



role

int —

int

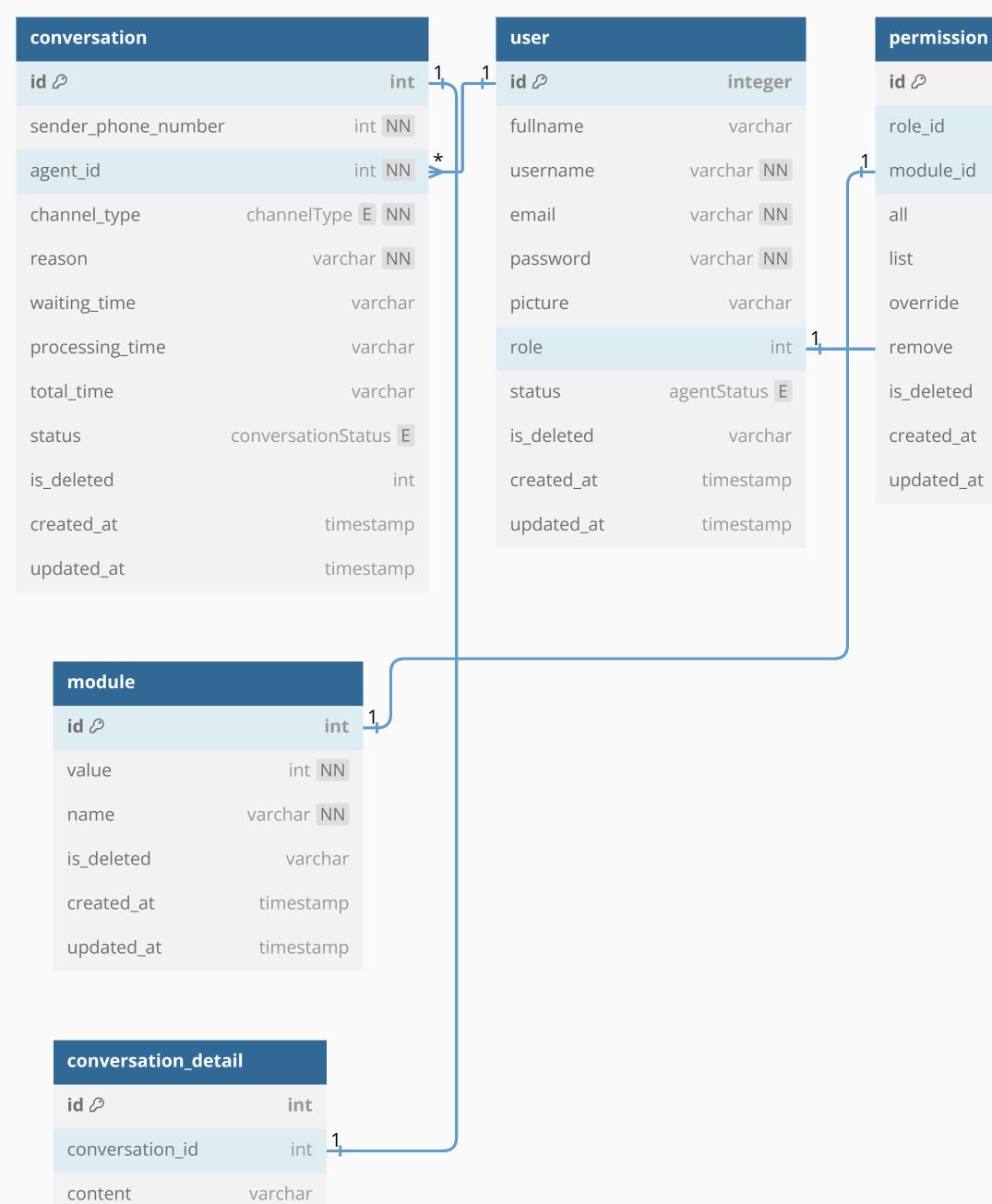
int

int

int

int

int —



permission role  $\frac{1}{1}$  id  $\varnothing$ id 🔑 int int 1 int NN role\_id value module\_id int varchar NN name is\_deleted varchar all int list int created\_at timestamp override int updated\_at timestamp remove int is\_deleted varchar

timestamp

timestamp

```
Enum channelType {
    messenger
    whatsapp
    telegram
    sms
}

Enum conversationStatus {
    started
    assigned
    closed
}

Enum agentStatus {
    online
    offline
}
```

