FIXIT

Problems :

By wanting to examine a new house before I rent it. I realized that there was no dedicated site that allowed me to identify a competent person at an affordable price. Time was badly lacking and I was not allowed to deal with a list of service providers like a plumber, gardener, or electrician to examine the house. Looking more closely, I realized that I was obviously not the only one in this situation. I thought of creating an application dedicated to home services to make life easier.

Solutions:

-Application dedicated to home services.

-Connect service seekers with service providers.

-Allow some to save time and simplify life and others to develop a service activity to reach more customers.

Actors:

-Adminstrator

-Recipient

-Service provider

Introduction:

This application is made to facilitate the connection between client and service providers

Functional requirement:

Access management:  
 -The client can create, modify and delete his account.  
-The recipient can create, modify and delete his account  
-The administrator can accept or reject the request of the registration of the recipient.

Each user can either access the application as a client or as a service provider and login using a username and a password.

Appointement management:

-Depending on the recipient's availability, the client can choose to hire him on a specific time.   
-The recipient should confirm that meeting according to the task.   
-The client can finally agree or disagree according to the price.

Complaint management:

-A client can send a complaint about any bad service.  
-A recipient can also complain about bad behavior.

Payment management:

 -A client can only pay online on his profile for his service.

-The recipient should give a price range for his profile.

Service management:  
-Any client can search for services by categories.

Rating management:  
-Any client can rate the provider service and comment it.

Announcement management:  
-Any recipient can create, update or delete any announcement on his profile to be read by the client.