



# Ayron Dal Pont

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## **Objective**

As an Associate Director Enterprise Architect, my objective is to technically lead and drive projects by expertise and good influence, focusing on observability, integration, automation, cyber security and artificial intelligence areas.

## Summary

Graduated in Computer Science at UFSC/SC and Post Graduated in Master Business in Information Technology at UniAnchieta/SP, with 22 years of IT professional experience, of which 20 years were in multinational IT companies in the state of São Paulo/Brazil.

### **Competencies**

- Certified in many IT topics by Kyndryl & IBM including Observability, IT Architect Methods and Techniques, Problem Solving, Artificial Intelligence, Design Thinking and Agile.
- IBM Certified IT Architect (Thought Leader) and IT Specialist (Experienced).
- Open Group Certified Distinguished Architect (since 2021) in Solution Architecture.
- Certified in Artificial Intelligence by IBM and Huawei academy.
- IBM Inventor (IBM Patent/2018) and IBM Redbook Silver Author (2010).
- Lead Architect responsible for driving innovation and automation globally, working with local and remote teams.
- Responsible for conducting PoC and PoV with cutting edge technology for monitoring and automation.
- Full end-to-end solution consultant in WW projects, including planning, deployment, configuration and verification, both on premise and SaaS (IBM, AWS, GCP, Azure).
- Good development skills on Shell Scripting, HTML, JavaScript, Python and C/C++.
- Excellent knowledge of system architecture, deep customer requirements and gap analysis understanding.
- 3<sup>rd</sup> party provider mediation and leader for solution adoption and implementation on customers.
- International experienced professional in Latin America and USA (US VISA ready).
- Both Brazilian and Italian citizen with valid passports (ready for working in Europe).
- Certified in IBM program for leaders Future Leadership Generation Program.
- Mentor for 10+ IBMers to grow on their career (IT Architects and IT Specialists).

### Languages

Portuguese: Understanding - Native / Speaking - Native / Writing - Native

English: Understanding - Proficient / Speaking - Proficient / Writing – Proficient

Spanish: Understanding - Good / Speaking - Basic / Writing – Basic Italian: Understanding - Basic / Speaking - Basic / Writing – Basic

### **Experiences**

#### DEVSECOPS SOLUTION IT ARCHITECT | KYNDRYL | SEP/2021 (CURRENT)

- Led a development team to build extended monitoring modules for a 3<sup>rd</sup> party solution deployed World Wide, including Python, Powershell, Shell, SNMP, Rest API and SSH technology.
- Led global offering using ScienceLogic & Zabbix, working with delivery teams on the solution adoption.
- Led a CMDB CI integration solution to load data into ServiceNow on TSB.
- Led Observability & Alerting integration with GenAI for alerting classification and event enrichment.
- Open Group Certified Distinguished Architect recertified.

#### IT ARCHITECT | IBM | SEP/2012 TO SEP/2021

- Led a transformation project focusing on automation and monitoring on Mexico (Banorte) working with local (Mexico) and remote (Brazil, Argentina, India and US) teams.
- Led PenTest and AppScan initiatives working closely with IBM X-force US team for ScienceLogic, CA APM and CA UIM.
- Led Proof of Concept (PoC) and Minimum Viable Product (MVP) projects on automation and monitoring initiatives on customers like Record, CMOC, Whirlpool, Gerdau, Intermedica, Leao, DirectEnergy, BRF and GPA.
- Worked with executives and distinguished engineers to drive and deploy global initiatives on customers like Bradesco/Proxxy, Fastshop, Motorola, TV Globo, Unique, Nasco and Intercorp).
- Led technical audit on an european Bank focusing on the monitoring solution CA UIM (BNP\_Paribas).
- Conducted cloud monitoring and automation solution evaluation (MVP) for major cloud providers like Amazon, Azure, IBM Cloud and Google Cloud, including SaaS and private configurations.
- Responsible for driving innovation for monitoring and automation globally, working with local and remote teams (IGA Blue Harmony) mainly for IBM APM and IBM TDW solutions.
- IT Architect Thought Lead Certified

#### QUALITY ANALYST | IBM | JAN/2011 TO SEP/2012

- Collected and analyzed performance data to drive improvements to monitored teams and to the customers.
- Worked with management team to develop and conduct continuous improvement plans for customers.
- Mapped, prioritized and reported defect prevention opportunities.
- Conducted weekly quality meetings with teams to identify improvement opportunities and share knowledge between team members.
- Quality analyst foundation Certified

#### IT SPECIALIST | IBM | MAR/2005 TO JAN/2011

- Technical specialist responsible for driving IT management on monitoring and automation systems using IBM monitoring solutions for tools like MQ, TDW, DB2, TCR, Netcool Omnibus and Predictive Insights.
- Responsible for change, incident and problem management tasks to keep monitoring IT environment working as expected for our customers and internal support teams.
- Responsible for improvement projects related to the supported IBM monitoring tools and to negotiate with other teams and customers for the required changes to be approved and applied in time (Camargo Correa, Perdigão, Sant Gobain, Ameriprise, Ambev).
- IT Specialist Experienced Certified

### **Academic Education**

POST-GRADUATION

MASTER BUSINESS IN INFORMATION TECHNOLOGY | 2009/2011 | UNIANCHIETA - CENTRO UNIVERSITÁRIO PADRE ANCHIETA - SP/BRAZIL

GRADUATION

COMPUTER SCIENCE | 1995/1999 | UFSC - UNIVERSIDADE FEDERAL DE SANTA CATARINA – SC/BRAZIL

### **PUBLICATIONS & CERTIFICATIONS (LATEST)**

ZABBIX ZCP | 2025 | ZABBIX

ZABBIX ZCS | 2024 | ZABBIX

OPEN GROUP CERTIFIED DISTINGUISHED ARCHITECT  $\mid$  2024  $\mid$  OPEN GROUP PROFESSIONAL RECERTIFICATION HUAWEI HCIA-AI CERTIFIED  $\mid$  2021  $\mid$  HUAWEI

OPEN GROUP CERTIFIED DISTINGUISHED ARCHITECT  $\mid$  2021  $\mid$  OPEN GROUP PROFESSIONAL CERTIFICATION

SENIOR CERTIFIED IT ARCHITECT - THOUGHT LEADER | 2021 | IBM PROFESSIONAL CERTIFICATION

SCIENCELOGIC CERTIFIED EXPERT | 2020 | SCIENCELOGIC

DEVELOPERWORKS RECIPES | 2020 | SCIENCELOGIC HTTPS CERTIFICATES

DEVELOPERWORKS RECIPES | 2020 | SCIENCELOGIC AND CUSTOM SNMP SCRIPTS

DEVELOPERWORKS RECIPES | 2020 | SCIENCELOGIC SL1 API AND HOW TO GET TIME SERIES DATA SCIENCELOGIC CERTIFIED PROFESSIONAL | 2020 | SCIENCELOGIC

### **External Pages**

#### PLEASE FIND MY LATEST AND GREATEST CURRICULUM VITAE AT

https://github.com/ayrondp/digital-cv

#### **CHECK MY LINKEDIN AT**

https://www.linkedin.com/in/ayrondalpont

#### **CHECK MY IBM CERTIFICATIONS AT**

https://www.credly.com/users/ayron-dal-pont/badges

**Keywords**: IT Architecture, Mentoring, Docker, Zabbix, Grafana, Prometheus, Ansible, RocketChat, Jenkins, OpenShift, SaaS Cloud (AWS, GCP, Azure, IBM Cloud), Shell Programming, Python, AIX, Linux, Monitoring, Data Behavior Analysis, Artificial Intelligence, Rest API, Network, Firewall, Ethical Hacking, Raspberry PI, Arduino (SMS, GSM, GPS, WIFI) and Quadcopter.

















