Nermine Al-Ayeb

Phone: 27440887 | Email: nermine.alayeb@gmail.com | Location: Tunis

Experience

- **MEDIANET | Tunis**
  Back-end Developer | 09/2019 - Present
    - Gathered project requirements from clients
    - Developed web applications using Laravel PHP and related technologies
    - Collaborated with cross-functional teams for high-quality web solutions
    - Designed and optimized databases using MySQL or other management systems
    - Wrote clean, reusable code using OOP principles
    - Troubleshoot and debugged issues promptly
    - Contributed to code reviews and standards development
- **The Netherlands Education Group**
  Regional Agent | Intern | 07/2019 - 07/2020
    - Established and maintained partnerships to achieve goals
    - Collected data and created documents to communicate progress to stakeholders
    - Managed social media accounts and analyzed performance metrics
    - Developed marketing strategies aligned with the group's vision and mission
    - Continuously evaluated and improved communication and marketing processes
- **Tunisian Association of Asian Culture and Entertainment | Tunis**
  Project Manager | 10/2018 - 08/2019
    - Managed projects and events related to Asian culture and business exchange
    - Led project teams to achieve objectives
    - Hosted business and cultural exchange events
- **AIESEC | Tunis**
  Team Leader, Customer Experience - Incoming Global | 10/2016 - 10/2018
    - Managed team for exceptional customer service to global volunteers
    - Developed and implemented policies for quality customer experience
    - Collaborated with other departments for smooth operations
    - Maintained stakeholder relationships for program success
    - Executed marketing strategies to attract volunteers
    - Managed department budget efficiently

Skills

SQL, PHP, Git, API, JQuery, JavaScript

Education

- Ecole Supérieure Privée d'Ingénierie et de Technol | Tunis
  Software Engineering | 09/2023

- Higher Institute of Computer Science and Multimedia | Gabes
  M1, Computer Science, Artificial Intelligence | 07/2019
- Higher Institute of Computer Science and Multimedia | Gabes
  Licence, Computer Science and Multimedia | 09/2018

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