Project Proposal

What: A mobile application.

Why: To create transparency between civilians and the government.

How: Through an app that will allow civilians to report problems in their area by uploading a picture and selecting from a list of keywords that describe the problem. Also, the app will function as an update for civilians about which problems currently exist and have been taken care of.

This app will advance society by acting as a middle man between civilians' concerns and what the government will do about them. For civilians, it will become easy to use an app to report problems instead of being put on hold or the ministry being unreachable through the current call-to-report method. For ministries, their work will also be reduced as the report will come in the same format (with pictures and keywords) and thus they won't need to spend an extensive amount of time talking on the phone about the same problem. Also, this app will let ministries maintain decorum and transparency between their civilians as all reports confirmed as problems by the appropriate ministries will immediately become notifications for civilians to view (sorted by highest priority). Also, ministries will be able to provide updates on the problems such as how they are being dealt with and the status of each issue (problem confirmed, in progress, completed) so that they are not bombarded by multiple calls about the same issue.

Also, unlike an already existing solution to this problem, civilians posting about the issue on social media (Twitter, Instagram, etc), government officials will be able to verify the severity of the problem.