Business Solution Brief - Harri Dev Team AI Assistant

Problem Statement

Harri's developers often need quick answers to everyday questions such as who owns a task, what the correct process is, or what happened in a recent deployment. Today, they must search across multiple documents and data sources to find this information, which interrupts their workflow and leads to repeated effort. This makes internal knowledge harder to access and reduces overall productivity. By introducing a single assistant that provides instant, reliable answers with clear source references, developers can get the information they need quickly and consistently.

Target Users

The primary users are Harri's developers and engineering teams who frequently reference internal documentation and operational data. DevOps engineers also benefit through fast access to deployment history and on-call details. New hires gain from having centralized onboarding guidance, and team leads spend less time answering repeat questions thanks to a more self-sufficient workflow.

Business Value & Outcomes

By giving developers instant access to internal knowledge, the assistant reduces time spent searching through files or asking colleagues for information. This accelerates development workflows, minimizes interruptions, and ensures consistent, accurate answers. The result is higher engineering productivity, smoother onboarding, and reduced operational overhead for teams previously handling repetitive inquiries.

Limitations

- Dependent on provided data: Accuracy relies on the quality and coverage of the supplied documents and datasets.
- Information-only tool: The assistant does not make decisions or perform actions.
- No automated learning: It does not improve automatically from feedback; updates require manual retraining.
- No role-based access: All users receive the same level of visibility; sensitive information cannot be restricted.
- Static dynamic data: "Dynamic" data is simulated, not real-time, and requires manual updates.