1. Data Overview & Initial Assessment

- Goal: Understand the structure, quality, and contents of your data.
- Actions:
 - Load each dataset (e.g., customer data, transaction data, product catalog) and examine its structure using .info() and .head().
 - o Check for missing values, duplicates, and data types.
 - o Identify key columns for segmentation, such as customer ID, transaction amount, purchase frequency, and product categories.

2. Data Cleaning

- Goal: Remove inconsistencies, fill in missing values, and ensure data integrity.
- Actions:
 - **Output** Output Output
 - For numeric columns: Fill missing values using median or mean imputation, or remove rows with missing values if appropriate.
 - For categorical columns: Use the mode or create an "Unknown" category.
 - o **Remove Duplicates**: Identify and remove duplicate entries, especially in transactional data.
 - o **Data Type Conversion**: Ensure that data types are appropriate (e.g., dates as datetime objects, numeric data as float or int).
 - o **Outlier Detection**: Identify and handle outliers, particularly in columns like transaction amounts, to prevent skewed model results.

3. Feature Engineering

- **Goal**: Create meaningful features that capture customer behavior for better segmentation.
- Actions:
 - **o** Customer-Level Aggregations:
 - Calculate total spend per customer.
 - Count the number of transactions per customer.
 - Calculate the average transaction amount per customer.
 - Determine the frequency of purchases (e.g., weekly or monthly).
 - o **RFM Features** (Recency, Frequency, Monetary):
 - **Recency**: Calculate days since the last transaction for each customer.
 - **Frequency**: Calculate the total number of purchases by each customer.
 - **Monetary**: Calculate the total amount spent by each customer.
 - o Product Category Aggregations:
 - Calculate the most frequently purchased product categories per customer.
 - Determine the average price of products in each category.
 - Count the diversity of categories purchased by each customer.

4. Data Transformation

- Goal: Standardize and encode data for model compatibility.
- Actions:
 - o Normalization/Standardization:
 - Standardize numerical features (e.g., StandardScaler or MinMaxScaler) to ensure consistent scaling.
 - o Encoding Categorical Variables:
 - Apply one-hot encoding to categorical features, such as product categories or customer regions.
 - Use label encoding if categories are ordinal or have a logical order.
 - o Date Features:
 - Extract additional features from dates, such as day of the week, month, or year, to capture seasonal or weekly purchasing trends.

5. Data Merging

- Goal: Combine datasets to form a single dataset with enriched information.
- Actions:
 - Merge transaction data with customer data using a common key (e.g., customer id).
 - o Join product data to the transaction data on product_id to incorporate product details like category and price.
 - Perform an inner join or left join depending on whether you want to include customers without recent transactions.

6. Data Validation

- Goal: Ensure the dataset is ready for analysis by verifying transformations and completeness.
- Actions:
 - Check for any remaining missing values post-transformation.
 - Validate the newly engineered features to ensure they make logical sense (e.g., average transaction amounts should be in line with original data).
 - Perform a quick exploratory analysis to confirm that features align with business expectations, such as distributions of transaction amounts and frequency.

7. Save Preprocessed Data

- Goal: Create a clean dataset ready for model training.
- Actions:
 - Save the preprocessed data to a new file (e.g., preprocessed_customer_data.csv) for easier access during modeling.
 - o If necessary, store the data in a database such as MySQL, especially if the dataset will be accessed by multiple team members or applications.