# **Scope - London Borough of Hammersmith & Fulham Council**

## Organisation Type:

H&F council is a London council that provides public services to residents, businesses and visitors.

## Business activities:

* Building affordable homes to ensure residents have accommodation
* Enhancing civil life by helping residents to improve their own neighbourhoods
* Reforming services to enable cutting costs without affecting quality and to manage finances with stability
* Improving natural environment by increasing wildlife and recycling, and lowering air pollution
* Economic development by attracting investment, creating jobs and fostering innovation.

## Critical assets:

Data is given by residents and other H&F service areas, suppliers and partners

1. Name and contact details – email addresses, telephone numbers
2. Work role, working location, delivery addresses
3. IP addresses and user credentials – user IDs, passwords, inventory asset numbers
4. Biometric data – fingerprints, facial recognition
5. Health data
6. Bank account details

## In-scope systems:

* H&F’s public council website – used by the council to directly communicate information to the users about updates
* H&F “My Account” portal – handles personal information of the resident within the council's geographical boundaries
* H&F’s Online forms – see what data is gathered by the council in a form, and why it is gathered

## Out of scope:

* Social Media accounts – behave as a PR channel and are not responsible for handling data
* Internal H&F technology systems – staff-only access, not accessible as a university student

## References:

* <https://www.lbhf.gov.uk/councillors-and-democracy/about-hammersmith-fulham-council>
* <https://www.lbhf.gov.uk/upstream-london>
* <https://www.lbhf.gov.uk/councillors-and-democracy/data-and-information/hf-privacy-notice/digital-services-privacy-notice>