple project management methodologies.