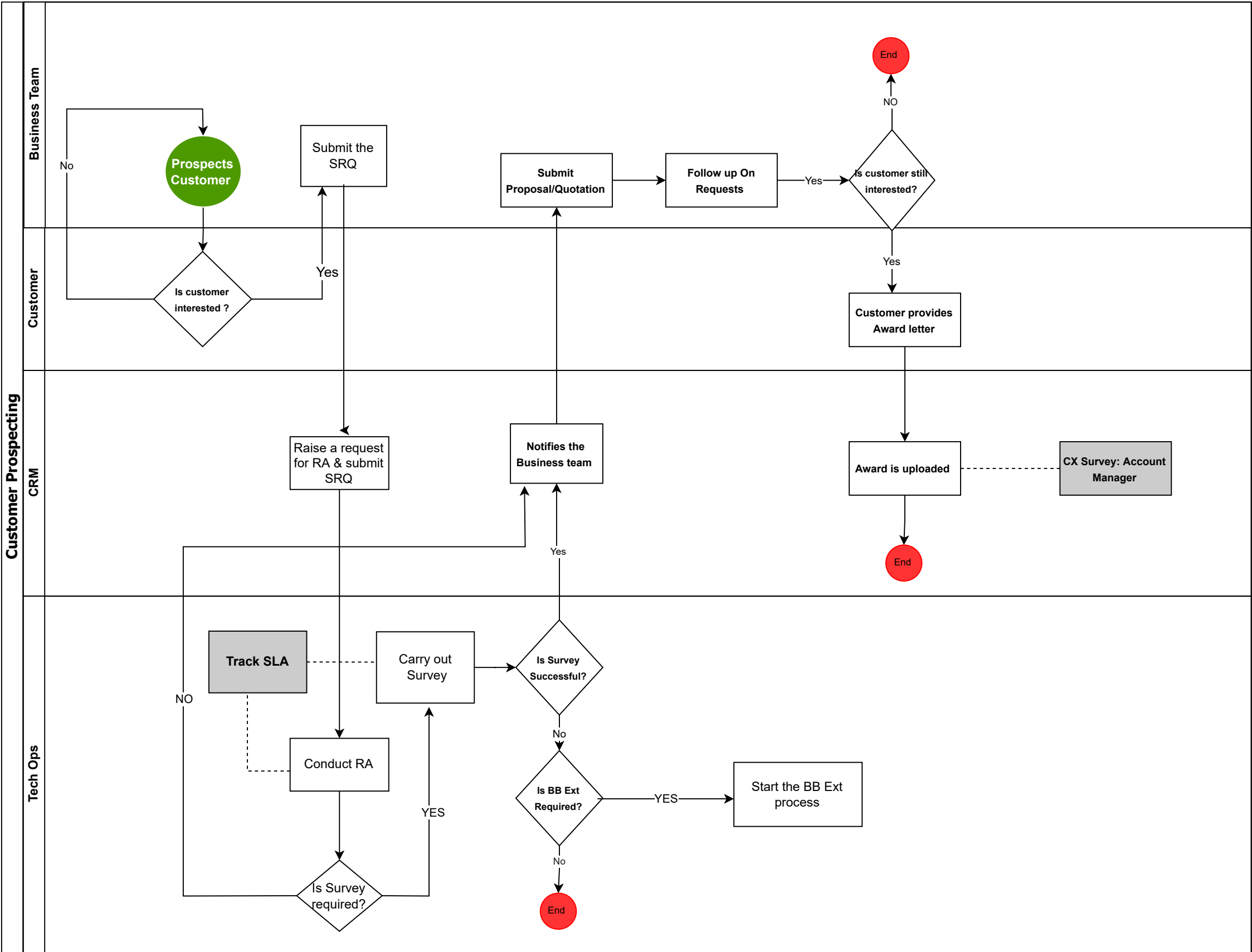


Enterprise Customer Journey Map

Stage 1: Customer Prospecting - Proposed Porcess Flow



NOTE:

- 1. SRQ - SERVICE REQUEST QUESTIONNAIRE
- 2. RA - REQUIREMENT ANALYSIS