Guided Capstone Project Report

November 2023

Problem identification

- Install additional chair lift.
 - Increases the operating costs by \$1.54 million.
- Charge more than the average price.
 - Current ticket price is \$81.
- Not fully capitalizing on its facilities.
- How to select a better value for ticket prices?



Recommendation and key findings

- Ticket prices are notably influenced by these features:
 - Vertical Drop
 - FastQuads
 - total_chairs
 - Runs
- Focusing on those features is optimal for modeling ticket prices.
 - Closing some runs
 - Adding a new run
 - Increase the vertical drop by 150 feet
 - Installing an additional chair lift

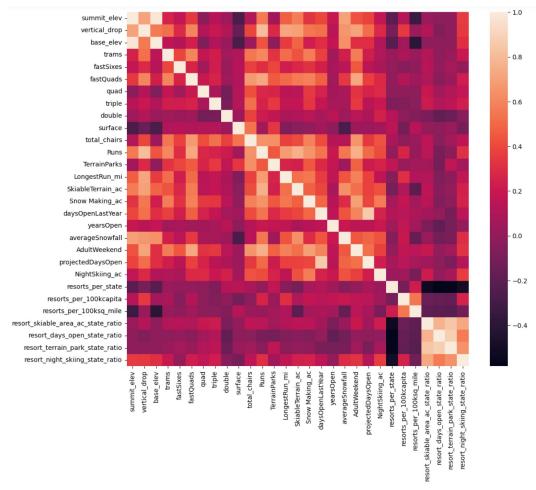


Figure 1. Relationships amongst the features.

• Scenario 1, closing a few runs doesn't negatively impact much, but if you close too many, it significantly lowers ticket prices and revenue.

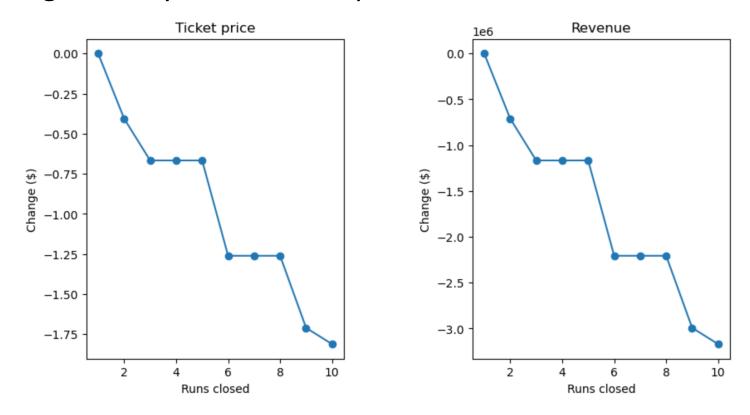


Figure. Ticket price and revenue change for modeling scenarios 1.

• Scenario 2 involving adding a new run, increasing vertical drop, and installing a chair lift, is projected to support a \$1.99 increase in ticket prices.

• This enhancement is expected to generate around \$3.47 million in additional revenue.

• Scenario 3, which involves adding an extra 2 acres of snowmaking, does not significantly impact ticket prices.

The minor increase in snowmaking area doesn't affect ticket prices.

• **Scenario 4**, extending the longest run by 0.2 miles and adding an additional 4 acres of snowmaking capability, does not have a noticeable impact on ticket prices.

• These specific enhancements do not influence the pricing of tickets at Big Mountain Resort.

Summary and conclusion

- The analysis suggests an opportunity for Big Mountain Resort to increase its current ticket price of \$81.00.
- The predictive model recommends an **ideal ticket price of \$95.87**, indicating room for adjustment.
- Scenario 1 indicates **potential room to close some runs**, careful consideration is required to avoid negative consequences.
- Scenario 2 is recommended for implementing a \$1.99 ticket price increase. This improvement is anticipated to generate approximately \$3.47 million in additional revenue over the season

Thank you!