Response Models

Both models provide structure and ensure a systematic approach, reducing oversights and enabling continuous improvement.

SANS PICERL Model

- **Preparation**: Develop response playbooks, train teams, and establish clear protocols.
- Identification: Detect, validate, and assess incidents.
- Containment: Limit the attacker's access without causing further harm.
- Eradication: Remove the attacker from the environment.
- Recovery: Restore normal operations securely.
- Lessons Learned: Review the response, document findings, and adjust protocols.

Google's IMAG (Incident Management at Google)

• Focuses on: **Speed, scalability, and post-incident documentation**. IMAG emphasizes rapid response, clear communication, and **robust post-mortem analysis** to learn from every incident.