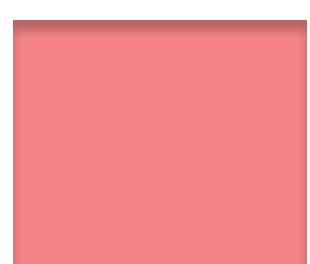
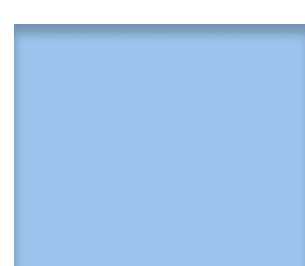


Objective system aspect



User characteristics



Behavioural indicators



Experience aspect



Perception



Negative effect



Positive effect