

Ayman Fathy

Junior Network Engineer

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Dar El Salam, Cairo, Cairo Governorate, 11721, EG

Computer Science student with a foundation in programming, networking, and databases. Completed internship at the Agricultural Bank of Egypt, gaining hands-on experience in IT support and collaboration tools. Skilled in C++, SQL Server, and web development (HTML, CSS, JavaScript).

Work Experience

Intern (Networking & Collaboration)

Jul 2025 - Aug 2025

Agricultural Bank of Egypt | Giza, Egypt

- Worked with the Networking team to configure and support enterprise systems.
- Collaborated with the Collaboration team on Cisco Call Manager administration.
- Handled user requests for IP phone creation, renaming, and configuration.
- Gained hands-on experience with Cisco Expressway-E and Expressway-C servers for Jabber.
- Assisted in configuring, monitoring, and trouble-shooting network systems during internship at Agricultural Bank of Egypt. Gained practical experience in networking fundamentals and IT support.
- Configured and monitored routers and switches in a live banking environment. Set up and monitored routers and switches to ensure stable network operations in a banking environment. Configured, monitored, and maintained routers and switches within a secure banking environment.
- Supported troubleshooting of connectivity issues and optimized overall system performance. Assisted in diagnosing and resolving connectivity problems to maintain stable system performance. Provided troubleshooting support for network connectivity and performance-related issues.
- Collaborated with the IT team to maintain secure and reliable network operations. Worked closely with the IT team to ensure network security and operational stability. Partnered with IT staff to strengthen network security and maintain consistent uptime.

Projects

Web Design Training Projects

Jun 2024 - Jul 2024

Developed static websites (HTML, CSS, JavaScript) during training at MASA Thebas Higher Institute of Management and Information Technology.

Bank Network Internship Lab

Jul 2025 - Aug 2025

Intern

Configured and monitored routers and switches in a real banking environment. Supported troubleshooting and collaborated with IT team to ensure secure network operations.

Volunteer Experience

Volunteer Writer – “Rosetta” Initiative

Sep 2024 - Jan 2025

Egyptian Public Library

- Contributed to a community initiative supporting young writing talents.
- Wrote and published creative poetic thoughts and literary reflections.
- Enhanced expressive writing and creative storytelling skills.

Participant – “Al-Awail” Academic Competition (High School Senior Year)

Jan 2023 - Jan 2023

Khedive Ismail Military High School for Boys

- Participated in a competitive academic contest at the school/department level.
- Demonstrated strong academic performance and ability to work under pressure.

Core Skills

IT Support, Troubleshooting, C++, Object-Oriented Programming, SQL Server, Database Management, Data Structures, HTML, CSS, JavaScript, Frontend Basics

Education

Taibah Academy

Sep 2023 - Present

Bachelor's Degree Computer Science

Relevant Coursework: Data Structures & Algorithms, Object-Oriented Programming (OOP), Database Systems, Web Development, Software Engineering, Computer Networks, Artificial Intelligence (AI), Flutter Development (Flutter)

Languages

Arabic (*Native*), **English** (*Good (Reading & Writing), Fair (Speaking)*)

Awards

Certificate of Appreciation – Network Internship

Jul 2025

Agricultural Bank of Egypt

Awarded for successful completion of summer internship in Networking and outstanding performance in practical training

Certificate of Appreciation – Web Design

Jun 2024

MASA Thebas Higher Institute of Management and Information Technology

Recognized for completing Web Design training (HTML, CSS, JavaScript) with distinction.

Certificates

Web Design (HTML, CSS, JavaScript)

Aug 2024

Information Technology Institute (ITI) – Mahara-Tech