

AYE CHAN HTUN

PRODUCT AND SYSTEMS ENGINEER

PROFILE

A passionate and driven problem solver bridging the gap between business and technology, demonstrating flexibility in fast-paced, collaborative environments and delivering impact through **digital strategy & transformation**.

INFO

+1 416 316 8363
ackhtun@gmail.com

SKILLS

Business Analysis
Human-Centred Design
Agile Project Management
Professional Scrum Master™
UX/UI Design
Power Query & Power BI
Confluence & JIRA Admin

HOBBIES

Muay Thai
Photography
Painting
Embroidery

EDUCATION

**Bachelor of Applied Science,
Systems Design Engineering,
Biomechanics Option,
University of Waterloo**
Sept 2013 – May 2018

EXPERIENCE

Consultant

Capco, Toronto

June 2018 – present

- Worked directly with product owners of a **Big Five Canadian bank** to define roadmap features, write business requirements, user stories, and acceptance criteria for an **Interactive Voice Response system** for the wealth and investment product line
- Defined API contracts alongside senior architects for the development of **multi-tenant, mobile and responsive web banking application** for a Top-Tier Global Financial Technology provider serving over 20,000 clients
- Conducted workshops to assess current state security, integration, and data architecture and **provided strategic recommendations** for the leading Canadian wholesale banking provider for Credit Unions
- Scrum Master driving **backlog grooming and prioritization** to ensure alignment among stakeholders and development team

Product Manager

Hitplay Technologies, Toronto

May – Aug 2017

- Analyzed service workflows and implemented tools for automation to **improve response-rate by 61%**
- Conducted market research, user interviews, defined functional requirements, and designed the UI for a **near real-time system monitoring** software developed with the AWS stack
- **Defined product scope, goals, and milestones** to take advantage of market opportunities and client relationships to ensure alignment with the long-term company vision

Technology Design Consultant

Arup, Toronto

Sept – Dec 2016

- Designed IT communication and security systems infrastructure for **large-scale Public Private Partnership (P3) transport projects**
- Managed interfaces between structural, mechanical, electrical, and transport vendors to ensure the **coordinated design and build** of the Edmonton Light Rail Transit project
- **Facilitated engineering control group** meetings with clients, designers, and project managers to raise and resolve design issues