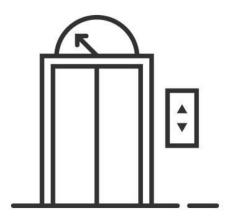
# **Team BEEJ**

Scrum One

### **Project Details**

- Three methods for contacting
- Not one most proven effective method
- One streamlined app by us, Team BEEJ
- Easy communication for one and all



### **Empathy Map: Civilians**

### Says

- I don't know what ministry to contact to report a problem.
- There is not a reliable way to report problems.
- The current methods (Phone, Social Media, Forms) are hit-and-miss.

### Thinks

- I wish the forms and contact information could be found easier.
- I wish I could track the progress of what is being worked on.
- I wish I could see how my tax funds are being used.



### Does

 We report problems through the available methods.

### Feels

- Frustration that the current method aren't always reliable.
- Need more transparency from the ministries.

## **Empathy Map: Ministries**

### Says

- The same problem is reported multiple times.
- The civilians call the wrong ministries to report problems.

### **Thinks**

- We wish there is a way to filter out false reports.
- We wish there is one format to receive reports.
- We wish we could provide updates on reports made by civilians.



### Does

We respond to civilian reports.

### Feels

- It is hard to monitor and maintain all the current approaches to reach them.
- Some problems that are being reported are not severe enough.

### **Upcoming Scrum Plans (Tentative)**

Oct 5: User stories (both perspectives), Lo-Fi, GitHub & Group Reflection

Oct 19: Vlog #2

Oct 26: Hi-Fi, MVC, Class Diagram, Sequence Diagram, GitHub & Group Reflection

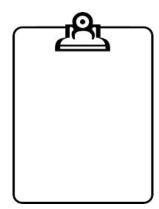
Nov 2: Front End Development Deadline 1

Nov 16: Vlog #3

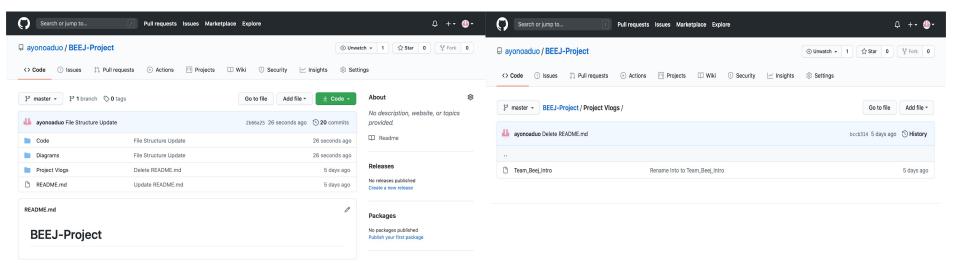
Nov 23: Front End Development Deadline 2

Nov 30: Backend Development (Database Creation)

Dec 7: Vlog #4



### **GitHub**



### **Group Reflection**

- We are currently on track
- Learning curve with Ionic
- Account for Stories On Board
- More information about progress vlogs, feedback on vlog and scrum plan

