

CONTACT

CELL: (617)840-6722

EMAIL: anastasiayim.dev@gmail.com

LINKEDIN: <https://www.linkedin.com/in/anastasiayim/>

TWITTER: <https://twitter.com/YimAnastasia>

GITHUB: <https://github.com/ayimo>

EXPERIENCE

Resilient Coders - *Software Engineer*

July 2020 - Present

- - Collaborate with a team of developers to build modern and responsive web applications using best practices
- - Build semantically structured full stack web applications for mobile and desktop devices
- - Build and push to GitHub, including games or application in vanilla JavaScript
- - Procure, service, and invoice own freelance client

Verizon IM Wireless - *Technical Sales Representative*

July 2019 - December 2019

- - Adapt and effectively learn the specifications of the new technology which released and all previous technologies in order to sell
- - Reach out to customers with care to receive updates, establishing and stabilizing a healthy employee-customer relationship
- - Continuously strive to improve customer service and sales every day and effectively every month

Claire's, Saugus – *Key Sales Manager*

November 2017 – July 2019

- - Constantly on deck in an environment where the customer is the first priority above any other task in order to allow a well-standing reputation and efficient service
- - Work in a team which excels service efficiency and allows proper communication techniques

HotTopic, Saugus – *Direct Sales*

October 2018 – June 2019

- - Provide an experience that will encourage customers to return by demonstrating good product knowledge, friendly presentation, and professional handling of difficult situations
- - Was able to hold over 80% in Customer Loyalty registration each week to improve store sale records and customer satisfaction

SKILLS

Customer Service

Organization and Time Management

Adaptability

TECHNICAL SKILLS

HTML5

CSS3

Javascript

React

Node.js

MongoDB

EDUCATION

Revere High School, Revere – *High School Diploma*

August 2016 – June 2019