AYMEN ALKAFAJI

Threat Intelligence Analyst | Trust & Safety
Austin, TX | (512) 947-1839 | alkhajiajaymen@gmail.com

TECHNICAL SKILLS

- **Threat Analysis:** Threat Actor Profiling, TTP Analysis, Data Analytics, Risk Mitigation
- **Automation & AI:** AI/ML Rule Deployment, Internal Rule Engine, Process Automation, Heuristics Development
- **Programming:** Python (Scripting/Data Analysis), R (Data Analysis), SQL (Relational Databases), Java, Scala, Linux

EXPERIENCE

THREAT INTELLIGENCE ANALYST | TRUST & SAFETY 𝕏 Corp., Austin, TX | *April 2024 – Present*
- **Led AI-powered automation** of operational queues (e.g., appeals, impersonation), reducing the appeals backlog to more than 65% reducing the human review hours and generating substantial operational savings.
- Developed and implemented automated heuristics via an internal rule engine to combat platform impersonation, resulting in a ~69% reduction in attacks targeting business partners.
- Deployed AI-driven detection rules targeting illegal activities, automatically removing ~3000 high-risk accounts daily and significantly mitigating platform risk.
- Produced briefings, assessments, and profiles of threat actors for stakeholders, while actively managing Threat Intelligence partnerships.

TECHNICAL PROJECT COORDINATOR Apple Inc., Austin, TX | *July 2022 – April 2024*
- Coordinated and directed technical study sessions at site to meet critical project requirements and deadlines.
- Managed project schedules, milestones, and deliverables, including site management documents and organizational charts.
- Responsible for troubleshooting and debugging using **Unix and Python** to resolve technical issues during project execution.
- Managed study session data and performed necessary data pulling and querying using **SQL**.

DATA QUALITY ANALYST Apple Inc., Austin, TX | *October 2019 – July 2022*
- Established and maintained robust data quality processes to ensure accuracy and consistency across large-scale databases.
- Analyzed data to detect anomalies, collaborating with engineering teams to implement corrective and preventative actions.
- Developed key metrics and reports to monitor data integrity and compliance with internal and external data governance standards.

SENIOR DATA ANALYST Accenture, Austin, TX | *January 2019 – October 2019*
- Led the development and implementation of advanced data analytics strategies to extract actionable business insights from complex datasets.
- Designed and executed data analysis plans leveraging statistical techniques to uncover patterns and trends.
- Spearheaded the development of interactive dashboards and visualizations to communicate analytical findings to stakeholders.

EDUCATION

Bachelor's Degree in Computer Science Baghdad University, Baghdad, IQ | 2011 – 2015