

# Ayman Fathy

Junior Network Engineer

[ayman.f.elsayed@gmail.com](mailto:ayman.f.elsayed@gmail.com)

<https://www.linkedin.com/in/ayman-felsayed/>

<https://github.com/aymanelsayed-dev>

01064765258

Dar El Salam, Cairo, Cairo Governorate, 11721, EG

Computer Science student with a foundation in programming, networking, and databases. Completed internship at the Agricultural Bank of Egypt, gaining hands-on experience in IT support and collaboration tools. Skilled in C++, SQL Server, and web development (HTML, CSS, JavaScript).

## Work Experience

### Intern (Networking & Collaboration)

Jul 2025 - Aug 2025

Agricultural Bank of Egypt | Giza, Egypt

- Worked with the Networking team to configure and support enterprise systems.
- Collaborated with the Collaboration team on Cisco Call Manager administration.
- Handled user requests for IP phone creation, renaming, and configuration.
- Gained hands-on experience with Cisco Expressway-E and Expressway-C servers for Jabber.
- Assisted in configuring, monitoring, and troubleshooting network systems during internship at Agricultural Bank of Egypt. Gained practical experience in networking fundamentals and IT support.
- Configured and monitored routers and switches in a live banking environment. Set up and monitored routers and switches to ensure stable network operations in a banking environment. Configured, monitored, and maintained routers and switches within a secure banking environment.
- Supported troubleshooting of connectivity issues and optimized overall system performance. Assisted in diagnosing and resolving connectivity problems to maintain stable system performance. Provided troubleshooting support for network connectivity and performance-related issues.
- Collaborated with the IT team to maintain secure and reliable network operations. Worked closely with the IT team to ensure network security and operational stability. Partnered with IT staff to strengthen network security and maintain consistent uptime.

## Projects

### Web Design Training Projects

Jun 2024 - Jul 2024

Developed static websites (HTML, CSS, JavaScript) during training at MASA Thebas Higher Institute of Management and Information Technology.

### Bank Network Internship Lab

Jul 2025 - Aug 2025

Configured and monitored routers and switches in a real banking environment. Supported troubleshooting and collaborated with IT team to ensure secure network operations.

## Core Skills

IT Support, Troubleshooting, C++, Object-Oriented Programming, SQL Server, Database Management, Data Structures, HTML, CSS, JavaScript, Frontend Basics

## **Education**

Taibah Academy

Oct 2023 - Present

Bachelor's Degree Computer Science

## **Languages**

**Arabic (Native), English (Good (Reading & Writing), Fair (Speaking))**

## **Awards**

**Certificate of Appreciation – Network Internship**

Jul 2025

*Agricultural Bank of Egypt*

Awarded for successful completion of summer internship in Networking and outstanding performance in practical training

**Certificate of Appreciation – Web Design**

Jun 2024

*MASA Thebas Higher Institute of Management and Information Technology*

Recognized for completing Web Design training (HTML, CSS, JavaScript) with distinction.

## **Certificates**

**Web Design (HTML, CSS, JavaScript)**

Aug 2024

*Information Technology Institute (ITI) – Mahara-Tech*