PROJECT MEMORANDUM OF UNDERSTANDING

MEMORANDUM OF UNDERSTANDING between DataPlus Limited and Savvy Solutions of 16, Tinubu Road, Ilupeju, Lagos(Represented by Olufemi Ayilara)

This Memorandum of Understanding (MOU) establishes a partnership relationship DataPlus Limited and Savvy Solutions to provide the following Services:

(i) Website Design and Development (ii) School Management System Development (iii) Annual Infrastructure for the solutions

I. MISSION

Together, the Parties enter into this Memorandum of Understanding to mutually ensure that the goal of the launching of DataPlus's website and other sub activities that comes with keeping a good online presence is achieved. A module based School Management System is also built with source codes handed to Dataplus for deployments.

Accordingly, DataPlus and Savvy Solutions will operate under this MOU agreement as follows.

II. PURPOSE AND SCOPE

DataPlus and Savvy Solutions enter into this agreement as hereunder described;

- a. DataPlus Limited have adopted Modules for the School Management Software Project as below:
 - Admissions Management Module
 - Student Management Module
 - Learning Management Module
 - Communications Module
 - School Website(Community)
 - e-Library
 - Transport
 - Finance
 - Human Resource Management
- b. That Savvy Solutions will deliver Corporate Website for DataPlus Limited as well as the School Software Solution described in (a)
- c. That DataPlus will provide necessary business information required to develop the website
- d. That Savvy Solutions will provide source codes and it thus becomes DataPlus Limited's property after closure.
- e. That the payment structure below will be followed by DataPlus Limited and Savvy Solutions will deliver on the timelines stipulated with start date being the MOU sign off date:

			Total	1,320,000	1,507,000	
		9	Human Resource Management	0		
		8	Finance	300,000	380,000	Phase 3
		7	Transport	80,000		
		6	e-Library	0		
		5	School Website(Community)	220,000	410,000	Phase 2
		4	Communications Module	50,000		
		3	Learning Management Module	320,000		
Website	140,000	000 2	Student Management Module	200,000	717,000	Phase 1
Webhost	47,000	000 1	Admissions Management Module	150,000		

f. Timeframe for delivery as well as payment terms is is as highlighted in (e) presence.

III. RESPONSIBILITIES

Each Party will fulfil their obligations for the purpose of this project and its execution.

IV. TERMS OF UNDERSTANDING

The term of this MOU is for a period of project implementation from the sign off date. Either party may terminate this MOU upon thirty (30) days written notice, with seven days review of responsibilities upon agreement of both parties, Savvy Solution's is liable to refund DataPlus for all unfulfilled modules / project paid for and not executed.

Obligatory failures from DataPlus that affect delivery timelines for a period of 30 days wait will be met with cost reviews of outstanding modules/projects.

V. POST DELIVERY SUPPORT

Savvy Solutions will provide software codes of all projects deployed, provide training on instance replication, provide technical and user manuals, make deployments of two instances in the same hosting environment for DataPlus clients at no cost within 1 month of project closure.

Issues with software, implementation, and scalability after the delivery and signoff will attract no cost within one year of closure.

SLA and issue instances below:

Definition	SLA	Comment
Minor Application Issues, Password reset, User access lockout	2 Hours : Weekdays 7 hours : Weekends	Severity 3 and 4 : A minor incident with low impact
Partial Downtime on Revenue generating applications or Full downtime on Users impacting applications	7 hours: Week days 15 hours: weekends	Severity 2: A major incident with significant impact RCAs will be provided
Extended Sev 2 Incidence, total downtime of Revenue generating Applications	24-48 hours	Severity 1: A critical incident with very high impact RCAs will be provided

Rate quoted above are subject to review and the internal team at DataPlus will be empowered to handle such incidences through handover training and technical manuals.

A contract for support can be drafted outside this MOU for post deployment maintenance and support spanning desired periods.

VI. AUTHORIZATION

The signing of this MOU is a formal undertaking. It implies that the signatories will strive to reach, to the best of their ability, the objectives stated in this MOU. Breaches will be met with penalties stated in IV

On behalf of the organization/brand I represent, I Sign this document and I agree that breaches should be met with Sanctions stated herein and the Laws of the Federal Republic of Nigeria

OLUFEMI AYILARA BOLA BALOGUN

For: Savvy Solutions Nigeria For: DataPlus Limited

Date: 15/02/2022 Date: