

Gladue Writers Society of British Columbia

British Columbia Indigenous Resources  
Guide

Completed: July 2020

Production of this guide was made possible by a generous grant by the Vancouver Foundation. Information regarding the Vancouver Foundation and their funding opportunities can be found at: <https://www.vancouverfoundation.ca/>

**Acknowledgements:**

Bryan Zandberg, Lead Contractor and Author

Anisa White and Mitch Walker, Board Members – GWSBC

A special thank you to all of the men and women from each and every one of the resources listed in this guide. Without your time, generosity and expertise, this guide would not have been possible.

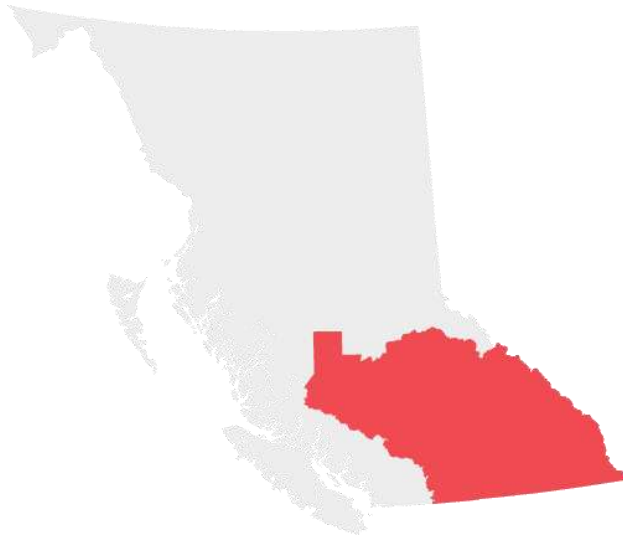
Note: If any reader of this guide recognizes that a resource is missing, please reach out to the Gladue Writers Society at [info@gladuesociety.com](mailto:info@gladuesociety.com)

The information contained in this document is privileged and copyrighted to the Gladue Writers Society of British Columbia (GWSBC) and is the physical and intellectual property of the GWSBC. Distribution of this document is encouraged, while alteration, additions and edits of any kind, without the prior, written approval of the GWSBC, is strictly prohibited.

## BC Indigenous Resources Guide – Table of Contents

<b>Acknowledgements</b>	p. 2
<b>Table of Contents</b>	p. 3
1. Interior Region	p. 4
2. Fraser Salish Region	p. 50
3. Vancouver Coastal Region	p. 70
Including Vancouver, North Vancouver, West Vancouver, Richmond, the Sunshine Coast, Powell River, Bella Bella and Bella Coola	
4. Vancouver Island Region	p. 114
5. Northern Region	p. 150
6. Provincial Resources	p. 202

# 1 – Interior Region



## 1.1(a) Regional Programs & Services

### **First Nations Health Authority / National Native Alcohol and Drug Abuse Programs:**

Round Lake Treatment Centre / Round Lake Alcohol & Drug Treatment Society (see Armstrong)  
Esk'etemc Recovery House - Letwilc Ren Semec Centre (see Esk'etemc / Alkali Lake)

### **Indigenous Justice Strategy Programs:**

Esk'etemc Restorative Justice Program (see Esk'etemc / Alkali Lake)  
Secwepemc Community Justice Program (see Kamloops & T'kemplups te Secwépemc)  
St'at'imc Restorative Justice (see Lillooet)  
Lytton Restorative Justice Prevention & Education Program  
Nicola Valley Aboriginal Community Justice Program (see Merritt)

### **Indigenous Youth Justice Program:**

Ki-Low-Na Friendship Society Indigenous Youth Justice Worker (see Kelowna)

### **Native Courtworker and Counselling Association of British Columbia:**

Kamloops Native Courtworker (see Kamloops, also serves Merritt & Nicola Valley)  
Williams Lake Native Courtworker (see Williams Lake, Anahim Lake & 100 Mile House)  
Cranbrook Native Courtworker (see Cranbrook & Aq'am, also serves Creston, Fernie, Invermere & Sparwood)  
Penticton Native Courtworker (see Penticton)  
Vernon Native Courtworker (see Vernon, also serves Salmon Arm)

**Indigenous Courts - Provincial Court of British Columbia:**

Nicola Valley Indigenous Court (Merritt)  
Kamloops Cknucwentn First Nations Sentencing Court  
Williams Lake Indigenous Court

**BC Association of Aboriginal Friendship Centres:**

Cariboo Friendship Society (see Williams Lake)  
Conayt Friendship Society (see Merritt)  
Kamloops Aboriginal Friendship Society (see Kamloops & T'kemplups te Secwépemc)  
Ki-Low-Na Friendship Society (see Kelowna)  
Lillooet Friendship Centre Society (see Lillooet)  
Ooknakane Friendship Centre (see Penticton)  
North Okanagan Friendship Centre Society (see Vernon)

**Aboriginal Housing Management Association:**

Aqanttanam Housing Society (see Cranbrook & Aq'am)  
Kamloops Native Housing Society  
Okanagan Métis & Aboriginal Housing Society (see Kelowna)  
M'akola Housing Society (M'akola serves most of BC, see Victoria in the Region 4 – Vancouver Island section)

**Indigenous Skills and Employment Training (ISET) Programs:**

BC Native Women's Association Indigenous Skills and Employment Training Program (serves all of BC, see Kamloops & T'kemplups te Secwépemc)  
Central Interior Aboriginal Skills Employment & Training Strategy of British Columbia of British Columbia (see Chase, Merritt, Kamloops, Lillooet, Lytton & Ashcroft)  
Métis Nation British Columbia Employment & Training (see Cranbrook & Aq'am, and Kamloops & T'kemplups te Secwépemc)  
Okanagan Training and Development Council (see Kelowna)

**1.1(b) Additional Programs & Services****Addictions**

Axis Family Resources (see Williams Lake)

**Health & Culture**

Three Corners Health Services Society (see Williams Lake)

**Justice**

Ktunaxa Kinbasket Justice Services (see Cranbrook & Aq'am)

## **Métis**

Lii Michif Otipemisiwak (see Kamloops & T'kemplups te Secwépemc)

## **Youth**

Denisiqi Services Society (see Williams Lake)

Ktunaxa Kinbasket Justice Services (see Cranbrook & Aq'am)

## **1.2 Programs & Services by City**

### **Armstrong**

#### **Round Lake Treatment Centre (Round Lake Alcohol & Drug Treatment Society)**

#### **First Nations Health Authority / National Native Alcohol and Drug Abuse Program**

**Location:** Armstrong / Round Lake (25 km north of Vernon in the Okanagan Valley)

**Description:** “Culture Is Treatment” is our philosophy. Our programs are grounded in cultural teachings and practices facilitated by Elders and staff. Out of respect for all belief systems, the spirituality components of the program will not interfere with, but enhance all of our clients’ spiritual beliefs. We provide a welcoming and open environment of non-violence, learning, and collaboration. Every emphasis is placed on our clients’ need for physical and emotional safety while experiencing treatment. Round Lake is committed to providing trauma-informed services from the core principles of trauma awareness, safety, trustworthiness, choice, collaboration and building of strengths and skills. Round Lake believes in the power of the circle to heal the impact of trauma.

#### **Programs & Services**

**Alcohol and Drug Treatment Centre (35 beds):** Six-week treatment program addresses the impact of historic and intergenerational trauma by guiding participants through activities and ceremonies that help to resolve trauma, grief, and shame. Emphasis in the healing circle is on safety, trust, and self-care and facilitates wellness for Indigenous trauma survivors.

**Recovery Home (10 beds):** Post-treatment home for clients who require more assistance to further strengthen their wellness and recovery. The home will provide a safe and stable environment for clients who have completed a full treatment program but who require more assistance to further strengthen their wellness and recovery.

**Pre-treatment home** for clients who require stabilization before entering treatment.

**Refresher Program:** Clients are welcome to do a refresher anytime after they have completed the Round Lake program. They must have remained totally abstinent from alcohol and/or other drugs from the time they completed the program. If not, they are then welcome to apply to do another complete program when eligible for the funding. Refreshers are for a four-week period during each treatment cycle. The referral worker is required to submit a complete and updated application for treatment.

**Referral & Admissions criteria (Alcohol and Drug Treatment Centre):**

Length: 6-week  
Opioid Replacement Therapy: Yes  
Family Program: No  
Couples Program: Yes  
Gender: Co-ed  
Pregnant: Yes – Only within the 2nd trimester  
Alcohol/Substance free: 14 days  
Applications are accepted by referral from an alcohol and drug counsellor or referral worker.  
**Service area:** We welcome clients from all over BC.  
**Funding & Costs:** Costs are usually covered by the First Nations Health Authority, Interior Health, or the Ministry of Social Development and Poverty Reduction (social assistance & people with disabilities).  
**Website:** <http://roundlaketreatmentcentre.ca/>  
**Intake phone:** 250-546-8848  
**Email:** [intake@roundlake.bc.ca](mailto:intake@roundlake.bc.ca)  
**General phone:** 250-546-3077  
**Toll-free:** 1-888-554-9944  
**Email:** [rltc@roundlake.bc.ca](mailto:rltc@roundlake.bc.ca)  
**Address:** 200 Emery Louis Road, Armstrong BC

### **Ashcroft**

#### **Central Interior Aboriginal Skills Employment & Training Strategy of British Columbia Indigenous Skills and Employment Training (ISET) Program**

**Locations:** Chase, Merritt, Lillooet, Ashcroft, Kamloops & Lytton.

**Description:** ISET programs are designed to help Indigenous people prepare for and find high-demand jobs quickly, as well as keep them employed in the long term. Ongoing goals are to increase Indigenous participation in the Canadian labour market and strengthen and facilitate programming that meets the unique and varied needs of Indigenous people and employers. Our ISET program works in partnership to increase self-reliance of Indigenous people within the Central Interior.

**Programs & Services:** Vocational Training Program Funding, Target Wage Subsidy Program, Aboriginal Training & Employment Centre, Employment Counsellors, Student Summer Program, more.

**Admissions Criteria, Funding & Financial Support, & Current Training Programs:** See our website, our Facebook page, or call for details.

**Service Area:** The Central Interior ISET service area includes Merritt, Lytton, Ashcroft, Chase, Lillooet, Enderby, Kamloops, Salmon Arm, Barriere to Clinton. In addition to three Friendship Centres in Merritt, Kamloops and Lillooet, our program currently serves 30 First Nations within the St'at'imc, Nlaka'pamux, Syilx and Secwepemc Nations: Adams Lake Indian Band, Ashcroft Indian Band, Bonaparte Indian Band, Boothroyd Indian Band, Bridge River Indian Band, Cayoose Creek Indian Band, Cold Water Indian Band, Cook's Ferry Indian Band, High Bar Indian Band, Kanaka Bar Indian Band, Little Shuswap Lake Indian Band, Lower Nicola Indian Band, Lytton First Nation, Neskonlith Indian Band, Nicomen Indian Band, Nooaitch Indian Band, Oregon Jack

Creek Band, Pavilion First Nation, Seton Lake Band, Shackan Indian Band, Simpcw First Nation, Siska Indian Band, Skeetchestn Indian Band, Skuppah Indian Band, Splatsín First Nation, T'it'q'et First Nation, Tk'emlups te Secwepemc, Upper Nicola Indian Band, Whispering Pines/Clinton Indian Band, Xaxli'p.

**Website:** <http://shuswapnation.org/training-employment/>

**General phone:** 1-844-471-8204

**Email:** [adminasets@asets.org](mailto:adminasets@asets.org)

**Facebook:** See "ATEC - Aboriginal Training & Employment Centre"

### **Ashcroft Office**

**Phone:** 1-250-453-0093

**Address:** 411 Brink Street, Ashcroft BC

### **Chase**

#### **Central Interior Aboriginal Skills Employment & Training Strategy of British Columbia of British Columbia**

#### **Indigenous Skills and Employment Training (ISET) Program**

**Locations:** Chase, Merritt, Lillooet, Ashcroft, Kamloops & Lytton.

**Description:** ISET programs are designed to help Indigenous people prepare for and find high-demand jobs quickly, as well as keep them employed in the long term. Ongoing goals are to increase Indigenous participation in the Canadian labour market and strengthen and facilitate programming that meets the unique and varied needs of Aboriginal people and employers. Our ISET program works in partnership to increase self-reliance of Indigenous people within the Central Interior.

**Programs & Services:** Vocational Training Program Funding, Target Wage Subsidy Program, Aboriginal Training & Employment Centre, Employment Counsellors, Student Summer Program, more.

**Admissions Criteria, Funding & Financial Support & Current Training Programs:** See our website, our Facebook page, or call for details.

**Service Area:** The Central Interior ISET service area includes Merritt, Lytton, Ashcroft, Chase, Lillooet, Enderby, Kamloops, Salmon Arm, Barriere to Clinton. In addition to three Friendship Centres in Merritt, Kamloops and Lillooet, our program currently serves 30 First Nations within the St'at'imc, Nlaka'pamux, Syilx and Secwepemc Nations: Adams Lake Indian Band, Ashcroft Indian Band, Bonaparte Indian Band, Boothroyd Indian Band, Bridge River Indian Band, Cayoose Creek Indian Band, Cold Water Indian Band, Cook's Ferry Indian Band, High Bar Indian Band, Kanaka Bar Indian Band, Little Shuswap Lake Indian Band, Lower Nicola Indian Band, Lytton First Nation, Neskonlith Indian Band, Nicomen Indian Band, Nooaitch Indian Band, Oregon Jack Creek Band, Pavilion First Nation, Seton Lake Band, Shackan Indian Band, Simpcw First Nation, Siska Indian Band, Skeetchestn Indian Band, Skuppah Indian Band, Splatsín First Nation, T'it'q'et First Nation, Tk'emlups te Secwepemc, Upper Nicola Indian Band, Whispering Pines/Clinton Indian Band, Xaxli'p.

**Website:** <http://shuswapnation.org/training-employment/>

**General phone:** 1-844-471-8204



**Email:** adminasets@asets.org

**Facebook:** See “ATEC - Aboriginal Training & Employment Centre”

### **Chase Office**

**Phone:** 1-250-679-2348

**Address:** 734 First Avenue, Chase BC

### **Cranbrook & Aq'am (?aq'am) Community (formerly Saint Mary's Indian Band)**

#### **Native Courtworker Program**

#### **Native Courtworker & Counselling Association of British Columbia**

**Office location:** Cranbrook

**Description:** For over 40 years, Native Courtworkers have helped Indigenous people navigate the criminal justice system. There are Native Courtworkers located around the province, covering approximately 70% of the provincial courts. They work with the various officers of the court, communities and service providers to assist Indigenous people in contact with the justice system to receive fair, equitable and culturally sensitive treatment within that challenging system.

**Programs & Services:** Native Courtworkers assist Indigenous accused by providing timely and accurate information at the earliest possible opportunity and at all stages of the criminal justice process. We provide information about the nature and consequences of the charge; your rights, responsibilities and options under the law including alternative justice processes (if available); the philosophy and functioning of the criminal justice system, and of alternative justice processes (if available); court procedures; and the disposition or direction given by the court or community to the offender. Additionally, Native Courtworkers:

- Provide Indigenous accused with appropriate referral to legal resources (as available and where practical);
- Refer Indigenous accused to appropriate social, education, employment, medical and other resources to enable them to address the underlying problems which contribute to their charges and, where appropriate, follow-up on these referrals;
- Liaise between Indigenous accused and criminal justice personnel to help overcome communication barriers and reduce Indigenous alienation from the criminal justice system. This may include being available to provide appropriate information to the court and/or speaking on behalf of the accused;
- Inform justice officials about the cultural traditions, values, languages, socio-economic conditions and other concerns of the Indigenous community and the perspective of Indigenous accused. Initiate further understanding when required;
- Promote understanding within the Indigenous community, of the existing criminal justice system and alternative justice processes;
- Promote and facilitate community-based justice initiatives and help build community capacity to identify and address problems, which could end up in the courts or community justice system.

**Website:** <https://nccabc.ca/justice/native-courtworkers/>  
**Service Area:** Cranbrook, Creston, Fernie, Invermere & Sparwood  
**Contact:** Carmelle Laroche, Native Courtworker  
**Cell:** 250-420-7137  
**Phone 1:** 1-855-221-5732  
**Phone 2:** 1-877-811-1190 Extension 365  
**Email:** [claroche@nccabc.com](mailto:claroche@nccabc.com)  
**Address:** 46 – 17th Avenue South, Cranbrook BC

### **Aqanttanam Housing Society**

**Location:** Cranbrook

**Description:** The Aqanttanam Housing Society is a non-profit, low-income housing society for Indigenous and non-Indigenous people. The primary purpose of the Society is to manage and maintain our 56 units of not-for-profit rental housing for low-income persons of Indigenous and non-Indigenous ancestry who are homeless or on the verge of being homeless and require safe and affordable housing. Our mission is to provide a foundation where our clients can achieve stability, pride and opportunity for growth.

**Eligibility:**

- Housing is available to those who permanently reside in British Columbia;
- A resident must be able to maintain a successful independent tenancy;
- Must be able to abide by our non-smoking policy;
- There are income limits to qualify;
- When you apply it is important that you provide all information requested, including your contact information, rental history and references.

**Service area:** Cranbrook

**Website:** <https://www.aqanttanam.ca/>

**Email:** [tro@ahscranbrook.ca](mailto:tro@ahscranbrook.ca)

**Phone:** 250-417-3774

**Address:** #1 2220 – 2nd Street South, Cranbrook BC

### **Métis Nation British Columbia Employment & Training Indigenous Skills and Employment Training (ISET) Program**

**Location:** Cranbrook (Region 4)

**Description:** Métis Nation British Columbia develops and enhances opportunities for our Métis Chartered Communities and Métis people in British Columbia by providing culturally relevant social and economic programs and services. The Métis Nation British Columbia administers the Métis Employment & Training Program (METP) to improve the employment potential, earning capacity and self-sufficiency of Métis people in British Columbia.

**Programs & Services:** Group Training, Workplace Training, Trades Training, Upgrading, Career and College Prep & more (see website or call regional office).

**Admissions Criteria:** Employment and training programs must respond to current and anticipated/future labour market conditions or requirements. All clients will be required to

submit current information in regards to their chosen field as part of any application for assistance (more – see website).

**Métis Identification:** To be eligible to be considered for METP funding, a person must:

- Self-identify as Métis; or
- Be of historic Métis Nation ancestry,
- Be distinct from other Aboriginal peoples, and
- Be accepted by the Métis Nation.

**Funding, Financial Support & Current Training Programs:** Depends on program. Call for more information.

**Service Area:** Region 4 – Kootenays.

**Website:** <https://www.mnbc.ca/directory/view/342-ministry-of-employment-training>

**Contact:** Sheena Desjarlais, Program Coordinator

**Email:** [sdesjarlais@mnbc.ca](mailto:sdesjarlais@mnbc.ca)

**Phone:** 250-417-3305

**Toll-free:** 1-888-417-3306

**Address:** #240 – 1113 Baker Street, Cranbrook BC

### **Ktunaxa Kinbasket Justice Services**

**Location:** Cranbrook & Aq'am (ᑭᐱᐱᐱ) Community (formerly Saint Mary's Indian Band)

**Description:** Ktunaxa Kinbasket Justice Services work with youth and adults who are in need of legal assistance.

**Programs & Services:** Ktunaxa Kinbasket Justice Services supervises the Intensive Support and Supervision program with youth. We assist people who are having problems with the law or understanding the law and people who are having trouble filling out legal documents or forms. We also provide a restorative justice program and supervise the community work program for both adults and youth.

**Referrals:** Call for more information.

**Service area:** Call for more information.

**Website:** <http://www.ktunaxa.org/justice-services/>

**Contact:** Hailey Porter

**Phone:** 250-489-4563

**Toll-free:** 1-888-489-4563

**Email:** [hporter@ktunaxa.org](mailto:hporter@ktunaxa.org)

**Address:** 7472 Mission Road, Cranbrook BC

### **Esk'etemc First Nation / Alkali Lake**

**Esk'etemc Restorative Justice Program (Esk'etemc First Nation)**

**Indigenous Justice Strategy Program (Justice Canada & BC Corrections)**

**Location:** Esk'etemc / Alkali Lake

**Description:** The Esketemc Restorative Justice Program delivers a holistic and culturally appropriate service, coordinated across various federal and provincial jurisdictions and

community agencies to meet the needs of the Esk'etemc community. The goal of the Program is to facilitate resolution of crimes, healing, recovery and prevention.

### **Programs & Services**

**Adult Program:** Our services for adults include but are not limited to: bail and probation monitoring; diversion and alternative measures programming, restorative justice circles, coordination of community work service; facilitation of culturally relevant healing plans; and referrals to further support of our clients. The majority of incidents are handled through traditional healing circles, which provide a non-judgmental, safe environment for resolution of cases.

**Service area:** Esk'etemc Restorative Justice is located in Esk'etemc First Nation, which is approximately 50km south of Williams Lake.

**Referrals:** Referrals into the program are made by the Esk'etemc community, Williams Lake RCMP, Crown Counsel, Williams Lake Community Council for Restorative Justice.

**Website:** n/a

**Contact:** David Johnson, Justice Coordinator

**Cell:** 778-267-8283

**Email:** justice@esketemc.ca

**Phone (Band Office):** 250-440-5611

**Address:** P.O. Box 157, Alkali Lake BC

### **Esk'etemc Recovery House (Alkali Lake) - Letwilc Ren Semec Centre**

#### **First Nations Health Authority / National Native Alcohol and Drug Abuse Program**

**Location:** Esk'etemc / Alkali Lake

**Description:** Letwilc Ren Semec Centre guides and assists clients on the path toward recovery while reintegrating a healthy lifestyle in a culturally safe recovery service. The program addresses substance use disorder using traditional cultural values. We provide cultural components, safe housing and programs to strengthen wellness, recovery and reintegration into the community.

**Programs & Services:** We accept individuals who have fully completed an alcohol and drug treatment program. The recovery centre includes five rooms for an adult substance use supported recovery housing service. The centre promotes recovery for individuals with substance use challenges by providing safe and secure housing, and promoting reintegration into the community by helping clients secure housing upon discharge. Clients may stay up to six months.

**Referral & Admissions Criteria:** Clients must be referred by a recognized referral worker to ensure they are appropriately assessed. In some cases, clients may refer themselves into the program, provided a doctor or nurse practitioner supports the completion of the application. Clients must be 19 years or older and already have completed a substance use treatment program. Clients must be motivated to self-directed change and committed to follow Letwilc Ren Semec Centre guidelines and protocols. Our centre cannot receive patients who engage in self-harm. Clients must be able to participate in outside appointments and activities without supervision.

**Service area:** Priority is given to Indigenous clients from the Interior.

**Funding & Costs:** Cost for the program is \$325 per month, which includes lunch and dinner (snacks, breakfast and other personal costs are extra). Alternatively, clients may apply to their individual Band Officer for funding, or through Social Assistance. Please note that there is no First Nations Health Authority coverage at this time.

**Website:** <https://www.esketemc.ca/letwilc-ren-semec-centre/>

**Contact:** Asia Elliot, Manager

**Phone:** 250-440-5651 Extension 265

**Address:** Letwilc Ren Semec Centre, 949 Cougar Trail, Alkali Lake BC

### **Kamloops & T'kemplups te Secwépemc**

#### **Secwepemc Community Justice Program**

##### **Indigenous Justice Strategy Program (Justice Canada & BC Corrections)**

**Location:** Kamloops / Whispering Pines / Clinton Indian Band

**Description:** The Secwepemc Community Justice Program (SCJP) utilizes restorative justice processes in a culturally appropriate and traditional way, in balance with our current legal system. The SCJP is open to Indigenous youth and adults in the Kamloops and surrounding areas and aims to contribute to the overall wellness in our communities. Our programs are designed to:

- Lessen the offender's involvement in the formal criminal justice system;
- Hold the person/offender responsible and accountable for their criminal acts;
- Protect society by deterring the offender from future criminal activity;
- Involve the community, Elders, youth, and the person who has been harmed;
- Keep people with mental or physical illnesses out of prison.

The SCJP develops more satisfactory resolutions of criminal matters involving Indigenous offenders and victims than are currently provided by the mainstream criminal justice system, in addition to work in healing and reintegration circles for past harms.

#### **Programs & Services**

**Community Justice Forums (CJF):** This model is used by the RCMP and provides a safe, controlled environment in which an offender, victim and their families or supporters are brought together under the guidance of a trained facilitator. Together they discuss the offence, how they have all been affected, and jointly develop a plan to correct what has occurred. Offenders must accept responsibility for their own actions. They are confronted with how their behavior affected the victim personally - and they hear it directly from their victim. The conversations are often difficult and emotional, so a neutral, impartial and well-trained facilitator is present to guide the conversation. Each is encouraged to speak openly, honestly and fully. Together they create a plan that will satisfy the needs of everyone. Sometimes it is enough for the offender to apologize and return what was taken or fix what was broken. Other agreements may include: community service work, counselling, or addictions treatment for the offender. Other solutions are possible, and welcomed.

**Alternative Measures/Extrajudicial Sanctions (Crown Counsel Referrals):** Alternative Measures/Extrajudicial Sanctions offer youth/adults accused of a criminal offence the opportunity to take responsibility for their behaviour and address the harm that has been committed. These youth/adults participate in a program that resolves cases within a community agency or with community participation. Alternative measures/extrajudicial sanctions are a way to address crime in conjunction with the criminal justice system. These programs attempt to deal with criminal behaviour in a proactive manner. These programs attempt to balance the needs of victims, the accused and their communities, and ensure that society is protected. The decision about which offenders are eligible for these programs is made by the Crown Prosecutor, although police, defense lawyers, the victim or the accused may request a referral to an alternative measures program.

**Victim/Offender Mediation:** Brings the victim, offender and in some cases other community members together with a trained mediator in a neutral environment to discuss the offending behaviour. Provides an opportunity for the parties to talk to each other about the crime, have questions answered and express how the offence has affected them. The mediator helps the parties to reach a satisfactory agreement on how the offender can make reparation for the offence.

**Peacemaking Circles:** A resolution process for healing relationships and keeping them healthy, Peacemaking Circles explore how communities can respond to crimes in ways that address the needs and interests of all those affected – victims, offenders, their families and friends, and the community. Based on Indigenous teachings combined with research in conflict resolution, the Circle process improves relationships, addresses underlying cause, and enhances individual and community self-reliance. Types of Circles may include Community Building Circles, Talking Circles, Healing Circles, Reintegration Circles, Conflict Circles, and Sentencing Circles. Circles are used in a variety of settings such as workplaces, government, justice systems, schools, and communities. The circle process can serve many purposes, including: dialogue, learning, community and team building, strategic planning, conflict resolution and healing.

**Respectful Relationships Program:** The delivery of this program is open to all persons 18 years of age or older, male or female, couples, Indigenous or non-Indigenous, clients under supervision for an offence related to relationship violence or any person interested in the information or to learn how to improve your relationship skills and end violence in the Kamloops & surrounding areas. The Respectful Relationships (RR) Program will give a better understanding of how behaviors/actions affect relationships. It gives one knowledge and skills and basic tools to assist in stopping the violence in their life. The program is comprised of ten sessions and each session is about two-and-a-half hours.

**Referral & Admissions Criteria:** Eligible referrals include Indigenous youth and adults who could be charged with a minor offence (such as theft, mischief, break and enter, vandalism, common assaults) and more serious offences under the Criminal Code, Department of Fisheries and Oceans Act, the BC Wildlife Act, through BC/CN Rail referrals or referrals made by the community or school. It is at the discretion of the police member who may consult with Crown

Counsel, the Probation Office and others, as appropriate. Not all first-time offenders will be considered for this program. To qualify for the program, the offender must admit responsibility for the offence and agree to take part in the process. Agreement to participate in the program must be reached by the offender, his or her parents (if a young offender), and the victim or complainant. Qualifying cases are then referred to the coordinator of the Secwepemc Community Justice Program, to be referred to a trained, qualified facilitator. Factors that are considered: the seriousness of the offence, previous involvement in the justice system (previous criminal record), the feelings of the victim(s), and person's attitude about the offence. If the referral has been accepted by the program a circle/forum will be held in which a resolution can be created with input from all persons involved. Some of the possible outcomes may include: traditional/cultural healing, traditional/cultural education, written or verbal apology, financial restitution, community service work, donation, addictions or personal counselling, or other reasonable actions as agreed upon.

**Service area:** Indigenous individuals, families, and communities in Kamloops area & surrounding areas.

**Website:** n/a

**Contact 1:** Edith Fortier, Aboriginal Justice Coordinator

**Contact 2:** Lucy Johnson, Alternative Measures Coordinator

**Phone:** 250-851-0957 or 250-571-1021

**Email:** edith4@live.ca

**Address:** Whispering Pines/Clinton Indian Band, 599 Powwow Trail, Kamloops BC

### **Native Courtworker Program**

#### **Native Courtworker & Counselling Association of British Columbia**

**Office location:** Kamloops

**Description:** For over 40 years, Native Courtworkers have helped Indigenous people navigate the criminal justice system. There are Native Courtworkers located around the province, covering approximately 70% of the provincial courts. They work with the various officers of the court, communities and service providers to assist Indigenous people in contact with the justice system to receive fair, equitable and culturally sensitive treatment within that challenging system.

**Programs & Services:** Native Courtworkers assist Indigenous accused by providing timely and accurate information at the earliest possible opportunity and at all stages of the criminal justice process. We provide information about the nature and consequences of the charge; your rights, responsibilities and options under the law including alternative justice processes (if available); the philosophy and functioning of the criminal justice system, and of alternative justice processes (if available); court procedures; and the disposition or direction given by the court or community to the offender. Additionally, Native Courtworkers:

- Provide Indigenous accused with appropriate referral to legal resources (as available and where practical);
- Refer Indigenous accused to appropriate social, education, employment, medical and other resources to enable them to address the underlying problems which contribute to their charges and, where appropriate, follow-up on these referrals;

- Liaise between Indigenous accused and criminal justice personnel to help overcome communication barriers and reduce Indigenous alienation from the criminal justice system. This may include being available to provide appropriate information to the court and/or speaking on behalf of the accused;
- Inform justice officials about the cultural traditions, values, languages, socio-economic conditions and other concerns of the Indigenous community and the perspective of Indigenous accused. Initiate further understanding when required;
- Promote understanding within the Indigenous community, of the existing criminal justice system and alternative justice processes;
- Promote and facilitate community-based justice initiatives and help build community capacity to identify and address problems, which could end up in the courts or community justice system.

**Website:** <https://nccabc.ca/justice/native-courtworkers/>

**Service Area:** Kamloops Provincial, Merritt Provincial Court (circuit) & Nicola Valley Indigenous Court (Merritt).

**Contact:** Bert Keeper, Native Courtworker

**Cell:** 250-299-6519

**Phone 1:** 1-855-221-5728

**Phone 2:** 1-877-811-1190 Extension 361

**Email:** bkeeper@nccabc.com

**Address:** 455 Columbia Street, Kamloops BC

### **Kamloops Aboriginal Friendship Society (KAFS)**

**Location:** Kamloops

**Description:** The vision of the Elders, members, Board of Directors, Executive Director, and staff has resulted in useful programs and services for urban Natives offered by the Friendship Society. The goals and objectives of the Society remain flexible so as to be responsive to the ever-changing needs of the urban Indigenous and non-Indigenous community.

### **Programs & Services**

**Alcohol & Drug Program:** The Alcohol & Drug Program provides free counselling to all individuals who are seeking support & information for recovery from alcohol or drug addiction. The following services are available to Status, non-Status, Métis, Inuit, and two-spirited clients living on- and off-reserve, including rural areas:

- Individual treatment, as well as small group, marital and family counselling for individuals 15 years of age or older;
- Culturally sensitive substance use service using a harm-reduction model;
- Referral to treatment centres and other services including in-house referrals;
- Crisis intervention to at-risk clients;
- Prevention workshops;
- 12 Steps on the Road to Wellbriety program.

**Contact:** Addictions Counsellor



**Phone:** 250-376-1296

**Address:** 125 Palm Street, Kamloops

**Urban Aboriginal Health Centre:** We are fortunate to have two physicians and a full-time nurse practitioner at our clinic. We are now able to take on patients in all age groups who are of Indigenous descent. Our clinic is a full-scope medical office however we do have a few areas of specialization including mental health and substance use. We are able to help those ready to start making changes toward a healthy life away from active addiction. Our other focus has come out of seeing the many hurting, addicted people we see every day; PTSD is one of four most common diagnoses and we help with proper medication while providing clients a safe place to tell their story and receive referrals to appropriate mental health resources.

**Phone:** 250-376-1991

**Temporary address (Spring 2020):** Suite 201-376 Tranquille Road, Kamloops

**Permanent Address:** 125 Palm Street, Kamloops

**Family Preservation & Youth Services:** This team provides a holistic and cultural approach to enhance the services that we offer. We have developed a co-operative working relationship with the Ministry for Children and Family Development (MCFD) staff and Secwepemc Child and Family Services (SCFS). We offer services that support the best outcomes for our families. This could include things such as counselling services (family and individual), assistance in navigating the court processes, parenting enhancement workshops, crisis intervention services, home visits and supporting youth with general services. The Family Preservation and Youth Services team members are qualified professionals that provide culturally appropriate services to all children, youth and their families in need of support. We are able to respond in a timely manner especially during an immediate crisis situation. MCFD and SCFS referrals are our main priority, but we also accept self-referrals, referrals from School District 73, Royal Inland Hospital referrals and referrals from other community organizations.

**Contact 1:** Jenna John

**Contact 2:** Corinna Martinson

**Contact 3:** Lynn Chrysler

**Phone:** 250-376-1296

**Address:** 125 Palm Street, Kamloops

**Additional programs:** Early Years Programs (0-6 Years), Wellness Services (includes showers and laundry), Education and Culture Worker / Program for Youth, Roots Worker Program (MCFD).

**Service area:** Open-door policy.

**Website:** <https://www.kafs.ca/>

**Phone:** 250-376-1296

**Email:** n/a

**Address:** 125 Palm Street, Kamloops BC

## **Kamloops Cknucwentn First Nations Sentencing Court Provincial Court of British Columbia**

**Location:** Kamloops

**Description:** First Nations Courts are criminal sentencing courts that use restorative justice and traditional ways to reach balance and healing. First Nations Courts focus on balancing rehabilitation, accountability, and healing. With the advice of Elders and your community, the judge creates a healing plan to help restore your mental, physical, spiritual, and emotional health. You might still be sentenced to jail. If you're sentenced to jail, the judge must still consider your unique circumstances in their decision. The Elders Justice Council is an active part of the Indigenous Court process, helping clients create a healing plan that addresses the factors that led them into the justice system. The Elders hold monthly business meetings and participate in all sittings of the Prince George Indigenous Court. (Source: Legal Services Society)

**Provincial Court of British Columbia website:** <https://www.provincialcourt.bc.ca/court-location/kamloops>

**Service area:** Clearwater, Kamloops, Lillooet & Merritt.

**Phone:** 250-828-4344

**Address:** 455 Columbia Street, Kamloops BC

**Legal Services Society (Legal Aid BC) website:**

<https://aboriginal.legalaid.bc.ca/courts-criminal-cases/first-nations-court>

## **Kamloops Native Housing Society**

**Location:** Kamloops

**Description:** Kamloops Native Housing Society manages 103 units in the City of Kamloops. We provide a variety of housing to meet the needs of families and individuals.

**Eligibility:** Applicants must be Indigenous.

**Service area:** City of Kamloops

**Website:** n/a

**Phone 1:** 250-374-1728

**Phone 2:** 250-374-6363

**Address:** 742 Mount Paul Way, Kamloops BC

## **Lii Michif Otipemisiwak Family and Community Services**

**Location:** Kamloops

**Description:** Our vision is to ensure Métis children, families and communities have opportunities and access to services and resources by promoting cultural identity, providing education in the areas of mental, physical, emotional and spiritual well-being; promoting and strengthening programs and service resources that are relevant to the Métis community; and working with all levels of government to promote the self-determination of community.

**Website:** <https://lmofcs.ca>

**Facebook:** <https://www.facebook.com/pg/Lii-Michif-Otipemisiwak-Family-and-Community-Services-201985756518706/about/>

**Phone:** 1-250-554-9486

**Toll Free:** 1-888-554-9486

**Address:** 707 Tranquille Road, Kamloops BC

## **Métis Nation British Columbia Employment & Training Indigenous Skills and Employment Training (ISET) Program**

**Location:** Kamloops (Region 3)

**Description:** Métis Nation British Columbia develops and enhances opportunities for our Métis Chartered Communities and Métis people in British Columbia by providing culturally relevant social and economic programs and services. The Métis Nation British Columbia administers the Métis Employment & Training Program (METP) to improve the employment potential, earning capacity and self-sufficiency of Métis people in British Columbia.

**Programs & Services:** Group Training, Workplace Training, Trades Training, Upgrading, Career and College Prep & more (see website or call regional office).

**Admissions Criteria:** Employment and training programs must respond to current and anticipated/future labour market conditions or requirements. All clients will be required to submit current information in regards to their chosen field as part of any application for assistance (more – see website).

**Métis Identification:** To be eligible to be considered for METP funding, a person must:

- Self-identify as Métis; or
- Be of historic Métis Nation ancestry,
- Be distinct from other Aboriginal peoples, and
- Be accepted by the Métis Nation.

**Funding, Financial Support & Current Training Programs:** Depends on program. Call for more information.

**Service Area:** Region 3 - Thompson & Okanagan.

**Website:** <https://www.mnbc.ca/directory/view/342-ministry-of-employment-training>

**Contact:** Sabrina Jones, Program Coordinator

**Email:** [sjones@mnbc.ca](mailto:sjones@mnbc.ca)

**Phone:** 250-376-9263

**Toll-free:** 1-855-376-9263

**Address:** #13 – 1800 Tranquille Road, Kamloops BC

## **BC Native Women's Association Indigenous Skills and Employment Training (ISET) Program**

**Location:** Kamloops (serves all of BC)

**Description:** BC Native Women's Association (BCNWA) believes that education and training opportunities can help Indigenous women achieve economic success. Our Indigenous/Aboriginal Skills Employment and Training Strategy (ISETS/ASETS) program takes a labour-market-driven approach so that all training initiatives reflect the actual labour market needs in your community.

**Program Details:** BCNWA-ISETS will sponsor the final two years of your degree, or the last two years of your diploma or certificate program. We also currently offer a targeted wage-subsidy program. Training initiatives are approved based on funding availability, individual eligibility, and labour-market needs. BCNWA-ISETS can provide back-to-work assistance including work clothes, shoes and travel (monthly bus pass, etc.).

**Admissions Criteria & Current Training Programs:** Training support is provided for demand-driven skills that are necessary in today's labour market. Applicants must be a First Nations, Métis or Inuit woman residing off-reserve in BC. Applicants must provide:

- One piece of photo ID and either a status card, or C-3 application or Métis card;
- Letter of acceptance from an accredited program;
- Letter from your Band stating that no funds will be allocated to you for this program/course, or stating what amounts the Band has sponsored (e.g: tuition, books, living allowance);
- Proof of financial need if applying for a living allowance;
- Program must be delivered through a recognized public post-secondary training institution;
- Visit our website, our Facebook page, or call for details.

**Funding & Financial Support:** BCNWA provides financial support to First Nations, Inuit and Métis women living off-reserve in any part of British Columbia. We will sponsor the final two years of your degree, or the last two years of your diploma or certificate program. We also currently offer a targeted wage-subsidy program. Training initiatives are approved based on funding availability, individual eligibility, and labour-market needs. BCNWA-ASETS/ISETS can provide back-to-work assistance including work clothes, shoes and travel (monthly bus pass, etc.).

**Service Area:** We serve Indigenous women living off-reserve in any part of British Columbia.

**Website:** <http://bcnwa.weebly.com/aset.html>

**Facebook:** <https://www.facebook.com/KamloopsBCNWAASETS/>

**Contact:** Crystle, NWABC-ISETS/ASETS Coordinator

**Phone:** 250-554-4556

**Email:** [asetcoordinator@bcnwa.org](mailto:asetcoordinator@bcnwa.org)

**Address:** 144 Briar Avenue, Kamloops BC

## **Central Interior Aboriginal Skills Employment & Training Strategy of British Columbia of British Columbia**

### **Indigenous Skills and Employment Training (ISET) Program**

**Locations:** Chase, Merritt, Lillooet, Ashcroft, Kamloops & Lytton.

**Description:** ISET programs are designed to help Indigenous people prepare for and find high-demand jobs quickly, as well as keep them employed in the long term. Ongoing goals are to increase Indigenous participation in the Canadian labour market and strengthen and facilitate programming that meets the unique and varied needs of Aboriginal people and employers. Our ISET program works in partnership to increase self-reliance of Indigenous people within the Central Interior.

**Programs & Services:** Vocational Training Program Funding, Target Wage Subsidy Program, Aboriginal Training & Employment Centre, Employment Counsellors, Student Summer Program, more.

**Admissions Criteria, Funding & Financial Support, & Current Training Programs:** See our website, our Facebook page, or call for details.

**Service Area:** The Central Interior ISET service area includes Merritt, Lytton, Ashcroft, Chase, Lillooet, Enderby, Kamloops, Salmon Arm, Barriere to Clinton. In addition to three Friendship Centres in Merritt, Kamloops and Lillooet, our program currently serves 30 First Nations within the St'at'imc, Nlaka'pamux, Syilx and Secwepemc Nations: Adams Lake Indian Band, Ashcroft Indian Band, Bonaparte Indian Band, Boothroyd Indian Band, Bridge River Indian Band, Cayoose Creek Indian Band, Cold Water Indian Band, Cook's Ferry Indian Band, High Bar Indian Band, Kanaka Bar Indian Band, Little Shuswap Lake Indian Band, Lower Nicola Indian Band, Lytton First Nation, Neskonlith Indian Band, Nicomen Indian Band, Nooaitch Indian Band, Oregon Jack Creek Band, Pavilion First Nation, Seton Lake Band, Shackan Indian Band, Simpcw First Nation, Siska Indian Band, Skeetchestn Indian Band, Skuppah Indian Band, Splatsín First Nation, T'it'q'et First Nation, Tk'emlups te Secwepemc, Upper Nicola Indian Band, Whispering Pines/Clinton Indian Band, Xaxli'p.

**Website:** <http://shuswapnation.org/training-employment/>

**General phone:** 1-844-471-8204

**Email:** [adminasets@asets.org](mailto:adminasets@asets.org)

**Facebook :** See "ATEC - Aboriginal Training & Employment Centre"

### **Kamloops Office**

**Phone:** 1-250-554-4556

**Address:** 144 Briar Street, Kamloops BC

### **Kelowna**

#### **Ki-Low-Na Friendship Society (Kelowna)**

**Location:** Kelowna

**Description:** The Ki-Low-Na Friendship Society (KFS) was established in 1974. The Ki-Low-Na Friendship Society will provide for the mental, emotional, physical and spiritual well-being of all peoples through the development of community-based services, while encouraging the community to preserve, share and promote Aboriginal cultural distinctiveness.

#### **Programs & Services**

##### **Indigenous Youth Justice Worker (KFS)**

##### **Funded by Ministry of Justice Canada**

**Description:** Our Indigenous Youth Justice workers support youth who have been in contact with the justice system, integrating a response in conjunction with our other youth programs at the Ki-Low-Na Friendship Society. The program provides two streams of services: a **preventive outreach and wraparound services** for at-risk youth, and a **restorative justice program for youth** referred by the Okanagan Boys & Girls Club, loss prevention officers, RCMP, Youth Probation Officers, and local school districts. Our Youth Justice Workers facilitate and coordinate traditional restorative justice circles; assist in the supervision of community service hours; coordinate healing plans and cultural interventions, including land-based activities; and provide support to the families of youth referred into the program.

**Service area:** From Lake Country to Peachland.

**Referrals:** Okanagan Boys & Girls Club, loss prevention officers, RCMP, Youth Probation Officers, and local school districts, the court system, and the community.

**Contact 1:** Charity Celesta, Indigenous Youth Justice Worker

**Cell:** 250-859-0363

**Phone:** 250-763-4905 Extension 244

**Email:** [iyjworker2@kfs.bc.ca](mailto:iyjworker2@kfs.bc.ca)

**Contact 2:** Sam Hinter

**Cell:** 250-300-3556

**Phone:** 250-763-4905 Extension 244

**Email:** [iyjworker@kfs.bc.ca](mailto:iyjworker@kfs.bc.ca)

**Housing (Ki-Low-Na Friendship Society):** The Ki-Low-Na Friendship Society, in partnership with BC Housing, Aboriginal Housing Management Association, and the City of Kelowna, operates *i spa-us ki-low-na* Heart of Kelowna, an 86-unit affordable housing project in the Central Green neighbourhood. *i spa-us ki-low-na* is a Nsyilxcən term that means ‘heart of Kelowna’. Nsyilxcən is the language of the Syilx people, the original inhabitants of the Okanagan Valley.

**Phone:** 236-420-2992

**Address:** 1745 Chapman Place, Kelowna

**Homelessness & Housing Support (Ki-Low-Na Friendship Society):** Our Outreach & Housing support programs support clients who are either homeless or at risk of homelessness due to crisis or transition. Assistance is provided to find immediate or long-term housing within the community through connections and referrals to community programs. The program also provides a broad range of support for clients to access alcohol and drug counselling and treatment, transportation to medical appointments, help to apply for government benefits, life-skills, and other appropriate counselling and/or case-management in partnership and collaboration with other community service providers.

**Contact:** Cheryl Wood, Outreach Worker

**Phone:** 250-763-4905 Extension 233

**Address:** 442 Leon Ave, Kelowna

**Mental Health Program (Ki-Low-Na Friendship Society):** Our Mental Health program serves urban Indigenous clients in the Kelowna area with one-on-one counselling, group workshops, anger management, and referrals to additional mental-health resources. All services are provided in a culturally relevant and appropriate way.

**Contact:** Melissa July, Mental Health Worker

**Phone:** 250-763-4905

**Address:** 442 Leon Ave, Kelowna

**Addictions Counselling (Ki-Low-Na Friendship Society):** Our prevention and treatment programs are centred around the holistic teachings of the Medicine Wheel. The goal is to assist clients to recover to a physical, emotional, mental, and spiritual state of wellness. Through

counselling in a culturally appropriate framework, each client receives the respect they need in order to grow and develop a healthy sense of pride and personal well-being. Culture is an important component of recovery, and cultural knowledge helps to greatly strengthen the treatment and successful recovery of individuals dealing with addiction issues. Referrals are provided to treatment facilities, and other resources.

**Contact:** Randy Jim, Drug and Alcohol Counsellor

**Phone:** 250-859-1025

**Front desk:** 250-763-4905

**Address:** 442 Leon Ave, Kelowna BC

**Family Support (Ki-Low-Na Friendship Society):** The Family Support program supports urban Indigenous parents who are involved with the B.C. Ministry of Children and Family Development (MCFD), and have, or may be at risk of having their children removed from their care. Family Support workers attend MCFD intake meetings, Family Court, family group conferences, and legal mediations. Workers provide clients with emotional support, transportation, in-house referrals to other programs within the Friendship Centre, and referrals to other community support programs. Support is given on an on-going basis through MCFD meetings, and clients are supported and helped to understand and follow-through with court conditions, and MCFD requirements, with the ultimate goal of family reunification or preservation of the family unit.

**Contact:** Family Support Worker Lead

**Phone:** 250-763-4905

**Cell:** 250-859-5875

**Address:** 442 Leon Ave, Kelowna

**Family Assessment (Ki-Low-Na Friendship Society):** The Family Assessment program supports Aboriginal families involved with the B.C. Ministry of Children and Family Development (MCFD) to develop strength and resilience within families while ensuring the safety of the children. This program is strengths-based, and explores alternatives to Ministry care of children and the enhancement of opportunities for children to remain with family and community.

**Contact:** Sheridan Terbasket

**Phone:** 250-859-1060

**Address:** 442 Leon Ave, Kelowna

**Family Den (Housing):** The Family Den is a 'family transition house' which supports urban Aboriginal families in the family reunification process by providing a safe, caring, semi-supervised housing and parenting program. Residents must be involved with the B.C. Ministry of Children and Family Development (MCFD), and are also required to be drug and alcohol free. Families are also required to be willing to work with MCFD and the Ki-Low-Na Friendship Society (KFS) and to participate in KFS programs; as well as to work actively on their MCFD requirements, and to volunteer in the community as a way of giving back to the community.

**Contact:** Sheridan Terbasket

**Phone:** 250-859-1060

**Address:** 442 Leon Ave, Kelowna

**Additional programs:** Poverty Law Advocacy, Family Law Advocacy, Downtown Education Project, Employment Services, Healing Circles, Our Family Is Very Sacred (Healing and Culture Program), Tax Return Assistance, Roots program.

**Service area:** Kelowna and surrounding area.

**Website:** <http://www.kfs.bc.ca/>

**Phone:** 250-763-4905

**Email:** [reception@kfs.bc.ca](mailto:reception@kfs.bc.ca)

**Address:** 442 Leon Ave, Kelowna BC

### **Okanagan Métis & Aboriginal Housing Society**

**Location:** Kelowna

**Description:** The Okanagan Métis & Aboriginal Housing Society is a non-profit society incorporated in August of 1986. The Society's mandate is to develop and maintain affordable and comfortable rental housing units, integrated within the urban communities of the Okanagan. The major objective is to make affordable rental housing available for all households (Native and non-Native people) of low and moderate income.

### **Programs & Services**

**Subsidized Units:** Our subsidized units are available to Aboriginal/Métis families with full-time dependents under the age of nineteen. Rents will be based on 30% of household income or the maximum shelter allowance if on Social Assistance.

**Affordable Units:** Our affordable units are available to students, single people, seniors, and parents with one child. These units will be offered at or slightly below then current market rents. The affordable units will not be subsidized.

**Eligibility:** Native and non-Native people may apply. See answers to frequently asked questions here: [http://omahs.ca/faq\\_1](http://omahs.ca/faq_1)

**Service area:** Kelowna and the Okanagan.

**Website:** <http://omahs.ca/home.html>

**Email:** [omahs@telus.net](mailto:omahs@telus.net)

**Phone:** 250-763-7747

**Address:** #107 – 150 Kneller Road, Kelowna BC

### **Okanagan Training and Development Council**

#### **Indigenous Skills and Employment Training (ISET) Program**

**Location:** Kelowna (Head Office) & offices throughout the Okanagan.

**Description:** Okanagan Training and Development Council's mandate is to encourage self-sufficiency for Aboriginal individuals by addressing local and regional labour market and community needs and priorities through the delivery of employment, training, programs, and services.



**Programs & Services:** Employment & Occupational Counselling, Youth/Student Development, Course & Seat Purchase, Workplace Training, Job Development Wage Subsidy, Employment Services Program, Disability Program, Job Search & Job Boards, Resource Libraries, Computer Access, Workshops, Résumé and Cover Letter Assistance & more (see website).

**Admissions Criteria:** We welcome Indigenous people who are Status or non-Status. People of Métis ancestry should contact the Métis Nation British Columbia's Métis Employment & Training Program (METP).

**Funding & Financial Support:** Funding and financial support are different for each program. Call or check website & Facebook page for more info.

**Current Training Programs:** New courses are starting all the time and we post current courses and training offerings to our website and our Facebook page. You can also call for more info.

**Service Area:** OTDC serves the Okanagan and our service area consists of six band memberships: Okanagan Indian Band (Vernon), Westbank First Nation (Westbank), Penticton Indian Band (Penticton), Osoyoos Indian Band (Oliver), Upper Similkameen Indian Band (Hedley) and Lower Similkameen Band (Keremeos). OTDC also manages a West Kootenay Service Area.

**Website:** [www.otdc.org](http://www.otdc.org)

**Facebook:** <https://www.facebook.com/pages/category/Education/OTDC-422294117973118/>

**Contact 1:** Karen Abramsen, OTDC Manager

**Phone:** 250-769-1977

**Cell:** 250-212-2999

**Email:** [karen@otdc.org](mailto:karen@otdc.org)

**Address:** Suite 339, 101-1865 Dilworth Drive, Kelowna BC

**Contact 2:** Debbie Conlin, OTDC Administrator

**Phone:** 250-542-0045

**Cell:** 250-550-6701

**Email:** [otdc@telus.net](mailto:otdc@telus.net)

**Address:** Suite 339, 101 – 1865 Dilworth Drive, Kelowna BC

## **Lillooet**

### **St'at'imc Restorative Justice**

#### **Indigenous Justice Strategy Program (Justice Canada & BC Corrections)**

**Location:** Lillooet

**Description:** The St'at'imc Restorative Justice program's overall goals are to develop and implement an Indigenous justice and conflict resolution program that is tailored to the specific needs and culture of the communities it serves. St'at'imc Restorative Justice (SRJ) will help access disciplinary and healing processes for those affected by an offence. The program is guided by our Restorative Justice Steering Committee, ensuring that the quality of all physical, emotional, mental and spiritual aspects of life are continuously present.

**Programs & Services:** Adult Case Aid, Probation Referrals, Community Work Service, Alternative Measures, Diversion, Advocacy, Outreach, Connection to Cultural Resources,

Connection to Health and Wellness Resources, Restorative Justice Circles & Community Peacemaking Circles.

**Service area:** SRJ serves T'it'q'et (Lillooet), and the Upper St'at'imc Nations of Sekw'el'was (Cayoose), Ts'kw'aylaxw (Pavilion), Xaxli'p (Fountain), and Xwisten (Bridge River). SRJ may also take referrals from Shalath First Nation.

**Referrals / Admission Criteria:** SRJ takes referrals from police agencies, Crown Counsel, BC Corrections, and the general public.

**Website:** n/a

**Contact:** Laureen Weget, Manager

**Phone:** 250-256-7393

**Cell:** 778-209-0649

**Email:** statimcrj@gmail.com

**Address:** #10 Paul Street T'it'q'et, St'at'imc Nation, Box 2363, Lillooet BC

### **Lillooet Friendship Centre Society**

**Location:** Lillooet

**Description:** The Lillooet Friendship Centre Society provides a number of community, family, health, social, educational, employment, cultural and recreational programs. These programs and services that are free of charge and open to all members of the community.

### **Programs & Services**

**Addictions Services Program:** Our Addictions Services Program provides various options to the Lillooet Community, depending on the individual's or group's preference. The program is open to both Native and non-Native people and is provided free of charge. Examples of some of the services provided include one-to-one or group counselling, referrals to detox and/or residential treatment centres, information/prevention workshops and personal development workshops. Clients also have the opportunity to access culturally relevant alternatives to therapy that include but are not limited to the following; smudge, sweat lodge and fasting ceremonies. Referrals to medicinal healers may also be arranged at the client's request.

**Referrals:** Self-referrals are accepted.

**Contact:** Addictions Counsellor

**Phone:** 250-256-4146

**Additional programs:** Chillaxin Youth Centre, Food Bank and Meal Program, The Family Place, Victims Assistance, Safe Home & Trauma Counselling Services.

**Service area:** In addition to serving the community of Lillooet, some of our programs are available in communities such as Clinton, Cache Creek, Mount Currie & Gold Bridge. Call for details.

**Website:** <http://www.lfcs.ca/>

**Email:** info@lfcs.ca

**Phone:** 250-256-4146

**Address:** 357 Main Street, Lillooet BC

## **Central Interior Aboriginal Skills Employment & Training Strategy of British Columbia of British Columbia**

### **Indigenous Skills and Employment Training (ISET) Program**

**Locations:** Chase, Merritt, Lillooet, Ashcroft, Kamloops & Lytton.

**Description:** ISET programs are designed to help Indigenous people prepare for and find high-demand jobs quickly, as well as keep them employed in the long term. Ongoing goals are to increase Indigenous participation in the Canadian labour market and strengthen and facilitate programming that meets the unique and varied needs of Aboriginal people and employers. Our ISET program works in partnership to increase self-reliance of Indigenous people within the Central Interior.

**Programs & Services:** Vocational Training Program Funding, Target Wage Subsidy Program, Aboriginal Training & Employment Centre, Employment Counsellors, Student Summer Program, more.

**Admissions Criteria, Funding & Financial Support, & Current Training Programs:** See our website, our Facebook page, or call for details.

**Service Area:** The Central Interior ISET service area includes Merritt, Lytton, Ashcroft, Chase, Lillooet, Enderby, Kamloops, Salmon Arm, Barriere to Clinton. In addition to three Friendship Centres in Merritt, Kamloops and Lillooet, our program currently serves 30 First Nations within the St'at'imc, Nlaka'pamux, Syilx and Secwepemc Nations: Adams Lake Indian Band, Ashcroft Indian Band, Bonaparte Indian Band, Boothroyd Indian Band, Bridge River Indian Band, Cayoose Creek Indian Band, Cold Water Indian Band, Cook's Ferry Indian Band, High Bar Indian Band, Kanaka Bar Indian Band, Little Shuswap Lake Indian Band, Lower Nicola Indian Band, Lytton First Nation, Neskonalith Indian Band, Nicomen Indian Band, Nooaitch Indian Band, Oregon Jack Creek Band, Pavilion First Nation, Seton Lake Band, Shackan Indian Band, Simpcw First Nation, Siska Indian Band, Skeetchestn Indian Band, Skuppah Indian Band, Splatsín First Nation, T'it'q'et First Nation, Tk'emlups te Secwepemc, Upper Nicola Indian Band, Whispering Pines/Clinton Indian Band, Xaxli'p.

**Website:** <http://shuswapnation.org/training-employment/>

**General phone:** 1-844-471-8204

**Email:** [adminasets@asets.org](mailto:adminasets@asets.org)

**Facebook:** See "ATEC - Aboriginal Training & Employment Centre"

### **Lillooet Office**

**Phone:** 1-250-256-0293

**Address:** 201 – 76 5th Avenue, Lillooet BC

### **Lytton**

### **Lytton Restorative Justice Prevention & Education Program**

#### **Indigenous Justice Strategy Program (Justice Canada & BC Corrections)**

**Location:** Lytton

**Description:** The Lytton Restorative Justice Prevention & Education Program provides services focused on prevention, alternative measures, restorative justice and rediscovery (for children and young people), as well as services related to fisheries offences and probation

administration. Our Program's objectives include reducing crime and restoring balance, reconnecting children with their cultural roots, maintaining an alternative form of dispute resolution, and providing information and support to offenders and victims involved in the process.

### **Programs & Services**

**Adult Program:** Our services for adults include but are not limited to: bail and probation monitoring; diversion and alternative measures programming, restorative justice circles, coordination of community work service; facilitation of culturally relevant healing plans; and referrals to further support of our clients.

**Youth Program:** We provide restorative justice solutions for youth, which include restorative justice circles as well as education and prevention programming in local schools. Lytton Restorative Justice provides limited youth extrajudicial measures support.

**Criminal Courts Support:** We help clients navigate the criminal courts and law, including assistance with criminal court applications, accompanying clients to court, and referrals to appropriate agencies. We help individuals understand the process of the criminal justice system and court orders.

**Additional Programs & Services:** Legal Aid Application Assistance, BC Corrections Respectful Relationships Program for Men, Family Law Referrals & Support, Commissioner of Oaths.

**Referrals:** We offer restorative justice services to anyone who requests them. In terms of diversion, alternative measures and probation, we receive referrals from RCMP, Crown Counsel & BC Corrections.

**Service area:** Our programs serve both Indigenous and non-Indigenous people in Lytton and across the 100-mile area between Spuzzum, Boston Bar and Spences Bridge, on both sides of the Fraser. The Nations we serve include: Cooks Ferry Band, Nicomen Band, Lytton First Nation, Siska Indian Band, Skuppah Band, Kanaka Bar Band & Boothroyd Band.

**Website:** <https://www.lyttonrestorativejustice.com/>

**Facebook:** Feel free to visit our "Lytton Restorative Justice, Prevention & Education Program" Facebook page.

**Address:** 618 Main Street, Lytton BC (right beside the post office).

**Contact 1:** Patricia Munro, Restorative Justice Manager

**Email:** p.munro@lfn.band

**Phone:** 250-455-0477

**Contact 2:** Olivia Brown, Legal Aid Representative, Alternative Measures, Commissioner of Affidavits & Executive Assistant

**Email:** o.brown@lfn.band

**Phone:** 250-455-0477

## **Central Interior Aboriginal Skills Employment & Training Strategy of British Columbia of British Columbia**

### **Indigenous Skills and Employment Training (ISET) Program**

**Locations:** Chase, Merritt, Lillooet, Ashcroft, Kamloops & Lytton.

**Description:** ISET programs are designed to help Indigenous people prepare for and find high-demand jobs quickly, as well as keep them employed in the long term. Ongoing goals are to increase Indigenous participation in the Canadian labour market and strengthen and facilitate programming that meets the unique and varied needs of Aboriginal people and employers. Our ISET program works in partnership to increase self-reliance of Indigenous people within the Central Interior.

**Programs & Services:** Vocational Training Program Funding, Target Wage Subsidy Program, Aboriginal Training & Employment Centre, Employment Counsellors, Student Summer Program, more.

**Admissions Criteria, Funding & Financial Support, & Current Training Programs:** See our website, our Facebook page, or call for details.

**Service Area:** The Central Interior ISET service area includes Merritt, Lytton, Ashcroft, Chase, Lillooet, Enderby, Kamloops, Salmon Arm, Barriere to Clinton. In addition to three Friendship Centres in Merritt, Kamloops and Lillooet, our program currently serves 30 First Nations within the St'at'imc, Nlaka'pamux, Syilx and Secwepemc Nations: Adams Lake Indian Band, Ashcroft Indian Band, Bonaparte Indian Band, Boothroyd Indian Band, Bridge River Indian Band, Cayoose Creek Indian Band, Cold Water Indian Band, Cook's Ferry Indian Band, High Bar Indian Band, Kanaka Bar Indian Band, Little Shuswap Lake Indian Band, Lower Nicola Indian Band, Lytton First Nation, Neskonlith Indian Band, Nicomen Indian Band, Nooaitch Indian Band, Oregon Jack Creek Band, Pavilion First Nation, Seton Lake Band, Shackan Indian Band, Simpcw First Nation, Siska Indian Band, Skeetchestn Indian Band, Skuppah Indian Band, Splatsín First Nation, T'it'q'et First Nation, Tk'emlups te Secwepemc, Upper Nicola Indian Band, Whispering Pines/Clinton Indian Band, Xaxli'p.

**Website:** <http://shuswapnation.org/training-employment/>

**General phone:** 1-844-471-8204

**Email:** [adminasets@asets.org](mailto:adminasets@asets.org)

**Facebook :** See "ATEC - Aboriginal Training & Employment Centre"

### **Lytton Office**

**Phone:** 1-250-256-0293

**Address:** 243 Main Street, Lytton BC

### **Merritt**

#### **Nicola Valley Advocacy Centre**

#### **Nicola Valley Community Justice Services Society**

**Location:** Merritt

**Description:** The Nicola Valley Advocacy Centre provides legal advocacy services to people with low incomes who need legal information, advice or representation on a wide range of legal problems such as income security, housing, disabilities, violence and debt. It also provides

public legal education and support for community organizations wishing to assist clients with legal problems. The work of the Centre is supervised by a local lawyer, who also provides pro bono legal assistance to the Centre's clients. The Society operates three programs: the Nicola Valley Advocacy Centre, the Nicola Valley Aboriginal Community Justice Program and The Nicola Valley Indigenous Court Program.

**Contact:** Andree Harley, Coordinator

**Phone:** 250-378-9632 **Address:** #2 – 2025 Granite Avenue, Merritt BC

**Nicola Valley Aboriginal Community Justice Program**

**Governed by the Nicola Valley Community Justice Services Society**

**Funded by the Department of Justice (Canada) and the Ministry of Public Safety and Solicitor General (BC)**

**Location:** Merritt

**Description:** The Nicola Valley Aboriginal Community Justice Program (NVACJP) provides individuals, families and local Band communities with the opportunity to develop and participate in structured alternatives to the court system when dealing with criminal and potentially criminal matters. The program offers restorative justice practices and alternative measures or diversion components that focus on community-based justice circles where matters are dealt with in a safe, controlled environment. The program also provides monitoring of Indigenous adults on court-ordered probation, which may include supervision of community work service and counselling or treatment options.

### **Programs & Services**

**Adult Program:** Services include but are not limited to probation monitoring; alternative measures and diversion programming; restorative justice circles; peacemaking circles, coordination of community work service; and facilitation of culturally relevant healing circles.

**Youth Program:** The NVACJP supports youth diversion through our restorative justice component. Youth are welcomed to address underlying issues, using restorative justice and healing circles as a tool to restore balance and wellness within the community harmed. Intervention and prevention programming are an important part of the work that is offered to support youth in our local communities.

**Nicola Valley Indigenous Court (NVIC):** Within the mandate of our adult programming, we offer assistance and support to clients referred into the Nicola Valley Indigenous Court. Working in collaboration with Crown Counsel, Defense Counsel, and Merritt Community Corrections, along with our panel of Elders, the NVACJP assists clients in accessing vital community programs and counselling services. The Elders are an active part of the Indigenous Court's sentencing process, as the Elders work with Crown and the assigned Judge to create a healing plan that is attached to the clients' probation orders, addressing the factors that led the client into the justice system. In conjunction with the Native Courtworker and Counselling Association of BC, the NVACJP helps clients navigate the criminal courts and criminal law. Upon request, the Aboriginal Justice Coordinator provides Gladue information to the Courts.

**Additional Programs & Services:** As part of the CORE programs with Corrections BC, the Justice Coordinator and Merritt Community Corrections co-facilitate the following courses and programs for clients on probation: Substance Abuse Management (SAM) course, Respectful Relationships Program for men (RRP), and the Violence Prevention program (VPP).

**Referrals:** The contract for NVACJP includes receiving referrals directly from the RCMP, Crown Counsel and Merritt Community Corrections. However, referrals may also be forwarded from the Nicola Valley Indigenous Court and/or the Elders panel. Referrals are also received from the local schools, including Band schools in the Nicola Valley. Chief and Council of the local Bands may also refer into our program. Self-referrals are accepted from individuals, or from a community or service provider member that may have been harmed, or who bring forward problems that need to be resolved through a restorative justice resolution.

**Website:** <https://www.nvcjss.com/programs/nv-aboriginal-community-justice-program/>

**Service area:** The Nicola Valley Aboriginal Community Justice Program serves all of the Merritt area, plus the outlying five local Indian Bands. These Bands consist of the Lower Nicola, Upper Nicola, Coldwater, Nooaitch and Shackan First Nations, plus the local Métis population. The main focus of the NV Aboriginal Community Justice Program is to ensure service to Indigenous persons, families and communities in the area. However, through the inclusion of the restorative justice component, the program welcomes all residents of the Nicola Valley seeking an alternative to the court process to deal with criminal or potentially criminal matters.

**Contact:** Colleen Twan, Aboriginal Justice Coordinator

**Phone:** 250-378-5010

**Email:** [nvacjp@uniserve.com](mailto:nvacjp@uniserve.com)

**Address:** 1918 Voght Street, Merritt BC

### **Nicola Valley Indigenous Court Program (NVIC)**

**Governed by:** Nicola Valley Community Justice Services Society

**Location:** Merritt

**Description:** The program's Liaison Worker acts as court navigator in support of clients appearing at Nicola Valley Indigenous Court. The Liaison Worker provides clients with the information they need, gathering information and helping make referrals to counselling, drug and alcohol counselling, and other pertinent programs and services. NVIC's Liaison Worker supports the Elders of the Nicola Valley Indigenous Court in the crafting of healing plans, in addition to acting as a helpful link between the Community Corrections Probation Office, Victim Services, the RCMP, the Nicola Valley Aboriginal Community Justice Program, local drug and alcohol counsellors, and others.

**Contact:** Roberta Moses, Liaison Worker

**Email:** [nvicliaison@gmail.com](mailto:nvicliaison@gmail.com)

**Phone:** 250-280-8642.

**Website:** <https://www.nvcjss.com/programs/nicola-valley-indigenous-court-program/>

**Address:** 2090 Coutlee Avenue, Merritt BC

**Nicola Valley Indigenous Court**  
**Provincial Court of British Columbia**

**Location:** Merritt

**Description:** First Nations Courts are criminal sentencing courts that use restorative justice and traditional ways to reach balance and healing. First Nations Courts focus on balancing rehabilitation, accountability, and healing. With the advice of Elders and your community, the judge creates a healing plan to help restore your mental, physical, spiritual, and emotional health. You might still be sentenced to jail. If you're sentenced to jail, the judge must still consider your unique circumstances in their decision. The Elders Justice Council is an active part of the Indigenous Court process, helping clients create a healing plan that addresses the factors that led them into the justice system. The Elders hold monthly business meetings and participate in all sittings of the Prince George Indigenous Court. (Source: Legal Services Society).

**Phone:** 250-828-4344

**Address:** 3420 Voght Street, Merritt BC

**Provincial Court of BC website:** <https://www.provincialcourt.bc.ca/court-location/merritt>

**Legal Services Society (Legal Aid BC) website:**

<https://aboriginal.legalaid.bc.ca/courts-criminal-cases/first-nations-court>

**Conayt Friendship Society (Merritt)**

**Location:** Merritt

**Description:** The term *conayt* originated from Nlaka:pamux or Ntlakyapamuk, the Thompson language. *Conayt* means "helping others". In keeping with this philosophy, Conayt Friendship Centre has built a community image to improve holistically the quality of life, cultural distinctiveness, and strengthening friendship and cooperation between the Aboriginal and non-Aboriginal members in our community.

**Programs & Services**

**Conayt Urban Native Housing:** Conayt has been in the forefront of the low-income housing market in the Nicola Valley, providing housing for 26 years. We provide a range of housing solutions for low-income families of Aboriginal descent. We have a portfolio of 41 units that are used to provide homes to our clients, approximately 155 people at any given time. Our housing program is one way we have been able to reach Aboriginal households and make a positive impact by providing a basic personal need: housing. Then we make positive change by reaching out and presenting workshops, information, and supports to assist those families in getting themselves on their feet.

**Eligibility:** Families and single parents of Native ancestry. Status card or Métis card required.

**Contact 1:** Facilities Maintenance Manager

**Phone:** 250-378-5107 Extension 8511

**Contact 2:** Tenant Relations Worker

**Phone:** 250-378-5107 Extension 8503



**Alcohol & Drug Program - Out-Patient Services:** We offer counselling for individuals, groups, couples, youth and families. We also provide counselling for persons affected by another person's substance misuse, as well as screenings, assessments and referrals to other resources and specialized services. Other services include alcohol and drug education and prevention in home, school and the community, in addition to case management, consultation, assessment referral and co-programming with other agencies and services, such as:

- Outpatient treatment
- Referrals to in-patient treatment program
- Gathering the Warriors (healing circle for men – includes court support, anger management, healthy relationships, more)
- Detox
- After-care
- Outreach education
- Relapse prevention
- Educational and Prevention Groups

**Contact:** Richard Jackson, Drug & Alcohol Counsellor

**Phone:** 250-378-5107

**Contact:** Leona Andrew, Assistant

**Phone:** 250-378-5107

**Additional programs:** True Peace Parenting, Community Programs, Prenatal / Nutrition Program, Cultural Program, more (see website).

**Service area:** Merritt and the surrounding area.

**Website:** <http://www.conayt.com>

**Email:** See the "Staff" webpage here: [http://www.conayt.com/main/page\\_staff.html](http://www.conayt.com/main/page_staff.html)

**Phone:** 250-378-5107

**Address:** 2164 Quilchena Avenue P.O. Box 1989, Merritt BC

**Central Interior Aboriginal Skills Employment & Training Strategy of British Columbia of British Columbia**

**Indigenous Skills and Employment Training (ISET) Program**

**Locations:** Chase, Merritt, Lillooet, Ashcroft, Kamloops & Lytton.

**Description:** ISET programs are designed to help Indigenous people prepare for and find high-demand jobs quickly, as well as keep them employed in the long term. Ongoing goals are to increase Indigenous participation in the Canadian labour market and strengthen and facilitate programming that meets the unique and varied needs of Aboriginal people and employers. Our ISET program works in partnership to increase self-reliance of Indigenous people within the Central Interior.

**Programs & Services:** Vocational Training Program Funding, Target Wage Subsidy Program, Aboriginal Training & Employment Centre, Employment Counsellors, Student Summer Program, more.

**Admissions Criteria, Funding & Financial Support, & Current Training Programs:** See our website, our Facebook page, or call for details.

**Service Area:** The Central Interior ISET service area includes Merritt, Lytton, Ashcroft, Chase, Lillooet, Enderby, Kamloops, Salmon Arm, Barriere to Clinton. In addition to three Friendship Centres in Merritt, Kamloops and Lillooet, our program currently serves 30 First Nations within the St'at'imc, Nlaka'pamux, Syilx and Secwepemc Nations: Adams Lake Indian Band, Ashcroft Indian Band, Bonaparte Indian Band, Boothroyd Indian Band, Bridge River Indian Band, Cayoose Creek Indian Band, Cold Water Indian Band, Cook's Ferry Indian Band, High Bar Indian Band, Kanaka Bar Indian Band, Little Shuswap Lake Indian Band, Lower Nicola Indian Band, Lytton First Nation, Neskonlith Indian Band, Nicomen Indian Band, Nooaitch Indian Band, Oregon Jack Creek Band, Pavilion First Nation, Seton Lake Band, Shackan Indian Band, Simpcw First Nation, Siska Indian Band, Skeetchestn Indian Band, Skuppah Indian Band, Splatsín First Nation, T'it'q'et First Nation, Tk'emlups te Secwepemc, Upper Nicola Indian Band, Whispering Pines/Clinton Indian Band, Xaxli'p.

**Website:** <http://shuswapnation.org/training-employment/>

**General phone:** 1-844-471-8204

**Email:** [adminasets@asets.org](mailto:adminasets@asets.org)

**Facebook:** See "ATEC - Aboriginal Training & Employment Centre"

### **Merritt Office**

**Phone:** 1-250-378-0126

**Address:** 2051 D Voght Street, Merritt BC

### **Penticton**

#### **South Okanagan Aboriginal Restorative Justice Program & En'owkin Centre Indigenous Justice Strategy Program (Justice Canada & BC Corrections)**

**Location:** Penticton

**Description:** The South Okanagan Restorative Justice program effects change within the existing criminal justice system through the reinstatement of traditional discipline and traditional community practices that assist in the rehabilitation of offenders and the healing victims of crime. South Okanagan Restorative Justice seeks to ensure the restoration of balance within each of the four South Okanagan communities that are affected by crime. The South Okanagan Restorative Justice Program promotes a safe and caring program through restorative action and youth advocacy; holding youth and others accountable for their behavior; reintegrating them in their communities and ensuring that the victim's concerns are addressed.

### **Programs & Services**

**Adult Program:** Services include but are not limited to bail and probation monitoring; diversion and alternative measures programming; disciplinary circles, integrated case-management circles & adult restorative sentencing circles; coordination of community work service; and facilitation of culturally relevant healing plans.

**Youth Program:** South Okanagan Restorative Justice assists with the healing plans and monitoring of young offenders under the supervision of the Youth Probation office of the Ministry of Children and Family Development. Additional services for youth include: extrajudicial sanctions and extrajudicial measures; disciplinary circles, integrated case-

management circles & adult restorative sentencing circles; supervision of community work service. Culturally-based intervention and prevention programming are an important part of our work to support youth in local communities. South Okanagan Restorative Justice runs weekly sweats in addition to helping organize land-based and other cultural activities.

**Criminal Courts Support:** South Okanagan Restorative Justice supports the healing plans of clients by appearing before the Court as needed. Upon request, the Justice Worker can provide Gladue information to the Courts.

**Referrals:** RCMP, BC Community Corrections, Ministry of Children and Family Development Youth Probation, Crown Counsel, School Districts 67 and 53, Chief and Council, Community Members, Provincial Court Judges.

**Service area:** Members of the following four South Okanagan Bands as well as urban Indigenous people: Penticton Indian Band, Osoyoos Indian Band, Lower Similkameen, Upper Similkameen Indian Band.

**Website:** <http://www.enowkincentre.ca/departments-sorjp.html>

**Contact:** Anna Tonasket, Restorative Justice Manager

**Phone:** 250-493-7181 Extension 217

**Email:** [justicecoordinator@vip.net](mailto:justicecoordinator@vip.net)

**Address:** 154 Enowkin Trail, Penticton BC

### **Native Courtworker Program**

#### **Native Courtworker & Counselling Association of British Columbia**

**Office location:** Penticton

**Description:** For over 40 years, Native Courtworkers have helped Indigenous people navigate the criminal justice system. There are Native Courtworkers located around the province, covering approximately 70% of the provincial courts. They work with the various officers of the court, communities and service providers to assist Indigenous people in contact with the justice system to receive fair, equitable and culturally sensitive treatment within that challenging system.

**Programs & Services:** Native Courtworkers assist Indigenous accused by providing timely and accurate information at the earliest possible opportunity and at all stages of the criminal justice process. We provide information about the nature and consequences of the charge; your rights, responsibilities and options under the law including alternative justice processes (if available); the philosophy and functioning of the criminal justice system, and of alternative justice processes (if available); court procedures; and the disposition or direction given by the court or community to the offender. Additionally, Native Courtworkers:

- Provide Indigenous accused with appropriate referral to legal resources (as available and where practical);
- Refer Indigenous accused to appropriate social, education, employment, medical and other resources to enable them to address the underlying problems which contribute to their charges and, where appropriate, follow-up on these referrals;
- Liaise between Indigenous accused and criminal justice personnel to help overcome communication barriers and reduce Indigenous alienation from the criminal justice

system. This may include being available to provide appropriate information to the court and/or speaking on behalf of the accused;

- Inform justice officials about the cultural traditions, values, languages, socio-economic conditions and other concerns of the Indigenous community and the perspective of Indigenous accused. Initiate further understanding when required;
- Promote understanding within the Indigenous community, of the existing criminal justice system and alternative justice processes;
- Promote and facilitate community-based justice initiatives and help build community capacity to identify and address problems, which could end up in the courts or community justice system.

**Website:** <https://nccabc.ca/justice/native-courtworkers/>

**Service Area:** Penticton Provincial Court

**Contact:** Wylla Pooler, Native Courtworker

**Phone 1:** 1-877-811-1190 Extension 363

**Email:** [wpooler@nccabc.com](mailto:wpooler@nccabc.com)

**Address:** 154 Enowkin Trail, Penticton BC

### **Ooknakane Friendship Centre / Penticton Aboriginal Friendship Centre Society**

**Location:** Penticton

**Description:** The Ooknakane Friendship Centre is an Aboriginal not-for-profit society that is committed to providing holistic, culturally-driven programs and services designed to support, educate and strengthen people of all nations.

#### **Programs & Services**

**Mental Health and Addictions Program (Adults):** Counselling services for mental health problems such as anxiety, stress, family conflict, alcohol and drug addiction are provided. Referrals to treatment centres and detox centres are made through this program.

**Referrals:** Walk-ins welcome.

**Contact:** Mental Health and Addictions

**Phone:** 250-490-3504

**Email:** [balance@friendshipcentre.ca](mailto:balance@friendshipcentre.ca)

**Address:** 146 Ellis Street, Penticton

**Law Advocate:** A Law Advocate is available to help clients on Tuesdays from 9:30 to 11:30a.m. The Law Advocate is provided through the Penticton Access Centre Society. The Advocate's services include:

- Filling out government applications ie: Canada Pension Plan Disability (CPPD), Canada Pension Plan (CPP), Persons with Disabilities (PWD) & income assistance;
- Legal advocacy for people with low income;
- Landlord/Tenant issues;
- Family law.

**Phone:** 250-490-3504 (Ooknakane Friendship Centre front desk)

**Alternate phone:** 250-493-6822 (Penticton Access Centre front desk)

**Toll-Free:** 1-866-493-6822 (Penticton Access Centre)

**Penticton Access Centre website:** <http://accesscentre.org/services/>

**Roots:** The Roots program works with families, and children, in conjunction with First Nations bands across Canada to support children and youth to connect with their ancestral roots. We work with bands across Canada to help them welcome children and their families as they work to reconnect with their roots.

**Contact:** Trish Bates

**Phone:** 250-490-3504

**Address:** 146 Ellis Street, Penticton

**Additional programs:** Foster Parents Support Program (MCFD), Family Outreach and Community Youth Mental Health (CYMH), Family Support Worker, Breakfasts, Cultural Programming, Vulnerable Sector Outreach and Peer Support.

**Service area:** South Okanagan area.

**Website:** <https://www.friendshipcentre.ca/services/>

**Address:** 146 Ellis Street, Penticton BC

**Email:** [reception@friendshipcentre.ca](mailto:reception@friendshipcentre.ca)

**Phone:** 250-490-3504

## **Vernon**

### **Native Courtworker Program**

#### **Native Courtworker & Counselling Association of British Columbia**

**Office location:** Vernon

**Description:** For over 40 years, Native Courtworkers have helped Indigenous people navigate the criminal justice system. There are Native Courtworkers located around the province, covering approximately 70% of the provincial courts. They work with the various officers of the court, communities and service providers to assist Indigenous people in contact with the justice system to receive fair, equitable and culturally sensitive treatment within that challenging system.

**Programs & Services:** Native Courtworkers assist Indigenous accused by providing timely and accurate information at the earliest possible opportunity and at all stages of the criminal justice process. We provide information about the nature and consequences of the charge; your rights, responsibilities and options under the law including alternative justice processes (if available); the philosophy and functioning of the criminal justice system, and of alternative justice processes (if available); court procedures; and the disposition or direction given by the court or community to the offender. Additionally, Native Courtworkers:

- Provide Indigenous accused with appropriate referral to legal resources (as available and where practical);
- Refer Indigenous accused to appropriate social, education, employment, medical and other resources to enable them to address the underlying problems which contribute to their charges and, where appropriate, follow-up on these referrals;

- Liaise between Indigenous accused and criminal justice personnel to help overcome communication barriers and reduce Indigenous alienation from the criminal justice system. This may include being available to provide appropriate information to the court and/or speaking on behalf of the accused;
- Inform justice officials about the cultural traditions, values, languages, socio-economic conditions and other concerns of the Indigenous community and the perspective of Indigenous accused. Initiate further understanding when required;
- Promote understanding within the Indigenous community, of the existing criminal justice system and alternative justice processes;
- Promote and facilitate community-based justice initiatives and help build community capacity to identify and address problems, which could end up in the courts or community justice system.

**Website:** <https://nccabc.ca/justice/native-courtworkers/>

**Service Area:** Vernon and Salmon Arm

**Contact:** Deanna Gooden, Native Courtworker

**Phone:** 778-375-3292

**Toll-free:** 1-855-221-5731

**Alternate phone:** 1-877-811-1190 Extension 364

**Email:** [dgooden@nccabc.com](mailto:dgooden@nccabc.com)

**Address:** Park Plaza 202 – 2411 Highway 6, Vernon BC

### **North Okanagan Friendship Centre Society (Vernon)**

**Location:** Vernon

**Description:** We are an inclusive organization, with roots founded in the philosophies and beliefs of the Sylix Nation First Nations.

### **Programs & Services**

**Aboriginal Family Group Conferencing Program:** A provincial program that recognizes and respects the rights and capacity of Aboriginal families and communities to care for and plan for their children through a collaborative planning and decision-making process designed to support the rebuilding of a family's support network. The AFGC Facilitator will support this process by facilitating meetings where all family and community members who have agreed to be involved and have played important roles in the child/children's lives come together to help develop a plan of care.

**Phone:** 250-542-1247

**Email:** [executive\\_secretary@fnfc.ca](mailto:executive_secretary@fnfc.ca)

**Address:** 2904-29th Avenue, Vernon

**Family Support Program:** A culturally appropriate program that empowers families to choose effective attitudes and behaviours that are necessary in creating a safe and healthy environment. The program is delivered in a confidential and sensitive manner that preserves the dignity and integrity of individuals; the Family Support Worker will provide on-going support to families and children in the areas of child protection, parenting skills,

communication skills, self-esteem building, conflict resolution skills, health issues and asset building for children.

**Phone:** 250-542-1247 Extension 3

**Address:** 2904-29th Avenue, Vernon

**Email:** executive\_secretary@fnfc.ca

**Kekuli Centre (Youth Housing):** Kekuli Centre housing provides 19 units of safe and clean accommodation for all youth from age 19 to 29, who are homeless or at risk of being homeless because of a physical, social or mental condition or disability.

**Contact:** Sandy White, Property Manager

**Phone:** 250-542-1264

**Address:** #100-2905 28th Ave, Vernon

**Email:** kekulipropertymanager@fnfc.ca

**Vernon Youth Safe House:** Provides a safe residential alternative for youth ages 13 – 18 who are experiencing homelessness, at risk of becoming homeless, or are at risk of being in an unsafe environment. Vernon Youth Safe House is a community partnership to assist Vernon youth.

**Contact:** Kirk Lessard

**Phone:** 250-260-7077

**Address:** Kekuli Centre #206-2905 28th Avenue, Vernon

**Mental Health and Addictions Program:** Designed to provide outpatient counselling to Aboriginal people of the North Okanagan and surrounding area, our services are available to all people seeking help or information on substance misuse and associated problems. Our goal is to provide services that empower Aboriginal people and others to achieve personal wellness through avoidance or reduction of the misuse of alcohol and/or drugs and their harmful effects. We provide individual, family, couple and group counselling. The counsellor will help you to establish an individualized treatment plan. Based on your individual needs, we will provide referrals to the appropriate community services. The counsellor can arrange visits to homes, hospitals and correctional centres if needed. Education and prevention services include: Relapse Prevention – Individual and Group; Wellbriety Group; Personal Development; Self-Awareness; Cultural Workshops; Ceremony (Sweat Ceremony, Pipe Ceremony, other Cultural Healing Ceremonies).

**Phone:** 250-542-1247

**Address:** 2904 29th Avenue, Vernon

**Additional programs:** Pregnancy Outreach Program, Public Health Nurses, Family Support Program, Employment and Training, Mental Health and Addictions Program, Mothers for Recovery, Aboriginal Supported Child Development Program.

**Service area:** Vernon and the North Okanagan.

**Website:** <https://www.vernonfirstnationsfriendshipcentre.com/>

**Email:** info@fnfc.ca

**Phone:** 250-542-1247 **Address:** 2904 29th Avenue, Vernon BC

### **Vernon Native Housing Society**

**Location:** Vernon

**Description:** Vernon Native Housing Society (VNHS) provides 149 units of all in the city of Vernon. We provide a variety of housing to meet the needs of families and individuals. The major objective is to make affordable rental housing available for all households (Native and non-Native people) of low and moderate income.

**Eligibility:** Indigenous and non-Indigenous persons may apply. Some of our housing units are set aside for Indigenous applicants only. Income levels apply to almost all of our units because most of VNHS's units are subsidized housing.

**Service area:** Vernon

**Website:** <http://www.vernonnativehousing.ca/>

**Email:** [reception@vernonnativehousing.ca](mailto:reception@vernonnativehousing.ca)

**Phone:** 250-542-2834

**Address:** #41 – 4305 19th Avenue, Vernon BC

### **Williams Lake**

#### **Nenqayni Wellness Centre**

##### **First Nations Health Authority / National Native Alcohol and Drug Abuse Program**

**Location:** Williams Lake (we are located on the Soda Creek Reserve 21 kilometers north of Williams Lake on Highway 97 North).

**Description:** Nenqayni's mission is to provide holistic healing to First Nations and Inuit youth, families, and communities in a safe and secure environment.

#### **Programs & Services**

**Family Alcohol and Drug Program:** The family program accommodates parents and children with a K-12 school and a daycare for newborns to children four years old or younger.

**Contact:** Joan Evans, Intake Coordinator, Family Drug & Alcohol Program

**Phone:** 250-989-0301 Extension 206

**Email:** [jevans@nenqayni.com](mailto:jevans@nenqayni.com)

**Youth & Family Inhalant Program:** The Youth Program generally receives four intakes per year. Youth will reside on-site for the duration of their program. The intakes occur in January, April, June and August in 2020. All programs include school (except the summer program), education sessions, group sessions (workshops), individual counselling, a focus on fitness, nutrition awareness, cultural activities such as daily smudging, sweats, and drumming and singing. Youth also enjoy handcrafts and art activities such as beading, painting, sewing etc. During the summer 2020 a program for local youth will be offered. Contact the Intake Coordinator for more information.

**Contact:** Sylvia Busch, Intake Coordinator, Youth & Family Inhalant Program

**Phone:** 250-989-0301 Extension 223

**Email:** [sbusch@nenqayni.com](mailto:sbusch@nenqayni.com)



**Continuing Care:** Nenqayni recognizes that treatment is not completed when a client graduates from one of our programs and that treatment it is an ongoing process consisting of community supports & services as well as continued support from our centre after our clients leave. The Continuing Care Coordinator assists clients in both the Family Program and Youth Program with preparing to leave treatment and reconnecting with their community. The coordinator also assists with our mobile program that travels to various local communities for specially designed programs. Our Continuing Care Coordinator may be contacted during regular business hours and will follow-up on messages left after hours.

**Contact:** Continuing Care Coordinator

**Phone:** 250-989-0301 Extension 208

**Toll-free:** 1-888-668-4245

**Referral & Admissions criteria:** All referrals to Nenqayni Wellness Centre's programs must be done through a worker; note there are no self-referrals.

Length: 7-week

Opioid Replacement Therapy: No

Family Program: Yes

Couples Program: Yes

Gender: Co-ed

Pregnant: Yes

Alcohol/Substance Free: 14 days

**Service area:** We welcome clients from all over BC.

**Funding & Costs:** Costs are usually covered by the First Nations Health Authority.

**Website:** <https://nenqayni.com/>

**General phone:** 250-989-0301

**Mailing address:** P.O. Box 2529, Williams Lake BC

**Yeqox Nilin Justice Society (formerly Punky Lake Wilderness Camp Society / Tsilhqot'in Community Justice Program / Tsilhqot'in Restorative Justice)**

**Indigenous Justice Strategy Program (Justice Canada & BC Corrections)**

**Location:** Williams Lake

**Description:** Yeqox Nilin Justice Society (YNJS) supports the Tsilhqot'in and Southern Carrier Nations in the development of community-based approaches to justice issues affecting youth, adults, families and communities. YNJS assists in the implementation of sentencing and conflict resolution alternatives that focus on healing, education and employment opportunities. We provide restorative justice, peacemaking and crime-prevention services to adults, youth and our communities in the Cariboo-Chilcotin region of BC. YNJS is committed to increasing the involvement of victims and the community in sanctioning offences and restoring balance in ways that resonate with our culture and laws.

## **Programs & Services**

**Adult Program:** Services include but are not limited to adult bail, probation and parole monitoring; adult diversion and alternative measures programming; restorative justice, healing & peacemaking circles; coordination of community work service; and facilitation of culturally relevant healing plans. Yeqox Nilin Justice Society does not currently offer programming for sex offenders.

**Youth Program:** Yeqox Nilin Justice Society assists with the healing plans and monitoring of young offenders in partnership with the Youth Probation office of the Ministry of Children and Family Development. Additional services for youth include: extrajudicial sanctions and extrajudicial measures; restorative justice, peacemaking & healing circles; and supervision of community work service. In conjunction with our community partners, Yeqox Nilin Justice Society provides intervention and prevention programming & services to support youth and families.

**Victim/Offender Mediation Circles:** Victim/Offender Mediation Circles bring the victim, offender and in some cases other community members together in a neutral environment with a trained mediator to discuss the offending behaviour. Provides an opportunity for the parties to talk to each other about the offence, have questions answered and express how the offence has affected them. The mediator helps the parties to reach a satisfactory agreement on how the offender can make reparation for the offence.

**Williams Lake Situation Table:** Situation Tables (also known as “hubs”) help front-line staff from the public safety, health, and social service sectors identify vulnerable people and collaboratively and rapidly connect them to services before they experience a negative or traumatic event (e.g. victimization, overdose, eviction, etc.). Situation Tables empower agencies to reduce a broad range of risks that can impact a person’s well-being and safety. Yeqox Nilin Justice Society is an active partner at the Williams Lake Situation Table.

**Success Summer Youth Camps:** Funded by MCFD, our camps are mainly held each July and August, offering cultural lessons, life-skills, local guest speakers and fun physical activities. Camps run between 3-5 days for ages 10-14 and 15-17. We ask that communities provide one chaperone per five youth when bringing youth to our camps. Activities include: drum-making, lehal tournaments, Elders' stories, sweat lodge, traditional practices, specialized workshops & awareness workshops.

**Additional Programs & Services:** Community Justice Forum Circles; Peacemaking Circles; Healing Circles; Reintegration Circles; Classroom Circles; Access to Elders; Connections to Community Events; Ceremony; Prevention Activities; Interventions; Court Accompaniment; Referrals to Other Service Providers & Counsellors.

**Referrals:** Referrals into our programs come from community members, RCMP, BC Corrections, Crown Counsel, Ministry of Children and Family Development-Youth Probation, Provincial Courts, the Williams Lake Situation Table, & local schools.

**Service area:** The Tsilhqot'in Community Justice Program serves the Tsilhqot'in and Southern Carrier Nations, West of Williams Lake on the Chilcotin Plateau, including: ?Esdilagh (Alexandria), Tl'esqox (Toosey), Yunesit'in (Stone), Xení (Nemiah Valley), Tl'etinqox (Anaham), Tsi Deldel (Redstone), Ulkatcho (Anaham Lake).

**Website:** [www.punkylake.com/](http://www.punkylake.com/)

**Facebook:** <https://www.facebook.com/PLWCS/>

**Contact 1:** Samantha-Jo Dick, Executive Director

**Phone:** 778-412-9536

**Email:** [executivedirector@punkylake.com](mailto:executivedirector@punkylake.com)

**Contact 2:** Cecily Billyboy, Aboriginal Case Aide Worker

**Phone:** 778-412-9536

**Email:** [supportservice@punkylake.com](mailto:supportservice@punkylake.com)

**Contact 3:** Hayley Guichon, Youth and Culture Worker

**Phone:** 778-412-9536

**Email:** [youthandjustice@punkylake.com](mailto:youthandjustice@punkylake.com)

**Address:** #301 – 383 Oliver Street, Williams Lake BC

**See also:** Williams Lake Situation Table, Williams Lake Indigenous Court (opens Summer 2020); Axis Family Resources (Williams Lake); Native Courtworker and Counselling Association of BC (Williams Lake).

### **Native Courtworker Program**

#### **Native Courtworker & Counselling Association of British Columbia**

**Office location:** Williams Lake

**Description:** For over 40 years, Native Courtworkers have helped Indigenous people navigate the criminal justice system. There are Native Courtworkers located around the province, covering approximately 70% of the provincial courts. They work with the various officers of the court, communities and service providers to assist Indigenous people in contact with the justice system to receive fair, equitable and culturally sensitive treatment within that challenging system.

**Programs & Services:** Native Courtworkers assist Indigenous accused by providing timely and accurate information at the earliest possible opportunity and at all stages of the criminal justice process. We provide information about the nature and consequences of the charge; your rights, responsibilities and options under the law including alternative justice processes (if available); the philosophy and functioning of the criminal justice system, and of alternative justice processes (if available); court procedures; and the disposition or direction given by the court or community to the offender. Additionally, Native Courtworkers:

- Provide Indigenous accused with appropriate referral to legal resources (as available and where practical);

- Refer Indigenous accused to appropriate social, education, employment, medical and other resources to enable them to address the underlying problems which contribute to their charges and, where appropriate, follow-up on these referrals;
- Liaise between Indigenous accused and criminal justice personnel to help overcome communication barriers and reduce Indigenous alienation from the criminal justice system. This may include being available to provide appropriate information to the court and/or speaking on behalf of the accused;
- Inform justice officials about the cultural traditions, values, languages, socio-economic conditions and other concerns of the Indigenous community and the perspective of Indigenous accused. Initiate further understanding when required;
- Promote understanding within the Indigenous community, of the existing criminal justice system and alternative justice processes;
- Promote and facilitate community-based justice initiatives and help build community capacity to identify and address problems, which could end up in the courts or community justice system.

**Website:** <https://nccabc.ca/justice/native-courtworkers/>

**Service Area:** Williams Lake Provincial Court, Anahim Lake Provincial Court (circuit court) & 100 Mile House (circuit court).

**Contact:** Ellie Sellars, Native Courtworker

**Phone 1:** 1-877-811-1190 Extension 362

**Phone 2:** 1-855-221-5729

**Email:** [esellars@nccabc.com](mailto:esellars@nccabc.com)

**Address:** 147 – 4th Avenue South, Williams Lake BC

### **Cariboo Friendship Society**

**Location:** Williams Lake

**Description:** The Cariboo Friendship Society (CFS) in Williams Lake began to provide shelter in 1969 and has expanded considerably over the years to address the growing needs in the community. CFS now has a comprehensive mandate and service offerings including social programs, Aboriginal Head Start, abuse prevention and counselling, addictions and mental health outreach, pregnancy outreach, supported child development, infant development, emergency transitional and permanent housing. CFS expanded its mandate into permanent residential housing in 1985 and has continued to create new affordable housing as recently as 2007. Our portfolio consists of 88 units, including the emergency and transitional housing. Almost all of the residents are Indigenous people.

### **Programs & Services**

**Low- & Medium-Income Housing:** Cariboo Friendship Society expanded its mandate into permanent residential housing in 1985 and has continued to create new affordable housing as recently as 2007. Our portfolio consists of 43 subsidized units; 19 units non-subsidized units offered at below-market rent; and 33 units at our Eagles Nest location, where rates are set based on Social Assistance income. Almost all of the residents of Indigenous people.

**Contact:** Teresa Hehr

**Phone:** 250-398-6831  
**Email:** admin@cfswl.ca

**Chiwid Transition House:** A 16-bed unit that provides a haven for women and their children who have been physically, sexually, and/or emotionally abused. The Transition House provides counselling, education and support for women and children in such programs as: in-house group meetings and one-to-one counselling sessions with a contracted therapist. Chiwid also can offer educational presentations/workshops on domestic violence as part of its community outreach program.

**Phone:** 250-398-5658

**Shelter Services:** The shelter provides no cost overnight accommodation to transients and those temporarily without housing and in crisis situations. The Shelter has thirty beds including a family unit.

**Address:** 99 South 3rd Avenue, Williams Lake, BC

**Phone:** 250-398-6831

**Cell:** 250-398-6821

**Mental Health Liaison:** This program is to assist Aboriginal individuals who are dealing with mental health issues. The Mental Health Worker will provide this service to individuals and their families who live in Williams Lake and the surrounding area.

**Address:** 228 South 3rd Avenue, Williams Lake

**Phone:** 250-267-3119

**Aboriginal Addictions and Mental Health Outreach:** Aboriginal clients who are dealing with addictions and mental health issues will be assisted in their daily challenges and life-skills on an as-needed basis.

**Address:** 99 South 3rd Avenue, Williams Lake

**Phone:** 250-398-6831

**Cell:** 250-305-5365

**Aboriginal Child and Youth Mental Health Program:** Using a holistic approach, which matches the individual's needs and beliefs, the Aboriginal Child and Youth Wellness team will work with, children, youth and their families to promote wellness for those suffering from multiple barriers, social, emotional and/or behavioural disorders.

**Address:** 228 South Third Avenue, Williams Lake

**Phone:** 250-267-2377

**Additional programs:** P.E.A.C.E. Program for Children and Youth Experiencing Violence, Pregnancy Outreach Program, Early Childhood Development, Aboriginal Supported Child Development, Elder's Circle of Care Program, Family Ties Supervised Visitation Program.

**Service area:** Williams Lake (check with individual programs for more details)

**Website:** <http://cariboofriendshipsociety.ca/>

**Email:** admin@cfswl.ca

**Phone:** 250-398-6831

**Address:** 99 South 3rd Avenue, Williams Lake BC

### **Three Corners Health Services Society**

**Description:** Three Corners Health Services Society aims to holistically address the health care needs of our Secwepemc community members by incorporating traditional and contemporary practices.

#### **Programs & Services:**

- Mental Health and Addictions Program
- Community Health Representative Program
- Family Connections Program (Canadian Prenatal Nutrition Program, Canadian Prenatal Nutrition Program, FASD support)
- Healthy Living Program
- Home Care Nurse
- Community Health Nurse
- More (see website)

**Service area:** Soda Creek, Canoe Creek & Williams Lake

**Website:** <http://threecornershealth.org/>

**General phone:** 250-398-9814

**Address:** 150 North First Avenue, P.O. Box 4728 Williams Lake BC

### **Williams Lake Indigenous Court**

#### **Provincial Court of British Columbia**

**Location:** Williams Lake

**Description:** First Nations Courts are criminal sentencing courts that use restorative justice and traditional ways to reach balance and healing. First Nations Courts focus on balancing rehabilitation, accountability, and healing. With the advice of Elders and your community, the judge creates a healing plan to help restore your mental, physical, spiritual, and emotional health. You might still be sentenced to jail. If you're sentenced to jail, the judge must still consider your unique circumstances in their decision. The Elders Justice Council is an active part of the Indigenous Court process, helping clients create a healing plan that addresses the factors that led them into the justice system. The Elders hold monthly business meetings and participate in all sittings of the Prince George Indigenous Court. (Source: Legal Services Society)

**Phone:** 250-398-4301

**Address:** 540 Borland Street, Williams Lake BC

**Provincial Court of BC website:** <https://www.provincialcourt.bc.ca/court-location/williams-lake>

**Legal Services Society (Legal Aid BC) website:**

<https://aboriginal.legalaid.bc.ca/courts-criminal-cases/first-nations-court>

### **Denisiqi Services Society**

**Location:** Williams Lake

**Description:** Denisiqi Services Society is based on the philosophy of families helping each other within the community. We as Aboriginal people are responsible for our future, and that means

it is important for our children to have a safe, caring, and loving environment. The Society sustains, supports and enhances family and community life, thereby maintaining children in their own home, or when necessary, seeking custom care families to care for the children.

### **Programs & Services**

**Aboriginal Child & Youth Mental Health:** Our team of four highly-committed professionals work from a client-centered perspective that celebrates the strengths in every person. We build our programs on a foundation of Tsilhqot'in and Ulkatchot'en cultures and value the creation and nurturing of community partnerships.

- High-risk youth support
- 1:1 ACYMH counselling (for children / youth aged 6-19)
- School outreach (mental health promotion)
- Family Wellness Program (parenting)
- Pathways to Power Circle (violence prevention)
- Community engagement (hockey groups, arts & crafts)
- Summer day camps.

**Service area:** Williams Lake and area (Chilcotin and Carrier) including ʔEsdilagh, Xeni Gwet'in / Nemiah, Alexis Creek / Tsi Deldel, Yunesit'in / Stone, Tl'esqox, Toosey / Tl'esqotin, and Ulkatchot'en.

**Website:** <http://www.denisiqi.org/Programs.aspx>

**Referrals:** Self-referrals are accepted.

**Phone:** 250-392-6500

**Toll Free:** 1-877-251-6566

**Address:** 240B North Mackenzie Avenue, Williams Lake BC

### **Axis Family Resources**

**Location:** Williams Lake / Kamloops

**Description:** Axis Family Resources Ltd. has been delivering addictions services to the Thompson Cariboo area of the Interior Health Authority Region since 2006 through our 1st Step program. Approximately 500 youth aged 13 to 24 are assisted each year through the 1st Step Mobile Treatment and 1st Step Short Stay Housing Programs. The 1st Step Education and Support Program focuses on educating and supporting families.

### **Programs & Services**

**1st Step Mobile Treatment:** An intensive combination of one-week and four-week addictions treatment programs that utilize a harm reduction approach, by meeting individuals where they are at in their readiness for change. Our 1st Step Counsellors travel to various communities throughout the Thompson Cariboo Shuswap Health Region. The program is provided in mobile community settings to males and females aged 13 to 24 who are experiencing difficulties surrounding substance misuse. Individual treatment goals are developed with each person served to address their unique challenges. The program is facilitated by an addictions counsellor and skilled youth worker.

**1st Step Short Stay Housing:** Provides a safe, stable environment for individuals who are working on their addiction and/or mental health issues. Housing is provided to youth aged 13 to 24 who may or may not be involved with 1st Step Mobile Treatment. The program provides access to safe house beds in the Kamloops area for up to a maximum of 6 weeks. Individuals involved in the program may be experiencing a combination of concurrent issues such as addictions, mental health and behavioral problems. They may also be involved with either or both, Youth Probation or the Ministry of Children and Family Development. Individuals involved with the program are motivated for change and have a day program in place which they are attending on a regular basis such as 1st Step Mobile Treatment, school or other forms of treatment. During their stay, persons served will work with an outpatient counsellor through Mental Health, Addictions Services, Aboriginal Health or Child and Youth Mental Health to establish healthier lifestyles.

**Community Based Withdrawal Management:** Our philosophy is that our team works to improve our client's quality of life by tailoring the program to meet their specific needs. All withdrawal management services provided by our agency are team-driven, including input from clients, and their physicians, as well as other community agencies providing additional services.

**Referrals:** The program can be accessed through referrals from Interior Health, the Ministry of Children and Family Development, Youth Probation, delegated First Nations agencies, First Nations Bands, addictions counsellors and mental health professionals. Referral packages are completed jointly, by the individual and referral agent and submitted to Axis Family Resources to determine intake acceptance.

**Website:** <http://axis.bc.ca/services/addictions-services/>

**Service Area:** 1st Step serves the following Thompson Cariboo communities: Ashcroft, Chase, Clearwater, Barriere, Merritt, Lillooet, Logan Lake, Lytton, 100 Mile House, Williams Lake and Kamloops, as well as the surrounding areas in each of those communities. The program is funded by Interior Health.

**Phone:** 1-877-774-2947

**Toll Free:** 1-877-392-1003

**Williams Lake address:** 321 North 2nd Avenue

**Kamloops address:** 101 – 655 Victoria Street

**Cariboo-Chilcotin Aboriginal Training Employment Centre Society (CCATEC)  
Indigenous Skills and Employment Training Program (ESDC Canada)**

**Locations:** Williams Lake (Head Office) & offices across the Cariboo Chilcotin

**Description:** Under our constitution CCATEC was established to:

- Offer funding to First Nations organizations and individuals that will help them attain training or employment skills to gain employment or to keep their skills updated to prevent job loss.
- Identify, develop, implement and assist, where possible, with the attainment of employment, training and education programs responsive to the current and future



requirements of Aboriginal people, Aboriginal bands, Aboriginal organizations and Aboriginal individuals.

- Coordinate and liaise with Aboriginal people, Aboriginal bands, Aboriginal organizations, Aboriginal individuals, and with all levels and branches of governments in Canada, and to access and attain maximum utilization of all funding sources available to achieve the purposes of the Society.
- Provide Aboriginal Labour Market Programs to the fifteen bands.

## **Programs & Services**

**Training Assistance Purchase Program:** CCATEC provides training courses and/or workshops purchased from private or public training agencies for a group with similar training needs. Training courses are labour-market driven. Courses tend to address common training needs in a central location or in areas specific to need i.e.: computer, first aid, management, mining operations, early childhood education, etc.

**Admissions Criteria:** Participants must be unemployed and of First Nation descent (Status, non-Status or Inuit). Participants must also be legally entitled to work in Canada and no longer by law required to attend school (with the exception of the Summer Student Program).

**Funding & Financial Support:** Subject to availability. Call us for more info.

**Current Training Programs:** New courses are starting all the time and we post current courses and training offerings to our website (see link below).

**Service Area:** CCATEC's offers programs and services over a broad area of the Cariboo Chilcotin. Our service area covers the communities between Hixon (North), 100 Mile House (South), Nimpo Lake (West), including Williams Lake, Quesnel and many other communities. We provide programs to the following 15 local Bands and Nations: Alexandria Indian Band, Alexis Creek Band, Canim Lake Band, Canoe Creek Band, Esk'etemc, Kluskus Band, Nazko First Nation, Red Bluff Band, Soda Creek Indian Band, Stone Indian Band, Tl'etinqox-T'in Government, Toosey Indian Band, Ulkatcho Band, Williams Lake Indian Band, Xeni Gwet'in First Nations Government.

**Website:** <http://www.ccatec.com/>

**Contact:** Julie Harry, Employment Coordinator

**Phone:** 250-392-2510 Extension 206

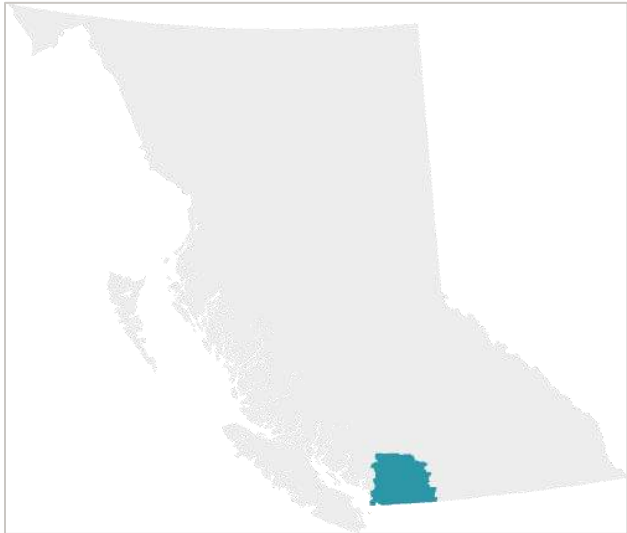
**Email:** [j.harry@ccatec.com](mailto:j.harry@ccatec.com)

**Phone:** 250-392-2510 (Head Office)

**Address:** 205 – 197 North 2nd Avenue, Williams Lake BC

## 2 – Fraser Salish Region

(For Vancouver, North Vancouver, West Vancouver, Richmond, the Sunshine Coast, Powell River, Bella Bella and Bella Coola see Vancouver Coastal Region)



### 1.1 Regional Programs & Services

#### **First Nations Health Authority / National Native Alcohol and Drug Abuse Programs:**

Telmexw Awtexw Drug & Alcohol Treatment Program - Outpatient / Community-based (see Agassiz)

#### **Indigenous Justice Strategy Programs:**

Qwi:qwelstóm - Stó:lō Nation Justice Program (see Chilliwack & Stó:lō Nation)

#### **Native Courtworker and Counselling Association of British Columbia:**

Surrey Native Courtworker (see Surrey, serves Port Coquitlam Provincial Court and New Westminster Law Courts)

Chilliwack Native Courtworker (see see Chilliwack & Stó:lō Nation, also serves the Hope, Mission & Abbotsford area).

Family and Youth Services & Family Preservation Support (see Abbotsford, serves the Fraser Valley)

#### **Indigenous Courts - Provincial Court of British Columbia:**

New Westminster Indigenous Court

**BC Association of Aboriginal Friendship Centres:**

Fraser Region Aboriginal Friendship Centre Association (see Surrey, provides regional programs and services across Fraser Salish)

Mission Friendship Centre Society (see Mission)

**Aboriginal Housing Management Association:**

Mamele'awt Qweesome Housing Society (see Mission, serves the Fraser Valley)

Kekinow Native Housing Society (see Surrey, provides housing across Lower Mainland)

M'akola Housing Society (M'akola serves most of BC, see under "Victoria" in the "Region 4 Vancouver Island" section)

**Indigenous Skills and Employment Training (ISET) Programs:**

ACCESS / BladeRunners (see see Region 3 – Vancouver Coastal)

BC Native Women's Association Indigenous Skills and Employment Training Program (serves all of BC, see Kamloops & T'kemlups te Secwépemc)

Métis Nation British Columbia Employment & Training (see Surrey)

Sto:Lo Aboriginal Skills and Employment Training (see Chilliwack & Stó:lō Nation, serves the Fraser Valley)

**1.1(b) Additional Programs & Services****Addictions**

All My Relations Indigenous Healing Centre (see Surrey)

Seven Sacred Fires Society – formerly Cwenengitel Aboriginal Society (see Surrey)

**Employment & Training**

Tsawwassen First Nation Education and Skills Department (see Tsawwassen First Nation)

**Housing**

Spirit of the Children – Homelessness Prevention Program (see New Westminister)

Seven Sacred Fires Society – formerly Cwenengitel Aboriginal Society (see Surrey)

**Health & Culture**

Spirit of the Children (see New Westminister)

**Justice & Community Safety****Legal Services**

UBC Indigenous Community Law Clinic (see Vancouver)

**Women**

Spirit of the Children (see New Westminister)

## **Youth**

Abbotsford Family and Youth Services / Family Preservation Support Worker  
(Native Courtworker and Counselling Association of British Columbia)  
Spirit of the Children – Housing First (see New Westminster)

## **Other**

### **1.2 Programs & Services by City**

#### **Abbotsford**

##### **Abbotsford Family and Youth Services / Family Preservation Support Worker (Fraser Valley) Native Courtworker and Counselling Association of British Columbia**

**Location:** Abbotsford

**Description:** The Family Preservation Support Worker is a position with the Native Courtworker and Counselling Association of BC designed to support Indigenous youth 10-18 years of age (inclusive) who have contact with community policing bodies who could benefit from health, justice, family and cultural support.

##### **Program**

The Family Preservation Support Worker assists our youth in all areas that fall in the directions of the Medicine Wheel (Physical, Emotional, Mental and Spiritual). The following is only some of what we do:

- Connect youth to biological family and traditional culture;
- Share Indigenous history and teachings to strengthen their knowledge of cultural practices and identity;
- Support youth with conflicts and help restore healthy balance within community/family;
- Create a trusting relationship with youth and families so they can truly feel supported and safe when engaging with other community services and supports;
- Help find appropriate counselling and Elder mentors to address intergenerational trauma and strengthen their connection to their identity as an Indigenous youth;
- Support youth in applying life-skills to improve adaptive functioning; and
- Provide youth and families support at community meetings and appointments (ICMs, schools, doctors, court, social assistance etc).

**Service area:** Abbotsford, Chilliwack, Agassiz and Mission, & surrounding communities upon request.

**Eligibility & Referral:** Self-referrals are welcome. Referrals are also made by community stakeholders such as restorative justice programs, RCMP, defence/Crown Counsel, MCFD/delegated Indigenous agencies, legal guardians, and bail/probation officers.

**Website:** <https://nccabc.ca/family-and-youth-services/>

**Contact:** Family Preservation Support Worker

**Phone:** 604-219-7263

**Address:** Suite 200 – 2306 McCallum Road, Abbotsford BC

## **Agassiz**

### **Telmexw Awtexw Drug & Alcohol Treatment Program (Outpatient / Community-based) First Nations Health Authority / National Native Alcohol and Drug Abuse Program**

**Location:** Agassiz

**Description:** In collaboration with First Nation Health Authority, the Children and Youth Mental Health and Substance Use collaborative and other Fraser-Salish First Nations communities, Sts'ailes Community Wellness office is developing programs that assist Residential School survivors, intergenerationally affected Aboriginal people, and others with serious life issues come to terms with their past and present traumas and help position them for future rewards. Our curriculum will assist clients in better understanding how to deal with trauma.

#### **Programs & Services**

Our **Wellness and Addictions Counsellor & Cultural Counsellor** provide outpatient day programming in the community, where they assist adults dealing with substance misuse and trauma. Services include assessment, crisis intervention, alcohol and drug education, grief and loss counselling, psychoeducational workshops, traditional counselling, culture and spirituality, individual and group counselling, life-skills training, anger management, communications, and recreation therapy. Our program is culturally based and includes connection to Elders during and after treatment. We can provide transportation to and from the program within 50 km of Sts'ailes. Our services are accessible to clients with physical disabilities, pregnant women, Court referral or Corrections clients, and clients taking other psychoactive medications.

**Referral & Admissions criteria:** Self-referrals are accepted.

Length: Depends on client.

Opioid Replacement Therapy: Yes (support only).

Family Program: Yes.

Couples Program: Yes.

Gender: Women and Men (Adults only)

Pregnant: Yes.

Alcohol/Substance free: Clients are expected not to be using when accessing services.

**Service area:** We serve the Sts'ailes community on- and off-reserve and provide support to other First Nations communities from time to time. Our program is open to adults only (19+).

Our staff can travel to transport clients to our day program.

**Funding & Costs:** There is no cost to access our programming. Our day program is funded by First Nations Health Authority.

**Website:** <http://www.stsailes.com/telmexw-awtexw>

**Contact:** Sarah Kinshella, Administrative Assistant & Intake

**Email:** [sarah.kinshella@stsailes.com](mailto:sarah.kinshella@stsailes.com)

**Phone 1:** 604-796-9829

**Phone 2:** 604-796-1282

**Toll-free:** n/a

**Physical Address:** Sts'ailes Nation, located on Chehalis Indian Reserve near Agassiz.

**Mailing address:** Band Administration building, 5127 Sachem Road, Agassiz BC

## **Chilliwack & Stó:lō Nation**

### **Qwi:qwelstóm - Stó:lō Nation Justice Program**

#### **Indigenous Justice Strategy Program (Justice Canada & BC Corrections)**

**Location:** Chilliwack & Stó:lō Nation

**Description:** Qwi:qwelstóm reflects a “way of life” that incorporates balance and harmony – a way of helping one another to survive and to care and share amongst all people. Traditionally, justice for Stó:lō meant living harmoniously with others; justice was centered upon relations with all living life. When relations became disrupted, Si:yam would gather the people together and decide how best to restore the balance to the relationship. Harmony would be restored through the use of and belief in two fundamental principles: respect and teachings. The Elders and Si:yam would talk to the individuals and re-establish his or her responsibility to live in a good way. This traditional view of justice was based on the principles of consensus decision-making, the interrelatedness of all things, and a sense of belonging and connection to family and community. Today, Qwi:qwelstóm is working to reduce the overincarceration of Indigenous people by reintegrating families and Elders in justice matters affecting our communities. The Qwi:qwelstóm team supports people involved in the criminal justice system and/or people who need support with their journey towards a balance of emotional, spiritual, physical, and mental wellbeing.

### **Programs & Services**

**Adult Program:** Qwi:qwelstóm strives to provide wraparound services for adults involved in the criminal justice system. Those services include but are not limited to: diversion and alternative measures programming; supporting clients with bail, probation and parole matters; restorative justice circles; coordination of community work service; coordination and facilitation of culturally relevant healing plans; ceremony; traditional teachings; one-on-one Elder support; integrated family circles; and more. There are nine federal and provincial correctional facilities on Stó:lō Nation territory; Qwi:qwelstóm Elders and staff also provide assistance to inmates in these facilities.

**Day-Tox Treatment Program:** Qwi:qwelstóm - Stó:lō Nation Justice offers a ten week day-tox treatment program at our Stó:lō Service Agency offices. Self-referrals are accepted. Programming is integrated with the Stó:lō Nation’s addictions, mental health and justice programming, and our staff ensure supportive links to other agencies, including the Native Courtworker and Counselling Association of BC.

**Community Justice Forums (Restorative Justice Circles):** Qwi:qwelstóm provides a safe, controlled environment where clients, victims, families and supports are brought together under the guidance of Elders and family Knowledge-Keepers. In a safe setting, participants discuss the offence, how they have all been affected, and jointly develop a plan to correct what has occurred. Our Elders are instrumental in this process, as are Knowledge-Keepers from the affected families. Qwi:qwelstóm clients must accept responsibility for their own actions in a way that demonstrates transparency and accountability. They are confronted with how their behavior affected the victim personally. The conversations are often difficult and emotional

therefore a neutral, impartial and well-trained facilitator is present to guide the conversation. Each person is encouraged to speak openly, honestly and fully. Together the group sets out a plan that will satisfy the needs of everyone. Agreements may also include community service work, counselling, or addictions treatment for the client.

**Criminal Courts Support:** Qwi:qwelstóm works closely with the Native Courtworkers and Counselling Society of BC to help clients navigate the criminal courts and law, including assistance with criminal court applications and referrals to appropriate agencies. We help individuals understand the process of the criminal justice system and court orders. We hold healing circles, and promote cultural awareness, prevention awareness and interventions.

**Additional programs & services:** Respectful Relationships course (BC Corrections); Substance Abuse Management course (BC Corrections); Gladue Report Support and Coordination (upon request); Intervention Support & Coordination; Family Meetings; Mediation.

**Referrals / Admission Criteria:** Referrals to Qwí:qwelstóm Justice can be made by any one of the following sources: self-referrals, community members & community agencies, Crown Counsel, RCMP, BC Corrections, Corrections Canada, School Districts, Department of Fisheries and Oceans, BC Conservation Officer Service, the Courts, and the Ministry of Children and Family Development. In order for a referral to be accepted, the person who has done the harm must be willing to take responsibility for his or her actions, and the person(s) harmed must be kept fully informed of the process and invited to participate.

**Service area:** Qwí:qwelstóm Justice accepts referrals from all Stó:lō Nation Bands and First Nations living in Stó:lō Territory, from other areas in B.C. and from other provinces.

**Website:** <http://www.stolonation.bc.ca/justice>

**Contact:** Darren Charlie, Administrator

**Phone:** 604-824-3200

**Email:** [darren.charlie@stolonation.bc.ca](mailto:darren.charlie@stolonation.bc.ca)

**Address:** Stó:lō Nation Justice Program, #7 – 7201 Vedder Road, Chilliwack BC

### **Chilliwack Native Courtworker Program**

#### **Native Courtworker & Counselling Association of British Columbia**

**Office location:** Chilliwack

**Description:** For over 40 years, Native Courtworkers have helped Indigenous people navigate the criminal justice system. There are Native Courtworkers located around the province, covering approximately 70% of the provincial courts. They work with the various officers of the court, communities and service providers to assist Indigenous people in contact with the justice system to receive fair, equitable and culturally sensitive treatment within that challenging system.

**Programs & Services:** Native Courtworkers assist Indigenous accused by providing timely and accurate information at the earliest possible opportunity and at all stages of the criminal justice process. We provide information about the nature and consequences of the charge; your rights, responsibilities and options under the law including alternative justice processes (if available); the philosophy and functioning of the criminal justice system, and of alternative justice

processes (if available); court procedures; and the disposition or direction given by the court or community to the offender. Additionally, Native Courtworkers:

- Provide Indigenous accused with appropriate referral to legal resources (as available and where practical);
- Refer Indigenous accused to appropriate social, education, employment, medical and other resources to enable them to address the underlying problems which contribute to their charges and, where appropriate, follow-up on these referrals;
- Liaise between Indigenous accused and criminal justice personnel to help overcome communication barriers and reduce Indigenous alienation from the criminal justice system. This may include being available to provide appropriate information to the court and/or speaking on behalf of the accused;
- Inform justice officials about the cultural traditions, values, languages, socio-economic conditions and other concerns of the Indigenous community and the perspective of Indigenous accused. Initiate further understanding when required;
- Promote understanding within the Indigenous community, of the existing criminal justice system and alternative justice processes;
- Promote and facilitate community-based justice initiatives and help build community capacity to identify and address problems, which could end up in the courts or community justice system.

**Website:** <https://nccabc.ca/justice/native-courtworkers/>

**Service Area:** Chilliwack Provincial Court, Abbotsford Provincial Court, and the Hope, Mission Abbotsford & Chilliwack area.

**Contact:** Jodi Paterson, Native Courtworker

**Cell 1:** 604-378-0551

**Cell 2:** 604-768-8454

**Toll-free:** 1-855-221-5725

**Phone:** 1-877-811-1190 Extension 343

**Email:** [jpaterson@nccabc.com](mailto:jpaterson@nccabc.com)

**Address:** Stó:lō Nation, 7201 Vedder Road, Chilliwack BC

### **Wilma's Transition Society**

**Location:** Chilliwack

**Description:** Wilma's Transition Society is a non-profit organization dedicated solely to providing services to battered women and their children, and to provide education and support

.

### **Programs & Services**

**The Homeless Prevention Program (HPP):** The Homeless Prevention Program is aimed at helping people leaving the correctional or hospital system, women who are fleeing violence, youth (up to age 24) and people of Aboriginal decent who are homeless or at risk of homelessness with a one-time and short-term rental supplement. We can pay a portion of rent, damage deposit, utilities and start-up costs. These are just some examples of the services we



can provide with The Homeless Prevention Program, please contact us for more information and options we offer through our program. We do not provide housing through the Homeless Prevention Program.

**Phone:** 604-824-0939

**Transition House (First Stage), Second Stage & Third Stage Housing Programs**

Wilma's Transition Society provides different levels of support & housing for women and their children who have made the decision to break away from family violence and accept a more healthy, positive and violent-free lifestyle.

**Transition House (First Stage) Phone:** 604-858-0468

**Second Stage & Third Stage Housing Program Phone:** 604-824-0939

**Service area:** The Transition House, Second Stage & Third Stage Housing programs are open to women and their children from across Canada. The Homeless Prevention Program cares for people in the city of Chilliwack.

**Website:** <http://www.wilmastransitionsociety.org/>

**Contact:** Erin

**Email:** [e.mosa@wilmas.org](mailto:e.mosa@wilmas.org)

**Phone:** 1-604-824-0939

**Address (Office):** P.O. Box 2025 Sardis Station Main, Chilliwack BC

**Sto:Lo Aboriginal Skills and Employment Training (SASET)**

**Indigenous Skills and Employment Training (ISET) Program**

**Location:** Chilliwack & Fraser Valley

**Description:** The SASET Goal is to create quality training and access to employment opportunities for Indigenous persons residing in our service area through a process of identifying client need and addressing those needs through effective program delivery.

**Programs & Services:** Employment Counsellors, Education & Training, Skills Development Funding, BladeRunners (at-risk youth between 18 and 30 years old), Culinary Arts, Student Employment Placement, Targeted Wage Subsidy, more (see website or call).

**Admissions Criteria, Funding & Financial Support, & Current Training Programs:** See our website, our Facebook page, or call for details.

**Service Area:** Fraser Valley catchment area. Service delivery is provided to the Indigenous peoples residing from Surrey to Boston Bar and three First Nation communities which are part of the Lower Stl'atl'imx Tribal Council (LSTC): Samahquam, Skatin and Xa'xtsa.

**Website:** [www.saset.ca](http://www.saset.ca)

**Facebook:** <https://www.facebook.com/saset.chilliwack>

**Phone:** 604-858-3691

**Toll-free:** 1-888-845-4455

**Email:** [info@saset.ca](mailto:info@saset.ca)

**Address:** Bldg. #8A – 7201 Vedder Road, Chilliwack BC

## **Mission**

### **Mission Friendship Centre Society**

**Location:** Mission

**Description:** Mission Friendship Centre Society is a non-profit organization focused on helping meet the needs of Aboriginal and non-Aboriginal people and families who are making a transition to the urban community. We provide a central and suitable facility where counselling, support and referral services will be provided.

### **Programs & Services**

**Outreach Worker:** Collaborates with community members to assist individuals with development and maintenance of support networks; educates individuals and families about community services; and advocates on behalf of clients. The Outreach Worker helps fill the gap between delivery of social services and people in need.

**Alcohol & Drug Counsellor:** The Alcohol & Drug Program provides free counselling to all individuals who are seeking support & information for recovery from alcohol or drug addiction, in addition to help with anger management. The Counsellor also assists with referrals to treatment centres and other services;

**Service area:** Mission and surrounding area.

**Website:** <https://missionfriendshipcentresociety.com/>

**Phone:** 604-826-1281

**Address:** 33150 First Avenue, Mission BC

### **Mamele'awt Qweesome Housing Society**

**Location:** Mission (Head Office) and Fraser Valley (Rental Housing Units)

**Description:** Mamele'awt Qweesome Housing Society provides affordable housing and support services primarily for Aboriginal people in the Fraser Valley in a way that ensures tenant safety, and empowers self-determination and the honouring of healthy agreements.

**Programs & Services:** Mamele'awt Qweesome Housing Society manages 29 properties and 160 in the Fraser Valley region. See website for more details.

**Eligibility:** A reference check is completed to determine the applicant's history as a tenant.

There are income limits to qualify. Housing is available to those who permanently reside in British Columbia. A resident must be able to maintain a successful independent tenancy, and must be able to abide by our non-smoking policy.

**Service area:** MQHS provides affordable housing and support services for Indigenous and non-Indigenous people in the Fraser Valley.

**Website:** <http://www.mqhs.ca/>

**Email:** [reception@mqhs.ca](mailto:reception@mqhs.ca)

**Phone:** 604-820-3324

**Address:** P.O. Box 3563, Mission BC

## **New Westminster**

### **New Westminster Indigenous Court / First Nations Court**

#### **Provincial Court of British Columbia**

**Location:** New Westminster

**Description:** First Nations Courts are criminal sentencing courts that use restorative justice and traditional ways to reach balance and healing. First Nations Courts focus on balancing rehabilitation, accountability, and healing. With the advice of Elders and your community, the judge creates a healing plan to help restore your mental, physical, spiritual, and emotional health. You might still be sentenced to jail. If you're sentenced to jail, the judge must still consider your unique circumstances in their decision. The Elders Justice Council is an active part of the Indigenous Court process, helping clients create a healing plan that addresses the factors that led them into the justice system. The Elders hold monthly business meetings and participate in all sittings of the Prince George Indigenous Court. (Source: Legal Services Society)

**Provincial Court of BC website:** <https://www.provincialcourt.bc.ca/court-location/new-westminster>

**Phone:** 604-660-8522

**Address:** 651 Carnarvon Street, New Westminster BC

**Legal Services Society (Legal Aid BC) website:**

<https://aboriginal.legalaidsociety.bc.ca/courts-criminal-cases/first-nations-court>

### **Spirit of the Children**

**Location:** New Westminster (beside the SkyTrain station)

**Description:** We are an Indigenous non-profit society serving families in the Burnaby, New Westminster, and the Tri-Cities area (Coquitlam, Port Coquitlam & Port Moody). We work to empower and strengthen Indigenous families by providing support and resources through the programs we offer.

### **Programs & Services**

**Spirit of the Children Housing First (Indigenous Youth age 16 to 24):** The Housing First approach is premised on the assumption that the first and primary need of a homeless individual is to obtain stable, permanent housing. The approach involves moving individuals who are chronically or episodically homeless from the streets or homeless shelters directly into permanent housing. Permanent housing is complemented by the provision of services to assist clients to sustain their housing and work towards recovery and reintegration into the community. Our workers from the Housing First Youth Program support Indigenous youth (16 to 24) who are either aging out of care or have aged out, to obtain or sustain housing. Our goal is to connect youth to permanent housing and provide resources for life-skills development and cultural teachings. We support our youth through the following: Advocacy, cultural connections and support, develop transition plans with youth & linkages to services. We also offer life-skills workshops on topics such as employment, financial literacy, relationship-building, and more.

**Referrals:** Self-referrals are welcome. Walk-ins are ok. You may also start an application over the phone.

**Website:** <https://sotcs.ca/housing-support/>

**Service area:** New Westminster, Burnaby, and the Tri-Cities (Coquitlam, Port Coquitlam & Port Moody)

**Phone:** 604-524-9113

**Email:** <https://sotcs.ca/housing-support/>

**Address:** #201 – 768 Columbia Street, New Westminster BC

**Spirit of the Children Homelessness Prevention Program (Indigenous Youth and Adults)**

We provide services to Indigenous families and individuals who are at risk of losing housing. The Housing Support Team will provide the following services to help maintain current housing:

- Assess needs and establish goals related to housing in a cultural approach;
- Empower and guide families to options available based on their resources and needs;
- Advocacy and holistic support to ensure the families' basic needs are met (referrals to other agencies for furniture, clothing, food and other services as required).

**Referrals:** Self-referrals are welcome. Walk-ins are ok. You may also start an application over the phone.

**Website:** <https://sotcs.ca/housing-support/>

**Service area:** New Westminster, Burnaby, and the Tri-Cities (Coquitlam, Port Coquitlam, and Port Moody)

**Phone:** 604-524-9113

**Email:** <https://sotcs.ca/housing-support/>

**Address:** #201 – 768 Columbia Street, New Westminster BC

**Women's Support Circle (Spirit of the Children):** This is a support circle specifically for women who are facing challenges in their daily lives. The circle provides a safe place for women to express their challenges they are facing in a supportive environment. Child minding, bus tickets, and food provided. Mondays 6:00pm to 8:00pm.

**Location:** #201 – 768 Columbia Street, New Westminster BC

**Men's Support Circle (Spirit of the Children):** This is a support circle for men who are facing challenges in their daily lives. The circle provides a safe place for men to express their challenges they are facing in a supportive environment. Child minding, bus tickets, and food provided. Mondays 6:00pm to 8:00pm.

**Location:** #201 – 768 Columbia Street, New Westminster BC

**Bringing Our Families Together (Spirit of the Children):** The Bringing Our Families Together Program (BOFT) provides supportive supervision for parents and children in care. The unique aspect of the program, in addition to supervision, is the supportive visitation workers providing guidance, parenting skills, and cultural teachings to the parents during the visit when challenging situations and/or discussion arise (that may be a barrier for the parents). This guided support is done in a cultural approach with the goal of strengthening their Traditional knowledge as parents. All referrals are submitted by a MCFD case social worker. Contact: see below.

**Family Strengthening Workers (Spirit of the Children):** Provides a supportive environment to Indigenous families experiencing life challenges. They assist families in creating, or increasing, natural and extended family supports in the community and to assist families in developing specific strategies in dealing with family challenges. The FSW will support the Indigenous cultural spiritual beliefs and value systems of the families and will empower families to effectively meet their needs. Registration required. Contact: see below.

**Additional programs & services:** Family Development Program, The Circle of Security Parenting program (8-week), Family Nurse Practitioner, Pow-wow Dance Class, Traditional Community Kitchen, more.

**Service area:** New Westminster, Burnaby, and the Tri-Cities (Coquitlam, Port Coquitlam & Port Moody)

**Phone:** 604-524-9113

**Email:** reception@sotcs.ca

**Address:** #201 – 768 Columbia Street, New Westminster BC

## Surrey

### **Surrey Native Courtworker Program**

#### **Native Courtworker & Counselling Association of British Columbia**

**Office location:** Surrey

**Description:** For over 40 years, Native Courtworkers have helped Indigenous people navigate the criminal justice system. There are Native Courtworkers located around the province, covering approximately 70% of the provincial courts. They work with the various officers of the court, communities and service providers to assist Indigenous people in contact with the justice system to receive fair, equitable and culturally sensitive treatment within that challenging system.

**Programs & Services:** Native Courtworkers assist Indigenous accused by providing timely and accurate information at the earliest possible opportunity and at all stages of the criminal justice process. We provide information about the nature and consequences of the charge; your rights, responsibilities and options under the law including alternative justice processes (if available); the philosophy and functioning of the criminal justice system, and of alternative justice processes (if available); court procedures; and the disposition or direction given by the court or community to the offender. Additionally, Native Courtworkers:

- Provide Indigenous accused with appropriate referral to legal resources (as available and where practical);
- Refer Indigenous accused to appropriate social, education, employment, medical and other resources to enable them to address the underlying problems which contribute to their charges and, where appropriate, follow-up on these referrals;
- Liaise between Indigenous accused and criminal justice personnel to help overcome communication barriers and reduce Indigenous alienation from the criminal justice system. This may include being available to provide appropriate information to the court and/or speaking on behalf of the accused;

- Inform justice officials about the cultural traditions, values, languages, socio-economic conditions and other concerns of the Indigenous community and the perspective of Indigenous accused. Initiate further understanding when required;
- Promote understanding within the Indigenous community, of the existing criminal justice system and alternative justice processes;
- Promote and facilitate community-based justice initiatives and help build community capacity to identify and address problems, which could end up in the courts or community justice system.

**Website:** <https://nccabc.ca/justice/native-courtworkers/>

**Service Area:** Surrey Provincial Court, Port Coquitlam Provincial Court, and New Westminster Law Courts (New Westminster support is provided for non-NWLC Indigenous Court matters only)

**Contacts:** Donna Louie & Mavis Benson, Native Courtworkers

**Phone 1:** 604-985-5355 Extension 342

**Phone 2:** 1-855-221-6154

**Phone 3:** 604-210-6630 (Donna Louie)

**Phone 4:** 778-375-3285 (Mavis Benson)

**Email:** d.louie@nccabc.com

**Email:** m.benson@nccabc.com

**Address:** 1430 – 57th Avenue, Surrey BC

### **Fraser Region Aboriginal Friendship Centre Association**

**Location:** Many offices are located in Surrey however please note that FRAFCA offices and programs are spread across the Fraser Salish region.

**Description:** The Fraser Region Aboriginal Friendship Centre Association (FRAFCA) is British Columbia's newest Friendship Centre. We received our designation on November 12, 2012. As an organization, we are often a first point of contact for Indigenous people seeking services and supports. To this end, we are working to build a continuum of care for people from birth to death and welcome feedback and guidance from our members on new programs and new roads we should take. Moreover, we work in a culturally relevant and safe way, honouring the diverse lived experiences of Indigenous people who come from nations across Turtle Island. Our approach and philosophy consist in bridging the best of both Western and Traditional knowledge to provide a place of support, healing, and advocacy. We also celebrate Indigenous identity and worldview - which is often lacking in mainstream services and work very hard to ensure that our community is treated in a fair and respectful way.

**Programs & Services** (Please note that FRAFCA is spread across many locations that focus on different services):

**All Nations Youth Safe House (ANYSH):** ANYSH offers a 30-day home-like space that is safe, comfortable and caring when youth ages 16-18 are enduring times of hardship. ANYSH is staffed 24-hours a day, 7 days a week, even Christmas and New Year's. Aboriginal and non-Aboriginal youth are welcomed. Self-referrals welcomed.

**Contact:** ANYSH staff  
**Phone:** 604-584-2625

**Indigenous Youth Urgent Needs Worker:** Provides outreach support to vulnerable youth age 16-24 years who are at risk of becoming street-entrenched. Staff support youth through cultural connections, advocacy, referrals, accompaniment, coaching, mentoring and emotional support, supporting access to: income, health services, mental health support, addictions support, shelter options, job support and housing supports.

**Contact:** Natasha Singh  
**Email:** natasha.singh@franca.org  
**Phone:** 604-595-1170 Extension 113

**First Response Youth Addictions Outreach Program:** In partnership with Pacific Community Resources Society (PCRS), this program provides outreach services to at-risk, vulnerable youth under the age of 19, who may be at high risk for substance use, overdose, and homelessness. Services are provided 7 days a week in Surrey. Staff connects youth to services such as: programming, treatment centres, cultural supports, medical facilities, detox, safe consumption sites, youth addiction programs and follow up services. Staff also provides naloxone training and other health promotion/harm reduction supports to help vulnerable youth make healthier choices for themselves.

**Contact:** Kyla Bains  
**Email:** kyla.bains@franca.org  
**Phone:** 604-595-1170 Extension 304

**All Nations Evictions Specialist:** A pilot program that provides support to anyone experiencing an eviction. We have financial assistance to help remove a 10-day eviction notice. We also can provide support and resources for learning the “how & what” to do once you receive an eviction notice. There are four types of evictions notices: 10-day, 1-month, 2-month and 4-month. Each notice has specific timeframes for taking legal action. FRANCA’s Eviction Specialist can help you navigate the eviction process.

**Contact:** Annette Christopher  
**Email:** annette.christopher@franca.org  
**Phone:** 604-595-1170 Extension 125

**Aboriginal Homeless Prevention Program:** Provides support to Aboriginal individuals and families who are at risk of becoming homeless. Program services include: rental subsidies; assistance with housing applications; cultural and community referrals; assistance with applying for income supports.

**Contact:** Mark Akerley  
**Email:** AHPP@franca.org **Phone:** 604-595-1170 Extension 103

**Indigenous Reaching Home Outreach Program:** Works with individuals who are experiencing homelessness and face barriers such as mental health, addictions or exiting correctional facilities. The goal of this program is to provide intense support services to help individuals reach their housing goals. Program services include: housing crisis/emergency needs grants;

assistance with housing applications; housing start-up kits; ID obtainment; wellness plans; Ready to Rent workshops.

**Contact:** Louise Sallai

**Email:** [louise.sallai@frafca.org](mailto:louise.sallai@frafca.org)

**Phone:** 604-595-1170 Extension 105

**Aboriginal Housing Outreach Program:** Supports clients who are experiencing homelessness. The goal of the program to support individuals or families in meeting their basic needs. Program services include: assistance with accessing shelters, transitional and second stage housing; cultural and community referrals; housing start-up assistance; assistance with applying for income supports.

**Contact:** Kathy Crozier

**Email:** [AHOP1@frafca.org](mailto:AHOP1@frafca.org)

**Phone:** 604-595-1170 Extension 104

**Ministry of Social Development Community Integration Worker:** The Integration Worker supports with applications for Income Assistance and disability status, and helps people navigate the Ministry of Social Development and Poverty Reduction's services and programs.

**Contact:** Louanna Anderson

**Email:** [louanna.anderson@gov.bc.ca](mailto:louanna.anderson@gov.bc.ca)

**Phone:** 604-817-0057

**Indigenous Youth Outreach & Empowerment Team:** Working in collaboration with the Ministry of Children and Family Development (MCFD) High-Risk Youth Team, the Indigenous Youth Outreach & Empowerment Team (IYOET) provides street outreach services and weekly 1-1 support to youth 13-18 years old who are, or are at risk of becoming, street-entrenched or who have already engaged in high-risk behaviour. Working from a harm reduction approach, we provide non-judgmental support and help youth access services and resources to find housing or employment, return to their families or caregivers, enrol in school or training, positively address alcohol and drug issues, and other issues and concerns. IYOET accept MCFD referrals only.

**Contact:** Alexander Erikson

**Email:** [alexander.erickson@frafca.org](mailto:alexander.erickson@frafca.org)

**Phone:** 604-595-1170 Extension 119

**Indigenous Youth Connections Program:** The Indigenous Youth Connections Program aims to assist urban Indigenous youth age 15-24 explore their full potential and develop strategies for personal growth, which in turn, enhances their ability to successfully integrate into education, employment, and community opportunities. Program Services include: Youth Drop-In (weekly drop-in program and activities led by Elders and facilitators); monthly educational and engaging outings/fieldtrips; advocacy, referral and support to access needed services; life-skills workshops aimed at increasing youth knowledge, skills and abilities.

**Contact:** Marissa McIntyre

**Email:** [marissa.mcintyre@frafca.org](mailto:marissa.mcintyre@frafca.org) **Phone:** 604-595-1170 Extension 112



**Indigenous Harm Reduction Outreach and Counselling Program:** This program recognizes that healing, learning, and growth are a process, and that community members need access to clean harm reduction supplies, naloxone, and support to reduce rates of blood-borne infections and overdose. Our team utilizes a strengths-based approach that recognizes the courage, honesty, and resiliency involved within an individual's personal journey of healing. For the purpose of impacting success and reducing cultural barriers, and the stigma that impacts identity and wellness; Indigenous core values, cultural competencies and resources are utilized. Services are available for individuals residing in the Fraser Salish Region, from Surrey to Hope. Services include: connection to medical detox; harm-reduction outreach to clients in need of harm reduction and safer sex supplies (syringes, glassware, condoms, lube, etc.); intake, action plans, resource referral & follow-up; advocacy/appointment accompaniment; group facilitation, education & Naloxone training; counselling & support.

**Contact:** Rodney Olinek

**Email:** [rodney.olinek@fafca.org](mailto:rodney.olinek@fafca.org)

**Phone:** 604-824-3200 Extension 4547

**Indigenous Health and Wellness Clinic:** Operated in partnership with Fraser Health Aboriginal Health and First Nations Health Authority, the Clinic connects self-identifying Aboriginal clients with a team of wellness providers to support emotional, mental, spiritual and physical health. The Clinic is based at two locations: the FAFCA Whalley Boulevard office and Kla-how-eya Healing Place. Program services include: medical care from nurse practitioners; help with finding your way through the healthcare and social service systems; pregnancy care and support; counselling; education on how to manage chronic diseases; connections to specialist care when needed.

**Location:** A101-10095 Whalley Blvd, Surrey and 100-10233 153 Street, Surrey

**Email:** [IPHWH@fraserhealth.ca](mailto:IPHWH@fraserhealth.ca)

**Phone:** 604-283-3293

**Traditional Elder Counselling:** Elders are integrated throughout all FAFCA programming. Families who would benefit from extra support may access elders for 1-on-1 spiritual guidance, support and counselling. Elders connect individuals and families with traditional medicines and healing modalities.

**Contact:** Jessica Pan

**Email:** [jessica.pan@fafca.org](mailto:jessica.pan@fafca.org)

**Phone:** 604-595-1170 Extension 233

**Red Path Program:** The Red Path Program is a 12-week (eight hours per week) psycho-spiritual-educational program aimed at addressing trauma through culture, art, and traditional teachings. One-on-one counselling support is provided to program participants.

**Contact:** Elfie Klassen

**Email:** [elfie.klassen@fafca.org](mailto:elfie.klassen@fafca.org)

**Phone:** 604-595-1170 Extension 127

**Additional programs:** We offer culturally-relevant programs and services to suit the various needs of our members including Early Childhood Development, Children, Youth and Families with Extra Support Needs, Youth & Young Adult, Health and Wellness Promotion, Housing and Homelessness Prevention, Community Cultural Events, Ministry of Social Development Community Integration Worker,

**Service area:** Our mission is to foster the health and well-being of urban Indigenous people in the Fraser Salish region by providing culturally-relevant services, support, and advocacy. Please note that FRAFCA is spread across many locations that focus on different services.

**Website:** [www.frafca.or](http://www.frafca.or)

**Email:** [reception@fracfa.org](mailto:reception@fracfa.org)

**Phone: 604-595-1170**

**Head Office address:** A101 – 10095 Whalley Blvd, Surrey BC

## Kekinow Native Housing Society

**Location:** Surrey

**Description:** Keginow Native Housing Society aims to provide more affordable and better-quality housing for Indigenous people residing in the Lower Mainland. Our units range in size from 1 to 3 bedrooms, some units being handicap-accessible. Our complexes also include an outdoor children's play area.

**Eligibility:** A reference check is completed to determine the applicant's history as a tenant. Applicants must have a combined household Income below the Housing Income Limits (HILs); must be 19 years of age or older to be eligible for subsidized or affordable housing. Tenants must be of Indigenous ancestry (Status; non-Status; Métis or Inuit).

**Service area:** For Indigenous people living in the Lower Mainland.

**Website:** <https://kekinow.ca/>

**Email:** [info@kekinow.ca](mailto:info@kekinow.ca)

**Phone: 604-591-5299**

**Address:** 1014 – 7445 132nd Street, Surrey BC

Seven Sacred Fires Society ᑭᓄᓐ ᐅᓐᓂᓐᓂᓐ ᐅᓐᓂᓐᓂᓐ ᐅᓐᓂᓐᓂᓐ

**Indigenous Cultural Gathering Place & Indigenous Men's Residence  
(formerly Cwenengitel Aboriginal Society)**

**Location:** Surrey

**Description:** Seven Sacred Fires Society, (formerly the Cwenengitel Aboriginal Society), was established in 1995 as a community ceremony and cultural gathering place with a 12-bed residential support program where Indigenous men can heal the traumas of Indigenous social history. Elders, staff and mentors engage community visitors and residents in the society value of healing trauma through culture. Seven Sacred Fires Society is the only Indigenous Men's Recovery House in Metro-Vancouver to have 100% Indigenous leadership and governance.

## Programs & Services

**Transition Program:** The goal-oriented and structured 12-bed transition program provides the opportunity for Indigenous men to move on from homelessness or addictions, reconnect with

Indigenous culture, participate in ceremonies and skill-build toward independence, self-achievement and full participation in their family and community roles.

**Additional programs:** Regular ongoing cultural and other programming, see SSFS's Facebook page or call for more info.

**Referral & Admissions Criteria:** Self-referrals are accepted.

**Intake Criteria:**

- Clients must be at least five days detoxed from substances - we conduct urinalysis at intake;
- Must have no current or history of sex offences (due to in-house Father's Visit Program where children are present);
- No active gang affiliation - must declare incompatibles;
- Must have mental health, communicable diseases medications up to date and be connected to a Mental Health Support Worker before intake will be considered;
- Four Methadone/Suboxone beds. Must have addictions therapy medications prescribed and pharmacy set up before intake;
- Assessed every seven days for program and peer compatibility for the first 30 days;
- Must use respectful language and seek to have respectful interactions with peers, staff, visitors, volunteers and neighbors;
- Must provide doctor's note within 30 days (negative TB);
- Must agree to 30- and 90-day service goals, mandatory participation in culturally based healing and wellness programs, house and yard chores;
- Zero tolerance of alcohol and drug use.

**Funding & Costs:**

- Our clients are generally on Income Assistance clients and we charge \$35.90 per diem, which is billed on the first of each month for the previous month's bed nights. We bill directly to Income Assistance. If the client is for some reason not receiving Income Assistance, we can still provide a bed and services.

**Service area:** Most of our clients come from Metro Vancouver however we welcome Indigenous people no matter what part of Canada they are from.

**Website:** n/a

**Email:** admin@sevensacredfires.com

**Intake cell:** 604-788-4666

**Address:** 13632 110 A Avenue, Surrey BC

**Facebook:** Search "SSFS House" or "Seven Sacred Fires Society"

### **All My Relations Indigenous Healing Centre**

**Location:** Surrey

**Description:** All My Relations is a 90-day low-barrier in-patient program that blends the Western 12-step model of addiction recovery, individual and group counselling, and Indigenous healing practices. The program is staffed by qualified clinicians and treatment professionals. We have structured and intensive individual and group therapy sessions. From the first day of treatment, clients join a supportive community and have the benefit of qualified counsellors, support staff, Elders and Knowledge-keepers. We organize land-based camps four times per year. Traditions such as the medicine wheel, smudging, and sweat lodges are an integral part of the healing process. Through them, clients begin to lead a spiritual life. They come to see where they were out of balance and take the necessary actions to restore harmony.

**Referral & Admissions criteria:** Self-referrals are accepted.

Length: 90 days.

Opioid Replacement Therapy: Yes.

Family Program: No.

Couples Program: No.

Gender: Men (Adults only)

Alcohol/Substance free: There is no qualifying sobriety period however clients may not be using when accessing services.

**Eligibility & Service Area:** Open to Indigenous men as well as non-Indigenous men who want to benefit from Indigenous healing practices. We accept clients from across the country. Our residences are located in a quiet residential neighbourhood in Surrey with convenient access to shopping and leisure activities. Clients enjoy comfortable accommodations, high quality meals, and a variety of recreational activities.

**Funding & Costs:** There is no No FNHA funding available for our program. Our clients generally access funding through their respective Bands or through the Ministry of Social Assistance. Our staff can support potential with funding requests to these sources.

**Website:** <https://twcrecoverylife.org/allmyrelations/>

**Contact:** Mike Merrick, Program Manager

**Phone:** 778-869-5702

**Email:** mmerrick@twcrecoverylife.org

**Address:** Surrey (call for details)

### **Métis Nation British Columbia Employment & Training Indigenous Skills and Employment Training (ISET) Program**

**Location:** Lower Mainland / Surrey (Region 2)

**Description:** Métis Nation British Columbia develops and enhances opportunities for our Métis Chartered Communities and Métis people in British Columbia by providing culturally relevant social and economic programs and services. The Métis Nation British Columbia administers the Métis Employment & Training Program (METP) to improve the employment potential, earning capacity and self-sufficiency of Métis people in British Columbia.

**Programs & Services:** Group Training, Workplace Training, Trades Training, Upgrading, Career and College Prep & more (see website or call regional office).

**Admissions Criteria:** Employment and training programs must respond to current and anticipated/future labour market conditions or requirements. All clients will be required to submit current information in regards to their chosen field as part of any application for assistance (more – see website).

**Métis Identification:** To be eligible to be considered for METP funding, a person must:

- Self-identify as Métis; or
- Be of historic Métis Nation ancestry,
- Be distinct from other Aboriginal peoples, and
- Be accepted by the Métis Nation.

**Funding, Financial Support & Current Training Programs:** Depends on program. Call for more information.

**Service Area:** Region 2 - Lower Mainland

**Website:** <https://www.mnbc.ca/directory/view/342-ministry-of-employment-training>

**Contact:** Rae Alcock, Program Coordinator

**Email:** ralcock@mnbc.ca

**Phone:** 778-395-0385

**Toll-free:** n/a

**Address:** 10757 138 Street, Surrey BC

### **Tsawwassen First Nation**

#### **Tsawwassen First Nation Education and Skills Department**

**Location:** Tsawwassen First Nation

**Description:** Tsawwassen First Nation's Education and Skills helps clients prepare for, find and keep high-demand jobs now and in the long term. We create quality training and access-to-employment opportunities for Indigenous persons residing in our service area. Our Employment Coordinator can assist clients by connecting them with available employment opportunities that fit with the client's training, skills, and experience.

**Programs & Services:** Education & Training, Employment Counsellor, Skills Development Funding, Targeted Wage Subsidy, more (see website or call).

**Funding & Financial Support, & Current Training Programs:** Visit our website or call for details.

**Service Area & Admissions Criteria:** Our program serves all Indigenous people living in the South Delta area.

**Education website:** <http://tsawwassenfirstnation.com/portfolio/education-services/>

**Employment website:** <http://tsawwassenfirstnation.com/portfolio/employment-opportunities/>

**Facebook:** n/a

**Contact:** Terry Baird, Employment Coordinator

**Phone:** 604-948-5230

**Email:** tbaird@tsawwassenfirstnation.com

**Address:** 1926 Tsawwassen Drive North, Tsawwassen BC

### **3 – Vancouver Coastal Region** (including City of Vancouver, Musqueam, Richmond, North Vancouver, West Vancouver, Sunshine Coast, Powell River, Bella Bella & Bella Coola)



#### **1.1(a) Regional Programs & Services**

##### **First Nations Health Authority / National Native Alcohol and Drug Abuse Programs:**

n/a (see the other sections of this guide)

##### **Indigenous Justice Strategy Programs:**

Heiltsuk Gwi'ilas Community Justice Program (see Bella Bella)

Nuxalk Restorative Justice Program (see Bella Coola)

Vancouver Aboriginal Transformative Justice Services Society (see Vancouver)

Tla'amin Justice Program (see Powell River & Tla'amin Nation)

##### **Native Courtworker and Counselling Association of British Columbia:**

Vancouver Provincial Court Native Courtworker (222 Main Street)

Vancouver Downtown Community Court Aboriginal Case Worker (211 Gore Avenue)

Vancouver Youth Criminal Court Native Courtworker (800 Hornby Street)

North Vancouver Native Courtworker (see North Vancouver & Tsleil-Waututh Nation, also serves Pemberton and Squamish)

Indigenous Outpatient Addictions Counselling & Indigenous Detox Support & Follow-Up Programs (520 Richards Street)

**Indigenous Courts - Provincial Court of British Columbia:**

North Vancouver Chet wa nexwníw ta S7ekw'í7tel Indigenous Court (see North Vancouver & Tsleil-Waututh Nation)

**BC Association of Aboriginal Friendship Centres:**

Vancouver Aboriginal Friendship Centre Society

**Aboriginal Housing Management Association:**

Aboriginal Mother Centre Society (see Vancouver)

Lu'ma Native Housing Society (see Vancouver)

Helping Spirit Lodge Society (see Vancouver)

Vancouver Native Housing Society (see Vancouver)

M'akola Housing Society (M'akola serves most of BC, see under "Victoria" in the "Region 4 Vancouver Island" section)

**Indigenous Skills and Employment Training (ISET) Programs:**

A.C.C.E.S.S. / BladeRunners (serves the Lower Mainland), see Vancouver)

BC Native Women's Association Indigenous Skills and Employment Training Program (serves all of BC, see Kamloops & T'kemlups te Secwépemc)

Mid Coast First Nations Training Society (see Bella Coola & Bella Bella)

Shíshálh (Sechelt) Nation Post-Secondary & Employment Training (see Sechelt)

**1.1(b) Additional Programs & Services****Addictions**

Directions Youth Services Centre (see Vancouver)

Indigenous Outpatient Addictions Counselling & Indigenous Detox Support & Follow-Up Programs / Native Courtworker and Counselling Association of British Columbia (see Vancouver)

**Corrections Canada Indigenous Residential Facilities**

Circle of Eagles Lodge Society (see Vancouver)

**Employment & Training**

Tsleil-Waututh Nation Skills Centre (North Vancouver & Tsleil-Waututh Nation)

Eslha7an Learning Centre (North Vancouver & Squamish Nation)

HAVE Culinary Training Society (see Vancouver)

Squamish Nation Training & Trades Centre (see North Vancouver & Squamish Nation)

Musqueam Employment & Training (see Musqueam)

**Housing**

Anderson Lodge Healing Centre for Women – Circle of Eagles Lodge Society (see Vancouver)

Directions Youth Services Centre (see Vancouver)

Crabtree Corner Community Resource Centre (see Vancouver)  
Urban Native Youth Association (see Vancouver)

### **Health & Culture**

Lu'ma Medical Centre (see Vancouver)  
Aboriginal Front Door Society (see Vancouver)  
Metro Vancouver Indigenous Services Society (see Vancouver)  
Urban Native Youth Association (see Vancouver)  
Warriors Against Violence Society (see Vancouver)  
Raven Song Community Health Centre (see Vancouver)  
Vancouver Native Health Society (see Vancouver)  
Sheway - Pregnant Women & Substance Use (see Vancouver)

### **Justice & Community Safety**

Tsleil-Waututh Nation Community Safety (see North Vancouver & Tsleil-Waututh Nation)

### **Legal Services**

UBC Indigenous Community Law Clinic (see Vancouver)

### **Women**

Battered Women's Support Services - Indigenous Women's Program (see Vancouver)

### **Youth**

Directions Youth Services Centre (see Vancouver)  
Lu'ma Aboriginal Youth Mentorship (see Vancouver)  
Broadway Youth Resource Centre (see Vancouver)  
Kwayatsut Youth Housing Program (see Vancouver)  
Urban Native Youth Association (see Vancouver)

### **Other**

Lu'ma Community Voice Mail (see Vancouver)  
Nisga'a Urban Local – Vancouver

## **1.2 Programs & Services by City**

### **Bella Bella**

#### **Heiltsuk Gvi'ilas Community Justice Program**

#### **Indigenous Justice Strategy Program (Justice Canada & BC Corrections)**

**Location:** Bella Bella

**Description:** The mission of the Heiltsuk Gvi'ilas Restorative Justice Program is to build capacity and connectivity within the Heiltsuk community in ways that positively prevent and respond to conflict and harm. This is done through Heiltsuk value-based processes that engage Elders,



adults, and youth. We recognize the importance of working together with local and out-of-town resources and have developed the best practices of collaboration. This process benefits our organization in all aspects and opens many doors to work together in the best interest of our clients.

### **Programs & Services**

**Adult Program:** Services include but are not limited to bail, probation and parole monitoring; a land-based isolation program; diversion and alternative measures programming; restorative justice circles; coordination of community work service; coordination and facilitation of culturally relevant healing plans; and ceremony.

**Youth Program:** Heiltsuk Gvi'ilas Community Justice Program assists with the monitoring of young offenders under the supervision of the Youth Probation office of the Ministry of Children and Family Development. Additional services for youth include: extrajudicial sanctions and extrajudicial measures, diversion, restorative justice circles, healing circles, community work service, and ceremony. Intervention and prevention programming are an important part of our work to support Heiltsuk youth.

**Community Justice Forums (Restorative Justice Circles):** Heiltsuk Gvi'ilas provides a safe, controlled environment in which an offender, victim and their families or supporters are brought together under the guidance of our Restorative Justice Committee, which includes heads of families, Elders, Hereditary Chiefs and key resource staff. Together they discuss the offence, how they have all been affected, and jointly develop a plan to correct what has occurred. Offenders must accept responsibility for their own actions in a way that demonstrates transparency and accountability. They are confronted with how their behavior affected the victim personally. The conversations are often difficult and emotional and a neutral, impartial and well-trained facilitator is present to guide the conversation. Mentors guide the offender and supports are provided to the victim. Each is encouraged to speak openly, honestly and fully. Together the group sets out a plan that will satisfy the needs of everyone. Sometimes it is enough for the offender to apologize and return what was taken or fix what was broken. Agreements may also include community service work, counselling, or addictions treatment for the offender. Completed healing plans may be marked by a ceremony welcoming the person back into the community.

**Criminal Courts Support:** Heiltsuk Gvi'ilas works closely with the Native Courtworkers and Counselling Society of BC to help clients navigate the criminal courts and law, including assistance with criminal court applications and referrals to the appropriate agencies. We help individuals understand the process of the criminal justice system and court orders. We hold healing circles, and promote cultural awareness, prevention awareness and interventions.

**Additional programs & services:** Respectful Relationships course (BC Corrections); Substance Abuse Management course (BC Corrections); Victim Services Worker; Probation Case Aide; Youth Outreach Worker & Preventive Programming; Gladue Report Support and Coordination

(upon request); Intervention Support & Coordination; Child & Family Support; Family Meetings; Mediation.

**Referrals:** The program unites multiple agencies in building capacity and connectivity within the Heiltsuk community to prevent and respond to conflict and harm. Referral partners include: local schools, RCMP, Heiltsuk Nation Social Development, Heiltsuk Kaxla **Child and Family Services**, the Native Courtworkers and Counselling Association of BC, BC Community Corrections, Ministry of Children and Family Development, Crown Counsel, Heiltsuk Tribal Council, and other community partners.

**Website:** <http://www.heiltsuknation.ca/departments/justice-department/>

**Service area:** The Heiltsuk Gvi'ilas Community Justice Program provides reintegration protocols and programs mainly to the community of Bella Bella however the program also serves other communities on the North Central Coast, such as Denny Island, Ocean Falls and Klemtu.

**Contact:** Mary Brown, Program Director

**Email:** [mary.brown@heiltsuk.ca](mailto:mary.brown@heiltsuk.ca)

**Phone:** 250-957-2213

**Address:** Heiltsuk Tribal Council Box 880, Bella Bella BC

### **Mid Coast First Nations Training Society**

#### **Indigenous Skills and Employment Training (ISET) Program**

**Location:** Bella Coola & Bella Bella

**Description:** Mid Coast First Nations Training Society manages and provides programs and services such as employment and career counselling, purchasing of institutional training, wage subsidies, work experience projects, and work place based training as approved by each member nation's Board of Directors representatives.

**Programs & Services:** Skills enhancement, job search, employment maintenance, career decision-making, trades training, and more.

**Admissions Criteria:** MCFNTS will provide access to all First Nations people regardless of place of origin, gender, age, and physical ability, as well as, to Aboriginal organizations and private businesses, for employment and training services.

**Funding & Financial Support:** Depends on program and other variables. Call for more information.

**Current Training Programs:** Call for information or check our Facebook page.

**Service Area:** We serve each of the four member nations: Heiltsuk, Nuxalk, Kitasoo/XaisXais, and Wuikinuxv, and the communities of Bella Bella and Bella Coola.

**Website:** <http://www.mcfnts.ca/>

**Facebook:** n/a

### **Bella Bella Office**

**Contact:** Clifford Starr

**Phone:** 250-957-2225

**Email:** [mcfnts@gmail.com](mailto:mcfnts@gmail.com)

**Address:** 85 Waglisla Street, P.O. Box 941, Bella Bella BC

## **Bella Coola**

### **Nuxalk Restorative Justice Program**

#### **Indigenous Justice Strategy Program (Justice Canada & BC Corrections)**

**Location:** Nuxalk Nation / Bella Coola

**Description:** The program's overall goal is to implement the restorative justice program framework into the Nuxalk First Nation community and the mainstream justice system. The NRJP uses police and Crown-based diversion/alternative measures, as well as input into sentencing decisions, to provide the windows for the Nuxalk Nation to assume greater responsibility for administering justice to its people and for developing more culturally relevant and effective resolutions to conflict.

### **Programs & Services**

**Alternative Measures/Extrajudicial Sanctions:** Alternative Measures/Extrajudicial Sanctions offer youth/adults accused of a criminal offence the opportunity to take responsibility for their behaviour and address the harm that has been committed. These youth/adults participate in a program that resolves cases within a community agency or with community participation. Alternative measures/extrajudicial sanctions are a way to address crime in conjunction with the criminal justice system. These programs attempt to deal with criminal behaviour in a proactive manner. These programs attempt to balance the needs of victims, the accused and their communities; and ensure that society is protected. The decision about which offenders are eligible for these programs is made by the Crown Prosecutor, although police, defense lawyers, the victim or the accused may request a referral to an alternative measures program.

**Peacemaking Circles:** A resolution process for healing relationships and keeping them healthy, Peacemaking Circles explore how communities can respond to crimes in ways that address the needs and interests of all those affected – victims, offenders, their families and friends, and the community. Based on Indigenous teachings combined with research in conflict resolution, the Circle process improves relationships, addresses underlying cause, and enhances individual and community self-reliance. Circles are used in a variety of settings such as workplaces, government, justice systems, schools, and communities. The circle process can serve many purposes, including: dialogue, learning, community and team building, strategic planning, conflict resolution and healing.

**Community Justice Forums (CJF):** This model is used by the RCMP and provides a safe, controlled environment in which an offender, victim and their families or supporters are brought together under the guidance of a trained facilitator. Together they discuss the offence, how they have all been affected, and jointly develop a plan to correct what has occurred. Offenders must accept responsibility for their own actions. They are confronted with how their behavior affected the victim personally - and they hear it directly from their victim. The conversations are often difficult and emotional, so a neutral, impartial and well-trained facilitator is present to guide the conversation. Each is encouraged to speak openly, honestly and fully. Together they create a plan that will satisfy the needs of everyone. Sometimes it is enough for the offender to apologize and return what was taken or fix what was broken. Other

agreements may include: community service work, counselling, or addictions treatment for the offender.

**Additional Programs & Services** monitoring of youth and adults on probation; community referrals; monitoring and coordination of community work hours; input into healing plans and sentencing options; assistance with legal forms and paperwork.

**Referrals:** Referrals are generally made through Adult and Youth Probation Officers. RCMP and Crown Counsel may also refer, as may members of the Nuxalk Nation, Chief & Council and local schools.

**Website:** n/a

**Service area:** Members of the Nuxalk Nation and all Nuxalk Nation communities.

**Contact:** Jeannette Apps, Restorative Justice / Case Aide Worker

**Phone:** 250-799-5809

**Email:** [restorative@nuxalknation.ca](mailto:restorative@nuxalknation.ca)

**Address:** Nuxalk First Nation, P.O. Box 392, Bella Coola BC

### **Mid Coast First Nations Training Society**

#### **Indigenous Skills and Employment Training (ISET) Program**

**Location:** Bella Coola & Bella Bella

**Description:** Mid Coast First Nations Training Society manages and provides programs and services such as employment and career counselling, purchasing of institutional training, wage subsidies, work experience projects, and work place based training as approved by each member nation's Board of Directors representatives.

**Programs & Services:** Skills enhancement, job search, employment maintenance, career decision-making, trades training, and more.

**Admissions Criteria:** MCFNTS will provide access to all First Nations people regardless of place of origin, gender, age, and physical ability, as well as, to Aboriginal organizations and private businesses, for employment and training services.

**Funding & Financial Support:** Depends on program and other variables. Call for more information.

**Current Training Programs:** Call for information or check our Facebook page.

**Service Area:** We serve each of the four member nations: Heiltsuk, Nuxalk, Kitasoo/XaisXais, and Wuikinuxv, and the communities of Bella Bella and Bella Coola.

**Website:** <http://www.mcfnts.ca/>

**Facebook:** n/a

### **Bella Coola Office**

**Contact:** Violet Clellamin

**Phone:** 250-799-5151

**Email:** [viclellamin@hotmail.com](mailto:viclellamin@hotmail.com)

**Address:** MacKenzie Street, Bella Coola BC

## **Musqueam**

### **Musqueam Employment & Training**

**Location:** Musqueam Nation

**Description:** Musqueam's Employment and Training Department objectives include improving the effectiveness and efficiency of administration; promoting effective employment support for (re)entry into the labour force; promoting culturally appropriate skills development and training programs; and maximizing programming quality through performance assessments, targets, and improvements.

**Programs & Services:** The Employment and Training Department team assists and supports our community members seeking employment or training. Our team works with employers and other First Nation service providers to ensure that participants are successful at work by:

- Providing essential skill assessments to clients;
- Providing post-employment supports and counselling as required;
- Referring people to other resources in the community;
- Providing mediation services between client and employer, feedback, and advocacy for clients;
- Maintaining positive and collaborative relationships with clients that encourage long-term job retention;
- Providing practical support such as transportation to work, work clothes, boots, tools, etc. for up to two-weeks before first pay cheque;
- Working with participants to identify personal and career goals;
- Collaborating with other service providers and connecting participants to various training programs.

The Career Development Program aims to support clients in retaining their employment for up to three months. The skills training strategy are in areas of trades, tourism, health, business administration, legal, retail trades, hospitality/accommodation, and recreation. The Employment & Training Department is working to promote employment partnerships as part of its commitment to helping the Musqueam people build a strong, healthy, and self-reliant community.

### **Admissions Criteria, Funding & Financial Support, Current Training Programs & Service Area:**

Call for information or visit our website and Facebook page.

**Website:** <https://www.musqueam.bc.ca/departments/community-services/employment-and-training/>

**Facebook:** <https://www.facebook.com/MIBEmploymentandTraining/>

**Contact:** Krista Brisk, Employment and Training Administrative Assistant

**Phone:** 604-269-3461

**Email:** [employassist@musqueam.bc.ca](mailto:employassist@musqueam.bc.ca)

**Address:** 6777 Salish Drive, Musqueam BC

## **North Vancouver, Tsleil-Waututh Nation & Squamish Nation**

### **Tsleil-Waututh Nation Community Safety**

**Location:** Tsleil-Waututh Nation, North Vancouver

**Description:** Since 2003, Tsleil-Waututh Nation's Community Safety Manager has supported the planning and delivery of community-based justice services and supports for Tsleil-Waututh Nation members. The Community Safety Manager maintains emergency management plans, and coordinates incident responses with key emergency management contacts. The Manager is primarily responsible for the administration of criminal justice and emergency management services and resources, and works in a collaborative environment within the community as well as with system partners, government, and non-government organizations. Key partnerships within these systems include North Vancouver RCMP, Integrated First Nation Police Unit, North Vancouver Provincial Court, North Shore Community Corrections, North Shore Youth Probation, Vancouver West Parole (Corrections Canada), Native Courtworkers and Counselling Association of BC, Emergency Management BC, Tsleil-Waututh Nation's Health, Youth Services, and Culture & Language departments, and the North Shore Emergency Management Office.

**Programs & Services** Tsleil-Waututh Nation Community Safety provides a wide range of justice- and safety-related services, including but not limited to diversion; alternative measures; extrajudicial measures and extrajudicial sanctions; supervision of clients with bail; probation and parole orders; supervision of community work service; prevention-related activities; community-based sanctions; attendance in court; Gladue report and Gladue component support.

**Referrals:** Anyone living in Tsleil-Waututh Nation may request services of the Community Safety Manager. See also the above list of key partnerships under "Description".

**Website:** <https://twnation.ca/about/our-departments/administration/>

**Service area:** Anyone living in Tsleil-Waututh Nation or any status/non status Tsleil-Waututh living in the Lower Mainland.

**Contact:** Andrew Van Eden, Community Safety Manager

**Email:** [avaneden@twnation.ca](mailto:avaneden@twnation.ca)

**Phone:** 604-924-4156

**Address:** Tsleil-Waututh Nation, 3178 Alder Court, North Vancouver BC

### **North Vancouver Chet wa nexwníw ta S7ekw'í7tel Indigenous Court Provincial Court of British Columbia**

**Location:** North Vancouver

**Description:** First Nations Courts are criminal sentencing courts that use restorative justice and traditional ways to reach balance and healing. First Nations Courts focus on balancing rehabilitation, accountability, and healing. With the advice of Elders and your community, the judge creates a healing plan to help restore your mental, physical, spiritual, and emotional health. You might still be sentenced to jail. If you're sentenced to jail, the judge must still consider your unique circumstances in their decision. The Elders Justice Council is an active part of the Indigenous Court process, helping clients create a healing plan that addresses the factors

that led them into the justice system. The Elders hold monthly business meetings and participate in all sittings of the Prince George Indigenous Court. (Source: Legal Services Society)  
**Provincial Court of BC website:** <https://www.provincialcourt.bc.ca/court-location/north-vancouver>

**Phone:** 604-981-0200

**Address:** 200 East 23rd Street, North Vancouver BC

**Legal Services Society (Legal Aid BC) website:** <https://aboriginal.legalaid.bc.ca/courts-criminal-cases/first-nations-court>

### **North Vancouver Native Courtworker Program**

#### **Native Courtworker & Counselling Association of British Columbia**

**Office location:** North Vancouver

**Description:** For over 40 years, Native Courtworkers have helped Indigenous people navigate the criminal justice system. There are Native Courtworkers located around the province, covering approximately 70% of the provincial courts. They work with the various officers of the court, communities and service providers to assist Indigenous people in contact with the justice system to receive fair, equitable and culturally sensitive treatment within that challenging system.

**Programs & Services:** Native Courtworkers assist Indigenous accused by providing timely and accurate information at the earliest possible opportunity and at all stages of the criminal justice process. We provide information about the nature and consequences of the charge; your rights, responsibilities and options under the law including alternative justice processes (if available); the philosophy and functioning of the criminal justice system, and of alternative justice processes (if available); court procedures; and the disposition or direction given by the court or community to the offender. Additionally, Native Courtworkers:

- Provide Indigenous accused with appropriate referral to legal resources (as available and where practical);
- Refer Indigenous accused to appropriate social, education, employment, medical and other resources to enable them to address the underlying problems which contribute to their charges and, where appropriate, follow-up on these referrals;
- Liaise between Indigenous accused and criminal justice personnel to help overcome communication barriers and reduce Indigenous alienation from the criminal justice system. This may include being available to provide appropriate information to the court and/or speaking on behalf of the accused;
- Inform justice officials about the cultural traditions, values, languages, socio-economic conditions and other concerns of the Indigenous community and the perspective of Indigenous accused. Initiate further understanding when required;
- Promote understanding within the Indigenous community, of the existing criminal justice system and alternative justice processes;

- Promote and facilitate community-based justice initiatives and help build community capacity to identify and address problems, which could end up in the courts or community justice system.

**Website:** <https://nccabc.ca/justice/native-courtworkers/>

**Service Area:** North Vancouver Provincial Court, Pemberton Provincial Court (circuit court), & Squamish.

**Contact:** Robert Clydesdale, Native Courtworker

**Phone 1:** 604-985-5355 Extension 344

**Phone 2:** 1-855-221-5726

**Email:** [rclydesdale@nccabc.com](mailto:rclydesdale@nccabc.com)

**Address:** 200 – 23rd Street East, North Vancouver BC

### **Squamish Nation Training & Trades Centre**

**Location:** North Vancouver / Squamish Nation

**Description:** Our Squamish Nation Training & Trades Centre is able to offer a variety of training programs thanks to the partnerships we have with Capilano University, Kwantlen Polytechnic University, Industry Training Authority.

**Programs & Courses:** The Trades Centre has trained over hundreds of people in various trades (Safety Training, CSO & OFA3, Pile Driving, Warehousing, Carpentry Foundations, Carpentry Level 1, Carpentry Level 2, Introduction to Trades, Water Damage Remediation Technicians, Introduction to Craft Worker, Introduction to Environmental Monitoring, Piping Foundations, and Scaffolding) and has trained many apprentices.

**Admissions Criteria:** The Trades Centre offers training to any Aboriginal person status, non-Status, Métis, or Inuit.

**Funding & Financial Support:** Depends on program and other variables. Call for more information.

**Current Training Programs:** Call for information or check our Facebook page

**Website:** <https://www.squamish.net/government/departments/service-delivery/employment-training/squamish-nation-trades-centre/>

**Facebook:** <https://www.facebook.com/Nexw7aystway/>

**Phone:** 604-980-7946

**Email:** [tradescentre@squamish.net](mailto:tradescentre@squamish.net)

**Address:** 3 – 1500 Railway Street, North Vancouver BC

### **Tsleil-Waututh Nation Skills Centre**

**Location:** North Vancouver / Tsleil-Waututh Nation

**Description:** Tsleil-Waututh Nation Skills Centre provides professional services to job-seekers and employers. With our longevity, we've learned that staffing is not a numbers game – it's a relationship-building business. That's why we put an emphasis on listening, guiding and matching. We value the important role training and employment play in supporting a healthy, dynamic, and independent Nation, and that is why the TWN Skills Centre was created. We work with leading organizations, and have developed a reputation as a staffing expert.



**Programs & Services:** We are here to assist all Aboriginal people with their training & employment needs; this ranges from: career path counselling, assisting with barriers (ie: driver's license), résumé development, job searches, and training programs. TWN Skills Centre delivers programs that enhance our students' lives while meeting labour market demands. Recent training programs include Introduction to Administration, Aboriginal Hospitality and Tourism, and Microsoft Office and Data Entry.

**Admissions Criteria:** We are here to assist all Indigenous people, including non-Status and Inuit.

**Funding & Financial Support:** Depends on program and other variables. Call for more information.

**Current Training Programs:** Call for information or check our Facebook page or website.

**Facebook:** Go to "TWN Skills Centre".

**Website:** <https://www.twnskillscentre.com/>

**Contact:** Chelsey George, Intake & Job Coach

**Phone:** 604-985-1765

**Email:** [chegeorge@twnation.ca](mailto:chegeorge@twnation.ca)

**Address:** 817 West 1st Street, North Vancouver BC

### **Eslha7an Learning Centre**

**Location:** North Vancouver / Squamish Nation

**Description:** Eslha7an has a variety of courses, programs and workshops that we offer to our Squamish Nation members as well as any Aboriginals living in the North and West Vancouver areas. Eslha7an programs are possible thanks to partnerships with North Vancouver School District, Arrow Might and Vancouver Community College.

### **Programs & Courses**

**Discovering Wisdom Program (WaTelnexwstm ta Snewiyalh):** Adult student can enter this program and complete an Adult Dogwood Diploma. This is a full day program which includes essential skills, computer skills, Squamish Language as well as GED curriculum. This is the first education step to help students on their path to full time employment.

**Lightning Youth Program (T'xayusm):** Dogwood diploma courses for students 16-19 years old.

**Chan Es'ewats – Adult Essential Skills Program:** This program helps improve reading, writing and math skills as well as brings students up to a literacy level where they can be successful in a training program and gain the essential skills they need to become self-sufficient.

**Admissions Criteria:** Squamish Nation members as well as any Indigenous people living in the North and West Vancouver areas.

**Funding & Financial Support:** Depends on program and other variables. Call for more information.

**Current Training Programs:** Call for information or check our website.

**Facebook:** <https://www.facebook.com/SNEmploymentTraining/>

**Website:** <https://www.squamish.net/government/departments/service-delivery/employment-training/eslha7an-learning-centre/>

**Contact:** Lacey Baker

**Phone:** 604-985-7711

**Email:** lacey\_baker@squamish.net

**Address:** 320 Seymour Boulevard, North Vancouver BC

## **Powell River**

### **Tla'amin Justice Program**

#### **Indigenous Justice Strategy Program (Justice Canada & BC Corrections)**

**Location:** Powell River & Tla'amin Nation (formerly Sliammon First Nation)

**Description:** The Tla'amin Justice Program incorporates the Tla'amin Community Justice Circle into diversion measures, probation supervision and alternative measures for members of the Tla'amin Nation. The program works with various justice stakeholders to increase the awareness of justice as an integral part of overall community healing.

### **Programs & Services**

**Adult Program:** The Tla'amin Justice Program's services for adults include but are not limited to bail and probation monitoring; pre- and post-charge diversion and alternative measures programming; restorative justice circles; coordination of community work service; and facilitation of culturally relevant healing plans.

**Youth Program:** The Tla'amin Justice Program's services for youth are primarily prevention and intervention-based in nature. Our staff facilitate family group conferences, restorative justice circles, and peacemaking circles for youth and families. The Tla'amin Justice Program also acts as a liaison for the Tla'amin Nation to the Ministry of Children and Family Development Youth Probation.

**Criminal Courts Support:** We work alongside the Native Courtworkers and Counselling Society of BC to help clients navigate the criminal and family courts, including assistance with criminal and family court applications, legal aid applications, and referrals to appropriate agencies. We help individuals understand the process of the criminal justice system and court orders. We can help clients understand their Gladue rights. We can attend first appearances with clients, as well as criminal and family court appearances. The Tla'amin Justice Program can also assist clients with transportation.

**Additional programs & services:** Prevention & education workshops; training & cross-cultural training to Powell River agencies; provision of resources & referrals (counselling, treatment, wellness plans, family case conferencing)

**Referrals:** Tla'amin Justice Program accepts referrals from the community, RCMP, pre- and post-charge referrals, probation officers (BC Corrections), Crown Council, and the Department of Fisheries and Oceans. Tla'amin Justice Program accepts self-referrals.

**Service area:** Tla'amin Nation and Powell River. Tla'amin Justice also serves Klahoose and Homalco residents.

**Website:** [www.tlaaminnation.com/contact-information/](http://www.tlaaminnation.com/contact-information/)

**Contact:** Verna Francis, Justice Worker

**Phone:** 778-762-5246

**Cell:** 604-578-8850

**Email:** [verna.francis@tn-bc.ca](mailto:verna.francis@tn-bc.ca) **Address:** Tla'amin Nation, 4779 Klahanie Road, Powell River BC

## **Sechelt**

### **Shíshálh (Sechelt) Nation Employment, Training & Post-Secondary Department Indigenous Skills and Employment Training (ISET) Program**

**Location:** Sechelt

**Description:** Shíshálh Nation Employment, Training & Post-Secondary assists Nation members with employment-related training and supports.

**Programs & Services:** We assess local labour market needs through local community assessments each year. We support our clients with job starts support; work gear; protective equipment; student upgrading programs & support; skills enhancement; job searches; career decision-making; trades training; job subsidies; summer student work experience programs; and more.

**Admissions Criteria, Funding & Financial Support:** Core services are offered to all Indigenous people regardless of status, affiliation or location. Sechelt Nation members are given priority for all funded programs. Funding and financial support vary for each program and other variables - call or email for more information.

**Current Training Programs:** Call for information.

**Service Area:** We serve the Lower Sunshine Coast from Earls Cove to Langdale, however we serve Sechelt members who live off-Coast as well.

**Facebook:** n/a

**Website:** <https://shishalh.com/support-services/education/post-secondary-employment-training/>

**Contact:** Education/Training & Post-Secondary Coordinator

**Phone:** 604-885-9404

**Email:** [rcure@secheltnation.net](mailto:rcure@secheltnation.net)

**Address:** Community Services Building, 5559 Sunshine Coast Highway, Sechelt BC

## **Vancouver**

### **Vancouver Aboriginal Transformative Justice Services Society Indigenous Justice Strategy Program (Justice Canada & BC Corrections)**

**Location:** Metro Vancouver

**Description:** The main objectives of the VATJSS program are to offer a structure that fosters our Indigenous protocols and way of life to repair relationships among those affected by crime: the victim, the accused, their families, and the community. We aim to empower individuals to identify behaviours & patterns that have led to crime; identify new responses and strategies to

deal with the crime; and participate directly in processes that improve the overall well-being of the community. Our services are grounded in a non-adversarial, non-retributive approach to justice that emphasizes healing, meaningful accountability and the involvement of community in creating a healthier and safer community.

### **Programs & Services**

**Indigenous Homeless Outreach Program:** A disproportionate number of individuals who are homeless are Indigenous, and outreach workers have indicated it is necessary to address this in a way that recognizes their unique cultural and social needs. The Indigenous Homeless Outreach Program aims to reduce the number of Indigenous individuals who are homeless by providing direct access to immediate housing. Our outreach workers also help clients make linkages to supportive services that address our clients' health and cultural needs. Our program offers outreach services for chronically homeless, urban and rural Indigenous people who are living off-reserve. In particular, the program focuses on individuals who are street-entrenched or who have been homeless for longer periods of time.

**Housing Listings:** VATJSS posts weekly listings of housing openings here:

<http://vatjss.com/housing-program>

**Website:** <http://vatjss.com/services>

**Phone:** 604-251-7200

**Contact:** Madison Pearson, Administration & Homelessness Liaison

**Email:** [administration@vatjss.com](mailto:administration@vatjss.com)

**Diversion Unit:** The Diversion Unit's Justice Coordinator receives referrals from Crown Counsel for alternative measures (adults) and extra-judicial sanctions (youth). The Vancouver Police Department and RCMP may also refer to our Diversion Unit, which works closely with our Indigenous Homeless Outreach Program and many specialized service providers in Metro Vancouver. Our Indigenous Resource Worker receives referrals from BC Community Corrections, assisting adults complete bail and probation orders in the community. Our Indigenous Resource Worker works closely with our Indigenous Homeless Outreach Program and many specialized service providers in Metro Vancouver. The Diversion Unit is served by a community council forum made up of volunteers, an Elder, the victim, the accused, and the support people for the victim and the accused to discuss the offence, its effects, and the causes of the behaviour that led to the offence. At the conclusion of the forum, a healing plan is developed with the goal of making amends and positively moving the accused towards stability and purpose. The healing plan is tailored to the needs and circumstances of the accused consisting of various options such as alcohol & drug counselling, employment training, community service, housing needs, etc.

**Diversion Unit Referrals:** Vancouver Downtown Community Court (DCC), Vancouver Provincial Court ("222 Main Street"), Crown Counsel, Ministry of Children and Family Development Youth Probation, RCMP, Vancouver Police Department, Self-referrals through a Lawyer or Crown, and BC Community Corrections.

**Service area:** The Metro Vancouver area.

**Contact 1:** Robyn Smith, Justice Coordinator (Alternative Measures)

**Phone:** 604-355-2815

**Email:** justicecoordinator@vatjss.com

**Contact 2:** Allie Pev, Indigenous Resource Worker (Bail & Probation)

**Cell:** 778-951-6048

**Phone:** 604-251-7200

**Email:** irw@vatjss.com

### **Additional Programs & Services**

Personal tax service, housing listings for low-income residents (see above), form-filling, access to our brother and sister organizations.

### **General information**

**Service area:** The Vancouver Aboriginal Transformative Justice Service Society (VATJSS) is a non-profit agency that provides justice, homelessness and crime prevention services to Indigenous people within the Metro Vancouver area.

**Website:** <http://vatjss.com/>

**Email:** administration@vatjss.com

**Phone:** 604-251-7200

**Address:** 2425 Quebec Street, Vancouver BC

### **Vancouver Provincial Court Native Courtworker**

#### **Native Courtworker & Counselling Association of British Columbia**

**Office location:** Vancouver Provincial Court – 222 Main Street

**Description:** For over 40 years, Native Courtworkers have helped Indigenous people navigate the criminal justice system. There are Native Courtworkers located around the province, covering approximately 70% of the provincial courts. They work with the various officers of the court, communities and service providers to assist Indigenous people in contact with the justice system to receive fair, equitable and culturally sensitive treatment within that challenging system.

**Programs & Services:** Native Courtworkers assist Indigenous accused by providing timely and accurate information at the earliest possible opportunity and at all stages of the criminal justice process. We provide information about the nature and consequences of the charge; your rights, responsibilities and options under the law including alternative justice processes (if available); the philosophy and functioning of the criminal justice system, and of alternative justice processes (if available); court procedures; and the disposition or direction given by the court or community to the offender. Additionally, Native Courtworkers:

- Provide Indigenous accused with appropriate referral to legal resources (as available and where practical);
- Refer Indigenous accused to appropriate social, education, employment, medical and other resources to enable them to address the underlying problems which contribute to their charges and, where appropriate, follow-up on these referrals;
- Liaise between Indigenous accused and criminal justice personnel to help overcome communication barriers and reduce Indigenous alienation from the criminal justice

system. This may include being available to provide appropriate information to the court and/or speaking on behalf of the accused;

- Inform justice officials about the cultural traditions, values, languages, socio-economic conditions and other concerns of the Indigenous community and the perspective of Indigenous accused. Initiate further understanding when required;
- Promote understanding within the Indigenous community, of the existing criminal justice system and alternative justice processes;
- Promote and facilitate community-based justice initiatives and help build community capacity to identify and address problems, which could end up in the courts or community justice system.

**Website:** <https://nccabc.ca/justice/native-courtworkers/>

**Service Area:** Vancouver Provincial Court – 222 Main Street.

**Contact:** Kristy Humchitt, Native Courtworker

**Toll-free:** 1-855-221-6152

**Office phone:** 604-660-1101 (accepts collect calls)

**Email:** 222main-street@nccabc.com

**Address:** Vancouver Provincial Court, 222 Main Street, Vancouver BC

### **Downtown Community Court Aboriginal Case Worker**

#### **Native Courtworker & Counselling Association of British Columbia**

**Office location:** Vancouver - Downtown Community Court (DCC)

**Service Area:** Downtown Community Court

**Description:** Vancouver opened the doors to the new Downtown Community Court (DCC) in the fall of 2008. The Downtown Community Court brings together justice, health and social services. As a member of the Downtown Community Court team, the Aboriginal Case Worker ensures that all Indigenous participants' needs are met and that clients are treated in a culturally appropriate manner. The Aboriginal Case Worker acts as an intermediary between the accused and the criminal justice system, providing case management and supervision of clients in the community and helping clients meet court requirements through culturally appropriate services. The Case Worker helps you understand your rights, obligations, court processes, cultural considerations and support. The Case Worker will increase awareness of court officials and the judiciary about legal and social resources that are available to Indigenous accused.

In addition to individual case management, the Aboriginal Case Worker provides these services:

- Increases linkages between communities, organizations and individuals and the justice system;
- Increases consideration of relevant factors (cultural and other) by court officials and the judiciary;
- Enhances legislation, policies, services and processes affecting Indigenous people before the courts;
- Ensures Indigenous accused receive fair, equitable and culturally sensitive treatment by the criminal justice system.

**Contact:** Kevin Hill, Aboriginal Case Worker

**Phone:** 778-572-3268

**Email:** kevin.1.hill@gov.bc.ca

**Address:** Downtown Community Court, 211 Gore Avenue, Vancouver, BC

### **Vancouver Youth Criminal Court Native Courtworker**

#### **Native Courtworker & Counselling Association of British Columbia**

**Office location:** Vancouver Youth Criminal Court - 800 Hornby Street

**Description:** For over 40 years, Native Courtworkers have helped Indigenous people navigate the criminal justice system. There are Native Courtworkers located around the province, covering approximately 70% of the provincial courts. They work with the various officers of the court, communities and service providers to assist Indigenous people in contact with the justice system to receive fair, equitable and culturally sensitive treatment within that challenging system.

**Programs & Services:** Native Courtworkers assist Indigenous accused by providing timely and accurate information at the earliest possible opportunity and at all stages of the criminal justice process. We provide information about the nature and consequences of the charge; your rights, responsibilities and options under the law including alternative justice processes (if available); the philosophy and functioning of the criminal justice system, and of alternative justice processes (if available); court procedures; and the disposition or direction given by the court or community to the offender. Additionally, Native Courtworkers:

- Provide Indigenous accused with appropriate referral to legal resources (as available and where practical);
- Refer Indigenous accused to appropriate social, education, employment, medical and other resources to enable them to address the underlying problems which contribute to their charges and, where appropriate, follow-up on these referrals;
- Liaise between Indigenous accused and criminal justice personnel to help overcome communication barriers and reduce Indigenous alienation from the criminal justice system. This may include being available to provide appropriate information to the court and/or speaking on behalf of the accused;
- Inform justice officials about the cultural traditions, values, languages, socio-economic conditions and other concerns of the Indigenous community and the perspective of Indigenous accused. Initiate further understanding when required;
- Promote understanding within the Indigenous community, of the existing criminal justice system and alternative justice processes;
- Promote and facilitate community-based justice initiatives and help build community capacity to identify and address problems, which could end up in the courts or community justice system.

**Website:** <https://nccabc.ca/justice/native-courtworkers/>

**Service Area:** Youth matters at Vancouver Provincial Court - 800 Hornby Street.

**Contact:** Flora Raynes, Youth Native Courtworker

**Phone 1:** 604-985-5355 Extension 341  
**Phone 2:** 1-855-221-6153  
**Phone 3:** 778-375-3284  
**Toll-free:** 1-877-811-1190 Extension 341  
**Email:** fraynes@nccabc.com  
**Address:** 800 Hornby Street, Vancouver BC

### **Vancouver Aboriginal Friendship Centre Society**

**Location:** Vancouver

**Description:** The Vancouver Aboriginal Friendship Centre (VAFCS), a charitable organization, provides programs in health, welfare, social services, human rights, culture, education, recreation and equality for all genders of Aboriginal people of all age groups. The Friendship Centre emphasizes the philosophies and values of varied Aboriginal cultures and traditions. With over 50 years of providing essential services to the urban Aboriginal community, our Society has helped families, youth, adults, Elders and children maintain their Aboriginal cultural ties and values. VAFCS has also helped Aboriginal people access education, housing needs and support for families. The Friendship Centre strives to provide holistic and cultural services to all of its community members.

### **Programs & Services**

#### **Urban Aboriginal Navigation Team & Community Navigator Project**

##### **Funded by Reaching Home: Canada's Homelessness Strategy**

**Description:** Our integrated teams work hard to provide a coordinated, one-stop shop for Indigenous clients experiencing absolute, hidden, at-risk, chronic or episodic homelessness. We use what is called a “coordinated access” model, which is a community-wide system that streamlines a low-barrier process for people experiencing homelessness so that they can access housing and supports in a faster and more supportive way. We assist with housing, employment, social assistance matters, and counselling, and make referrals to partner agencies for further supportive services. Our staff can assist clients who need to complete a VAT (Vulnerability Assessment Tool) needs assessment to get into housing. We also deliver the Rent Smart certificate course; life-skills training; employment workshops, naloxone and harm-reduction training (Indigenous & Western); high-school outreach; and ceremony. Here are the main components of our homelessness programming:

**Community Navigator Project:** Designed to meet the specific needs of Indigenous peoples in the Metro Vancouver region who are experiencing absolute, hidden, at-risk, chronic or episodic homelessness, and for individuals or families who are new to the area or already living in the area. The program is designed to enhance programming already in place at the Friendship Centre with the addition of community resources information and connections to employment skills & training opportunities; educational resources; affordable food / clothing / furniture sources, healthy lifestyle support services, and cultural activities. Community housing support services include:

- Creating a housing plan;
- Locating an emergency shelter;



- Filling out applications for housing;
- Referrals to Tenant Landlord Community Program;
- Referrals to Housing Subsidy Program (support such as rental subsidies, arrears, damage deposit, temporary storage, and other emergency needs based on complete intake application and eligibility).

**Housing & Cultural Support Program:** The Housing Outreach Worker (HOW) engages with unsheltered individuals dealing with homelessness, and provides support services to assist in housing placement. This includes screening potential candidates for appropriate housing programs, overseeing / conducting the application process, conducting housing searches, placement into housing and ensuring transition to a Housing First team or other appropriate support services so that the individual can remain housed.

**Cultural Outreach Worker:** The Cultural Worker provides client care to urban Indigenous individuals who are experiencing absolute, hidden, at-risk, chronic or episodic homelessness. This is support for personal development, including services to assist in healing for individuals, families and our urban Aboriginal community. Individuals develop a network of culturally appropriate approaches and programs that will assist people to secure the supports and resources to ease their suffering and to move away from the harmful effects of colonization, intergenerational and direct effects of residential school and homelessness.

**The TLC Project (Tenant-Landlord-Community Relations):** The TLC Project is a Tenant-Landlord-Community Relations project that seeks to close the existing gaps in safe and affordable housing for Aboriginal individuals and families who are or are at risk of being homeless. We are working with families and landlords to:

- Find new housing sources;
- Develop relationships with landlords;
- Connect tenants with landlords to increase access to safe, affordable housing;
- Provide support and access to resources to help tenants maintain and sustain their housing.

Services for clients include increased access to housing, tenant advocacy, and life-skills workshops to support clients to maintain and sustain housing. The life-skills workshops cover financial management, ready-to-rent training and home search techniques. The program can also assist with living expenses upon approval, i.e. furniture, dishes, food, emergencies or damage and repairs, tenant insurance, etc. Services for landlords include: a point of contact for landlords, support in tenant / landlord mediation, matching of housing type to tenant / landlord need.

## **Skeena House**

**Description:** Skeena House is a housing center that offers services to 54 tenants in a unique partnership with the Vancouver Aboriginal Friendship Centre Society (VAFCS) and the 201 Central Shelter. Tenants are provided with supports and nutrition assistance, opportunities for

training and employment, as well as in-house, holistic workshops and cultural activities. Free parking is available for tenants. Second-stage housing for Indigenous peoples. VATs (Vulnerability Assessment Tools) are available. Pet-friendly. Applicants and referrals meet with Outreach or the Community Navigator for an interview.

**For any questions and intake into one or more of the above Vancouver Aboriginal Friendship Centre's homelessness-related programs and services, please call or write to:**

**Contact 1:** Reception

**Phone:** 604-251-4844

**Email:** info@vafcs.org

**Contact 2:** James Hunter, Community Navigator (Reaching Home)

**Phone:** 604-251-4844 Extension 306

**Cell:** 778-231-6244

**Email:** communityhousingnavigator@vafcs.org

### **The Aboriginal Shelter**

The Shelter is a mat and blanket program operated by the Vancouver Aboriginal Friendship Centre Society since January 12, 2009 and located at another facility. There is zero tolerance to violence and use of alcohol and/or illegal drugs at the Aboriginal Shelter. The Aboriginal Shelter is open to all cultures to people age 19 years and older on a first come, first served basis. There is space for 100 clients with separated areas for males and females. Doors open at 4:30pm. When signed in, clients receive a blanket and mat and two meal tickets. Doors are closed at 11pm and from this point, there are no in and out privileges. Pets are allowed.

**Contact:** Operational Supervisor

**Phone:** 604-251-4844 Extension 303

**Address:** 201 Central Street, which is close to the Main Street Skytrain Station.

**The Urban Aboriginal HIPPY Navigation Project:** The Aboriginal HIPPY Program acknowledges that the history of colonialism and legacy of residential schools have deeply impacted Indigenous families and communities by disrupting caregiving and parent-child interaction. The traditional role of mothers and caregivers was to guide, mentor, and educate their communities' children and, with this cultural nurturing disrupted, early development of Indigenous children was negatively affected. Aboriginal HIPPY recognizes the power of the parent as a child's first and best teacher. This program is a partnership between Mothers Matter Centre (Home of HIPPY Canada) in collaboration with Vancouver Aboriginal Friendship Centre Society, Helping Spirit Lodge Society, Cedar Cottage Neighborhood House, and Mount Pleasant Neighborhood House.

**Contact:** Program Director

**Email:** programdirector1@vafcs.org

**Phone:** 604-251-4844 (Reception)

**Additional programs at Vancouver Aboriginal Friendship Centre Society:** Family Place (supportive environment for families); Recreation programs; Elders' Program, more (see website).

**Service area:** We serve over 40,000 urban Aboriginal people in our catchment area of the Greater Vancouver Regional District.

**Website:** [www.vafcs.org](http://www.vafcs.org)

**Facebook:** <https://www.facebook.com/VancouverAboriginalFriendshipCentreSociety/>

**Email:** [info@vafcs.org](mailto:info@vafcs.org)

**Phone:** 604-251-4844

**Address:** 1607 East Hastings Street, Vancouver BC

### **Indigenous Outpatient Addictions Counselling & Indigenous Detox Support & Follow-Up Programs (520 Richards Street)**

**Native Courtworker and Counselling Association of British Columbia**

**Location:** 520 Richards Street Vancouver

#### **Programs & Services**

##### **Indigenous Outpatient Addictions Counselling**

**Description:** Our counselling services are based on clients taking a journey around the Medicine Wheel to find wellness and themselves. The goal of our care is to decrease substance use and misuse, improve health, decrease legal problems, improve thinking and social functioning, and improve self-esteem and coping abilities. We provide help for addicts, co-dependents, and their families who are suffering from the injustices of addiction. Our counselling services are client-centered, meaning that participants decide on what their wellness looks like and what they need to do to achieve it. Participants have the opportunity to attend a variety of strength-based groups. Each designed to allow participants to support each other in finding ways to overcome their barriers and obstacles to wellness. Our Alcohol and Drug team can:

- Help you address substance use and misuse issues;
- Provide one-to-one adult, youth, family and group counselling;
- Provide crisis intervention counselling;
- Make referrals to detox centres, rehabilitation and residential treatment centres;
- Make referrals to education institutions, pre-employment and life-skills training programs;
- Provide follow-up and after-care treatment;
- Help you network with other agencies.

**Eligibility & Referrals:** The program is open to individuals with substance abuse/misuse issues. Participants must be 19 years or older. Participants must also be willing to attend all necessary sessions and groups; willing to do the work necessary to heal themselves; and willing to be substance free during groups and counselling sessions.

**Service area:** Vancouver and Metro Vancouver (Vancouver Coastal Health).

**Website:** <https://nccabc.ca/health/alcohol-drug-outpatient-services/>

**Phone:** 604-628-1143 **Address:** 520 Richards Street, Vancouver BC

### **Indigenous Detox Support & Follow-Up Program / Detox Support Workers**

**Description:** Our Detox Support Workers are here to assist you in making the transition from withdrawal towards a drug-free lifestyle. Utilizing an Assertive Community Treatment methodology, we facilitate the client's change process through providing appropriate support, helping the client meet their goals, address their addictions issues, and improve their quality of life. Our Detox Support Workers help clients develop a Client Action Plan that is suitable to their personal needs. The Client Action Plan addresses shelter / housing, food, laundry and showers, as these are basic issues that clients face after detox. Secondary issues include: connecting clients to drug and alcohol counselling, AA Meetings, NA Meetings, and sponsors. This builds the support network our clients will rely on in the community. Clients who are in conflict with the law are connect individuals with our Native Courtworkers. Clients are provided with access to Elders and are also able to take part in safety planning, treatment planning, wellness and recovery planning, smudging, talking circles, wellbriety, sweat lodges & medicine-wheel making.

**Eligibility & Referrals:** Self-referrals are welcome. Some of our referrals come from Vancouver Coastal Health (VCH) Withdrawal Management Services (WMS) and we accept referrals from other agencies as well.

**Service area:** Vancouver and Metro Vancouver (Vancouver Coastal Health).

**Website:** <https://nccabc.ca/health/aboriginal-detox-support-workers-program/>

**Phone:** 604-628-1143

**Address:** 520 Richards Street, Vancouver BC

### **Additional Programs & Services**

We offer a variety of weekly groups, including Women's Group and Journey to Freedom. Each week the Women's Group, Men's Group, Wellbriety, Journey to Freedom (trauma), Non-Violent Communication. All groups are open to members of the LGBTQ+ and the Two-Spirit community.

**Phone:** 604-628-1143

**Website:** [www.nccabc.ca](http://www.nccabc.ca)

**Address:** 520 Richards Street, Vancouver BC

### **Directions Youth Services Centre (DYSC)**

**Location:** Vancouver

**Description:** Directions Youth Services (a division of Family Services of Greater Vancouver) offers low-barrier programs and services to support youth under the age of 25 who are in crisis or experiencing homelessness as a result of abuse, neglect, substance use, or mental health challenges. When youth come to us at Directions, they are typically facing multiple barriers to accessing healthcare, housing and employment. Besides homelessness, these youth often experience health issues associated with poverty, social marginalization and isolation, and violence. Our clients have all experienced trauma, and often need comprehensive supports and compassionate care to increase their stabilization. We welcome and serve all youth.

## **Programs & Services**

**Directions Youth Services Drop-In Centre (1138 Burrard Street):** Our Drop-In Centre is BC's only 24/7/365, low-barrier service for youth. All youth under 25 years old, experiencing homelessness, sleeping rough, or precariously housed can visit our Drop-In Services Centre and:

- Eat a hot meal or snack;
- Take a shower;
- Do your laundry;
- See a doctor (no appointment or ID required);
- Get help finding housing;
- Get paid work and experience;
- Get support with income assistance, social workers, school, health care, counselling, detox, and more;
- Get care, housing and food for your pet;
- Talk to someone who will listen;
- Rest and be safe.

**Location:** 1138 Burrard Street (Downtown Vancouver, across from St. Paul's Hospital)

**Website:** <https://www.directionsyouthservices.ca/youth-services-centre>

**Phone:** 604-633-1472

**Toll-free:** 1-866-249-6884

**Email:** [directions@fsgv.ca](mailto:directions@fsgv.ca)

**Youth Detox / Voluntary Detox - Under 22 years (DYSC):** If you're under 22 years old and want support with substance use, Youth Detox is a comfortable, home-like place where you can rest and access kind, non-judgmental medical support for addictions, trauma, and other issues. Stays are usually a week or so, until we have connected you to the supports you want and need, or if you choose to leave. Detox is a completely voluntary program and you can arrive or leave at any time.

**Intake line (Daytime):** 1-866-658-1221

**Intake line (After-hours):** 604-872-4349 or Toll-free: 1-877-872-4349

**Referrals:** Self-referral are welcome.

**Website:** <https://www.directionsyouthservices.ca/youth-detox>

**Transitions for Youth to Adulthood - Youth 16 to 19 (DYSC):** Transitioning from youth into adulthood can be a scary and vulnerable time for those in the best of circumstances, and even harder when young people are forced to face this change alone. Transitions for Youth to Adulthood (TYA) supports young people aged 16 to 19 whose support services from the Ministry of Child and Family Development are coming to an end. Through our TYA programming, youth who are aging out of ministry care are provided with the chance to work with a Transition Worker to develop the skills, supports and safety they need to live independently as young adults. Youth reach our program through the Ministry and are supported to meet their self-identified goals most often related to the following topics:

- Finding housing;
- Exploring education and/or employment opportunities;

- Addressing substance misuse;
- Addressing medical issues and/or mental health related concerns;
- Developing life-skills (eg. shopping, cooking, laundry, house cleaning, self-care, etc.);
- Connecting with community supports;
- Obtaining identification;
- Opening a bank account and developing financial literacy skills;
- Building positive relationships;
- Navigating legal systems.

**Website:** <https://www.directionsyouthservices.ca/new-page>

**Referrals:** We accept referrals through the Ministry of Children and Family Development (MCFD). If you need assistance with the referral process

**Phone:** 604-633-1472

**Toll-free:** 1-866-249-6884

**Street Youth Job Action (DYSC):** Not quite ready for an employment program or a job, but still need money and interested in working? Street Youth Job Action (SYJA) is a low-barrier pre-employment program, where you help beautify the city streets and get paid the same day. You'll gain work experience, full training, employment skills, and references. We can also help you with job searches, including help writing and printing your résumé.

**Phone:** 604-633-1472

**Toll free** 1-866-249-6884

**10K Supportive Housing program - Youth 16 to 19 (DYSC):** The 10K Supportive Housing program, located on the 10th floor of the Kettle on Burrard, offers ten, self-contained bachelor apartments to youth aged 16 to 19 who are involved with the Ministry of Children and Family Development. Youth who are referred to our program come from various backgrounds, each with their own individual stories, assets, barriers and needs. As a result, while residing at 10K youth will be supported as individuals by a team of qualified staff, who work to create tailored goals and facilitate the learning of daily life skills. Our staff also offer friendly connection at a time that may feel isolating and lonely. Our program often supports youth in exploring and addressing goals in various areas of their life including education, employment, primary, mental health care and substance misuse, healthy relationships, budgeting and financial literacy as well as the skills required for living independently like cooking and cleaning. At 10K, we strive to meet youth where they are at with the ultimate goal of transitioning youth into an adult life which fosters safety and sustainable independence.

**Website:** <https://www.directionsyouthservices.ca/10k-supportive-housing>

**Phone:** 604-633-1472

**Toll-free:** 1-866-249-6884

**Referrals:** Ministry of Children and Family Development (MCFD) referrals only. Contact the appropriate MCFD social worker to initiate a referral.

**Additional programs & services:** Indigenous Outreach Worker, culinary training program, visual arts program, digital media & music program, COLTS Daycare and Young Parents Program (Richmond), more.

**Main website:** <https://www.directionsyouthservices.ca/>

**Service area:** We work with Vancouver's most vulnerable youth.

**Phone:** 604-633-1472

**Toll-free:** 1-866-249-6884

**Email:** [directions@fsgv.ca](mailto:directions@fsgv.ca)

**Address:** 1138 Burrard Street (Downtown Vancouver, across from St. Paul's Hospital)

### **Aboriginal Mother Centre Society - Transformational Housing**

#### **Aboriginal Housing Management Association:**

**Location:** Vancouver

**Description:** The Aboriginal Mother Centre's Transformational Housing program is dedicated to moving mothers and children at risk off the streets. We provide, under one roof, all the support, tools and resources a mother needs to rebuild her health, self-esteem and skills to regain and retain her child. The centre, grounded in a grassroots setting, creates a healing community to nurture children and families to become vital members of their communities. The Aboriginal Mother Centre Society Transformational Housing Program offers 16 newly renovated suites for mothers and up to three children under the age of nine, who are at risk of homelessness or child welfare intervention in Vancouver.

**Additional programs:** Daycare, Family Wellness Program, Community Kitchen, Homelessness Outreach Program.

**Eligibility:** Mothers and up to three children under the age of nine who are at risk of homelessness or child welfare intervention in Vancouver.

**Service area:** East Vancouver & Metro Vancouver.

**Website:** <http://www.aboriginalmothercentre.ca/home.html>

**Email:** [info@aboriginalmothercentre.ca](mailto:info@aboriginalmothercentre.ca)

**Phone:** 604-558-2627

**Address:** 2019 Dundas Street, Vancouver BC

### **Circle of Eagles Lodge Society (COELS)**

**Location:** Vancouver

**Description:** The role of COELS has evolved and grown since its inception, and the organization currently offers a variety of programming including men's and women's Community Residential Facilities (Correctional Service Canada), a pre-employment program, a yearly healing journey, and a youth cultural and life-skills program. COELS takes a holistic approach to integrating its clients into the broader community. Holistic care includes mental health and addictions counselling, pre-employment training, cultural programming, and referrals to external services and supports. Brothers and Sisters who have lived in COELS Community Residential Facilities frequently move on to full-time work and independent living, becoming active participants in the Canadian economy. Students in COELS's pre-employment program leave better equipped to secure sustainable gainful employment.

## **Programs & Services**

**Naa-na-himysis Brothers Healing Lodge (COELS):** Naa-na-himysis is an Indigenous residential facility / federal half-way house overseen by an Indigenous Board and operated primarily by Indigenous people. Staffed and supervised 24 hours a day, the Lodge has 17 beds, three double rooms and 11 single rooms. It is not wheelchair accessible. The Lodge contains one industrial-sized kitchen, four full bathrooms (two on each floor), free laundry facilities, cable television in the dining room and the common room and a phone. A computer is available for employment research.

**Eligibility:** Indigenous males, or non-Indigenous males who are following the Red Path, 19 years or older. Escorted Temporary Absences (ETAs) & Unescorted Temporary Absences (UTAs) accepted.

**Terms & Conditions:** See website: <https://circleofeagles.com/brothers-lodge/>

**Address:** 1470 Broadway East, Vancouver BC

**Phone:** 604-874-9610

**Anderson Lodge Healing Centre for Women (COELS):** We design, deliver, coordinate and evaluate programs and services that support and provide a nurturing and safe environment that encourages positive changes for Indigenous women in need of our services. We assist in their healing journey while maintaining culturally appropriate care. Our Centre accepts homeless Indigenous women, including Indigenous women who are at imminent risk of homelessness, as well as chronically & episodically homeless women. The Centre is also a Community Residential Facility for women leaving federal correctional institutions. The Centre currently has eight beds for women who are at some stage of involvement with the correctional system (day parole, full parole, statutory release, the electronic monitoring program, probation or bail), and offers a structured, supportive environment for their reintegration into society. The residence itself is located in a beautifully renovated facility to provide a home-like atmosphere. There are ten individual rooms, two living rooms, a large kitchen and dining room, a common room for the Sisters, laundry facilities, and three washrooms.

**Eligibility:** Referrals are accepted from correctional institutions, alcohol and drug programs within institutions, the courts, and other resources. Anderson Lodge Healing Centre for Women also accepts self-referrals.

**Terms & Conditions:** See website <https://circleofeagles.com/anderson-lodge/>

**Address:** 2716 Clark Drive, Vancouver BC

**Phone:** 604-874-1246

**Pre-Employment Program (COELS):** Our Pre-Employment Program is designed to provide basic knowledge, tools and skills to enter a workplace environment. We work alongside our Aboriginal Brothers and Sisters who are looking to transition into sustainable employment or to continue their education. From single parents, people in recovery, people that don't have stability or any other resources, have never worked, or have been unable to keep employment. Our purpose is to build on the needs and capability to work with each person on an individual and a group setting. In our 12-week program with the participants, we offer basic skills: computer skills, résumé writing, cover letters, mock interviews, food skills for families, Job Well Done, Dollars and Sense, journal writing, basic math / English review, First Aid training / CPR-C,



hearing test, traffic control person training, Serving It Right, Food Safe, WHIMIS, learners license.

**Email:** coelspep@gmail.com

**Phone 1:** 604-559-7063

**Phone 2:** 778-658-5760

**Address:** 2008 Wall Street, Vancouver BC

### **Circle of Eagles Lodge Society (COELS) Head Office**

**Website:** <http://circleofeagles.com/>

**Email:** admin@circleofeagles.com

**Phone:** 604-428-7963

**Head Office Address:** 6520 Salish Drive, Vancouver BC

### **Helping Spirit Lodge Society**

**Location:** Vancouver

**Description:** Helping Spirit Lodge Society is the leading Indigenous women's organization in the Lower Mainland to alleviate family violence and enhance community wellness through a traditional, holistic approach. Our mission & vision are to provide safe, protective shelter to Indigenous women and children; holistic educational programs of enhancement, & support and advocacy to Indigenous peoples.

### **Programs & Services**

**Journey Home (Housing First):** Journey Home provides a range of support services and for male or female individuals and families to access and maintain permanent housing options, with a special focus on urban Indigenous peoples who are chronically or episodically homeless. The Journey Home program supports men and women in the Greater Vancouver Area in finding housing and staying housed. The program operates using the Housing First Model – there are no housing readiness conditions required. Once housing is obtained, then wrap-around services are provided to the clients. The program provides the following specific services:

- One-on-one case management;
- Assessment of housing needs while providing several layers of housing support;
- Connection with community resources, services and referrals;
- Landlord and tenant information, ongoing support and mediation;
- Cultural, recreational and educational connections;
- Access to educational and employment support, as well as life-skills development;
- Emergency living expenses and housing support funds for eligible housing first participants.

**Eligibility:** The program operates using the "Housing First" model – there are no housing readiness conditions required.

**Phone:** 604-401-7781

**Email:** journeyhome@hsls.ca

**Address:** 3965 Dumfries Street, Vancouver BC

**Kingsway Sierra (Women's Housing):** HSLs manages Kingsway Sierra as a mixed-market rental facility, with priority social housing for Indigenous women at risk of homelessness, and male or female clients who are episodically or chronically homeless.

**Eligibility:** If you are an applicant being considered for a unit or a current HSLs tenant, you are required to provide proof of income and/or assets in order to determine your eligibility for subsidy assistance as well as your Tenant Rent Contribution.

**Website:** <https://hsls.ca/kingsway-sierra/>

**Phone:** 604-874-6629

**Email:** [reception@hsls.ca](mailto:reception@hsls.ca)

**Additional programs & services:** Life-skills Training Program, Wellness Centre, Helping Spirit Lodge Transition House (first-stage transition house for women & children), Spirit Way (second-stage residential program for women & children).

**Service area:** Greater Vancouver area.

**Website:** <https://hsls.ca/>

**Email:** [reception@hsls.ca](mailto:reception@hsls.ca)

**Phone:** 604-874-6629

**Address:** HSLs Head Office, 3965 Dumfries Street, Vancouver BC

### **Lu'ma Native Housing Society**

**Location:** Vancouver

**Description:** Lu'ma Native Housing Society was incorporated in 1980 to provide affordable housing to Aboriginal families and individuals with low to moderate income. The Society currently owns and operates an affordable housing portfolio of just under 500 units of housing. Though our primary focus is to build, own and operate affordable housing, we have evolved as a Society and now provide a broad range of services that improve social determinants of health such as: Lu'ma Medical Centre; the Aboriginal Patients' Lodge; Community Voice Mail; the Aboriginal Children's Village; and Aboriginal Youth Mentorship & Housing Program.

### **Programs & Services**

**Lu'ma Native Housing (Aboriginal Housing Management Association):** We encourage applicants to apply to as many affordable housing providers as you can as early as you can. There are dozens of affordable housing societies and hundreds of affordable housing buildings in the Greater Vancouver Regional District. There are many individuals and families on Lu'ma's waitlist for housing with subsidy. People often wait many years before obtaining subsidized housing.

**Eligibility:** To apply for housing with Lu'ma Native Housing Society at least fifty percent (50%) of the applicant's family must be of Aboriginal ancestry. This includes First Nations, Aboriginal, Inuit and Métis persons who may be status or non-Status. Eligibility is evaluated on an individual basis through assessment of income, family size, health, current housing conditions, student status etc.

**Website:** <http://lnhs.ca/>

**Phone:** 604-876-0811

**Lu'ma Aboriginal Youth Mentorship:** Our mandate to provide Aboriginal youth with mentorship and housing and to support the transition from foster care to adulthood. We strive to connect our youth to community and adult allies and be the extended family that our youth often do not have. It is of utmost importance that our program delivery be made up of youth-driven initiatives that are both flexible and adaptable to the current needs of the youth we are working with, both in group work and through each youth's individual plan. We meet over 120 times a year in workshops, field trips and one-to-one mentorship sessions to build community connections both Aboriginal and non-Aboriginal assisting each youth in 12 key development areas.

**Website:** <http://lnhs.ca/aboriginal-youth-mentorship/>

**Phone:** 604-558-5566

**Address:** 2986 Nanaimo Street, Vancouver BC

**Lu'ma Medical Centre:** We strive for excellence in culturally integrated primary health care that is accessible for families. We provide the conditions urban Indigenous peoples need to improve their health.

**Website:** <http://lnhs.ca/luma-medical-centre/>

**Eligibility:** Currently we are not able to accept new patients and there is a waitlist.

**Phone:** 604-558-8822

**Address:** 2970 Nanaimo Street, Vancouver BC

**Lu'ma Community Voice Mail (CVM):** Lu'ma Native Housing Society is proud to present Community Voice Mail in Canada – launched in Vancouver in 2010. We provide local phone numbers with voicemail to people who are homeless &/or phoneless, giving them the tool they need to connect to job, housing, social service opportunities and to stay in touch with their family.

**Contact:** Colin Sanderson, CVM Project Manager

**Address:** 2960 Nanaimo Street, Vancouver BC

**Phone:** 604-876-0811

### **Battered Women's Support Services (BWSS)**

**Location:** Vancouver

**Description:** Battered Women's Support Services provides education, advocacy, and support services to assist all women in its aim to work towards the elimination of violence and to work from a feminist perspective that promotes equality for all women.

### **Programs & Services**

**Indigenous Women's Program:** BWSS Indigenous Women's Program offers direct services through Elders, ceremonial people, talking circles, a women's hand drum group, and pipe ceremony, sweat Lodge ceremony, cold-water baths, and Grandmother Moon ceremonies to our Indigenous sisters accessing our services, as a way of healing. We also offer Stopping the Violence counselling, outreach, crisis intervention and a variety of support groups.

**Additional services:** Counselling, support groups, individual safety plans, accompaniment to court, crisis line, legal advocacy and law reform, strategic interventions training, victim services.

**Referrals:** Self-referrals are welcome.

**Website:** <https://www.bwss.org/>

**Service area:** We are Vancouver-based but assist women from all over BC.

**Intake Phone:** 604-687-1867

**Toll Free:** 1-855-687-1868

**Phone:** 604-687-1868

**Email:** [information@bwss.org](mailto:information@bwss.org)

**Address:** P.O. Box 21503, 1424 Commercial Drive, Vancouver BC

### **UBC Indigenous Community Law Clinic**

**Location:** Vancouver, Downtown Eastside

**Description:** The Indigenous Community Legal Clinic is located in the Downtown Eastside on traditional, ancestral, and unceded Coast Salish territories, and exists for two purposes: first, to provide free legal services to the Indigenous community and second, to provide legal education to Allard School of Law students. By participating in the ICLC program, students interested in advocacy, social justice and Indigenous peoples can gain practical experience and make a meaningful contribution to a historically underserved and marginalized community. The ICLC provides students with the opportunity to gain practical hands-on experience managing client files and making court appearances.

**Programs & Services:** The Indigenous Community Legal Clinic provides free legal representation for those persons who qualify for legal assistance and have a legal issue that falls under the jurisdiction of the British Columbia provincial courts. Please note we do not provide full legal representation in Supreme Court matters. Examples of cases dealt with at the ICLC include, but are not limited to:

- administrative and civil law matters
- criminal matters
- Aboriginal law/Indigenous legal issues
- family law matters
- child protection
- human rights complaints
- letters of administration
- police complaints
- divorce assistance (in limited and specific circumstances)

**Eligibility:** Legal services provided by the ICLC are provided to those persons who self-identify as Indigenous persons and who qualify financially for legal assistance, if at the time of application, the ICLC has the resources needed to assist the client. Clients may be asked in confidence to provide the ICLC with information about their income and assets to determine whether the client is eligible.

**Website:** <http://www.allard.ubc.ca/iclc/indigenous-community-legal-clinic>

**Phone:** 604-822-1311

**Toll-free:** 1-888-684-7874

**E-mail:** iclc@allard.ubc.ca

**Address:** 148 Alexander Street, Vancouver BC

### **Crabtree Corner Community Resource Centre (YWCA)**

**Location:** Vancouver Downtown Eastside

**Description:** Crabtree Corner houses a range of programs and services under one roof to help marginalized women and families living in Vancouver's Downtown Eastside feel healthier, more connected and empowered to make positive choices. From transitional housing for expecting and new mothers with substance use issues to child care, parenting programs, a community kitchen and violence prevention, Crabtree meets women and families where they're at, providing them with the support to move forward in life.

### **Programs & Services**

**Crabtree Corner Transitional Housing:** Without a stable place to live, it's hard to move forward in life. Crabtree Corner offers 12 units of transitional housing for parenting and pregnant women who are overcoming substance use issues. Pregnant women can stay for up to nine months after giving birth, and mothers trying to regain custody of their children can stay for up to 12 months.

**Contact:** Debora Carter, Homeless Prevention Worker

**Referrals:** Call for more info.

**Phone:** 604-216-1652

**Additional programs & services:** Early Learning and Child Care Centre, Single Mothers' Support Groups, Nobody's Perfect Parenting, Family Support Program, FASD Key Worker Program, more.

**Website:** <https://ywcavan.org/programs/crabtree-corner>

**Service area:** Vancouver

**Phone:** 604-216-1650

**Address:** 533 East Hastings Street, Vancouver BC

### **Aboriginal Front Door Society**

**Location:** Vancouver & Vancouver Downtown Eastside

**Description:** The Aboriginal Front Door Society is a culturally safe, peer-designed non-judgmental place for Aboriginal peoples and their friends and family in the Downtown Eastside. We create hope and offer support through Aboriginal cultural traditions, caring and acceptance. We are a meeting place and a drop-in centre with a welcoming environment, providing opportunities to learn more about Aboriginal peoples and culture. When necessary, we can also offer other services, such as serving as a crisis centre, brokering long-term and specialty trauma counselling, and doing court accompaniments.

**Referrals:** n/a

**Website:** <http://www.abfrontdoor.com/home>

**Service area:** Vancouver & Vancouver Downtown Eastside

**Phone:** 604-697-5662

**Email:** [info@abfrontdoor.com](mailto:info@abfrontdoor.com) **Address:** 384 Main Street (off Hastings Street), Vancouver BC

**Metro Vancouver Indigenous Services Society (MVISS)**

**Location:** Vancouver

**Description:** MVISS provides culturally appropriate healing programs to address substance use and trauma. We believe in a healing continuum for Indigenous communities affected by generations of disruptive policies and practices. MVISS provides culturally diverse support services, creating a safe & caring environment for people to connect with self and community. We strive to help people in healing their trauma and achieving physical, mental, emotional & spiritual wellbeing that is grounded in Indigenous wisdom and resilience. Our services include:

- Group healing facilitation aimed at addressing underlying root causes;
- Individual and family counselling;
- Culturally-based & trauma-informed practice;
- Linkages and referral support to detox, daytox, residential treatment, BC Mood Disorder clinics, and other supportive agencies;
- Group work in areas such as: sexual abuse, grief and loss, historical trauma, residential school impacts, psychodramatic bodywork, and more;
- Outreach, community development and capacity-building;
- Safe space for community healing activities, such as 12-step groups;
- Access to Elders, cultural workers and Knowledge-keepers;
- Youth-targeted services with a life-span approach and a wrap-around structure;

**Referrals:** One does not need to be referred to our services; self-referral is common. An intake form must be filled out and is available on our website or by request (see contact info below).

**Website:** <http://www.mviss.ca/>

**Service area:** Services are free of cost and are open to Vancouver, North Vancouver & Richmond residents of Indigenous decent.

**Phone:** 604-255-2394

**Email:** [intake@mviss.ca](mailto:intake@mviss.ca)

**Address:** Suite #100, 2732 East Hastings Street, Vancouver BC

**Aboriginal Youth Empowerment Program - Broadway Youth Resource Centre (BYRC)**

**Location:** Vancouver

**Description:** The BYRC is a one-stop youth centre that provides a wide range of social, health, education, employment, and life-skills services to youth. It is a multi- service and multi-agency hub with a range of services for youth all under one roof.

**Programs & Services**

**BYRC Aboriginal Youth Empowerment Program:** The Aboriginal Youth Empowerment Program provides emotional support, outreach, cultural connections, resource information and referrals to Aboriginal-identified youth who have been victims of crime and trauma. The program features:

- Emotional support, counselling, and referrals;
- Prevention/intervention programming;
- Cultural awareness and connections;

- Youth and community engagement;
- Help navigating the judicial system: we can accompany youth attending legal matters, court dates, probation, police, and family matters.

**Eligibility:** Aboriginal-identified youth ages 13 through 24.

**Referrals:** Referrals can be made by individuals or service providers. Please contact us by email, phone or in person.

**Website:** <https://pcrs.ca/our-services/aboriginal-youth-empowerment-program/>

**Service area:** Metro Vancouver

**Phone:** 604-709-5720

**Email:** [byrc@pcrs.ca](mailto:byrc@pcrs.ca)

**Address:** 2455 Fraser Street, Vancouver BC

### **Kwayatsut - Youth Housing Program**

#### **Broadway Youth Resource Centre & Vancouver Native Housing Society**

**Location:** Vancouver

**Description:** Kwayatsut youth housing is a two-year supported-housing program. Kwayatsut is a partnership between Pacific Community Resources Society and Vancouver Native Housing that provides housing to 30 youth in a supported environment. *Kwayatsut* (K-why-ah-sote) is from the Coast Salish language and holds the meaning of seeking one's power or spirit quest.

Program participants will receive the support of a Broadway Youth Resource Centre (BYRC) housing worker to help them meet their housing, personal, and life-skills goals, and they will be assisted in transitioning to their next phase of housing when their time in the program ends.

**Eligibility:** Our program offers ten suites for Aboriginal youth aged 17-24; ten suites for LGBTQ2S youth aged 17-24); and ten suites for youth under the age of 19 who are in the care of the Ministry of Children and Family Development.

**Application:** Applicants must fill out a BYRC housing program application form. Selected candidates will be interviewed by a panel of BYRC and BC Housing staff members before being accepted into the program. Generally, there is a one-to-two-year waiting period. The waitlist is normally opened for three months at a time. See the Pacific Community Resources Society website (listed below) for the application and the waitlist.

**Website:** <https://pcrs.ca/service-types/housing/> (Note: click on the "Vancouver Youth Housing Program" tab).

**Service area:** Our clients generally live in Vancouver but we can also support out-of-town youth who have previously lived in the city.

**Contact:** Kwayatsut Youth Housing Program Supervisor

**Phone:** 604-709-5720

**Email:** n/a

**Address:** 2465 Fraser Street, Vancouver BC

### **Urban Native Youth Association (UNYA)**

**Location:** Vancouver

**Description:** Urban Native Youth Association (UNYA) is the centre of Indigenous youth excellence, supporting youth on their journeys by amplifying and celebrating their voices. We

recognize that a one-size-fits-all approach does not work best for our youth. The philosophies of two-eyed seeing, culture as therapy, trauma-informed care, harm reduction, and person-centred care provide a framework that shapes all decisions in how we interact with and respond to youth across programs. Urban Native Youth Association (UNYA) was formed in 1988 to address concerns facing Indigenous youth, at a time when growing numbers of young people began leaving reserves for the city. Thirty years later, young people continue to arrive in Vancouver with few job skills, minimal training or education, and little or no knowledge of where to go for help. UNYA is meeting these needs by providing a wide range of services, resources, and opportunities that support Vancouver's Indigenous youth to excel. Today, UNYA delivers 20+ programs, with 175+ volunteers, 100 staff, and more than 300 community partners.

### **Programs & Services**

**Native Youth Health & Wellness Centre (UNYA):** UNYA's Native Youth Health and Wellness Centre (NYHWC) is a youth clinic providing culturally-relevant, welcoming, accessible health and wellness services to Indigenous youth from ages 12 to 30. (Note: some programs are only open to youth age 25-30 on a case-by-case basis – call for more information). Our youth clinic is a safe, accessible health centre, where you can feel comfortable accessing services and programs that support your physical, mental, emotional, and spiritual health. At the Native Youth Health and Wellness Centre, you can access the services and support of our Nurse Practitioner, Clinical Counsellors, Elders, and Registered Midwives.

**Referrals:** All services, programming, and resources at our youth clinic are free. You can access services by appointment or drop-in, and you are always welcome to stop in and learn more about what we offer and how we can support you. Family, community members, or other service providers are welcome to accompany you to make an initial introduction to the clinic.

**Website:** <https://unya.bc.ca/programs/native-youth-health-wellness-centre/>

**Phone:** 604-253-5885

**Email:** [nativeyouthwellness@unya.bc.ca](mailto:nativeyouthwellness@unya.bc.ca)

**Address:** 1640 East Hastings Street, Vancouver BC

**Mediation Program (UNYA):** The Mediation Program empowers Indigenous youth ages 13 to 18 by offering the support and resources you need to positively resolve conflicts or misunderstandings in your life. Our clinical counsellor works with you, and others in your life (identified by you), to encourage and facilitate discussions so that you can find solutions to problems before they become crises. When you are involved in a disagreement or conflict with others in your life, mediation offers you the opportunity to meet face-to-face in a safe and neutral place. The foundation of the mediation program is teaching positive communication and problem-solving skills. With this foundation, we facilitate conversations that can help you stay at or return home, remain in school or training, and positively interact with your family, friends, and peers.

**Referrals:** This is a voluntary program for Indigenous youth ages 13 to 18. You can self-refer or be referred by someone else, as long as you are aware of and agree to the referral. Family members can also directly access the support and resources of this program, to work with our counsellor on issues affecting Indigenous youth in their lives.



**Website:** <https://unya.bc.ca/programs/mediation-program/>

**Phone:** 604-868-0062

**Email:** [mediation@unya.bc.ca](mailto:mediation@unya.bc.ca)

**Address:** 1618 East Hastings Street, Vancouver BC

**Young Bears Lodge (UNYA):** Young Bears Lodge is a culturally-based, holistic healing lodge for Indigenous youth looking to make changes to their relationship with drugs or alcohol. Young Bears Lodge is a live-in program, with five spots for Indigenous youth of all genders, ages 13 to 18. You may choose to stay in the program for between one and four months, depending on your needs and goals. We recognize that everyone is unique, and that you come to Young Bears Lodge with your own strengths, knowledge, skills, preferences, goals, and barriers. We also know that you are the expert in your own life, and are knowledgeable, responsible, and capable of making good choices. Because of this, we provide you with support and resources that are individualized, with programming and services that are designed to adapt and support different needs.

**Referrals:** Young Bears Lodge serves Indigenous youth ages 13 to 18. You can self-refer to the program, or be referred by your family, or agencies within the Vancouver Coastal Health Authority region, as long as you are aware of and receptive to the referral.

**Website:** <https://unya.bc.ca/programs/young-bears-lodge/>

**Phone:** 604-322-7577

**Email:** [ybl.intake@unya.bc.ca](mailto:ybl.intake@unya.bc.ca) **Address:** 1618 East Hastings Street, Vancouver BC

**Clinical Counsellors (UNYA):** Our counsellors will help you recognize and positively deal with issues affecting your mental wellbeing. This could be anything affecting the way you think, feel, or act. The support our counsellors provide is non-judgmental, and can help you with handling stress, making decisions, and dealing with issues related to drugs, alcohol, relationships, family, friends, gender identity, sexuality, or with anything else that you're struggling with. They will take into account your own personal needs and goals, in a way that's culturally relevant to you. Our counsellors also run group sessions and workshops, at UNYA and with other community organizations. These cover a wide range of topics, including substance use, healthy relationships, parenting, and mental health.

**Referrals:** UNYA's clinical counsellors offer individual counselling to Indigenous youth ages 13 to 24. Call or email us to make an appointment, through the contact info below. Our intake counsellor works on Mondays, and will respond to your message and connect you with a counsellor as soon as possible. We also have counselling drop-in hours at the Native Youth Health and Wellness Centre - see our calendar on the programs page for drop-in hours. Other people can refer you to our counsellors (for example, a parent, guardian, family member, or youth worker), as long as you are aware of and agree to the referral.

**Website:** <https://unya.bc.ca/programs/alcohol-drug-counsellors/>

**Phone:** 604-253-5885

**Email:** [link.counsellor@unya.bc.ca](mailto:link.counsellor@unya.bc.ca)

**Address:** 1618 East Hastings Street, Vancouver BC

**Aboriginal Youth Safehouse (UNYA):** UNYA's Aboriginal Youth Safehouse (ASH) is a voluntary, short-term, live-in program for youth ages 16 to 18 who do not have a safe place to stay. ASH is a supportive, non-judgmental place where you can focus on your own goals and work towards making positive change. At ASH, we work to build community around you, to offer you more stability and access to support. Our youth workers will connect you to resources, help you with goal planning, and help you move on to safe, stable, long-term housing, with new connections to community resources for ongoing stability and support.

**Referrals:** UNYA's Aboriginal Youth Safehouse is open to youth ages 16 to 18 of all backgrounds who do not have a safe place to stay. We accept referrals from youth or from service providers 24 hours a day, seven days a week.

**Website:** <https://unya.bc.ca/programs/aboriginal-youth-safehouse/>

**Phone:** 1-877-223-4321

**Email:** [safehouse.manager@unya.bc.ca](mailto:safehouse.manager@unya.bc.ca)

**Address:** 1618 East Hastings Street, Vancouver BC

**UNYA Kinnections Mentoring Program - Ages 16 to 19:** UNYA's Kinnections Mentoring Program matches Indigenous youth ages 16 to 19 with trained volunteer mentors. Our mentors help you realize your strengths, work towards your goals, and build your confidence and independence. Your mentor will be a supportive, caring, and stable role model, advocate, and friend, who can help you with setting goals and obtaining the life-skills you'll need as an adult. Mentorship in the Kinnections program is an opportunity to form a trusting relationship with a non-judgmental, encouraging adult who you can talk to, try new activities with, and go to for advice. Your mentor can also provide support as you transition to living independently as an adult.

**Eligibility & Referrals:** You can identify your own mentor, or we can connect you with a volunteer through the program. To participate in this program, you must be willing to commit to meeting for two to four hours per week for at least one year. Indigenous youth ages 16 to 19 can self-refer or be referred by someone else, as long as you are aware of and receptive to the referral. You'll be matched with a mentor based on need, interests, and overall fit. Priority is given to Ministry of Children and Family Development (MCFD) referrals.

**Website:** <https://unya.bc.ca/programs/kinnections-program/>

**Phone:** 604-329-8249

**Email:** [kinnections@unya.bc.ca](mailto:kinnections@unya.bc.ca)

**Address:** 1618 East Hastings Street, Vancouver BC

**UNYA Mentorship Program - Ages 12 to 15:** UNYA's Mentorship Program matches Indigenous youth ages 12 to 15 with trained volunteer mentors. Participating in the Mentorship Program is an opportunity to form a trusting relationship with a non-judgmental, encouraging adult who you can talk to, try new activities with, and go to for advice. Our mentors help you realize your strengths, work towards your goals, and build your confidence and independence. Your mentor will be a supportive, caring, and stable role model, advocate, and friend, who can help you with making positive choices and changes. Volunteer mentors are thoroughly screened and trained before being matched with youth, and throughout the mentorship. Trainings cover topics such as life-skills coaching, conflict resolution, mental health, healthy boundaries, prevention of

sexual exploitation, cultural awareness, substance abuse/misuse, and other important areas that may impact Indigenous youth.

**Eligibility & Referrals:** To participate in this program, you must be willing to commit to meeting your mentor for two to four hours per week for at least one year. Indigenous youth ages 12 to 15 can self-refer or be referred by someone else, as long as youth are aware of and receptive to the referral. Youth and mentors are matched based on need, interests, and overall fit. Priority is given to MCFD referrals (through the MCFD Youth Program Referral Form).

**Website:** <https://unya.bc.ca/programs/mentorship-program/>

**Phone:** 604-868-0632

**Email:** [mentorship@unya.bc.ca](mailto:mentorship@unya.bc.ca)

**Address:** 1618 East Hastings Street, Vancouver BC

### **Warriors Against Violence Society**

**Location:** Vancouver

**Description:** Warriors Against Violence is committed to helping Indigenous families unlearn abusive and violent behaviors and reclaim their traditional values of equality, honor and respect for themselves and others. We believe there is a need to restore the traditional Indigenous values of honour, respect and equality. The Circle of Life includes elders, life-givers, men, and youth. All have a right to live in non-violent families and communities. WAV began as a program for abusive Aboriginal men. Today, we provide services for men, women, families and youth. The organization has been in operation since August, 1998.

**Programs & Services:** The Warriors Against Violence Society (WAVS) currently delivers adult family group sessions based on intervention and prevention of family violence. We meet twice a week: Monday nights are devoted to learning psychosocial tools for change in co-ed groups. On Thursday, men and women form separate sharing circles, where participants can share their stories and gain positive feedback and support from others. WAVS is a unique program in that we follow a model that includes cultural teachings. By examining the pain of the past and applying the tools provided, participants have an opportunity for a better quality of life.

**Eligibility & Referrals:** The sessions are open to anyone seeking help with unhealthy relationships, whether you are the victim or the abuser. You just have to show up. Everything is kept confidential in the circles, which are a safe place to share.

**Website:** <http://wav-bc.com/>

**Facebook:** <https://www.facebook.com/Warriors-Against-Violence-Society-114052005349701/>

**Phone:** 604-255-3240

**Email:** [warriors@kiwassa.ca](mailto:warriors@kiwassa.ca)

**Address:** Kiwassa Neighbourhood House 2425 Oxford Street, Vancouver BC

### **HAVE Culinary Training Society**

**Location:** Vancouver Downtown Eastside

**Description:** HAVE provides a community that transforms lives by empowering homeless and disadvantaged men, women and families to achieve self-sufficiency through life skills, job training and employment in the food service industry. We empower each individual to achieve their highest potential by restoring hope, giving respect, nurturing self-confidence, granting trust, and creating opportunity. Our mission is to help reduce unemployment in Vancouver's

Downtown Eastside and surrounding communities by providing both occupational and life-skills training to people who face various barriers and challenges in life so they may be then placed into stable employment.

### **Programs & Services**

**Eight-Week Culinary Training Program:** Struggling to find stable employment because you face challenges with a physical disability, mental health, poverty, addiction or homelessness? We can help you. HAVE works closely with local restaurants, cafes and hotels to provide work opportunities for our program graduates. Over 75% of our students gain steady employment in the tourism and hospitality industry within days of completing the program.

**ITA Professional Cook 1 Program:** Full-time accredited 28-week culinary training program for students to receive their Professional Cook 1 certification recognized by the Industry Training Authority (ITA). This program includes classroom lessons and testing beyond our regular 8-week program. It is the first level towards earning the Red Seal certification. At HAVE, we offer the program at no cost to our students.

**Intake & Eligibility:** Come down to 374 Powell Street in Vancouver between 8am and 2pm to meet with our Counsellor & Job Developer. Intake is ongoing and classes start each Monday.

**Website:** <https://www.have-cafe.ca/>

**Phone:** 604-696-9026

**Email:** [info@have-cafe.ca](mailto:info@have-cafe.ca)

**Address:** 374 Powell Street, Vancouver BC

### **Raven Song Community Health Centre**

**Location:** Vancouver

**Description:** Raven Song Community Health Centre offers a range of health care services for people of all ages. We provide public and community health services, mental health and addiction services, speech therapy, home health services, youth health services. Nutrition services include public health dietitian, home health dietitian, and ambulatory nutrition care. The centre works with community organizations and health care providers, such as your family doctor, to keep you and your community healthy.

**Intake & Eligibility:** Requirements vary for each service or department. See the website or call.

**Website:** [http://www.vch.ca/locations-services/result?res\\_id=1365](http://www.vch.ca/locations-services/result?res_id=1365)

**Phone:** 604-709-6400

**Address:** 2450 Ontario Street, Vancouver BC

### **Vancouver Native Health Society**

**Location:** Vancouver Downtown Eastside

**Description:** VNHS quickly grew from its start as an after-hours medical clinic in order to provide services and programs to meet the needs of a client base struggling with overlapping social challenges and concurrent health issues such as substance abuse, mental health, chronic disease, homelessness and poverty. Due to the increasing demand for our services, we have expanded tremendously in all service delivery. Today, VNHS delivers comprehensive medical, counselling and social services generally to Vancouver's Downtown Eastside Indigenous community.

## **Programs & Services**

**Vancouver Native Health Society Medical Clinic:** The medical clinic is the gateway for most people who seek life changing help from VNHS and as such, is a vital part of the organization. We are a multidisciplinary comprehensive care clinic responding to the needs of our Indigenous and non-Indigenous community. Our experience has shown that providing integrated, innovative and comprehensive health care can improve patient acceptance of care and treatment outcomes.

**Intake & Eligibility:** Although we care for many non-Indigenous patients, we are the only clinic in the Downtown Eastside that specifically focuses on the needs of Indigenous peoples. We also see children on Wednesday afternoons and youth on Wednesday evenings. You are welcome to drop by the clinic to determine if we are able to provide you with medical care.

**Website:** <http://www.vnhs.net/programs/medical-clinic>

**Phone:** 604-255-9766

**Email:** [clinicmoa@shawbiz.ca](mailto:clinicmoa@shawbiz.ca)

**Address:** 449 East Hastings Street, Vancouver BC

**Mmooooooke Sii Yea Ya (MSNYY) All My Relations Elders Program:** The impacts of colonialization, inter-generational and ongoing traumas have left many with a negative or absent connection to their Indigenous community or cultural identity. Cultural identity and affiliation have been associated with positive mental health and substance misuse outcomes and the ability to get through life challenges for Indigenous Peoples. Our services and activities include:

- One to one visit with an Indigenous Elder; access to healthcare providers; access to Indigenous ceremony (sweat lodge, burning ceremony, seasonal feasts, etc.); therapeutic listening; advocacy; and referrals to many forms of health and social services, including detox centers, alcohol and drug counselling, housing support, as well as VNHS daycares, VNHS medical clinic.

**Intake & Eligibility:** The Cultural Teaching Circle is every Thursday from 2- 4pm at VNHS (upstairs). All are welcome and food and refreshments are always provided.

**Website:** <http://www.vnhs.net/programs/all-my-relations-elders-program>

**Contact:** Elder's Program Coordinator

**Phone:** 604-254-9949 Extension 232

**Email:** [elders.coord@vnhs.net](mailto:elders.coord@vnhs.net)

**Address:** 449 East Hasting Street, Vancouver BC

**Additional Programs & Services:** Family Violence Intervention Program, Dental Clinic, more (see website).

**Phone:** 604-254-9949

**Email:** [admin@vnhs.net](mailto:admin@vnhs.net)

**Address:** 449 East Hastings Street, Vancouver BC

**Sheway (Pregnant Women & Substance Use)**

**Location:** Vancouver Downtown Eastside

**Description:** Sheway's program model is based on the recognition that the health of women and their children is linked to the conditions of their lives and their ability to influence these conditions. Services are provided in response to the needs of pregnant and parenting women. Sheway provides comprehensive health and social services to women who are either pregnant or parenting children less than 18 months old and who are experiencing current or previous issues with substance use. The program consists of prenatal, postnatal and infant health care, education and counselling for nutrition, child development, addictions, HIV and Hepatitis C, housing and parenting. Sheway also assists in fulfilling basic needs, such as providing daily nutritious lunches, food coupons, food bags, nutritional supplements, formula, and clothing.

**Intake & Eligibility:** Self-referrals are accepted. All of our clients are pregnant and struggle with substance use. We partner with YWCA Crabtree to provide housing for our clients.

**Website:** <http://www.vnhs.net/programs/sheway>

**Phone:** 604-216-1699

**Email:** [sheway.sheway@vch.ca](mailto:sheway.sheway@vch.ca)

**Address:** 533 East Hastings Street, Vancouver BC

### **Vancouver Native Housing Society (VNHS)**

**Location:** Vancouver

**Description:** VNHS was founded in 1984 and currently manages a portfolio of 19 buildings and nearly 900 units. VNHS works in partnership with federal and provincial government agencies to subsidize tenant rent contributions and achieve affordability for individuals and families with low incomes. Although our original and ongoing mandate is to prioritize the housing needs of the urban Indigenous community, we have expanded our operations to include housing solutions for non-Indigenous families and individuals, seniors, youth, women at risk, persons living with mental illness, as well as those who are homeless or at-risk of becoming homeless. Recognizing that providing housing alone is not enough, some VNHS buildings include on-site support services. In all of our housing developments, we strive to help connect our tenants to all available resources in the community when needed.

**Eligibility:** Applicants must be 19 years or older and have a Total Household Income at or below the Housing Income Limits (HILs) set by BC Housing. Some of our housing is specifically designated for peoples of Indigenous ancestry (applicable to applicant, spouse and/or dependents). Applications for many of our units are now directed through BC Housing. Call or visit our website for more information.

**Website:** <https://vnhs.ca/>

**Phone:** 604-320-3312

**Email:** [info@vnhs.ca](mailto:info@vnhs.ca)

**Address:** Head Office, 1726 East Hastings Street, Vancouver BC

### **A.C.C.E.S.S. / BladeRunners (Aboriginal Community Career Employment Services Society) Indigenous Skills and Employment Training (ISET) Program**

**Location:** Offices throughout the Lower Mainland

**Description:** ACCESS offers customized employment and training services designed specifically to provide members of the Lower Mainland urban Aboriginal community with the education and skills to compete equally and effectively in today's job market. ACCESS delivers an

assortment of training, counselling, support and financial services designed to help members of the urban Aboriginal community overcome employment barriers that may stand in the way of success and self-sufficiency.

### **Programs & Services**

**Employment Assistance (A.C.C.E.S.S.):** Employment Assistance Service sites are typically the first point of contact between ACCESS and our urban Aboriginal clients. ACCESS has four Employment Assistance Service offices located across Metro Vancouver, each strategically located to ensure accessibility for our urban Aboriginal clients. Locations include Vancouver, ACE Downtown East Side, East Vancouver, and Surrey. ACCESS Employment Assistance Service offices include:

- ACCESS Employment Centre
- Aboriginal Connections to Employment
- UNYA Native Youth Learning Centre
- Aboriginal Training & Employment Cooperative (ATEC)

**Phone:** 604-251-7955

**Website:** <http://eas.accessfutures.com/contact/>

**Address:** Suite 110 – 1607 East Hastings Street, Vancouver BC

**BladeRunners (A.C.C.E.S.S.):** In a fast-paced construction industry, employers need trained, ready-to-work people that you can count on to be there. You are constructing more than a building; you are building a team. Since 1994, BladeRunners has helped construction contractors fill entry-level positions with motivated young people. Employers have discovered these at-risk youth ages 15-30 will succeed if given the opportunity. After two years, 80% remain in the construction trades with 30% continuing on to journeyperson status or entrepreneurship. When you hire BladeRunners youth, they arrive at work with basic safety certification and rain gear, and a willingness to work hard.

**Phone:** 604-913-7933

**Website:** <http://www.accessfutures.com/bladerunners/>

**Address:** Suite 108 – 100 Park Royal, West Vancouver BC

**A.C.C.E.S.S. Trades :** ACCESS Trades was established to increase training and apprenticeship opportunities in the urban Aboriginal community. Our services are specifically designed for men and women interested in entering into apprenticeship training and becoming certified in one of the trades. ACCESS Trades works closely with the Industry Training Authority (ITA) of BC to provide Aboriginal apprentices with the training and support they need for success. We have established partnerships with government, training institutes, employers, trades organizations and community groups to provide our clients with industry certified training and connections to employment. Three apprenticeship counsellors are on staff to assist apprentices throughout the full term of their apprenticeship. Our apprenticeship counsellors currently monitor the progress of almost 400 Aboriginal apprentices and journey-people in over thirty different trades.

**Phone:** 604-922-4077

**Website:** <http://accesstrades.accessfutures.com/contact/>

**Address:** Suite 108 - 100 Park Royal, West Vancouver BC

**Essential Skills for Aboriginal Futures (A.C.C.E.S.S.):** Our vision is to deliver an innovative Essential Skills program to the Aboriginal Community through employer partnerships and customized training that supports employment success and retention.

- **Employer Partner Program:** An eight-week program that builds targeted foundational workplace Essential Skills identified for specific employment positions. Upon completion learners are provided interviews for prospective hires with the Employer Partner.
- **Employment and Training Competency (ETC):** An eight-week program designed to build up skills to a level where training or employment goals are achievable. Learners engage in a guided program where they identify their skill gaps and work on essential skills activities that elevate competency which supports success in training and/or employment goals.
- **Employment Essentials:** A two-week targeted, structured and supported program where learners gain job search skills that enable them to effectively tap into the workforce.
- **Employment Essentials Career Exploration:** A two-week career discovery program, where learners identify their career goals and make informed career decisions.
- **Phone:** 604-922-4077
- **Website:** <http://accesstrades.accessfutures.com/contact/>
- **Address:** Suite 108 - 100 Park Royal, West Vancouver BC

**Phone:** 604-521-5929

**Website:** <http://esaf.accessfutures.com/>

**Address:** Suite 201, 681 Columbia Street, New Westminster BC

**Admissions Criteria, Funding & Financial Support, and Eligibility & Referrals:** Each ACCESS program is different. Call or visit our website for more info.

**Current Training Programs:** See our Facebook pages, our website, or call.

**Service Area:** We serve urban Aboriginal clients throughout Metro Vancouver.

**ACCESS main website:** <http://www.accessfutures.com/>

**Phone (Main Office):** 604-913-7933

**Address:** Suite 108 – 100 Park Royal, West Vancouver, BC

### **Nisga'a Urban Local – Vancouver**

**Description:** The Vancouver Nisga'a Urban Local is recognized under the Nisga'a Constitution for the purpose of providing political representation for Nisga'a citizens living in Vancouver to NLG through the election of two Nisga'a Urban Local representatives. The Vancouver Txamiks Society is a society which is a corporate entity under provincial law, established for the administration of funds for services to be provided to the Nisga'a citizens in Vancouver.

**Phone:** 604-646-4944

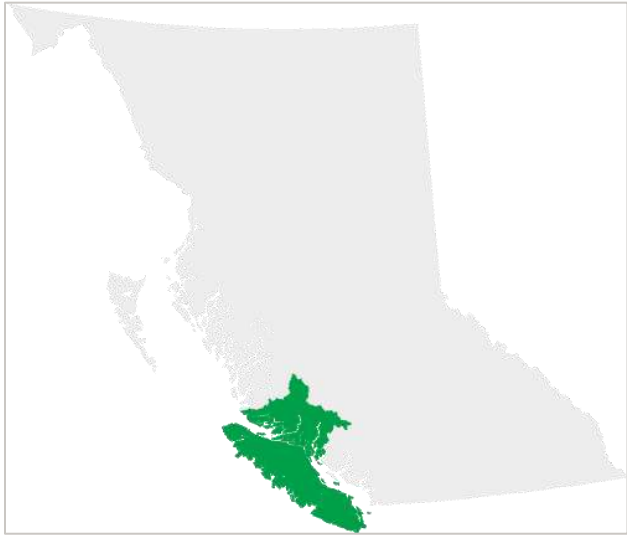


**Website:** <https://www.nisgaanation.ca/vancouver-nisgaa-urban-local>

**Address:** 3973 Dumfries Street, Vancouver BC

**See also:** Nisga'a Lisims Government Access to Justice Department

## 4 – Vancouver Island Region



### 1.1(a) Regional Programs & Services

#### **First Nations Health Authority / National Native Alcohol and Drug Abuse Programs:**

Kackaamin Treatment Centre (see Port Alberni)

‘Namgis Treatment Centre (see Alert Bay)

Tsow-Tun Le Lum Society Substance Abuse and Trauma Treatment Centre (see Lantzville)

#### **Indigenous Justice Strategy Programs:**

Ahousaht First Nation Chim-an-ah Justice Program (see Ahousaht / Maaqutusiis)

Alert Bay Community Justice Program (see Alert Bay / ‘Namgis First Nation)

Quwutsun Mustimuhw Restorative Justice Program (see Duncan / Cowichan Tribes)

South Island Wellness Society Indigenous Justice Program (see Saanichton / Tsawout First Nation)

#### **Native Courtworker and Counselling Association of British Columbia:**

Nanaimo Native Courtworker (see Nanaimo, serves South Coast region, including Nanaimo Provincial & Supreme Courts, Qualicum First Nation, Snuneymuxw First Nation, Snaw-Naw-As First Nation (Nanoose First Nation) and Chemainus).

Victoria & Colwood Native Courtworker (see Victoria, also serves Port Renfrew, and nine Southern Island First Nations communities: Tseycum, Pauquachin, Tsawout, Songhees, Esquimalt, Beecher Bay, Pacheedaht, Tsartlip and T’sou-ke)

Port Alberni Native Courtworker Program (see Port Alberni, also serves Tofino & Ucluelet Provincial Courts)

Duncan Native Courtworker (see Duncan, serves the area lying between Malahat to the South Ladysmith to the North, and Ditidaht to the West).

Campbell River Native Courtworker (see Campbell River, also serves Gold River)  
Port Hardy Native Courtworker (see Port Hardy)

### **Indigenous Courts - Provincial Court of British Columbia:**

Duncan First Nations Court

### **BC Association of Aboriginal Friendship Centres:**

Sacred Wolf Friendship Centre (see Port Hardy)  
Wachiay Friendship Centre (see Courtenay)  
Port Alberni Friendship Centre  
Tillicum Lelum Aboriginal Society (see Nanaimo)  
Hiiye'yu Lelum / House of Friendship (see Duncan)  
Victoria Native Friendship Centre

### **Aboriginal Housing Management Association:**

M'akola Housing Society (see Victoria)  
Tsawaayus / Rainbow Gardens / The Westcoast Native Health Care Society (see Port Alberni)

### **Indigenous Skills and Employment Training (ISET) Programs:**

BC Native Women's Association Indigenous Skills and Employment Training Program (serves all of BC, see Kamloops & T'kemlups te Secwépemc)  
Métis Nation British Columbia Employment & Training (see Nanaimo)  
Coast Salish Employment & Training Society (see Duncan)  
North Vancouver Island Aboriginal Training Society (see Campbell River, Alert Bay & Port Hardy)  
Nuu-chah-nulth Employment and Training Program (see Port Alberni)

## **1.1(b) Additional Programs & Services**

### **Addictions**

Teechuktl Mental Health & Quu'asa - Nuu-chah-nulth Tribal Council (serves all Nuu-chah-nulth people, see Port Alberni)

### **Health & Culture**

Teechuktl Mental Health & Quu'asa - Nuu-chah-nulth Tribal Council (serves all Nuu-chah-nulth people, see Port Alberni)

## **1.2 Programs & Services by City**

### **Ahousaht / Maaqutusiis**

**Ahousaht First Nation Chim-an-ah Justice Program**

**Indigenous Justice Strategy Program (Justice Canada & BC Corrections)**

**Location:** Ahousaht / Maaqutusiis

**Description:** *Chim-an-ah* can be translated as “making life better”. The Chim-an-ah Justice Program connects individual healing to the overall health and safety of the Ahousaht community. The program’s objectives include the reintegration of offenders; restoring and strengthening harmony between the offender and the community; and empowering the Ahousaht people to take responsibility for local justice issues, thereby keeping conflict resolution processes out of the mainstream justice system. Our justice program supports processes that integrate our traditional First Nation laws within the mainstream justice system and aims to reduce crime and incarceration rates among community members. Land-based healing is an important part of our program; our facilities include an island retreat where participants may spend time addressing underlying issues in a supportive and healing way. Potential client referrals are assessed by Chim-an-ah’s Community Consultative Group, which is made up of Elder, youth and community members.

### **Programs & Services**

**Adult Program:** Services include but are not limited to adult bail, probation and parole monitoring; adult diversion and alternative measures programming; restorative justice, healing & peacemaking circles; coordination of community work service; and facilitation of culturally relevant healing plans. Chim-an-ah assists with referrals of sexual offenders to a specialized program run by Nuuchahnulth Tribal Council.

**Youth Program:** Chim-an-ah assists with the healing plans and monitoring of young offenders under the supervision of the Youth Probation office of the Ministry of Children and Family Development. Additional services for youth include: extrajudicial sanctions and extrajudicial measures; restorative justice, peacemaking & healing circles; and supervision of community work service. In conjunction with our community partners, Chim-an-ah provides intervention and prevention programming & services to support youth and families.

**Criminal Courts Support:** Chim-an-ah’s Justice Worker and Youth Worker help clients navigate the criminal courts and law, including assistance with criminal court applications and referrals to the appropriate agencies. We hold healing circles, and promote cultural awareness of Ahousaht protocols and practices. Upon request, the Justice Worker and the Youth Worker can assist in providing Gladue information to the Courts.

**Additional Programs & Services:** Ceremony; Workshops (Grief & Loss, Communication), BC Corrections courses (Substance Abuse Management, Respectful Relationships, Living Without Violence, Thinking Leads 2 Change); Court-mandated courses (Parenting After Separation); Anger Management; Sweat Lodges; Prevention Activities; Interventions; Court Accompaniment; Referrals to Other Service Providers & Counsellors.

**Referrals:** Community, RCMP, BC Corrections, Crown Counsel, schools, Ministry of Children and Family Development, Provincial Courts, lawyers, Correctional Service of Canada.

**Website:** n/a

**Service area:** The program is open to the people of Ahousaht and anyone with a connection to the community. Each potential client referral is assessed by Chim-an-ah’s Community

Consultative Group. Outside requests for entry into Chim-an-ah's land-based retreat program are accepted on a case-by-case basis.

**Contact 1:** Marie Donahue, Justice Worker

**Phone:** 250-670-9558

**Email:** marie.donahue@ahousaht.ca

**Contact 2:** Barb Atleo, Justice Worker

**Phone:** 250-670-9558

**Contact 3:** Louie Frank Jr., Youth Worker

**Phone:** 250-670-9558

**Address:** Ahousaht Community Health Services, P.O. Box 91, Ahousaht BC V0R 1A0

**See also:** Native Courtworkers & Counselling Society of BC (Port Alberni); Coastal Family Resource Coalition; Nuu-chah-nulth Tribal Council – Teechuktl Mental Health (Port Alberni).

### **Alert Bay / 'Namgis First Nation**

#### **Indigenous Justice Strategy Program (Justice Canada & BC Corrections)**

**Location:** Alert Bay & 'Namgis First Nation

**Description:** Alert Bay Community Justice Program is community-driven and centered around ensuring people feel supported through their experience in the judicial or justice system. The program facilitates the resolution of issues, promotes healing and responsible decision-making, and strengthens families and the community by providing responsive, effective and holistic services in a non-judgmental manner. The program coordinates a number of committees and councils within the Whe-La-La-U community, including: the Whe-La-La-U Elders Justice Council, Whe-La-La-U Traditional Justice/Wellness Program and the Whe-La-La-U Youth Council. The overall mandate of Whe-la-la-U Area Council is to revive and restore traditional culture among the Kwakwaka'wakw community; assist with community healing through cultural restoration; and promote, build and maintain facilities for carrying out the above practices. The Alert Bay Community Justice Program also hosts a number of workshops and programs that support and provide resources for community members who wish to seek extra support and engagement.

#### **Programs & Services**

**Adult Program:** Services include but are not limited to adult bail, probation and parole monitoring; adult diversion and alternative measures programming; restorative justice, healing & peacemaking circles; coordination of community work service; and facilitation of culturally relevant healing plans.

**Criminal Courts Support:** Our Justice Worker will attend first appearance court with community members to help them navigate programs and services in court system (Native Courtworker, Duty Council, Legal Aid, Victims Services, etc.) This includes providing information on programs

and services available outside the courtroom and within the community (i.e. Friendship Centre, Healthy Relationships, Salvation Army, counselling services, and more).

**Gladue Report Support:** The Program will work with Gladue report writers when a community member (whether local or living outside the community) with any information pertinent to having a Gladue report prepared for the court.

**Referrals:** RCMP, Crown Council, BC Community Corrections (Probation Office), Judges/Courts, Elders, community members, and other agencies in the North Island.

**Website:** <http://www.namgis.bc.ca/portfolios/community-justice/>

**Service area:** Alert Bay, N'amgis, Quatsino Band, Whe-La-La-U Area Council members.

**Address:** Whe-La-La-U Area Council, P.O. Box 150, Alert Bay BC

**Contact 1:** Tamara Alfred, Indigenous Justice Coordinator

**Phone:** 250-974-5501

**Email:** [talfred@whelalau.ca](mailto:talfred@whelalau.ca)

**Contact 2:** Maria Robinson, Administrator

**Phone:** 250-974-5501

**Email:** [mrobinson@whelalau.ca](mailto:mrobinson@whelalau.ca)

### **'Namgis Treatment Centre**

#### **First Nations Health Authority / National Native Alcohol and Drug Abuse Program**

**Location:** Alert Bay / Cormorant Island

**Description:** Based on a foundation of our culture and traditions, and respect for individual choices and responsibilities, the mission of the 'Namgis Treatment Centre is to facilitate the emotional, mental, physical, and spiritual well-being of the people we serve. 'Namgis Treatment is a six-week program that allows participants to gain a better awareness of themselves.

**Programs & Services:** To meet the goals of this six-week program, a variety of themes are introduced. The program is designed to ensure maximum flexibility to meet client needs within theme areas. These theme areas include:

- Physiological and psychological effects of mood-altering substances.
- Family dynamics
- Historical influences on substance abuse
- Abstinence from alcohol and addiction as a way of life
- Spirituality
- Self-help programs for after treatment (e.g.: Alcoholics Anonymous, Narcotics Anonymous, Adult Children of Alcoholics)
- Self-awareness in the cycle of change

**Trauma:** This session introduces clients to the concept of trauma and its long- and short-term effects. During the six weeks, understanding trauma helps in context with the sessions on

grieving, suicide in the family, residential school, and family violence. Clients are provided with an opportunity to examine how unresolved trauma contributes to present day negative behavior and coping strategies. Steps to healing from trauma are examined with client input. Deeper issues of trauma are explored during one to one time or referred to Mental Health Services.

**Referrals:** Self-referrals are not accepted. Referrals can be made by family physicians, alcohol and drug counsellors, social workers, and other designated agencies.

**Admissions Criteria:**

Age: 19 and up

Length: 6-week

Opioid Replacement Therapy: No

Family Program: No

Couples Program: No

Gender: Co-ed; Women-only and Men-only

Pregnant: No

Alcohol/Substance Free: 14 days

**Note:** Client must have no outside commitments/appointments (i.e.: No Legal issues pending, Doctor, Dentist, Family, etc.) that would interfere with his/her treatment stay.

Applicants must complete a minimum of six counselling sessions before entering the program (Alcoholics Anonymous, Narcotics Anonymous, Alcohol and Drug counselling sessions). Some types of medication are not permitted at NTC. Individuals charged / convicted of sexual offences may not attend the program.

**Service area:** Status Indians and Inuit clients. Non-Status referrals are eligible pending alternate sponsorship and pending bed availability.

**Funding & Costs:** Costs are covered by First Nations Health Authority.

**Website:** <http://www.namgis.bc.ca/health-services/treatment-centre/>

**Phone:** 250-974-5522 Extension 2131

**After hours/weekend support:** 250-974-8015

**Toll-free:** n/a

**Contact 1:** Sonny Voyageur, Program Manager

**Phone:** 250-974-5522 Extension 2152

**Email:** [sonny.voyageur@namgis.bc.ca](mailto:sonny.voyageur@namgis.bc.ca)

**Contact 2:** Mary Hunt, Intake Coordinator

**Email:** [mary.hunt@namgis.bc.ca](mailto:mary.hunt@namgis.bc.ca)

**Address:** P.O. Box 290 Alert Bay BC

**North Vancouver Island Aboriginal Training Society (Northern Office)**

**Indigenous Skills and Employment Training (ISET) Program**

**Locations:** Campbell River, Port Hardy & Alert Bay

**Description:** North Vancouver Island Aboriginal Training Society (NVIATS) is an Aboriginal training organization that operates under the Indigenous Skills and Employment Training (ISET), which is funded by Human Resources and Skills Development Canada. The ISETS program provides funding to support the costs of programs, services and other activities undertaken to increase the participation of Aboriginal Peoples in the Canadian labour market.

**Programs & Services:** Skills Training and Enhancement, Job Search, Career and Employment Counselling, BladeRunners, Fresh Start Program, Ready to Work Program, Summer Student Program, Wage Subsidy Program, Walk-in Program, Workshops and more (see website).

**Funding & Financial Support:** Depends on program. Call for more information.

**Current Training Programs:** New courses are starting all the time and we post current courses and training offerings to our website and Facebook page (see links below).

**Service Area & Admissions Criteria:** NVIATS services 18 First Nations and a select number of other organizations. Most of the First Nations are of the Kwakiutl Nation. We are committed to the principle of equal access to status, non-status, on-reserve and off-reserve Aboriginal organizations and clients. We serve the entire North Island from Courtenay up to Port Hardy.

**Website:** <http://www.nviats.com/>

**Facebook (Campbell River):** <https://www.facebook.com/nvi.ats.1>

### **Northern Office**

**Phone:** 250-974-2908

**Email:** [sherry.simms@nviats.com](mailto:sherry.simms@nviats.com)

**Address:** 331 Larch Street, Alert Bay BC

### **Campbell River**

#### **North Vancouver Island Aboriginal Training Society (Southern Office)**

##### **Indigenous Skills and Employment Training (ISET) Program**

**Locations:** Campbell River, Port Hardy & Alert Bay

**Description:** North Vancouver Island Aboriginal Training Society (NVIATS) is an Aboriginal training organization that operates under the Indigenous Skills and Employment Training (ISET), which is funded by Human Resources and Skills Development Canada. The ISETS program provides funding to support the costs of programs, services and other activities undertaken to increase the participation of Aboriginal Peoples in the Canadian labour market.

**Programs & Services:** Skills Training and Enhancement, Job Search, Career and Employment Counselling, BladeRunners, Fresh Start Program, Ready to Work Program, Summer Student Program, Wage Subsidy Program, Walk-in Program, Workshops and more (see website).

**Funding & Financial Support:** Depends on program. Call for more information.

**Current Training Programs:** New courses are starting all the time and we post current courses and training offerings to our website and Facebook page (see links below).

**Service Area & Admissions Criteria:** NVIATS services 18 First Nations and a select number of other organizations. Most of the First Nations are of the Kwakiutl Nation. We are committed to the principle of equal access to status, non-status, on-reserve and off-reserve Aboriginal organizations and clients. We serve the entire North Island from Courtenay up to Port Hardy.

**Website:** <http://www.nviats.com/>

**Facebook:** <https://www.facebook.com/nvi.ats.1>



**Southern Office****Phone:** 250-286-3455**Email:** sherry.simms@niviats.com**Address:** 1211 Cypress Street, Campbell River BC**Campbell River Native Courtworker Program****Native Courtworker & Counselling Association of British Columbia****Office location:** Campbell River

**Description:** For over 40 years, Native Courtworkers have helped Indigenous people navigate the criminal justice system. There are Native Courtworkers located around the province, covering approximately 70% of the provincial courts. They work with the various officers of the court, communities and service providers to assist Indigenous people in contact with the justice system to receive fair, equitable and culturally sensitive treatment within that challenging system.

**Programs & Services:** Native Courtworkers assist Indigenous accused by providing timely and accurate information at the earliest possible opportunity and at all stages of the criminal justice process. We provide information about the nature and consequences of the charge; your rights, responsibilities and options under the law including alternative justice processes (if available); the philosophy and functioning of the criminal justice system, and of alternative justice processes (if available); court procedures; and the disposition or direction given by the court or community to the offender. Additionally, Native Courtworkers:

- Provide Indigenous accused with appropriate referral to legal resources (as available and where practical);
- Refer Indigenous accused to appropriate social, education, employment, medical and other resources to enable them to address the underlying problems which contribute to their charges and, where appropriate, follow-up on these referrals;
- Liaise between Indigenous accused and criminal justice personnel to help overcome communication barriers and reduce Indigenous alienation from the criminal justice system. This may include being available to provide appropriate information to the court and/or speaking on behalf of the accused;
- Inform justice officials about the cultural traditions, values, languages, socio-economic conditions and other concerns of the Indigenous community and the perspective of Indigenous accused. Initiate further understanding when required;
- Promote understanding within the Indigenous community, of the existing criminal justice system and alternative justice processes;
- Promote and facilitate community-based justice initiatives and help build community capacity to identify and address problems, which could end up in the courts or community justice system.

**Website:** <https://nccabc.ca/justice/native-courtworkers/>**Service Area:** Campbell River Provincial and Supreme Courts, and Gold River Provincial Court (circuit court).**Contact 1:** Azalea Milwid, Native Courtworker

**Email:** amilwid@nccabc.com

**Contact 2:** Georgia Colclough, Native Courtworker

**Email:** gcolclough@nccabc.com

**Phone:** 1-855-221-1180 Extension 357

**Cell:** 250-895-9557

**Address:** 101-300 Saint Anne's Street, Campbell River BC

## **Courtenay**

### **Wachiay Friendship Centre (Courtenay)**

**Location:** Courtenay

**Description:** The Wachiay Friendship Centre is a non-profit society whose mandate is to provide services and supports to the urban Aboriginal population in the Comox Valley Regional District. Wachiay is an inclusive organization and our programming is open to people of all ethnicities. Wachiay's Aboriginal and non-Aboriginal clients and membership include individuals and families that range from homeless, unemployed and under-employed living with poverty issues, to low-income earners who are struggling from month to month. For many, their primary focus is basic survival. This is the demographic we serve. Poverty is not specific to one ethnicity and accordingly, our services are available to all people in need. We recorded approximately 12,200 point-of-service contacts in 2014. Wachiay delivers more than 50 programs and services to Aboriginal and non-Aboriginal people.

### **Programs & Services**

**Poverty Law Advocacy:** Wachiay's Advocacy Program provides information, referrals, advice and full representation in selected cases to people of limited means with respect to the following:

- Access to benefits such as income assistance, Person with Disabilities (PWD) and Canadian Pension Plan (CPP) disability benefits, Guaranteed Income Supplement, SAFER and more;
- Tenancy issues including eviction, damage deposits, rent increases and tenants' rights;
- Debt including debt collection and harassment;
- Human rights;

**Helping Hands Program:** Wachiay's Helping Hands program provides emergency food bags for individuals and families, and other services such as access to prescription medications, on a case-by-case basis.

**Contact:** Director of First Impressions

**Phone:** 778-225-0292

**Homelessness Prevention Program (HPP):** Provides temporary housing subsidies for Indigenous people, women fleeing domestic violence, youth (including those leaving care) and individuals leaving corrections or health systems.

**Homelessness Outreach Program (HOP):** Connects homeless or at risk of homelessness people to housing, income assistance and community-based services.

**Contact 1:** Julia

**Email:** julia@wachiay.com

**Phone:** 778-225-0301

**Contact 2:** Roger

**Email:** roger@wachiay.com

**Phone:** 778-225-0308

**Aboriginal Parenting Support Worker:** The Aboriginal Parenting Support Worker program provides an essential preventive support to families identified as being in need of interventions and who are at high risk of removal due to issues impacting the safety and well-being of their children. The Aboriginal Parenting Support Worker provides intensive service through visits to the family's home and works collaboratively with the family to develop goals and activities to assist in reducing risks identified by MCFD. The worker walks alongside the parents in their efforts to accomplish the goals set out by MCFD providing parenting knowledge, encouragement, navigation to resources and support to build strong and healthy families.

**Contact:** Shana

**Phone:** 778-225-0302 or 250-334-7347

**Additional programs:** Family Law Advocacy Program, Volunteer Income Tax Preparation Program, Roots Program (for Aboriginal children in care with the Ministry of Children and Family Development), Aboriginal Early Childhood Education, Eagles Program (Youth), more (see website).

**Service area:** We serve the urban Aboriginal population in the Comox Valley Regional District. Our local communities include Courtenay, Comox, Cumberland, and K'omox First Nation. Our service area extends to the communities of Black Creek, Merville, Oyster River and Campbell River to the north, and Denman Island, Hornby Island, Royston, Union Bay, Fanny Bay, Bowser, and Qualicum to the south. Wachiay is an inclusive organization and our programming is open to people of all ethnicities.

**Website:** <https://www.wachiay.org/>

**Email:** info@wachiay.com

**Phone:** 250-338-7793

**Address:** 1625 McPhee Ave, Courtenay BC

### **Duncan / Cowichan Tribes**

**Quwutsun Mustimuhw Restorative Justice Program (Cowichan Tribes)**

**Indigenous Justice Strategy Program (Justice Canada & BC Corrections)**

**Location:** Duncan / Cowichan Tribes

**Description:** In 2001, Cowichan Tribes entered into a Community Tripartite Agreement with the federal and provincial governments to provide liaison services to the local RCMP and parole/probationary staff. The result has been improved relations with the local RCMP detachment and a sub-RCMP office opened at the Cowichan Band office, with four officers

assigned 80 per cent of the time to the Reserve. The program's Justice Committee recommends policies and programs to Chief and Council and oversees their implementation. Day-to-day duties are managed by the Community Justice Coordinator, who is designated to review all required files and areas that require justice review. The Justice Coordinator works closely with the RCMP, BC Conservation Officer Service, Department of Fisheries and Oceans, Crown Counsel, the Provincial Courts, BC Community Corrections and Duncan First Nations Court. Working with these agencies, the Justice Coordinator has designed and developed a Restorative Justice process and procedures.

### **Programs & Services**

**Crime Prevention:** Quwutsun Mustimuhw Restorative Justice Program (QMRJ) is strongly prevention-based in nature. In conjunction with Cowichan Tribes and numerous local partners, the Community Justice Coordinator designs and implements information and education activities, in addition to ensuring culturally significant prevention programming, with a specific focus on youth.

**Adult Program:** Services include but are not limited to bail and probation monitoring; diversion and alternative measures programming; restorative justice circles; coordination of community work services; and facilitation of culturally relevant healing plans.

**Youth Program:** QMRJ assists with the monitoring of young offenders under the supervision of the Youth Probation office of the Ministry of Children and Family Development. Additional services for youth include: extrajudicial sanctions and extrajudicial measures; restorative justice circles; healing circles; and community work service. Intervention and prevention programming are an important part of our work to support youth in Cowichan communities.

**Restorative Justice process:** QMRJ's Facilitators review and implement a restorative justice process for the first-time offenders. Referrals are directed to the group from the Provincial Crown Council office for alternative measures. The group works closely with Corrections Canada on developing a strategy for the release of community citizens from federal and provincial institutions, including support services.

**Alternative Sentencing:** Court judges confer with Cowichan Tribes about alternatives to standard sentencing options. QMRJ may assist with pre-sentence reports and alternative sentencing options where required.

**Parole Liaison:** QMRJ develops community re-entry strategies for Cowichan members who are incarcerated in federal or provincial institutions, based on consultation with family members, the community, the parolee, and their parole officer.

**Additional Programs & Services** Respectful Relationships courses (BC Corrections), Substance Abuse Management course (BC Corrections), Family Mediation, Volunteer Services, By-Law Enforcement, Animal Control.

**Referrals:** Referrals into the Quwutsun Mustimuhw Restorative Justice Program are made by RCMP, BC Conservation Officer Service, Department of Fisheries and Oceans, the Provincial Court, BC Community Corrections, Duncan First Nations Court, local schools, and the Cowichan Tribes community.

**Website:** [www.cowichantribes.com/member-services/community-justice/](http://www.cowichantribes.com/member-services/community-justice/)

**Service area:** The Quwutsun Mustimuhw Restorative Justice Program principally serves Cowichan Tribes communities in Duncan and the Cowichan Valley, although the program extends services outward to a broad section of southern Vancouver Island as needed. Cowichan Tribes is the largest single First Nation Band in British Columbia, numbering over 4,900 members. Cowichan Tribes communities include Quamichan (Kwa'mutsun), Comiaken (Qw'umiqiqun), Kiksilah (Xwulqw'selu), Somena (S'amuna'), Clemclemluts (Lhumlhumuluts'), Khenipsen (Xinupsum), and Cowichan Bay (Tl'lupalus).

**Contact:** Calvin Swustus, Community Justice Coordinator

**Phone:** 236-800-4023

**Email:** [calvin.swustus@cowichantribes.com](mailto:calvin.swustus@cowichantribes.com)

**Address:** Cowichan Tribes, 5760 Allenby Road, Duncan BC

### **Duncan First Nations Court**

#### **Provincial Court of British Columbia**

**Location:** Duncan

**Description:** First Nations Courts are criminal sentencing courts that use restorative justice and traditional ways to reach balance and healing. First Nations Courts focus on balancing rehabilitation, accountability, and healing. With the advice of Elders and your community, the judge creates a healing plan to help restore your mental, physical, spiritual, and emotional health. You might still be sentenced to jail. If you're sentenced to jail, the judge must still consider your unique circumstances in their decision. The Elders Justice Council is an active part of the Indigenous Court process, helping clients create a healing plan that addresses the factors that led them into the justice system. The Elders hold monthly business meetings and participate in all sittings of the Prince George Indigenous Court. (Source: Legal Services Society)

**Provincial Court of BC website:** <https://www.provincialcourt.bc.ca/court-location/duncan>

**Phone:** 250-746-1258

**Address:** 238 Government Street, Duncan BC

**Legal Services Society (Legal Aid BC) website:**

<https://aboriginal.legalaid.bc.ca/courts-criminal-cases/first-nations-court>

### **Duncan Native Courtworker Program**

#### **Native Courtworker & Counselling Association of British Columbia**

**Office location:** Duncan

**Description:** For over 40 years, Native Courtworkers have helped Indigenous people navigate the criminal justice system. There are Native Courtworkers located around the province, covering approximately 70% of the provincial courts. They work with the various officers of the court, communities and service providers to assist Indigenous people in contact with the justice

system to receive fair, equitable and culturally sensitive treatment within that challenging system.

**Programs & Services:** Native Courtworkers assist Indigenous accused by providing timely and accurate information at the earliest possible opportunity and at all stages of the criminal justice process. We provide information about the nature and consequences of the charge; your rights, responsibilities and options under the law including alternative justice processes (if available); the philosophy and functioning of the criminal justice system, and of alternative justice processes (if available); court procedures; and the disposition or direction given by the court or community to the offender. Additionally, Native Courtworkers:

- Provide Indigenous accused with appropriate referral to legal resources (as available and where practical);
- Refer Indigenous accused to appropriate social, education, employment, medical and other resources to enable them to address the underlying problems which contribute to their charges and, where appropriate, follow-up on these referrals;
- Liaise between Indigenous accused and criminal justice personnel to help overcome communication barriers and reduce Indigenous alienation from the criminal justice system. This may include being available to provide appropriate information to the court and/or speaking on behalf of the accused;
- Inform justice officials about the cultural traditions, values, languages, socio-economic conditions and other concerns of the Indigenous community and the perspective of Indigenous accused. Initiate further understanding when required;
- Promote understanding within the Indigenous community, of the existing criminal justice system and alternative justice processes;
- Promote and facilitate community-based justice initiatives and help build community capacity to identify and address problems, which could end up in the courts or community justice system.

**Website:** <https://nccabc.ca/justice/native-courtworkers/>

**Service Area:** Duncan Provincial Court, Duncan First Nations Court, and the area lying between Malahat (South) - Ladysmith (North) – Ditidaht (West).

**Contact:** Mabel Peter, Native Courtworker

**Toll-free:** 1-855-221-5735

**Email:** [mpeter@nccabc.com](mailto:mpeter@nccabc.com)

**Alternate phone:** 1-877-811-1190 Extension 359

**Address:** #303-238 Government Street, Duncan BC

### **Hiiye'yu Lelum / House of Friendship (Duncan)**

**Location:** Duncan

**Description:** Promoting wellness and unity, Hiiye'yu Lelum addresses the needs and aspirations of Aboriginal people by providing holistic programs and services.

## **Programs & Services**

**Addictions Program:** Provides treatment through individual, couple and family counselling in a setting of respect and equality. Services include: referrals to residential treatment; information about addiction, relapse, recovery, cultural values, grief and loss, cycle of violence and sexual abuse; workshops to develop healthy lifestyles for self, family and community; and home visits.

**Contact:** George, Alcohol and Drug Counsellor

**Phone:** 250-748-2242

**The Youth Inclusion Project (YIP):** A crime-prevention program that provides pro-social activities to youth in the Cowichan communities. The YIP facilitates programming for youth who are considered at-risk for criminal behaviour and need extra assistance to cope with the surrounding environment. YIP hosts various girl and boy groups within schools, providing them with opportunities to access programs in the broader community. In collaboration with other youth services in the Cowichan area, our aim is to provide youth with fun, supportive and socially positive activities in hope to deter youth from the criminal scene.

**Contact:** Katie, Coordinator

**Phone:** 250-748-2242

**The Homeless Prevention Program:** An initiative aimed at providing individuals in identified at-risk groups facing homelessness with portable rent supplements and support services to help them access rental housing in the private (non-subsidized) housing market. Rent supplements and support services are provided to assist in accessing housing and community-based services. The Homeless Prevention Program operates, in many instances, as an enhancement to the existing Homeless Outreach Program / Aboriginal Homeless Outreach Programs (BC Housing) and targets individuals at transition points that put them at greater risk of homelessness.

**Contact:** William, Coordinator

**Phone:** 250-748-2242

**Additional programs:** Family Support Worker Program; Cultural Development Four Pillars Program; FASD Key Worker Program; Families Growing Together Family Connections; Employment and Training Services, more (see website or call).

**Service area:** Duncan and the Cowichan Valley.

**Website:** <https://www.hofduncan.org/>

**Phone:** 250-748-2242

**Email:** ArleneSam@hofduncan.org

**Address:** Hiiye'yu Lelum Society P.O. Box 1015, Duncan BC

## **Coast Salish Employment & Training Society**

### **Indigenous Skills and Employment Training (ISET) Program**

**Locations:** Duncan (Head Office) and South Vancouver Island

**Description:** Coast Salish Employment & Training Society (CSETS) is a funding, training delivery and coordination agency supporting Aboriginal individuals and communities by facilitating relationships that lead to opportunities to meeting training employment needs, thereby

advancing self-reliance. CSETS was created in 1997 through an agreement between 19 Coast Salish First Nations and three Aboriginal Friendship Centres, funded by Canada's Indigenous Skills and Employment Training Program. The purpose of CSETS is to assist the member Nations so that they may gain employment training or attain funding that will allow them to be employable.

**Programs & Services:** Employment for our Nations is the main goal for CSETS. Communities and Friendship Centres receive funding from CSETS so they can provide services in their designated areas. These services maybe in the form of career counselling, employment training, purchase of work gear & support for on-the-job projects. Some communities develop and deliver their own programs on literacy, life-skills and other certification programs.

**Admissions Criteria:** Clients must be 15 years or older and must have lived in the area for a minimum of six months.

**Funding, Financial Support & Current Training Programs:** Depends on the program and other variables. Call for more information.

**Service Area:** We serve the South Vancouver Island, including: Stzuminus First Nation, Cowichan Tribes, Halalt, Hii'ye yu Lelum (House of Friendship) Society, Lake Cowichan, Lyackson First Nation, Penelakut First Nation, Qualicum First Nation, Snuneymuxw First Nation, Tillicum Lelum Aboriginal Friendship Centre, Snaw-naw-as First Nation, Esquimalt First Nation, Songhees First Nation, Tsartlip First Nation, Tsawout First Nation, Tseycum First Nation, Malahat First Nation, T'souke Nation and the Victoria Native Friendship Centre.

**Website:** <http://www.csets.com/>

**Facebook:** n/a

**Contact:** Reception

**Phone:** 250-746-0183

**Toll-free:** 1-888-811-3919

**Email:** n/a

**Toll-free:** 1-888-811-3919

**Address:** 201-5462 Trans-Canada Highway, Duncan BC

## **Lantzville**

### **Tsow-Tun Le Lum Society Substance Abuse and Trauma Treatment Centre**

#### **First Nations Health Authority / National Native Alcohol and Drug Abuse Program**

**Location:** Lantzville, Vancouver Island

**Description:** Tsow-Tun Le Lum means "helping house". We provide programs that address the issues of addictions, and healing survivors of trauma and residential schools. Our mission is to strengthen the ability of First Nations people to live healthy, happy lives and to have pride in their Native identity. Tsow-Tun Le Lum is a registered non-profit society operating a fully accredited treatment centre in Lantzville, on Vancouver Island, British Columbia.

**Programs & Services:** Tsow-Tun Le Lum provides both first-stage and second-stage programs.

**First Stage: Thuy Na Mut (Substance Abuse) Program**



Grounded in Native culture and tradition, this is a 40-day intensive residential program available to First Nations people. Holistic in nature, the program is for those who are ready to put substance abuse behind them. Through carefully developed therapy experiences that build on existing strengths and aspirations, each participant discovers their own unique pathway for continuing recovery.

**Admissions Criteria:**

- 19 years of age or older
- Length: 40-day
- Opioid Replacement Therapy: No
- Family Program: No
- Couples Program: No
- Gender: Co-ed
- Pregnant: Yes – Only within 2nd trimester
- Alcohol/Substance free: 14 days
- No outside appointments allowed during the program.
- Must not have any legal issues before the courts; resolution and sentencing must be complete prior to referral
- If charged with a sexual offence, the client must produce verification that they have successfully completed a sex offender program
- More, see website: <http://www.tsowtunlelum.org/programs/thuy-namut/>

**Referrals:** Tsow-Tun Le Lum does not accept self-referrals. Applicants must be referred to our programs by a referral worker (mental health clinician, addictions counsellor, etc.) Applicants must complete a minimum of four to six counselling sessions with their counsellor, therapist, psychologist, psychiatrist or referral worker before entering the program.

**Service area:** BC only. Clients must be either Indigenous, raised by Indigenous parents or the parents of Indigenous children.

**Funding & Costs:** All Status Indians in Canada are eligible to attend a National Native Alcohol and Drug Abuse Program treatment centre without a fee. Status Indians must have their band name and number. Referral workers are to ensure the client has a valid care card number. Métis and non-Status Indians who are currently receiving social assistance, may apply for funding through their social worker.

**Second Stage: Kwunatsustul (Trauma/Grief/Co-dependency) Program**

Kwunatsustul is a Second Stage Recovery program with a focus on trauma. This program is designed to address the multitude of mental health and trauma issues being faced in community. The program is holistic including traditional and contemporary methodologies: the program addresses emotional, mental, physical, and spiritual health and well-being of First Nations Peoples.

Trauma-intensive:

- Five weeks in length;
- residential, individual, and co-ed;

- requires six months sobriety prior to filling out intake package.
- Web: <http://www.tsowtunlelum.org/programs/kwnatsustul/>

**Honouring Grief (Grief & Loss):**

- Two weeks in length;
- residential, individual, and co-ed;
- requires three months sobriety prior to filling out intake package.
- Web: <http://www.tsowtunlelum.org/programs/honouring-grief/>

**Paddle Your Own Canoe (Co-dependency):**

- One week in length;
- residential, individual, and co-ed;
- requires three months sobriety prior to filling out intake package.
- Web: <http://www.tsowtunlelum.org/programs/paddle-your-own-canoe/>

**Referrals:** Tsow-Tun Le Lum does not accept self-referrals for Second Stage Programs.

Applicants must be seeing a counsellor/therapist on a regular basis (or a minimum of six sessions) who will continue to provide care after completing the Kwunatsustul program.

**Admissions Criteria:** See individual Second Stage programs and links above.

**Service area:** BC only. Clients must be either Indigenous, raised by Indigenous parents or the parents of Indigenous children.

**Funding & Costs:** All Status Indians in Canada are eligible to attend a National Native Alcohol and Drug Abuse Program treatment centre without a fee. Status Indians must have their band name and number. Referral workers are to ensure the client has a valid care card number. Métis and non-Status Indians who are currently receiving social assistance, may apply for funding through their social worker.

**Website:** <http://www.tsowtunlelum.org/>

**Phone:** 250-390-3123

**Toll-free:** n/a

**Email:** [info@tsowtunlelum.org](mailto:info@tsowtunlelum.org)

**Address:** 699 Capilano Rd, Lantzville BC

## **Nanaimo**

### **Tillicum Lelum Aboriginal Society (Nanaimo)**

**Location:** Nanaimo

**Description:** Tillicum Lelum Aboriginal Friendship Centre promotes justice, fairness and equality for Aboriginal people through a holistic approach to programming and services. Our philosophy is one that encompasses all people in the community who request our assistance.

### **Programs & Services**

**Family Support and Social Worker Program:** Works with urban Aboriginal families. We provide counselling, advocacy, information and referrals to build a holistic support network. We also offer supervised visits to families through outside service referral. This program facilitates

parenting and support groups, offering encouragement to families who wish to connect with their cultural heritage and traditions.

**Phone:** 250-753-6578

**Men's Wellness Program:** This program is for adult male survivors of sexual abuse, historical trauma, and the impacts of Residential School. We offer a closed support group and individual counselling. Cultural healing traditions are often incorporated. Pre-registration for the group is required.

**Phone:** 250-753-8291

**Prison Liaison Worker Program:** This program provides support to Aboriginal inmates at the Nanaimo Correctional Centre. Culturally sensitive one-on-one counselling, smudging circles and sweat lodges are available. Sentence planning, re-integration and parole planning and substance abuse referral services are also available.

**Phone:** 250-729-7725

**Drug & Alcohol Counselling Program:** This program provides one-on-one counselling support services as well as groups in a culturally safe environment. In one-on-one sessions, counsellors provide internal and external referrals, harm reduction support as well as holistic recovery-based planning such as relapse prevention, treatment planning, connection to health supports, cultural connection and spiritual practice. Groups are offered in either a drop-in setting or in closed group, this depends on the group running at the time. The program accepts self-referrals as well as community referrals.

**Contact:** Health Centre

**Phone:** 250-753-6578

**Family Wellness Camp:** This five-day residential camp is offered to families involved in the foster care system or families at risk of being involved with the child-welfare system, to preserve the family connection. Children in care are provided with five days of supervised visits, fun activities, cultural teachings and support. Parents are provided with an intensive self-awareness/personal development workshop including elders teachings, family roles and responsibilities, positive parenting skills, coping strategies to deal with past trauma, positive communications skills, mindfulness, traditional healing practices, and incorporating living life in balance mentally, physically, spiritually and emotionally for more positive family relationships while addressing colonization and the multigenerational impacts currently being experienced in families.

**Contact:** Administration Office

**Phone:** 250-753-4417

**Salish Lelum Youth & Elders Housing:** This is Tillicum Lelum's new housing complex at 479 Tenth Street for Elders & youth. Building has laundry facilities, a computer lab, outdoor BBQ, patios and lots of common areas.

**Phone:** 250-716-3438

**Friendship Lelum – Aboriginal Youth Safe House:** Friendship Lelum provides short-term shelter for youth aged 12-18 years who are experiencing stressful situations and who have been identified as “at-risk”. Our staff works to promote a safe, secure, stable and nurturing environment for the youth who stay with us. We provide counselling, advocacy, referrals and support.

**Phone:** 250-753-8266.

**Urban Partnerships Program:** This youth initiative focuses on enhancing the capacity of urban Aboriginal youth to be self-reliant by shifting attitudes and values and promoting lifelong labour force attachment. The program emphasizes skills related to self-advocacy, systems navigation, and healthy living, and provides education supports, including but not limited to stay-in-school and return-to-school initiatives at the secondary school level. The project’s objectives are to bridge or enable youth to meaningfully access existing employment and training programs, and/or prepare youth for self-employment opportunities not available through other existing program resources.

**Contact:**

**Phone:** 250-753-8291

**Additional programs:** Aboriginal Youth and Leadership Training Program/Youth Employment Counsellor, Adult Basic Education Level Two & Three, Career and Employment Training Program, Children’s Wellness Program, Child and Youth Therapist, Community Health Nursing, Creating Healthy Families Program, Family Connections Program, Family Support and Social Worker Program, Neutral Zone – Aboriginal Youth Drop-In Centre, Qeq College Program, Summer Camp Program, Supervised Visits Program, Walking with the Elders Program, Young Aboriginal Mother’s Transitional Housing (more – see website or call)

**Service area:** Within a network of Friendship Centres across Canada, Tillicum Lelum has a federal government mandate to provide essential services to the urban (off-reserve) Aboriginal population of Nanaimo and the Regional District.

**Website:** <http://www.tillicumlelum.ca/>

**Administration address:** 1195 Needham Street, Nanaimo BC

Phone: 250-753-4417

**Education Centre address:** 927 Haliburton Street, Nanaimo BC

Phone: 250-753-8291

**Health Centre Building address:** 602 Haliburton Street, Nanaimo BC

Phone: 250-753-6578

### **Nanaimo Native Courtworker Program**

#### **Native Courtworker & Counselling Association of British Columbia**

**Office location:** Nanaimo

**Description:** For over 40 years, Native Courtworkers have helped Indigenous people navigate the criminal justice system. There are Native Courtworkers located around the province, covering approximately 70% of the provincial courts. They work with the various officers of the court, communities and service providers to assist Indigenous people in contact with the justice

system to receive fair, equitable and culturally sensitive treatment within that challenging system.

**Programs & Services:** Native Courtworkers assist Indigenous accused by providing timely and accurate information at the earliest possible opportunity and at all stages of the criminal justice process. We provide information about the nature and consequences of the charge; your rights, responsibilities and options under the law including alternative justice processes (if available); the philosophy and functioning of the criminal justice system, and of alternative justice processes (if available); court procedures; and the disposition or direction given by the court or community to the offender. Additionally, Native Courtworkers:

- Provide Indigenous accused with appropriate referral to legal resources (as available and where practical);
- Refer Indigenous accused to appropriate social, education, employment, medical and other resources to enable them to address the underlying problems which contribute to their charges and, where appropriate, follow-up on these referrals;
- Liaise between Indigenous accused and criminal justice personnel to help overcome communication barriers and reduce Indigenous alienation from the criminal justice system. This may include being available to provide appropriate information to the court and/or speaking on behalf of the accused;
- Inform justice officials about the cultural traditions, values, languages, socio-economic conditions and other concerns of the Indigenous community and the perspective of Indigenous accused. Initiate further understanding when required;
- Promote understanding within the Indigenous community, of the existing criminal justice system and alternative justice processes;
- Promote and facilitate community-based justice initiatives and help build community capacity to identify and address problems, which could end up in the courts or community justice system.

**Website:** <https://nccabc.ca/justice/native-courtworkers/>

**Service Area:** Nanaimo Provincial & Supreme Courts, Qualicum First Nation, Snuneymuxw First Nation, Snaw-Naw-As First Nation (Nanoose First Nation) and Chemainus.

**Contact 1:** Trish Pantel, Native Courtworker

**Phone:** 1-855-221-5734

**Email:** [tpantell@nccabc.com](mailto:tpantell@nccabc.com)

**Contact 2:** Desiree Thomas, Native Courtworker

**Phone:** 1-855-221-0977

**Email:** [dthomas@nccabc.com](mailto:dthomas@nccabc.com)

**Office:** 1-877-811-1190 Extension 351

**Address:** #14 - 55 Front Street, Nanaimo BC

**Métis Nation British Columbia Employment & Training  
Indigenous Skills and Employment Training (ISET) Program  
Location:** Nanaimo (Region 1)

**Description:** Métis Nation British Columbia develops and enhances opportunities for our Métis Chartered Communities and Métis people in British Columbia by providing culturally relevant social and economic programs and services. The Métis Nation British Columbia administers the Métis Employment & Training Program (METP) to improve the employment potential, earning capacity and self-sufficiency of Métis people in British Columbia.

**Programs & Services:** Group Training, Workplace Training, Trades Training, Upgrading, Career and College Prep & more (see website or call regional office).

**Admissions Criteria:** Employment and training programs must respond to current and anticipated/future labour market conditions or requirements. All clients will be required to submit current information in regards to their chosen field as part of any application for assistance (more – see website).

**Métis Identification:** To be eligible to be considered for METP funding, a person must:

- Self-identify as Métis; or
- Be of historic Métis Nation ancestry,
- Be distinct from other Aboriginal peoples, and
- Be accepted by the Métis Nation.

**Funding, Financial Support & Current Training Programs:** Depends on program. Call for more information.

**Service Area:** Region 1 - Vancouver Island & Powell River

**Website:** <https://www.mnbc.ca/directory/view/342-ministry-of-employment-training>

**Contact:** Kathryn Poynter, Program Coordinator

**Email:** [kpoynter@mnbc.ca](mailto:kpoynter@mnbc.ca)

**Phone:** 250-753-6271

**Toll-free:** 1-888-632-9450

**Address:** Unit 102- 3156 Barons Road Nanaimo BC

## **Port Alberni**

### **Kackaamin (Drug & Alcohol Treatment)**

#### **First Nations Health Authority / National Native Alcohol and Drug Abuse Program**

**Location:** Port Alberni / Beaver Creek area

**Description:** Kackaamin Family Development Centre is dedicated to a holistic approach to family healing and growth with the understanding that trauma leads to addictions. We believe every individual has the power of healing within themselves. We believe addiction to be a chronic, progressive, and often fatal individual and family disease. Its progress and results can be controlled and healed within every individual. We believe in the healing power of the Circle as guided by the energies of our Creator. We believe recovery from substance abuse and other addictions is a lifelong process. Traditional Aboriginal teachings empower our families to develop healthy relationships as they continue on their healing journey.

#### **Programs & Services**

- Individual, Couple, Family and Group Counselling
- Educational teachings on addictions and related behaviors

- Spirituality and cultural awareness through the use of traditional teachings and ceremonies
- Student Learning Centre (K-12)
- Child and Youth Therapeutic Counselling
- Toddler Centre (Daycare)
- Parenting Skills, Family Play Time
- Communication Skills
- Anger Management
- Relapse Prevention
- Resolving Trauma

Kackaamin employs Certified Addiction Counsellors who facilitate educational workshops that broaden the knowledge of our adult clientele on a variety of topics and issues. Weekly individual, couple, and family counselling along with community capacity-building support sessions. The educational workshops cover a variety of topics such as: Alcohol, drugs, and their effects; Behavioral addiction; Grief and loss; Communication; Trust; Boundaries; Defense mechanisms; Anger management; Co-dependency; Residential schools; Trauma; Spirituality and Cultural development; Cultural and traditional teachings; Healing ceremonies and sweat lodges; Recreation with your family; AA/NA meetings; The Virtues Project (a parenting program).

**Referrals:** Referrals to our centre must be made by drug and alcohol counsellors & workers, social workers, referral workers, clinical counsellors, MCFD workers. Clients are required to attend a minimum of six (6) one-hour pre-treatment counselling and/or other support sessions in preparation for treatment. Self-referrals are not accepted.

**Admissions Criteria:**

Length: 6-week

Opioid Replacement Therapy: No

Family Program: Yes

Couples Program: Yes

Gender: Co-ed, Men-only and Women-only

Pregnant: Yes - Only 7 months or less

Alcohol/Substance Free: 3 weeks

Note: KFDC does not accept clients with a history or criminal conviction of sexual offences as we do not provide treatment to sexual offenders.

Families must be free from any obligations that will require absence from Kackaamin (i.e. court appearances, doctor appointments in their home town, MCFD meetings, Big House ceremony attendance etc.)

**Service area:** We primarily offer service to people of First Nations ancestry and those persons who may be connected to a First Nations person through a marriage or common-law relationship. However, we do accept families without First Nations ancestry so long as independent funding is secured for each attending family member.

**Funding & Costs:** All Status Indians in Canada are eligible to attend a National Native Alcohol and Drug Abuse Program treatment centre without a fee. Status Indians must have their band name and number. Métis and non-Status Indians who are currently receiving social assistance

may apply for funding through their social worker. In some cases, funding may be obtained through Ministry of Children and Family Development, or through Jordan's Principle.

**Website:** <https://www.kackaamin.org/index.html>

**Phone:** 250-723-7789

**Toll-free:** 1-833-205-6946

**Contact:** Jenni Chase, Intake Coordinator

**Phone:** 250-723-7789

**Email:** [Jenni.c@kackaamin.org](mailto:Jenni.c@kackaamin.org)

**Email:** [info@kackaamin.org](mailto:info@kackaamin.org)

**Address:** 7830 Beaver Creek Road, Port Alberni BC

### **Port Alberni Friendship Centre**

**Location:** Port Alberni

**Description:** The Port Alberni Friendship Centre (PAFC), established in the 1966, is one of the more than 118 friendship centres across Canada, 25 of which are located in BC, with a mandate of providing services to urban Aboriginals. The services presently provided at our centre are counselling, recreation programs, youth employment training program, Outreach Legal Advocacy Program, some public health services, social events, crafts and cultural events, with a general drop-in atmosphere. We are focused on improving the health and well-being of family, youth, children and elders using a strength-based approach.

### **Programs & Services**

**Addictions and Mental Health Counselling:** Funded by Island Health, the mental health and addictions program continues to provide quality counselling services to members of the Port Alberni and surrounding communities. The program is available to all members of the community and strives to meet their needs in a friendly, compassionate and professional manner. Using holistic, evidence-based approaches to healing, the program offers both individual and couples counselling tailored to the specific needs of each individual. The PAFC mental health and addiction service provides individual, couple, and group treatment to a primarily Aboriginal population in the Port Alberni area. The counselling service is heavily focused on providing assessment and treatment services to individuals with moderate to severe mental health and addiction issues. In some instances, counselling is a precursor for clients, or families, who wish to obtain a referral to an inpatient treatment program for a much more in-depth and specialized treatment experience. Internally, counselling services continue to incorporate both early childhood development and family support services to ensure a coordinated approach is being developed for families with MCFD and USMA concerns. This team approach enhances all stake holders' abilities to accurately assess and develop viable plans of actions that will solve real world problems.

**Contact:** Brendon Gibson, Mental Health & Addictions Counsellor

**Phone:** 250-723-8281

**Email:** [bgibson@pafriendshipcenter.com](mailto:bgibson@pafriendshipcenter.com)



**SMART Recovery Groups:** Occur every second Friday from 1:00 am - 3:30 pm at our Wellness Centre location at 3416 4th Avenue in Port Alberni. The men's group is a safe and welcoming place for any man in Port Alberni.

**Outreach Legal Advocate (OLA):** The primary goal of this program is to ensure quality service delivery of legal advocacy for anyone needing assistance. If we can't help you with your legal issue, we will support you in connecting with the local Legal Aid office. We serve the community by:

- Providing free legal information;
- Hosting seminars and workshops for the community on legal issues and the law;
- Providing access to booklets and pamphlets regarding a wide range of legal issues and rights;
- Help you complete a Legal Aid application, or refer you to another agency that can help you.

Areas covered by the OLA program:

- Income Security Program: BCEA / Welfare, Persons with Disabilities, Old Age Security (OAS) / Guaranteed Income Supplement (GIS) applications, Canada Pension Plan (CPP) & Disability applications, Employment Insurance (EI), WCB information;
- Housing: Landlord / Tenant Dispute resolution hearings, Eviction Notices, Repairs, SAFER/RAPP applications, BC Housing & M'Akola Housing applications;
- Family Law: Information relating to child support or family maintenance, etc.;
- Other issues may include: Info on Criminal Law, Credit/Debit Law and Personal Bankruptcy, Native Law info, Mental Health legal issues and Refugee claims / Immigration Law.

**Phone:** 250-723-8281

**Toll-free:** 1-888-723-7232

**Additional programs:** Family Law Advocacy Program, Steps to Success Training for Employment, Brighter Futures Parenting Program, Early Childhood Development Program, Family Support Program, Youth Drop-in Program, more (see website).

**Service area:** Port Alberni and surrounding areas.

**Website:** <https://pafriendshipcenter.com/welcome-port-alberni-friendship-center>

**Phone:** 250-723-8281

**Address:** 3555 4th Avenue Port Alberni BC

### **Port Alberni Native Courtworker Program**

#### **Native Courtworker & Counselling Association of British Columbia**

**Office location:** Port Alberni

**Description:** For over 40 years, Native Courtworkers have helped Indigenous people navigate the criminal justice system. There are Native Courtworkers located around the province, covering approximately 70% of the provincial courts. They work with the various officers of the court, communities and service providers to assist Indigenous people in contact with the justice

system to receive fair, equitable and culturally sensitive treatment within that challenging system.

**Programs & Services:** Native Courtworkers assist Indigenous accused by providing timely and accurate information at the earliest possible opportunity and at all stages of the criminal justice process. We provide information about the nature and consequences of the charge; your rights, responsibilities and options under the law including alternative justice processes (if available); the philosophy and functioning of the criminal justice system, and of alternative justice processes (if available); court procedures; and the disposition or direction given by the court or community to the offender. Additionally, Native Courtworkers:

- Provide Indigenous accused with appropriate referral to legal resources (as available and where practical);
- Refer Indigenous accused to appropriate social, education, employment, medical and other resources to enable them to address the underlying problems which contribute to their charges and, where appropriate, follow-up on these referrals;
- Liaise between Indigenous accused and criminal justice personnel to help overcome communication barriers and reduce Indigenous alienation from the criminal justice system. This may include being available to provide appropriate information to the court and/or speaking on behalf of the accused;
- Inform justice officials about the cultural traditions, values, languages, socio-economic conditions and other concerns of the Indigenous community and the perspective of Indigenous accused. Initiate further understanding when required;
- Promote understanding within the Indigenous community, of the existing criminal justice system and alternative justice processes;
- Promote and facilitate community-based justice initiatives and help build community capacity to identify and address problems, which could end up in the courts or community justice system.

**Website:** <https://nccabc.ca/justice/native-courtworkers/>

**Service Area:** Port Alberni Provincial Court, Tofino & Ucluelet Provincial Courts (circuit courts)

**Contact:** Boyd Gallic, Native Courtworker

**Toll-free:** 1-855-221-1179

**Phone:** 1-778-375-3298

**Cell:** 250-731-4303

**Email:** bgallic@nccabc.com **Address:** #155-5091 Tsuma-as Drive, Port Alberni BC

**Tsawaayuus (Rainbow Gardens)**

**The Westcoast Native Health Care Society / Island Health**

**Location:** Port Alberni

**Description:** Tsawaayuus (Rainbow Gardens) is a neighbourhood care campus. Located in Port Alberni, British Columbia, Tsawaayuus (Rainbow Gardens) is a multi-level care facility providing 44 complex care beds, ten assisted living units, and 20 independent living apartments. Design and operation of Tsawaayuus reflect the West Coast Native culture. We advocate for priority placement of Aboriginal people in our facility.

**Eligibility & Admission:** Depending on your situation and care level, please see below for specifics on how to become a resident of Tsawaayuus Rainbow Gardens.

**Long-term care:** Island Health must be contacted to obtain admission to Tsawaayuus. Families or individuals request an assessment through Island Health by a nurse who works out of their local Health Unit. Once assessed, individuals are wait-listed until a bed becomes available. Individuals or families interested in touring the facility are welcome. Please contact us to make arrangements.

**Assisted Living:** Access to subsidized assisted living units is through Island Health's Home and Community Care assessment. For more information on subsidized units, contact the Island Health Home and Community Care Office nearest you. Please do not contact the Operator directly regarding subsidized units.

**Service area:** Island Health Authority

**Website:** <https://rainbowgardens.ca/>

**Email:** [info@rainbowgardens.ca](mailto:info@rainbowgardens.ca)

**Phone:** 250-724-5655

**Address:** 6151 Russell Place Port Alberni BC

### **Nuu-chah-nulth Employment and Training Program (NETP)**

#### **Indigenous Skills and Employment Training (ISET) Program**

**Location:** Port Alberni, and offices at Gold River & Ucluelet.

**Description:** The focus of NETP is to assist First Nations in gaining transferrable skills that support their employment path and long-term career. Our focus will be on providing a comprehensive suite of wrap-around support to First Nation clients. Our Case Managers can provide the following assistance to reach your goals:

- Explore career options and the job market;
- Build your resume and cover letter;
- Learn job search and interview strategies;
- Enhance your life-skills (e.g. confidence, communication, problem-solving);
- Enhance your practical skills (e.g. reading and writing, numeracy, computer skills);
- Overcome barriers to your employment (e.g. get a driver's license, your Grade 12, work gear, work clothing, daycare etc.).

NETP also provides minimum levels of services for Indigenous Skills, Employment and Training Strategy (ISETS) to all Indigenous peoples living within the geographic region and funds training interventions to First Nations people as a priority with a focus on unemployed or under-employed persons wanting to get ahead in their job or career.

**Service Area:** NETP provides employment related services and programs to all First Nation peoples living in the geographic service area covering the Vancouver Island West Coast from Ditidaht First Nation in the South, First Nation communities inland East to Port Alberni, to Ka:'yu:'k't'h'/Che:k:tles7et'h' First Nation in the North. We have offices at Gold River, Ucluelet and Port Alberni.

**Admissions Criteria, Funding & Financial Support:** Individuals interested in NETP services but who currently live outside of the designated service area are ineligible for program support

from NETP, and would need to inquire with their Nation directly, or the ISET Agreement Holder that is responsible for their region.

**Current Training Programs:** See website, our Facebook page, or call.

**Website:** <https://nuuchahnulth.org/services/employment-training>

**Facebook:** <https://www.facebook.com/nuuchahnulth.employment/>

**Phone:** 250-723-1331

**Toll-free:** 1-833-276-5849

**Email:** [netp@nuuchahnulth.org](mailto:netp@nuuchahnulth.org)

**Physical address:** 4090 8th Avenue, Port Alberni BC

### **Teechuktl Mental Health & Quu'asa**

#### **Nuu-chah-nulth Tribal Council**

**Location:** Port Alberni (Head Office) & Nuu-chah-nulth regional locations (see below)

#### **Programs & Services**

**Teechuktl Counselling:** Teechuktl provides counselling, traditional healing, and other services that support the mental, emotional and spiritual wellbeing of Nuu-chah-nulth individuals, families and communities. Some examples of issues we can help with include:

- Residential School impacts
- Alcohol & drug issues
- Family violence
- Dealing with grief and loss
- Low self-esteem
- Sexual or physical abuse
- Anger management
- Suicide prevention/awareness

Our Teechuktl program delivers both holistic and clinical services to our communities. Our program works in clinical and cultural ways providing safe and therapeutic service. We have seven Clinical Counsellors on our team working in the three Nuu-chah-nulth regions (see below).

**Contact:** Vina Robinson, Teechuktl (Mental Health) Manager

**Email:** [vina.robinson@nuuchahnulth.org](mailto:vina.robinson@nuuchahnulth.org)

**Office:** 250-724-3939

**Toll-free:** 1-888-624-3939

**Quu'asa:** Our Quu'asa program uses traditional cultural and spiritual practices to support and promote mental and emotional healing for former Residential School survivors and their families. The program offers individual and family counselling, community healing gatherings and resource information. Our services include: traditional cultural and spiritual healing; counselling; cultural support; resource materials; Residential School resolution support; referrals to treatment programs.

**Contact:** Ina Dick, Quu'asa Receptionist

**Phone:** 250-724-3939

**Toll-Free:** 1-888-624-3939

**Email:** [ina.dick@nuuchahnulth.org](mailto:ina.dick@nuuchahnulth.org)

**Cell:** 250-731-5494

**Referrals, Funding & Costs, & Admissions Criteria:** Call for information.

**Service area:** We serve the 14 Nuuchahnulth First Nations, which are divided into three regions:

- Southern Region: Ditidaht, Huu-ay-aht, Hupacasath, Tse-shaht, and Uchucklesaht
- Central Region: Ahousaht, Hesquiaht, Tla-o-qui-aht, Toquaht, and Yuu-cluth-aht
- Northern Region: Ehattesaht, Kyuquot/Cheklesah, Mowachaht/Muchalaht, and Nuchatlaht

**Website:** <https://nuuchahnulth.org/services/teechuktl-mental-health>

**Staff contact list:** <https://nuuchahnulth.org/node/216>

**Address:** 5001 Mission Road, P.O. Box 1383, Port Alberni BC

### **Port Hardy**

#### **Sacred Wolf Friendship Centre (Port Hardy)**

**Location:** Port Hardy

**Description:** Sacred Wolf Friendship Centre has operated in Mt. Waddington since 2001. The centre has 13 staff, who offer six programs for children, youth, parents, caregivers and Elders.

#### **Programs & Services**

**Poverty Law Advocacy Program:** If you're having issues with income assistance applications, such as regular income assistance, or if you are a person with disabilities, or someone who faces persistent multiple barriers, then our program may be able to assist you along the way. Whether it's a denial on your recent application, or requesting a reconsideration of the denial, we're able to provide information and guidance on the process. There are a number of benefits and supplements that are available through the ministry, for example. We are able to assist with Canada Pension Plan (and Canada Pension Plan Disability) applications. We can provide you with information on your rights as a tenant, how you can resolve any tenancy issue you may have with your landlord. We can support you through a residential tenancy dispute resolution hearing to resolve the matter before an arbitrator. The Advocate can also assist you with Income Assistance applications (regular, Persons with Disabilities, Persons with Persistent Multiple Barriers), denials, reconsideration and tribunals. If we can't help you with a particular issue you're having, we can often refer you to someone who can.

**Reaching Home Housing Program:** Reaching Home aims to help those who are looking for safe and secure housing on the North Island. Our worker can help those looking for housing or dealing with issues relating to housing.

**Additional programs:** Health and Wellness Worker, Youth Program, Family Development, Social Development Program, Early Childhood Development.

**Service area:** The Sacred Wolf Friendship Centre provides support services to aboriginal people in the North Island in the Regional District of Mount Waddington, including the communities of Port McNeill, Port Hardy, Port Alice and Alert Bay.

**Phone:** 250-902-0552

**Facebook:** Search “Sacred Wolf Friendship Centre”.

**Website:** n/a

**Address:** 145A 8950 Granville Street P.O. Box 2041, Port Hardy BC

### **Port Hardy Native Courtworker Program**

#### **Native Courtworker & Counselling Association of British Columbia**

**Office location:** Port Hardy

**Description:** For over 40 years, Native Courtworkers have helped Indigenous people navigate the criminal justice system. There are Native Courtworkers located around the province, covering approximately 70% of the provincial courts. They work with the various officers of the court, communities and service providers to assist Indigenous people in contact with the justice system to receive fair, equitable and culturally sensitive treatment within that challenging system.

**Programs & Services:** Native Courtworkers assist Indigenous accused by providing timely and accurate information at the earliest possible opportunity and at all stages of the criminal justice process. We provide information about the nature and consequences of the charge; your rights, responsibilities and options under the law including alternative justice processes (if available); the philosophy and functioning of the criminal justice system, and of alternative justice processes (if available); court procedures; and the disposition or direction given by the court or community to the offender. Additionally, Native Courtworkers:

- Provide Indigenous accused with appropriate referral to legal resources (as available and where practical);
- Refer Indigenous accused to appropriate social, education, employment, medical and other resources to enable them to address the underlying problems which contribute to their charges and, where appropriate, follow-up on these referrals;
- Liaise between Indigenous accused and criminal justice personnel to help overcome communication barriers and reduce Indigenous alienation from the criminal justice system. This may include being available to provide appropriate information to the court and/or speaking on behalf of the accused;
- Inform justice officials about the cultural traditions, values, languages, socio-economic conditions and other concerns of the Indigenous community and the perspective of Indigenous accused. Initiate further understanding when required;
- Promote understanding within the Indigenous community, of the existing criminal justice system and alternative justice processes;
- Promote and facilitate community-based justice initiatives and help build community capacity to identify and address problems, which could end up in the courts or community justice system.

**Website:** <https://nccabc.ca/justice/native-courtworkers/>

**Service Area:** Port Hardy

**Contact:** Charlotte Sukow, Native Courtworker

**Phone:** 250-902-2223

**Toll-free:** 1-877-811-1190 Extension 356

**Email:** csukow@nccabc.com

**Address:** 154 Ba'as Road, Tsulquate Reserve, Port Hardy BC

**North Vancouver Island Aboriginal Training Society (Port Hardy Office)**

**Indigenous Skills and Employment Training (ISET) Program**

**Location:** Campbell River, Port Hardy & Alert Bay

**Description:** North Vancouver Island Aboriginal Training Society (NVIATS) is an Aboriginal training organization that operates under the Indigenous Skills and Employment Training (ISET), which is funded by Human Resources and Skills Development Canada. The ISETS program provides funding to support the costs of programs, services and other activities undertaken to increase the participation of Aboriginal Peoples in the Canadian labour market.

**Programs & Services:** Skills Training and Enhancement, Job Search, Career and Employment Counselling, BladeRunners, Fresh Start Program, Ready to Work Program, Summer Student Program, Wage Subsidy Program, Walk-in Program, Workshops and more (see website).

**Funding & Financial Support:** Depends on program. Call for more information.

**Current Training Programs:** New courses are starting all the time and we post current courses and training offerings to our website and Facebook page (see links below).

**Service Area & Admissions Criteria:** NVIATS services 18 First Nations and a select number of other organizations. Most of the First Nations are of the Kwakiutl Nation. We are committed to the principle of equal access to status, non-status, on-reserve and off-reserve Aboriginal organizations and clients. We serve the entire North Island from Courtenay up to Port Hardy.

**Website:** <http://www.nviats.com/>

**Facebook:** <https://www.facebook.com/nvi.ats.1>

**Port Hardy Office**

**Phone:** 250-286-3455

**Email:** sherry.simms@niviats.com

## **Saanichton / Tsawout First Nation**

### **South Island Wellness Society - Indigenous Justice Program**

#### **Indigenous Justice Strategy Program (Justice Canada & BC Corrections)**

**Location:** Tsawout First Nation / Saanichton, Vancouver Island

**Description:** Restorative justice is an opportunity to deal with conflicts involving our community members in a more culturally appropriate manner and in a way that is community-focused and community-driven. This program empowers Indigenous people by creating a setting that is easier to relate to than the court system, holding those in conflict more accountable, giving community members the opportunity to be involved in the justice process, and having more meaningful outcomes for those involved. In the First Nations and Indigenous communities we serve, the word “justice” reflects a way of life that focuses on relationships and the interconnectedness of all living beings. It is based upon traditional forms of dispute settlement, where all involved are called together to respectfully discuss the issue, and to come to an agreement on how to best restore balance and harmony to the disrupted relationship and to the community.

#### **Programs & Services**

**Community Conflict Resolution:** When there is conflict of any type in the community, community members can ask the Restorative Justice Program to call a Circle to resolve the conflict in a healthy way. Commonly these referrals are generated from schools, concerned parents or family members, and other members of the community who may need support.

**Adult Program:** Services include but are not limited to diversion and alternative measures programming; bail and probation monitoring; restorative justice circles; coordination of community work service; facilitation of culturally relevant healing plans.

**Youth Program:** Services include but are not limited to extrajudicial sanctions and extrajudicial measures; restorative justice circles; healing circles; and community work service. Intervention, family support and prevention programming are an important part of our work to support youth. On a limited basis, South Island Wellness Society (SIWS) assists with monitoring of young offenders under the supervision of the Youth Probation office of the Ministry of Children and Family Development.

**Community Awareness & Support:** SIWS can support clients navigating the justice system by connecting them to resources, and one-to-one mentorship.

**Additional Programs & Services** Healthy Relationships course (Adults) and Respectful Futures course (Youth). In addition to the programs outlined above, South Island Wellness Society provides extensive programming in support of children, youth and families, including Cultural Connection Plans, Permanency Plans, Voluntary Family Plan, Family Group Conferences, Family Case Planning Conference, and Youth Transition Conferencing.



**Referrals:** Restorative justice referrals commonly come from schools, concerned parents or family members, and other members of the community who may need support. Our program also partners with First Nations and Indigenous communities and leadership, RCMP, Crown Counsel, BC Community Corrections, the Native Courtworker and Counselling Association of BC, School Districts, Probation Officers, and other local agencies and institutions.

**Website:** <http://www.siws.ca/siws-services-restorative-justice.html>

**Service area:** In addition to the urban Indigenous population of Greater Victoria, we serve nine Nations on Southern Vancouver Island: Tseycum, Pauquachin, Tsawout, Songhees, Esquimalt, Beecher Bay, Pacheedaht, Tsartlip and T'sou-ke First Nations.

**Contact:** Vanessa Ramsdale, Indigenous Justice Worker & Restorative Justice Coordinator

**Phone:** 778-426-2997

**Email:** [vanessaramsdale@siws.ca](mailto:vanessaramsdale@siws.ca)

**Address:** 7725B Tetayut Road, Saanichton BC

## **Victoria**

### **Victoria Native Friendship Centre**

**Location:** Victoria

**Description:** The Victoria Native Friendship Centre (VNFC) has been in existence for over 45 years. VNFC provides services to an estimated 20,000 Aboriginal people living off-reserve in the greater Victoria area, as well as the 5,000 residents from the First Nations communities in the southern Vancouver Island region, in addition to a sizeable Aboriginal population from across Canada. VNFC takes great pride in their exceptional approach to First Nation social issues.

### **Programs & Services**

**Youth Department:** Our mission is to provide supportive, positive, empowering, educational and culturally sensitive programming that promotes holistic wellness for Urban Indigenous youth. The Youth Services Team (Youth Support Workers and Youth Addictions Worker) provide the following one-to-one support services for Indigenous youth ages 12-24, who are living in the Greater Victoria area: Housing; Addressing Poverty Issues; Referrals to various community resources; Employment readiness; Addictions support; Court and legal support; Education and Alternate Education Plans; Probation / community service hours; Assistance with mental health issues and navigating mental health services; FASD support; Supporting youth with crucial appointments; Support with family breakdown; Tutoring; Securing underage income assistance, youth agreements; Teen pregnancy; Disclosures; Access to sports.

**Contact:** Steve, Youth Team Leader

**Phone:** 250-384-3211

**Awakening the Warrior Within:** This program was developed to support Aboriginal men and women age 19 or older who are ready and willing to examine their relationship with family violence. The intent of the program is to provide an opportunity to gain a deeper understanding of family violence and its impact on self, family and community. The program length is four weeks. Program content includes:

- Creating a vision of what a community free of family violence would look like, sound like and feel like;
- Gaining a sense of self/reclaiming;
- Identifying what a respectful relationship would look like;
- Defining family violence and effects of family violence;
- Stopping the cycle of family violence.

**Contact:** Glenn Patterson

**Phone:** 250-384-3211

**Family Services Team (Child Welfare & Protection):** Consists of two family support workers and three social workers. Our mandate is to advocate on behalf of individual(s) requesting our services and to support those urban Indigenous families who are directly involved with the Ministry of Children and Family Development (MCFD). We assist families in achieving their goals through emotional support, skill development, education, mentorship, cultural continuity and further referrals, if needed. Our workers help build solid networks of support within our community and with sister agencies. We also provide home visits and provide support with parenting skills, communication skills, budgeting, life-skills, nutrition, housing, social assistance, legal aid and court processes. Using a holistic, culturally sensitive approach, the social worker will be part of a multi-disciplinary team working to improve children, family and community identity and wellness. Applicants must complete an intake process either by phone or in person. An intake worker can be reached Monday through Friday from 1:00-4:00pm.

**Contact:** Brenda, Team Leader

**Phone:** 250-384-3211

**Addictions Counsellors:** VNFC's Addictions Counsellors can assist with:

- One-on-one counselling for addictions issues, with a focus on drug and alcohol abuse;
- On-going support in all stages of change, including harm reduction, abstinence and early recovery;
- Help with developing healthy living skills (boundaries, time management and stress management);
- Information about and referrals to other services that would aid with healing and recovery, such as support groups, other agencies and residential treatment centres (Note: Indigenous Treatment Centres require six completed appointments before we can put in a referral).

**Contact:** Addictions Counsellor

**Phone:** 250-384-3211

**Mental Health Liaison:** The Mental Health Liaison is available to all people, in your home or community. We can help with:

- Community awareness on mental health;
- Materials for education on mental health;
- Referrals to appropriate resources;

- Support for you and your family navigating the mental health system;
- Advocacy in dealing with representatives in the mental health system.

**Contact:** Shona, Team Leader

**Phone:** 250-384-3211

**Fernwood House and Siem Lelum (Respected House):** Siem Lelum provides 41 units of safe and affordable residential housing for Aboriginal single young adults (19-25) who are working and/or in school, young families and grandparents raising grandchildren, who are, or are at risk of becoming homeless, who will benefit from living in a supportive environment where they can learn parenting skills and other life-skills necessary for self-sufficiency. Fernwood House has eight self-contained, two-bedroom units.

**Contact:** Margot Edwards, Property Manager

**Phone:** 250-383-1283

**Additional programs:** Summer Camps for Youth; Career, Employment and Education Resources; Elders; Aboriginal Health Support Workers, Homeless Outreach Worker Program, Slaheena & Aboriginal Parenting, Wellness Clinic; Indigenous Model for Delivering Employment and Economic Success (IMDEES).

**Service area:** We are dedicated to improving the quality of life for Aboriginal people in the Greater Victoria area.

**Website:** <http://www.vnfc.ca/>

**Facebook:** <https://www.facebook.com/VICTORIANATIVEFRIENDSHIPCENTRE/>

**Phone:** 250-384-3211

**Address:** 231 Regina Avenue, Victoria BC

### **Victoria & Colwood Native Courtworker Program**

#### **Native Courtworker & Counselling Association of British Columbia**

**Office location:** Victoria / Colwood

**Description:** For over 40 years, Native Courtworkers have helped Indigenous people navigate the criminal justice system. There are Native Courtworkers located around the province, covering approximately 70% of the provincial courts. They work with the various officers of the court, communities and service providers to assist Indigenous people in contact with the justice system to receive fair, equitable and culturally sensitive treatment within that challenging system.

**Programs & Services:** Native Courtworkers assist Indigenous accused by providing timely and accurate information at the earliest possible opportunity and at all stages of the criminal justice process. We provide information about the nature and consequences of the charge; your rights, responsibilities and options under the law including alternative justice processes (if available); the philosophy and functioning of the criminal justice system, and of alternative justice processes (if available); court procedures; and the disposition or direction given by the court or community to the offender. Additionally, Native Courtworkers:

- Provide Indigenous accused with appropriate referral to legal resources (as available and where practical);

- Refer Indigenous accused to appropriate social, education, employment, medical and other resources to enable them to address the underlying problems which contribute to their charges and, where appropriate, follow-up on these referrals;
- Liaise between Indigenous accused and criminal justice personnel to help overcome communication barriers and reduce Indigenous alienation from the criminal justice system. This may include being available to provide appropriate information to the court and/or speaking on behalf of the accused;
- Inform justice officials about the cultural traditions, values, languages, socio-economic conditions and other concerns of the Indigenous community and the perspective of Indigenous accused. Initiate further understanding when required;
- Promote understanding within the Indigenous community, of the existing criminal justice system and alternative justice processes;
- Promote and facilitate community-based justice initiatives and help build community capacity to identify and address problems, which could end up in the courts or community justice system.

**Website:** <https://nccabc.ca/justice/native-courtworkers/>

**Service Area:** Victoria Courthouse, Western Communities Provincial Court (Colwood / Victoria), Port Renfrew, and nine Southern Island First Nations communities: Tseycum, Pauquachin, Tsawout, Songhees, Esquimalt, Beecher Bay, Pacheedaht, Tsartlip and T'sou-ke.

**Contact:** Shane Johnson, Native Courtworker

**Phone:** 250-386-6717

**Toll-free:** 1-877-811-1190 Extension 353

**Email:** [sjohnson@nccabc.com](mailto:sjohnson@nccabc.com)

**Address:** 850 Burdett Avenue #248, Victoria BC

### **M'akola Housing Society**

**Location:** Victoria (Head Office)

**Description:** The M'akola Group of Societies provides safe, affordable and appropriate homes primarily for Aboriginal people and families. Through community partnerships and funders M'akola is able to provide subsidized housing, affordable rentals and assisted living units throughout most of British Columbia. M'akola Housing Society is the largest Indigenous affordable housing provider in British Columbia serving more than 5,000 family members, managing more than 1,600 homes serving both Indigenous and non-Indigenous people. The majority our housing is located off-reserve in urban centres and we have expanded into rural areas and on-reserve through partnerships with First Nations.

### **Programs & Services**

M'akola offers a variety of housing to suit the needs of our applicants and tenants. We offer family housing in townhouse complexes, apartment buildings and single-family dwellings. M'akola also offers housing geared to singles and couples and has two assisted living facilities for our Elders and seniors. M'akola Group of Societies offers housing in single family dwellings scattered across British Columbia. The rent for these homes is generally based on either M'akola Affordable Rent (MAR) or M'akola Rent Geared to Income (MRGI) rates.

## **Central BC**

**BC Housing, Muks-Kum-Ol Housing & M'akola Housing Society properties:** More than 150 scattered housing units in Prince Rupert & Terrace.

**Single Family Dwellings:** Atlin, Dease Lake, Hazelton, Houston, Smithers, South Hazelton, Telkwa, Terrace & Topley.

## **Vancouver Island & Haida Gwaii**

**BC Housing & M'akola Housing Society properties:** Victoria, Langford, Sooke, Duncan, Nanaimo, Port Alberni, Courtney & Campbell River.

**Single Family Dwellings:** Crofton, Duncan, Lake Cowichan, Nanoose Bay, Qualicum Beach, Saltair, Lantzville, Cedar, Ucluelet, Tofino, Port Alberni, Errington, Parksville, Courtenay, Campbell River, Cumberland, Bowser, Masset, Port Hardy, Queen Charlotte City & Alert Bay.

## **Sunshine Coast & Bella Coola**

**Single Family Dwellings:** Bella Coola, Egmont, Gibsons, Hagensborg, Halfmoon Bay, Madeira Park, Powell River, Roberts Creek & Sechelt.

## **Central BC**

**Single Family Dwellings:** 100 Mile House, 103 Mile House, 150 Mile House, Burns Lake, Chilanko Forks, Lac La Hache, McLeese Lake, Nimpo Lake, Quesnel, Riske Creek, Tatla Lake & Williams Lake.

## **Eligibility:**

- **Subsidized Housing:** M'akola Housing Society selects tenants from the Housing Registry. In order to be eligible for one of our family households you need have an active BC Housing file. A BC Housing application can be completed online, in one of our regional offices, or printed off and mailed to your local BC Housing office. To inquire about the status of your application or to assist you in completing your application you can contact the Housing Registry, toll free, at 1-800-257-7756.
- **Affordable Rent/Non-Subsidized Housing:** M'akola Housing Society advertises current vacancies when they become available. To receive an application for a current non-subsidized affordable rent unit or to be placed on the waitlist for when a unit becomes available contact: [affordablerent@makola.bc.ca](mailto:affordablerent@makola.bc.ca) or call: 1-877-384-1423.

**Service area:** We provide housing and operate across Vancouver Island, the Sunshine Coast Northwest BC, Central BC & Haida Gwaii.

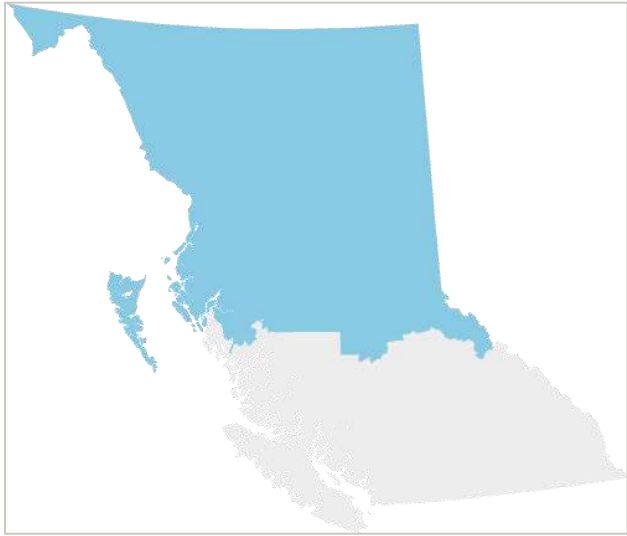
**Website:** <http://makola.bc.ca/>

**Email:** [info@makola.bc.ca](mailto:info@makola.bc.ca)

**Phone:** 250-590-0204

**Address:** 104 – 550 Goldstream Avenue, Victoria BC

## 5 – Northern Region



### 1.1(a) Regional Programs & Services

#### **First Nations Health Authority / National Native Alcohol and Drug Abuse Programs:**

Gya' Wa' Tlaab Healing Centre (see Kitimat)

Carrier Sekani Family Services Addictions Recovery Program (see Vanderhoof)

North Wind Wellness Centre (see Dawson Creek)

Wilp Si'Satxw House of Purification (see Kitwanga)

#### **Indigenous Justice Strategy Programs:**

Daylu Dena Council Justice Program (see Lower Post)

Fort Nelson First Nation Justice Program (see Fort Nelson)

Haida Gwaii Restorative Justice Program (see Massett)

Kwadacha Nation Khutsedzik'e' Cultural Wilderness Camp Program (see Fort Ware)

Ku'We'Gahn Program (see Dease Lake)

Nak'azdli Alternate Justice Centre (see Fort St. James / Nak'adzli Whut'en)

Nisga'a Access to Justice Department (see New Aiyansh / Gitlaxt'aamiks)

Prince George Urban Aboriginal Justice Society (see Prince George)

Prince Rupert Aboriginal Justice Program (see Prince Rupert)

Tl'azt'en Indigenous Justice Program (see Tl'azt'en Nation / Tachie)

Gitxsan / Wet'suwet'en Unlocking Aboriginal Justice Program (see Smithers, office also located in Hazelton)

#### **Native Courtworker and Counselling Association of British Columbia:**

Aboriginal Family and Youth Advocate (see Prince George)

Terrace Native Courtworker (see Terrace, also serves Kitimat, New Aiyansh, Dease Lake & Prince Rupert)

Prince George Native Courtworker (see Prince George, serves Northern Interior)  
Fort St. James Native Courtworker (see Fort St. James, also serves Vanderhoof, Fraser Lake & Burns Lake)  
Fort St. John Native Courtworker (see Fort St. John, also serves Fort Nelson, Dawson Creek & Chetwynd)

**Indigenous Courts - Provincial Court of British Columbia:**

Prince George Indigenous Court

**BC Association of Aboriginal Friendship Centres:**

Friendship House Association of Prince Rupert  
Kermode Friendship Society (see Terrace)  
Dze L K'Ant Friendship Centre (see Smithers for Smithers, Houston & Dease Lake offices)  
Fort Nelson Aboriginal Friendship Society  
Tansi Friendship Centre Society (see Chetwynd)  
Nawican Friendship Centre (see Dawson Creek)  
Fort St. John Friendship Society  
Prince George Native Friendship Centre  
Quesnel Tillicum Society

**Aboriginal Housing Management Association:**

Dawson Creek Native Housing Society  
Fort St. John Native Housing Society  
Aboriginal Housing Society of Prince George  
M'akola Housing Society (M'akola serves most of BC, see under "Victoria" in the "Region 4 Vancouver Island" section)

**Indigenous Skills and Employment Training (ISET) Programs:**

BC Native Women's Association Indigenous Skills and Employment Training Program (serves all of BC, see Kamloops & T'kemlups te Secwépemc)  
Métis Nation British Columbia Employment & Training (see Fort St John, Terrace & Prince George sections)  
North East Native Advancing Society (see Fort St. John)  
Nisga'a Employment Skills and Training (see New Aiyansh / Gitlaxt'aamiks)  
Prince George Nechako Aboriginal Employment and Training Association  
TRICORP / Tribal Resources Investment Corporation (see Prince Rupert)

## **1.1(b) Additional Programs & Services**

### **Justice & Community Safety**

Upper Skeena Counselling and Legal Assistance Society (serves Smithers, Hazelton, Houston, Telkwa, Topley, Fort Babine & Granisle; see Hazelton)

### **Other**

Community Voicemail (see under “Aboriginal Housing Society of Prince George” in the Prince George section)

## **1.2 Programs & Services by City**

### **Chetwynd**

#### **Tansi Friendship Centre Society (Chetwynd)**

**Location:** Chetwynd

**Description:** Tansi Friendship Centre is a non-political, autonomous social service agency existing to administer and to implement programmes to meet the needs of Native and non-Native people either coming to, or living in urban areas. Tansi meets the needs of our community in Chetwynd, BC.

#### **Programs & Services**

**Mental Health & Addictions Counsellor:** Tansi’s Mental Health & Addictions program provides outpatient mental health and addiction services for individuals and families in Chetwynd and the surrounding area. We offer individual outpatient counselling for addictions, sexual abuse, domestic violence, trauma, depression, anxiety, panic, and post-traumatic stress disorder (PTSD). Our program can make referrals for detox and in-patient treatment.

**Referrals:** Self-referrals are welcome.

**Service area:** Chetwynd and the surrounding area.

**Contact:** Denise Friesen, Mental Health & Addictions Counsellor

**Phone:** 250-788-2996

**Email:** [addictions@tansifcs.com](mailto:addictions@tansifcs.com)

**Rise Women's Legal Centre:** Tansi is now in partnership with Rise Women's Legal Centre to offer free legal advice and supports through way of our online portal. We can help set up video conferences with professional lawyers to assist with family law, child protection, as well as property, divorce and human rights & immigration issues.

**Referrals:** This service is open to women and anyone who self-identifies as a woman.

**Contact:** Denise Friesen, Mental Health & Addictions Counsellor

**Email:** [addictions@tansifcs.com](mailto:addictions@tansifcs.com)

**Phone:** 250-788-2996



**Employment Assistance / Training to Employment Coordinator:** Employment and training program that assists with safety training and certification (WHMIS), résumés & cover letters, job finding.

**Service area:** This program is open to residents of Chetwynd, Hudson's Hope and Tumbler Ridge.

**Contact:** Debbie Rose, Training to Employment Coordinator

**Phone:** 250-788-2996

**Email:** employment@tansifcs.com

**Additional programs:** Kici-Awasimsak Family Centre; Family Support Worker; Youth Centre.

**Service area:** Chetwynd and area.

**Website:** <https://tansifcs.com/tansi/Home>

**Facebook:** <https://www.facebook.com/groups/181117091978465/>

**Email:** n/a

**Phone:** 250-788-2996

**Address:** 5301 South Access Road, Chetwynd BC

### **Dawson Creek**

#### **North Wind Wellness Centre**

##### **First Nations Health Authority / National Native Alcohol and Drug Abuse Program**

**Location:** Dawson Creek / Peace River Country (Land-based)

**Description:** The effects of alcohol and drug addiction are often devastating to individuals, families and communities. The North Wind Wellness Centre offers a 45-day, culturally based, residential treatment program for ages 19 and up. It also welcomes opportunities to serve youth at risk, including back-to-the-land programming through our networking with Indigenous local communities and School Districts in Dawson Creek and Fort St. John. The Centre is located just north of Dawson Creek in the beautiful Peace River country. The facility includes a main common building, session and craft room, sweat lodge, exercise equipment, computers, counsellors' office, and administration building. It is located on 150 acres of wilderness that participants may walk and collect medicines, weather permitting. We offer a Sweat lodge, Blanket, Burning-bundle, and Pipe amongst other ceremonies, and we introduce and reinforce the concept of sacredness by means of traditional culture. Each day begins and ends with smudge and prayer circle. The North Wind Healing Centre endeavors to meet human needs with compassion by providing tools that assist people in recovery from addictions by gaining self-reliance, discovering their unique gifts, developing their unique abilities, and finding support for recovery within their family and community.

#### **Programs & Services**

- Comprehensive treatment for alcohol, illegal drugs, sex addictions, prescription medication, compulsive gambling, process addictions (e.g. Internet, food, shopping, etc.) and cross addictions between the above;

- Appropriate therapeutic intervention for people struggling with diagnosed and undiagnosed mental health issues and addictions;
- Healing and Recovery for family of origin issues, childhood trauma, violence, grief, loss, sexual abuse, and incest;
- Critical Incident debriefing, crisis intervention and reconciliation strategies;
- Cultural reclamation, traditional pre-contact values, ceremony and spirituality;
- Aftercare & Relapse Prevention Support Services;
- Telephone Counselling Services;
- Individual & Group Counselling;
- Developmental Services;
- Individual Program Planning;
- Advocacy Services;
- Probation/Parole/Bail Services;
- Clinical Assessment & Referral;
- Community Prevention & Education;
- Day Treatment Programming;
- Out Patient Programming.

**Referrals:** Individuals may not self-refer. Referrals are accepted from: Social workers, addictions counsellors, mental health and wellness workers, doctors, nurses, drug & alcohol professionals. It is highly recommended that the potential client see an addictions counsellor or mental health and wellness worker before applying. The referral agent must be available to discuss the completed application with North Wind Wellness Centre.

**Admissions Criteria:**

Length: 45-day

Opioid Replacement Therapy: Yes

Family Program: No

Couples Program: No

Gender: Co-ed

Pregnant: Yes

Alcohol/Substance free: 14 days

Beds: 10 beds

Intakes: 5-7 intakes per year (see calendar on website)

**Note:** If the participant is on probation, bail or parole, a letter from the Probation/Bail/Parole Officer is required. The letter must state the conditions and expected reporting requirements of the participant during the forty-five days duration of intake is required. Individuals accused / charged / convicted of sexual and/or violent offences may attend the program but must provide all information relating to the offence(s).

**Funding & Costs:** Costs are usually covered by First Nations Health Authority, the participant's employer (if directed to attend by the employer), or extended health benefits program.

**Service area:** Our mandate is to serve primarily First Nations, Métis, and Inuit persons. Non-Indigenous persons are also welcomed.

**Website:** <https://northwindwellnesscentre.ca/>

**Phone:** 250-843-6977

**Toll-free:** 1-888-698-4333

**Email:** [intake@northwindwc.ca](mailto:intake@northwindwc.ca)

**Address:** Box 2480 Station A, Dawson Creek BC

**Nawican Friendship Centre (Dawson Creek)**

**Location:** Dawson Creek

**Description:** The Friendship Centre is a hub for community connection. We work hard to connect all members of the community to the resources that are available.

**Programs & Services:** Mental Health and Addictions Counsellor, Youth Intergenerational Program (Youth/Elders), Employment Centre.

**Additional programs:** Form-filling, health support, advocacy, homeless persons support, referrals, medical van, YMCA Youth mindfulness training.

**Service area:** Dawson and surrounding area.

**Facebook:** <https://www.facebook.com/pages/category/Community/Nawican-Friendship-Centre-138943473607452/>

**Email:** [nfced@nawican.ca](mailto:nfced@nawican.ca)

**Phone:** 250-782-5202

**Address:** 1320 – 102nd Avenue, Dawson Creek BC

**Dawson Creek Native Housing Society**

**Location:** Dawson Creek

**Description:** Dawson Creek Native Housing Society provides 19 market units and six low-to moderate-income rentals for Indigenous families & seniors.

**Eligibility:** We serve to families of Indigenous ancestry. Please note that some of our housing is 100% drug-and-alcohol free.

**Service area:** Dawson Creek

**Website:** In progress

**Email:** [dcnhs.office@telus.net](mailto:dcnhs.office@telus.net)

**Phone:** 250-782-1598

**Address:** 10425 – 10th Street, Dawson Creek BC

**Dease Lake**

**Ku'Ve'Gahn Program**

**Indigenous Justice Strategy Program (Justice Canada & BC Corrections)**

**Location:** Dease Lake (Sub Office) and Telegraph Creek (Main Office)

**Description:** The Ku'Ve'Gahn helps offenders repair the harm they have done and works to increase the sense of justice for victims, families and others in the community. Ku'Ve'Gahn provides pre-charge and post-charge diversion programs, alternative measures programs, probation monitoring and other justice services in ways that incorporate Tahltan traditions.

## **Programs & Services**

**Adult Program:** Ku'We'Gahn's services for adults include but are not limited to bail and probation monitoring; pre- and post-charge diversion and alternative measures programming; restorative justice circles; coordination of community work service; and facilitation of culturally relevant healing plans.

**Youth Program:** Ku'We'Gahn's services for youth are primarily prevention and intervention-based in nature. Our staff facilitate family group conferences, restorative justice circles, and peacemaking circles for youth, families and in schools. Ku'We'Gahn may also provide assistance to Ministry of Children and Family Development Youth Probation upon request.

**Criminal Courts Support:** Ku'We'Gahn works closely with the Native Courtworkers and Counselling Society of BC to help clients navigate the criminal courts and law, including assistance with criminal court applications, legal aid applications, and referrals to appropriate agencies. We help individuals understand the process of the criminal justice system and court orders.

**Additional programs & services:** Wrap-around Supports through Integrated Community Care Teams and Regional Inter-agency Team; Healing Camp Coordination.

**Service area:** Ku'We'Gahn serves Tahltan people and people of other Nations living in the Tahltan communities of Telegraph Creek, Dease Lake and Iskut, as well as the community of Good Hope Lake, which is in Kaska Dene territory.

**Referrals:** Crown Counsel, RCMP, Crown Counsel, Community, Ministry of Children and Family Development, BC Corrections.

### **Telegraph Creek Office:**

Contact: Melva Quock, Ku'We'Gahn Manager

Phone 1: 250-235-3120

Phone 2: 250-235-3276

Email: [melva.quock@tahltan.ca](mailto:melva.quock@tahltan.ca)

Address (Main Office): Ku'We'Gahn, P.O. Box 46, Telegraph Creek BC

### **Dease Lake (Sub-office):**

Contact 1: Andrea Louie, Restorative Practitioner

Email: [andrea.louie@tahltan.ca](mailto:andrea.louie@tahltan.ca)

Contact 2: April Quock, Community-Based Victim Services Program Worker

Phone 1: 250-771-5577

Phone 2: 250-235-3276

Address: The Peoples' Haven Society, P.O. Box 387, Dease Lake BC

## **Fort Nelson**

### **Fort Nelson First Nation Justice Program**

#### **Indigenous Justice Strategy Program (Justice Canada & BC Corrections)**

**Location:** Fort Nelson

**Description:** The Fort Nelson First Nation Justice Center (FNFNJC) assists Fort Nation First Nation and surrounding communities in the local administration of justice in a culturally relevant fashion. The Justice Center strives to work with our clients in a meaningful way that incorporates ownership, consequences for actions, and innovative alternatives to mainstream justice. We also provide a variety of programs that meet the demands of the community. Our Justice Center relies on the support of the community, RCMP, the criminal justice system & Community Corrections.

### **Programs & Services**

**Adult Program:** Services include but are not limited to bail and probation monitoring; diversion and alternative measures programming, restorative justice circles, coordination of community work service; and facilitation of culturally relevant healing plans.

**Youth Program:** FNFNJC assists with the monitoring of young offenders under the supervision of the Youth Probation office of the Ministry of Children and Family Development. Additional services for youth include: extrajudicial sanctions and extrajudicial measures, restorative justice circles, healing circles, community work service. Intervention and prevention programming are an important part of our work to support youth in local communities.

**Criminal Courts Support:** FNFNJC works closely with the Native Courtworkers and Counselling Society of BC to help clients navigate the criminal courts and law, including assistance with criminal court applications and referrals to the appropriate agencies. We help individuals understand the process of the criminal justice system and court orders. We hold healing circles, and promote cultural awareness, prevention awareness and interventions.

**Referrals:** Our Justice Center receives referrals from the community, the RCMP, the criminal justice system, BC Community Corrections, the Ministry of Children and Family Development (Youth Probation), and Crown Counsel (via BC Community Corrections).

**Website:** <http://www.fortnelsonfirstnation.org/justice.html>

**Service area:** Fort Nelson, Fort Nation First Nation, Prophet River First Nation, Fort Liard First Nation (Acho Dene Koe First Nation) and the Northern Rockies areas.

**Contact 1:** Sara Gairdner, Justice Programs Coordinator

**Email:** [sara.gairdner@fnnation.ca](mailto:sara.gairdner@fnnation.ca)

**Contact 2:** Maryann Kotchea, Justice Assistant

**Email:** [maryann.kotchea@fnnation.ca](mailto:maryann.kotchea@fnnation.ca)

**Phone:** 250-774-6565

**Cell:** 250-500-4002

**Address:** Fort Nelson First Nation, RR#1 Fort Nelson BC

### **Fort Nelson Aboriginal Friendship Society (FNAFS)**

**Location:** Fort Nelson

**Description:** The Fort Nelson Aboriginal Friendship Society has grown over the past four decades and now boasts two floors in our large centre on 49th Avenue. Programming addresses all aspects of health, including family violence; HIV/AIDS; mental health & addictions; employment; Elders, women and youth outreach; a food bank; soup & bannock socials; a men's emergency shelter and a women's transition house. Overall, the Society's mandate is to provide services to the whole community by promoting unity and health in rural and urban areas, in a collaborative effort to address the needs of Aboriginal and non-Aboriginal people.

### **Programs & Services**

**Mental Health and Addictions Program:** This program offers confidential and professional counselling sessions for individuals or groups. If you or a family member is suffering from: misuse of alcohol or drugs, feelings of loneliness, isolation, sadness or depression, anxiety, or any other addiction or mental health concern.

**Referrals:** Self-referrals are welcome.

**Service area:** Fort Nelson, Liard First Nation and surrounding region upon request.

**Contact:** Cynthia Butler, Mental Health & Addictions Counsellor

**Phone:** 250-774-2993 Extension 1005

**Youth Outreach Program & Drop-In Centre:** The Youth Outreach Program offers a wide range of programming & services for youth. Programming includes: life-skills training; one-on-one advocacy & support; structured group activities; development of positive support systems; healthy lifestyle choices; cultural activities and healing arts; and participation in community events and activities. The Youth Drop-In Centre is a free drop-in program that provides a safe, healthy, and non-judgmental environment for all youth between the ages of 7-18. Activities may include homework help, career planning, life skills, baking, game nights, movie nights, cultural activities, swimming, snowshoeing, crafts and more.

**Phone:** 250-774-4132

**Email:** [friendshipyouthcentre@northwestel.net](mailto:friendshipyouthcentre@northwestel.net)

**Women's Outreach:** This program provides information, advice, referrals, and representation on a variety of issues, including: income assistance (disability applications & appeals), housing (residential tenancy issues, applications and affordable housing), medical applications (medical travel, northern health benefits, First Nation health benefits).

**Phone:** 250-774-2993 Extension 1003

**E-mail:** [outreach.fnafs@northwestel.net](mailto:outreach.fnafs@northwestel.net)

**Father Poullet Men's Emergency Shelter:** Minimal-barrier emergency shelter for men ages 19 years and older. Provides six beds and a refuge area. We provide a safe, secure environment and appropriate accommodations for all clients on a short-term basis. Light meals and food vouchers, clothing, toiletries, showers and laundry facilities are available. You will also receive referrals to appropriate community services and resources that include medical services, mental health services, alcohol and drug treatment, and employment programs. Also offers transportation to shelter and to appointments. Zero tolerance for alcohol and drug use.  
**Phone:** 250-774-3816

**Women's Transitional House:** Provides shelter for women and their children who are fleeing family violence. If you need help, we are only a phone call away. Take advantage of the services we offer such as 24-hour support, free services, advocacy, safety plan creating, referral service, transportation, and follow-ups.  
**Phone:** 250-774-4742

**Legal Advocacy Office:** The Society's Legal Advocate is available Tuesdays and Wednesdays.  
**Contact:** Christine Pearce, Legal Advocate  
**Phone:** 250-774-2993

**Additional programs:** Job placement coordination, Victim services, Stop the Violence programs, HIV/AIDS awareness & harm reduction program, a food bank, more (see website).  
**Service area:** Fort Nelson and surrounding region.  
**Website:** <https://fnafs.org/>  
**Phone:** 250-774-2993  
**Email:** [fnafs@northwestel.net](mailto:fnafs@northwestel.net)  
**Address:** 5012 – 49th Avenue, Fort Nelson BC

### **Fort St. James / Nak'adzli Whut'en**

#### **Nak'adzli Alternate Justice Centre Indigenous Justice Strategy Program (Justice Canada & BC Corrections)**

**Location:** Fort St. James / Nak'adzli Whut'en

**Description:** Nak'adzli Alternate Justice Center (NAJC) assists our community in the local administration of justice, in a culturally relevant fashion. Our Centre relies on the support of the community, RCMP, the Criminal Justice System & Community Corrections. It is the intention of the Justice Centre to work with our clients in a meaningful way that incorporates ownership, consequences for actions, and innovative alternatives to mainstream justice.

**Programs & Services:** The NAJC provides a variety of programs that meet the demands of the community, including restorative justice circles, probation monitoring, alternative measures programming, diversion programming and land-based activities. We offer BC Corrections workshops and courses, including Respectful Relationships. The Centre supports extra-judicial sanctions and extra-judicial measures for youth. We also provide cultural awareness activities, prevention awareness, and interventions. We assist with criminal courts and law, criminal court

applications, referrals to the appropriate agencies, and help individuals understand the process of the criminal justice systems or court orders. Upon request, the NAJC supports the community in providing Gladue information to the Court.

**Referrals:** Community members, Chief & Council, RCMP, Crown Counsel, Ministry of Children and Family Development & Community Corrections.

**Website:** <https://nakazdli.wordpress.com/departments/alternate-justice-center/>

**Service area:** Fort St. James / Nak'adzli Whut'en and surrounding area.

**Contact:** Karla Olinek, Justice Coordinator

**Email:** justicecoordinator@nakazdli.ca

**Phone:** 250-996-0003

**Address:** P.O. Box 987, Fort St. James BC

### **Fort St. James Native Courtworker Program**

#### **Native Courtworker & Counselling Association of British Columbia**

**Office location:** Fort St. James

**Description:** For over 40 years, Native Courtworkers have helped Indigenous people navigate the criminal justice system. There are Native Courtworkers located around the province, covering approximately 70% of the provincial courts. They work with the various officers of the court, communities and service providers to assist Indigenous people in contact with the justice system to receive fair, equitable and culturally sensitive treatment within that challenging system.

**Programs & Services:** Native Courtworkers assist Indigenous accused by providing timely and accurate information at the earliest possible opportunity and at all stages of the criminal justice process. We provide information about the nature and consequences of the charge; your rights, responsibilities and options under the law including alternative justice processes (if available); the philosophy and functioning of the criminal justice system, and of alternative justice processes (if available); court procedures; and the disposition or direction given by the court or community to the offender. Additionally, Native Courtworkers:

- Provide Indigenous accused with appropriate referral to legal resources (as available and where practical);
- Refer Indigenous accused to appropriate social, education, employment, medical and other resources to enable them to address the underlying problems which contribute to their charges and, where appropriate, follow-up on these referrals;
- Liaise between Indigenous accused and criminal justice personnel to help overcome communication barriers and reduce Indigenous alienation from the criminal justice system. This may include being available to provide appropriate information to the court and/or speaking on behalf of the accused;
- Inform justice officials about the cultural traditions, values, languages, socio-economic conditions and other concerns of the Indigenous community and the perspective of Indigenous accused. Initiate further understanding when required;
- Promote understanding within the Indigenous community, of the existing criminal justice system and alternative justice processes;



- Promote and facilitate community-based justice initiatives and help build community capacity to identify and address problems, which could end up in the courts or community justice system.

**Website:** <https://nccabc.ca/justice/native-courtworkers/>

**Service Area:** Fort St. James, Vanderhoof, Fraser Lake, & Burns Lake

**Contact:** Connie Morrissey, Native Courtworker

**Phone:** 1-877-811-1190 Extension 325

**Cell:** 250-793-8327

**Email:** [cmorrissey@nccabc.com](mailto:cmorrissey@nccabc.com)

**Mailing address:** P.O. Box 831 Fort St. James BC

**Physical address:** 349 Stuart Drive West, Fort St. James BC

## **Fort St. John**

### **Fort St. John Native Courtworker Program**

#### **Native Courtworker & Counselling Association of British Columbia**

**Office location:** Fort St. John

**Description:** For over 40 years, Native Courtworkers have helped Indigenous people navigate the criminal justice system. There are Native Courtworkers located around the province, covering approximately 70% of the provincial courts. They work with the various officers of the court, communities and service providers to assist Indigenous people in contact with the justice system to receive fair, equitable and culturally sensitive treatment within that challenging system.

**Programs & Services:** Native Courtworkers assist Indigenous accused by providing timely and accurate information at the earliest possible opportunity and at all stages of the criminal justice process. We provide information about the nature and consequences of the charge; your rights, responsibilities and options under the law including alternative justice processes (if available); the philosophy and functioning of the criminal justice system, and of alternative justice processes (if available); court procedures; and the disposition or direction given by the court or community to the offender. Additionally, Native Courtworkers:

- Provide Indigenous accused with appropriate referral to legal resources (as available and where practical);
- Refer Indigenous accused to appropriate social, education, employment, medical and other resources to enable them to address the underlying problems which contribute to their charges and, where appropriate, follow-up on these referrals;
- Liaise between Indigenous accused and criminal justice personnel to help overcome communication barriers and reduce Indigenous alienation from the criminal justice system. This may include being available to provide appropriate information to the court and/or speaking on behalf of the accused;
- Inform justice officials about the cultural traditions, values, languages, socio-economic conditions and other concerns of the Indigenous community and the perspective of Indigenous accused. Initiate further understanding when required;

- Promote understanding within the Indigenous community, of the existing criminal justice system and alternative justice processes;
- Promote and facilitate community-based justice initiatives and help build community capacity to identify and address problems, which could end up in the courts or community justice system.

**Website:** <https://nccabc.ca/justice/native-courtworkers/>

**Service Area:** Fort St. John, Fort Nelson, Dawson Creek & Chetwynd

**Contact:** Claudene Shaver, Native Courtworker (Fort St. John & Fort Nelson)

**Phone:** 855-221-0975

**Toll-free:** 1-855-221-0975

**Cell:** 250-329-4055

**Email:** [cshaver@nccabc.com](mailto:cshaver@nccabc.com)

**Contact:** Shannon Lulua (Dawson Creek & Chetwynd)

**Phone:** 778-375-3280

**Toll-free:** 1-855-221-6149

**Cell:** 250-467-3980

**Email:** [slulua@nccabc.com](mailto:slulua@nccabc.com)

**General office phone:** 1-877-811-1190 Extension 376

**Address:** #109 – 10142 101<sup>st</sup> Avenue, Fort St. John BC

### **Fort St. John Friendship Society**

**Location:** Fort St. John

**Programs & Services:** Mental Health and Addictions, Training and Employment Outreach, Housing, Community and Cultural Events, more (call for info)

**Service area:** Fort St. John area.

**Website:** n/a

**Facebook:** <https://www.facebook.com/Fort-St-John-Friendship-Center-220929864594344/>

**Address:** 10208 – 95th Avenue, Fort St John, BC

**Phone:** 250-785-8566

### **Fort St. John Native Housing Society**

**Location:** Fort St. John

**Description:** The Fort St. John Native Housing Society is a program that provides Aboriginal families with housing needs. Our housing portfolio includes 28 houses in downtown Fort St. John. Applications are available at the Treaty 8 Tribal Association (T8TA) office and new applications are kept on file for six months, at which time they must be renewed. Note that although this housing program operates out of the T8TA office, it is completely separate from T8TA.

**Eligibility:** Applicants must be Indigenous with two or more younger children.

**Service area:** Our housing portfolio includes 28 houses in downtown Fort St. John.

**Website:** <http://treaty8.bc.ca/housing-2/>  
**Contact:** Audrey Cowger, Housing Manager  
**Email:** [acowger@pris.bc.ca](mailto:acowger@pris.bc.ca)  
**Phone:** 250-785-4900  
**Address:** 10233 – 100th Avenue, Fort St John BC

**Métis Nation British Columbia Employment & Training  
Indigenous Skills and Employment Training (ISET) Program**

**Location:** Fort St John (Region 7)

**Description:** Métis Nation British Columbia develops and enhances opportunities for our Métis Chartered Communities and Métis people in British Columbia by providing culturally relevant social and economic programs and services. The Métis Nation British Columbia administers the Métis Employment & Training Program (METP) to improve the employment potential, earning capacity and self-sufficiency of Métis people in British Columbia.

**Programs & Services:** Group Training, Workplace Training, Trades Training, Upgrading, Career and College Prep & more (see website or call regional office).

**Admissions Criteria:** Employment and training programs must respond to current and anticipated/future labour market conditions or requirements. All clients will be required to submit current information in regards to their chosen field as part of any application for assistance (more – see website).

**Métis Identification:** To be eligible to be considered for METP funding, a person must:

- Self-identify as Métis; or
- Be of historic Métis Nation ancestry,
- Be distinct from other Aboriginal peoples, and
- Be accepted by the Métis Nation.

**Funding, Financial Support & Current Training Programs:** Depends on program. Call for more information.

**Service Area:** Region 7 - North East.

**Website:** <https://www.mnbc.ca/directory/view/342-ministry-of-employment-training>

**Contact:** Linda Dufresne, Program Coordinator

**Email:** [ldufresne@mnbc.ca](mailto:ldufresne@mnbc.ca)

**Phone:** 250-787-1957

**Toll-free:** 1-888-700-1957

**Address:** 10021 – 100 Street, Fort St John BC

**North East Native Advancing Society (NENAS)  
Indigenous Skills and Employment Training (ISET) Program**

**Locations:** Fort St. John & Dawson Creek

**Description:** North East Native Advancing Society helps Indigenous people in the region locate, train for, and keep high-demand jobs, both short term and long term. These include job-finding skills and training, programs for youth, access to child care, and programs for urban Indigenous people and those with disabilities. ISET agreement holders design and deliver employment programs and services best suited to the unique needs of their clients. ISET focuses on three

priorities: supporting demand-driven skills development; fostering partnerships with the private sector and with the provinces and territories; placing emphasis on accountability and results.

**Programs & Services:** Skills enhancement, job search, employment maintenance, career decision-making, trades training, and more.

**Admissions Criteria:** All Indigenous people, regardless of status, affiliation or location, may access ISET programs and services.

**Funding & Financial Support:** Depends on program and other variables. Call for more information.

**Current Training Programs:** Call for information or check our Facebook page

**Service Area:** We serve the Aboriginal population of Northeastern British Columbia.

**Facebook:** <https://www.facebook.com/NorthEastNativeAdvancingSocietyNenas/>

**Website:** <http://www.nenas.org/>

#### **Fort St. John Office**

**Phone:** 250-785-0887

**Toll-Free:** 1-855-785-0887

**Email:** [nenas@nenas.org](mailto:nenas@nenas.org)

**Address:** 10328 – 101st Avenue, Fort St. John BC

#### **Dawson Creek Office**

**Contact:** Monica, Employment Assistant Officer

**Phone:** 250-782-0891

**Address:** Northern Lights College, 11401 – 8th Street, Dawson Creek BC

#### **Fort Ware (see also Prince George)**

#### **Kwadacha Nation Khutsedzik'e' Cultural Wilderness Camp Program**

##### **Indigenous Justice Strategy Program (Justice Canada & BC Corrections)**

**Location:** Prince George, Fort Ware & Kwadacha Nation territory (Land-based)

**Description:** Our Nation's restorative justice program is called *Khutsedzik'e'*, which means "in our ancestors' footsteps" in our Kwadacha language. A key component of our program is the justice and healing camps we deliver on the land throughout the year. The program works in collaboration with the RCMP, the justice system, and the local government. It is an opportunity to bring Kwadacha Elders, Council, community members, and outside agencies into the circle of support. Our cultural & wilderness-based approach allows for traditional restorative justice and healing to occur at the individual and community level. We focus on the strengths of individuals rather than their potential limitations to enhance individual, community, and cultural pride. In conjunction with our justice partners, Kwadacha's restorative justice program also ensures alternative measures, diversionary, and prevention-based services for the Kwadacha people.

#### **Programs & Services**

**Khutsedzik'e' Cultural Wilderness Camp:** Remote, land-based justice and healing camps are run throughout the year for adults, for youth, and for families & community.

**Adult Program:** Services include but are not limited to bail and probation monitoring; diversion and alternative measures programming; restorative justice circles; coordination of community work service; coordination and facilitation of culturally relevant healing plans.

**Youth Program:** Khutsedzik' e' Restorative Justice Program assists with the monitoring of young offenders under the supervision of the Youth Probation office of the Ministry of Children and Family Development. Additional services for youth include: extrajudicial sanctions and extrajudicial measures, diversion, restorative justice circles, healing circles, community work service. Intervention and prevention programming are an important part of our work to support Kwadacha youth; our remote justice and healing camps are a big part of teaching our youth to walk in the footsteps of their ancestors.

**Community Justice Forums (Restorative Justice Circles):** This model provides a safe, controlled environment in which an offender, victim and their families or supporters are brought together under the guidance of a trained facilitator. Together they discuss the offence, how they have all been affected, and jointly develop a plan to correct what has occurred. Offenders must accept responsibility for their own actions. They are confronted with how their behavior affected the victim personally; they hear it directly from their victim. The conversations are often difficult and emotional, so a neutral, impartial and well-trained facilitator is present to guide the conversation. Each is encouraged to speak openly, honestly and fully. Together they create a plan that will satisfy the needs of everyone. Sometimes it is enough for the offender to apologize and return what was taken or fix what was broken. Agreements may also include community service work, counselling, or addictions treatment for the offender. Other solutions are possible and welcomed.

**Criminal Courts Support:** Khutsedzik' e' Restorative Justice works closely with the Native Courtworkers and Counselling Society of BC to help clients navigate the criminal courts and law, including assistance with criminal court applications and referrals to the appropriate agencies. We help individuals understand the process of the criminal justice system and court orders. We hold healing circles, and promote cultural awareness, prevention awareness and interventions.

**Additional Programs & Services:** Traditional Knowledge and Medicines as taught by Elders, Respectful Relationships course (BC Corrections), Substance Abuse Management course (BC Corrections), clinical counsellors, Peacemaking Circles, Reconciliation Circles, Reintegration Circles.

**Referrals:** Community, Crown Counsel, BC Provincial Courts, RCMP, Ministry of Children and Family Development, BC Community Corrections.

**Website:** <http://www.kwadacha.com/portfolio>

**Service area:** Community members of Fort Ware / Kwadacha First Nation people living off-reserve

**Contact:** Christopher Tyler, Justice Worker

**Email:** [chris.tyler@kwadacha.com](mailto:chris.tyler@kwadacha.com)

**Phone:** 250-563-4161

**Cell:** 250-301-8329 **Address:** Kwadacha Nation, #497 – 3rd Ave, Prince George BC

## **Hazelton**

### **Upper Skeena Counselling and Legal Assistance Society**

**Office location:** Hazelton

**Service Area:** Smithers Provincial Court, Hazelton Provincial Court (circuit), Houston Provincial Court (circuit), and the communities of Telkwa, Topley, Fort Babine & Granisle.

**Description:** The Upper Skeena Counselling and Legal Assistance Society (USCLAS) was created in 1977 in response to the over-representation of First Nations people in conflict with the justice system. The Gitksan and Wet'suwet'en people were especially at risk due to their isolation from legal services. People being incarcerated without access to legal advice or legal information. USCLAS has evolved over the past three decades to meet the changing legal needs of both the Gitksan and Wet'suwet'en people.

### **Programs & Services**

#### **Legal Services Society - Legal Aid Intake:**

- Criminal Law Intake Both in Office and at Court (Note: Hazelton client intake is in-person only / once a month at Hazelton Provincial Court. Intake for clients from Smithers and Houston is completed over the phone)
- Family Law Intake Both in Office and at Court (Intake is in-person only)

#### **Legal Services Society – Criminal Law:**

- Youth Criminal Justice
- Aboriginal Criminal Justice
- General Criminal Law

#### **Legal Services Society – Family Law:**

- Family Relations Act
- Child and Family Community Services Act

#### **Advocacy and Poverty Law Services:**

- Housing
- Employment Standards
- Human Rights
- Complaints to the Ombudsman
- I.C.B.C.
- Social Assistance and Disability

**Eligibility:** Referrals to programs sponsored by Legal Services Society and the Law Foundation are made upon approval of eligibility. We reserve the right to assess the eligibility of issues on a case-by-case basis.

**Website:** <http://www.usclas.com/>

**Office address:** 4305 Field Street, Hazelton BC

**Contact 1:** Sandra, Intake Legal Assistant

**Toll-free:** 1-877-842-5218

**Email:** Sandra.Hazelton@lss.bc.ca

**Contact 2:** Justine, Advocate's Assistant (Poverty Law Intake)

**Email:** advocatetrainee@gmail.com

### **Kitimat**

#### **Gya' Wa' Tlaab Healing Centre**

#### **First Nations Health Authority / National Native Alcohol and Drug Abuse Program**

**Location:** Haisla (near Kitimat)

**Description:** The Healing Centre is a very sacred place that offers a unique program called 'The Early Recovery/Stabilization Addictions Program'. Early Recovery is the first two years of the journey into recovery from an addiction. Our intention in setting up our programs and services is to assist clients to:

- Accept and understand their addiction and addictive behaviour;
- Once they get to that place, then they learn about/practise managing their addiction/addictive behaviour;
- From that point on, if they continue to follow through, *they* start to create positive changes in their lives and they have created a very powerful and positive foundation for their recovery.

There are several modules in our program, whereby clients can stay in residence for the full seven or eight weeks or they can come to a specific module to focus on a particular area. This is very helpful to clients who are working full-time or who are from the local area and want to come in as day clients. The Gya' Wa' Tlaab Healing Centre offers this Early Recovery/Stabilization Program to all First Nations, Inuit and other people of Canada. This program can be defined as an assessment, orientation, and readiness phase to treatment.

#### **Programs & Services**

The Program utilizes the following program resources to assist clients: Acu-Detox, Physical Fitness, Psycho-educational Group Facilitation, Mental Health Counselling, Methadone Maintenance Support, Attending Physician, Attending Pharmacist, and Culturally Appropriate Ceremonies.

- All male programs
- Seven- and eight-week Early Recovery / Stabilization Program
- Eight beds and up to five intakes per year (approx. 40 clients per year)
- Day patient clients can be arranged (male or female)

#### **Referral & Admissions Criteria:**

- Adult males age 19 years and older for the eight-week residential programming;
- "Wet" clients who are in minor withdrawal from their drug of choice;
- Methadone maintenance clients - including Suboxone prescriptions;

- Self-referrals are not accepted. Referrals must come through a social worker, counsellor or the justice system;
- Adult males age 19 years and older for short-term residential programming. These are clients who desire to look at specific areas of their addiction so they can come and stay for one or up to all eight of the modules;
- Day patients for specific modules of the program or for the full seven- or eight-week program;
- Clients with convictions related to addictions/addictive behaviour with the exception of sexual assault convictions;
- A maximum of three clients with Parole Orders/Probation Orders/Bail Orders per intake.

**Funding & Costs:** First Nations Health Authority or regional Health Authority generally cover costs.

**Service area:** The Gya' Wa' Tlaab Healing Centre offers this Early Recovery/Stabilization Program to all Indigenous and non-Indigenous people of Canada.

**Website:** <https://www.gyawatlaab.ca/>

**Phone:** 250-639-9817

**Email:** intake@gyawatlaab.ca

**Address:** P.O. Box 1018, Haisla BC

## **Kitwanga**

### **Wilp Si'Satxw House of Purification**

#### **First Nations Health Authority / National Native Alcohol and Drug Abuse Program**

**Location:** Kitwanga, located between Hazelton and Terrace (Land-based)

**Description:** Wilp Si'Satxw believes that people who are addicted to spirit-destroying chemicals can gain power over their addictions. It is with this belief that the primary purpose of Wilp Si'Satxw is to provide a holistic, spiritually-based healing centre where people can go through the processes that will start them on the road to recovery. This approach looks at the following realms within an individual as important to the healing journey: Spiritual, Emotional, Physical/Sexual, Mental. Each person has the ability to confront problem issues and secure their personal power to walk in health and wellness. The process of healing in Wilp Si'Satxw begins with the understanding that each of us is responsible for Ourselves and that self-healing is a personal choice. Our goals are to: share knowledge of traditional Native values; demonstrate a model of self-awareness and self-esteem; share knowledge of addiction and addictive process; share knowledge of developing healthy relationships; demonstrate and model skills needed for daily living; and share knowledge of relaxation techniques

**Programs & Services:** Wilp Si'Satxw House of Purification supports clients with different types of holistic residential drug & alcohol treatment programs, which include:

- Indian Residential School Program (6 weeks)
- Youth Drug & Alcohol Treatment Program
- Family Violence Program (6 weeks)



- Men's & Women's Trauma Programs (6 weeks)
- Family Program (6 weeks)

**Program Details & Admissions Criteria:**

Length: 42-day, two eight-week programs

Opioid Replacement Therapy: Currently there is no methadone or suboxone capacity but call or check website for updates.

Family Program: Yes

Couples Program: Yes

Gender: Co-ed, Men-only and Women-only

Pregnant: Yes - Only within 2nd trimester

Alcohol/Substance free: 14 days

Intakes: 7

Beds: 22

**Referrals:** Applicants are normally required to complete six counselling sessions with their alcohol and drug worker prior to attending the program. Clients must be free of all outside appointments (court, probation, lawyers, doctors, dentists, specialists, etc.) Call for further referral info or see our website. Applications are accepted by referral from any of the following sources:

- Alcohol & Drug Counsellors
- Band Social Workers
- NNADAP Workers
- All Referral Workers
- Community Health Representatives (CHRs)
- Any Treatment or Recovery Centre
- Self-referrals generally are not accepted

**Note:** Individuals accused / charged / convicted of sexual and/or violent offences may be admitted into the program upon review of their application by the Program Director.

**Funding & Costs:** Costs are usually covered by First Nations Health Authority, Social Assistance, or the client's Band Office.

**Service area:** All of BC and Yukon. Wilp Si'Satxw accepts out-of-province clients.

**Website:** <https://www.wilpchc.ca/>

**Phone:** 250-849-5211

**Toll-free:** n/a

**Email 1:** apps@wilpchc.ca

**Email 2:** v.williams@wilpchc.ca

**Address:** Box 429 Cedarvale-Kitwanga Road, Kitwanga BC

## **Lower Post**

### **Daylu Dena Council Justice Program**

#### **Indigenous Justice Strategy Program (Justice Canada & BC Corrections)**

**Location:** Lower Post

**Description:** The Daylu Dena Council Justice Program is based on a council approach with skilled coordination of the process. The council consists of Elders, youth and other members of the community. The criteria for admission into the justice program includes: victim, offender, family and community willingness to participate; the offender's acceptance of his or her responsibility; the availability of resources to deal with the matter; and the assurance that harmony will be restored back into the community. The justice program is designed to bring more responsibility to individuals, family and community. The process fosters a gradual awakening of individuals, family and community.

#### **Programs & Services**

**Adult Program:** Services include but are not limited to bail and probation monitoring; diversion and alternative measures programming, restorative justice circles, coordination of community work service; and facilitation of culturally relevant healing plans.

**Youth Program:** Daylu Dena Council Justice Program assists with the healing plans and monitoring of young offenders under the supervision of the Youth Probation office of the Ministry of Children and Family Development. Additional services for youth include: extrajudicial sanctions and extrajudicial measures, restorative justice circles, healing circles, community work service. Intervention and prevention programming are an important part of our work to support youth in local communities.

**Criminal Courts Support:** The Indigenous Justice Worker helps clients navigate the criminal courts and law, including assistance with criminal court applications and referrals to the appropriate agencies. We help individuals understand the process of the criminal justice system and court orders. We hold healing circles, and promote cultural awareness, prevention awareness and interventions. Upon request, the Justice Worker can provide Gladue information to the Courts.

**Referrals:** Community, RCMP, BC Corrections, Crown Counsel, schools, Ministry of Social Development and Poverty Reduction and other agencies, Provincial Courts, lawyers.

**Service area:** Lower Post, Watson Lake / Liard First Nation, and Good Hope Lake / Dease River First Nation.

**Website:** n/a

**Contact:** Debbie Groat, Indigenous Justice Worker

**Phone:** 250-779-3161 Extension 8

**Email:** justice@dayludenacouncil.com

**Address:** Lower Post First Nation P.O. Box 10, Lower Post BC

## **Masset**

### **Haida Gwaii Restorative Justice Program**

#### **Indigenous Justice Strategy Program (Justice Canada & BC Corrections)**

**Location:** Massett & Skidegate (Satellite), Haida Gwaii

**Description:** The overall goal of the Haida Gwaii Restorative Justice Program is to assist the Haida people in assuming greater role in addressing conflict and administering justice through culturally relevant and integrated community programs and services.

**Programs & Services:** The Haida Gwaii Restorative Justice Program offers a wide range of specialized programming and services for adults and youth, which reflect the unique values and protocols of the Haida Nation. These programs and services include but are not limited to the following:

- Pre-charge diversion and alternative measures;
- Monitoring adults on probation;
- Coordination of community-based sentencing and healing plan options;
- Restorative justice approaches in accordance with Haida Nation protocols;
- Community work service plans, supervision and coordination;
- Assistance with Gladue reports and Gladue components (upon request);
- Legal aid and support for clients facing charges in Court;
- Offender reintegration plans and supervision;
- Land-based activities for families & for youth;
- Specialized preventive workshops in response to emerging community issues.

**Website:** n/a

**Referrals:** Referrals are accepted from Crown Counsel, RCMP, community members, community organizations, and BC Corrections (adult probation).

**Service area:** With one office in Massett and another in Skidegate, the Haida Gwaii Restorative Justice Program provides community justice services for all of Haida Gwaii, including non-Indigenous people.

## **Masset**

**Contact:** Elizabeth B Moore, Indigenous Justice Worker

**Email:** success@haidanation.com

**Cell:** 250-639-5781

### **Skidegate Satellite Program**

**Contact:** Erica Stocker, Indigenous Justice Worker

**Email:** success@haidanation.com

**Phone:** 250-626-7182

**Mailing address:** c/o Haida Tribal Society, P.O. Box 130, Massett BC

## **New Aiyansh / Gitlaxt'aamiks**

### **Nisga'a Access to Justice Department - Nisga'a Lisims Government Indigenous Justice Strategy Program (Justice Canada & BC Corrections)**

**Location:** New Aiyansh / Nisga'a Lisims Government

**Description:** Nisga'a Lisims Government's Access to Justice department works to involve every Nisga'a citizen in promoting safety by building on the strengths of individuals, families, and communities. We provide culturally appropriate alternative justice solutions and help Nisga'a communities effectively respond to youth and adult justice issues. Nisga'a Access to Justice encourages the revival of traditional Nisga'a *Wilp* house system in resolving conflict, and we assist the Canadian justice system in improving its relevance and effectiveness in Nisga'a communities by developing and delivering alternative programming to deal with deterrence and prevention, diversion, sentencing, rehabilitation and incarceration. Working with the Public Order Peace and Safety Committee, our team promotes crime prevention through information, education and community development programming in Nisga'a communities. The Nass Valley Victim Services Program provides emotional support to victims of crime during their recovery and involvement with the justice process.

#### **Programs & Services**

**Adult Program:** Services include but are not limited to adult bail and probation monitoring (BC Corrections); adult diversion and alternative measures programming; restorative justice, healing & peacemaking circles; coordination of community work service; and facilitation of culturally relevant healing plans. Our program liaises between Nisga'a communities and the Canadian justice system and encourages the revival of traditional Nisga'a ways of resolving conflict. Nisga'a Access to Justice facilitates the release and reintegration of federal inmates by presenting advice and options to the Correctional Service of Canada.

**Youth Program:** Nisga'a Access to Justice assists with the healing plans and monitoring of young offenders under the supervision of the Youth Probation office of the Ministry of Children and Family Development. Additional services for youth include: extrajudicial sanctions and extrajudicial measures; restorative justice, peacemaking & healing circles; and supervision of community work service. In conjunction with our community partners, Nisga'a Access to Justice provides intervention and prevention programming & services to support youth and families.

**Additional Programs & Services:** Respectful Relationships course (BC Corrections); Assistance with Legal Aid Applications; Family Group Conferences (often co-facilitated with Ministry of Children and Family Youth; Wilp-based Restorative Justice & Peacemaking Circles;

**Referrals:** BC Corrections, Nisga'a Victims Services, Crown Counsel, Ministry of Children and Family-Youth Probation, RCMP, & Schools.

**Website:** <https://www.nisgaanation.ca/services-0>

**Service area:** Nisga'a Access to Justice serves youth and adult residents of Gitwinksihlkw, Lakatzap, Gingolx & Gitlaxt'aamiks (New Aiyansh). For urban members, our program works closely with three Nisga'a Urban Locals in Terrace, Prince Rupert & Vancouver (see below).

**Contact 1:** Faith Tait, Justice Manager

**Phone:** 250-633-3070

**Email:** [faitht@nisgaa.net](mailto:faitht@nisgaa.net)

**Contact 2:** Marietta McKay, Youth Justice Worker

**Phone:** 250-633-3062

**Contact 3:** Millie Percival, Victim Services Worker

**Phone:** 250-633-3012

**Address:** PO Box 229, New Aiyansh, BC

**See also:** Native Courtworker & Counselling Association of BC (Terrace); Nisga'a Urban Local offices (Prince Rupert/Port Edward, Vancouver & Terrace (Gitlax̱dax Nisga'a Terrace Society))

### **Nisga'a Employment Skills and Training (NEST)**

#### **Indigenous Skills and Employment Training (ISET) Program / Nisga'a Lisims Government**

**Locations:** Gitlax̱t'aamik / New Aiyansh (Head Office) Terrace & Prince Rupert

**Description:** We will guide you as you develop your employment plan, providing you with the one-on-one support you may need as you prepare for employment. We will support you whether you are seeking your first job, or wanting to improve your skill-set at your current job, or are at any point between. We will identify resources, tools or needs that are suitable for you so that you may succeed in finding and keeping meaningful employment. NEST bridges Nisga'a citizens to meaningful, rewarding employment. Using a three-pillar approach, NEST Employment Advisors work with prospective employers and Nisga'a citizens to find meaningful and demand-driven employment.

**Programs & Services:** Course Purchases; Targeted Wage Subsidy Program; Pathways Pre-Employment Training; Essentials Skills Program; Group Training; Workplace Training; Trades Training; Upgrading; Career and College Prep & more (see website and Facebook).

**Admissions Criteria, Funding & Financial Support:** Currently, our clients must be Nisga'a citizens in order to access our programs & services.

**Current Training Programs:** See website and/or Facebook page.

**Service Area:** See individual office info below.

**Website:** <http://nisgaaworks.ca/>

**Facebook:** <https://www.facebook.com/NEST360/>

### **Gitlax̱t'aamik / New Aiyansh Head Office (serves the four Nisga'a Villages)**

**Phone:** 844-633-2210

**Email:** [info@nisgaaworks.ca](mailto:info@nisgaaworks.ca)

**Address:** 5012 Tait Avenue, Gitlax̱t'aamiks BC

### **Terrace Office (serves Terrace & Kitimat)**

**Phone:** 250-635-8050

**Email:** [info@nisgaaworks.ca](mailto:info@nisgaaworks.ca)

**Address:** 101 – 4441 Lakelse Avenue, Terrace BC

**Prince Rupert Office (serves Prince Rupert)**

**Phone:** 250-627-1595 Extension 230

**Email:** info@nisgaaworks.ca

**Address:** 301-860 3rd Ave West, Prince Rupert BC

**Prince George****Prince George Urban Aboriginal Justice Society****Indigenous Justice Strategy Program (Justice Canada & BC Corrections)**

**Location:** Prince George

**Description:** The mission of the Prince George Urban Aboriginal Justice Society (PGUAJIS) is to reduce the number of Aboriginal people in conflict with the law. The Society recognizes that both preventive and responsive approaches are required. PGUAJIS, in consultation with Aboriginal communities, will identify services gaps for Aboriginal people and sponsor initiatives that address the effects of intergenerational poverty, improve education, outreach services, rural transitional support, prevention initiatives and diversion services.

**Programs & Services**

**Prince George Indigenous Court - Support:** PGUAJIS helps clients navigate the criminal courts and criminal law. Our adult program assists clients who are referred into the Prince George Indigenous Court by Crown Counsel, Defense Counsel, Adult Probation Officers and/or the Elders Justice Council. PGUAJIS helps clients access vital community programs and counselling. The Elders Justice Council is an active part of the Indigenous Court process, helping clients create a healing plan that addresses the factors that led them into the justice system. The Elders hold monthly business meetings and participate in all sittings of the Prince George Indigenous Court.

**Adult Diversion and Alternative Measures Program:** PGUAJIS assists with the monitoring of adult offenders under the supervision of the Corrections Branch, which may include, but not be limited to orders such as probation, bail, community supervision which includes diversion, alternative measures, Crown Counsel referrals for restorative justice circles, community work service, court orders redirected by Community Corrections probation officers.

**Youth Diversion Program:** Restorative justice circles are held for youth who have committed summary offences. An agreement is formulated through the restorative circle process and must be completed by the youth in a fixed amount of time. The PGUAJIS team supports youth in completing their agreement. If the youth complies fully with the agreement, charges will be dropped. If compliance is reported as non-compliance or partial, the referring agency will decide the outcome. The aim of our Youth Diversion Program is to promote healing, reparation, reconciliation, restitution and the restoration of balance, in a fair, just and culturally appropriate way. The program is for youth of Aboriginal descent between the ages of 12 and 17 years old and who reside within the City of Prince George. Referring partners include but are not limited to Crown Counsel, the RCMP, School District, Ministry of Child and Family Development social workers, Aboriginal Education Department.

**The Aboriginal Liaison Program:** PGUajs has a contractual agreement with the Prince George Regional Correction Centre to provide Aboriginal inmates with culturally relevant support services on a weekly basis. The program:

- Assists clients in the understanding of Aboriginal-based cultural practice to increase personal awareness;
- Helps clients improve spiritual and cultural connectiveness;
- Promotes and facilitates cultural activity by modelling counselling and cultural-based teachings, including the "The Seven Feathers" traditional teachings (Respect, Love, Honesty, Truth, Wisdom, Courage & Humility);
- Provides Elder support and leadership, as well as talking circles, crafts and arts, one-on-one support, community guest speakers, and annual events.

### **Aboriginal Wellness Reintegration Program**

This is a new initiative for PGUajs, funded by Public Safety Canada. The primary goals and objectives are to:

- Address the recidivism rate of Indigenous people involved within the justice system;
- Provide the necessary support to help inmates identify release plans to address the criminogenic factors that led them to becoming incarcerated;
- Link the inmate with community supports to increase their potential to succeed.

The two direct streams of client support are through the Institutional Reintegration Worker and the Community Reintegration Worker. The **Institutional Reintegration Worker (IRW)** works in collaboration with the Prince George Regional Correction Centre's Deputy Warden of Programs, the Deputy Warden of Indigenous Programs, and the Integrated Offender Management (IOM) Team to determine inmate services. The IRW develops services that focus on release plans for inmate(s) held in both sentenced and remand units. The **Community Reintegration Worker (CRW)** provides release planning options to inmates serving a provincial sentence at the PG Regional Correction Centre. The release plan is intended to support healing and reduce risk of recidivism.

**Website:** <http://www.pguajs.ca/>

**Service area:** Assistance to Indigenous people within the Prince George and surrounding area.

**Referrals / Admission Criteria:** See above Programs & Services.

**Contact 1:** Verna Blinn, Executive Director

**Email:** [vblinn@pguajs.ca](mailto:vblinn@pguajs.ca)

**Contact 2:** Indigenous Justice Worker / Adult Team Lead

**Email:** [adultjustice@pguajs.ca](mailto:adultjustice@pguajs.ca)

**Contact 3:** Indigenous Justice Worker / Youth Team Lead

**Email:** [UajSJustice@pguajs.ca](mailto:UajSJustice@pguajs.ca)

**Contact 4: Administrative Assistant**  
**Email:** admin@pguajs.ca  
**Phone:** 250-562-7928  
**Address:** 102 – 1268 5th Avenue, Prince George BC

**Aboriginal Family and Youth Advocate**  
**Native Courtworker and Counselling Association of British Columbia**

**Location:** Prince George

**Description:** The Aboriginal Family and Youth Advocate is responsible for providing basic counselling, guidance, support, advice, referrals, education and advocacy for First Nations, Indigenous families and clients involved in child protection issues and other family matters. The Advocate may also act as a coordinator for services required by families, or individual clients, in distress and will work closely with local reserves, or community services in responding to the needs of the families and the children. The responsibilities of this position include: crisis response; some therapeutic intervention; basic counselling, support, assessment & referral; community development; service networking; and client advocacy.

**Service area:** Prince George, Quesnel, McBride, and elsewhere in the province.

**Eligibility & Referral:** Self-referrals are welcome.

**Website:** <https://nccabc.ca/family-and-youth-services/native-youth-family-advocate-program/>

**Contact:** Carmen Williams, Aboriginal Family and Youth Advocate

**Phone:** 855-221-1184

**Email:** cwilliams@nccabc.com

**Address:** 304 – 1488 4<sup>th</sup> Avenue, Prince George BC

**Prince George Native Courtworker – Northern Interior**  
**Native Courtworker and Counselling Association of British Columbia**

**Office location:** Prince George

**Description:** For over 40 years, Native Courtworkers have helped Indigenous people navigate the criminal justice system. There are Native Courtworkers located around the province, covering approximately 70% of the provincial courts. They work with the various officers of the court, communities and service providers to assist Indigenous people in contact with the justice system to receive fair, equitable and culturally sensitive treatment within that challenging system.

**Programs & Services:** Native Courtworkers assist Indigenous accused by providing timely and accurate information at the earliest possible opportunity and at all stages of the criminal justice process. We provide information about the nature and consequences of the charge; your rights, responsibilities and options under the law including alternative justice processes (if available); the philosophy and functioning of the criminal justice system, and of alternative justice processes (if available); court procedures; and the disposition or direction given by the court or community to the offender. Additionally, Native Courtworkers:

- Provide Indigenous accused with appropriate referral to legal resources (as available and where practical);



- Refer Indigenous accused to appropriate social, education, employment, medical and other resources to enable them to address the underlying problems which contribute to their charges and, where appropriate, follow-up on these referrals;
- Liaise between Indigenous accused and criminal justice personnel to help overcome communication barriers and reduce Indigenous alienation from the criminal justice system. This may include being available to provide appropriate information to the court and/or speaking on behalf of the accused;
- Inform justice officials about the cultural traditions, values, languages, socio-economic conditions and other concerns of the Indigenous community and the perspective of Indigenous accused. Initiate further understanding when required;
- Promote understanding within the Indigenous community, of the existing criminal justice system and alternative justice processes;
- Promote and facilitate community-based justice initiatives and help build community capacity to identify and address problems, which could end up in the courts or community justice system.

**Website:** <https://nccabc.ca/justice/native-courtworkers/>

**Service Area:** Prince George, Tsay Keh Dene Nation, Kwadacha Nation (Fort Ware).

**Contact:** Lori Henry, Native Courtworker

**Phone:** 778-375-3305

**Cell:** 250-301-3742

**Email:** lhenry@nccabc.com

**Contact:** Jordan Contois, Native Courtworker

**Phone:** 778-764-1644

**Email:** jcontois@nccabc.com

**Toll-free:** 1-855-221-1187

**Office:** 1-877-811-1190 Extension 322

**Address:** 250 George Street #1045, Prince George BC

### **Prince George Indigenous Court**

#### **Provincial Court of British Columbia**

**Location:** Prince George

**Description:** First Nations Courts are criminal sentencing courts that use restorative justice and traditional ways to reach balance and healing. First Nations Courts focus on balancing rehabilitation, accountability, and healing. With the advice of Elders and your community, the judge creates a healing plan to help restore your mental, physical, spiritual, and emotional health. You might still be sentenced to jail. If you're sentenced to jail, the judge must still consider your unique circumstances in their decision. The Elders Justice Council is an active part of the Indigenous Court process, helping clients create a healing plan that addresses the factors that led them into the justice system. The Elders hold monthly business meetings and participate in all sittings of the Prince George Indigenous Court. (Source: Legal Services Society)

**Provincial Court of BC website:** <https://www.provincialcourt.bc.ca/court-location/prince-george>

**Phone:** 250-614-2700

**Address:** 250 George Street, Prince George BC

**Legal Services Society (Legal Aid BC) website:**

<https://aboriginal.legalaid.bc.ca/courts-criminal-cases/first-nations-court>

### **Prince George Native Friendship Centre**

**Location:** Prince George

**Description:** The Prince George Native Friendship Centre (PGNFC) is a non-profit, non-sectarian organization dedicated to servicing the needs of Aboriginal people residing in the urban area and improving the quality of life in the community as a whole. Fundamental to this is the recognizing the inherent worth of all peoples regardless of race, creed, sexual orientation or culture, and to promote this view in the community at large. The PGNFC has grown and continues to be one of the largest and busiest community service delivery agencies in Prince George. Our clientele of Aboriginal and non-Aboriginal peoples has supported the Centre's program offerings for the last 41 years. The PGNFC provides culturally appropriate programming to meet the community's unique and diverse needs. We offer a wide variety of services, which includes educational, employment, health and social programs.

### **Programs & Services**

**Tse'Koo Huba Yoh (Housing for Women):** The Prince George Native Friendship Centre has joined with BC Housing to operate a 17-unit supported housing for adult women, which will address the needs of women who face multiple barriers that keep them from living stably and independently. Tse'Koo Huba Yoh is designed to address the needs of the most vulnerable people in our community through the provision of an affordable and safe "home" supportive atmosphere, thereby facilitating their transition to greater stability. All services are holistically designed and focused on minimizing existing barriers by addressing the spiritual, emotional, mental and physical needs of the tenants, therefore enabling women to have a greater quality of life and become healthy, active members of the community.

Tse'Koo Huba Yoh specifics:

- A Life Skills Worker is on site 24/7;
- 17 units, which include a full bath, twin bed, small fridge and a microwave;
- \$375 per month (includes all utilities, laundry, and a local phone. Cable TV and telephone hook-ups in each room; option use at tenant's expense);
- Tenant must be eligible for Rent Subsidy;
- Length of stay is based on case management with the individual tenant and the outcome is that the individual will be able to live independently;
- Tenant will be currently accessing support services (referral);
- Tenant must have some form of stabilization (i.e. detox, supportive recovery) and/or have the ability to live independently;

- Tenant will agree to Tse'Koo Huba Yoh Addendum to tenancy Agreement as well as Tse'Koo Huba Yoh Standards.

**Contact:** Denise Wagner, Coordinator

**Phone:** 250-564-6454

**Email:** dwagner@pgnfc.com

**Address:** 1139 – 2<sup>nd</sup> Avenue, Prince George

**Friendship Home (Housing for Youth):** Friendship Home is a Ministry of Children and Family Development (MCFD) contracted residential resource providing safe, stable, secure and nurturing long-term residential services to youth who are in the care of MCFD. Friendship Home is a six-bed co-ed resource providing service to youth ages twelve to eighteen. Services offered to Friendship Home residents: Long-term safe shelter, supervision 24 hours a day / seven days a week, clothing, food, recreational activities, educational activities, celebration of holidays and birthdays, transportation, therapeutic non-judgmental environment, allowances, camping trips, positive healthy role-modelling, referrals, counselling, advocacy & support, hobbies and special interests.

**Contact:** Sheila Rennie, Youth Services Team Leader

**Phone 1:** 250-563-5085

**Phone 2:** 250-564-3568

**Email:** srennie@pgnfc.com

**Address:** 1600 – 3rd Avenue, Prince George

**The Ketso Yoh Centre (Housing for Men):** The Ketso Yoh Centre provides supports as well as temporary living facilities for men in need. Consistent with the philosophy of the Prince George Native Friendship Centre, the Ketso Yoh Centre is operated in a manner that respects the individual's human rights. Fundamental to this is the right of the resident to practice his culture and religion in an atmosphere free from threat - it being our philosophy that understanding one's cultural heritage is requisite if one is to develop as a person to his full potential. Ketso Yoh is a low-barrier facility that provides:

- 21 emergency shelter beds in summer and up to 35 in winter;
- 17 Alcohol & Drug Supportive Recovery beds;
- 16 Transitional living beds daily (365 days a year);
- Three meals a day, plus nightly snacks;
- Bedding, towels, shampoo, disposable razor, comb, shaving cream, toothbrush and toothpaste;
- Two outreach teams, available seven days a week;
- Third Party Outreach and Housing Outreach services;
- 24 hour daily drop-in centre for support and advocacy;
- Referrals to outside agencies;
- A safe and clean environment with staff on duty 24/7.

**Admission Criteria:** The shelter is available to adult males. The Alcohol & Drug program is available by application, with a screening and admission process. Supportive Living is available by application, for low-income individuals who have been homeless for one year or more and have challenges with mental health and/or addictions. Rent is required upon admission.

**Outreach Services:** Outreach Services are provided through the Aboriginal Homeless Outreach and Homeless Outreach teams. These services are designed to help clients find suitable, affordable, safe living units. This service is also offered the community. A housing list can be obtained to view available rental information within the community. Case planning is provided and support to access the various resources needed by each person is provided.

**Contact:** Niki Lindstrom, Ketso Yoh Coordinator

**Phone:** 250-563-1982

**Address:** 140 Quebec Street, Prince George

**Friendship Lodge (Supported Housing):** The Prince George Native Friendship Centre has joined with BC Housing to operate 30 units of one-bedroom supported housing, which address the needs of single adults who are homeless or at risk of being homeless. Core to the development of Friendship Lodge is addressing the needs in our community through the provision of an affordable, safe "home" supportive atmosphere thereby facilitating resident's transition to greater stability. Friendship Lodge assists individuals with mental illnesses and/or physical disabilities and/or those with drug and alcohol addictions with help they require to transition to self-reliance and independence. Services include: Life-skills development; employment readiness development services; case management and therapeutic group work; linkages to the continuum of health, mental health, and addiction services; group activities; referrals to other community services when required; on-site 24/7 staff support; & residential support workers.

**Friendship Lodge requirements:** Tenants must be low-income. Length of stay is based on case management with the individual tenant. Tenants will be currently accessing support services (referral) and must have some form of stabilization (i.e. detox, supported recovery) and/or have the ability to live independently. Tenants will agree to Friendship Lodge Addendum to Tenancy Agreement and Friendship Lodge Standards.

**Contact:** Jackie Campbell, Coordinator

**Phone:** 250-562-3004

**Email:** jcampbell@pgnfc.com

**Address:** 1656 Queensway Street, Prince George

**Reconnect Youth Village (Youth):** Reconnect Youth Village is a Ministry of Children and Family Development (MCFD) contracted program providing voluntary youth-centred service. It provides safe, secure, stable and nurturing emergency drop-in shelter services, and daily integrated service programming to street-involved and/or high-risk youth. Reconnect Youth Village offers a Supported Independent Living program that provides ten (10) spaces to youth in a communal-style living environment. The program provides skills and training to assist youth for living on their own or reconnection with their family. Elders play a vital role in the programming.

**Services provided:** Ten individual rooms; Communal dining; Laundry area; Development of long-term living plans and community support plans; Fostering experience with independence; Development of integrated aftercare plans; Transitions and referrals to appropriate services.

**Contact:** Kim James, Coordinator

**Phone:** 250-562-2538

**Email:** kjames@pgnfc.com

**Address:** 171 George Street, Prince George

**Reconnect Youth Village Outreach Services:** Outreach Services initiates integrated case management to determine the best plan of care for youth, in conjunction with the Prince George Native Friendship Centre, Ministry of Children & Family Development, Youth Probation, School District No. 57, the youth's guardian and community partners. Our aim is to provide quality youth-centred services to at-risk / high-risk youth, as well as support and advocacy for youth. We refer youth and their families to appropriate resources within the community for medical, educational, counselling, treatment, or financial services, and empower youth to make their own healthy decisions and use community resources more effectively. Reconnect Youth Village also provides Street Outreach Services.

**Contact:** Kim James, Coordinator

**Phone:** 250-562-2538

**Email:** kjames@pgnfc.com

**Address:** 171 George Street, Prince George

**Prince George Native Friendship Centre Emergency Resource Program:** The Emergency Resource Program, funded by staff donations and contribution from the Gaming Policy and Enforcement Branch, serves persons in need in the Prince George area. It includes emergency food hampers, which are provided based on completion of an emergency needs assessment, and, when funds allow, support for other emergency needs such as medically-required travel. It also includes activity at the Queensway Garden, a large shared garden space use for growing food crops.

**Contact:** Emma Faulkner, Coordinator

**Phone:** 250-564-3568 Extension 261

**Email:** efaulkner@pgnfc.com

**Address:** 1600 Third Avenue, Prince George

**Family Law Legal Advocacy Program:** We work with families considering separation, separated caregivers, parents, grandparents or other family members seeking custody, very young parents, and families who are involved with the Ministry for Child and Family Development. We can assist you in setting reasonable goals and in navigating the court systems to obtain a legal solution. The Family Law Legal Advocacy Program provides free assistance to anyone with family law issues or questions. It's important to note that services are offered by a legal advocate, not a lawyer. We provide information, referral, advocacy, court support, and assistance with legal form completion in the following areas, so that community members can develop a plan to move forward:

- Parental arrangements, children's rights, child protection

- Child or spousal support
- Separation and divorce, guardianship
- Protection orders
- Family Maintenance Enforcement and Protection (FMEP)

**Contact:** Pirie MacDonald, Family Law Advocate

**Phone:** 250-564-3568 Extension 286

**Email:** lawadvocate@pgnfc.com

**Address :** 1600 – 3rd Avenue (3rd Floor), Prince George BC

**FUBU (For Us By Us) Youth In Care Network:** The Prince George Youth in Care Network is dedicated to a holistic approach to the development and promotion of local youth in and from government (MCFD) care. The primary function of our group of our Youth Peer Support Workers is to give support, friendship, self-help, information, representation and advocacy to our local youth in and from government care. The FUBU Youth in Care Network hosts many different opportunities for young people including educational, recreational, cultural, and personal development.

**Contact:** Sheila Rennie, Youth Services Team Leader

**Phone:** 250-564-3568 Extension 206

**Email:** fubu@pgnfc.com

**Address:** 1600 – 3rd Avenue, Prince George BC

**Aboriginal Career Development Counsellor:** Funded by Prince George Nechako Aboriginal (Indigenous) Employment and Training Association & Urban Aboriginal Working Group

**Description:** The Aboriginal Career Development Counsellor provides employment assistance services to all unemployed and underemployed Aboriginal individuals by assisting clients to overcome employment barriers and achieving success in the workforce.

#### **Programs & Services**

- Individual employment counselling;
- Service Needs Determination;
- Setting self-directed goals;
- Support throughout the job search process;
- Educational and training counselling & referrals;
- Confidence building / self-awareness;
- Explore career choices and funding options for training;
- Referrals to resources within PGNFC and the community service providers.

**Admissions Criteria & Service Area:** Our services are open to all unemployed and underemployed Aboriginal people living in the Prince George area, including youth ages 15-29 years.

**Website:** [http://www.pgnfc.com/programs\\_services.html](http://www.pgnfc.com/programs_services.html)

**Contact:** Sheryl Elgie, Aboriginal Career Development Counsellor

**Email:** selgie@pgnfc.com

**Phone:** 250-564-3568 Extension 230

**Address:** 1600 – 3rd Avenue, Prince George BC

**See also:** Prince George Nechako Aboriginal Employment and Training Association and Prince George Métis Nation British Columbia Employment & Training, both in this section.

### **My Way Youth Program**

**Contact:** Melva Moore, My Way Program Coordinator

**Phone:** 250-564-3568 Extension 224

**Address:** 1600 – 3rd Avenue, Prince George BC

**The Native Healing Centre:** The Native Healing Centre provides a holistic and culturally sensitive program to Aboriginal and non-Aboriginal people who live in Prince George and surrounding areas and who have been affected by trauma, addictions, or grief and loss. The Native Healing Centre's philosophy and approach to healing is embodied in a basic set of three principles that are reflected throughout the entire structure of the program: 1) The program is culturally sensitive and grounded in Aboriginal values; 2) The therapeutic interventions employ both traditional and non-traditional techniques for healing; and 3) Healing involves the individual and their family, as well as the whole community. Our services include:

- **One-on-One Counselling:** Counselling for children and adults. One of the key goals is to educate clients, family members and community about the cycle of abuse and the importance of self-care. Referrals: Self-referrals and drop-ins are welcome.
- **Drug and Alcohol Counselling:** Counselling for youth and adults working through their addictions. Counsellors seek to assist clients with entry into a treatment facility, and provide education for clients and their families about addictions, and promote healthy lifestyles. Referrals: Self-referrals and drop-ins are welcome.
- **Further programs & services:** Drop-in and Crisis Support; Access to Elders and Cultural Facilitators; Victim Services; Pro Bono Law Clinic.

**Contact:** Reception

**Phone:** 250-564-3568

**Address:** 1600 – 3rd Avenue (3rd Floor), Prince George

**Prince George Native Friendship Centre - Additional programs:** Aboriginal Child & Youth Wellness Program, Victim Services Program, Cultural Advisor, Emergency Resources Program, Aboriginal Career Development Counsellor / Employment Assistance Services, Little Friends Day Care, The Learning Circle Literacy Program, Smokehouse Kitchen Program (a four-month pre-employment/employment training program), more (see website).

**Service area:** Prince George urban area.

**Website:** <http://www.pgnfc.com/>

**Email:** [info@pgnfc.com](mailto:info@pgnfc.com)

**Phone:** 250-564-3568

**Address:** PGNFC Gathering Place, 1600 – 3rd Avenue, Prince George

## **Aboriginal Housing Society of Prince George**

**Locations:** Prince George (Head Office) and North Central Region

**Description:** The Aboriginal Housing Society of Prince George (AHSPG) provides safe, healthy, and affordable housing for Aboriginal people of all incomes, ages, and capabilities. We serve approximately 500 people in Prince George on Lheidli T'enneh traditional territory, and across many other communities in northern BC. AHSPG provides a variety of housing to meet the needs of families and individuals, such as single-family dwellings, townhouses and apartment buildings. We operate in 12 communities and have ten full-time employees.

### **Programs & Services**

**Housing Program:** The Aboriginal Housing Society of Prince George (AHSPG) provides safe, healthy, and affordable housing for Aboriginal people of all incomes, ages, and capabilities. We serve approximately 500 people in Prince George and provide a variety of housing to meet the needs of families and individuals, including single-family dwellings, townhouses and apartment buildings. We operate in Prince George and 11 other northern communities.

**Eligibility:** Our housing is open to both Indigenous and non-Indigenous applicants.

**Service area:** We provide low-income and market housing for Aboriginal people in the North Central area including: Prince George, Hixon, Chetwynd, Fort Nelson, Vanderhoof, Fort St. James, Fort Fraser, Fraser Lake.

**Website:** <http://ahspg.ca/>

**Email:** [info@ahspg.ca](mailto:info@ahspg.ca)

**Phone:** 250-564-9794

**Facebook:** <https://www.facebook.com/aboriginalhousingsocietyofprincegeorge/>

**Address:** 1919 – 17th Avenue, Prince George BC

**Indigenous Support Program (AHSPG):** ISP is an integral part of our vision and service through the development and growth of tenants' and applicants' emotional, mental, physical, and spiritual wellbeing. The ISP supports a continuous, successful tenancy as well as the physical, mental, emotional, and spiritual well-being of all tenants and community members. The ISP also supports short and long-term goals, connects tenants in the community, attends and provides workshops that will improve knowledge for individual and communal growth. The ISP will connect and build relationships with community service providers in the community, work with tenants and embrace them with resources that will service any individual needs, and it is of importance to keep updated on any events, workshops, and resources to provide information to tenants on request, while maintaining privacy standards.

**Service area:** The ISP program operates primarily in Prince George.

**Website:** <http://ahspg.ca/tenants/indigenous-support-worker/>

**Phone:** 250-564-9794

**Address:** 1919 – 17th Avenue, Prince George

**Community Voicemail (AHSPG): Description:** Community Voicemail provides free voicemail phone numbers to front-line workers. The front-line workers provide the free voice mail to people who have no constant, reliable form of communication, are homeless or are in



transition. We partner with nearly 30 community organizations to bring voicemail services to people who need them.

**Service area:** Prince George

**Website:** <http://ahspg.ca/programs-services/community-voicemail/>

**Email:** [cvm@ahspg.ca](mailto:cvm@ahspg.ca)

**Phone:** 250-564-9794

**Address:** 1919 – 17th Avenue, Prince George

### **Métis Nation British Columbia Employment & Training Indigenous Skills and Employment Training (ISET) Program**

**Location:** Prince George (Region 5)

**Description:** Métis Nation British Columbia develops and enhances opportunities for our Métis Chartered Communities and Métis people in British Columbia by providing culturally relevant social and economic programs and services. The Métis Nation British Columbia administers the Métis Employment & Training Program (METP) to improve the employment potential, earning capacity and self-sufficiency of Métis people in British Columbia.

**Programs & Services:** Group Training, Workplace Training, Trades Training, Upgrading, Career and College Prep & more (see website or call regional office).

**Admissions Criteria:** Employment and training programs must respond to current and anticipated/future labour market conditions or requirements. All clients will be required to submit current information in regards to their chosen field as part of any application for assistance (more – see website).

**Métis Identification:** To be eligible to be considered for METP funding, a person must:

- Self-identify as Métis; or
- Be of historic Métis Nation ancestry,
- Be distinct from other Aboriginal peoples, and
- Be accepted by the Métis Nation.

**Funding, Financial Support & Current Training Programs:** Depends on program. Call for more information.

**Service Area:** Region 5 - North Central

**Website:** <https://www.mnbc.ca/directory/view/342-ministry-of-employment-training>

**Contact:** Karen Erickson, Program Coordinator

**Email:** [kerickson@mnbc.ca](mailto:kerickson@mnbc.ca)

**Phone:** 250-561-2754

**Toll-free:** 1-877-561-2754

**Address:** #207 – 513 Ahbau Street, Prince George BC

### **Prince George Nechako Aboriginal Employment and Training Association (PGNAETA) Indigenous Skills and Employment Training (ISET) Program**

**Location:** Prince George & 18 First Nations (see full list of Nations below)

**Description:** PGNAETA was formed in 1993 as a non-profit society, mandated to serve the Aboriginal community in the field of human resource development in the region. Guided by Chiefs, urban leaders, employment practitioners and Aboriginal citizens, we work

collaboratively to aid the Aboriginal workforce to participate in the shifting labour market in today's economy. We try to be as low-barrier as possible in our programming and services.

**Programs & Services:** Essential Skills Training, Trades Access, Employment Counselling, Cover Letters, Résumés, Job Searches, College and Career Prep, and more.

**Admissions Criteria:** To access our funded programs and services, clients must have proof of Aboriginal ancestry (Status card, letter from Band, letter from an Elder, etc.). No proof of ancestry required for our employment counselling services.

**Funding & Financial Support, & Current Training Programs:** See our website, our Facebook page, or call for details.

**Service Area:** The geographical region covered by PGNAETA is described as:

- North to Fort Ware (Kwadacha)
- East to Valemount McBride (BC/Alberta border)
- West to Fort Babine (Smithers)
- South to Hixon, BC.

We work closely with the following 18 First Nations: Binche Whut'en, Burns Lake Band, Cheslatta Carrier Nation, Kwadacha Natural Resources Ltd. Partnership, Lake Babine Nation, Lheidli T'enneh First Nation, McLeod Lake Indian Band, Nadleh Whut'en First Nation, Nak'azdli Whut'en, Nee Tahi Buhn Band, Saik'uz First Nation, Skin Tyee Nation, Stellat'en First Nation, Takla Lake First Nation, Tl'azt'en Nation, Tsay Keh Dene, Wet'suwet'en First Nation & Yekooche First Nation.

**Website:** [www.pgnaeta.bc.ca](http://www.pgnaeta.bc.ca)

**Facebook:** <https://www.facebook.com/PGNAETA/>

**Phone:** 250-561-1199

**Toll-Free:** 1-800-510-0515

**Email:** [pgnaeta@pgnaeta.bc.ca](mailto:pgnaeta@pgnaeta.bc.ca)

**Address:** 198 Kingston Street, Prince George BC

## **Prince Rupert**

### **Prince Rupert Aboriginal Justice Program**

#### **Indigenous Justice Strategy Program (Justice Canada & BC Corrections)**

**Location:** Prince Rupert

**Description:** Conflict inflicts harm. Through this program, individuals must accept responsibility for harm they have caused and work towards repairing this harm. Through our program, we bring together victims, offenders, and the community to take part in developing and implementing solutions that are beneficial to those affected. Our clients include youth and adults from both the Aboriginal and non-Aboriginal communities. Our goals are as follows:

- Administer an alternative justice program for people in Prince Rupert and the vicinity by incorporating cultural, restorative and holistic approaches;
- Promote the program within schools and public agencies;
- Reduce the number of people in the court system and in detention centres;
- Reduce the recidivism rate;

- Provide advisory services in relation to sentencing for the courts.

### **Programs & Services**

**Alternative Measures for Adult Corrections:** When it is not necessary or beneficial to prosecute a person accused of committing a crime, the Criminal Code of Canada allows Crown counsel to determine if an alternative measures program would be more suitable. These programs are used for less serious offences and must at all times protect the public. We work with Provincial Corrections to administer this program.

**Respectful Relationships:** This program is intended for men who assault their partners. Its purpose is to make offenders aware of the values and beliefs of abusive behaviour; how abusive behaviour affects women and children; and non-violent skills that foster respectful relationships.

**Substance Abuse Management:** This program is aimed at teaching participants ways of reducing the harm of alcohol and drug use on themselves by changing thinking and behaviour towards alcohol and drug abuse.

**Website:** <http://pracss.org/index.php/programs-and-services/aboriginal-justice-program/>

**Service area:** Prince Rupert and the vicinity.

**Contact 1:** Executive Director

**Email:** [pracss.ed@citywest.ca](mailto:pracss.ed@citywest.ca)

**Phone:** 250-622-2891

**Contact 2:** Justice Coordinator

**Email:** [justicecoordinator@citywest.ca](mailto:justicecoordinator@citywest.ca)

**Phone:** 250-622-2891

**Address:** 151 – 309 3rd Avenue West Prince Rupert BC

### **Friendship House Association of Prince Rupert**

**Location:** Prince Rupert

**Description:** The Friendship House Association of Prince Rupert is an inclusive organization that exists to provide programs and services to the community at large, with an emphasis on the needs of the First Nations People in the areas of education, culture, health and recreation.

### **Programs & Services**

**Youth Justice Program:** The Youth Justice Program consists of three central components: **Case Aide Worker, Community Service Work, and Intensive Supervision and Support.** The **Case Aide Worker** provides short-term assistance to youth so that they may remain in their community while receiving assistance with individual goals, needs and requirements. During this time, youth are encouraged and guided to develop positive and wholesome lifestyle skills that can be beneficial throughout their years. The Case Aide Worker can also help youth that

have been removed or estranged from their families by assisting in re-establishing those broken relations. The worker can also provide assistance for youth who want to make the transition to living on their own. This program also helps youth fulfil their **Community Service Work** obligations by offering safe service work opportunities within the Friendship House or in several other not-for-profit community organizations. The **Intensive Supervision and Support Program (ISSP)** strives to support referred youth by offering support activities, supervision and supporting the youth's participation in other skills programming, either voluntary or required. Some examples of ISSP support activities are: assistance in obtaining a driver's learners license; résumé writing and filling out job applications, either hard copy or electronic. Overall, the Youth Justice Program provides help in removing barriers and achieving desired outcomes by providing pro-social and cultural activities. Some of the past year's cultural activities included: fish jarring with the elders; cooking traditional foods; and participating in such crafts as creating dream-catchers, medicine bags and beading.

**Referrals:** The Youth Justice Program receives referrals from the Youth Probation Officer of the Ministry of Children and Family Development. The program welcomes Indigenous and non-Indigenous youth on probation.

**Contact:** Alayna Brown, Youth Justice Worker

**Phone:** 250-627-1717 Extension 16

**Email:** youthjustice@friendshiphouse.ca

**Alcohol and Drug Program:** This program works with clients in a highly private and confidential one-on-one sessions, where we provide: support; relapse education, coping strategies, treatment planning (including both detox and treatment centres throughout B.C., assessments, referrals to other programs (both in the Friendship House and other agencies/programs), suicide and crisis intervention, prevention programs, childhood trauma counselling, and sexual abuse counselling.

**Contact:** Katie Mierau

**Phone:** 250-627-1717 Extension 15

**Aama Goot Women's Wellness:** Aama Goot strives to provide health-related information, services and referrals in a holistic multi-directional manner that is respectful of each women's current condition. Each woman will be viewed as the primary influence in her family and any positive change in her mental, physical, spiritual and emotional health. Aama Goot endeavours to increase awareness of health risk factors and available resources, stress management and relationship skills for an overall development of self-advocacy which is considered to be a primary area of focus.

**Contact:** Rose Temple

**Phone:** 250-627-1717 Extension 28

**Mental Health Outreach:** This service offers confidential meetings, referrals, advocacy and workshops to individuals who are expressing an interest in a quest for personal healing. The coordinator stays current with constant research on various mental health issues in order to provide clients with support for guidance in healthier lifestyle choices and a path to more fulfilling relationships. This service also provides support to clients that find themselves faced

with any number of challenges including, (but not limited to), relationships, addiction, self-esteem or trauma. The Mental Health Liaison worker networks and collaborates with a large number of other agencies and organizations in our community such as MCFD, Northwest Community College, North Coast Transition Society, Northern Health and Berry Patch childcare. The coordinator also assists in other wellness-related programs within the Friendship House organizing all manner of events and programs.

**Contact:** Peter Loy

**Phone:** 250-627-1717 Extension 30

**Additional programs:** E.V.A.W. (Ending Violence Against Women) Safe Rides, Aboriginal Supported Child Development (ASCD) program, Family Cultural Program, Street Spirit Program (Youth Empowering Youth), Youth Inclusion Program, Elder/Youth Mentorship, Learning Centre, more (see website).

**Service area:** Prince Rupert area.

**General website:** <https://friendshiphouse.ca/>

**Address:** 744 Fraser Street, Prince Rupert BC

**Email:** n/a

**Phone:** 250-627-1717

### **Tribal Resources Investment Corporation (TRICORP)**

#### **Indigenous Skills and Employment Training (ISET) Program**

**Location:** Prince Rupert & Northwestern British Columbia

#### **Programs & Services**

##### **TRICORP Employment and Skills Training Services (TESTS)**

Tricorp Employment, Skills & Training Services (TESTS) is an integrated approach to Aboriginal labour market programming. TESTS links training to labour market demand and ensures that Canada's Aboriginal people can fully participate in economic opportunities. TESTS is designed to help Aboriginal people prepare for and find high-demand jobs quickly, as well as keep them in the long term. People of aboriginal ancestry and who reside in our service delivery area may access its programs and services, which include: skills development; training for high-demand jobs; job finding; programs for youth; programs for urban and Aboriginal people with disabilities; and access to child care.

**Additional Programs:** Workplace Essential Skills Trades Training (WESTT), BladeRunners, more (call or visit our website).

**Admissions Criteria, Funding & Financial Support, & Current Training Programs:** See our website, our Facebook page, or call for details.

**Service Area:** TRICORP's service area extends from Haida Gwaii to Houston up to Taku River (Tahltan territory). Communities include: Kitkatla, Metlakatla, Kispiox, Gitga'at (Hartley Bay), Witset (Moricetown), Iskut, and more.

**Website:** [www.tricorp.ca](http://www.tricorp.ca)

**Facebook:** See "Tricorp" page on Facebook.

**Phone:** 250-624-3535

**Toll-free:** 1-800-665-3201

**Contract:** Treen, Intake and Data Specialist

**Email:** tmazurek@tricorp.ca

**Address:** 344 2nd Avenue West, Prince Rupert BC

### **Nisga'a Urban Local - Prince Rupert/Port Edward**

**Description:** The Prince Rupert/ Port Edward Nisga'a Urban Local is recognized under the Nisga'a Constitution for the purpose of providing political representation for Nisga'a citizens living in Prince Rupert/ Port Edward to NLG through the election of two Nisga'a Urban Local representatives.

**Toll-free:** 1-866-627-1590

**Website:** <https://www.nisgaanation.ca/prince-rupert-port-edward>

**Address:** 301-860 3rd Avenue West, Prince Rupert BC

**See also:** Nisga'a Lisims Government Access to Justice Department

### **Quesnel**

#### **Quesnel Tillicum Society / Native Friendship Centre**

**Location:** Quesnel

**Description:** Quesnel Tillicum Society / Native Friendship Centre are committed community partners dedicated to encouraging healthy lifestyles and restoring balance to relationships. We offer a variety of different programs to help individuals, couples and families.

#### **Programs & Services**

**Youth Probation Outreach Worker:** Our Youth Outreach Worker helps youth identify their life-skills and needs within the community. The Youth Outreach Worker can provide information about drug and alcohol abuse as well as referrals to counselling, life-skills programs, employment programs, education programs, MCFD services & other services. The Youth Outreach Worker can assist youth in finding housing, support youth within the justice system, and help build linkages with family.

**Contact:** Maynard Bara, Youth Probation Outreach

**Phone:** 250-992-8347 (Reception)

**Email:** maynard.bara@qnfc.bc.ca

**Mental Health Clinician:** The Mental Health Clinician provides service to individuals with mental health concerns, including individual counselling and support. The Clinician also provides assistance to individuals dealing with concurrent disorders such as mental health and addiction. Working in conjunction with other service providers, the Clinician provides information to clients and makes referrals to other appropriate community resources to ensure that clients receive the best possible care. The Clinician also supports facilitation of a men's group.

**Contact:** Adele Lilienweiss, Mental Wellness Clinician

**Phone:** 250-992-8347 (Reception)

**Email:** adele.lilienweiss@qnfc.bc.ca

**Family Support Worker:** This worker is a liaison with First Nations communities and the Ministry of Children and Families. The focus is to provide support to families and individuals.

This includes assessing client needs, referrals to the appropriate community agency, and accompanying clients as needed. Crisis intervention is also provided for both families and individuals in the case of suicide, medical, financial, emotional and legal issues. Follow-up of all Aboriginal children in care including the foster families and parents/extended families is also provided. The Family Support Worker networks with other community agencies such as Income Assistance programs, Children and Family Services, doctors, lawyers, community law, probation officers, Amata Transition House and the courts. This worker is on-call 24/7 with MCFD/RCMP.

**Contact:** Cindy, Family Support Worker

**Phone:** 250-992-8347 (Reception)

**Email:** cindy.lepetich@qnfc.bc.ca

**Drug and Alcohol Counsellor:** The Counsellor provides support to families and individuals, assessing client needs, making referrals to the appropriate community and medical agencies, and accompanying clients as necessary. Crisis intervention is provided for both families and individuals in the case of suicide, medical and emotional issues. The Counsellor networks with other community agencies such as Income Assistance programs, Ministry of Children and Family Services, doctors, lawyers, community law, probation officers, Amata Transition House, the courts, RCMP, Season's House, QUESST and Quesnel Mental Health and Addictions, and the hospital. The Drug and Alcohol Counsellor promotes the integration of First Nations people in all communities, and provides support of counselling and referral to treatment programs.

**Contact:** Lynn Petersen, Drug & Alcohol Counsellor

**Phone:** 250-992-8347 (Reception)

**Email:** lynn.peterson@qnfc.bc.ca

**Employment Coordinator:** Our Employment Coordinator works with clients to identify employment barriers and identify an action plan to enhance their employability. Quesnel Tillicum Society teams with CCATEC (Cariboo Chilcotin Aboriginal Training Employment Centre Society – see Williams Lake) to provide training and employment opportunities to clients. Our Employment Coordinator provides supportive assistance to new clients – including information sessions on résumé writing, interview techniques, and job search skills – as well as follow-up support to clients who have been successful in finding jobs.

**Contact:** Karima Beaucage, Employment Coordinator

**Phone:** 250-992-8347 (Reception)

**Email:** karima.beaucage@qnfc.bc.ca

**Legal Advocacy:** Our Legal Advocates ensure all individuals have fair and equal access to the law and that their rights are upheld. The Legal Advocates can:

- Provide clear and meaningful information with respect to your legal matter;
- Provide advocacy and support to individuals who are not eligible for legal aid;
- Assist with appeals;
- Assist with document completion;
- Attend hearings and prepare individuals for court;
- Negotiate third-party settlements and/or prepare and provide self-help information;

- Conduct legal research;
- Provide appropriate referrals;
- Liaise and assess the needs of individuals and community groups;
- Present legal education workshops.

**Contact 1:** Katie Mullin, Poverty Law Advocate

**Phone:** 250-992-8347 (Reception)

**Email:** katie.mullin@qnfc.bc.ca

**Contact 2:** Terri Campbell, Family Law Advocate

**Phone:** 250-992-8347 (Reception)

**Email:** terri.campbell@qnfc.bc.ca

**Additional programs:** Young Eagles Project (Youth Programs), Cultural Programmer, Nurse, Fetal Alcohol & Drug Effects Worker, Mom's for Recovery Group, Kith & Kin Family Finder.

**Service area:** Quesnel and surrounding area.

**New website:** <https://www.quesnel-friendship.org/>

**General website:** <https://www.quesnefriendshipcentre.com/>

**Phone:** 250-992-8347 (Reception)

**Email 1 (Receptionist):** ellen.brown@qnfc.bc.ca

**Email 2 (Executive Director):** tony.goulet@qnfc.bc.ca

**Address:** 319 North Fraser Drive, Quesnel BC

### **Dakelh & Quesnel Community Housing Society**

**Location:** Quesnel

**Description:** We are an urban Aboriginal and community non-profit housing provider. We provide safe affordable housing for elders, singles, families, persons with disabilities, and students for the community of Quesnel, British Columbia. Our office and the majority of our affordable housing units are on the traditional territory of the Lhtako Dene Nation. We acknowledge their support for urban Indigenous housing as we are honoured to consider many First Nations members as members of our housing family. We now own and operate 207 units, including houses, apartments and townhouses.

**Programs & Services:** We offer four different housing programs to the community of Quesnel:

- 32 housing units under the Urban Native Housing Program;
- 31 housing units under BC Housing Affordable Housings Programs;
- 37 housing units under the Rural and Native Housing Program;
- 38-unit Affordable Housing in downtown Quesnel.

We also provide housing in other BC communities. Call to enquire.

**Additional programs:** Our staff also provide support with tax filing, personal budgeting, and counselling and supports for tenants.

**Eligibility:** Varies – call to enquire or visit our website.

**Service area:** Many of our units are in Quesnel however we also provide housing in Williams Lake, Bella Coola & Hagensborg.



**Website:** <https://www.dqchs.org/>  
**Email:** [reception@dqchs.org](mailto:reception@dqchs.org)  
**Phone:** 250-992-3306  
**Address:** #100 – 744 Front Street, Quesnel BC

## **Terrace**

### **Terrace Native Courtworker Program Native Courtworker & Counselling Association of British Columbia**

**Office location:** Terrace

**Description:** For over 40 years, Native Courtworkers have helped Indigenous people navigate the criminal justice system. There are Native Courtworkers located around the province, covering approximately 70% of the provincial courts. They work with the various officers of the court, communities and service providers to assist Indigenous people in contact with the justice system to receive fair, equitable and culturally sensitive treatment within that challenging system.

**Programs & Services:** Native Courtworkers assist Indigenous accused by providing timely and accurate information at the earliest possible opportunity and at all stages of the criminal justice process. We provide information about the nature and consequences of the charge; your rights, responsibilities and options under the law including alternative justice processes (if available); the philosophy and functioning of the criminal justice system, and of alternative justice processes (if available); court procedures; and the disposition or direction given by the court or community to the offender. Additionally, Native Courtworkers:

- Provide Indigenous accused with appropriate referral to legal resources (as available and where practical);
- Refer Indigenous accused to appropriate social, education, employment, medical and other resources to enable them to address the underlying problems which contribute to their charges and, where appropriate, follow-up on these referrals;
- Liaise between Indigenous accused and criminal justice personnel to help overcome communication barriers and reduce Indigenous alienation from the criminal justice system. This may include being available to provide appropriate information to the court and/or speaking on behalf of the accused;
- Inform justice officials about the cultural traditions, values, languages, socio-economic conditions and other concerns of the Indigenous community and the perspective of Indigenous accused. Initiate further understanding when required;
- Promote understanding within the Indigenous community, of the existing criminal justice system and alternative justice processes;
- Promote and facilitate community-based justice initiatives and help build community capacity to identify and address problems, which could end up in the courts or community justice system.

**Service Area:** Terrace / Kitimat / New Aiyansh / Dease Lake & Prince Rupert

**Website:** <https://nccabc.ca/justice/native-courtworkers/>

**Contacts:** Les Taylor & Geelah Roches, Native Courtworkers

**Toll free:** 1-877-811-1190 Extension 372

**Phone:** 1-855-221-0978 (Les Taylor)

**Phone:** 1-877-811-1190 Extension 371 (Geelah Roches)

**Email:** ltaylor@nccabc.com

**Email:** groches@nccabc.com

**Address:** #260 – 3408 Kalum Street, Terrace BC

### **Kermode Friendship Society (Terrace)**

**Location:** Terrace

**Description:** The Kermode Friendship Society offers culturally sensitive, quality programs and services to the Aboriginal community members and the community-at-large in the Terrace area. Our commitment is to encourage self-sufficiency, respect of individuality and to promote cultural diversity amongst all residents of this area.

#### **Programs & Services**

##### **People First Adult Program (PFAP)**

PFAP has helped 40 “chronically homeless and at-risk of being homeless” through one-to-one coaching and by providing support in specific areas of concern such as: housing placements, interpersonal skills, employment, employability, financial literacy, health and wellness, and education. The intervention program helped participants get connected to the land, language and culture, gain a better sense of self-identity, become better connected with their community, become a participant in the labour market and live a healthier lifestyle.

**Contact 1:** Eli McMillan, Homelessness Prevention Worker

**Phone:** 250-635-4906 Extension 1031

**Cell:** 250-615-6051

**Email:** emcmillan@kermodefriendship.ca

**Contact 2:** Stephanie Louie, Outreach Worker **Phone:** 250-635-4906 Extension 1005

### **Aboriginal Child & Youth Mental Health (Kermode Friendship Society)**

The ACYMH program is a prevention and early intervention program. ACYMH provides one-on-one and group support to children 0-19 years of age and their families to prevent, delay the onset of, or reduce the duration of mental illness. ACYMH provides holistic programming that incorporates traditional healing methods and cultural enhancement. ACYMH utilizes the medicine wheel framework to balance the mental, physical, spiritual and emotional needs of children, youth and families. Programs are aimed at enhancing the children’s protective factors, strengthening resilience and promoting health and wellness in all aspects of their lives. ACYMH provides support services in the Terrace and Kitimat area and have an open referral process for one-on-one support and groups.

**Contact:** Angela Genaille, ACYMH Program Coordinator

**Phone:** 250-635-4906 Extension 1028

**Email:** agenaille@kermodefriendship.ca

**Additional programs:** Employment Program, Aboriginal Infant Development Program, Aboriginal Early Childhood Development, Circle of Life (FASD), Community Action Program for

Children, Complex Developmental Behavioural Conditions, Cultural Sensitivity & Decolonization Program (Cultural), Family Skills Program, Kermode Aboriginal Head Start, Strengthening Families Program.

**Service area:** Terrace and environs.

**Website:** <http://kermodefriendship.ca/>

**Email:** See staff directory: <http://kermodefriendship.ca/about/staff-directory>

**Phone:** 250-635-4906

**Address:** 3313 Kalum Street, Terrace BC

### **Métis Nation British Columbia Employment & Training Indigenous Skills and Employment Training (ISET) Program**

**Location:** Terrace (Region 6)

**Description:** Métis Nation British Columbia develops and enhances opportunities for our Métis Chartered Communities and Métis people in British Columbia by providing culturally relevant social and economic programs and services. The Métis Nation British Columbia administers the Métis Employment & Training Program (METP) to improve the employment potential, earning capacity and self-sufficiency of Métis people in British Columbia.

**Programs & Services:** Group Training, Workplace Training, Trades Training, Upgrading, Career and College Prep & more (see website or call regional office).

**Admissions Criteria:** Employment and training programs must respond to current and anticipated/future labour market conditions or requirements. All clients will be required to submit current information in regards to their chosen field as part of any application for assistance (more – see website).

**Métis Identification:** To be eligible to be considered for METP funding, a person must:

- Self-identify as Métis; or
- Be of historic Métis Nation ancestry,
- Be distinct from other Aboriginal peoples, and
- Be accepted by the Métis Nation.

**Funding, Financial Support & Current Training Programs:** Depends on program. Call for more information.

**Service Area:** Region 6 - North West.

**Website:** <https://www.mnbc.ca/directory/view/342-ministry-of-employment-training>

**Contact:** Brianna Gibson, Program Coordinator

**Email:** [bgibson@mnbc.ca](mailto:bgibson@mnbc.ca)

**Phone:** 250-615-0035

**Toll-free:** 1-877-638-4776

**Address:** Suite 304 – 4546 Park Avenue, Terrace BC

### **Nisga'a Urban Local - Terrace (Gitlax̱dax Nisga'a Terrace Society)**

**Description:** The Terrace Nisga'a Urban Local area is recognized under the Nisga'a Constitution for the purpose of providing political representation for Nisga'a citizens living in Terrace to NLG through the election of two Nisga'a Urban Local representatives.

**Phone:** 250-635-8050

**Website:** <https://www.nisgaanation.ca/terrace-nisgaa-urban-local>

**Address:** 101 – 4441 Lakelse Avenue, Terrace BC

**See also:** Nisga'a Lisims Government Access to Justice Department

### **TI'azt'en Nation / Tachie**

#### **TI'azt'en Indigenous Justice Program**

##### **Indigenous Justice Strategy Program (Justice Canada & BC Corrections)**

**Location:** TI'azt'en Nation / Tachie

**Description:** The TI'azt'en Indigenous Justice Program is committed to delivering services to the communities and all TI'azt'en Nation members, to help create a safer and healthier community for present and future generations.

#### **Programs & Services**

**Adult Program:** Services include but are not limited to diversion and alternative measures programming; bail, probation and parole monitoring; advice on healing plans; restorative justice circles; coordination of community work service; facilitation of culturally relevant healing plans.

**Youth Program:** Services include but are not limited to extrajudicial sanctions and extrajudicial measures; restorative justice circles; healing circles; and community work service. Intervention and prevention programming and activities are an important part of our work to support youth. The TI'azt'en Indigenous Justice Program assists with monitoring young offenders under the supervision of the Youth Probation office of the Ministry of Children and Family Development.

**Community Justice Forums (Restorative Justice Circles):** This model provides a safe, controlled environment in which an offender, victim and their families or supporters are brought together under the guidance of a trained facilitator. Together they discuss the offence, how they have all been affected, and jointly develop a plan to correct what has occurred. Offenders must accept responsibility for their own actions. They are confronted with how their behavior affected the victim personally; they hear it directly from their victim. The conversations are often difficult and emotional, so a neutral, impartial and well-trained facilitator is present to guide the conversation. Each is encouraged to speak openly, honestly and fully. Together they create a plan that will satisfy the needs of everyone. Sometimes it is enough for the offender to apologize and return what was taken or fix what was broken. Agreements may also include community service work, counselling, or addictions treatment for the offender. Other solutions are possible and welcomed.

**Additional Programs & Services** Respectful Relationships course (BC Corrections), Substance Abuse Management course (BC Corrections), Legal Aid Applications, Court Applications, Transportation to Fort St. James Provincial Court, Land-based Programming/Activities; Intervention Work; Life-skills referrals and direct support.

**Referrals:** Referrals into the TI'azt'en Indigenous Justice Program can be made by the Community, RCMP, Crown Counsel, BC Community Corrections, Ministry of Children and Family

Development. In support of clients who are involved in the criminal justice system, the program works closely with the Native Courtworker & Counselling Association of BC.

**Website:** <http://tlaztennation.ca/justice/>

**Service area:** Tl'azt'en Nation, Tachie & Dzitline Lee/Middle River.

**Contact 1:** Ron Winser, Program Coordinator

**Email:** ron.winsor@tlazten.bc.ca

**Phone:** 250-648-3212

**Contact 2:** Conrad Joseph, Prevention Worker

**Email:** prevention.worker@tlazten.bc.ca

**Phone:** 250-648-3350

**Mailing address:** Tl'azt'en Nation, P.O. Box 670 Fort St. James BC

### **Smithers & Hazelton**

#### **Gitxsan / Wet'suwet'en Unlocking Aboriginal Justice Program**

##### **Indigenous Justice Strategy Program (Justice Canada & BC Corrections)**

**Locations:** Offices located in Smithers (Wet'suwet'en territory) & Hazelton (Gitxsan territory)

**Description:** The Gitxsan / Wet'suwet'en Unlocking Aboriginal Justice Program (UAJ) exists to help Wet'suwet'en and Gitxsan Clans & House Members to take responsibility for each other. UAJ is designed to provide information on the content and practice of Wet'suwet'en and Gitxsan law. The program promotes each particular client's kinship connection to their respective *Wilp* or House in the development of healthy support networks. These networks provide support and guidance to clients during completion of the "contract agreement" between the client, the client's Clan and House, and the UAJ. Individuals participating in the UAJ program take responsibility for their actions, pleading guilty to their offenses if they are facing criminal charges within the Canadian criminal justice system or requesting support from their Clan and House Group in the development of a healing plan. All participants enter the UAJ program on a voluntary basis. UAJ is not mandated to give legal advice.

**Programs & Services** The UAJ program provides prevention, pre- and post-charge diversion, alternative measures, sentence advisory, rehabilitation and victim support within the Wet'suwet'en territory and Gitxsan nation.

**Gitxsan / Wet'suwet'en Accountability Program:** All clients must be involved in the UAJ program by voluntary consent and be willing to take responsibility for their actions. When all parties have accepted the referral, a House group meeting is scheduled for the development of adequate support and construction of a rehabilitation plan, or contract. All parties (offender, victim, Clan and family) must reach a consensus as to the terms of the contract. An agreement for services is drawn and signed by all parties. Copies of the contract agreement of services are distributed to the members involved. If the participant is sentenced to serve a term of probation, the UAJ justice worker supervises the court order. If the client re-offends, a house group meeting is scheduled to address the concerns, either by redesigning the plan of action or terminating the file. The advisory board determines if the file is closed and referred back to the referring agency.

**Community Justice Forums (CJF):** For people who don't belong to the Gitksan or Wet'suwet'en House and Clan systems, UAJ offers a restorative justice circles model is used by the RCMP and provides a safe, controlled environment in which an offender, victim and their families or supporters are brought together under the guidance of a trained facilitator. Together they discuss the offence, how they have all been affected, and jointly develop a plan to correct what has occurred. Offenders must accept responsibility for their own actions. They are confronted with how their behavior affected the victim personally - and they hear it directly from their victim. The conversations are often difficult and emotional, so a neutral, impartial and well-trained facilitator is present to guide the conversation. Each is encouraged to speak openly, honestly and fully. Together they create a plan that will satisfy the needs of everyone. Sometimes it is enough for the offender to apologize and return what was taken or fix what was broken. Other agreements may include: community service work, counselling, or addictions treatment for the offender.

**Culture camp:** The contract may require that the offender participate in a culture camp. Culture camps educate children, youth and adults about Wet'suwet'en and Gitksan culture and traditions through guidance and counsel by Elders and Hereditary Chiefs, including instruction in legends, songs and dancing, as well as traditional hunting and food preparation.

**Intervention and Prevention:** The UAJ program has contributed to a number of programs with intervention and prevention services in response to emergent issues. Examples include an internet cyberbullying workshop for elementary to high school students, and sexual abuse prevention outreach to children ages seven to 12.

**Additional Programs & Services** Adult bail supervision; support of youth probation; referral coordination for adult and youth; Gladue report and component support; Respectful Relationships workshops.

**Referrals:** Referrals into the UAJ program may be made by any of the following: Self-referral, Community organizations, RCMP, BC Community Corrections, Ministry of Children and Family Development, Youth Probation, Clans & Houses, Crown Counsel, Victims Services, lawyers, Legal Aid, and local schools.

**Website:**

<http://www.wetsuweten.com/departments/human-and-social-services/wetsuweten-unlocking-aboriginal-justice/>

**Gitksan Wilp system:** <http://www.gitksan.com/about/our-way/traditional-system/>

**Wet'suwet'en social structure:** <http://www.wetsuweten.com/culture/social-structure/>

**Service area:** The program is open to all Wet'suwet'en and Gitksan people in all the regional villages, communities and towns where they reside in Central BC. The program also welcomes Indigenous people of other nations who live in the Smithers, Houston and Hazelton areas and surrounding communities.

**Contact:** Lisa Mowatt, Justice Program Coordinator

**Phone:** 250-847-3630

**Email:** lmowatt@wetsuweten.com

**Mailing address:** Wet'suwet'en Treaty Office, 205 Beaver Road Suite 1, Smithers BC

### **Dze L K'Ant Friendship Centre (Smithers)**

**Location:** Smithers (Main Office), Houston & Dease Lake (Satellite Offices)

**Description:** The Dze L K'ant Friendship Centre provides a number of quality services to the Aboriginal community. These services support people on their journey to become more self-sufficient and self-reliant. The Friendship Centre also dedicates time and resources to promoting awareness among Aboriginal people. Cultural pride, cultural identity, and confidentiality are the pillars of our organization. Here at the Friendship Centre we strive to provide an environment where all Aboriginal people can belong. Whether you are a youth, elder, adult, or mother-to-be and in need of confidential assistance for major road blocks in your life, or are simply looking for ways to improve your life skills, everyone is welcome at the Friendship Centre. We are a non-judgemental community with only acceptance in mind.

### **Programs & Services**

#### **Alcohol and Drug Counselling**

The Alcohol and Drug Counsellor provides one-on-one, group, and family support to individuals who are or have been involved with substance abuse, including educational, activity-based, and counselling services. Assistance is geared towards respecting individual needs and providing timely, appropriate, and effective supports to address these. Where necessary, the Alcohol and Drug Counsellor also develops treatment plans and undertakes referrals.

**Referrals:** Self-referrals are accepted. Walk-ins accepted on Tuesdays.

**Service area:** Smithers and area.

**Contact:** Mel Bazil, Alcohol and Drug Counsellor

**Phone:** 250-847-5211 Extension 207

#### **Legal Support Program**

The Legal Support Program is poverty law based. This includes legal problems that result from housing, income or food security. The Legal Support Program provides advocacy, information and referrals for the following poverty law matters: tenancy, income assistance (welfare), disability, government pensions, Child Tax benefit issues, consumer debt, employment standards, WorkSafeBC.

**Contact:** Mark Bridgeman

**Phone:** 250-847-5211

#### **Mental Health Outreach Program**

Develops and delivers mental health services to individuals, families and groups. Some services offered include counselling, community activities and education, and treatment referrals.

**Contact 1:** Sonia Palmer, Mental Health Outreach Worker (Smithers)

**Phone:** 250-847-5211 Extension 209

**Contact 2:** Jennifer Rousseau, Mental Health Counsellor (Houston)

**Phone:** 250-845-2131

**Additional programs:** Harm reduction support, FASD support, Housing Advisor, Community Action Program for Children (CAP-C), HIV/AIDS Awareness Program, Holistic Health Worker, Missing and Murdered Indigenous Women and Girls Family Support Worker, 5x5 Centre of Employment, and more (see website).

**Service area:** Open to everyone. Offices in Smithers, Dease Lake & Houston.

**Website:** <http://www.dzelkant.com/>

**Smithers / Main Office address:** 1188 Main Street P.O. Box 2920 Smithers BC

**Phone:** 250-847-5211

**Email:** [info@dzelkant.com](mailto:info@dzelkant.com)

**Houston address:** 3383 11th Street, Houston BC

**Phone:** 250-845-2131

**Email:** [aecd.coordinator@dzelkant.com](mailto:aecd.coordinator@dzelkant.com)

**Dease Lake address:** 71 Stikine, P.O. Box 328, Dease Lake BC

**Phone:** 250-771-3147

**Email:** [dease.pop@dzelkant.com](mailto:dease.pop@dzelkant.com)

### **Vanderhoof**

#### **Carrier Sekani Family Services Addictions Recovery Program**

##### **First Nations Health Authority / National Native Alcohol and Drug Abuse Program**

**Location:** Vanderhoof (office), Land-based (Ormond Lake / Nadleh Whut'en territory), Northern BC First Nations communities

**Description:** The integrated Health and Wellness Addiction Recovery Program - "Lhet'sut'en" - is delivered by our multidisciplinary team, consisting of clinical counsellors and cultural knowledge holders. We believe culture is healing and incorporate a blend of traditional healing practices along with evidence based best practices in addictions treatment reflective of our program's vision statement: "Culture is Healing". We believe the Carrier Sekani culture and spiritual way of living, which honours and respects all of creation, will empower our communities and strengthen our First Nations.

#### **Programs & Services**

During the summer months (May to October), we offer residential treatment on Nadleh Whut'en territory on a beautiful and sacred site at Ormond Lake. During the winter months (November to April), our team visits member communities by request. We offer educational and support services with a focus on addiction, and one- or two-week treatment programs during the winter. Community visits are open to any northern British Columbia First Nations, based on our availability.

**Additional Services:** Grief and Loss; Addictions awareness; Identity; Self-esteem; Relapse Prevention; Trauma; Anger; Communication; Spirituality; Gambling; Shame and guilt; Effects of colonization; Suicide intervention and prevention; Lateral Violence; Family violence; Anger



management; Co-dependency; Relationships; Overcome with depression; Understanding brain chemistry to addiction solution

**Referrals:** Individuals may self-refer. Referrals are also accepted from the following: Social workers, Doctors, Nurses, Drug & Alcohol Professionals, Band Office Health Professionals.

**Admissions criteria:**

Length: 4-week

Opioid Replacement Therapy: Yes

Family Program: No

Couples Program: No

Gender: Co-ed

Pregnant: Yes - Only within the 2<sup>nd</sup> trimester

Alcohol/Substance free: 14 days

Beds: 14

Note: Clients under bail or probation orders are not normally accepted until those orders are completed. The program does not accept clients with sexual assault offence/charges.

**Funding & Costs:** Other than transportation to the program, costs are usually covered by First Nations Health Authority or other Health Authority.

**Service area:** This program is offered to all Indigenous people and accepts non-Indigenous people.

**Website:** <https://www.csfs.org/services/addictions-recovery-program>

**Phone:** 250-567-2900

**Toll-free:** 1-866-567-2333

**Email:** arp@csfs.org

**Address:** P.O. Box 1219 Vanderhoof BC

## 6 – Province-wide Resources

### **Aboriginal Housing Management Association (AHMA)**

**Description:** AHMA is an umbrella organization composed of 41 Members that are each Indigenous Housing providers. Our members represent over 5000 Indigenous families living in urban, rural and northern regions of British Columbia. Created for Indigenous Peoples by Indigenous Peoples, we are the first Indigenous Housing Authority in Canada and only the second in the world.

**Website:** <http://www.ahma-bc.org/list-of-aboriginal-housing-providers>

### **AgedOut.com**

#### **Adoptive Families Association of BC & Ministry of Children and Family Development**

**Description:** AgedOut.com is for young adults who were in government care in BC. It's an up-to-date warehouse of information on resources and services available to young adults and a learning tool to help people feel empowered as they leave care. We built AgedOut.com after listening to the voices of former youth in care to make sure the site meets their needs.

**Website:** <https://agedout.com/>

### **BC Housing**

**Description:** The following off-reserve Indigenous Housing Providers housing is available to households and individuals with Indigenous Housing Providers ancestry, including status and non-status Indians, Métis and Inuit. Indigenous Housing Providers people\* are eligible for all programs offered by BC Housing, if they meet specific eligibility requirements. The Aboriginal Housing Management Association (AHMA), in partnership with BC Housing, provides provincial funding to Indigenous Housing Providers off-reserve community-based organizations.

**Website:** <https://www.bchousing.org/housing-assistance/rental-housing/indigenous-housing-providers>

### **Transition houses in BC**

#### **Battered Women's Support Services**

**Description:** Battered Women's Support Services provides education, advocacy, and support services to assist all women in its aim to work towards the elimination of violence and to work from a feminist perspective that promotes equality for all women.

**Website:** <https://www.bwss.org/resources/transition-houses-in-canada/transition-houses-in-british-columbia/>

## **Aboriginal Legal Aid in BC**

### **Legal Aid BC / Legal Services Society of B.C.**

**Description:** The Legal Services Society (Legal Aid BC) is a non-profit organization committed to helping British Columbians resolve their legal issues. We provide free public legal information and services, and legal representation and advice to British Columbians with low incomes. Legal Aid BC has a range of free services that might be able to help. We give priority to people with low incomes. But many of our services are available to all British Columbians. We can help you access legal information, advice, and representation services.

**Website:** <https://aboriginal.legalaid.bc.ca/>

**Phone:** 604-408-2172 (Greater Vancouver)

**Toll-free:** 1-866-577-2525 (elsewhere in BC)

## **Lu'ma Native Housing Society's Guide to Aboriginal Resources in Greater Vancouver (2017)**

**Description:** Our Guide's purpose is to provide information; help you research; help you navigate; help you make good decisions and reach your goals in your transition to Greater Vancouver.

**Website:** <http://lnhs.ca/wp-content/uploads/2017/08/Luma-A-Guide-to-Aboriginal-Resources-FINAL-july2017.pdf>

## **Mental Health Providers / Mental Wellness & Counselling**

### **First Nations Health Authority**

**Description:** Mental Wellness and Counselling is designed to support clients who are in need of professional assistance to resolve emotional distress and enjoy greater wellness.

**Website:** <https://www.fnha.ca/benefits/mental-health>

## **Parents Legal Centre**

### **Legal Services Society of B.C.**

**Description:** The Parents Legal Centres (PLC) provides a free lawyer and an advocate to help parents address the social worker's concerns about their children's safety (child protection) early on. Together they can help find solutions that work for the family. This service is available to parents anytime after they're first contacted by the ministry or a delegated Aboriginal agency. The first PLC opened in 2015 at the Vancouver Provincial Court. There are now ten locations to serve communities across BC.

**Toll-free:** 1-866-577-2525

**Website:** <https://familylaw.lss.bc.ca/visit/parents-legal-centre>

**Indian Residential School Survivors Society**

**Description:** Our mandate is to assist First Nation peoples in British Columbia to recognize and be holistically empowered from the primary and generational effect of the Residential Schools by supporting research, education, awareness, partnerships, and advocating for justice and healing. The Society assists Survivors with counselling, court support, information, referrals, workshops, and more. We provide essential services to Residential School Survivors, their families, and those dealing with Intergenerational traumas.

**Website:** <http://www.irsss.ca/services/counselling>

**Métis Nation British Columbia Chartered Communities**

**Description:** Métis Nation British Columbia develops and enhances opportunities for our Métis Chartered Communities and Métis people in British Columbia by providing culturally relevant social and economic programs and services.

**Website:** <https://www.mnbc.ca/chartered-communities>