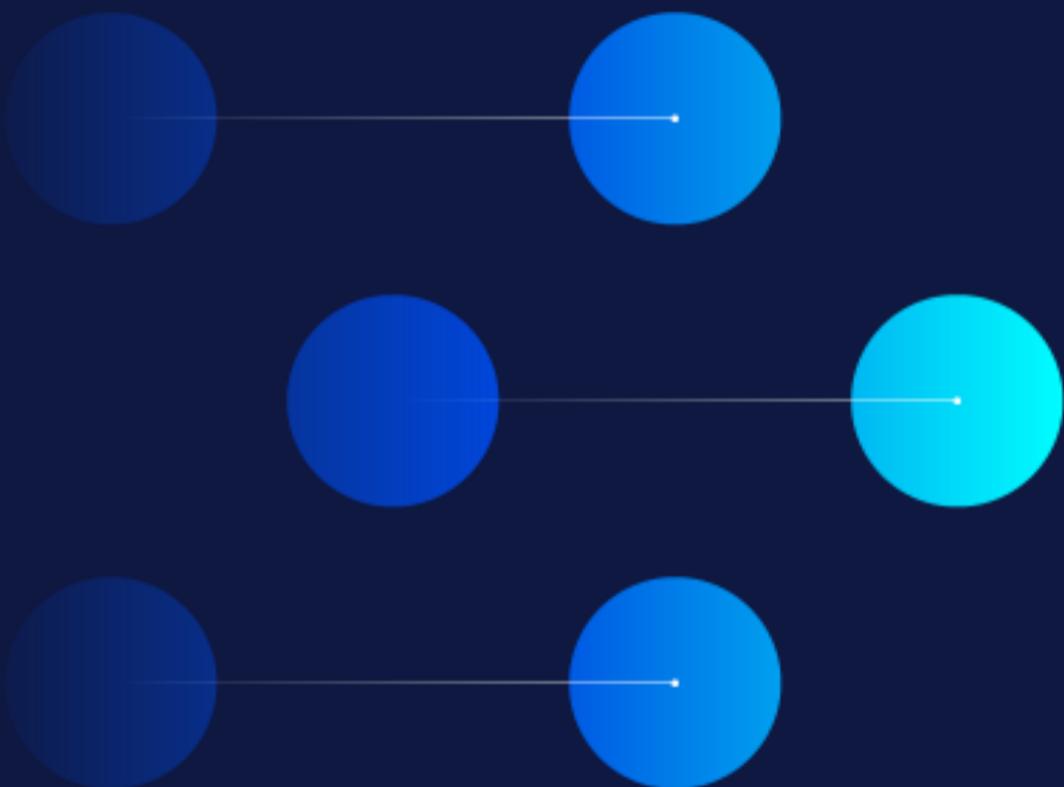




# Issam Elafi

Support IT & Administratif



**Delivery Manager**

Reda QORCHI

[reda.qorchi@randstaddigital.lu](mailto:reda.qorchi@randstaddigital.lu)

## Technical and Functional Skills

**Programming:** C#, SQL

**IDEs:** Visual Studio, PG Admin

**Operating Systems:** Linux

**Project Coordination:** Documentation management, Project coordination

**Office Software:** Word, Excel, PowerPoint

## Languages

**French:** Native

**English:** Intermediate

## Professional Experiences

### **Junior Application Architect - Empirys – Consultant Advanzia Bank**

07/2023 – 10/2023

Assisted in the creation of system architecture diagrams and documentation to support project teams, and worked closely with IT teams to ensure alignment between technical requirements and business needs within the banking environment.

### **Study coordinator - TransPerfect Data Force**

09/2022 – 06/2023

Coordinated data collection projects aimed at improving AI-driven speech recognition systems and managed large-scale datasets, ensuring data quality and accuracy for use in machine learning models.

### **C# Developer Intern - Stick Attack**

05/2022 – 10/2022

Designed and developed a stock management desktop application to streamline the company's logistics operations and collaborated with the team to ensure the solution met the company's operational needs, significantly enhancing their logistical workflow.

### **Electronic technician - UJET Manufacturing**

01/2019 – 09/2021

Diagnosed, identified, and resolved electronic faults in electric scooters, ensuring reliable and safe operation of vehicles and gained hands-on experience in high-tech electric vehicle production, focusing on quality control and system reliability.

## Education

## We are Randstad Digital

Randstad Digital is a leading technology partner that accelerates digital transformation for businesses by providing talent, production capabilities, and packaged solutions in specialized fields. Our expertise enables you to strengthen your team while connecting you with skilled professionals worldwide who align with the technologies you've chosen.

We focus on packaged solutions, empowering businesses to achieve their objectives quickly and efficiently. We operate across four service lines: customer experience (UX/UI), digital engineering and product engineering, data & analytics, and cloud & infrastructure. To achieve this, we offer our clients three engagement models: expertise, competency centers, and packaged solutions.

Launched on August 30, 2023, Randstad Digital has an in-depth understanding of the labor market, enabling us to support our clients in their digital transformation projects with our diversified and agile expertise and methodologies. Our 46,000 employees worldwide positively impact society by helping people achieve their full potential throughout their professional lives.

Randstad was founded in 1960, with its headquarters in Diemen, the Netherlands. In 2022, across our 39 markets, we helped over 2 million people find jobs that suited them and advised more than 230,000 clients on their talent needs. We generated €27.6 billion in revenue. Randstad N.V. is listed on Euronext Amsterdam.

