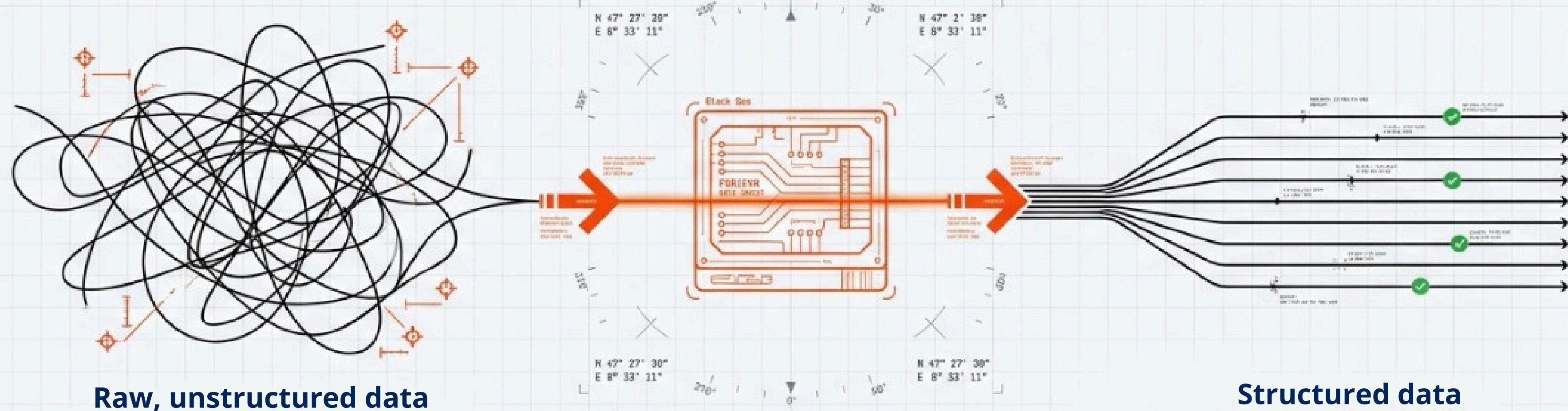


# Project: Wings of data



**Optimisation of air performance by business intelligence  
a data-to-action approach to managing delays**

# This project leverages historical flight data from a large data network to transform it to operational planning



**Data scope: simulation of real operational data // multiple campaigns // hundreds of daily flights**

# Measurement indicators: volume and punctuality

**KPI 1 : Total Flights**

TotalFlights =  $|\{ \text{Flight ID} \}|$

**KPI 2 : Flights per Airline**

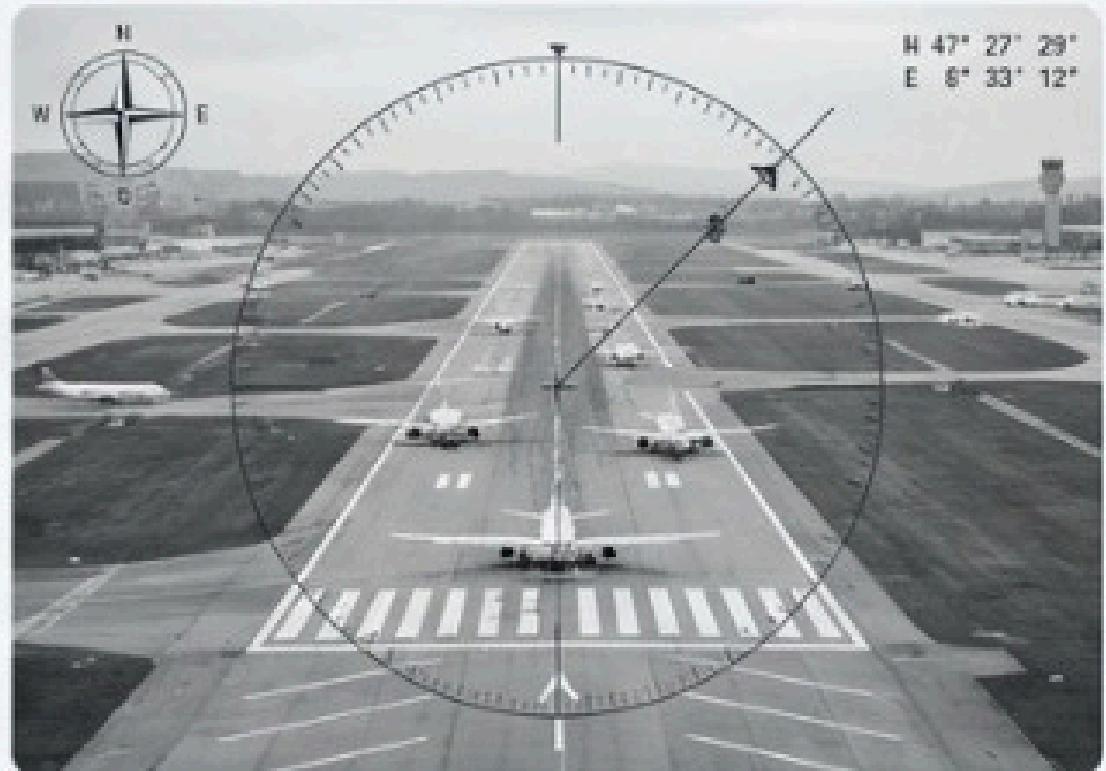
$\text{FlightsPerAirline}(a) = |\{ \text{Flight ID} \mid \text{Airline} = a \}|$

**KPI 3/4 : Average delay**

$\text{AvgDelay}(a) = \frac{1}{n_a} \sum_a \text{Delay}_i$

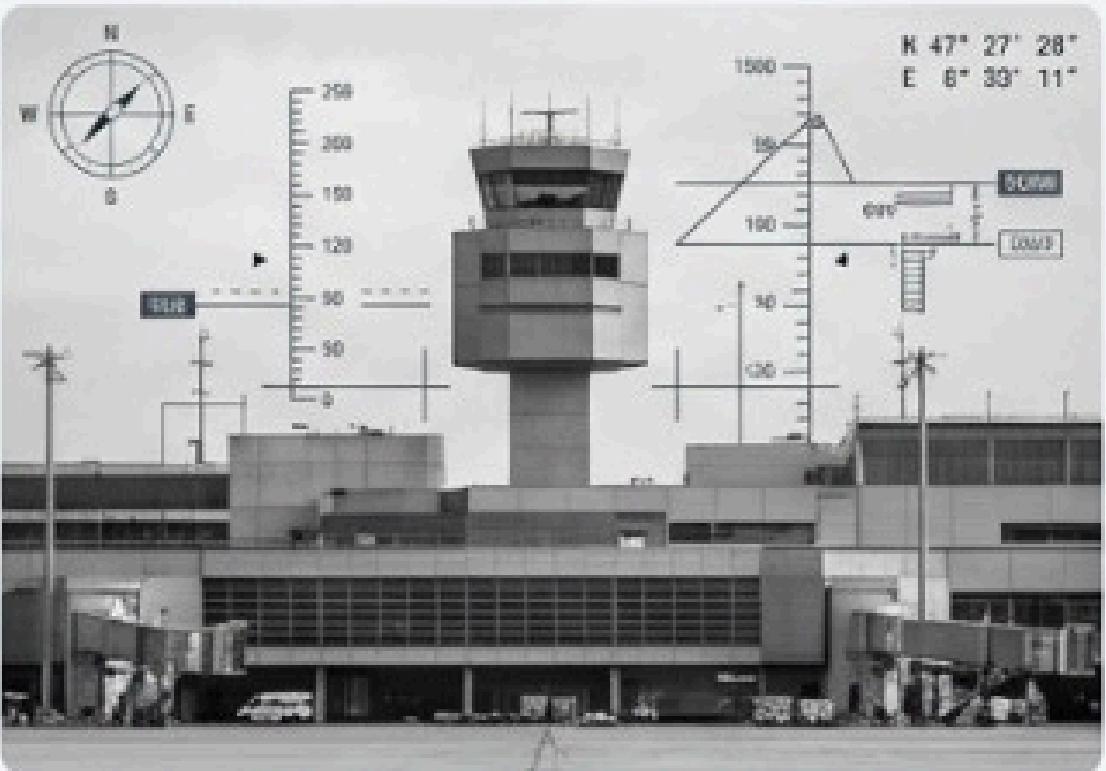
# Measurement indicators: intensity and cycles

## KPI 6: Distribution of bands of delay



$$\% \text{FlightsInBand}(b) = \frac{|\{\text{Flight ID} \mid \text{DelayBand} = b\}|}{\text{TotalFlights}} \times 100$$

## KPI 7: Airport delay intensity



$$\text{AvgDelayAtAirport}(p) = \frac{1}{n_p} \times \sum \text{DepartureDelay}_i$$

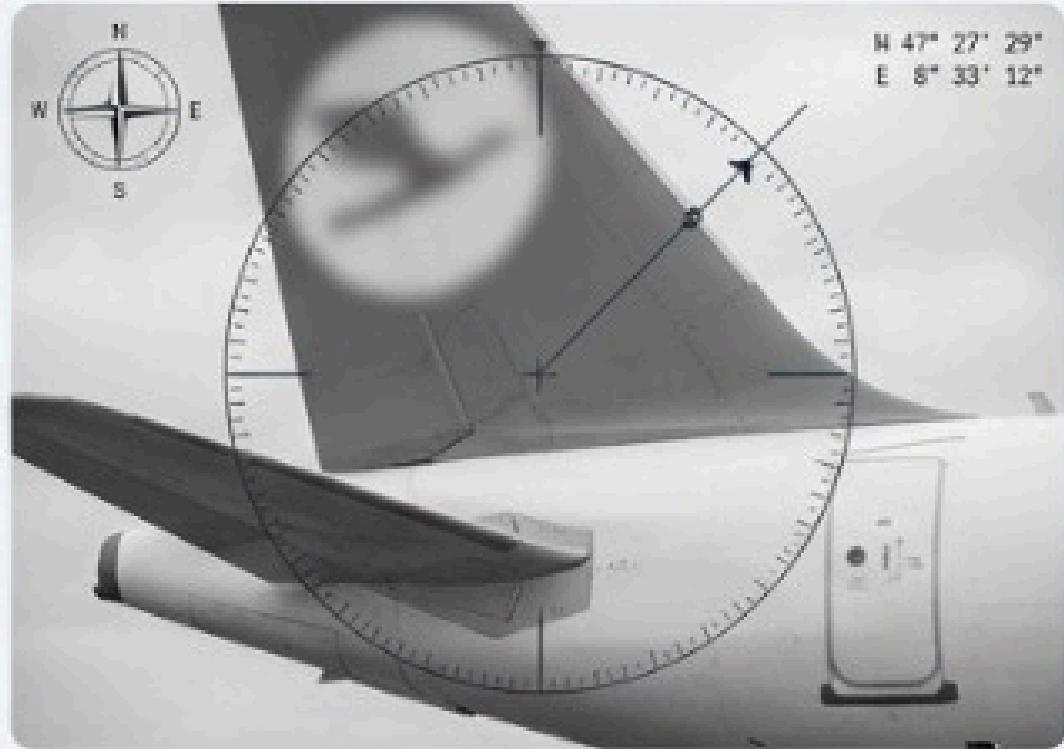
## KPi 8: Rush hour delay index



$$\text{PeakDelayIndex} = \frac{\text{AvgDelay\_peak}}{\text{AvgDelay\_off-peak}}$$

# Measurement indicators: risk and structure

## KPI 5 : Delay rate



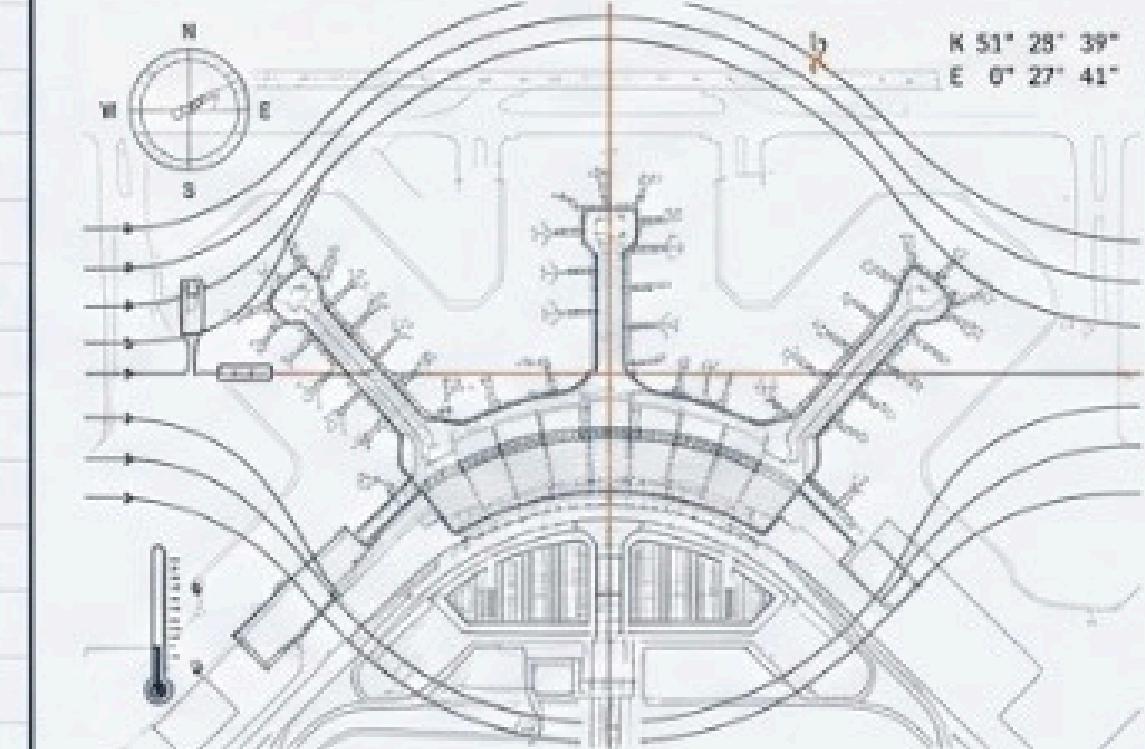
$$\text{DelayRate} = \frac{|\{\text{Flight ID} \mid \text{DepartureDelay} > 0\}|}{\text{TotalFlights}}$$

## KPI 9 : Propagation rate



$$\text{PropagationRatio} = \frac{\text{AvgArrivalDelay}}{\text{AvgDepartureDelay}}$$

## KPI 10 : Concentration rate



$$\text{CR} = \frac{\text{Flights}_\text{Top5}}{\text{TotalFlights}}$$

# From collection to visualization

1. Data collection:  
aggregation of wings  
of data dataset

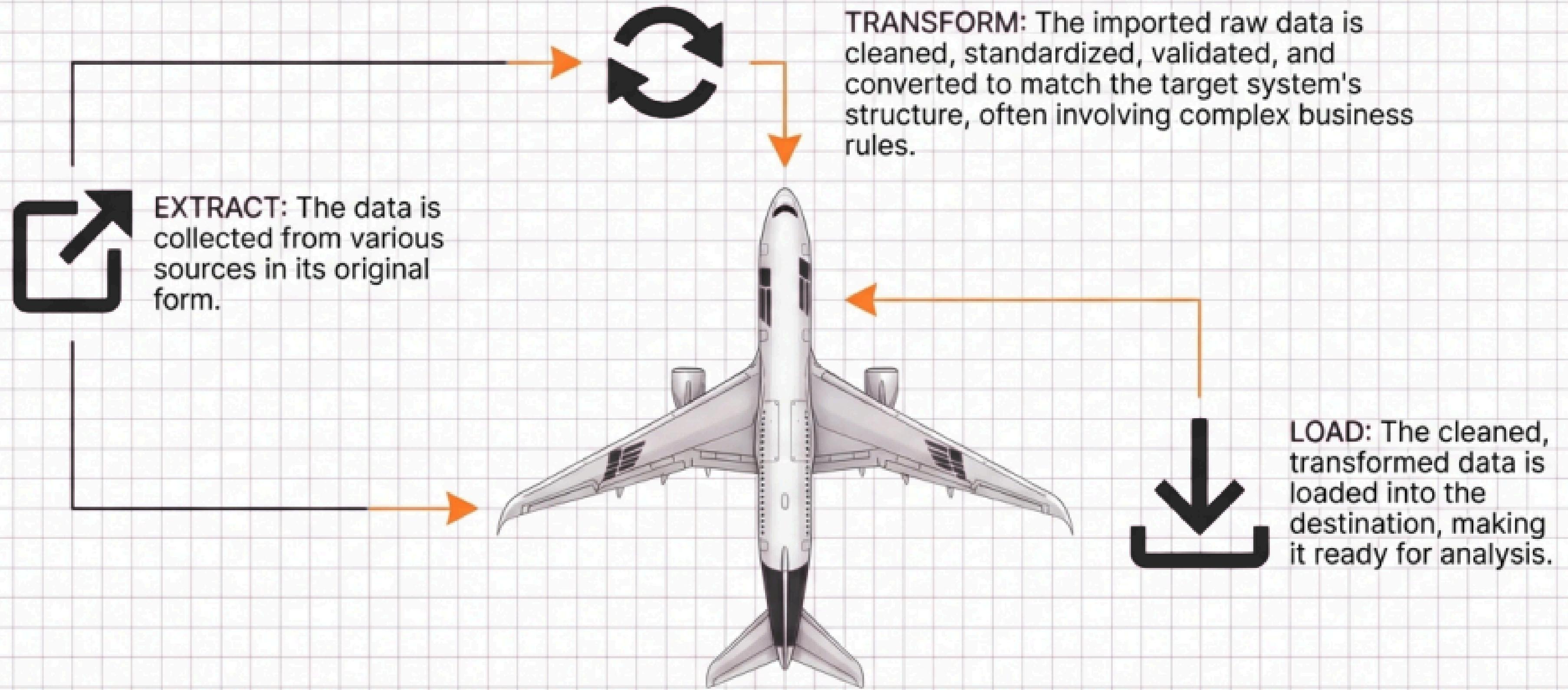
2. ETL process:  
cleaning, standardizing  
and transformation

3. Modelling:  
Star schema  
architecture for  
performance

4. Visualization  
Dashboards  
power BI  
and KPIs



# ETL PROCESS



# ETL EXECUTION: PYTHON IMPLEMENTATION

## EXTRACT

```
#loading the data:  
print("loading the data ...")  
df = pd.read_csv("Flights_raw_data.csv")  
print("raw data loaded !")
```

**EXTRACT:** Extract data about records from CSV using pandas



```
1 FlightDate,Airline,Origin,Dest,Cancelled,Diverted,CRSDepTime,DepTime,DepDelayMinutes,DepDelay,ArrTime,  
2 2018-01-23,Endeavor Air Inc.,ABY,ATL,False,False,1202,1157.0,0.0,-5.0,1256.0,0.0,38.0,62.0,59.0,145.0,  
3 2018-01-24,Endeavor Air Inc.,ABY,ATL,False,False,1202,1157.0,0.0,-5.0,1258.0,0.0,36.0,62.0,61.0,145.0,  
4 2018-01-25,Endeavor Air Inc.,ABY,ATL,False,False,1202,1153.0,0.0,-9.0,1302.0,0.0,40.0,62.0,69.0,145.0,  
5 2018-01-26,Endeavor Air Inc.,ABY,ATL,False,False,1202,1150.0,0.0,-12.0,1253.0,0.0,35.0,62.0,63.0,145.0  
6 2018-01-27,Endeavor Air Inc.,ABY,ATL,False,False,1400,1355.0,0.0,-5.0,1459.0,0.0,36.0,60.0,64.0,145.0,  
7 2018-01-28,Endeavor Air Inc.,ABY,ATL,False,False,1202,1202.0,0.0,0.0,1326.0,20.0,37.0,62.0,84.0,145.0,
```

**TRANSFORM:** Cleaned flights dataset with no duplicates, missing values and handled outliers ready for analysis

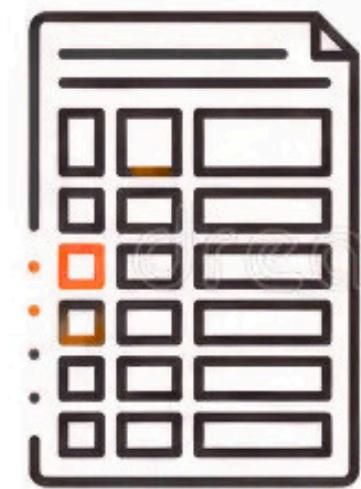


## LOAD

```
#exporting the clean data in csv format  
print("exporting the clean data...")  
df.to_csv("flights_data_cleaned.csv", index=False)
```

**LOAD:** loaded cleaned flights dataset as a csv file

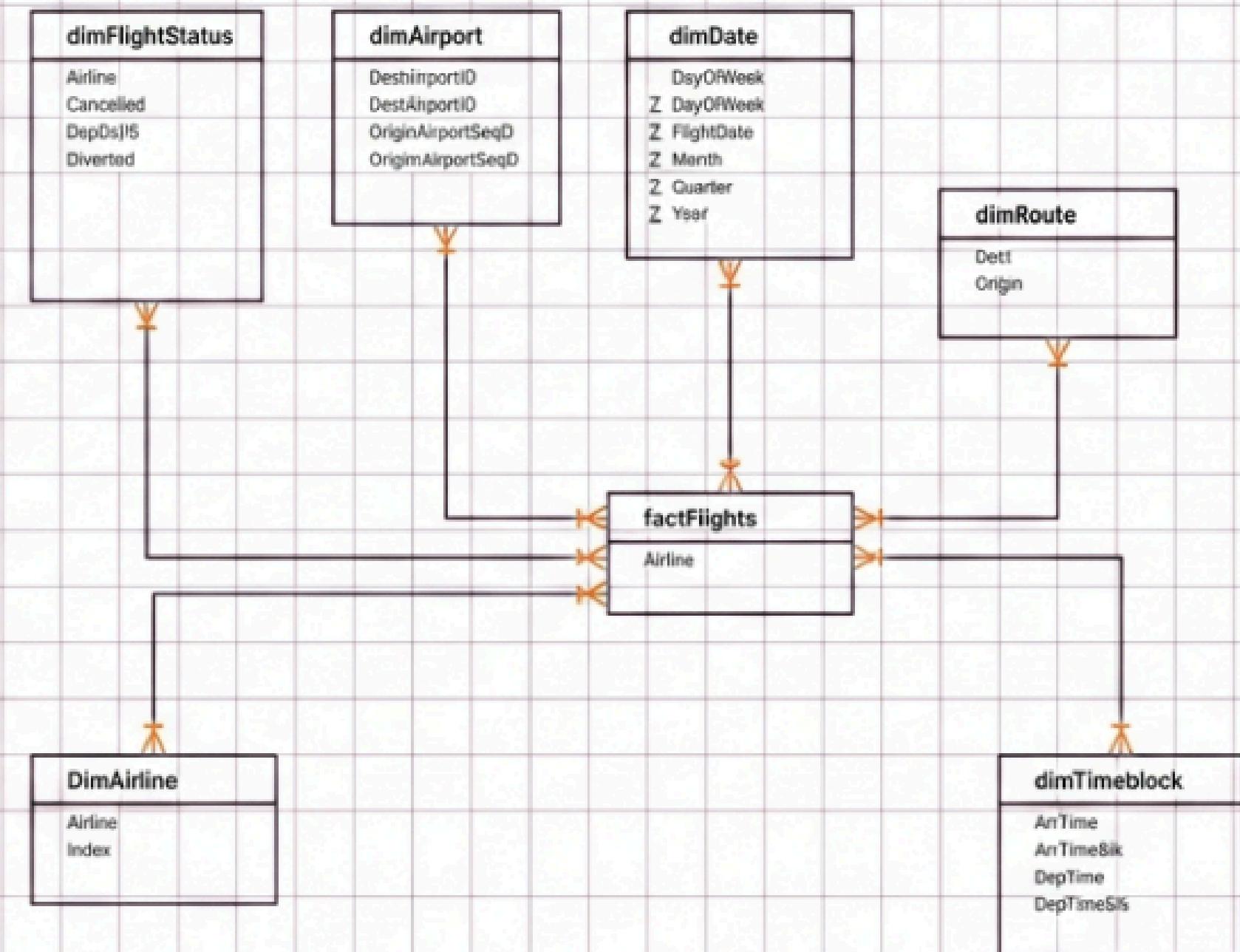
# DATA STORAGE



# CSV

- After the ETL process, the cleaned and transformed data was stored in a CSV file.
- CSV storage allows easy data sharing and offline analysis.

# DATA MODELING



**6M**

Total Flights

**-0,81**

avg arrival delay

**2,24**

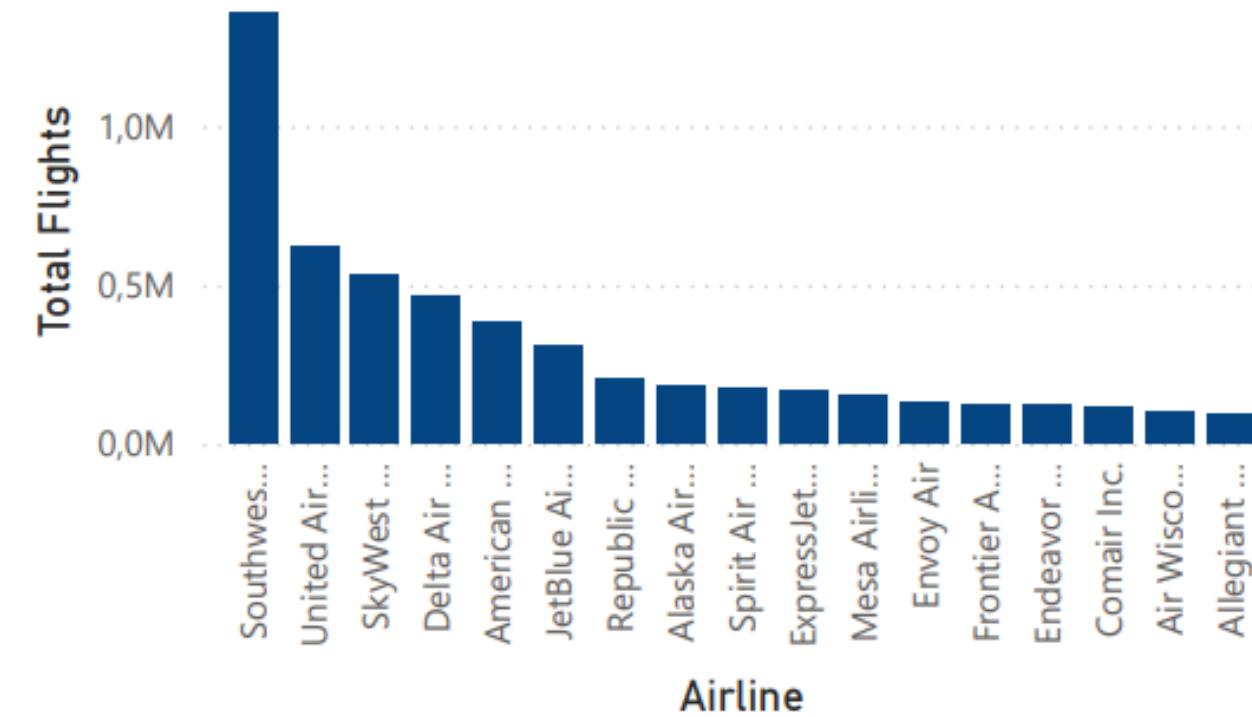
avg departure delay

**-0,36**

delay propagation ratio

**0,59**

top 5 airlines concentration ratio

**Total Flights by Airline**

FlightDate

 lundi 1 janvier 2018 mardi 2 janvier 2018 mercredi 3 janvier 2018 lundi 4 janvier 2018

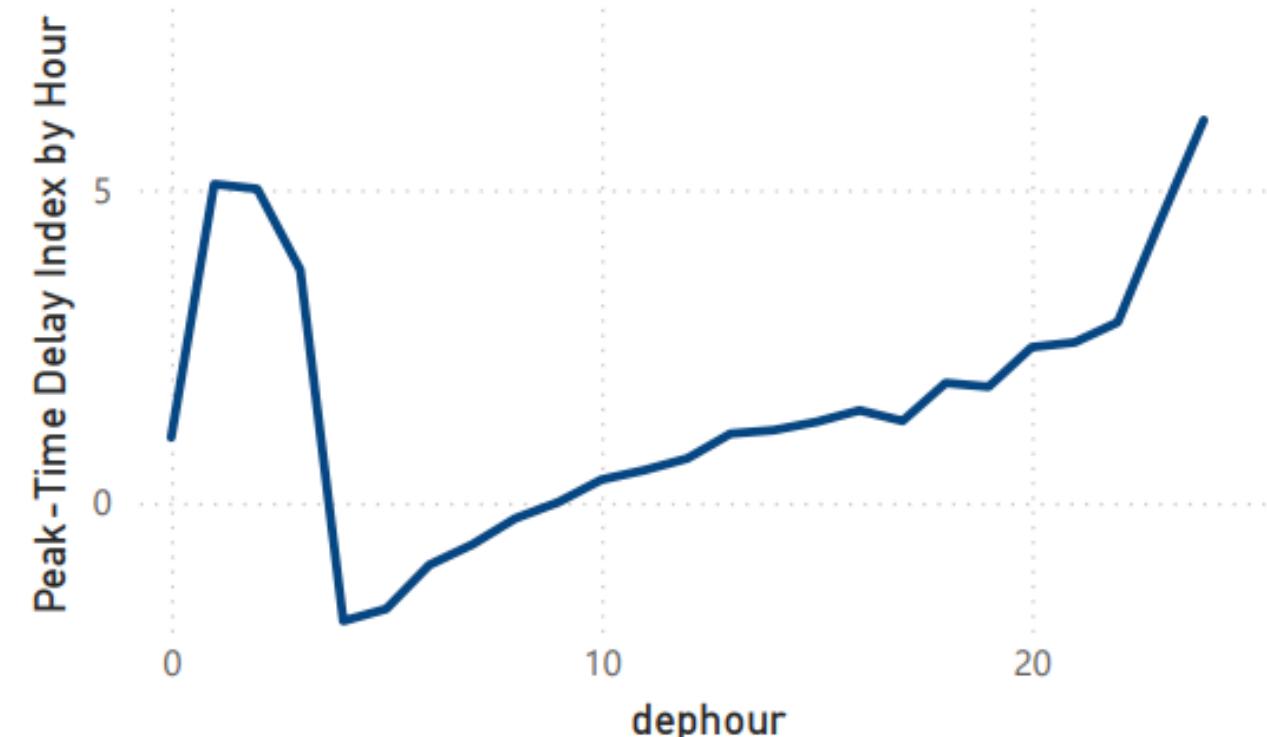
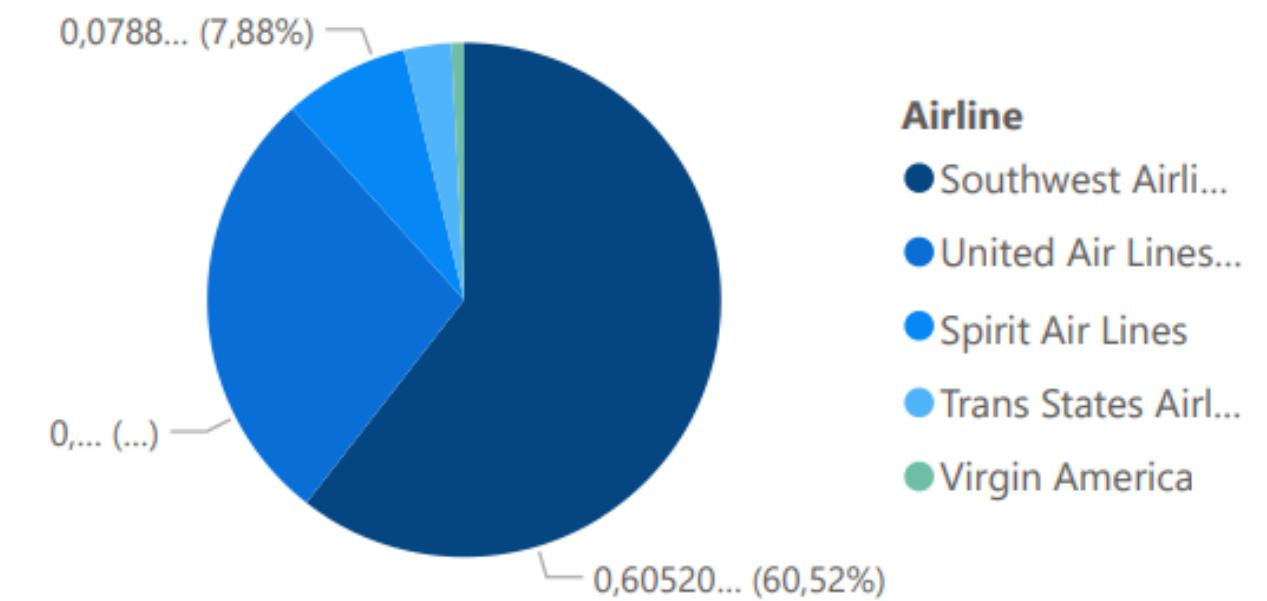
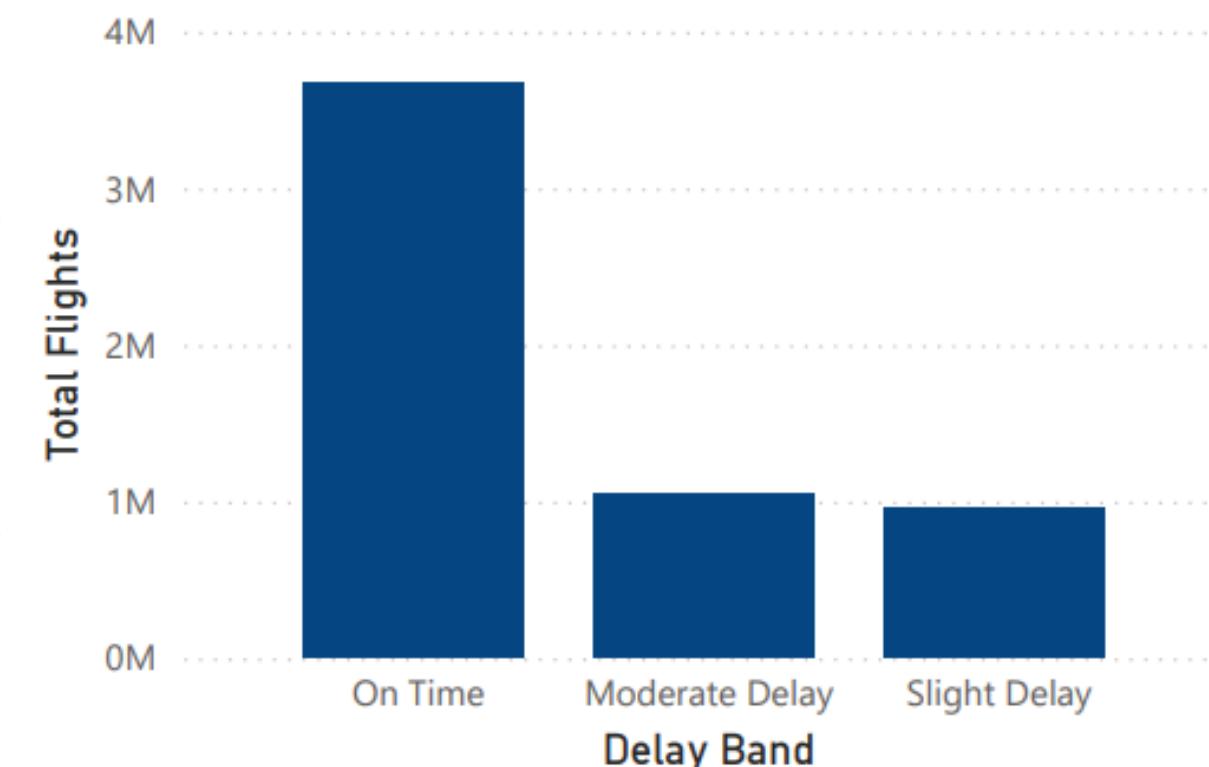
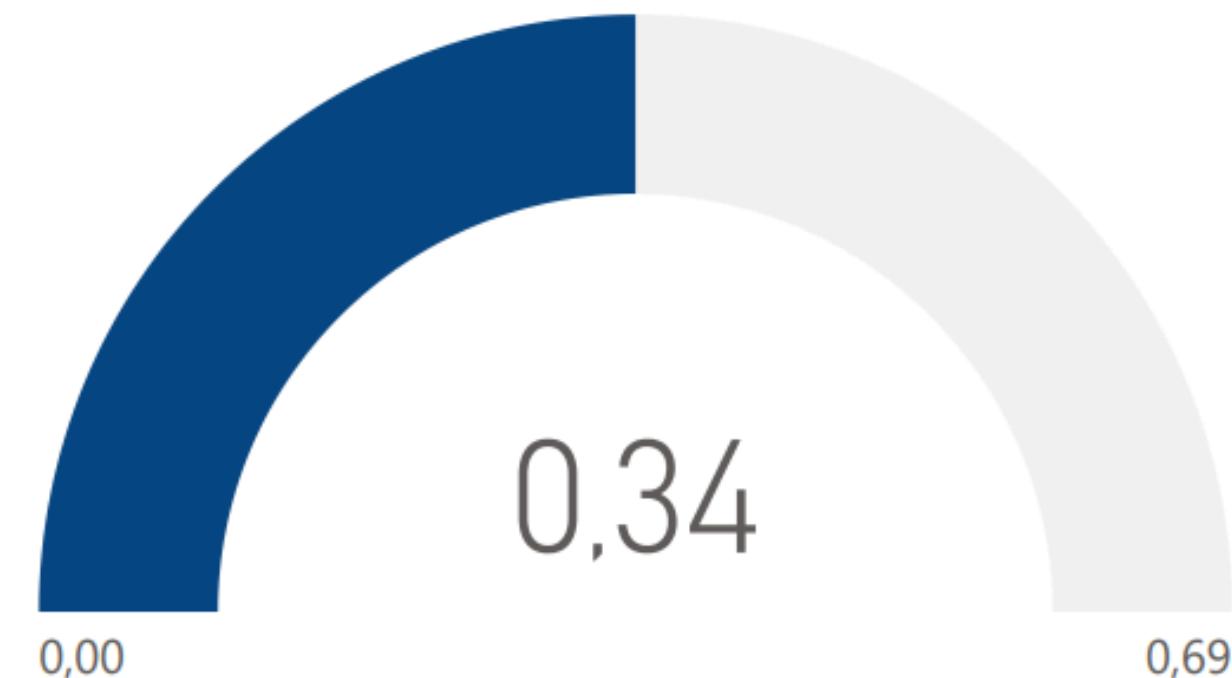
Airline

 Air Wisconsin Airlines... Alaska Airlines Inc. Allegiant Air American Airlines Inc.

Dest

 (Blank) ABY ANC ATI

Delay Band

 Moderate Delay On Time Slight Delay**Peak-Time Delay Index by Hour by dephour****Airline Market Share by Airline****Total Flights by Delay Band****Delay rate**

# Dimensional Logic and Dictionary

The model enriches raw flight data with dimensions that allow for slicing data across multiple axes, answering the Who, Where, and When of operational performance.

Dimension	Analytical Capability
Airline Dimension	Allows aggregation by Region and Fleet Size. Enables comparative analysis of market share and normalization of metrics between large and small carriers.
Airport Dimension	Connects to both Origin and Destination fields in the fact table. Critical for identifying infrastructure bottlenecks.
Date Dimension	Contains standard hierarchies (Year > Quarter > Month > Day) to track seasonal variations and peak operational periods.
Delay Band Dimension	Categorizes numerical delay minutes into severity groups (e.g., On Time, Slight, Severe) to reveal patterns: are delays frequent but short, or rare but catastrophic?

# Establishing Baselines: Volume and Scale Metrics

## Total Flights

### Business Context

Measures overall operational scale.  
Serves as the denominator for  
rate-based metrics.

### Technical Logic

`DISTINCTCOUNT(Flights[FlightID])`

### Insight

Ensures each flight is counted exactly  
once, handling duplicate records.

## Flights per Airline

### Business Context

Enables comparative analysis of  
market share and resource utilization.

### Technical Logic

`CALCULATE( [Total Flights], ... )`

### Insight

Uses CALCULATE with the Airline  
dimension in the filter context.

## Flights by Time Period

### Business Context

Identifies peak operational periods  
and seasonal growth trends.

### Technical Logic

Time Intelligence Hierarchies

### Insight

Leverages Date dimension hierarchies  
for time series visualization.

# Delay Analytics: Departure vs. Arrival

## Departure Delay



### AVERAGE(DepartureDelay)

Minutes delayed at the gate (includes negative for early).

Measures Schedule Adherence. Reflects gate management and ground ops efficiency.

## Arrival Delay



### AVERAGE(ArrivalDelay)

Minutes delayed at destination.

Measures Passenger Perspective.  
Typically higher than departure delay due to en-route propagation.

## Key Metric: Delay Rate

The proportion of flights with ANY delay (>0 minutes). This differentiates between a system with many small delays vs. one with huge averages caused by outliers.

# Advanced Operational Intelligence

Peak-Time Delay Index	Delay Propagation Ratio	Airport Delay Intensity
<b>Concept</b> Compares performance during peak hours (7-9 AM, 5-7 PM) vs. off-peak.	<b>Concept</b> Quantifies the “Ripple Effect”. How much does an initial delay grow by the time the plane lands?	<b>Concept</b> Identifies specific bottleneck airports.
<b>Mathematical formula</b> $\frac{\text{Avg Delay Peak}}{\text{Avg Delay Off-Peak}}$	<b>Formula</b> DIVIDE( $\frac{\text{ArrivalDelay}}{\text{DepartureDelay}}$ )	<b>Formula</b> → AVERAGE
<b>Insight</b> Values > 1 indicate specific congestion impacts on reliability.	<b>Insight</b> High ratios indicate poor recovery during the flight; low ratios suggest the pilot made up time in the air.	<b>Insight</b> Used to prioritize infrastructure investments based on delay attribution.

# The DAX Framework: Core Calculation Patterns

## Conditional Aggregation (The Delay Rate)

```
Delay Rate =  
DIVIDE(  
    CALCULATE( COUNT(Flights  
        [FlightID]), Flights  
        [DepartureDelay] > 0),  
    [Total Flights]  
)
```

Demonstrates **CALCULATE** to modify filter context and **DIVIDE** for safe division (handling divide-by-zero).

## Time Intelligence

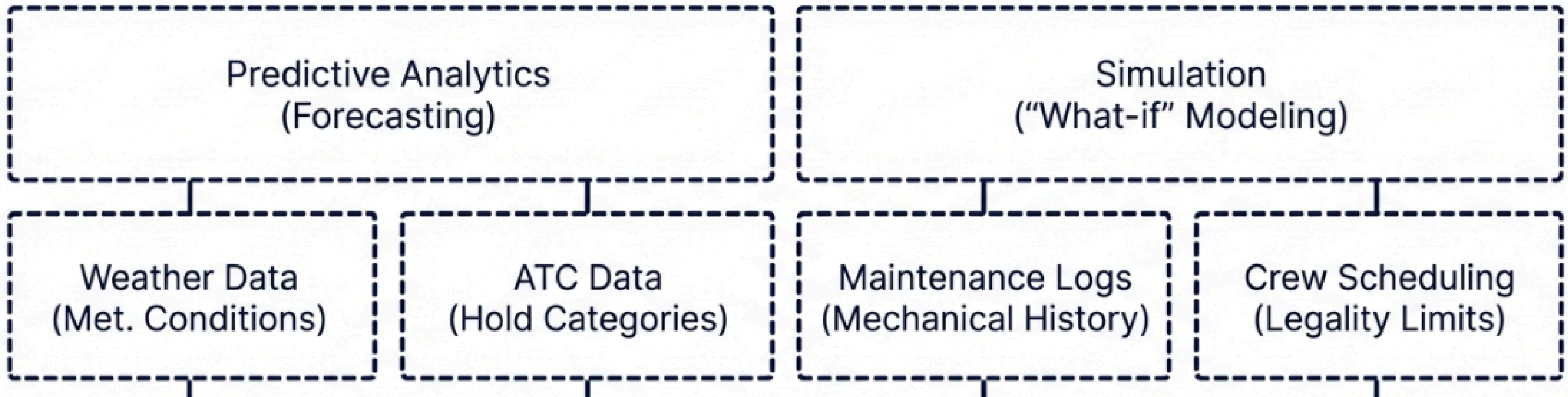
```
Prev Month Flights =  
CALCULATE(  
    [Total Flights],  
    PREVIOUSMONTH(Date[Da  
te])  
)
```

Enables period-over-period trend analysis using the Date table.

## Context Propagation Strategy

The model relies on the distinction between Row Context (evaluating specific airlines in a table iteration) and Filter Context (slicers for Date or Airport) to ensure metrics update dynamically across the report.

# Future Extensibility and Integration



Current State: Transactional Flight Data

# Strategic Recommendations: Operational Optimization



## Peak Management

**Finding:** High concentration of delays during peak hours.

### Action :

Redefine planning and increase rotation buffers.



## Temporal Planning

**Finding:** Seasonal delay patterns identified.

### Action :

➤ Adjust staffing and maintenance based on risk history.



## Predictive Maintenance

**Finding:** Inefficiencies related to equipment availability.

### Action :

➤ Schedule maintenance outside peak periods based on historical data.



# Strategic Recommendations:

## Real-Time Intelligence



### Machine Learning Prediction

- Deploy ML models to alert teams of probable disruptions.



### Task-Forces Collaboratives

- Create joint airport-airline teams for real-time resource allocation.

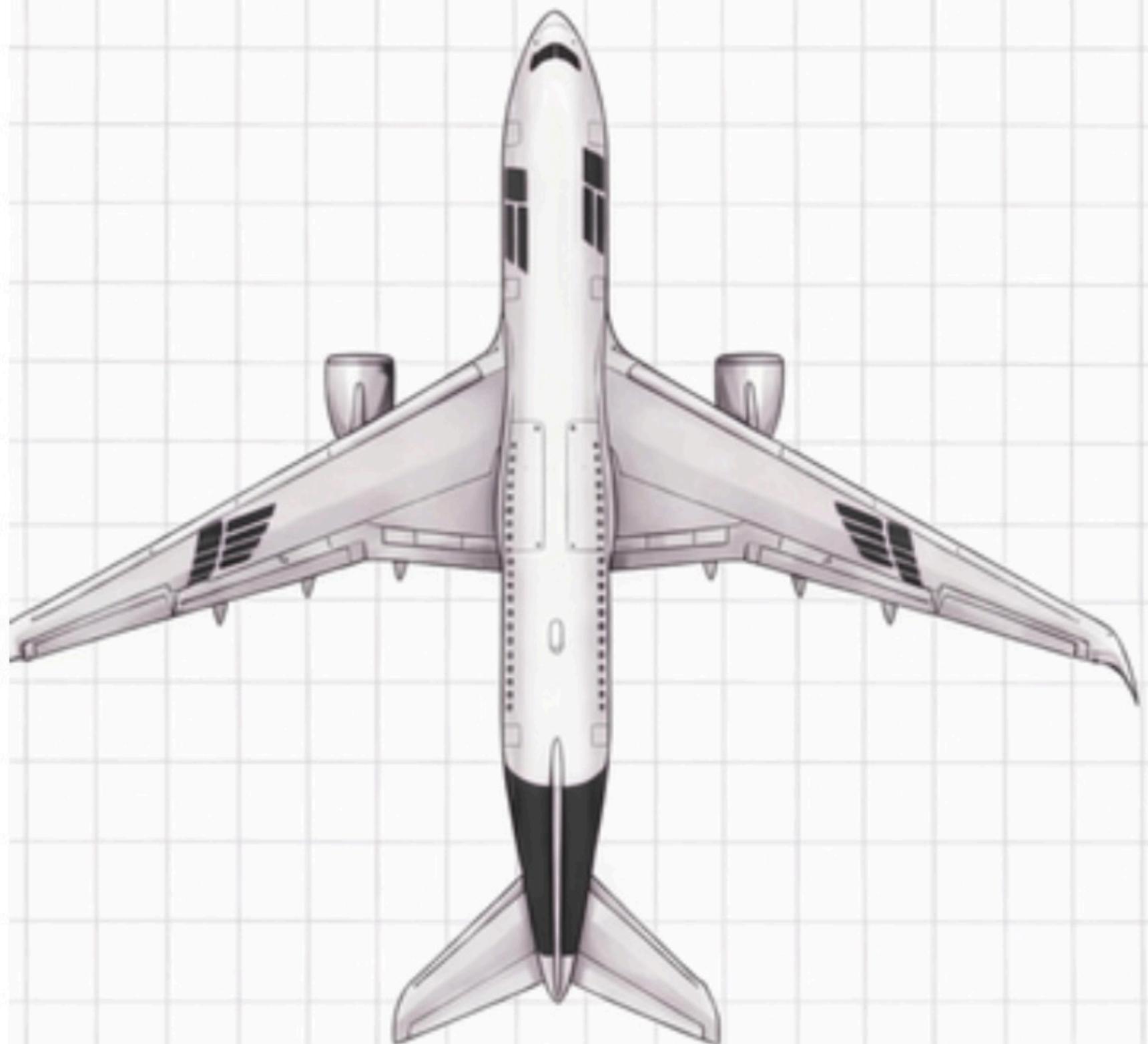


### Recovery Mechanisms

- Enhance crew coordination and in-flight recovery strategies to limit delay propagation.



# Strategic Recommendations: Network Structure



## Hub Decentralization

**Finding:** Strong reliance and concentration on major airports.

**Action :** Diversify routing strategies and assess usage of secondary airports.

**Impact :** Reduced systemic risk.

## Company Benchmarking

**Finding:** Significant variability in performance among airlines.

**Action :** Implement internal benchmarking programs to replicate best practices.

**Impact :** Improved overall punctuality.

