



ISSAM ELAFI

SUPPORT IT & ADMINISTRATIF

+33.6.29.87.41.36 | MARSPICH (FR) | ELAFI.ISSAM@GMAIL.COM | SELF-RELIANT & MULTI-SKILLED

Languages

FRENCH : Native
ENGLISH : Intermediate

Skills & abilities

Word, Excel, Power point, C#, SQL ERP, Visual Studio, PG Admin, Linux

Experience

Created over 10 technical diagrams and system architectures, ensuring project alignment with banking regulations.

Managed datasets with over 500 prompts to enhance AI speech recognition accuracy, meeting project deadlines.

Developed a stock management system that reduced manual stock errors by 30%, improving logistics efficiency.

Diagnosed and repaired over 100 electronic faults in electric scooters, ensuring 95% operational efficiency.

EMPIRYS – CONSULTANT ADVANZIA BANK

Junior Application Architect | July 2023 – October 2023

- Assisted in the creation of system architecture diagrams and documentation to support project teams.
- Worked closely with IT teams to ensure alignment between technical requirements and business needs within the banking environment.

TRANSPERFECT DATA FORCE

Study coordinator | September 2022 – June 2023

- Coordinated data collection projects aimed at improving AI-driven speech recognition systems.
- Managed large-scale datasets, ensuring data quality and accuracy for use in machine learning models.

STICK ATTACK

C# Developer Intern | May 2022 – October 2022

- Designed and developed a stock management desktop application to streamline the company's logistics operations.
- Collaborated with the team to ensure the solution met the company's operational needs, significantly enhancing their logistical workflow.

UJET MANUFACTURING

Electronic technician | January 2019 – September 2021

- Diagnosed, identified, and resolved electronic faults in electric scooters, ensuring reliable and safe operation of vehicles
- Gained hands-on experience in high-tech electric vehicle production, focusing on quality control and system reliability.

Education

I've created existing C language functions to use in my future projects.

Ecole 42

Student | November 2023 – September 2024

- Learning language C
- Fundamental of science computer

I learned web basics in C#

MaCertif

Online student | February 2022 – October 2022

- Fundamental of C# web

With this first training accompanied by an internship in a company I learned the basics of programming language, databases and created multiple software, Using Microsoft technology

Application Designer and Developer

Student | November 2021 – July 2022

- Design and develop desktop applications
- Design a database
- Introduction to OOP

I've learned the techniques of automotive electronic diagnostics to find problems with the greatest possible accuracy. Multiple software, using Microsoft technology

BTS Electronic diagnostic automotive

Student | September 2013 – June 2015

- Managing and creating electrical diagrams
- Learning the elements of Auto mechanics
- Learning multiplexing

I learn car mechanics while doing an internship in a car dealership.

BAC Vehicle Maintenance - Bac

Student | September 2010 – June 2013

- Introduction to car mechanics.