XANDADECK

XANDABOX
USER
GUIDE

www.xandadeck.com

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XANDA**DECK**
PLAYER KIT

Xandabox

Micro-HDMI to HDMI cable

Power supply

XANDA**DECK**

MEET THE
XANDABOX

Use only the Micro-HDMI port

1.   USB-C Power port

2.   Micro-HDMI port

3.   Audio port

4.   4x USB ports

5.   Ethernet port

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STEP

01

SCREEN CONNECTION

Connect the Xandabox to your screen with the Micro HDMI cable you found in the package.
Only use the Left Micro HDMI Port on the Player.

TV

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STEP

02A

FOR AN ETHERNET CONNECTION

Connect the Xandabox to your network by plugging an Ethernet cable (which is not included in the package) into the Ethernet port in the Player.

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STEP

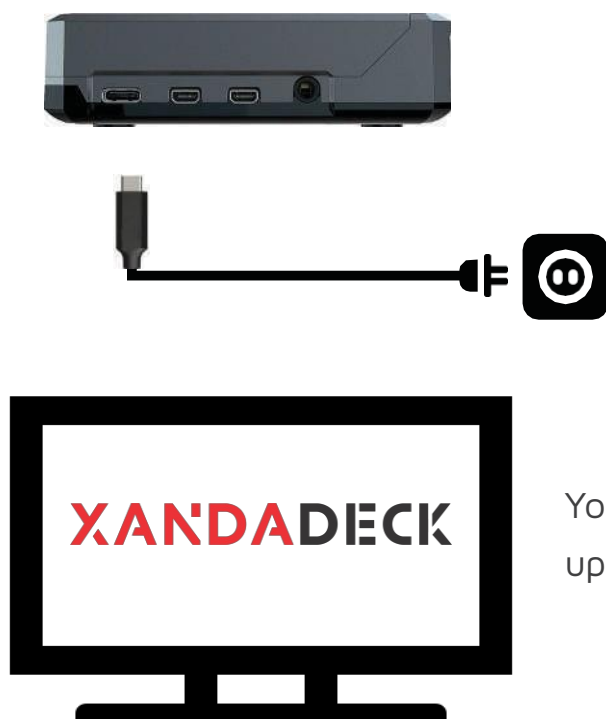# 02 B

FOR WIRELESS INTERNET CONNECTION (WIFI)

- If you have an Ethernet connection, you can initially use it to configure your Player's WiFi through the Xandadeck Portal. If not, you can configure it as follows:

- Connect a keyboard to a USB port of the Player

- Press **Ctrl+Alt+F12** (all 3 keys together)

- Type "user" and the Player's password, default is **signagepassword**

- Follow instructions on screen to connect to a WiFi network

- Make sure you configure the **exact same settings** on the Xandadeck Portal as well.

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STEP

03

FOR WIRELESS INTERNET CONNECTION (WIFI)

Plug the USB Type-C end of the power adapter cable into the USB Type-C port on the Player and plug the power adapter into a power source.

The Player will start to work automatically.

Your screen will start up after 10 seconds.

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STEP
04
REGISTRATION

Name

My first Player

Registration Code

1234-5678

- If your player is connected to the internet, a registration code will appear.
- This player registration code and screen ID will display on the screen. Please take note of this for final setup.
- Open the link: app.xandadeck.com
- Click on **monitors and add monitors**
- Input the registration details provided for login.
- In the name dialog box, input name of player. (This can carry the branch, office or store name for ease of reference)
- Check the default content box, click on it to change from **turned off to media or playlist.**
- Choose from the default content provided to select files to display.
- Select stretch and click ok.
- Click **save** and wait a few seconds
- In the next window, player will indicate "waiting". During this process Player will start a process of downloading and configuring. While this is on, **NEVER** turn off the player as this may corrupt the SD card.
- As soon as player is fully configured, content will start display.

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HAVING
TROUBLE?

Is your screen not showing anything? Make sure your screen is on and that the screen input is set to the correct source (e.g. HDMI), which is the port you connected your Player to.

Boot-up seems to be stuck on the Xandadeck logo? Wait at least 10 minutes before worrying.

Is the Player still appearing as "Offline"? Try using an Ethernet cable instead of WiFi. Or unplug the Ethernet cable, wait 10 minutes and plug it in again.

Still not working? Avoid rebooting constantly, it might do more damage than good, just let us know and we will help you out.

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